



OWNERS MANUAL

RVMASTER

POWERED BY  BMPRO



TEAMBMPRO.COM



POWERING YOUR ADVENTURES

With over 50 years' experience in power solutions, combined with manufacturing and design facilities in Melbourne, Australia, we are the leading experts in RV power and control management.

Inspired by the great Australian outdoors, we have created a range of rugged, smart and reliable products to power your adventure.

Our range of battery, power and RV management control systems gives you peace of mind when you are on the road, so that you can relax in even the most far-flung destinations, knowing you have control over your vehicle.

To learn more about the BM PRO range of products, please visit our website: **teambmpro.com**



SAFETY PRECAUTIONS

Please read the Safety Precautions before installing or using the **RVMaster**.

Be sure to observe all precautions without fail. Failure to observe these instructions properly may result in personal damage, or personal injury which depending on the circumstances may be serious and cause loss of life.



Correct installation is the most critical factor in ensuring the safe use of the **RVMaster**. If every consideration of these instructions has been satisfied, the **RVMaster** will be safe to operate.



Do not drop or vigorously shake the product as this may cause damage. Do not shock the product or its accessories as this may cause the product to fail, catch fire or explode.



Stay away from magnetic equipment. Radiation may erase the information stored on this product causing it to become inoperative.



Electricity and water do not mix. Keep this product and your battery dry and do not expose it to water or water vapor. Do not operate this product or battery near any sort of liquid. Do not operate this product with wet hands.



Do not use this product in environments that are excessively hot, cold, dusty or humid or where it will be exposed to magnetic fields or long periods of sunshine. Such exposure may cause the product or your battery to fail, catch fire or explode.



Clean the housing of this product lightly with a dry or moist cotton cloth. Do not use alcohol, thinners, benzene or any other chemical cleaner.



The RVMaster is a high precision electronic product. It contains no user-serviceable parts inside. Do not try to dismantle, modify or repair it yourself. Disassembly, service or repair by an unauthorized person will void the warranty.



Before using this product, check that cable connections to the battery are of correct polarity.



Do not install this product in the same compartment where flammable materials, such as petrol is stored



Product specifications are subject to change and improve without notice

INFORMATION FOR THE USER

This device complies with Part 15 of the FCC Rules, and Innovation, Science and Economic Development Canada's licence-except RSS(S). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including that may cause undesired operation.



WARNING

Any changes or modification not expressly approved by BMPRO could void compliance of the product and the user's authority to operate this equipment.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement



AVERTISSEMENT

Tout changement ou modification non expressément approuvé par BMPRO pourrait annuler la conformité du produit et le pouvoir de l'utilisateur d'utiliser cet équipement.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency and energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is not guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

ABOUT THE RVMASTER

The **RVMaster** brings smart home technology to your RV, taking control and management of your RV to new horizons!

RVMASTERCONTROLLER

The **RVMasterController** is a sleek, wall-mounted control that gives you the freedom to monitor and control multiple RV functions, all from one convenient location in your RV.

With a user-friendly, easy to understand app for Android and iOS, the **RVMaster App** brings information to your fingertips and allows monitor and control of your RV from up to 3 personal devices.

MONITOR: Water Tanks, Temperature, Battery and Fuel

CONTROL: Lighting, Slide-Outs, Awnings, HVAC, Generators plus Auto Generator Start and more

RVMASTERNODE

The heart of the **RVMaster**, the **RVMasterNode** is a power and RV management system that powers and monitors your RV features and accessories.





The **RVMasterNode** communicates via Bluetooth with the **RVMasterController**, **RVMasterSwitch** and even your own smartphone, to receive the commands to control power to all your RV features and accessories.

RVMASTERSWITCH (MODEL DEPENDENT)

Available in three types of configurations, the **RVMasterSwitch** provides additional control of RV features and accessories.

