

READ ME FIRST

Everything you need to know about setting up included

Quick Start Guide

Model: P15

WE ARE READY TO HELP



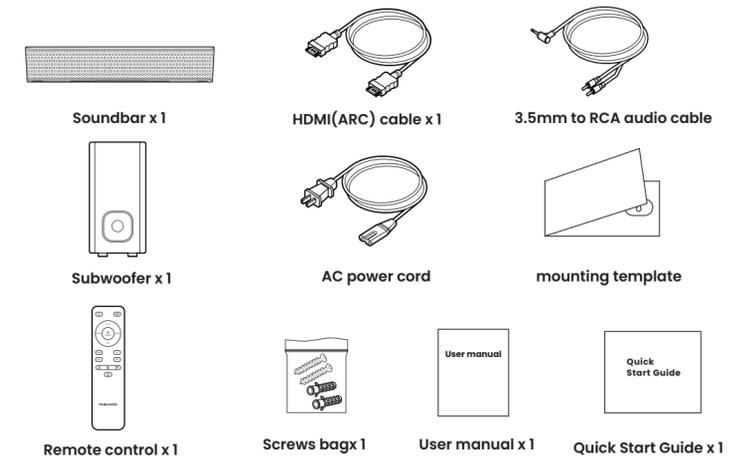
SUPPORT@PHEANOO.COM
WWW.PHEANOO.COM/CONTACT

Prefer video tutorials ?

Take a look at our official Youtube Channel for the set up guidance



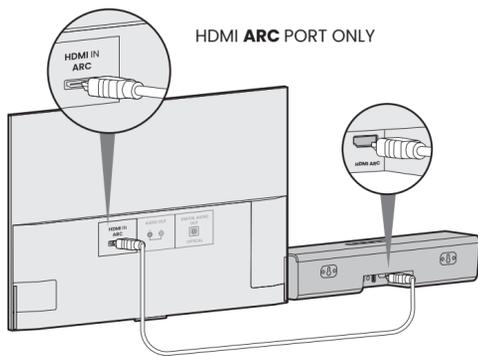
1 CHECKING THE COMPONENTS



2 CONNECTING A TV

Are there any HDMI IN jacks labeled "ARC" on your TV?

YES



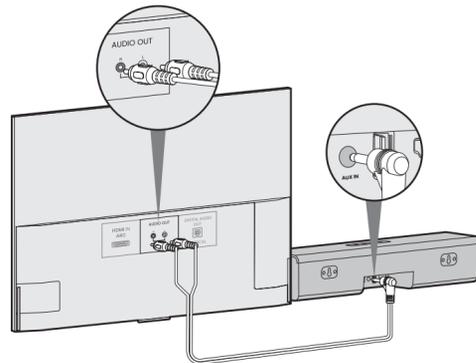
OPTION 1 (Preferred) : HDMI ARC

If your TV has an HDMI ARC jack, connect the HDMI cable (supplied) to your TV's **HDMI ARC** jack and the soundbar's **HDMI ARC** jack.

NOTE

- HDMI connection is unavailable if your TV does not support HDMI ARC
- Connecting via HDMI(ARC) enable the following functions using the TV's remote control:
 - Turn the power on and off
 - Both the TV and the sound bar turn on/off at the same time.
 - Volume adjustment
- The sound bar's volume can be adjusted when the TV's audio output is set to the sound bar.

NO



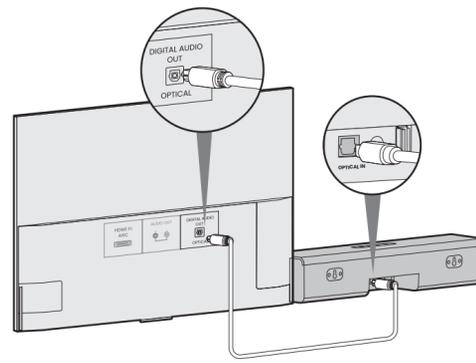
OPTION 2 : AUX

If your TV doesn't have an HDMI ARC jack, connect the 3.5mm to RCA audio cable (supplied) to your TV's **AUDIO OUT** jack and the soundbar's **AUX IN** jack.

NOTE

- Make sure that the cable ends match the color of the ports.
- Some TV models have AUDIO IN jack only. It can't deliver audio signal to soundbar.

