Porsche Connect

Good to know – Owner's Manual

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Equipment

Because Porsche vehicles undergo continuous development, equipment and specifications may not be as illustrated or described in these instructions. Items of equipment are sometimes optional or vary depending on the country in which the vehicle is sold. For information on retrofitting options, please contact an authorized Porsche dealer. Owing to the different legal requirements in individual countries, the equipment in your vehicle may vary from that described in this Owner's Manual. If your Porsche is fitted with any equipment not described in these instructions, your authorized Porsche dealer will be glad to provide information regarding correct operation and care of the items concerned.

Further information on the services

Detailed information about the services is available at porsche.com/connect.

The Porsche Connect operating instructions

The Porsche Connect operating instructions do not replace the Owner's Manual.
You can find further information about your vehicle in the Owner's Manual.
Pay particular attention to the warning and safety instructions.

Warnings and Symbols

Various types of safety instructions are used in these instructions.

| ⚠ **DANGER** | Serious injury or death |

Failure to observe warnings in the "Danger" category will result in serious injury or death.

| ⚠ **WARNING** | Possible serious injury or death |

Failure to observe warnings in the "Warning" category can result in serious injury or death.

| ⚠ **CAUTION** | Possible moderate or minor injury |

Failure to observe warnings in the "Caution" category can result in moderate or minor injuries.

| **NOTICE** | Possible vehicle damage |

Failure to observe warnings in the "Notice" category can result in damage to the vehicle.

ℹ **Information**

Additional information is indicated using the word "Information".

- ✓ Prerequisites that must be met in order to use a function.

- ▶ Instructions that must be followed.

- **1.** Instructions are numbered in cases where a sequence of steps must be followed.

- ▷ Indicates where you can find more information on a topic.

Contents

Installing & Using

Depending on model, country and equipment, registration processes and features of the Porsche Connect services may deviate.

Registration and activation

Logging in with Porsche ID

✔ E-mail for registration at My Porsche has been received.
✔ Porsche ID account is activated.

1. Call up My Porsche.
(Displayed at the top left of the Porsche website, depending on country.)

2. Log in using your personal access data (Porsche ID and password).
The homepage shows the 8-digit **pairing code**, which you need for using Porsche Connect services in your vehicle.

3. Note the pairing code for entry in the Porsche Communication Management (PCM).

ℹ️ Information

If you have not received an e-mail for registration with the associated Porsche ID, please contact an authorized Porsche dealer.

Activating services via My Porsche

Activation is required before using Porsche Connect services for the first time.

1. Log in to My Porsche with the Porsche ID.
(Displayed at the top left of the Porsche website, depending on country.)

2. Select the **Services** tab.

Available services are displayed.

3. Select, activate and configure the desired service.

ℹ️ Information

– In some countries, verification of customer identity is required for use of the embedded SIM card for legal reasons. For this purpose, customer identity must be checked by means of an identification document before activation of Porsche Connect services. Verification is performed by a third-party provider (IDnow) in the form of a video call.
– For further information on activation and personal verification, please also refer to **Videos & Instructions** as well as **Questions & Answers** on www.porsche.com/connect..

Connecting and pairing the vehicle

Establishing data connection via embedded SIM

✔ There is **no** SIM card in the SIM card reader.
✔ PCM phone is switched on. (`PHONE` button ▸ `OPT` button ▸ **SET PHONE** ▸ **Phone** ▸ **Switch on PCM phone**)

The data connection is established immediately when the ignition is switched on.

ℹ️ Information

If a data connection cannot be established, check the following:
– PCM phone is switched on.
– The vehicle is in an area with sufficient network reception (not a coverage blackspot).
– Restart the PCM if necessary.

Establishing a data connection via an external SIM card

An inserted external SIM card deactivates the function of the embedded SIM. Additional costs may be incurred for the data connection (e.g. due to data roaming).

NOTICE

Risk of damage to the PCM owing to incorrect use of SIM cards.

If you are using a SIM card adapter, the SIM card can fall out of the adapter due to vibrations and parts of the card may remain stuck in the drive.
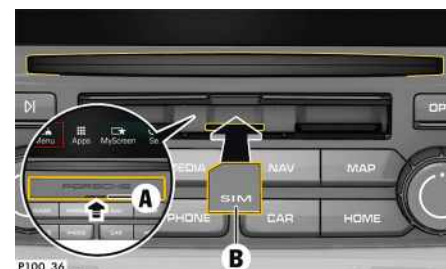
▸ Do not use a SIM card adapter.

Fig. 1: Inserting and removing a SIM card

✔ PCM phone is switched on. (PHONE button ▶ OPT button ▶ **SET PHONE** ▶ **Phone** ▶ **Switch on PCM phone**)

✔ SD and SIM card reader cover **A** is open.

1. Insert the SIM card **B** (mini-SIM, dimensions: 0.98 x 0.59 in. (25 x 15 mm). The missing corner must be pointing front left with the chip facing down.

2. SIM card **with** PIN:

   a. Enter the PIN code of the external SIM card and confirm with **OK**.

   b. Select **Store PIN**.

3. Select **Enable** to enable the data connection. Activate ☑ **Always enable** to disable the repeated prompt. The data connection is established.

▶ To remove the external SIM card, press and remove the inserted card.

ℹ Information

If a data connection cannot be established, check the following:

– PCM phone is switched on.

– External SIM card has sufficient data volume and is inserted correctly.

– External SIM card is not damaged and is working properly.

– APN settings (Internet access) are correct. The APN settings can be checked by contacting the network provider.

– In foreign countries: Data roaming is allowed on the external SIM card and enabled in the PCM.

– The vehicle is in an area with sufficient network reception (not a coverage blackspot).

– Restart the PCM if necessary.

Establishing data connection via external Wi-Fi hotspot

✔ There is **no** SIM card in the SIM card reader.

✔ Vehicles with embedded SIM: PCM phone is switched off. (PHONE button ▶ OPT button ▶ **SET PHONE** ▶ **Phone** ▶ **Switch off PCM phone**)

1. PHONE button ▶ OPT button ▶ **SET PHONE** ▶ **WiFi settings**

2. If necessary, activate the WiFi function via **Activate WiFi**.

3. Activate **Use external data connection**.

4. Select **Connect to WiFi hotspot**.

5. Search for WiFi hotspot (e.g. public hotspot or the cellphone's personal hotspot) and enter WiFi access data in the PCM. Be aware of upper and lower case when entering the data.

A connection is established to the external WiFi hotspot.

Logging Porsche Connect user (Porsche ID) into the PCM

A pairing code must be entered in the PCM for certain services in order to retrieve personal settings from My Porsche.

1. HOME button ▶ **Apps** ▦ ▶ OPT button

2. **Login Porsche Connect** ▶ **Create new user** ▶ **Enter pairing code**.