WHAT'S INCLUDED

Included with this product are:

-  **RVMasterController**
-  **RVMasterNode**
-  **RVMasterSwitch** (optional)
-  **RVMaster Owner's Manual**

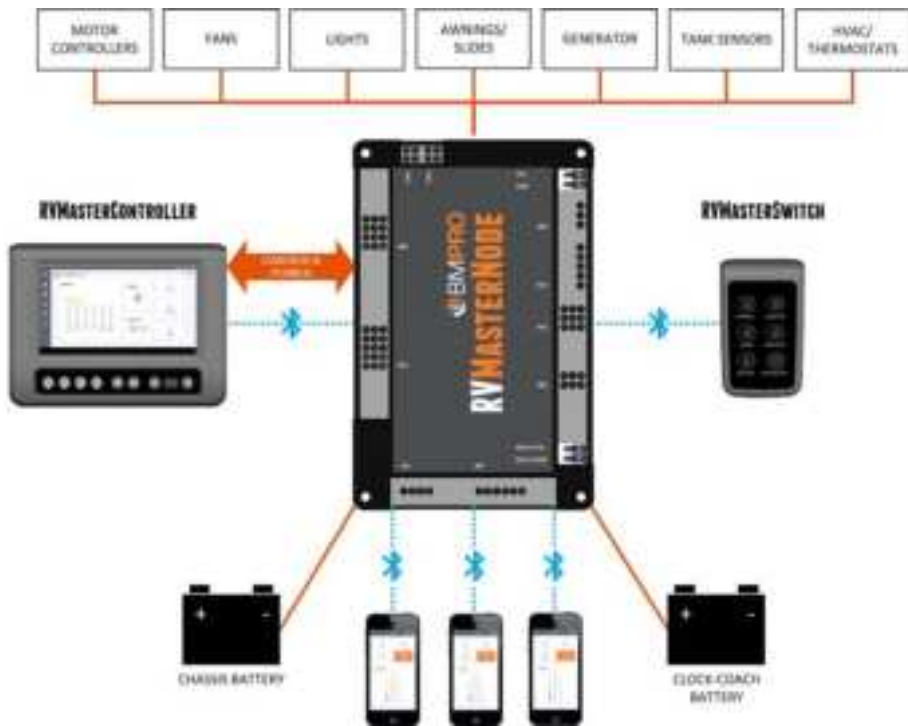


Figure 1: RVMaster System Diagram

MANUAL PART 033190
REV 2.0

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Designed by BMPRO, one of Australia's leading power solution experts, the BMPRO product range is proudly designed and manufactured in Melbourne, Australia, and represent a high-quality product that will provide years of service.

DISCLAIMER BMPRO accepts no liability for any loss or damage which may occur from the improper or unsafe use of its products. Warranty is only valid if the unit has not been modified or misused by the customer.

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RVMASTERCONTROLLER

DESCRIPTION OF PARTS



Figure 2: The RVMasterController

➊ RVMASTERCONTROLLER TOUCHSCREEN

➋ BLUETOOTH

Appears only if the **RVMasterController** is paired to the **RVMasterNode**

➌ SETTINGS ICON

Access to the **RVMaster App** General Settings

➍ RETURN

Navigate to previous page

➎ MAIN SCREEN

Navigate to the **RVMasterController**'s tablet Android screen

➏ RECENT APPLICATIONS

Display a list of recently used/background applications on the tablet

➐ RESET PIN HOLE

To reset the **RVMasterController**. Reset the **RVMasterController** by inserting, for example a paper clip, in the reset pin hole.

➑ CONTROL PANEL

To provide quick access to lights and motor operation while the **RVMasterController** is starting up.

9 LIGHTS

Turn lights on and off for your:



Living Room



Kitchen



Bath Ceiling



Bed Ceiling

10 MOTOR OPERATION

To extend (EXT) and retract (RET) motors.

These buttons are also used during the pairing process between the **RVMasterNode** and various devices such as the **RVMasterController** or smart phone.