NO



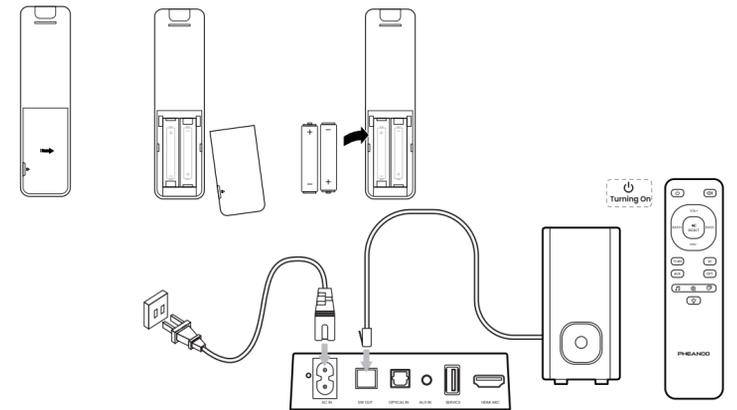
OPTION 3 : OPTICAL

If your TV doesn't have an HDMI ARC connector, connect the optical cable (not supplied) to your TV's **OPTICAL OUT** jack and the soundbar's **OPTICAL IN** jack.

NOTE

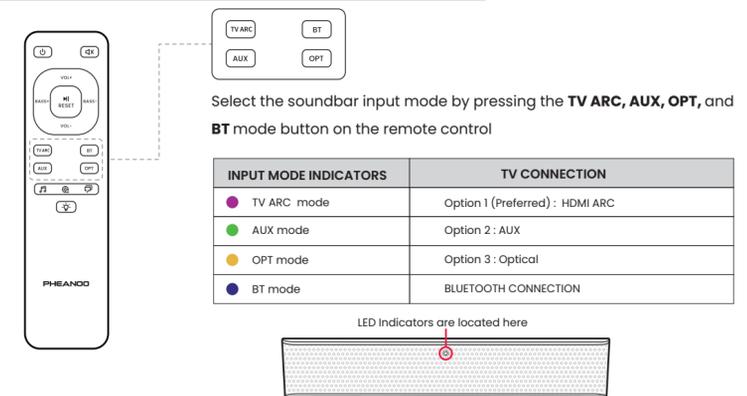
- If you hear audio coming from TV's internal speaker, make sure TV speaker off or min volume

3 POWER YOUR SYSTEM



Batteries not included for shipping safety. Two AAA batteries needed

4 CHOOSE INPUT MODE

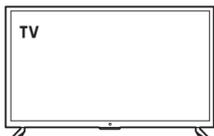


NOTE

- Input mode on soundbar needs to match the connected external device (TV, Projector, Cable box, etc.) output mode.
- Make sure LED light on soundbar matches TV connection method.

5 CHANGE AUDIO SETTINGS ON YOUR TV

! Very Important!!!



1. Change the TV audio output format to **PCM**
2. Enable **Consumer Electronics Control (CEC)** on your TV

Kindly refer to the recommended TV audio settings on the right

NOTE

These are names different brands might use for HDMI-CEC: Samsung(Anynet++), Vizio(CEC), Sony(Bravia Sync), LG(Simplink), Sharp(Aquos Link), Philips (EasyLink), Roku(1-Touch Play)

Samsung TV

- Settings > Sound > Sound Output > select Receiver (HDMI)
- Settings > Sound > Expert Settings > Digital Output Audio Format > PCM
- Settings > General > External Device Manager > Anynet+(HDMI-CEC) > ON

Vizio TV

- Settings > Audio > TV Speakers > Off
- Settings > Audio > Digital Audio Out > PCM
- Settings > System > CEC > Enabled

Sony TV

- Settings > Display & Sounds > Audio Output > Speakers > Audio System
- Settings > Display & Sounds > Audio Output > Digital Audio Out > PCM
- Settings > Display & Sounds > Audio Output > Pass Through Mode > OFF
- Settings > Channels&Inputs > External inputs > BRAVIA Sync > BRAVIA Sync control > ON

LG TV

- All Settings > General-Devices > HDMI Settings > SIMPLINK(HDMI-CEC) > ON
- All Settings > Sound > Advances Settings > Digital Sound Output > PCM
- All Settings > Sound > Sound Out > Use Wired Speaker > HDMI(ARC)Device

TCL ROKU TV

- Settings > Audio > Audio output > Auto
- Settings > Audio > Digital audio format > Select Stereo