3. Enter the pairing code that is displayed after you have successfully activated the services under My Porsche.

Configuring & Using

Using services via My Porsche

Activated services can be configured and used via My Porsche. (country-dependent)

1. Call up My Porsche.
(Displayed at the top left of the Porsche website, depending on country.)

2. Log in using your personal access data (Porsche ID and password).

3. Select **Services**.

For further information on using services: www.porsche.com/connect.

Updating content in the PCM

▶ HOME button ▶ **Apps** ▦ ▶ OPT button ▶ **Reload services**

The contents of the purchased services are updated.

Displaying service information

▶ ⬚HOME⬚ button ▸ **Apps** ⬚ ▸ ⬚OPT⬚ button ▸ **Service information**
Information about the services purchased and the contract duration is displayed.

Logging out Porsche Connect user (Porsche ID) in the PCM

✔ A Porsche Connect user has been created and registered.

1. ⬚HOME⬚ button ▸ **Apps** ⬚ ▸ ⬚OPT⬚ button

2. **Logout Porsche Connect**
   The user currently logged in is logged out.

ⓘ Information

– The Porsche Connect services (including the Car Connect services, but not the Safety and Security services) offer a free inclusive period, which varies in length for each services package and country, but is always at least 3 months. Further information about the free inclusive periods as well as subsequent costs and information about the availability of individual services for your country is available online at **www.porsche.com/connect.** or from your authorized Porsche dealer.
– Depending on the country, the Porsche Connect Services can be used via the embedded SIM card or a data-enabled external SIM card. A separate, fee-based contract with a cellphone service provider is required for the external SIM card.
– Additional costs may be incurred for receiving data from the Internet, depending on the cellphone rate plan, particularly when the system is used in foreign countries. We recommend a data flat rate.
– Service availability and scope, as well as service providers, may vary from country to country, model year, device and tariff.

Topics

On the following pages, the content is arranged in topics in alphabetical order.

Apple CarPlay™

Apple CarPlay™ makes iPhone® apps available in the Porsche Communication Management (PCM). You can use the Siri® voice recognition system to send and answer text messages as well as process voice commands.

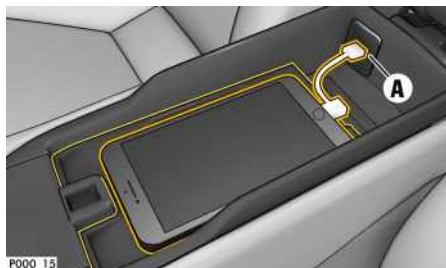## Opening Apple CarPlay™ in the PCM

Fig. 2: USB port in the center console

✓ iPhone® 5 or later, iOS® 7.1 or higher.
✓ Siri® and Apple CarPlay™ have been enabled in the settings of the iPhone® you are using.
✓ iPhone® is connected to the USB port in the center console.

1. Confirm that you wish to use Apple CarPlay™. The available apps are displayed.

2. ⌂HOME⌂ button ▸ **Menu** 🔲 ▸ **Apple CarPlay**

ⓘ Information

– We recommend that you install the latest iOS® version.
– Only those apps in the iPhone® you are using that are supported by Apple CarPlay™ are displayed. For information on supported apps, Visit www.apple.com/ios/carplay
– The displayed content and features of Apple CarPlay™ are provided solely by the connected iPhone®.
– If you use Apple CarPlay™, you can only use the connected iPhone® for making calls. Cellphones that are connected via Bluetooth® to the PCM are automatically disconnected. An inserted SIM card cannot be used for making calls while this app is in use.
– Some apps require an active data connection. You may incur additional charges, depending on your cellphone tariff, and particularly if using abroad. The use of a flat-rate data plan is recommended.

Operating Apple CarPlay™ with the PCM

All available apps can be operated using the touchscreen, the rotary push button and the Undo button of the PCM.

▸ To open the main menu in **Apple CarPlay™**, press the Home button 🔲 on the touchscreen of the PCM.

▸ To change to the main functions of the PCM, press the ⌂HOME⌂ button ▸ Select **Porsche**.
– or –
Press any direct selection button (e.g. ⌂TUNER⌂).

Operating Apple CarPlay™ with Siri® voice recognition

Activating Siri®

✓ Siri® has been enabled in the settings of the iPhone® you are using.
✓ The ignition and PCM are switched on.
✓ There are no active phone calls.
✓ ParkAssist is not active.
✓ PCM voice control is not active.

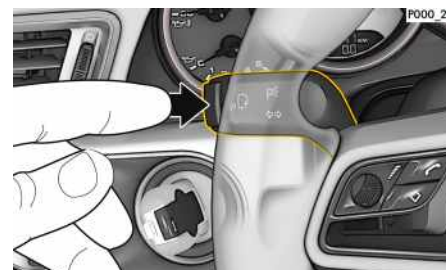Fig. 3: Control button on the control lever

1. Press and hold the 🔘 button on the control lever.
– or –
Press and hold the Home 🔲 button on the PCM touchscreen.

2. Say the desired voice command.

Deactivating Siri®

✓ Voice control is active and awaiting a voice command.

▸ Press the 🔘 button on the control lever. A fading acoustic signal sounds.
– or –

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Say the voice command **Cancel** or **End**.
– or –
Press any button on the PCM.
The relevant function is activated.

ℹ️ **Information**

Briefly pressing the 🎙️ button on the control lever activates the voice recognition function of the PCM.

Switching between Apple Car-Play™ and using the iPhone® as an iPod ®

If the iPhone® is connected as an iPod® after it has been connected to the USB port in the center console, Apple CarPlay™ cannot be used.

You can switch between using the iPhone® as an iPod® and Apple CarPlay™ using the Device Manager.

Fig. 4: Opening the Device Manager

1. Select 📶 or 🔋 in the footer (depending on the connection status).

2. Select **Smartphone link**.

3. Select the iPhone® you are using.

4. Select **Use as iPod**
   – or –
   Use with Apple CarPlay™.

E-Charging

With the **E-Charging** service, e-charging stations in the current vicinity, at the destination or at another location can be displayed in the Porsche Communication Management (PCM). The selected e-charging station can be adopted as a navigation destination and saved as a favorite.

Displaying e-charging stations

Fig. 5: Displaying e-charging stations

✔ Data connection is established.
✔ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1.	⌂ button ▸ **Apps** ⊞

2.	Select **E-charging stations** 🔌.

3.	Select the desired option:

– **Search**: Searches for a certain e-charging station.
– **Nearby**: Displays e-charging stations in the vicinity of the vehicle.

