Deliver exceptional print and document experiences with a transformational, modern solution

HP Managed Print Services

Solution Brief

In today's hybrid work environment, organizations face mounting challenges—from manual workflows and inconsistent access to print ecosystem, to increased IT complexity and heightened security risks.
55 % organizations believe MPS will be key to their organization's digitization initiatives by 2025[4].

HP Managed Print Services (MPS) is purpose-built to address these issues with a modern, transformational solution that is designed to deliver exceptional employee experiences and streamline IT operations while advancing your organization's security and sustainability goals.

With AI-driven insights, proactive fleet management, and tailored digital workflows, HP MPS helps you modernize print and document management for a more efficient and secure workplace.

16%

organizations expect their print infrastructure to be fully in the cloud by 2026[5]

Enhance employee experiences and optimize print and document management with tailored, secure workflows and proactive AI-driven fleet management, delivered by Service Experts.

Deliver exceptional employee experiences

Empower your workforce with a more seamless and productive work experience. With HP Managed Print Services, you can combine proactive fleet monitoring, smart print management, and automated workflows to keep everything running seamlessly—so your teams can stay focused and get more done.

Boost IT efficiency

Take the pressure off your IT team with a smarter, more streamlined approach to print management. Transition to the cloud on your terms—as HP monitors and manages your fleet and provides ongoing recommendations—so your IT experts can focus on driving strategic priorities instead of managing day-to-day print issues.

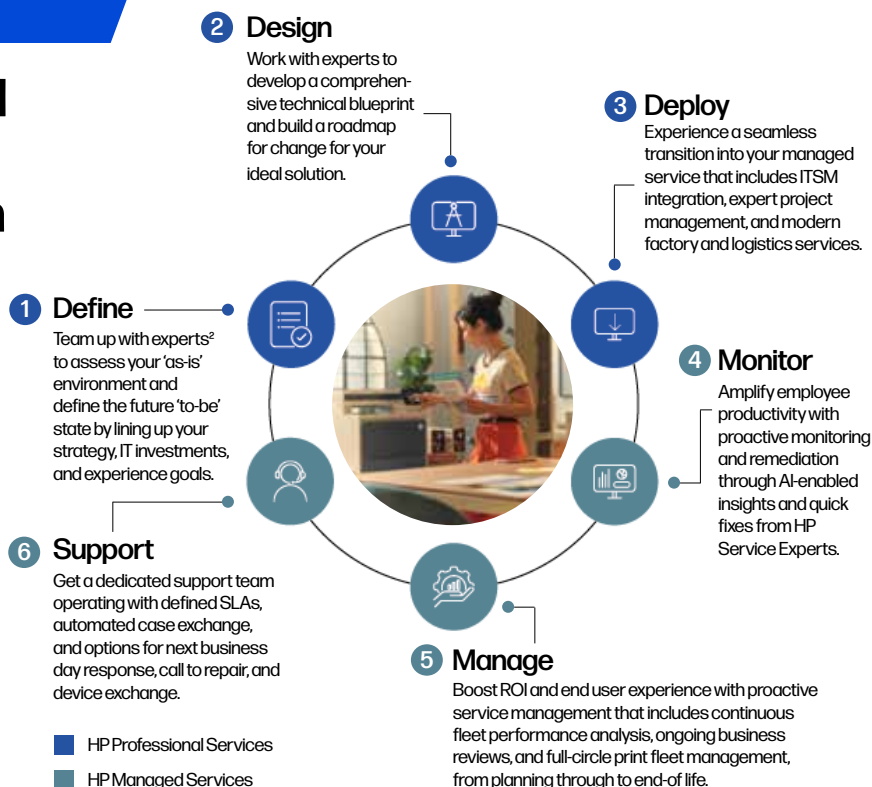## Enhance security and sustainability posture

Safeguard your workplace with world-class security measures while making meaningful progress toward your sustainability goals. With HP managing your IT endpoints and print environment, you get seamless operations and reduced complexity. Our consultative approach brings together security and sustainability in one integrated, expertly managed solution.

Only HP delivers managed experiences across end-to-end employee tech

A proven methodology, to define, design, and deploy an optimal solution to monitor, manage, and support your IT environment.

- The Professional Services[3] team works with you to understand your goals and design a tailored technical blueprint that fits your needs.

- The Transition team ensures smooth on-boarding, followed by proactive monitoring, management, and support—delivering predictive insights and resolving issues before they impact print and workflow operations.

2 Design
Work with experts to develop a comprehensive technical blueprint and build a roadmap for change for your ideal solution.

3 Deploy
Experience a seamless transition into your managed service that includes ITSM integration, expert project management, and modern factory and logistics services.

1 Define
Team up with experts[2] to assess your 'as-is' environment and define the future 'to-be' state by lining up your strategy, IT investments, and experience goals.

4 Monitor
Amplify employee productivity with proactive monitoring and remediation through AI-enabled insights and quick fixes from HP Service Experts.

6 Support
Get a dedicated support team operating with defined SLAs, automated case exchange, and options for next business day response, call to repair, and device exchange.

■ HP Professional Services
■ HP Managed Services

5 Manage
Boost ROI and end user experience with proactive service management that includes continuous fleet performance analysis, ongoing business reviews, and full-circle print fleet management, from planning through to end-of life.

Contact your HP Representative or learn more at hp.com/workforcesolutions