11 12 NAVIGATION BUTTONS

Press either key to gain access and navigate through menu functions available from the Control Panel.

Press > to navigate forward < and to navigate back through the menu functions.

For more information on available functions, see **Control Panel Menu Functions**.

13 MENU DISPLAY

CONTROL PANEL MENU FUNCTIONS

The menu functions on the Control Panel allows you to operate various motors, quickly turn power off to loads and pair to or clear the **RVMasterNode**.



Awnings

Navigate to the desired awning, then press EXT or RET to operate.



Bunk-Lifts

Navigate to the desired bunk-lift, then press EXT or RET to operate.



Jacks

Navigate to the desired jack, then press EXT or RET to operate.



Slides

Navigate to the desired slide , then press EXT or RET to operate.



OF

To turn off all loads, such as lights and fans connected to the **RVMasterNode**.

The **RVMasterController** will also turn off. The OF function does not shut-down generators connected to the **RVMasterNode**.

Navigate to the OF function, then press EXT to confirm that power to all accessories should be turned off.

The **RVMasterController** can be turned back on by pressing any of the Light buttons on the Control Panel.



PA

To pair the **RVMasterNode** with the **RVMasterController** or your own smartphone, or to clear the **RVMasterNode** of any pairings.

For more information, see **Pairing to the RVMasterNode** and **Clearing the RVMasterNode**.

CONNECTING TO THE INTERNET

The **RVMasterController** has Wi-Fi capabilities to connect to the internet and download the latest app updates.

For more information, see **FAQs and Troubleshooting**.

UPDATING THE RVMASTER APP ON THE RVMASTERCONTROLLER

To automatically receive the latest updates for the **RVMaster App**, connect your **RVMasterController** to the internet and log in to your Google account.

You can also get the latest updates direct from the Google Play Store. Just search for **RVMaster** in the Google Play Store and then press update.

For more information, see **FAQs and Troubleshooting**.

THE RVMASTER APP

Download the **RVMaster App** and enjoy the freedom to monitor and operate RV on-board features and accessories, on-the-move, from your own smartphone or tablet.

COMPATIBLE DEVICES

The **RVMaster App** is compatible with Android 4.4 or later and iOS 11 or later.

Search for “**RVMaster**” from the Apple App or Google Play Stores to download and install the **RVMaster App** on your smartphone or tablet.

PAIRING TO THE RVMASTERNODE

Pairing your **RVMasterController** or your own smartphone or tablet to the **RVMasterNode** is done in two easy steps and the **RVMaster App** will guide you through the pairing process.

The **RVMasterController** will have been paired to your **RVMasterNode** at the factory. You should only need to pair your own device or smartphone to the **RVMasterNode**.

While the **RVMasterNode** can be paired to a total of four devices (including the **RVMasterController**), you can only pair one device at a time to the **RVMasterNode**.

1. Using the < or > button on the **RVMasterController**, navigate to the 'PA' menu item (Figure 3).



Figure 3: Use < or > to navigate to the 'PA' menu item

2. When 'PA' appears on the display, press the EXT button to start the pairing process to the **RVMasterNode** (Figure 4). 'PA' will blink during the pairing process.



Figure 4: Press EXT to pair

Congratulations, you are now connected!



Figure 5: Once connected, the RVMaster App will return to the Home Screen

If you are having trouble connecting, see **FAQs and Troubleshooting** for more help.

CLEARING THE RVMASTERNODE

The **RVMasterNode** can pair to a total of four devices, the **RVMasterController** plus three other smartphones or tablets. When attempting to pair, if the **RVMasterNode** is already paired to four devices, or if the other issues prevent pairing to the **RVMasterNode**, the Menu Display will show '--' (Figure 6).



Figure 6: **RVMasterNode** cannot connect to device. Clear memory to connect to a new device.

To pair the new device, you will first need to clear the **RVMasterNode** of all previously paired devices.

