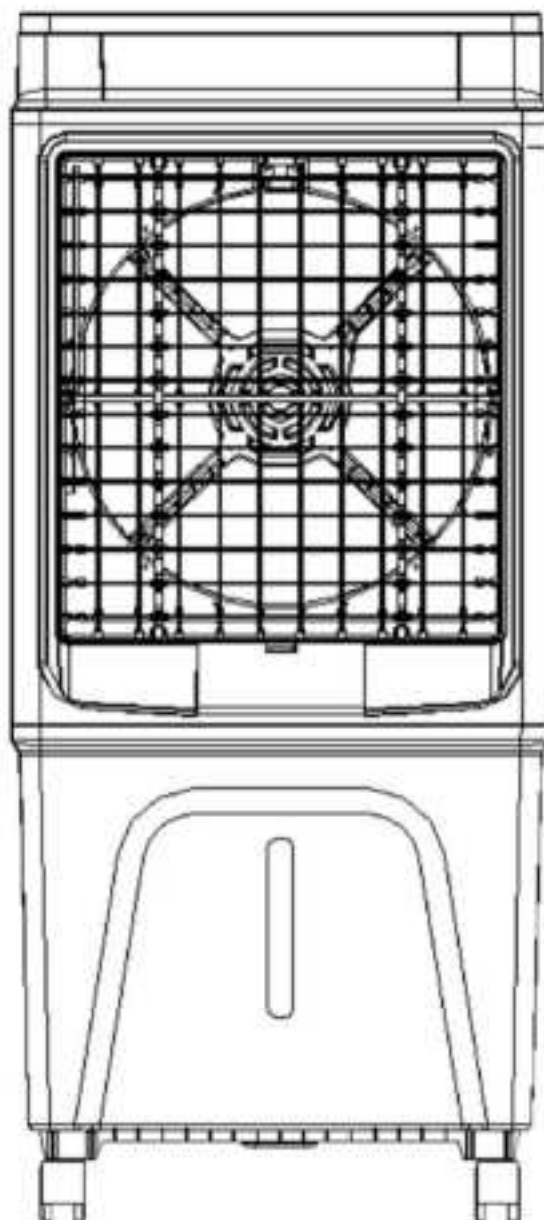


AIR COOLER

User Guide



MODEL NO:JH-400Y

✉Aftermarket311@gmail.com

Thank you for Choosing us!

Your support means the world to us.
We hope you enjoy our product as much
as we did creating it.



READ AND SAVE THESE INSTRUCTIONS

READ CAREFULLY BEFORE ATTEMPTING TO ASSEMBLE, INSTALL, OPERATE OR MAINTAIN THE PRODUCT DESCRIBED.

PROTECT YOURSELF AND OTHERS BY OBSERVING ALL SAFETY INFORMATION. FAILURE TO COMPLY WITH INSTRUCTIONS COULD RESULT IN PERSONAL INJURY AND/OR PROPERTY DAMAGE!

RETAIN INSTRUCTIONS FOR FUTURE REFERENCE.

Working Principle

Evaporative cooling operates based on the principle of heat absorption through moisture evaporation. In simple terms, as water evaporates, heat is extracted from the air. You experience this phenomenon when you emerge from a swimming pool or shower and feel the coolness as water evaporates from your skin's surface.

Your evaporative cooler functions following the same principle. The fan draws in hot outside air and passes it through the moist cooling pads, where the air undergoes evaporation and subsequently gets discharged from the cooler, now cooled.

