

# Ezlo Atom Product Manual

## (Short Version)

### Interoperability statement:

This product can be operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers. All mains operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

### Location of the Security 2 DSK on the Product

The DSK can be found at the back of the product and also in the box.  
DSK is not accessible from the UI

### Location in the Manual describing Where to Find the Security 2 DSK on the Product

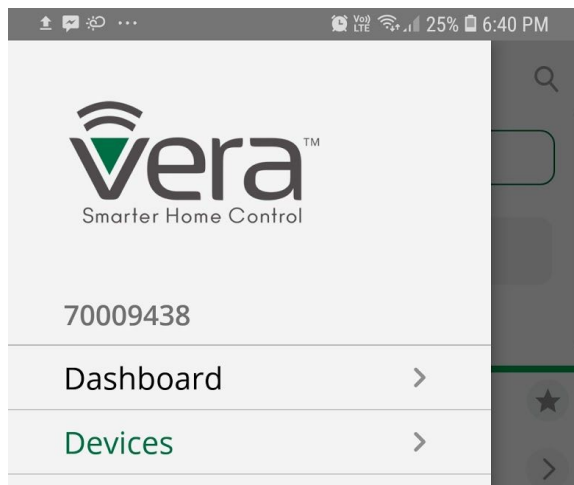
This quick start guide describes how to set up the controller however doesn't describe how to locate the DSK.

## Product Classic Inclusion Description

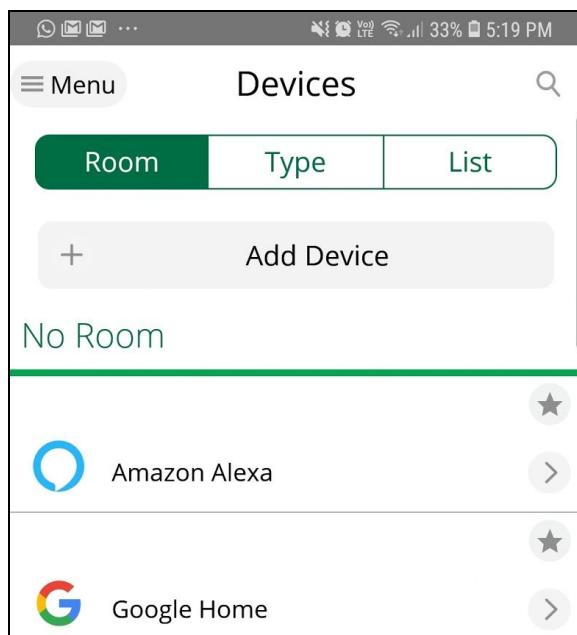
An Online Guide can be found here:

<https://support.getvera.com/hc/en-us/articles/360035597854-Ezlo-Atom-Guide-How-to-Pair-and-Unpair-a-Device>

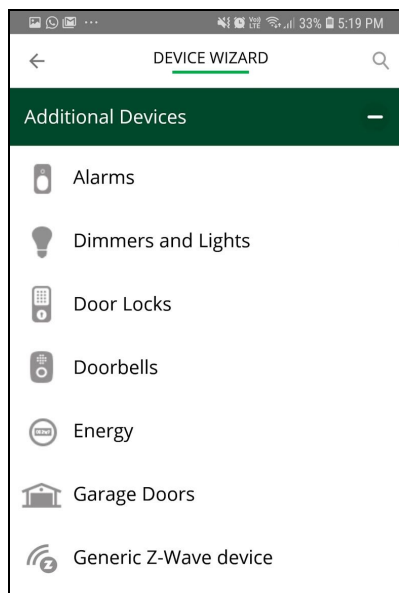
Open the mobile app, click on the three line icon in the top right corner to open the side menu and select Devices.



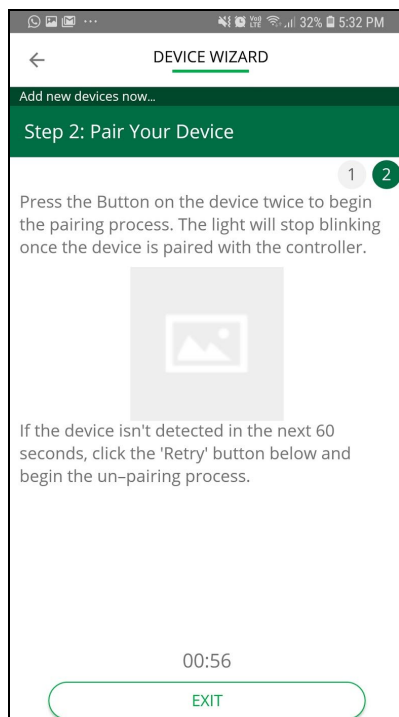
Then, hit on the button **Add Device**



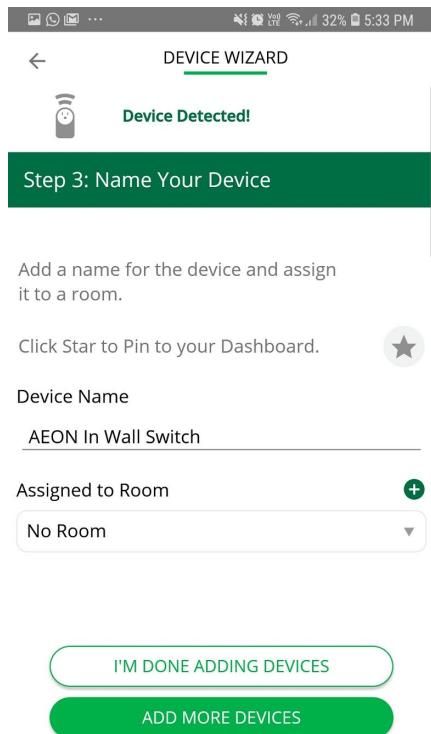
Look for the device you want to pair so it can show you the pairing steps for the device.