– **At destination**: If route guidance is active, e-charging stations at the destination are displayed.
– **At stopover**: If route guidance is active and a stopover was entered, e-charging stations in the vicinity of the stopover location are displayed.
– **At another location**: E-charging stations at a desired location are displayed.

4.	Select e-charging station. Information such as availability of e-charging stations and price information is displayed.

5.	Select **Save** ⭐ to save the e-charging station as a favorite or **Start** ▣ to start route guidance to the e-charging station.

Changing settings

Various settings such as sort criteria can be selected.

1.	⌂ button ▸ **Apps** ⊞ ▸ OPT button

2.	Select the desired setting.

Event Info

With the **Event Info** service, events in the current vicinity, at the destination or at another location can be displayed in the Porsche Communication Management (PCM). The address of the selected event can be adopted as a navigation destination and saved as a favorite.

Displaying event info

Fig. 6: Displaying event infos

✔ Data connection is established.
✔ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1.	⌂⌂⌂⌂⌂ button ▸ **Apps** ▦

2.	Select **Event Info** ▦.

3.	Select the desired option:

– **Search**: Searches for a certain event.
– **Nearby**: Displays events in the vicinity of the vehicle.
– **At destination**: If route guidance is active, events at the destination are displayed.

– **At stopover**: If route guidance is active and a stopover is entered, events in the vicinity of the stopover location are displayed.
– **At another location**: Events at a desired location are displayed.

4.	Select event category (e.g. **Concerts**).

5.	Select event.

6.	Select **Save** ★ to save the event location as a favorite or select **Start** ▦ to start route guidance to the event location.

Changing settings

Various settings such as sort criteria (e.g. according to distance or date) can be selected.

1.	⌂⌂⌂⌂⌂ button ▸ **Apps** ▦ ▸ OPT button

2.	Select the desired setting.

Flight Info

You can use the **Flight Info** service to send current flight information directly to the Porsche Communication Management (PCM). Information such as arrival, departure, terminal, airline and aircraft type is displayed clearly for selected flights. The selected airport can be adopted as a navigation destination and saved as a favorite.
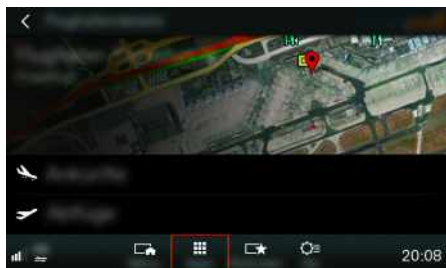
Displaying flight information

Fig. 7: Flight departure and arrival information

✔ Data connection is established.
✔ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1.	⌂ button ▸ **Apps** ⊞
2.	Select **Flight Info** ◩.
3.	Select the desired option:

– **Search**: Searches for a specific flight number or airport.
– **Nearby**: Displays airports in the vicinity of the vehicle.

– **At destination**: If route guidance is active, airports at the destination are displayed.
– **At stopover**: If route guidance is active and a stopover is entered, airports in the vicinity of the stopover location are displayed.
– **At another location**: Airports at a desired location are displayed.

4.	Select Airport ▸ **Arrivals** or **Departures**(Fig.) ▸ Flight. Flight information such as arrival, departure, terminal, airline and aircraft type is displayed.
5.	Select **Save** ⭐ to save the airport as a favorite or select **Start** ◈ to start route guidance to the airport.

Fuel Prices

With the **Fuel Prices** service, gas stations in the current vicinity, at the destination or at another location can be displayed in the Porsche Communication Management (PCM). The selected gas station can be adopted as a navigation destination and saved as a favorite.

Displaying fuel prices

Fig. 8: Displaying fuel prices

✔ Data connection is established.
✔ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1.	⌂○Ⅱ∃ button ▸ **Apps** ▦

2.	Select **Fuel Prices** 🗗.

3.	Select the desired option:

– **Search**: Searches for a certain gas station.
– **Nearby**: Displays gas stations in the vicinity of the vehicle.
– **At destination**: If route guidance is active, gas stations at the destination are displayed.

– **At stopover**: If route guidance is active and a stopover was entered, gas stations in the vicinity of the stopover location are displayed.
– **At another location**: Gas stations at a desired location are displayed.

4.	Select a gas station. Information such as e.g. phone number is displayed.

5.	Select **Save** ⭐ to save the gas station as a favorite or **Start** ✳ to start route guidance to the gas station.

Changing settings

Various settings such as sort criteria (sorting of service stations according to distance or price) can be selected.

1.	⌂○Ⅱ∃ button ▸ **Apps** ▦ ▸ ○ᑭᐟ button

2.	Select the desired setting.

My Porsche

My Porsche is the central platform for managing your vehicles, using relevant services and is the starting point for other available functions and services. You access My Porsche using your personal Porsche ID. All data is synchronized seamlessly through your account (or through your Porsche ID) and can be retrieved on various devices and through various channels.
The platform also provides various options for arranging service appointments, for example.

The services and functions that are available depend on model, country and equipment.

Logging into My Porsche

✔ E-mail for registration at My Porsche has been received.
✔ Porsche ID account is activated.

1. Open My Porsche.
(Displayed at the top left of the Porsche website, depending on country.)

2. Enter login data (Porsche ID and password) and open My Porsche.

ⓘ **Information**

If you have not received an e-mail for registration with the associated Porsche ID, please contact an authorized Porsche dealer.

Configuring services

✔ E-mail for registration at My Porsche has been received.
✔ Porsche ID account is activated.

1. Open My Porsche.

(Displayed at the top left of the Porsche website, depending on country.)

2. Log in using your personal access data (Porsche ID and password).

3. Select the **Services** tab.
Available services are displayed.

4. Select the desired service.

5. Configure the service.

Adding a navigation destination

✔ E-mail for registration at My Porsche has been received.
✔ Porsche ID account is activated.

1. Open My Porsche.
(Displayed at the top left of the Porsche website, depending on country.)

2. Log in using your personal access data (Porsche ID and password).

3. Select the **Services** tab.
Available services are displayed.

4. Select the **Navigation Plus** service.

5. Select **Add new destination**.

6. Enter destination data.
The destination is displayed in My Porsche and can be edited, selected, deleted or sent to the vehicle.

News

You can use the **News** service to display selected news feeds (news channels) in the Porsche Communication Management (PCM). You can read out news from the PCM using the voice control feature.

Configuring News in My Porsche

Five news feed channels are predefined in the PCM by default. Other news feeds can be added individu-ally via My Porsche.

1. Call up My Porsche.
   (Depending on the country, access it at the top left on the Porsche website.)

2. Log in using your personal access data (Porsche ID and password).

3. **Manage services ▸ News ▸ Configure News**

4. Select the desired option:

– **New** : For adding new news feeds to the list.
– **Search** : For locating individual news feeds in the news list.
– **Delete** : For deleting individual news feeds from the list.
– **Pencil icon** : For editing news feeds that have already been added.