CONTENTS



IMPORTANT SAFETY INSTRUCTIONS

1-2



CLEANING AND MAINTENANCE

11



TROUBLE- SHOOTING

12

2

KNOWING YOUR AIR COOLER

3-4

3

USING YOUR AIR COOLER

4-10

6

CUSTOMER CARE

13

SAFETY INFORMATION

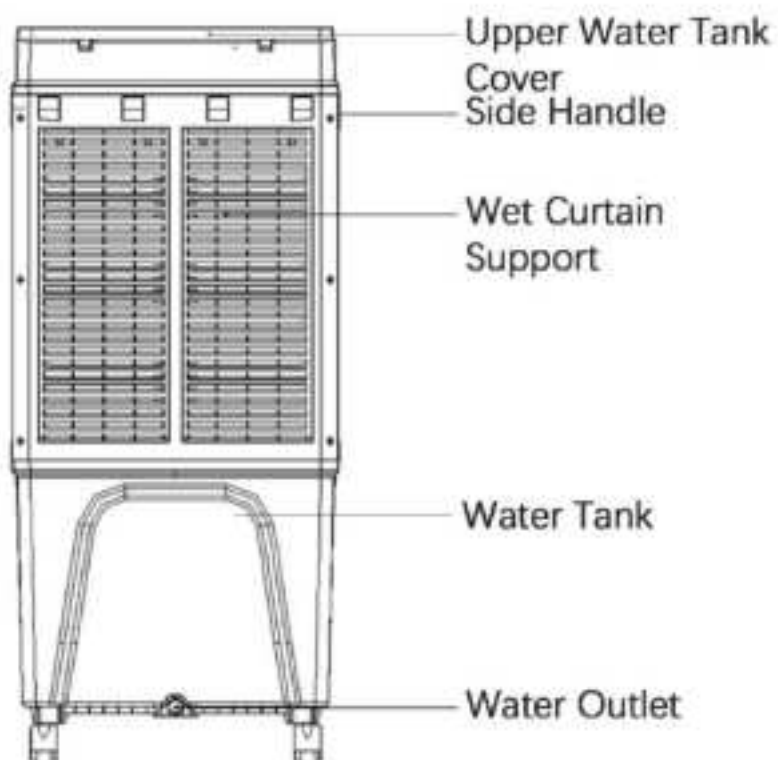
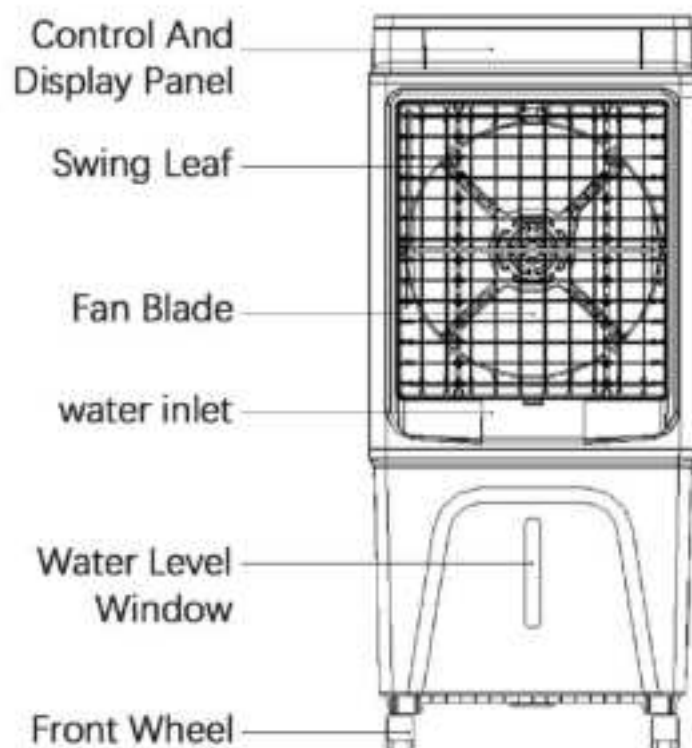
When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Please read all instructions before use.
2. Before using for the first time, please check that your voltage is in accordance with the product nameplate requirements.
3. USE this fan only as described in this manual. Other uses are not recommended as it may cause fire or electric shock.
4. Please check the power cord and plug for any damage before use.
5. Always turn the fan off and unplug it from the electrical outlet when not in use.
6. Caution is necessary when the appliance is used near children. Children should be supervised to ensure that they do not play with the appliance. Children under 8 should not operate the fan.
7. After the machine is filled with water, place or move it without tilting or colliding it. When moving the machine, please push it slowly to prevent the water from overflowing. Using this machine is strictly prohibited to overturn and place it on a sloping ground to prevent accidents.
8. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
9. Do not place heavy objects on the top of the machine, and do not obstruct the airflow with any objects or place anything inside the fan opening.
10. Use the fan in a well-ventilated area. When in use, place the fan at least 8 inches from any walls to ensure proper air flow.
11. The fan must not be located immediately below or beside a curtain. Do not use in areas where curtains could be sucked in.
12. To protect against electrical shock, do not place fan in window, plug or cord in water or spray with liquids.
13. Do not immerse the machine in water or rinse it under the faucet.
14. To reduce the risk of fire or electrical shock, do not expose electrical connections to water.
15. Only place the fan on a hard, flat, dry floor.
16. Do not leave the fan running unattended.
17. Do not use it outdoors.
18. Do not use in extreme temperatures, humidity, or dusty environments.
19. Do not operate the fan in the presence of explosive and/or flammable fumes.
20. This machine has a strong humidification effect. Please do not use it in a closed environment. If you use it in a closed environment, please turn off the cold air function.
21. This machine should not be placed at high temperature and ultra-low temperature. The water in the water tank in the hot and summer season is easy to deteriorate and produce odor. Please pay attention to update the water.

