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# 75" QLED 4K Smart AI Google TV

**SERIES 9 WQ98**

(KAQL75WQ98GSVA)



# COMPONENTS



**A** Kogan 75" QLED 4K Smart AI  
Google TV

**B** Remote control

**C** Stand (x2)

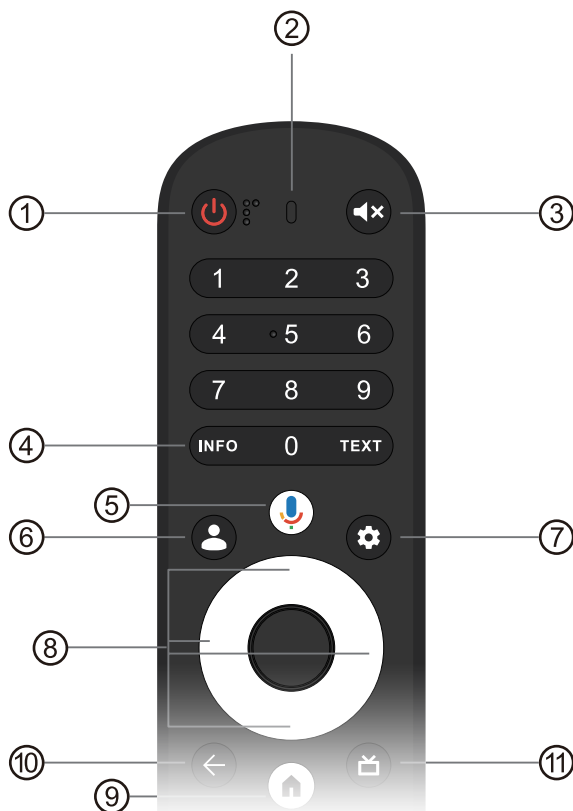
**D** BA 4 x25mm screw (x4)


**E** AAA battery (x2)

**F** Quick-start guide

**G** Warranty card


# REMOTE CONTROL OVERVIEW




①  : Switches the TV between on and standby mode.


②  : Indicator

③  : Mute or restore your TV sound.

④  : Displays the present channel information such as the current time and channel name.

⑤  : Google Assistant:  
Talk to Google to control your TV using your voice.

⑥  : Profiles: Switch between profiles.

⑦  : Setting: In the HOME page, this button is "Dashboard" function. On the Live TV, this button is "Menu" function.

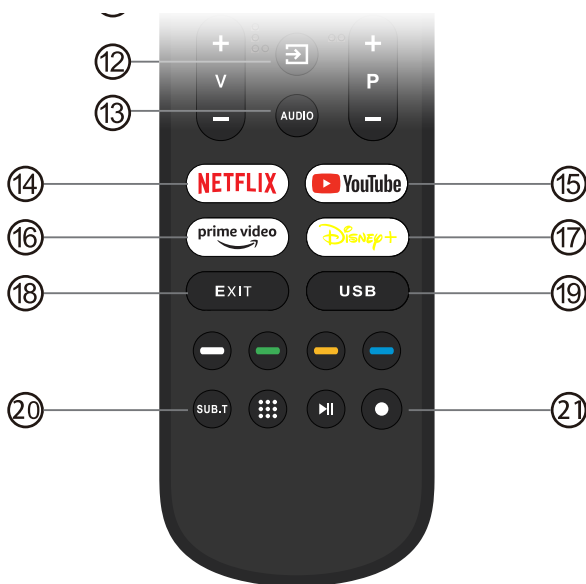
⑧  : Navigation buttons:  
Cursor UP/LEFT/RIGHT/DOWN.


⑨  : HOME: Displays the home screen.


⑩  : Back: Press to move back through menus.

⑪  : Live Guide: Open the Live TV EPG.


# REMOTE CONTROL OVERVIEW





- 12  : Inputs:  
Display/Select signal source options.


13  : Audio: Displays the Audio Language list and select an audio language or audio format if available (only applicable when the TV programme has this feature).


14 **NETFLIX** : NETFLIX:  
Connects to NETFLIX for viewing online TV shows and films (internet connection required).


15  : YouTube:  
Connects to YouTube (internet connection required).


16  : Prime video:  
Connects to Prime video (internet connection required).

