

End-of-Sale and End-of-Life Announcement for the Cisco 3504 Wireless controller

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco 3504 Wireless controller. The last day to order the affected product(s) is January 31, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco 3504 Wireless controller

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 11, 2021
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2021
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 2, 2021
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 31, 2023
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	January 30, 2025
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 31, 2023
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 31, 2023

Milestone	Definition	Date
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 1, 2026
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2027

HW = Hardware

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT3504-K9	Cisco 3504 Wireless Controller	See Product Migration Options section for details.	C9800-L-F-K9 C9800-L-C-K9 Cisco Catalyst Embedded Wireless Controllers on Catalyst 9100 Series Access Points (C91xxAXx-EWC-x)	-
EDU-CT3504-K9	Cisco 3504 Wireless Controller for US K12	See Product Migration Options section for details.	EDU-C9800-L-F-K9 EDU-C9800-L-C-K9 Cisco Catalyst Embedded Wireless Controllers on Catalyst 9100 Series Access Points (C91xxAXx-EWC-x)	-
C1-AIR-CT3504-K9	Cisco ONE - 3504 Wireless Controller	See Product Migration Options section for details.	C9800-L-F-K9 C9800-L-C-K9 Cisco Catalyst Embedded Wireless Controllers on Catalyst 9100 Series Access Points (C91xxAXx-EWC-x)	-
C1-AIR-CT3504-K9++	Cisco ONE - 3504 Wireless Controller (TAA)	See Product Migration Options section for details.	C9800-L-F-K9 C9800-L-C-K9 Cisco Catalyst Embedded Wireless Controllers on Catalyst 9100 Series Access Points (C91xxAXx-EWC-x)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
			EWC-x	
AIR-CT3504-RMNT	3504 Wireless Controller Rack Mount Tray	There is currently no replacement product available for this product.	-	-
AIR-CT3504-SW-8.5	Cisco 3504 Wireless Controller SW Rel. 8.5	See Product Migration Options section for details.	Cisco Catalyst 9800 L Wireless Controllers	-

Product migration options

Customers are encouraged to migrate to [Cisco Embedded Wireless Controller \(EWC\) on Catalyst 9100 Access Points](#) or Cisco Catalyst 9800-L Controller or Cisco Catalyst 9800-CL Cloud Controller depending on the deployment needs.

- [Cisco Embedded Wireless Controller \(EWC\) on Catalyst 9100 Access Points](#) is perfect for small and midsize deployments.
- [Cisco Catalyst 9800-CL Cloud Controller](#) is tailored for customers looking for deployment flexibility—available in either public or private cloud options.
- [Cisco Catalyst 9800-L Controller](#) is ideal for small to midsize campus and enterprise deployments. This is available with either copper or fiber uplinks.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 3504 Wireless controller through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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