Adding a new news feed

1. Select **New** .

2. Enter the URL of a news portal in the input field. A suggested list of suitable news feeds is displayed.

3. Continue configuring news feed (enter news feed description) and then select **Save**.

Managing news in the PCM
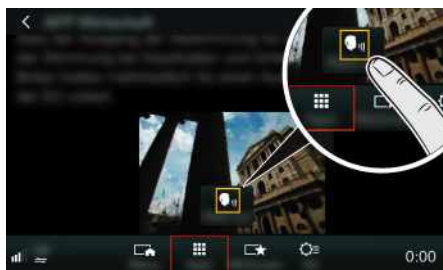
Fig. 9: Using the voice function for news

✓ Data connection is established.
✓ Porsche Connect services are activated in My Porsche.
✓ Pairing code is entered in the PCM.
▷ Please see chapter "Installing & Using" on page 3.

1. ⌂ button ▸ **Apps**

2. Under **News** , select the desired news chan-nel and news articles from the list.
   News text is displayed in the PCM.

3. Select **Read out** to read out the text using the voice function.

Online map update

With the **Online Map Update** service, the navigation system maps can be updated via the Internet.

Updating navigation system maps

✓ Data connection is established.
✓ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1. **NAV** button ▶ **OPT** button ▶ **SET NAV**

2. Select **Navigation database update** ▶ **Online update**.

3. Select download package. If more recent navigation maps are available, select desired region.

4. Select **Start** ▦ to start the update.

> **i** **Information**

Up to 3 regions can be updated per update. If additional regions are required, contact an authorized Porsche dealer.

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Online Search

You can use the **Online search** service to search destinations using the Internet (e.g. restaurants or shopping facilities at the destination). The search results provide additional information such as phone numbers and opening times in addition to the name and address.

Searching for POIs via the Internet

✔ Data connection is established.
✔ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1. **NAV** button ▸ **Online search**

2. Enter search criteria (e.g. city, street, name).

3. Select the correct entry from the list of suggestions.

4. Select **Start** 🏁 to start route guidance to the selected destination.

Parking Information

With the **Parking Information** service, vacant park-
ing lots, e.g. at the destination, can be displayed in
the Porsche Communication Management (PCM).

Displaying parking lots

Fig. 10: Displaying parking lots

✔ Data connection is established.
✔ Porsche Connect services are activated in My
  Porsche.
▷ Please see chapter "Installing & Using" on
  page 3.

1. ⌂⌂⌂ button ▸ **Apps** ▦

2. Select **Parking Information** P.

3. Select the desired option:

– **Search**: Searches for a certain parking lot.
– **Nearby**: Displays parking lots in the vicinity of the
  vehicle.
– **At destination**: If route guidance is active, park-
  ing lots at the destination are displayed.
– **At stopover**: If route guidance is active and a
  stopover is entered, parking lots in the vicinity of
  the stopover location are displayed.

– **At another location**: Parking lots at a desired lo-
  cation are displayed.

4. Select a parking lot.
  Information such as parking charge and opening
  times is displayed.

5. Select **Save** ⭐ to save the parking lot as a fa-
  vorite or select **Start** ✳ to start route guidance
  to the parking lot.

Changing settings

Various settings such as sort criteria can be
selected.

1. ⌂⌂⌂ button ▸ **Apps** ▦ ▸ OPT button

2. Select the desired setting.

Porsche Car Connect

Various apps are available for your vehicle, depending on the country (download from Apple® App Store or GOOGLE® Play Store).

⚠ DANGER	Setting and operating while driving

Operating and making settings for the app while driving could distract you from the traffic situation. You may lose control of the vehicle.

▶ Operate and adjust settings only while the vehicle is stationary.

Porsche Car Connect provides for the networking of vehicle and cellphone. This allows vehicle-specific information to be retrieved directly using the cellphone and selected vehicle settings to be made via the app.
If there is no active contract for the vehicle, the **Porsche Car Connect App** menu item is grayed out. Even when the function is deactivated, location information for your vehicle is transmitted if your vehicle breaks down, if you make an emergency call or if the vehicle is stolen.
The functions of the app are divided into three groups in accordance with the services subscribed to.

Remote Services

The following content is available via the Remote Services:
– Vehicle status
– Trip mileage statistics
– Comfort and safety

Safety Services

With this service, the app is able to automatically trigger a breakdown call or, or provide support if breakdown assistance is required.

Security Services

The functions of the Porsche Vehicle Tracking System (PVTS) are available via this service.

ℹ Information

– Since it is possible to access vehicle-specific data and other functions through the Porsche Car Connect app, it is recommended that this data be protected from unauthorized third-party access.
– Use of the app may incur additional costs with your service provider since the data is transmitted via cellphone communications networks.

Privacy

Communication between the vehicle and the Porsche Car Connect App and My Porsche is suppressed when privacy mode is active. No vehicle-specific information is transmitted. This means that no vehicle settings can be configured using the app or My Porsche.

ℹ Information

Even when the function is activated, location information for your vehicle is transmitted if your vehicle breaks down, if you make an emergency call or if the vehicle is stolen.

▶ Please inform all persons using the vehicle that communication may be disabled.

Activating Privacy

▶ **Vehicle** ▶ **Settings** ▶ **Car Connect** ▶ **Privacy**

Main menu (Home)

The main menu is the central access point to the Porsche Car Connect app. The available main functions depend on the service subscribed to.
The app can be connected to several vehicles.

Function	Subscribed service
My Car	Remote Services
Notifications	Independent of subscribed service
Precool/heat function	Remote Services
Auxiliary Heater	
Vehicle position	
Safety	Remote Services or Security Services or Safety Services

Display and controls

Fig. 11: Porsche Car Connect main menu (Home)

– **A** (press and hold at least 1 second): Select ve-
 hicle to display vehicle-specific data
– **B**: Show cross-app settings
– **C**: Call up News
– **D**: Call up relevant main functions via buttons
– **E**: Display particularly important information dy-
 namically in the News bar (e.g. special modes
 active, license plate missing

My Car

▶ Select **My Car** in the main menu (Home).

Display and controls

Fig. 12: Porsche Car Connect: My Car

– **A**: Call up main menu (Home)
– **B**: Update contents
– **C**: Time of last update
– **D**: Content display area, display of selected level
 (horizontal navigation by swiping)
– **E**: Toolbar

Displaying status

▶ Select **Status** in the toolbar (see **E**).
 The following information on the current status
 can be displayed.