17  : Disney+ :  
Connects to Disney+ (internet connection required, some regions may not support it).

18  : Exit: Exit the OSD menu.

19  : USB:  
Press to enter Multimedia Player.

20  : SUB.T: Close Caption.

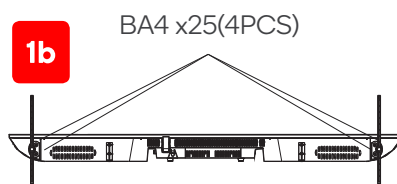
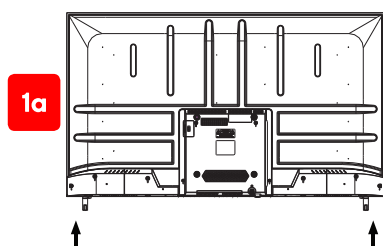
21  : PVR:  
Record the Live TV programme.  
Play the last/next programme.  
Play/Pause/Stop the programme.

\*Google Assistant is not available in certain languages and countries. Availability of services varies by country and language

# ASSEMBLY AND INSTALLATION

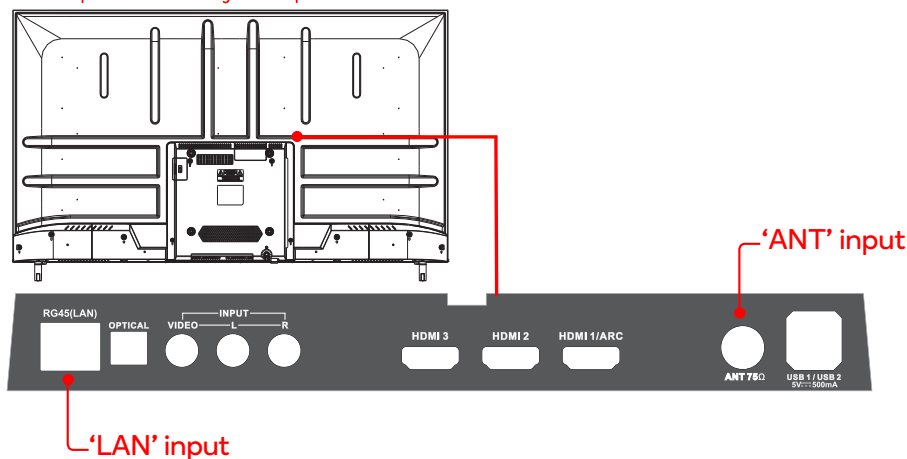
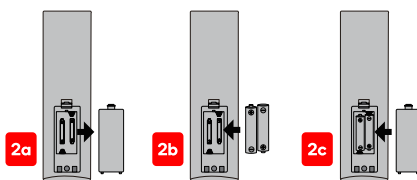
## 1. Stand assembly

- Attach stands to base of TV.
- Insert two 25mm screws for each stand, and use Phillips head screwdriver (not supplied) to tighten.



## 2. Remote control assembly

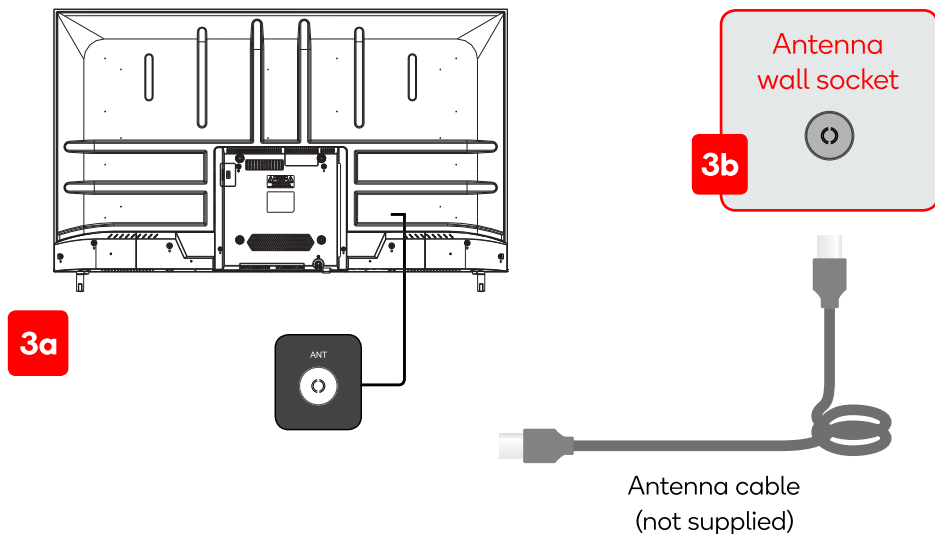
- Open the battery compartment cover on the back side.
- Insert two 1.5V AAA size batteries, making sure to match the polarity markings (+ / -) of the batteries with the diagram inside the compartment.
- Replace battery compartment cover.