Hisense ROKU TV

- Settings > Audio > TV Speakers > Select Disabled
- Settings > Audio > Digital Audio out > Select Stereo

ONN ROKU TV

- Settings > Audio > TV Speakers > Select Disabled
- Settings > Audio > Digital Audio Format > Select Stereo

TCL TV(Powered by Android)

- TV Settings > Audio > Advanced Settings > Digital Audio Out > Select PCM
- TV Settings > System > T-Link > Select ON

Hisense TV (Powered by Android)

- Settings > Sound > Speakers > select ARC
- Settings > Sound > Advanced Settings > Digital Audio Out > select PCM

Sharp TV

- Settings > sound > Advanced audio settings > TV Speaker & ARC > select ARC
- Settings > sound > Advanced audio settings > Digital Audio Out > select PCM

Insignia Fire TV

- Settings > Display & Sounds > Audio Output > TV Speakers > select OFF
- Settings > Display & Sounds > Audio Output > Digital Audio Format > select PCM
- Settings > Display & Sounds > HDMI CEC Device Control > ON

Toshiba Fire TV

- Settings > Display & Sounds > Audio Output > TV Speakers > select OFF
- Settings > Display & Sounds > Audio Output > Digital Audio Format > select PCM
- Settings > Display & Sounds > HDMI CEC Device Control > ON

Panasonic TV

- Menu > Audio Settings > Advanced Audio > TV Speakers > select OFF
- Menu > Audio Settings > Advanced Audio > HDMI > select DIGITAL
- Menu > Audio Settings > Advanced Audio > Digital Audio Out > select PCM

Sharp TV (Powered by Android)

- settings > devices preferences > sound > Digital Output > select PCM
- settings > devices preferences > sound > Speakers > External audio system

Roku TV Stick

- Settings > Audio > Digital Output Format > Stereo
- Settings > Audio > Audio Mode > Select Stereo

Fire TV stick

- Settings > Display & Sounds > Audio > Surround Sound > PCM
- Settings > Display & Sounds > HDMI CEC Device Control > ON

If you do not find your TV or streaming devices here, Contact us at : support@pheanoo.com

Continued on back page



6 "VOLUME BEEF UP" FUNCTION

After testing on a variety of TV models, we found that the soundbar's volume is limited by the audio output power of the TV itself. The audio output power of different brands of TVs will vary. For TVs with low audio output power, we have developed a "VOLUME BEEF UP" function to increase the soundbar volume level.

If the the sound bar is no louder than your TV speakers even at the max volume level, please kindly try to enable the Volume+ function following the below steps.

NOTE

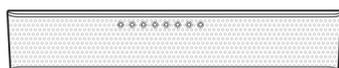
- If your TV's audio output power is high enough, after activating the "VOLUME BEEF UP" function, the soundbar may experience distortion, crackling, static, noise, unexpected poor sound quality or trigger power protection. In this case, please disable the "VOLUME BEEF UP" function

How to enable the "VOLUME BEEF UP" function

1. Long press the (MUTE) button on the soundbar remote control for 3-5 seconds
2. Then the soundbar will go to "VOLUME BEEF UP" function enable/disable surface

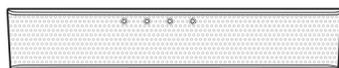


3. Press the VOL+ (VOL+) button on the soundbar remote control **twice** to enable the "VOLUME BEEF UP" function



How to disable the "VOLUME BEEF UP" function

1. Long press the (MUTE) button on the soundbar remote control for 3-5 seconds
2. Then the soundbar will go to "VOLUME BEEF UP" function enable/disable surface