22. When packaging and storage are required, it shall be run with normal air for a period of time so that the evaporator is fully dried to prevent the evaporator odor due to wet surface.
23. Avoid contact with moving fan parts. Do not insert or allow foreign objects to enter the air outlet, as this may cause equipment damage or create danger.
24. Do not place the fan directly below a power outlet or you risk the cord being sucked in.
25. When the fan is oscillating do not manually turn the fan to avoid damage.
26. Always turn off the power supply before unplugging the power cord from the electrical outlet to prevent a short circuit, fire or electric shock.
27. To disconnect, grip the plug and pull it from the wall outlet. Never yank the cord. Do not twist or pull the power cord.
28. Do not unplug the fan if your hands are wet, there is danger of electric shock.
29. Do not operate any fan with a damaged cord or plug. Discard fan or return to an authorized service facility for examination and or repair.
30. If the power cord is damaged, in order to avoid danger, it must be replaced by professionals from the manufacturer, its maintenance department or similar departments.
31. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
32. Ensure that the fan is switched off from the supply mains before removing the guard.
33. To reduce the risk of fire or electric shock, do not use this fan with any solid state speed control device.
34. Please unplug or disconnect the appliance from the power supply before servicing.
35. CAUTION :This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of shock, this plug is intended to fit only one way in a polarized outlet. If the plug does not fit fully in the outlet, reverse the plug.If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature. To do so could result in an electric shock hazard.

READ AND SAVE THESE INSTRUCTIONS

PRODUCT DIAGRAM



SPECIFICATIONS

Model	JH-400Y
Rated power	120W
Rated voltage	AC 120V
Product size	18.9*13.4*42.3inch
Weight	22lbs
Wire length	6feet
Frequency	60HZ

NOTE: As a result of continual improvements, the design and specifications of the product within may differ slightly to the unit illustrated on the packaging.

