



MASTER & DYNAMIC

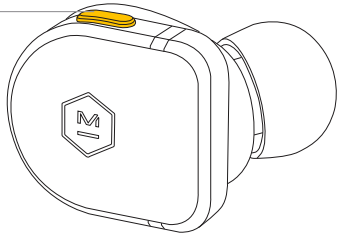
USER MANUAL – MW08 SPORT
ACTIVE NOISE-CANCELLING
TRUE WIRELESS EARPHONES

Master & Dynamic is a New York City-based premium audio company with a deep passion for building technically sophisticated sound tools. Designed to be modern yet timeless, our products utilize only the finest materials and are engineered to last, creating the perfect balance of aesthetics, strength, comfort, and exceptional sound.

NEVER SOUND THE SAME

CONTROLS

MULTI-FUNCTION
BUTTON



MULTI-FUNCTION BUTTON

1X: PAUSE / PLAY

2X: SKIP

3X: SKIP BACK

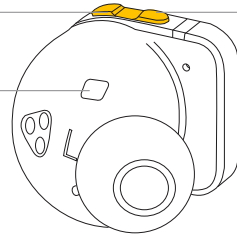
HOLD: MULTI-FUNCTION BUTTON TO ACTIVATE VOICE ASSISTANT

PRESS: MULTI-FUNCTION BUTTON TO ANSWER INCOMING CALLS
(OR ACCEPT CALL FROM YOUR DEVICE)

VOL -

VOL +

PROXIMITY SENSORS



VOL +

HOLD VOL + FOR "AMBIENT LISTENING" MODE ON/OFF
(SEE PAGE 6 FOR MORE INFORMATION ON AMBIENT LISTENING)

VOL -

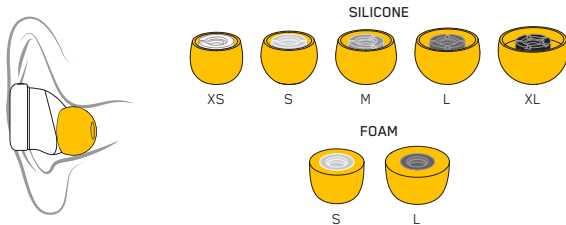
HOLD VOL - FOR "ACTIVE NOISE-CANCELLING" ON/OFF
(SEE PAGE 6 FOR MORE INFORMATION ON ANC)

FIT

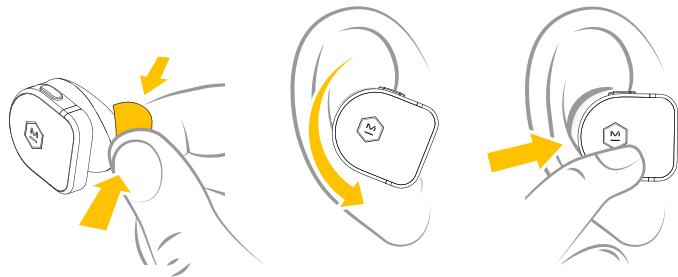
Your earphones come with the medium silicone ear tips attached.

Choose the silicone or foam ear tips that form a seal with your ear canal. Silicone ear tips are durable and easy to clean, while foam ear tips offer a more secure fit and superior sound isolation. Our custom round ear tips are designed in conjunction with the oval nozzle shape to provide a superior universal fit. Squeeze the ear tip to match its orientation to the nozzle and then press the ear tip against the nozzle to attach.

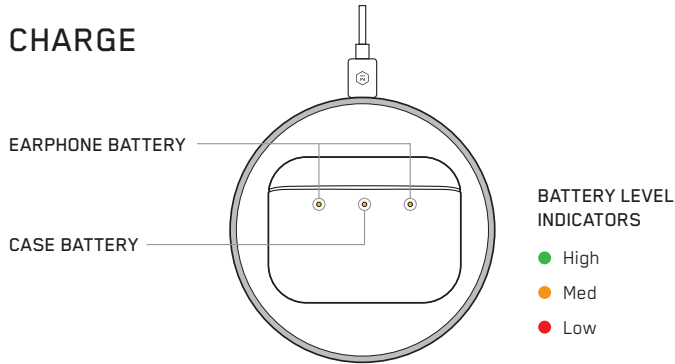
EAR TIP OPTIONS



To insert your earphones using foam ear tips, gently compress the foam ear tip using your fingers and insert it into your ear. Hold the earphones in place until the foam fully expands and forms a seal with your ear canal.



CHARGE



Earphones charge to 50% in 15 minutes, 100% in 45 minutes.
Case charges to 50% in 15 minutes, 100% in 60 minutes via wired charging.
Case charges to 50% in 30 minutes, 100% in 100 minutes via wireless charging.

The battery status of the case and earphones will remain visible while the case charges.

Your earphones hold up to 12 hours of charge. The charging case holds an additional 30 hours of charge for your earphones. We suggest you place your earphones inside the case when they are not in use. This will allow them to have the maximum charge each time you begin to use them.

Your earphones will arrive with the battery partially charged. The battery status will be displayed when opening /closing the lid. A green light indicates the battery is between 70-100%, amber indicates 30-69%, and red indicates 1-29%. If the center battery flashes red or does not display, the case battery is depleted.

