

Bissell®



CROSSWAVE® HF3 CORDLESS PROFESSIONAL MULTI-SURFACE HARD FLOOR CLEANER

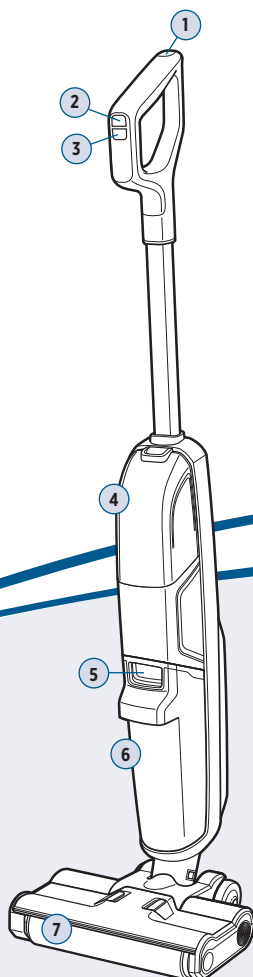
MODEL 3639H

Important Safety Instructions.....	2
What's in the Box?	3
User Interface	3
Assembly & Charging the Battery	3
Filling the Clean Water Tank.....	4
Cleaning Your Floors.....	4
Using the Self-Cleaning Cycle.....	5
After-Cleaning Care	6
Storing Your Machine.....	7
Troubleshooting.....	7
Limited Warranty	8



Product Overview

1. Clean-Out Cycle Button
2. Mode Button
3. Power Button
4. Clean Water Tank
5. Dirty Water Tank Release Button
6. Dirty Water Tank
7. Brush Roll Window



SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	Do not expose to rain.
	Store indoors.
	Do not overwet carpet. Use only on carpet moistened by the cleaning process.

SYMBOL	EXPLANATION
	Disconnect power before servicing.
	Do not freeze.
	Lock.
	Protection against moving parts.
	Risk of automatic start-up.
	Use warm water, temperature up to 60°C.

SYMBOL	EXPLANATION
	Use only BISSELL® cleaning formulas intended for use with this machine.
	Check the manufacturer's tag before cleaning textile. "W" on the tag as shown means you can use your cleaner.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not immerse in water or liquid.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- If the charger supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- The battery is to be disposed of safely.
- This appliance contains batteries that are only replaceable by skilled persons.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not run appliance over cable.
- This appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
- Liquid must not be directed towards equipment containing electrical components.
- Unplug charger from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.

- Do not use with damaged cable or charger. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- The appliance must be disconnected from the supply mains when removing the battery.
- Use only the type and amount of liquids specified under the operations section of this guide.
- Turn OFF all controls before unplugging.
- Do not pull or carry charger by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Keep charger cable away from heated surfaces.
- To unplug, grasp the charger plug, not the cable.
- Do not handle charger plug or appliance with wet hands.
- Battery pack and charger base output terminals are not to be short-circuited.
- Do not charge the unit outdoors.
- Do not recharge, disassemble, heat above 60°C, or incinerate.
- Keep batteries out of reach of children.
- Dispose of used batteries promptly.
- Never put batteries in mouth. If swallowed, contact your physician or local poison control.
- Prevent unintentional starting. Ensure the switch is in the OFF-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energising appliance that have the switch on invites accidents.
- Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair

person using only identical replacement parts. This will ensure that the safety of the product is maintained.

- Do not modify or attempt to repair the appliance except as indicated in the instructions for use and care.
- Keep the temperature range of between 4-30°C when charging battery, storing unit or during use.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Use only as described in this user guide.
- Use only manufacturer's recommended attachments.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- Do not put any object into openings.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Use indoors only.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Floor slippery when wet.
- **WARNING:** Only use with the following charger models:
SAW15A-260-0500GD SAW15A-260-0500AD
SAW15A-260-0500BD YLJXA - E260050
YLJXA - A260050 YLJXA - U260050

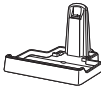
SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT voids the MANUFACTURER'S WARRANTY.