# ASSEMBLY AND INSTALLATION

## 3. Connect to antenna

- a. Connect an antenna cable (not supplied) via the "ANT" input port at the back of the TV.
- b. Ensure the antenna cable is also connected to a working antenna, either via an antenna wall socket in your home, or directly.



## 4. Turning TV on

Plug the power cord into a suitable power outlet, then press the POWER (⏻) button on the remote control, making sure to aim it at the sensor at the front of the TV. Alternatively, you can press the power button on the lower side of the back panel on the TV.



# INITIAL SETUP

## 1. Initial Setup

For the initial setup, on-screen setup wizard will guide you through setting up your TV. Please follow the guide to setup your TV correctly.

### 1.1 Pairing Bluetooth Remote

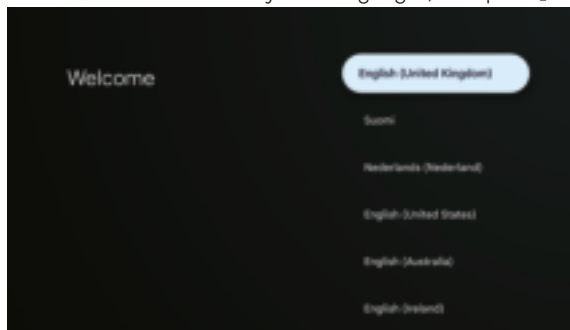
1. Press 'BACK' (⬅️) and 'Home' (🏠) simultaneously on remote control to enter the Bluetooth pairing mode.

The indicator light on remote control will flash when starting the pairing mode.



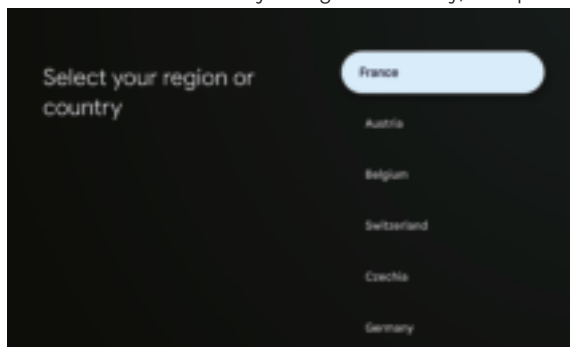
### 1.2 Language select

Use ^/V buttons to select system languages, then press 【OK】 to confirm.



### 1.3 Region or Country select

Use ^/V buttons to select your region or country, then press 【OK】 to confirm.





# INITIAL SETUP

## 1.4 Set up with the Google Home app

Follow the instructions in the Google Home app.

Note: You may choose “Set up on TV instead”.

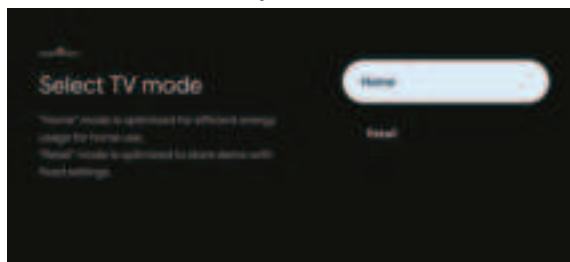
Not all countries support the Google Home app, and Setup code are different on different TV, please refer to the actual software.



## 1.5 Select TV mode (Home/Retail)

Please be sure in this step, select “Home” if you are using this TV at home.