To charge your case via wired charging, plug in the USB-C cable into the right side of your case and plug the other end into a power source. If you do not have a USB-C power source you can use our supplied USB-C to USB-A adapter to use a USB-A power source. To charge your case via wireless charging, center your MW08 Sport earphone case on a wireless charging pad with the LEDs facing upwards. The MW08 SPORT is compatible with the MC100 Wireless Charge Pad (sold separately).

PAIRING

MULTI-FUNCTION BUTTON

PULSING INDICATOR LIGHT



The first time you take both earphones out of their case they will enter pairing mode.

STEP 1: Open the Bluetooth menu on your device.

STEP 2: Select M&D MW08S.

STEP 3: (OPTIONAL) Download and open the **M&D Connect** app.

To manually activate pairing mode, hold down the multi-function button until the indicator light starts pulsing/pairing tone is heard.

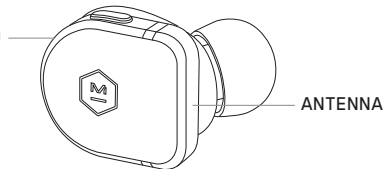
NOTE: If you are already connected to a device, remove the earphones from your ears to avoid activating your voice assistant.

MULTIPOINT

Up to two devices can be connected to MW08 SPORT at one time.

1. Remove earphones from case. Press and hold the multi-function button on right earphone to enter pairing mode. Connect to device 1.
2. Enter pairing mode again and device 1 will disconnect.
3. Connect to device 2 and place earphones in case.
4. Remove earphones from case and they will automatically connect to device 1 and 2 simultaneously.
5. Pause one device and play from the other to swap earphones connection.

PROPRIETARY WIND
REJECTION MESH

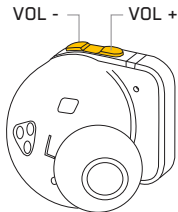


WORLD VOLUME MODES

The MW08 SPORT features 2 default World Volume modes to control the volume of the world around you:

1. Hybrid Active Noise-Cancelling (ANC) for clear, expansive sound in any environment.
2. Ambient Listening Mode for improved awareness of your surroundings.

- PRESS VOL - FOR ANC ON/OFF
- PRESS VOL + FOR AMBIENT LISTENING MODE ON/OFF



Download and install the **M&D Connect** app to access additional ANC and Ambient Listening Modes and to select your default World Volume settings.

MOBILE APP

Download the **M&D Connect** app for the complete Master & Dynamic experience.

USE THE **M&D CONNECT** APP TO ACCESS:

- Firmware updates
- Custom settings
- Product support



MW08 SPORT should be connected to your phone in the Bluetooth menu settings prior to using the **M&D Connect** app.

MAINTENANCE/CARE

Over time the proximity sensor that helps regulate pause/play functions may become dirty and affect performance. If this happens, take a damp cotton swab or damp cloth and lightly rub the sensor.

To clean the earphone sapphire glass, use a microfiber cloth. To clean your silicone or foam ear tips, gently wipe the ear tips with a damp wet cloth and allow to dry before use. Do not use alcohol or other cleaning substances on the product.

Do not drop, sit on, or allow the earphones to be exposed to water, moisture, or temperature extremes. Your earphones are IPX5 water resistance rated. Your charging case is IPX4 rated.

It is recommended that you return your earphones to their storage case when not in use. To avoid damage, do not store other items in the canvas case along with your earphones.

TEMPERATURE RANGE

Operate and store this product within the temperature range of -4°F to 113°F (-20°C to 45°C) only. Charge the battery where the temperature is between 41°F and 104°F (5°C and 40°C) only.

TROUBLESHOOTING

TROUBLE PAIRING EARPHONES AND DEVICE

- Make sure both earphones are outside the charging case when attempting to pair your device. Cycle power by placing earphones in the charging case and fully closing the lid for 10 seconds. Then remove the earphones from the case to verify they have entered pairing mode. The indicator light will slowly pulse on the right earphone.
- Turn Bluetooth OFF, then ON again on the source device. Turn OFF Bluetooth feature on any other device that is paired with the earphones.
- Delete any “M&D MW08S” earphone connections from your device and then put your earphones into pairing mode and pair again.
- Make sure “M&D MW08S” is selected in the Bluetooth device list.

NO AUDIO OR POOR AUDIO QUALITY FROM A CONNECTED BLUETOOTH DEVICE

- Move the device closer to the earphones, as physical objects between the earphones and the source may obstruct the signal.
- Try another music application or try another track.
- Try a different audio device.

BATTERY LEVEL INDICATORS ON CHARGING CASE ARE NOT LIGHTING UP

- Make sure your case is charged. To charge your case via wired charging, plug in the USB-C cable into the right side of your case and plug the other end into a power source. If you do not have a USB-C powersource you can use our supplied USB-C to USB-A adapter to use a USB-A power source. To charge your case via wireless charging, center your MW08 SPORT earphone case on a wireless charging pad with the LEDs facing upwards.
- Make sure the earphones are properly placed inside the charging case. "L" represents placement for the left earphone and "R" for the right earphone.
- Make sure the charging pads on the earphones and charging pins in the case are clean. Use a damp cotton swab or damp cloth to lightly rub the charging pads and pins.