IMPORTANT INFORMATION

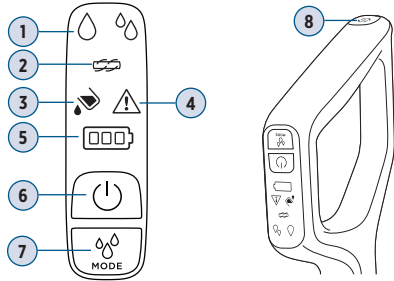
- Keep appliance on a level surface.
- If your appliance has a motorised brush roll, do not leave machine running in the same spot without the handle fully upright.
- To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.

What's in the Box?

						
Handle & Body	(2) Brush Rolls	(3) Trial Formulas	Clean-Out Brush & Strainer	Docking Station	Charging Adapter	Extra Filter

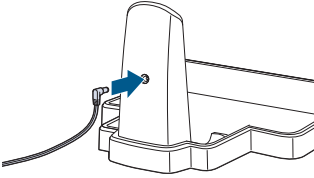
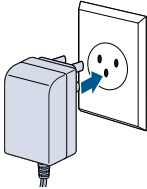
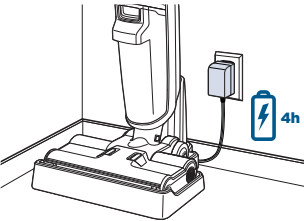
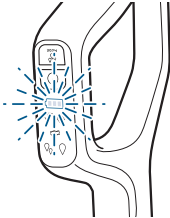
User Interface

1. Water Spray Rate Indicator
2. Brush Roll Obstruction Indicator
3. Dirty Water Tank Full/Missing Indicator
4. Error Indicator
5. Battery Level Indicator
6. Power Activation Switch (machine must be reclined)
7. Water Spray Rate Selection Button
8. Self-Cleaning Cycle Activation Switch



Assembly & Charging the Battery



		
1. Firmly insert handle into body until it clicks into place.	2. Plug charging adapter into dock.	3. Plug adapter into wall outlet.
		Low Battery: One battery segment will flash blue. Charging Mode: Blue light will flash according to battery status. Charging Complete: All three segments will be solid blue.
4. Charge fully before first use.	5. Battery icon lights will indicate charge.	

Filling the Clean Water Tank



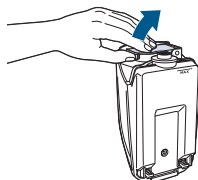
This machine is compatible with BISSELL® formulas made for upright carpet cleaners. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine.



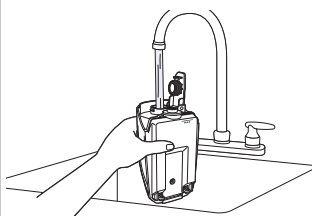
1. Choose your formula.*
Scan QR code or visit
global.BISSELL.com for formulas.



2. Push down on clean water tank release button and pull forward to remove tank.



3. Lift flap and hold open.



4. Add warm (140°F/60°C max) tap water to fill line on tank. Do not use boiling water. Do not heat water or tank in microwave.



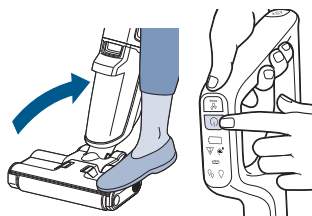
5. Add BISSELL formula as indicated by fill lines on tank and close flap.



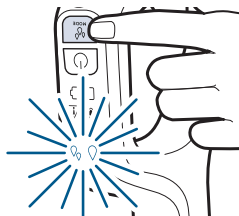
6. Insert tank by lining up bottom edge and push top in until tank clicks into place.