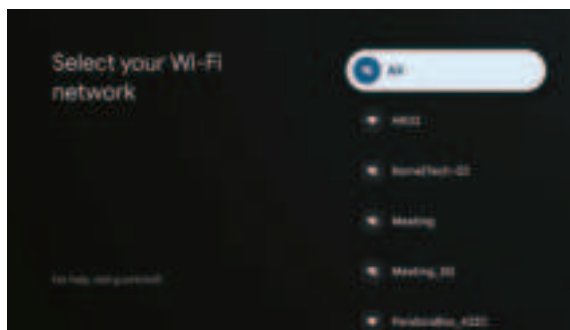
Make sure to confirm once you have selected “Home”.



## 1.6 Configure the WI-FI network

Press  $\wedge$ / $\vee$  buttons to select Wi-Fi you wish to connect, enter the password, and then confirm to connect.

If you select “Skip”, it could be performed in homepage or settings menu.



# INITIAL SETUP

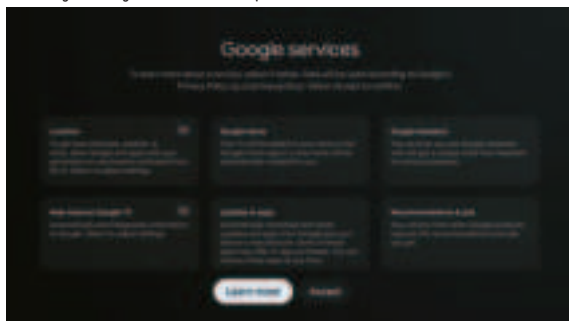
## 1.7 Terms of Service

By accepting the Terms of Service to improve the product experience, select “Accept” to proceed with this condition.



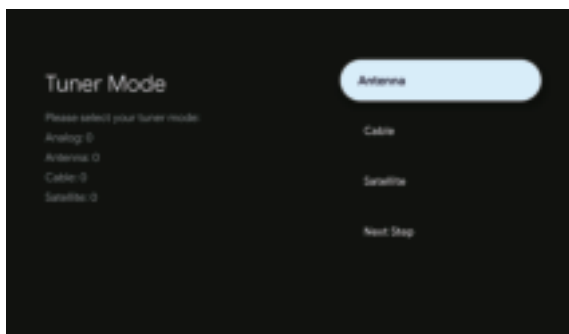
## 1.8 Google Services

To learn more about a service, select it below. Data will be used according to Google's Privacy Policy. Select Accept to confirm.



## 1.9 Tuner mode Setting

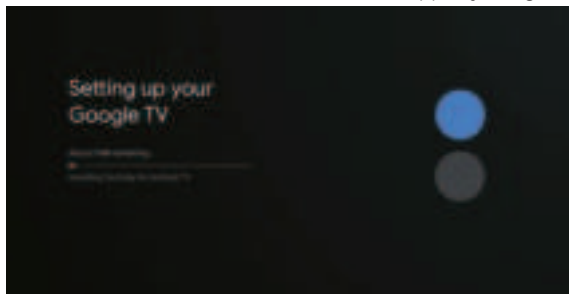
Select Antenna/Cable/Satellite to scan TV channel.  
If you select “Skip”, the channel scan could be performed in menu.



# INITIAL SETUP

## 1.10 Play Auto Installs

Select to install or uninstall recommended apps by using this process.




## 1.11 Get the most out of your Google TV™

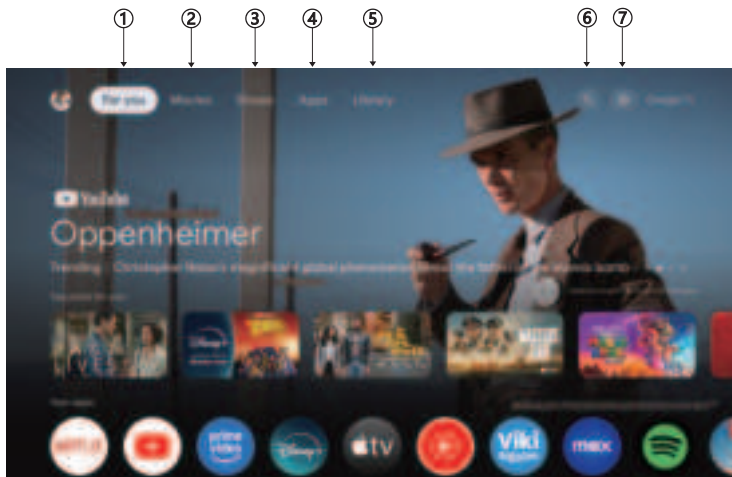
You may set up additional optional features for a more personalised experience. Select “Go to Google TV” to go to the home page.