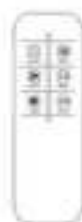
USING YOUR AIR COOLER

3

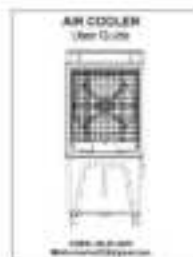
PACKAGE INCLUDES



1X Air Cooler Fan



1X Remote Control



1X User Manual



4X Wheel



16X Screws



1X Plastic Expansion



1X Self-tapping Screws



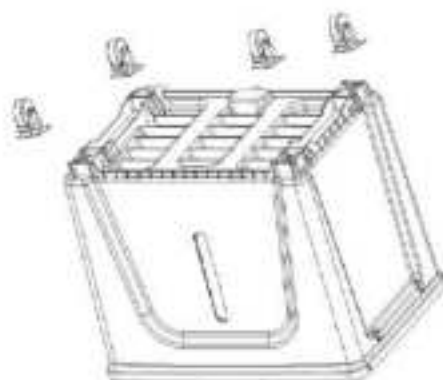
1X Bracker



4X Ice Boxes

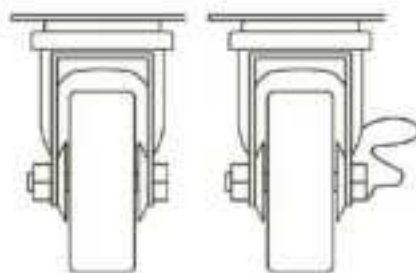
ASSEMBLY INSTRUCTIONS

Remove the air cooler from the packaging box and place it upside down (as shown in the diagram). Take out the casters and align them with the screw holes on the bottom of the water tank. Then secure them using a screws.



NOTE:

The wheel with a lock is the rear wheel, and the wheel without a lock is the front wheel.



Front Wheel Rear Wheel

BRACKET INSTALLATION

When it is necessary to use in areas with large slopes, in order to ensure that the product does not fall, a bracket can be used to fix the product on the wall to maintain stability.

Warning: Before drilling, ensure there are no wires or pipes behind the pre-installed wall location.

1. Secure the bracket at the middle screw position on the back of the product (see Figure 1). Place the product against the pre-installed wall to align the bracket with the wall and mark the hole positions (see Figure 2).

2. Use a drill bit smaller than the plastic anchor diameter to drill holes in the wall (see Figure 3). Insert the pointed end of the plastic anchor into the wall hole and press it in by hand or gently tap with a hammer until flush with the wall (see Figure 4).

3. Finally, secure the bracket onto the drilled wall (see Figure 5).

Note: When using the product on a steep slope, pay attention to the water level in the tank as excessive tilting may cause water overflow.



(Figure 1)



(Figure 2)



(Figure 3)



(Figure 4)



(Figure 5)

1. ADD WATER MANUALLY:

- Two methods of adding water: Open the flip cover on top and add water (refer to Image A), or open the water inlet and add water (refer to Image B).
- Observe the water level through the water level window, control the water increase.
- For your and your family's health, you must use clean tap water.
- Do not splash water into the motor and surrounding parts to avoid leakage accidents.
- See Figure C, ensure that the water level in the tank remains within the minimum water level (indicated by "Min") and the maximum water level (indicated by "Max").



Figure A



Figure B

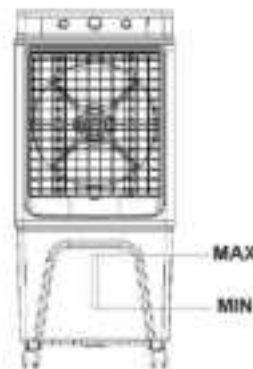


Figure C

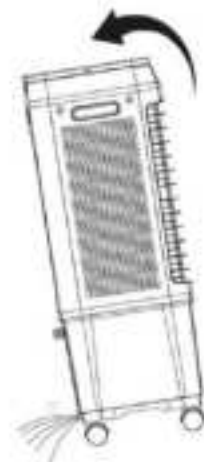


Figure D

2. MANUAL DRAINAGE:

- The drain is at the bottom, as shown in Figure D.
- Rotate and pull out the silicone plug of the water outlet, the body is tilted, and the water tank can be completely emptied. The machine should be drained and cleaned regularly.

Note: Please empty the water tank if it will not be used for a long time.