***Compatible BISSELL formulas include:** Stain Pretreat, Pet Stain Pretreat, Oxy Boost, Pro Stain & Odour, Pet Stain & Odour, Stain & Odour, Hard Floor Sanitize

Cleaning Your Floors



1. Recline machine. Press power button ON. Machine must be reclined before power button will activate.



2. Press MODE button to switch between LO and HI.
💧 LO Mode: Blue light solid
💧 HI Mode: Blue light solid



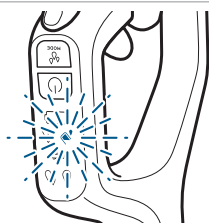
3. Solution will dispense automatically. Make forward and backward passes to clean your floors.

CONTINUED ON NEXT PAGE ➡

⚠️ WARNING

To reduce the risk of fire, use only BISSELL® cleaning formula for full size machines in your carpet washer. Use of cleaning formulas that contain eucalyptus, lemon or pine oil may damage this appliance and void the guarantee. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your carpet washer causing cracking or pitting.

Cleaning Your Floors (continued)



4. Dirty water tank indicator will flash red when tank is full or removed.



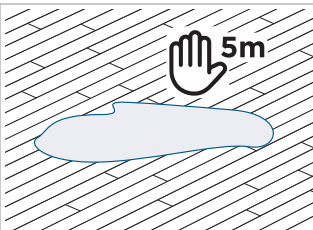
5. Turn machine OFF by pressing power button. Return machine to upright position.

Cleaning with Hard Floor Sanitise Formula

Please read "DIRECTIONS FOR USE" on Hard Floor Sanitise label. Use on hard nonporous floors only.



1. Remove visible soil before cleaning. In HI mode, make forward and backward passes.

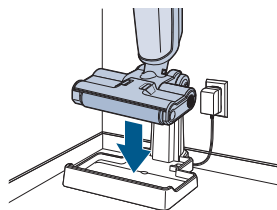


2. Allow floor to remain visibly wet with formula for five minutes. This may require additional passes in HI mode.

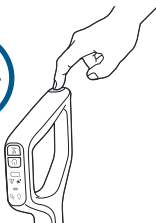


3. In HI mode, make forward and backward passes to extract formula.

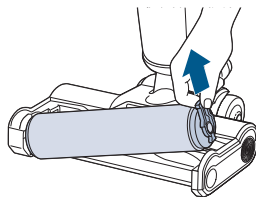
Using the Self-Cleaning Cycle



1. Place machine on docking station. Make sure clean water tank has cleaning formula and dirty water tank is empty.



2. Press self-cleaning button to start cycle. Button light will pulse while cycle is running.

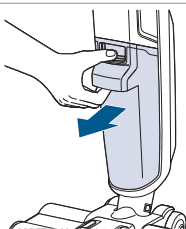


3. Once complete, remove brush roll to dry. See "After-Cleaning Care" for instructions.

ATTENTION

- This machine is designed to be used on sealed hard floors.
- Do not overwet hardwood floors. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

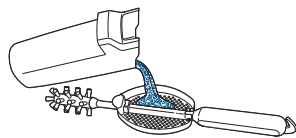
After-Cleaning Care



1. Press button on top of tank, grab front handle and pull tank out.



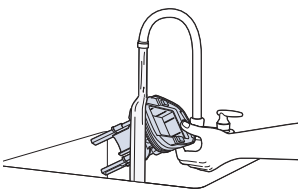
2. Hold top of tank near sides of filter and pull up to remove.



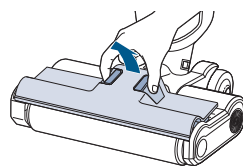
3. Use clean-out brush to strain debris while pouring into utility sink or similar waste water receptacle. Dispose of debris in trash and rinse tank.



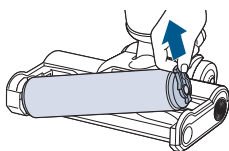
4. Remove pleated filter from top of tank by pulling up.



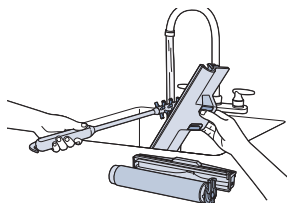
5. Wash filter with warm water and mild detergent. Rinse bottom of tank cover.
Note: Filter must be completely dry before reinstalling.