# HOME

## 2.HOME

Once you have completed initial setup, you will now enter the home by screen or press  button to display the homepage.



\*Some countries home screen UI may display different from above image, please refer to the product for details.

### ① For you

Browse 400,000+ movies and TV episodes from across your streaming services — in one place, and organized by the genres and topics that interest you the most.

### ② Movies & ③ Shows

Watch your favorite movies and shows or discover new favorites all in one place.

### ④ Apps

Download and access your favorite apps to discover movies, shows, games, and more.

### ⑤ Library

Keep all your shows and movies in a single watchlist. Add from your TV, phone, or browser - no matter which app its on.

### ⑥ Search

Thousands of movies and shows at the sound of your voice. Ask Google to quickly find what you want to watch.

### ⑦ Settings

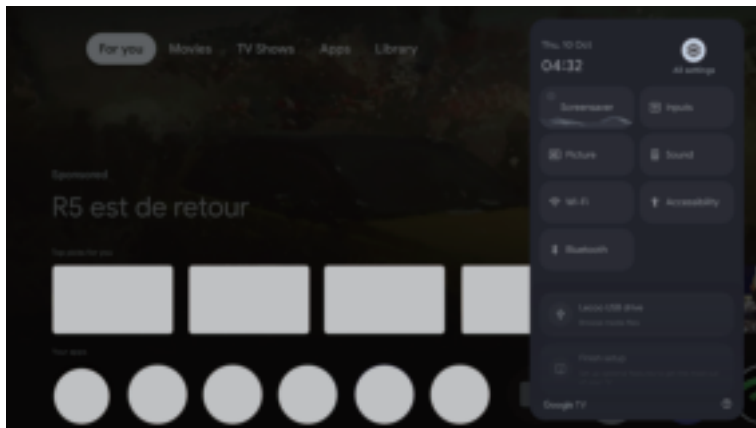
Allows to set various performance of your TV.

# SETTINGS

## 3.Settings

Allows to set various performance of your TV.

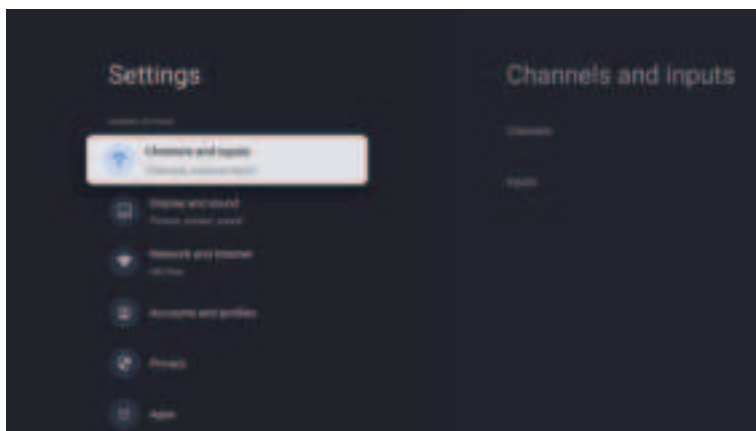
- 1.Press </ > button to select “Settings” which is in the upper right corner of the screen.
- 2.Press ^/ v button to select the option which you want to adjust in the Settings menu.
- 3.Press 【OK】 to enter.



## Channel and inputs

Display the scan sub-menu based on different channel installation modes.

- 1.Press ^/ v button to select “Channel and Inputs”.
- 2.Press 【OK】 to enter “Channels”, then press ^/ v choose Analog, Antenna, Cable etc to scan the channels.
- 3.Press ^/ v button to select “Inputs”, press 【OK】 to enter “Inputs”, then press ^/ v choose HDMI, Composite etc.