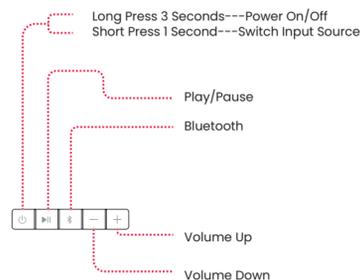


3. Press the VOL- (VOL-) button on the soundbar remote control **twice** to disable the "VOLUME BEEF UP" function

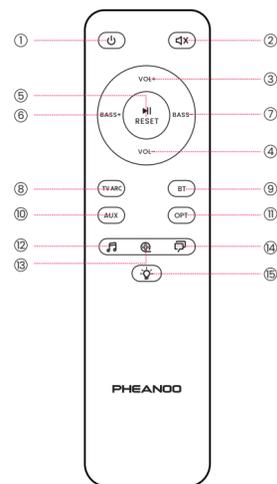


7 CONTROL YOUR SOUNDBAR

7a. Top panel



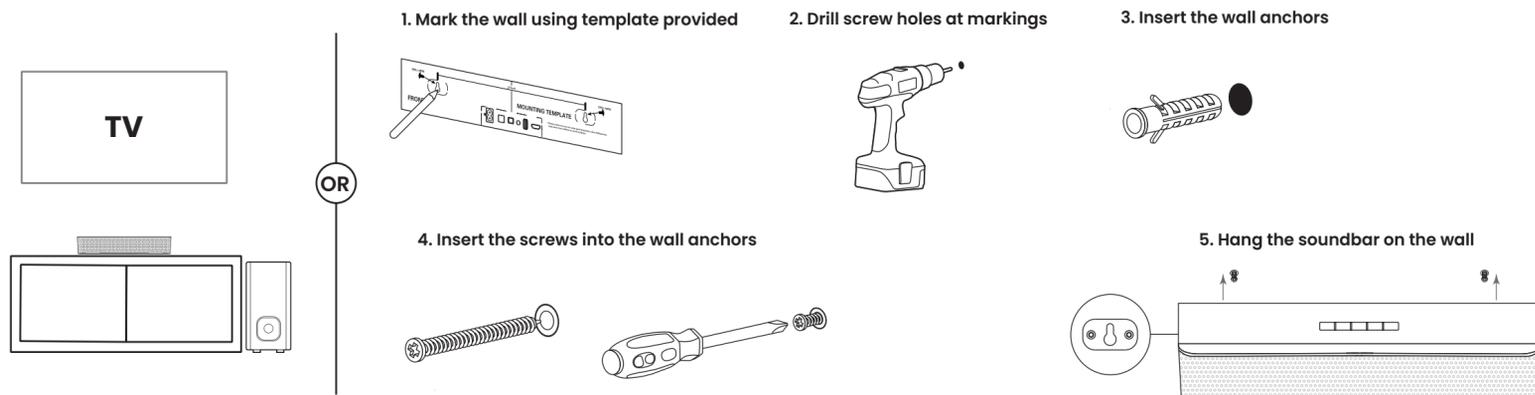
7b. Remote control



- 1. POWER**
Turns on the Sound Bar or sets it to standby mode.
- 2. MUTE**
Turns off the sound temporarily
- 3. VOL+**
Increase volume
- 4. VOL-**
Decrease volume
- 5. RESET(PAY/PAUSE)**
Start, pause or resume play in BT Mode Press and hold for about 2 seconds to reset the volume level and switch to the Movie EQ effect.
- 6. BASS+**
Increase bass level
- 7. BASS-**
Decrease bass level

- 8. TV ARC**
Set the input source for the Soundbar to HDMI ARC mode
- 9. BT**
Set the input source for the Soundbar to Bluetooth mode
- 10. AUX**
Set the input source for the Soundbar to AUX mode
- 11. OPT**
Set the input source for the Soundbar to Optical mode
- 12. MUSIC**
Selects MUSIC for the sound effect
- 13. MOVIE**
Selects MOVIE for the sound effect
- 14. DIALOGUE**
Selects DIALOGUE for the sound effect
- 15. INDICATOR**
Press to turns on/off the indicators on the Bar Speaker.

8 POSITIONING YOUR SOUNDBAR

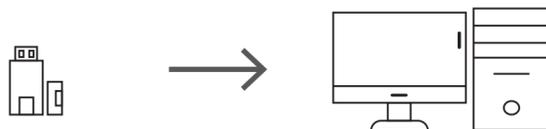


9 FIRMWARE UPDATE

Occasionally, PHEANOO provides important firmware updates for your soundbar. Updating the firmware on your soundbar gives you all the benefits of the latest improvements. If an update is available from PHEANOO, you can download it onto a USB device, and then upload it to your soundbar.

Step 1. Download the Firmware Version from www.pheanoo.com/firmware.html

1. Important Specs for USB Drive: **USB2.0; Max Drive Size: 32GB**
2. Plug an USB drive into your PC / Mac
3. **Reformat** the USB drive to "FAT16" or "FAT32" format. As for instructions to reformat drive, please see another attachment



Recommended USB 2.0 Drives

PC/MAC

Step 2. Once downloaded, extract the "P15 FIRMWARE.zip" file, and place the "ota.bin" file onto a USB drive. Make sure there is nothing else on the USB drive and do not put the files in any kind of folder. PHEANOO recommends using a 2gb flash drive and the flash drive must be FAT formatted.