3. USE OF THE ICE CRYSTAL BOX:

The ice crystal box can keep cool and slowly absorb the heat in the water. This lowers the water temperature in the water tank and the blowing wind becomes cooler until the heat absorption capacity of the ice crystal box is saturated.

1. If you are using the ice crystal box for the first time: Open the lid, fill with water to the maximum level and then close the lid again (see figure E).
2. Place the ice crystal box in the freezer compartment of the refrigerator and freeze it for at least four hours until it is completely frozen.
3. Remove the already frozen ice crystal container and place it in the water tank to lower the water temperature (see figure F).
4. The ice crystal box can be reused. Over time, the cooling effect of the ice crystal box gradually diminishes. At this point, the ice crystal box can be placed back in the freezer compartment of the refrigerator to restore the cooling effect.

Notes: It is forbidden to eat the ice crystals in the ice crystal box! Do not use the ice crystal box as a children's toy to prevent children from accidentally eating it!




Figure E



Figure F

PANEL CONTROL



Place the unit on a firm-level surface and plug it into a socket. The power indicator light is there to remind that this product is in standby mode. Turn on the  button, the default is low speed. Press it again, and the machine will be standby.

ON/OFF Button:

Press this button to open the air cooler. Press this button at any state to stop the operation.

Speed Button:

Press this button to change the speed between low / medium / high.

Mode Button:

Press this button to change the fan mode between normal mode and natural mode. Natural mode: Speed varies randomly.

Swing Button:

Press this button to control the left and right swings, and press it again to stop swinging.

Timer Button:

Press this button to set the timer, max 12 hours. When the set time is reached, the machine will automatically stop working.

Cool Button:

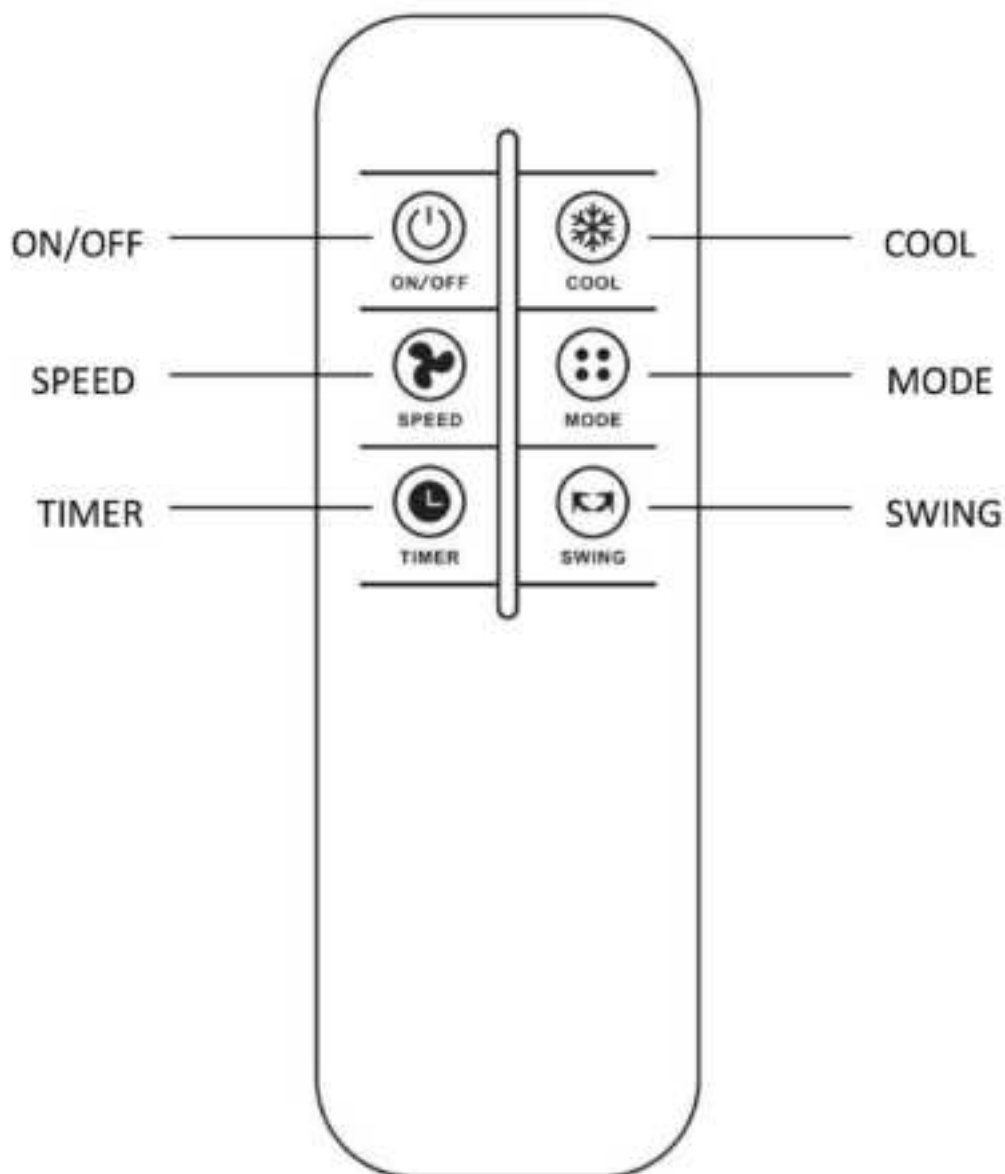
Press this button to open or close the cooling system.

