

Door intercom App (IOS) user manual



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App installation and mobile phone related settings

Install APP

Search "Door intercom" in Apple store and install



APP first run

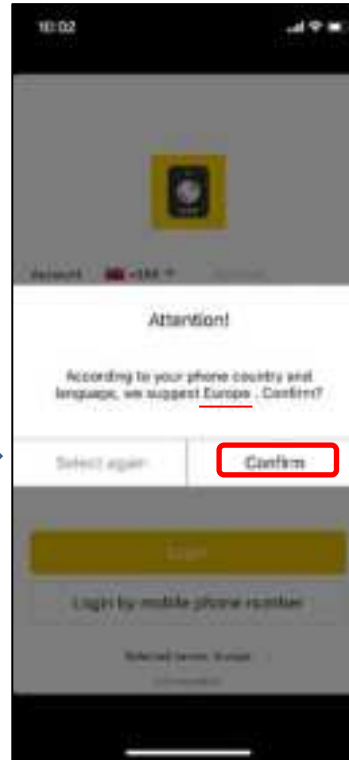
Press App “door intercom”



Allow App notification



Select “server 1” and confirm



App first run done



User registration account

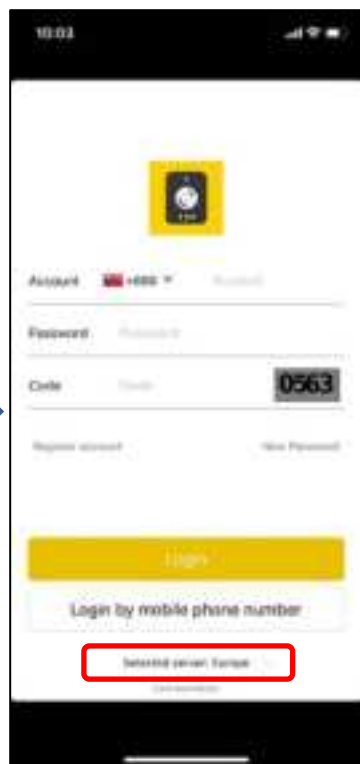
Selected server

The default location of the SS1912 device server is "Server 4". App needs to select "Server 4" to create an account before adding devices

Press "Door intercom"



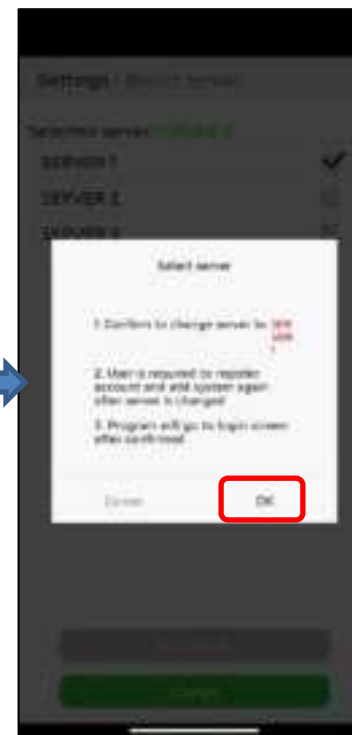
Press "Selected server"



Press "SERVER 4"
And press "change"



Press "Confirm" finish to
the selected server



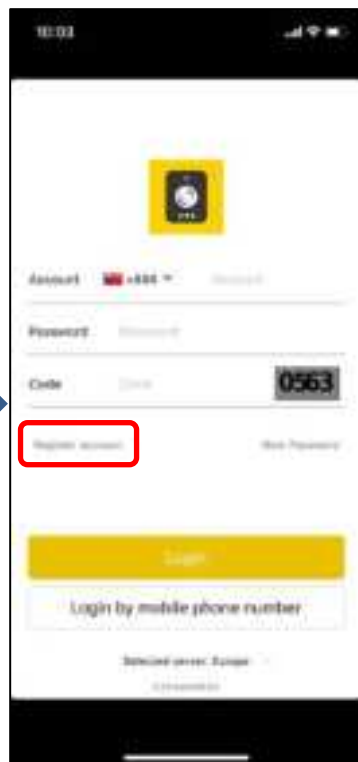
Register account

Press

“Login by account and password”



Press “Register account”