– Information on vehicle data (e.g. ignition, speed
 or fuel)

– Display fuel/range:Display further content by
 swiping horizontally in the display area (see **D**)
 – Display geographical range of the vehicle,
  which is based on the range of the combus-
  tion engine
 – Display geographical electric range of the
  vehicle, which is based on the remaining
  range of the high-voltage battery (on E-Hy-
  brid vehicles)
 – Information on forthcoming maintenance
 – Refer to the tire pressure plate and the Tire
  Pressure Monitoring System (TPMS) display.

Remote control

The status of the doors, windows, tailgate, bonnet
and sunroof can be displayed. When the vehicle is
not completely locked, the relevant areas (e.g. the
tailgate) are marked red on the vehicle. When the
vehicle is locked, a lock system is displayed.
Depending on availability, the door mirrors can also
be folded and the vehicle locked.

Lock vehicle

✓ Porsche Entry & Drive
✓ Driver's door is fully closed.
✓ Vehicle key is located outside the vehicle during
 locking.

1. Select **Remote control** in the toolbar (see **E**).

2. Press and hold **Lock** for at least 1 second.
 The vehicle doors and the tailgate are locked.
 The alarm system is activated and the lock
 symbol is displayed.

Folding in door mirrors

1. Select **Remote control** in the toolbar (see **E**).

2. Press and hold **Fold in** for at least 1 second.
 The door mirrors fold in.

Trip (driving data)

▶ Select **Trip** in the toolbar (see **E**).
Current driving data is displayed.
Display further information by swiping horizon-
tally in the display area (see **D**).

Info

▶ Select **Info** in the toolbar (see **E**).
The following information can be displayed.

– Model designation
– Vehicle color
– License plate
– Vehicle identification number (VIN)

Stored information regarding the color and license
plate can be changed in My Porsche. Further infor-
mation is available on www.porsche.com/connect.

Notifications

Porsche Car Connect generates notifications to pro-
vide information on certain events.
Push notifications can be enabled in the cellphone to
activate these notifications.

▶ Select **Notifications** in the main menu (Home).

Display and controls
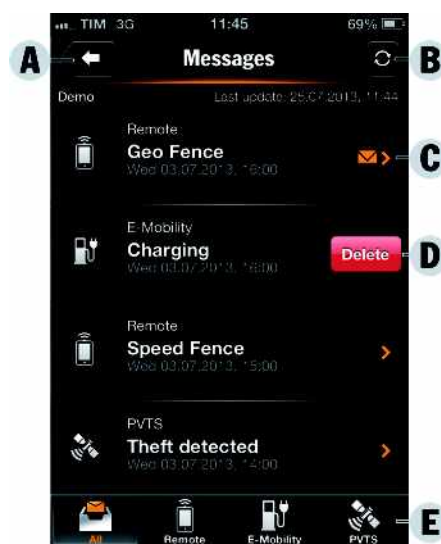
Fig. 13: Porsche Car Connect: Notifications

– **A**: Back to the main menu (Home)
– **B**: Update contents
– **C**: Unread notification
– **D**: Delete button
– **E**: Toolbar

Display and filter all notifications

▶ Select **All** in the toolbar (see **E**).
By changing the menu items in the toolbar, the
notifications are filtered according to sub-
scribed service (e.g. PVTS).

Deleting notifications

1. Select notification.

2. Select the delete button.
Notifications are deleted centrally, i.e. on all
cellphones connected to the relevant vehicle.
Deleted notifications cannot be recovered.

Precool/heat function

The availability of the function depends on the ve-
hicle type and configuration. Further information is
available from an authorized Porsche dealer.

▶ Select **Precool/heat function** in the main menu
(Home).

Precooling/heating the vehicle immediately

Precool/heat can be activated and deactivated
immediately.

1. Select **Climate** in the toolbar.

2. Select **Start precool/heat**/**Stop precool/heat**.
An animation showing the air flow is displayed
or hidden.

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Information

– Air flow and air distribution are regulated auto-
matically, irrespective of which settings were
active when the vehicle was parked.
– The precool/heat function in your vehicle is only
activated when the high-voltage battery is suffi-
ciently charged. For further information on the
high-voltage battery charging process, please
refer to the separate Owner's Manual.
– Please note that the charge status of the high-
voltage battery can be reduced or the charging
process delayed by precooling/heating.

Setting and activating precool/heat timer (one-off)

✓ Battery is sufficiently charged.

1.	Select **Timer** in the toolbar.
2.	Select precool/heat timer.
3.	Select **One-time**.
4.	Set date and time.
5.	Select ![icon] in the header. Data is saved and displayed. Select **On**/**Off** to activate/deactivate the pre-cool/heat timer.

Setting and activating precool/heat timer (repeat)

✓ Battery is sufficiently charged.

1.	Select **Timer** in the toolbar.
2.	Select precool/heat timer.
3.	Select **Repeat**.
4.	Set date and time.
5.	Select ![icon] in the header. Data is saved and displayed. Select **On**/**Off** to activate/deactivate the pre-cool/heat timer.

Vehicle position

The vehicle position function shows both the posi-
tion of the vehicle as well as the position of the cell-
phone on a map. The route from the current position
of the cellphone to the vehicle can be calculated.
Moreover, the vehicle horn and turn signals can be
activated to find the vehicle e.g. at a parking lot.

▸ Select **Vehicle** in the main menu (Home).

Display and controls
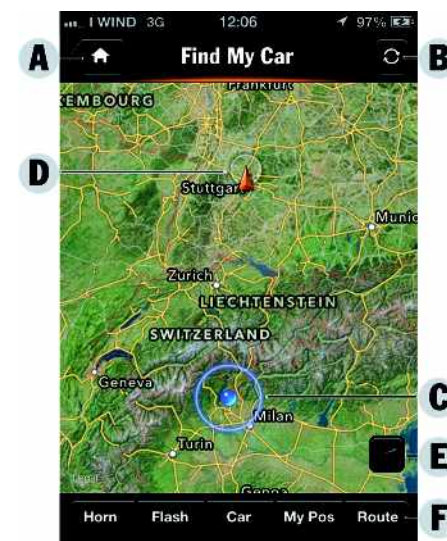
Fig. 14: Porsche Car Connect: Vehicle position

– **A**: Call up main menu (Home)
– **B**: Update contents
– **C**: Cellphone position
– **D**: Vehicle position - if the vehicle position is not
accessible (e.g. if the vehicle has been parked in
an underground vehicle park), the vehicle posi-
tion is not displayed on the map
– **E**: Change map view (Standard, Satellite, Hybrid)
– **F**: Toolbar

Activating horn

✓ The ignition is switched off.

▸ Press and hold **Horn** in the toolbar for at least 1
second (see **F**).

The horn is activated for three seconds. A trumpet system is displayed in the toolbar.

ℹ **Information**

– Please use this function carefully. Local residents may be disturbed by use of the horn. Country-specific regulations may apply.
– A vibration signal is only emitted if vibration is activated in the general settings of your cellphone.