NOTE: If the earphones still have battery life, but the charging case battery is depleted when earphones are placed inside the case and the lid is closed, the indicator lights will not light up to show your battery level status.

FACTORY RESET

If your earphones are no longer paired to each other, please use the following steps to perform a factory reset:

1. Remove the Left earphone from the case (Leave the Right earphone in the case).
2. Quickly press VOL + on the Left earphone 6 times, and hold on the 6th press until you hear the voice prompt announce "factory reset" on the Left earphone.
3. Remove the Right earphone from the case.
4. Quickly press the Multi-Function button on the Right earphone 6 times, and hold on the 6th press until you hear the voice prompt announce "factory reset" on the Right earphone.
5. Put both earphones next to each other. The earphones are paired to each other when the LEDs stop flashing and start "breathing" as they usually would when pairing to a Bluetooth device.

PLAY/PAUSE NOT WORKING WHEN PLACING IN AND REMOVING FROM EAR

- Over time the proximity sensor that helps regulate pause/play functions may become dirty and affect performance. If this happens, take a damp cotton swab or damp cloth and lightly rub the sensor.

M&D CONNECT APP DOES NOT WORK WITH MY DEVICE

- Make sure your mobile device is compatible with the M&D Connect minimum system requirements. For more information, visit the app store on your mobile device. If your mobile device meets the minimum requirements, uninstall and reinstall the M&D Connect app on your mobile device.

APP DOES NOT CONNECT WITH MY EARPHONES

- Connect to your earphones in the Bluetooth menu before opening the app for setup.

EAR HEALTH

Our ability to hear is amazing. Treat your ears like the precious tools they are, and they will continue to provide you with exceptional data, as well as a lifetime of incredible sonic experiences.

In general, do not listen “too loud or for too long,” and be attentive to your own ears. Ringing, discomfort, or sensitivity to high frequencies and treble may be a signal from your ears that you are pushing them to their limits and causing irreparable damage.

As a general practice, find what seems to be your preferred listening level and then adjust the volume down another 10% or more. Surprisingly, your ears will attune to a slightly lower volume over time, and what seems quiet at first can be perfect for longer listening periods.

NIHL

NIHL is a preventable condition caused by both one-time and extended exposure to excessive decibel (dB) levels. This harm to sensitive inner ear structures is irreversible and people of all ages can be affected. Damage can happen in a single event or gradually over time. One-time exposure to an intense "impulse" sound, such as an explosion, or by continued exposure to loud sounds over 85 decibels can cause harm. Indicators of NIHL include hearing loss and tinnitus, a condition of sensing constant ringing, buzzing or roaring. The NIDCD (National Institute on Deafness and Other Communication Disorders) offers this simple rule of thumb: avoid sound exposure that is "too loud, too close or too long." Here are some general references to sound levels that occur in everyday life: refrigerator humming (45 dB); normal conversation (60 dB); city traffic (85 dB); motorcycles (95 dB); an MP3 player at full volume (105 dB); sirens (120 dB); firecrackers (150 dB).

WARRANTY

Master & Dynamic guarantees this product against defects in materials or workmanship for a period of one year from the date of original purchase on our website or from an authorized Master & Dynamic retailer or reseller. Batteries are also guaranteed for proper functioning for a period of one year from the date of original purchase. Defective batteries are covered by Master & Dynamic's Limited Warranty but battery wear from normal use is not covered.

If returned within the warranty period, Master & Dynamic will at its discretion either repair the defective product or replace it with a repaired or refurbished product of identical specifications as the returned product. This limited warranty is in lieu of all other warranties, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

Master & Dynamic shall have no liability of any kind for any direct, indirect, incidental or consequential damages or expenses that arise from the use of this product.

Master & Dynamic's Limited Warranty does not cover normal wear and tear to items such as blown drivers, battery degradation from normal use, cut cords, bent jacks, loss or theft. Replaceable parts subject to wear and tear such as ear tips and cables will be replaced only in case of malfunctioning due to material or manufacturing defects, and only once during the warranty period of your product.

The serial number and proof of purchase are required in order to enact the warranty for products purchased on our website or from an authorized retailer or reseller. This policy is also applicable to products received as a gift.

If we need to replace your earphones due to a battery defect, your earphones will be new or equivalent to new in performance and reliability. You will void your warranty if you disassemble your earphones or expose them to excessive moisture. If you believe your product is defective within the warranty period, please contact us at support@masterdynamic.com. Please include your product's serial number, proof of purchase, telephone number and full return shipping address in your message to us. Conditional to serial number, proof of purchase, and warranty validity, you will be issued a return authorization and

instructions for return shipment. Please note that the dispatch of a replacement product will take place after our receipt of the defective product. For questions regarding your product's warranty, please contact Master & Dynamic Support at support@masterdynamic.com.

RF EXPOSURE COMPLIANCE

- This equipment complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body.