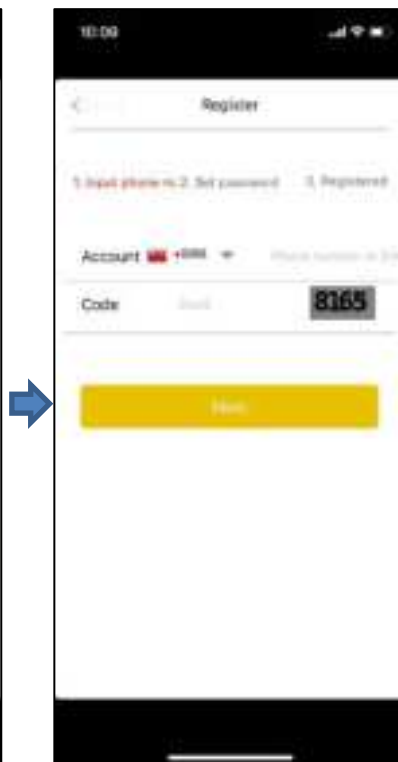


-Select country code

-Enter your phone number

-Enter Verification code

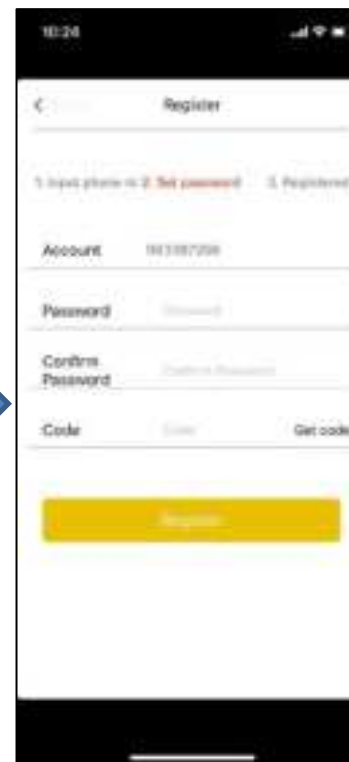
-Press “Next”



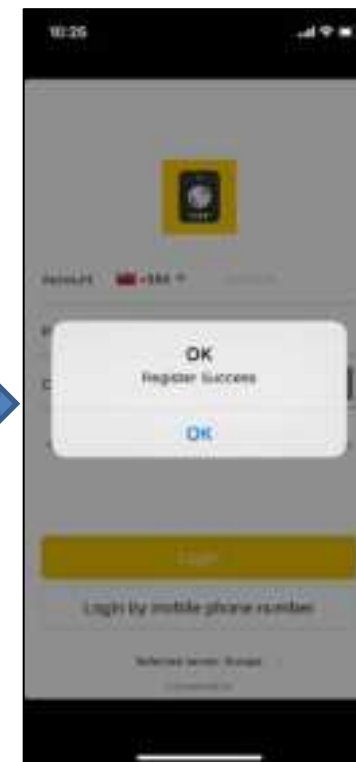
-Set your password

-Enter SMS code

-Press “Register”