Activating turn signals
✔ The ignition is switched off.

▶ Press and hold **Flash** in the toolbar for at least 1 second (see **F**).
The turn signals are activated for three seconds. A light symbol is displayed in the toolbar.

Displaying route to the vehicle
This function navigates you from the current cellphone position to your vehicle.

1. Select **Route** in the toolbar (see **F**).

2. Select 🗺 in the header.
Navigation is started. Vehicle or pedestrian navigation can be selected in the toolbar.

Safety
You have access to functions for vehicle protection, safety and breakdown situations via the safety function.

▶ Select **Safety** in the main menu (Home).

Display and controls

Fig. 15: Porsche Car Connect: Safety

– **A**: Call up main menu (Home)
– **B**: Update contents
– **C**: Toolbar
– **D**: Activate/deactivate special modes
– **E**: Duration

Configuring and activating status (special modes)
The functions of the Porsche Vehicle Tracking System (PVTS) can be remotely activated/deactivated using the app.
The PVTS vehicle equipment (with or without Driver Card/Remote Keypad) is affected by the insurance and legal requirements in the relevant country.

In certain countries, the maximum duration is restricted due to insurance requirements.

1. Select **Status** in the toolbar (see **C**).

2. Select special mode.

3. Enter duration.

4. Select 🗺 in the header.
Data is saved and displayed.
Select **On**/**Off** to activate/deactivate special mode.

– **Service mode**: When the mode is activated, no theft alarm is triggered if the vehicle is being serviced (e.g. battery is disconnected).
– **Transport mode**: When the mode is activated, no theft alarm is triggered if the vehicle is moved with the ignition switched off (e.g. on a ferry).
– **Disarmed mode**: When the mode is activated, monitoring of the Driver Card is deactivated so that a missing Driver Card no longer triggers an alarm.

Activating Fence
A notification is created when one of the limits is crossed or reached.

1. Select **Fence** in the toolbar (see **C**).

2. Select **Geo Fence**/**Speed Fence**.

3. Select the desired Fence.
A tick appears next to the selected Fence.

4. Select 🗺 in the header.
Data is saved and displayed.
Select **On**/**Off** to activate/deactivate Fence.

– **Geo Fence**: A geographical area is defined. If the vehicle enters or leaves this area, an alarm message is sent.

– **Speed Fence**: A limit speed is specified. If this limit speed is exceeded, an alarm message is sent.

Adding Fence

1.	Select **Fence** in the toolbar (see **C**).
2.	Select **Geo Fence**/**Speed Fence**.
3.	Select **Define new Geo Fence**/**Define new Speed Fence**.
4.	Specify area.
5.	Enter name.
6.	Select in the header. The added Fence is displayed.
7.	Select Fence. A tick appears next to the selected Fence.
8.	Select in the header. Data is saved and displayed. Select **On**/**Off** to activate/deactivate Fence.

Editing Fence

1.	Select **Fence** in the toolbar (see **C**).
2.	Select **Geo Fence**/**Speed Fence**.
3.	Select in the header.
4.	Select the Fence to be edited.
5.	Change area/value.
6.	Select in the header.
7.	Enter name.
8.	Select in the header.

	Data is saved and displayed.
9.	Select in the header.
10.	Select Fence. A tick appears next to the selected Fence.
11.	Select in the header. Select **On**/**Off** to activate/deactivate Fence.

Emergency calls

There are two different types of emergency call:

– **Theft notification**: Establish connection to Security Operating Centre (SOC)
– **Breakdown notification**: Establish connection to Porsche Assistance. Depending on the selected country in which you require help, your vehicle data may be acquired and transferred (e.g. telephone number, vehicle type, vehicle position)

1.	Select **Emergency calls** in the toolbar (see **C**).
2.	Select **Theft**/**Report breakdown**.
3.	Push call switch to the right.

Additional charges may be incurred in the event of a false alarm. Further information can be found in your service contract.

Settings

▶ Select **Settings** in the main menu (Home).

– **Passcode**: Activate, deactivate or change
– **Notifications**: Switch push notifications on and off.
– **Units**: Change or call up units from the vehicle.
– **User account**: Display booked services, reset app.
– **Diagnosis**: Display the status of the connection between the app and Porsche Car Connect

Server and the connection between the Porsche Car Connect server and the vehicle, send the diagnostic log (report problem).
– **Info**: Show information about the app.

Porsche Connect App

The Porsche Connect App enables you to transfer personal POIs (points of interest), destinations from your address book or appointments from your cellphone to the PCM.
You can access music tracks with the music streaming function once the necessary apps have been installed or you have created an account.

⚠ WARNING Setting and operating while driving

Operating and making settings for the app while driving could distract you from the traffic situation. You may lose control of the vehicle.

▶ Operate and adjust settings only while the vehicle is stationary.

Installing & Using Porsche Connect App

✓ Porsche Connect App is installed on your cellphone (download from Apple® App Store or GOOGLE® Play Store).
✓ Porsche Connect App is started.
✓ The cellphone WiFi function is activated.
✓ The PCM WiFi function is activated.

Fig. 16: Opening the Device Manager

Logging into Porsche Connect App using Porsche ID

1. Select **Login or Registration**.
2. Enter the Porsche ID and password.
3. Select **Login**.

Connect Porsche Connect App to the PCM via WiFi.

1. Open the Device Manager using or in the footer (depending on the connection status).
2. Establish connection via WiFi hotspot (wireless Internet access) in the PCM (Data connection is established via an external SIM card or an embedded SIM.):
   a. Select **Porsche Connect App ▶ Configure WiFi hotspot in PCM** in the Device Manager.
   b. Enter the WiFi access data for the personal hotspot (**Hotspot name** and **Hotspot password**) in the WiFi settings of your cellphone.

ⓘ Information

The WiFi access data of the PCM can also be displayed using
 button ▶ button ▶ **SET PHONE** ▶ **WiFi settings** ▶ **Configure WiFi hotspot in PCM**.

Calling up app content in the PCM

1. Press button .
2. Select Apps .
   Available contents of the Porsche Connect App are displayed.

Transferring a navigation destination and calendar entry to the PCM

✓ Porsche Connect App is connected to the PCM.

1. Select a navigation destination or calendar entry in the app.
   a. **Online search**: Select destination using the online search function.
   b. **Contacts**: Select a contact including address data.
   c. **Calendar**: Select a calendar including address data.
   d. **Pictures**: Select a destination using a saved picture.
2. Use the symbol to add the destination to the **MyDestinations** favorites list.
   Entries already added to the favorites list are marked with a check mark.
3. If the Porsche Connect App is connected to the PCM, the content of the **MyDestinations** favorites list is transferred to the PCM. If necessary, you may have to refresh the PCM display manually using the button ▶ Apps .
4. Using button ▶ Apps , ▶ Select **MyDestinations** or **Calendar**.
   – or –
    button ▶ **Stored destinations** ▶ Select **MyDestinations**.
5. Start route guidance in order to transfer the destinations.