NOTE:

- This product has a water level protection switch. If there is no or relatively little water in the water tank, the icon will start flashing and the buzzer will prompt for about 10 seconds. The water pump will automatically stop working and stop pumping to avoid damaging the water pump that has been working without water for a long time.
- The product may have a slight odor upon initial use, but the smell will dissipate with continued use.
- The water in the water tank in the hot and summer season is easy to deteriorate and produce odor. Please pay attention to update the water.

REMOTE CONTROL: USER INSTRUCTION

Due to transportation safety reasons, batteries are not included in the packaging. Please prepare 2 pieces of 1.5V AAA batteries by yourself.



REMOTE CONTROL: INSTALLATION/REPLACEMENT OF BATTERIES

1. Flip the back of the remote control, hold and slide down the back cover of the remote control.
2. Insert 2 AAA batteries following the indications of the polarity symbols (+ and -) inside the battery compartment.

NOTES:

- Do not use rechargeable batteries.
- If not in use for a long time, please remove the batteries to prevent battery leakage from damaging your remote control.
- Do not allow water or liquid to enter the remote control.
- Do not dispose of batteries in fire, batteries may explode or leak.
- Do not mix old and new batteries.
- Dispose of the used batteries at appropriate recycling points or in accordance with local regulations.

CLEANING

To maintain optimal airflow and air purification, it is important to clean the machine regularly due to dust accumulation on the wet curtain during prolonged operation.

NOTE: For your safety, please ensure the power is turned off before cleaning electrical components, remember to unplug the power cord.

1. Use a mild detergent and a soft cloth to clean the surface. Wipe with a soft, dry cloth, avoid using hard objects that could damage the surface.
2. Loosen the screws on the back-cover plate, remove the back-cover plate and the wet curtain.
3. Use a soft brush and mild detergent to clean the wet curtain, rinse it with water and let it dry under sunlight. After cleaning reassemble the wet curtain and back-cover plate according to the original disassembly method.

NOTE:

1. Keep the control panel dry, avoid contact with water. DO NOT immerse the fan in water, avoid soaking the motor in water or rinsing it under the tap.
2. Do not use corrosive substances such as alcohol, alkaline detergent, decontamination powder, volatile agents, toluene, or chemical rags for cleaning. Improper cleaning methods may cause discoloration and corrosion of the cooling fan.
3. When using this device, ensure that the wet curtain is correctly installed inside the machine to ensure proper operation and service life.