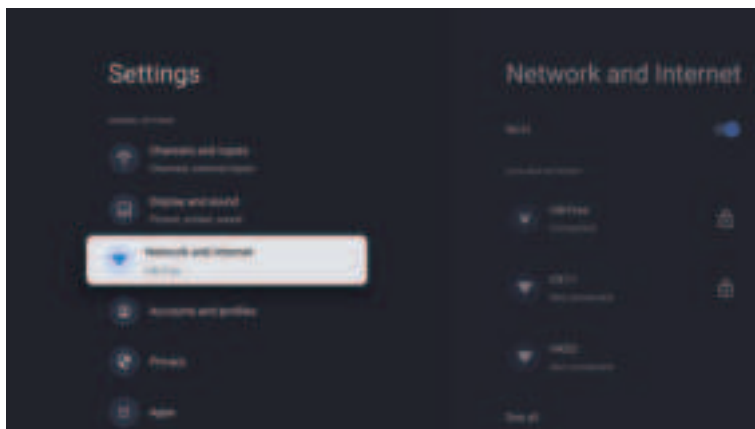
# SETTINGS

## Network and Internet

Adjust all network setting and check connection if you have connection problems.

1.Press </ > button to select “Network and Internet” in the settings menu.

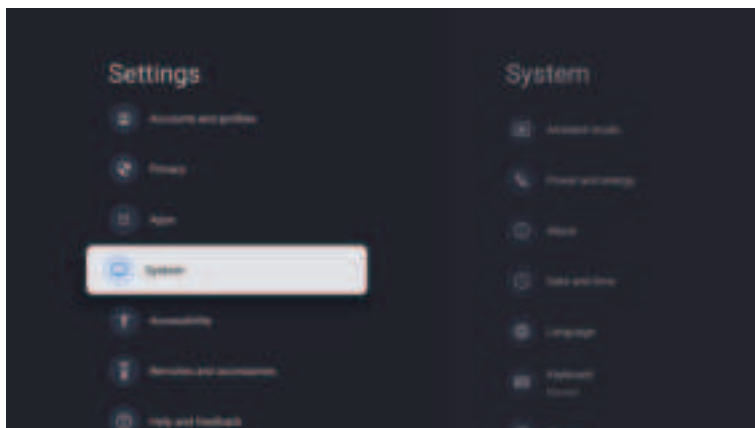
2.Press ^/v button to select: Wi-Fi/Add new network/Scanning always available/network privacy policy.



## System

1.Press ^/v button select the options of Ambient mode, Power and energy, About, Date and time, Language, Keyboard ect.

2.Press 【OK】 to jump to the corresponding sub-option.



## About

1.Press ^/v button to check additional information such as System update, Device name, Restart, Status, and more.

2.Press < button to return to the previous menu.

Press < button to exit the menu.



**Factory reset**

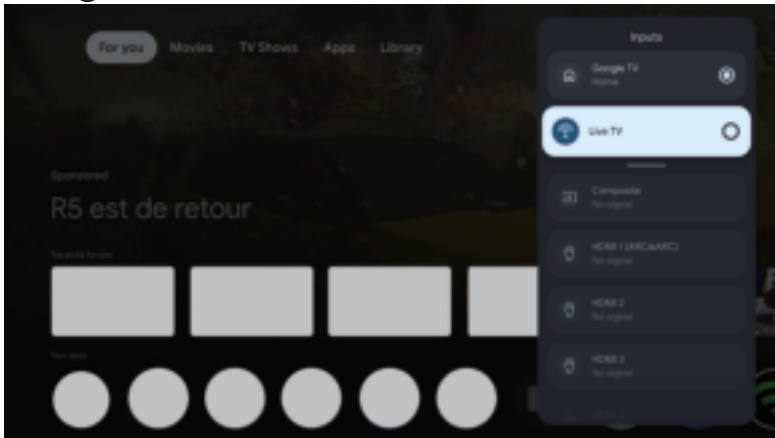
If Factory reset is selected, it will erase all data from your device’s internal storage, including: your Google Account, system and app data and settings, and downloaded apps.