Playing back music service via the PCM

✔ A separate app for the music service is downloaded or the music service is registered.
  ▷ Please note the information from the music service provider.
✔ Porsche Connect App is connected to the PCM.

▶ HOME button ▶ Apps ▦ ▶ Select the required music service
– or –
SOURCE button ▶ Select the required music service.
– or –
Press the MEDIA button repeatedly until the media service you want is selected.

ⓘ Information

Among other things, the MEDIA menu allows users to play their own defined playlists and tracks they have saved offline under **MyMusic**.

Porsche Track Precision App

The Porsche Track Precision App can be used to connect to the vehicle via a wireless local network (WiFi). This enables driving data to be displayed, recorded and analyzed directly on a smartphone. You do not necessarily need a SIM card/data connection to use the Porsche Track Precision App.

For information on establishing a WiFi connection in the PCM:

▷ Please see chapter "Installing & Using" on page 3.

Detailed information on installation and the Porsche Track Precision App functions are available in the app itself and at www.porsche.com or from your authorized Porsche dealer.

⚠ DANGER	Loss of control over the vehicle

Driving at excessive speeds and risky maneuvers may lead to loss of control over the vehicle.

▸ Adapt your driving style and maneuvers to your personal ability, the road and weather conditions, as well as the traffic situation.

▸ Only use the Porsche Track Precision App on closed circuits away from public roads.

⚠ DANGER	Setting and operating while driving

Operating and making settings for the app while driving could distract you from the traffic situation. You may lose control of the vehicle.

▸ Operate and adjust settings only while the vehicle is stationary.

ℹ Information

Since vehicle-specific data can be accessed using the Porsche Track Precision App, it is recommended to protect this data from unauthorized access by third parties.

Portal List POIs

With the **Portal List POIs** service, additional desti-
nation lists from third-party providers can be stored
in My Porsche as well as the usual POI categories
such as gas stations, parking information and places
of interest.

Configuring Portal List POIs in My Porsche

1. Call up My Porsche. (Depending on the country, access it at the top left on the Porsche website.)
2. Log in using your personal access data (Porsche ID and password).
3. **Manage services ▶ Portal List POIs ▶ Configure Portal List POIs**
4. Select the desired option:

– **Upload destination list**: Adds new destination
  lists.
– **Search** 🔍 : Searches for individual destination
  lists.
– **Delete** 🗑 : Deletes individual destination lists
  from the list.
– **Pencil icon** ✎ : Edits destination lists that have
  already been added.

Adding a new destination list

1. Select **Upload destination list**.
2. Select destination list using **Browse**. The

following file formats can be uploaded: csv, asc,
gpx, kml.

3. Select the icon for displaying the destinations in the PCM and **Save** settings.
4. Set destination list available in vehicle via **Up- date destination lists in the vehicle**.
5. Select **Update**.

Displaying portal list POIs in the PCM

✓ Data connection is established.
✓ Porsche Connect services are activated in My
  Porsche.
▷ Please see chapter "Installing & Using" on
  page 3.
✓ Pairing code is entered in the PCM.
✓ Destination lists (portal list POIs) are uploaded in
  My Porsche.
▷ Please see chapter "Adding a new destination
  list" on page 27.

1. **NAV** button ▶ **OPT** button ▶ **Points of interest**
2. **Navigation database update ▶ Online update ▶ Portal POIs**
3. Select download package and start download process. As soon as the download process is completed, the POI icons are displayed on the map.

Real-time Traffic Information

The **Real-time Traffic Information** service highlights the current traffic situation in color on the map view of the Porsche Communication Management (PCM).

Displaying real-time traffic information

Fig. 17: Traffic situation marked in map view

The following traffic flow information is displayed:
– Green lines: Free traffic flow
– Orange lines: Slow-moving traffic
– Red lines: Congestion

✓ Data connection is established.
✓ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1. **MAP** button ▶ Select Side menu ⬙.

2. Select **Online Traffic**.
   The icon turns red when the function is active and white when the function is inactive.

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Satellite Map

The **Satellite Map** service provides an extended map display. **Satellite Map** displays satellite data of buildings and terrain from an aerial perspective.

Activating Satellite Map

Fig. 18: Satellite Map

✔ Data connection is established.
✔ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

| 1. | `MAP` button ▸ Select Side menu ⬙. |
| 2. | Activate **Satellite Map** . |

Twitter

You can use the **Twitter** service to combine tweet templates from the Porsche Connect portal with vehicle data such as the current location and then send the templates. Porsche Communication Management (PCM) can display tweets from Twitter accounts you subscribe to.

Configuring Twitter in My Porsche

1. Call up My Porsche.
(Depending on the country, access it at the top left on the Porsche website.)

2. Log in using your personal access data (Porsche ID and password).

3. **Manage services ▸ Twitter ▸ Configure Twitter**

4. **Connect vehicle to Twitter** (log on to personal Twitter account in My Porsche).

5. Select the desired option:

– **New** : For publishing new status updates.
– **Search** : For filtering individual status updates in the list.
– **Delete** : For deleting individual status updates from the list.
– **Pencil icon** : For editing status updates that have already been published.

Adding a new Twitter status update

1. Select **New** .

2. Write status update and add predefined vehicle data (e.g. destination or arrival time).

3. Select **Save**.

Managing Twitter in the PCM
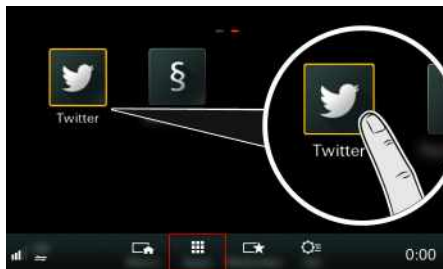
Fig. 19: Open Twitter

✓ Data connection is established.
✓ Porsche Connect services are activated in My Porsche.
✓ Pairing code is entered in the PCM.
▷ Please see chapter "Installing & Using" on page 3.

1. Press button HOME.

2. Select **Apps** ▸ **Twitter** .

3. Select the desired option:

– **Home**: Current Twitter status updates.
– **My tweets**: Configured status update. Please see chapter "Configuring Twitter in My Porsche" on page 30.
– **Trends**: Popular hashtags.

Reading out tweets

You can read out recent tweets from the PCM using the voice control feature.

Activating voice control and reading out tweets

Fig. 20: Voice control button on the control lever

✓ The ignition is switched on.
✓ There are no active phone calls.
✓ ParkAssist is not active.
✓ Twitter status update is selected.