WARNING

Clearing the **RVMasterNode** memory will also clear the pairing between the **RVMasterNode** and **RVMasterController**. After clearing, the **RVMasterController** will need to be paired to the **RVMasterNode** again.

To clear the **RVMasterNode** of all previously paired devices:

1. Navigate to the 'PA' function on the **RVMasterController** display.
2. Press and hold the EXT button for approximately 10 seconds until the number 1 scrolls across the **RVMasterController** display (Figure 7).

The **RVMasterNode** is now clear of all connected devices.



Figure 7: Navigate to 'PA' and press and hold EXT for 10 seconds to clear the **RVMasterNode** memory

3. Pair the **RVMasterController** to the **RVMasterNode** again.
4. Pair the new device to the **RVMasterNode**.

OPERATING THE RV FROM THE RVMASTER APP

WARNING

Available features on the **RVMaster App** may vary according to the model of your recreational vehicle.

RVMASTER APP HOME SCREEN

The **RVMaster App** home screen provides a general overview of the key features of your RV. It also provides a quick way to turn on/off all RV interior lights, water pump and the RV's climate system, direct from the home screen.



Figure 8: The RVMaster App Home Screen

WATER

Control water pump and tank line heaters on and off from the water screen.

The water screen also displays water levels in your fresh, gray and black water tank and indicates when the fresh tanks are empty or the gray and black water tanks are full.



Figure 9: Water Screen

MOTORS

WARNING

Before operating any motors, ensure that the area is free from obstacles and other hazards. Please ensure that any persons near the RV are free from danger of any moving parts.

The motor screen provides access to operate any slides, awnings, bed-lifts or jacks available in the RV.

As a safety precaution, the **RVMaster App** will disable all motor control if the vehicle's ignition is running.

This safety feature prevents any accidental operation of the motors while you are driving on the road (figure 10).

Please be aware, that motors may still be operated from the **RVMasterController's** Control Panel or from the **RVMasterSwitch**.

Figure 10: Ignition detected, and motor function is disabled.



Only one motor may be operated at a time. Once a motor is in operation, motor control will be disabled in any other device running the **RVMaster App**.

To operate motors from your own device, you will need to swipe to unlock the motors screen.



Figure 11: Motors Screen. Only one motor may be operated at a time and motor operation on other devices will be disabled.

CLIMATE

Control temperature of your RV from the climate screen.

Choose from Cool, Cool Auto or Heat to adjust temperature between 60°F to 80°F or 16°C to 26°C.

Cool will use the fan to achieve the target temperature and will only turn the compressor on if needed. Cool Auto uses both the fan and compressor to achieve the target temperature. If available, the RV may be heated from the furnace, heat pump or a combination of both.

Select Fan if you wish to cool your RV without setting a specific temperature.

To set temperature of your RV:

1. Turn climate on and adjust temperature to the desired setting

The desired temperature is displayed in color, below the actual temperature of the RV

2. Select your mode of operation
3. Select your fan speed or heat mode



Figure 12: Setting the temperature

LIGHTS

Turn lights on and off, and if available, adjust light brightness.

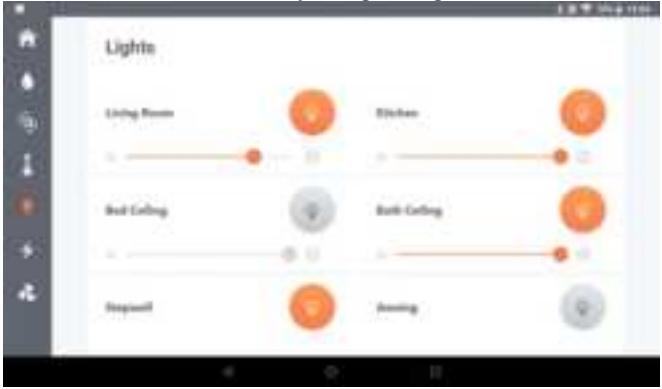


Figure 13: Lights Screen

ENERGY CENTER

Monitor coach and/or chassis voltages and gas consumption. If no coach and chassis batteries are connected, the **RVMaster App** will monitor the system voltage of the **RVMasterNode**. A warning sign will appear if voltage drops below 12V.