MAINTENANCE AND STORAGE

Following our instructions, regular maintenance is crucial to ensure long-term effective operation of the fan. Please adhere to the following guidelines:

1. Check the fan for dirt at least once a month. Clean as necessary, following the cleaning instructions provided.
2. Depending on the amount of dust in your environment, consider increasing the frequency of inspections.

If you don't plan to use it in the short term, it is recommended to store it after maintenance and cleaning to prevent dust buildup. Follow these steps for proper storage:

1. Drain the water tank and run the fan for at least 30 minutes without turning on the water pump to ensure the wet curtain is dry. Allow the fan to completely dry before packaging it in its original packaging.
2. Store the fan in a place away from direct sunlight and with low humidity. Avoid placing the fan near fires or flammable materials.

Trouble	Cause	Solution
Product not working	1. The power cord is unplugged or in poor contact.	1. Plug the power back in firmly or try plugging it into a different outlet to connect the power.
	2. The LED screen is damaged.	2. Contact customer service & repair center.
	3. Not working after a while or for other reasons.	3. Please provide the video and contact customer service & repair center.
Bad cooling effects	1. Air inlet or air outlet clogged or there are other heat sources.	1. Remove the obstruction or remove other sources of heat.
	2. Other reasons.	2. Please provide the unusable video, and contact customer service & repair center.
Water pump doesn't work	1. The water level in the water tank is lower than the minimum water level scale.	1. Adding water exceeds the minimum water level scale.
	2. The cooling mode is not activated.	2. Turn on the cooling mode.
	3. Other reasons.	3. Please provide the unusable video, and contact customer service & repair center.
The remote control does not work	1. Exceeding the control range of the remote control (10-16ft).	1. Bring the remote control close to the Air cooler and make sure it is pointed at the product.
	2. The remote control was not aiming at the signal receptor on the unit.	
	3. The batteries have no electricity it.	2. Replace the batteries.
Lack of accessories	1. Lack of ice box.	1. Contact customer service & repair center.
	2. Missing wheel or screw.	

Note: The types of faults and possible causes include but are not limited to the above. If the problem remains unsolved or other problems are encountered after the operation of the above methods, please contact our after-sales mailbox for more help.



WARRANTY AND SERVICE

Thank you for your purchase!

Our goal is to ensure your 100% satisfaction with our warranty service!

This appliance comes with a 12 month warranty, starting from the date of initial purchase. During the 1 year warranty period, we will provide free service for any quality issues, installation problems, and missing parts.

Service Guarantee

All of our items are brand new and in excellent condition, In the event that the product you received does not meet this standard, please contact us .

Sincerely At Your Service

Your shopping experience is very important to us! If you are unsatisfied with our service with purchases, please feel free to let us know. We will always be here to offer you the best service and get your satisfaction.

The warranty will not apply in cases of

- Accident, misuse, or repairs performed by unauthorized personnel.
- Tampered with or used for commercial purposes.
- Normal wear and tear of wearable parts.
- Use of force, damage caused by external influences.
- Damage caused by non-observance of the User Manual, e.g. connection to an unsuitable mains supply or noncompliance with the instructions.
- Partially or completely dismantled appliances.
- Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts that have been performed by a repair person not authorized by.

We are here to provide assistance

For any questions, please contact our customer service email to get extra after-sale service.

Email: Aftermarket311@gmail.com

ENVIRONMENT

CORRECT DISPOSAL OF THIS PRODUCT:



Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local council for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

If you encounter any problems when
using our products,
please feel free to contact us through the
following Email to get a quick response
and a 100% satisfactory solution.

Questions or Problems?

Tell us
We are here
to help with
our lifetime professional
100% satisfied service
within 24 hours

✉ Email: Aftermarket311@gmail.com



MADE IN CHINA