1. Briefly press on the control lever.
A rising acoustic signal is heard and the symbol for voice control appears on the PCM.

2. Say voice command: **Read out tweet**
The selected tweet is read out.

Voice POI

You can search for points of interest by voice recognition using the **Voice POI** service. Search results can be added to the Porsche Communication Management (PCM) as navigation destinations.
The **Voice POI** service is not available in all languages and markets.

Connecting a cellphone via Bluetooth®

⚠️ **WARNING** Risk of accident due to using cellphone

Using cellphones while driving can distract the driver from what is happening with the traffic and result in the driver losing control of the vehicle.

▶ Only make or receive calls using hands-free equipment.

⚠️ **WARNING** Risk of injury

Cellphones must be switched off in certain danger areas, e.g. near service stations, fuel depots, chemical plants or during blasting work. They can disrupt technical equipment.

▶ Observe warnings, as well as statutory regulations and local restrictions.

Connecting a new cellphone

✔ The Bluetooth® function of the cellphone is activated and is visible for other devices.
✔ The PCM Bluetooth® function is activated.

1. [PHONE] button ▶ **Connect phone**
   – or –

   Select 📱 or 📶 in the footer (depending on the connection status) ▶ **Phone**.

2. Select **Search for new phone** and select the cellphone from the device list.
   A 6-digit Bluetooth® code is generated and displayed in the PCM and on the cellphone.

3. Compare the Bluetooth® code in the PCM and on the cellphone.

4. If the Bluetooth® code in the PCM and on the cellphone match, confirm. Enter the PIN for the external SIM card in the PCM if necessary.
   When the phone is successfully connected, the numeric input (**Keypad** menu ⊞) is displayed in the PCM.

Connecting a cellphone (Windows® and iOS® operating system)

For cellphones with Windows® and iOS® operating systems, it is recommended to start connection from the cellphone:

1. Search for available devices in the Bluetooth® menu of the cellphone. To display the PCM, select the [PHONE] button. The display **Connect phone** must be visible for the connection procedure.

2. Select the PCM from the list of available devices. The Bluetooth® device name of the PCM can be displayed by selecting [PHONE] button ▶ [OPT] button ▶ **SET PHONE** ▶ **Bluetooth** ▶ **Bluetooth name**.

ℹ️ **Information**

– Depending on the Bluetooth® capability of the cellphone, it is possible to access the content of the phone book, call lists and messages. It is also possible to transfer an ongoing conversation to the cellphone after parking the vehicle and continue it outside the vehicle if the cellphone supports this function.
– You will find an overview of compatible cellphones on the Porsche website for your country under: Models ▶ Your model (e.g. 911 Carrera) ▶ Download Brochures ▶ Via Bluetooth®

Opening voice control

⚠️ **WARNING** Impaired voice recognition

Your voice may change in stressful situations. This could lead to the desired phone connection not being established, or not being established fast enough.

▶ Do not use voice control in an emergency.
▶ Enter the emergency number via the touch display.

ℹ️ **Information**

– The **Sound** and **CAR** main menus cannot be operated via voice control.
– The voice control function does not support all system languages.
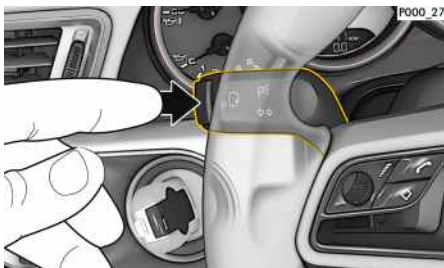
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Fig. 21: Press the voice control button on the control lever.

Activating voice control

✓ The ignition is switched on.

✓ There are no active phone calls.

✓ ParkAssist is not active.

1. Press the ⟨ button on the control lever.
A rising acoustic signal is heard and the symbol
for voice control appears on the PCM.

2. Say the voice command.

Deactivating voice control

✓ Voice control is active.

▶ Press the ⟨ button on the control lever.
A fading acoustic signal sounds.
– or –
Say the voice command **Cancel/End**.
– or –
Press any button on the PCM.

Further voice control button functions

The ⟨ button on the control lever can activate different functions, depending on the application:

– Activated by briefly pressing the voice control of the PCM.

– Activated by pressing and holding Siri® voice recognition.

– Ends ongoing notices from the voice control function.

– Jumps to the next part of the notice.

– Cancels an ongoing dialog.

ℹ **Information**

– Navigation and traffic notices are not issued during a dialog.

– When the voice control function is activated, list entries can be selected using the voice control, the rotary push button or the touchscreen.

– If the spoken voice command is not understood or if it cannot be interpreted, then voice control responds with the question **Excuse me?** and the voice command can be repeated after that. After the second attempt, the PCM offers help.

– Depending on the selected menu language and the selected country (via the ⟨ NAV ⟩ button ▶ Menu **Destination input**), destinations have to be spelled out when inputting the destination, if necessary.

To ensure problem-free communication with the voice control function, the following points should be noted:

– Speak clearly and at a normal volume.

– Speak louder when traveling at higher speeds.

– Stress voice commands evenly, without long pauses in your speech.

– Do not speak when the voice control function is making an announcement.

– Reduce disruptive noises by closing the doors, windows and sliding roof.

– Only the driver should issue voice commands, as the hands-free microphone is pointed toward the driver's side.

Using the online search

✓ Data connection is established.

✓ Porsche Connect services are activated in My Porsche.

▷ Please see chapter "Installing & Using" on page 3.

✓ Voice control is activated.

▶ Say the voice command:
Online search
– or –
Internet search

▶ Specify the destination, location or other POI (e. g. Porsche Museum).
The results are displayed in a list in the PCM together with a name, address and telephone number, if available.

Weather

With the **Weather** service, weather information at the destination, for example, can be displayed in the Porsche Communication Management (PCM).

Displaying weather

Fig. 22: Displaying weather

✔ Data connection is established.
✔ Porsche Connect services are activated in My Porsche.
▷ Please see chapter "Installing & Using" on page 3.

1.	◳ button ▸ **Apps** ▦

2.	Select **Weather** ⛅.

3.	Select the desired option:

– **Search**: Searches for certain weather information.
– **Nearby**: Displays weather information in the vicinity of the vehicle.
– **At destination**: If route guidance is active, weather information at the destination is displayed.

– **At stopover**: If route guidance is active and a stopover is entered, weather information in the vicinity of the stopover location is displayed.
– **At another location**: Weather information at a desired location is displayed.

4.	In order to receive weather information, scroll (swipe) to the next page.

Changing settings

Various settings can be selected.

1.	◳ button ▸ **Apps** ▦ ▸ ◳ button

2.	Select the desired setting.

Index