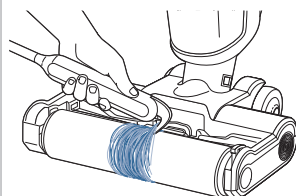
6. Remove brush roll cover.



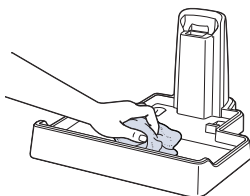
7. Pull brush roll tab to remove. Pull black tab to remove brush roll filter (behind brush roll).



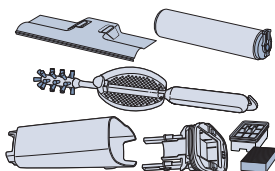
8. Hand wash brush roll, window and brush roll filter. Scrub parts with cleaning tool.



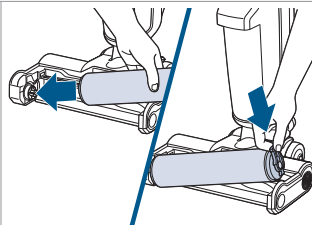
9. Use hook on cleaning tool to remove debris from brush roll.



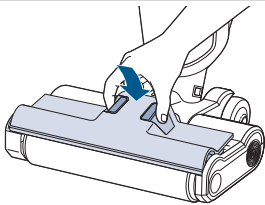
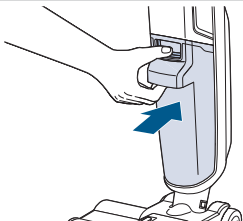
10. Remove machine from dock and wipe out tray.



11. Leave all parts out to dry for 24 hours before reassembling.



12. Place end of brush roll into left side of foot. Press brush tab down so it locks into place.

		
13. Reinstall brush roll window by aligning window with foot and press down until it clicks.	14. Reassemble dirty water tank. Note: Filter must be completely dry before reinstalling.	15. Insert bottom of tank first. Push top in until tank clicks into place.

Storing Your Machine

Store your machine in a protected, dry area. Since this product uses water, it must not be stored where there is danger of freezing. Freezing will damage internal components and may void warranty.

Troubleshooting

Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit global.BISSELL.com or contact Consumer Care.

Problem	Possible Cause	Remedies
Machine is not working	Dirty water tank full or not seated properly.	Empty and reseal tank.
	Brush roll window is not latched.	Reinstall brush roll window.
	Machine is not reclined.	Recline machine before pressing power button.
Reduced or no suction	Suction path is blocked.	Clean the suction path.
	Brush roll is clogged.	Clean the brush roll.
Abnormal motor noise	Suction path is blocked.	Clean the suction path.
Machine is not charging	Adapter not connected to dock.	Check adapter connection to dock.
Dirty water tank icon is flashing	Tank is full or incorrectly installed.	Remove, empty and reinstall tank.
Brush roll icon is flashing	Brush roll is entangled by hair and other objects.	Clean the brush roll.
Self-cleaning cycle button is flashing	Cleaning cycle was cut off due to full dirty water tank.	Remove, empty and reinstall tank.
Self-cleaning cycle won't complete	Battery needs to be charged.	Fully charge before use.
	Clean water tank is empty.	Refill tank.
	Dirty water tank is full.	Empty tank.

Note: Any other servicing should be performed by an authorized service representative.

⚠ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting on the dock.

NOTICE To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.

Limited Warranty

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited Three-Year Warranty

For three years from the date of purchase by the original purchaser, subject to the "EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that

repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Important Notes

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us.

Australia

Telephone: 1300 247 735

Website: BISSELL.com.au

Address: 789 Springvale Road, Mulgrave, Victoria 3170

Email: consumercaresau@bissell.com

New Zealand

Telephone: 0800 247 735

Website: www.BISSELL.co.nz

Address: 789 Springvale Road, Mulgrave, Victoria 3170

Email: consumercaresnz@bissell.com