The energy center also permits the generator to be turned on and off as needed or enable Auto Generator Start, as well as monitor generator run time and status.

If the Generator Status (applies only to fuel generators) indicates a fault:

1. Press the Generator Off icon
2. Fix the fault with the generator
3. Press the Generator On icon

If the fault has been fixed, when you next turn the generator on from the **RVMasterApp**, the Generator Status will display "No fault".



Figure 14: Energy Center

Auto Generator Start (AGS)

To use AGS from your **RVMasterController**, you may need to update the **RVMaster App** on the **RVMasterController**.

When enabled (figure 15), Auto Generator Start (AGS) will monitor battery and/or climate levels and automatically turn the generator on and off to support these functions.



Figure 15: Click on the Auto Generator (AGS) icon, then follow the prompts to enable AGS.

If AGS is enabled and its conditions determine that the generator should start to support battery and climate functions, the **RVMasterNode** will automatically attempt to start the generator a total of four times. After four failed starts, the **RVMasterNode** will no longer attempt to start the generator.

Please consult your generator's owner's manual if AGS fails because the generator could not be started.

Energy Settings

Click on Energy Settings to set the parameters to control AGS usage.

USE AGS TO SUPPORT

Choose if AGS is to support battery levels, climate or both.

BATTERY LEVELS

Nominate the battery voltage (min) level which automatically starts battery charging from the generator. Battery charging stops when the goal voltage is reached.

AGS monitors both system voltage and coach battery voltage and uses the greater of the two voltages to determine whether to turn the generator on or off.

RUN TIME LIMITS

Set the *minimum time* that the generator will continue to run after the goal battery voltage and/or temperature is achieved. The *maximum time* is the total run time that the generator will operate to achieve goal battery voltage and/or temperature. If targets are not achieved and the generator run time exceeds the maximum run time limit set in the Energy Settings, the generator will automatically turn off.

QUIET TIME

Quiet time allows you to choose the hours when the generator will always be turned off, even if AGS has been enabled.



WARNING

If using Quiet time, please ensure that time is correct on the **RVMasterController**. For more help on setting the time, refer to **FAQs and Troubleshooting**.



Figure 16: AGS Energy Center Settings

FANS AND VENTS

Turn kitchen and bathroom fans on and off, and if available, operate any bathroom and kitchen vents.

If ignition is detected, vents will not be able to be operated.



Figure 17: Fans and Vents Screen

GENERAL SETTINGS

The General Settings may be accessed by selecting the Settings icon on the **RVMaster App** homescreen . Use the General Settings to:

- ☑ Check Bluetooth Connection between the **RVMasterNode** and **RVMasterController**
- ☑ Set your preferred temperature units
- ☑ Access AGS Energy Settings
- ☑ Check the battery of any installed **RVMasterSwitch**
- ☑ Access a digital version of the **RVMaster** Owner Manual



Figure 18: General Settings Screen

RVMasterNode

FIRMWARE UPDATES

The **RVMasterNode** can be updated over-the-air, meaning you get the latest feature updates immediately and without the need to bring your RV to your local RV dealer.



WARNING

To receive notifications about **RVMasterNode** updates and to update the **RVMasterNode**, make sure that the **RVMasterController** is connected to the internet.

Notifications to update the **RVMasterNode** will appear in the top right-hand corner of the **RVMaster App**.

Ensure that the **RVMasterNode** is powered, then tap on the notification to update the **RVMasterNode**. Please keep the **RVMasterNode** powered while it is updating.

If it is not convenient to perform the update, you can postpone, then update the **RVMasterNode** at a more suitable time.



Figure 19: Click on the “Update Available” notification, then press “Update” at the prompt to update the firmware on the **RVMasterNode**.