The Hub is on pairing mode as it shows the message at the top : **Add new devices now...**



Follow the inclusion steps to pair the device. Once paired, a confirmation message will appear and the user will be able to name the device and add it to a room.



The screenshot shows a mobile application interface for a 'DEVICE WIZARD'. At the top, there's a status bar with icons for notifications, battery, and time (5:33 PM). Below the status bar is a navigation bar with a back arrow and the title 'DEVICE WIZARD'. A green banner at the top of the main content area says 'Device Detected!' with a small icon of a device. Below this is a green header for 'Step 3: Name Your Device'. The main content area has a light gray background and contains the following elements: a text prompt 'Add a name for the device and assign it to a room.', a 'Click Star to Pin to your Dashboard.' instruction with a star icon, a 'Device Name' label, a text input field containing 'AEON In Wall Switch', an 'Assigned to Room' label with a plus icon, a dropdown menu currently showing 'No Room', and two green buttons at the bottom: 'I'M DONE ADDING DEVICES' and 'ADD MORE DEVICES'.

← DEVICE WIZARD

Device Detected!

Step 3: Name Your Device

Add a name for the device and assign it to a room.

Click Star to Pin to your Dashboard.

Device Name

AEON In Wall Switch

Assigned to Room

No Room

I'M DONE ADDING DEVICES

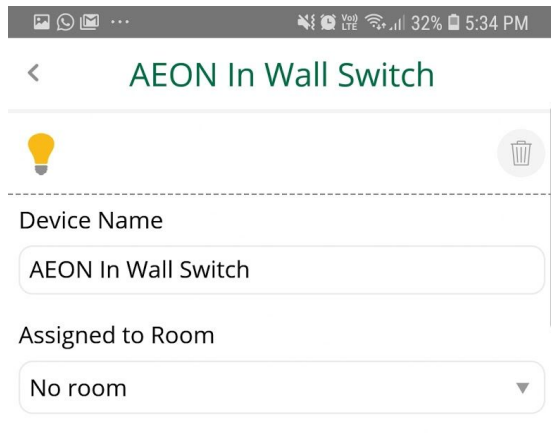
ADD MORE DEVICES

## Product Exclusion Description

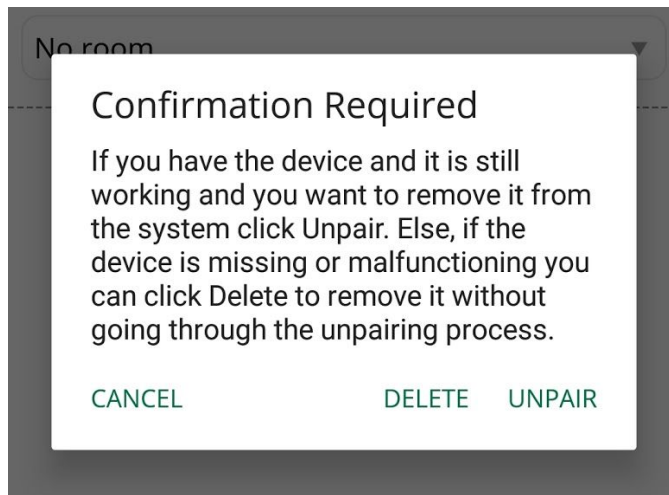
An Online Guide can be found here:

<https://support.getvera.com/hc/en-us/articles/360035597854-Ezlo-Atom-Guide-How-to-Pair-and->

The unit can be taken to exclusion by going to the device which is going to be excluded  
Then click on the delete icon.



Select the unpair option so the Hub goes into exclusion mode, it allows to see a message which says: Remove device now...



Remove devices now...

## Step 2: Pair Your Device

1

2

The controller is ready to remove the device and reset it.

Please follow the devices exclusion instructions as described in the manual that came along with it.

Follow the steps on the device to unpair it, after this process, the device is gone from the system and hub.

## Product Learn Mode Activation

The learn mode is not yet available from the customer UI but it can be triggered by an advanced set of tools.

The Learn Mode can be activated through the API Tool following these steps:

1. Open the API tool going to the link: <https://apitool.ezlo.com/auth>
2. Search for a controller
3. Connect to the controller
4. Once the connection is established, in API Call section select hub.extensions.plugin.run
5. Select HUB:zwave/scripts/start\_learn

## Initiate Controller Replication

Follow Device inclusion procedure

## Product Factory Reset

1. **Wi-Fi Reset:** Set network settings to factory defaults. With the gateway still plugged into the USB port, **press** the reset button **twice** within a lapse of less than 2 seconds - The status LED will blink twice per second as confirmation.
2. **Soft Reset:** This will remove all the paired devices and reset the user settings, while still remaining on the configured Wi-Fi network - The status LED will blink fast as confirmation. With the gateway still plugged into the USB port for power, **long-press** on the reset button for 7 seconds (or more than 5 but less than 9)
3. **Factory Reset:** Reestablish all gateway settings to factory defaults. With the gateway still plugged into the USB port, **long-press** the reset button for **more than 10 seconds** - The Status LED will turn ON solid as confirmation.