A Download the "P15 FIRMWARE"



B Unzip the download file

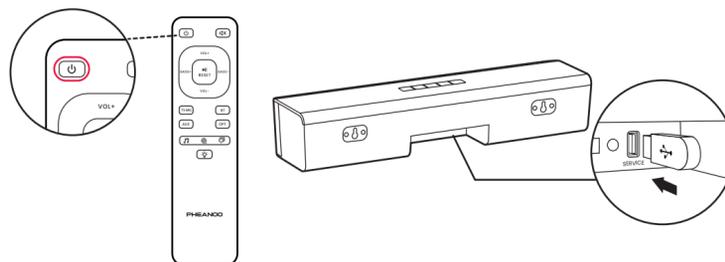


C Open the folder to locate "ota.bin" firmware files

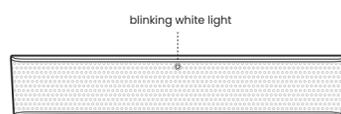


D Copy and Paste the "ota.bin" files into your USB drive. Do not change the name of the files.

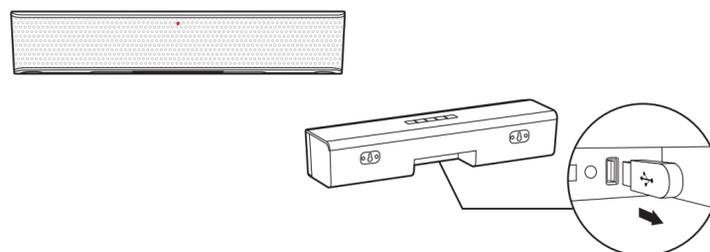
Step 3. Turn the Sound Bar on using the soundbar remote and insert the flash drive into the USB(SERVICE) slot on the back of the Sound Bar.



Step 4. The light on the Sound Bar will begin to flash in white for a few seconds during the installation process



Step 5. Once the firmware is installed the Sound Bar lights will stop flashing and turn into solid Red light. It is now safe to remove the USB drive.



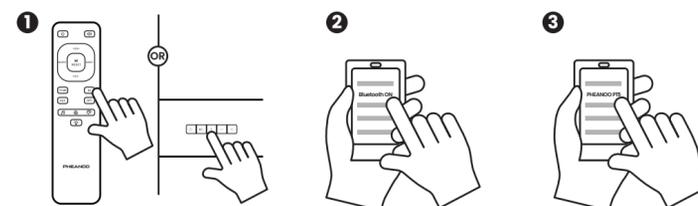
Important

1. Only drives with these specs will work: USB2.0; Max Drive Size: 32GB.
2. Do not remove USB drive or turn off your Soundbar while upgrading.

* If soundbar system does not work after the firmware upgrade, please contact our support immediately at support@pheanoo.com

10 BLUETOOTH CONNECTION (OPTIONAL)

1. Press the (Bluetooth) button on the Soundbar (or remote control unit) until the Bluetooth LED blinks in blue.
 2. Go to the Bluetooth settings on your device and make sure Bluetooth is turned ON.
 3. Select "PHEANOO P15".
- The Bluetooth LED turns blue to indicate that the Soundbar is being paired with your Bluetooth device



11 TROUBLESHOOTING

ISSUES	PROBLEMS	SOLUTIONS
Sound	No sound from SoundBar speakers	<ol style="list-style-type: none"> 1. Make sure that the soundbar is plugged into a power source 2. Make sure the soundbar's HDMI cable is inserted into an HDMI ARC or Audio Return Channel connector on your TV, not a standard HDMI connector. 3. If the soundbar is connected to your TV's HDMI ARC connector, make sure that Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to CEC by a different name. Refer to your TV owner's guide. 4. On the remote control, select the correct audio input. 5. Ensure the audio output format is set to PCM
	Distorted sound or echo	Distorted sound or if you play audio from the TV through the SoundBar, make sure that the TV is muted.
Bluetooth	You have not enabled the Bluetooth function of the device. See the user manual of the device on how to enable the function.	
	A device cannot connect with the SoundBar	The SoundBar is already connected with another Bluetooth device. Disconnect the connected device, then try again.