Notifications to update the **RVMasterNode** firmware may be received after updating the **RVMaster App** on the **RVMasterController**. These updates cannot be postponed.

While the **RVMasterNode** is powered, update the **RVMasterNode** at the prompt to ensure that the **RVMasterNode** is compatible with the **RVMaster App**.

RVMASTERSWITCH

The **RVMasterSwitch** is an optional wall switch available in three types of configurations to suite your RV. The **RVMasterSwitch** communicates by Bluetooth to the **RVMasterNode** to provide additional control of RV features and accessories.

Any **RVMasterSwitch** installed in your RV will have been paired to the **RVMasterNode** at the factory and is ready to use immediately.

REPLACING THE BATTERY IN YOUR RVMASTERSWITCH

The **RVMasterSwitch** is powered by a standard, 3V Lithium Cell coin battery (CR2032). You can check if the battery needs replacing from the **RVMaster App** General Settings. Open the BLE Wall Switches settings, then press any button on the switch whose battery you are checking. The **RVMaster App** will refresh with the switch battery status (Figure 20).



Figure 20: Battery Powered Wall Switches Settings. LOW indicates that the battery in the wall switch needs replacing..



Figure 21: Accessing the battery in the RVMasterSwitch

To replace the battery, unclip the **RVMasterSwitch** button pad as shown in Figure 21.

You may need a flathead screwdriver or similar to pry open the **RVMasterSwitch** button pad, and to remove the battery from the battery holder.



FAQS AND TROUBLESHOOTING

Need more help troubleshooting your **RVMaster**? Email our customer service team at customerservice@teambmpro.com

RVMasterCONTROLLER AND APP


Does the RVMasterController connect to Wi-Fi?

Yes, the **RVMasterController** can connect to your local Wi-Fi network:


1. Tap the Main screen icon  to return to the **RVMasterController** main screen
2. From the main screen, tap on the Settings icon 
3. Select *Network & Internet* and then *Wi-Fi*, then choose and connect to your Wi-Fi network

How do I update the RVMaster App on my RVMasterController?

If the **RVMasterController** is connected to the internet and logged into a Google account, it may automatically receive **RVMaster App** updates and notifications.



RVMaster App updates may also be searched from the Google Play Store. Open Google Play  and search for **RVMaster** to find the latest app updates.

How do I create a Google account?

If you don't have a Google account, you may create one by clicking on the Google Play icon  on the **RVMasterController** main screen and following the prompts.

How do I change the time on my RVMasterController?

To change the date and time on your **RVMasterController**:

1. Tap the Main screen icon  to return to the **RVMasterController** main screen
2. From the main screen, tap on the Settings icon 
3. Select *Systems* and then *Date & Time* to adjust the date, time or time zone

I can't use my RVMasterController and why does it display BB?

The **RVMasterController** will show **BB** on its menu display if there is a system error which prevents the use of the **RVMaster** System.

If you encounter an **BB** error, please contact your local RV dealership for further assistance.



Figure 22: The **BB** error

PAIRING WITH THE RVMASTERNODE

I tried pairing my smartphone to the RVMasterNode but it didn't connect?

If pairing failed try the following before attempting to pair your smartphone again:

1. Toggle the smartphone's Bluetooth off and on
2. Restart the **RVMaster App**
3. Cycle power to the **RVMasterNode** off and on by disconnecting RV shore power or if available in your RV, cycling the battery isolation switch off and on.

If the above does not solve the problem, go to the **RVMasterApp** General Settings and unpair your smartphone. Then follow the instructions in **Clearing the RVMasterNode** to clear the **RVMasterNode** memory of any previously connected devices. Pair your smartphone.



WARNING

If you clear the **RVMasterNode** remember to pair with the **RVMasterController** again.

I tried pairing my smartphone to the RVMasterNode but the RVMasterController displays --?