Register account done

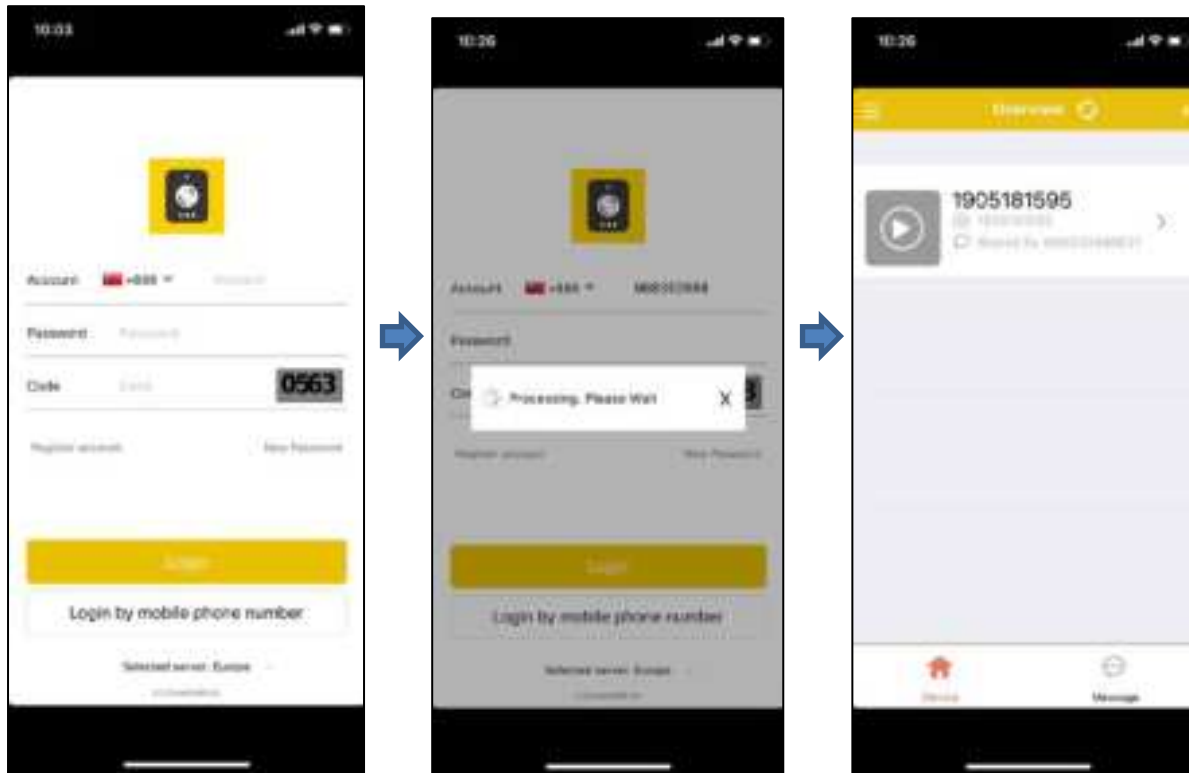


Log in to the App (Door intercom)

- Select country code
- Enter phone number
- Enter password
- Enter Verification code
- Press “Login”

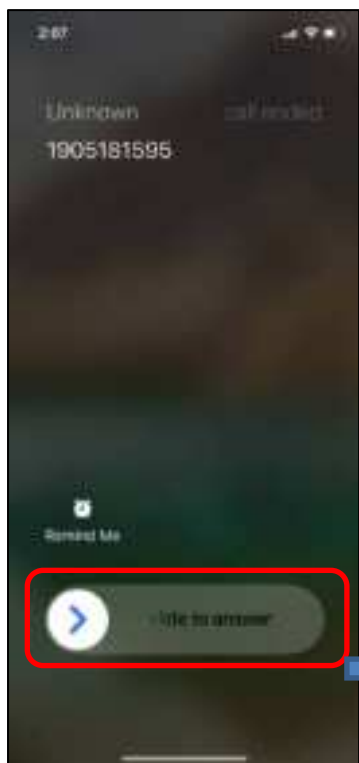
Please wait while logging in

Login done



App to answer device (SS1912) calls (iPhone lock screen)