**TV SOURCE SETTINGS**

**4.TV Source Settings**

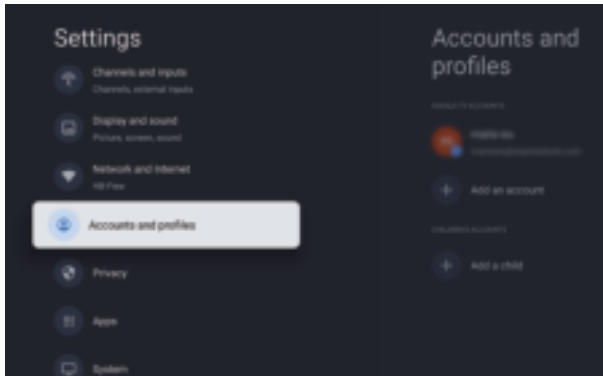
To enter TV source in Homepage:  
1.Press **51** button or Select “Live TV” on Homepage.



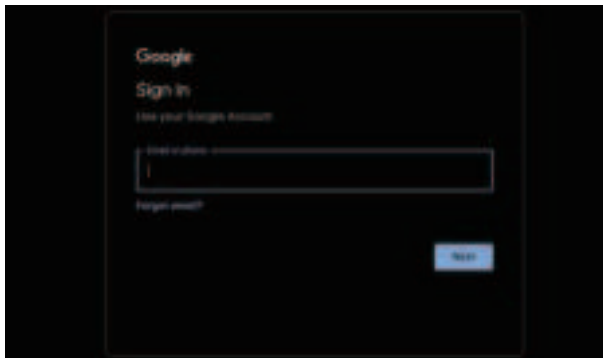
# ACCOUNTS & SIGN-IN

## 5. Accounts & sign-in

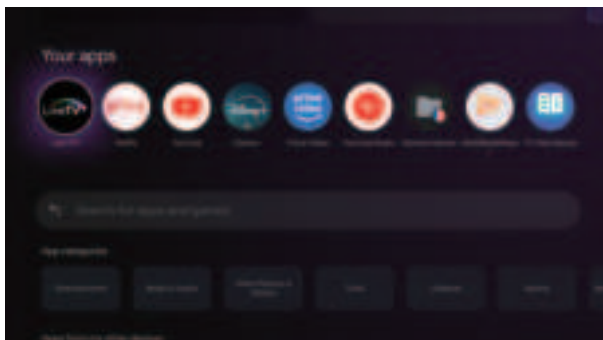
To have access and to download applications, you must sign in with a Google Account.



Once you open Google Play, you will be promoted to sign in or create a new account.



Once you have signed in, you will be brought to the below page, scroll through the list of applications available for download or go to the search button, and search via entering text or talk to Google to search for apps using your voice.



\* The above pictures are for reference only, please refer to the product for details.



# BASIC TROUBLESHOOTING

## Poor picture and sound quality

- Try a different channel
- Adjust the antenna
- Check all connections

## No picture or sound in TV status

- Try another channel
- Press the TV/AV button
- Make sure TV is plugged in
- Check the antenna connection

## No sound or sound is too low at maximum volume

- Check the volume settings on any external speakers connected to your television
- Adjust the TV volume accordingly
- Check another channel or input
- Check that MUTE hasn't been turned on

## No colour, wrong colour or tints

- Make sure the program itself is broadcast in colour
- Select the picture menu, then adjust the colour and tint submenus

## Picture rolls vertically

- Check all connections

## Blurred or snowy picture, distorted sound

- Check direction, location and connections to your antenna
- Issues may be caused by the use of an indoor antenna (poor signal)

## Remote control malfunctions

- Replace remote control batteries
- Check battery terminals
- Remote is out of range, move closer to TV
- Remove any obstructions between remote and IR sensor of TV
- Make sure the power cord to your TV is plugged in and turned on

## Image is not centred on the screen

- Adjust the horizontal and vertical position

## "No Signal" on HDMI source

- Test the device with a different HDMI cable
- Plug the device into another HDMI port
- Try a different device connected to the same cable and port
- Perform a factory reset on your TV

**For our full TV troubleshooting guide and extended User Manual for this TV, head online to [help.kogan.com](http://help.kogan.com)**



Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.

## NOTES

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

### **Need more information?**

This is a **Quick Start Guide** , and while we hope that this has given you the assistance needed for a simple set-up, a full user guide outlining all of this product's instructions and features can be found online at **[help.kogan.com](https://help.kogan.com)**

kogan.com