When pairing to the **RVMasterNode** if the **RVMasterController** displays --, the **RVMasterNode** is already paired to four devices and cannot support anymore devices.

Follow the instructions in **Clearing the RVMasterNode**, then pair your smartphone. Don't forget to also pair the **RVMasterController** again.

RVMASTERSWITCH

I've replaced the RVMasterSwitch in my RV, but it doesn't work?

You need to pair the **RVMasterSwitch** to the **RVMasterNode** before you can use the switch.

The **RVMasterSwitch** is paired to the **RVMasterNode** in four steps:

1. Using the < or > button on the **RVMasterController**, navigate to the 'PA' menu item (Figure 23).



Figure 23: Use < or > to navigate to the 'PA' menu item

2. When 'PA' appears on the display, press the RET button to start the pairing process between the **RVMasterSwitch** and **RVMasterNode** (Figure 24)



Figure 24: Press RET to start pairing

3. Press any two buttons on the **RVMasterSwitch** at the same time (Figure 25)



Figure 25: Press any two buttons on the RVMasterSwitch

4. Press EXT on the **RVMasterController** to accept the pairing of the **RVMasterSwitch** to the **RVMasterNode** (Figure 26)



Figure 26: Press EXT to accept pairing

SPECIFICATIONS

| RVMasterNode | |
|----------------------|---|
| Input Voltage Range: | 8V-15V DC |
| Ambient Temperature: | -4°F to 140°F or -20°C to 60°C |
| IP Rating: | IP20 |
| Approvals: | FCC 47 CR15.109, CAN ICES-3 (B) / NMB-3 (B), IEC 61000-4-2 Level III, IEC60068-2-27 Table A.1, IEC 60068-2-64 Spectrum A.3 Category 1 |

| RVMasterController | |
|----------------------|---|
| Input Voltage Range: | 8V-15V DC |
| Ambient Temperature: | -4°F to 140°F or -20°C to 60°C |
| IP Rating: | IP40 |
| Approvals: | FCC 47 CFR 15.109, CAN ICES-3 (B) / NMB-3 (B), IEC 61000-4-2 Level III, IEC60068-2-27 Table A.1, IEC 60068-2-64 Spectrum A.3 Category 1 |

| RVMasterSwitch | |
|----------------------|---|
| Input Voltage Range: | 2.2V-3.4V DC |
| IP Rating: | IP40 |
| Approvals: | FCC 47 CFR 15.109, CAN ICES-3 (B) / NMB-3 (B), IEC 61000-4-2 Level III, IEC60068-2-27 Table A.1, IEC 60068-2-64 Spectrum A.3 Category 1 |

LIMITED WARRANTY TERMS AND CONDITIONS

Registering your BMPRO product is an important step to ensure that you receive all the benefits you are entitled to. Please visit teambmp.com to complete the online registration form for your new product today.

What this Limited Warranty Covers

This warranty covers any defect or malfunction in your BMPRO product. Under this warranty you are entitled to have such goods replaced, repaired or refunded.

What this Limited Warranty Does Not Cover

This warranty does not extend to product failures or defects caused by, or associated with, but not limited to: failure to install or maintain correctly, unsuitable physical or operating environment, accident, acts of God, hazard, misuse, unauthorized repair, modification or alteration, natural disaster, corrosive environment, insect or vermin infestation and failure to comply with any additional instructions supplied with the product.

BMPRO may seek reimbursement of any costs incurred when a product is found to be in proper working order or damaged as a result of any of the warranty exclusions listed above.

BMPRO will not be liable for any costs, charges or expenses incurred in the process of returning a product to initiate a warranty claim.

How Long the Warranty Lasts

BMPRO warrants products against defects for a period of two years, commencing from the original date of purchase.

Claims Process

Proof of purchase is required before the product can be deemed to be within the warranty period.

To inquire or make a warranty claim, please email customerservice@teambmp.com. Our service representatives will get in touch with further instructions.

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

POWERING YOUR ADVENTURES.



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