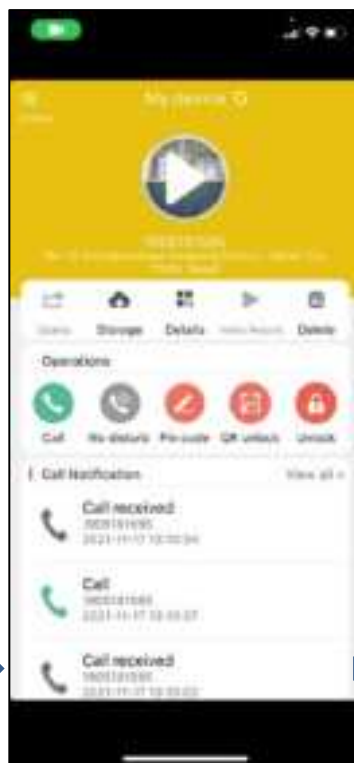
slide to answer



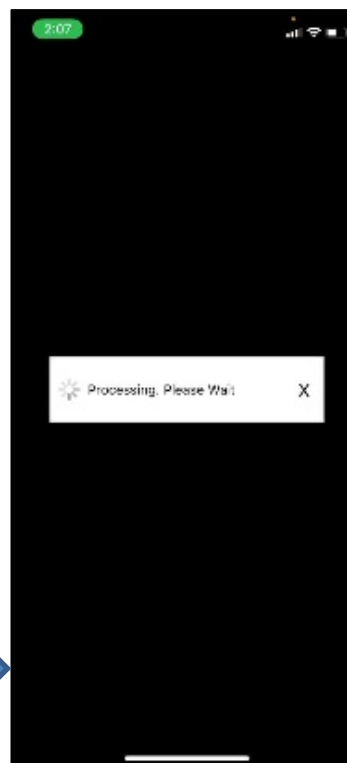
Enter Passcode



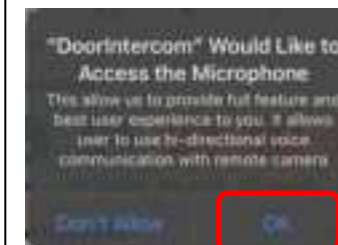
System loading please wait



Loading video data. Please wait



NOTE:



Loading video data is done,
speaking with a visitor

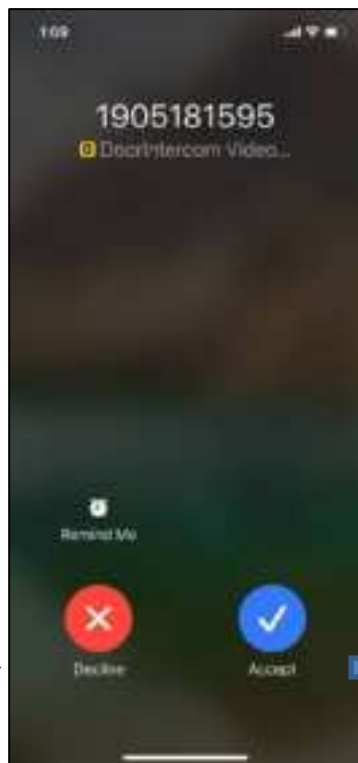


App to answer device (SS1912) calls (iPhone unlock)

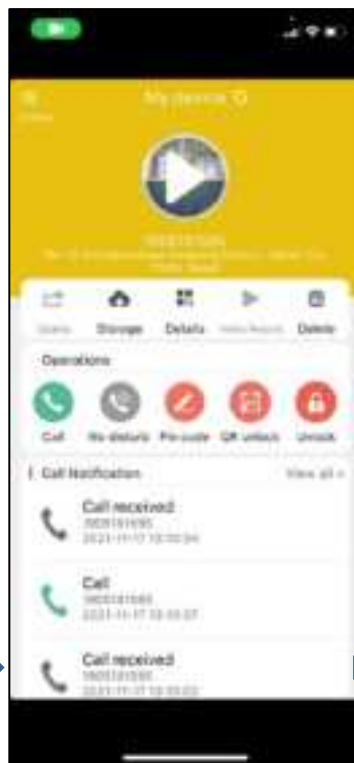
Press the notification



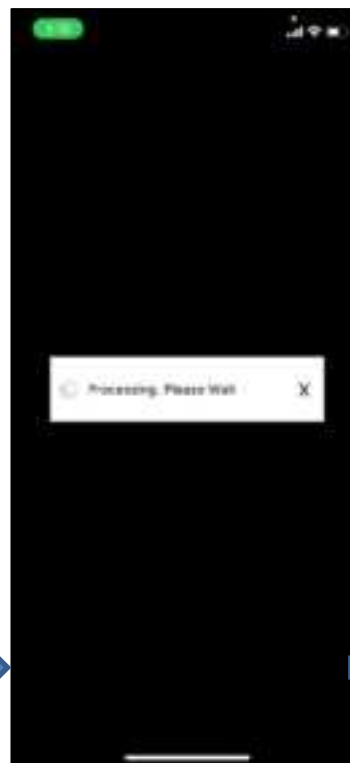
Press "Accept"



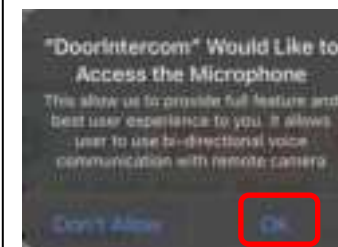
System loading please wait



Loading video data. Please wait



NOTE:



Loading video data is done,
speaking with a visitor



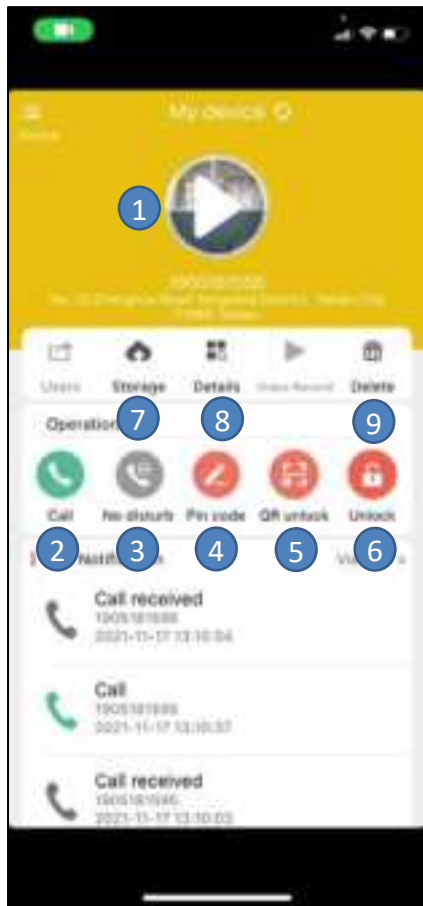
Dialog window description

1. Hang up the call
2. Unlock Door
3. Speaker (on/off)
4. Mic (on/off)
5. Screenshot



NOTE: If the icon does not appear on the screen, please click on the screen

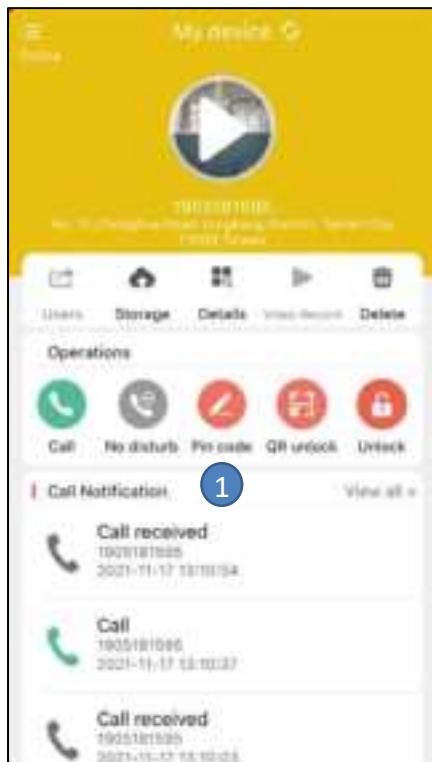
App function introduction



- 1 Click to enter monitoring mode (the speaker is mute)
- 2 **Call:** Click to call back to device
- 3 **NO disturb:** no call-in notification
- 4 **Pin code:** Set the PIN code
- 5 **QR unlock:** Generate QR code to unlock door
- 6 **Unlock:** Unlock door
- 7 **Storage:** Cloud video storage
- 8 **Details:** Basic information of device
- 9 **Delete:** Remove the device from my account

Setting PIN code

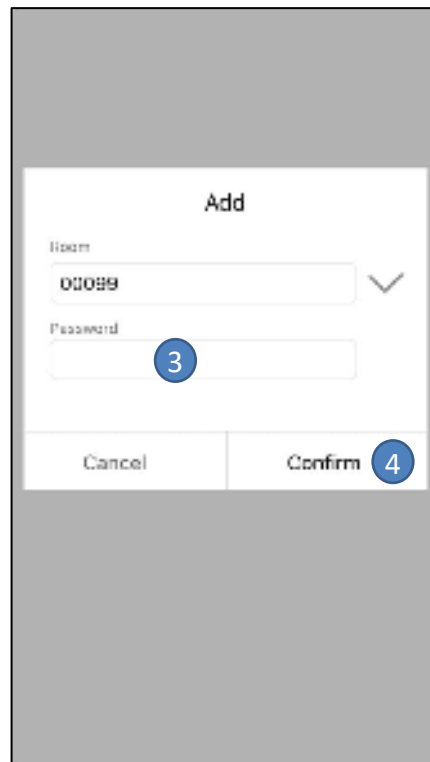
1.Press “PIN code” icon



2.Press “+” icon



3.Set the password (5 digits)
4.Press “OK”



Set PIN code finish



NOTE: You can unlock the door by entering PIN code of door intercom

Q &A

Q1: how to use audio call to activate this relay 1 or 2?

A1:

unlock the door via call by press

press “1#” for relay 1

press “2#” for relay 2

press “#” for relay 1 and relay 2