

# **KOGAN SMARTERHOME™ PET TREAT DISPENSER HD CAMERA**

KASPTDISPWA, KASPTDISPBA

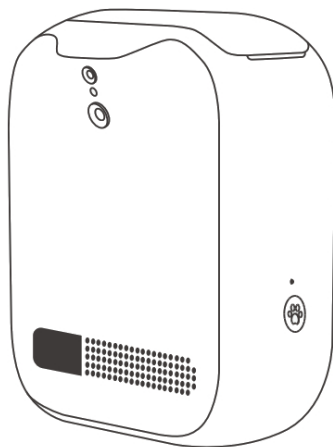
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# SAFETY & WARNINGS

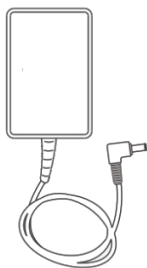
Ensure to read all instructions in this user guide prior to first use. Retain this user guide for future reference.

- The inside of this treat dispenser is not waterproof. Do not use water or any other liquid to flush out treats from the dispenser.
- Do not insert wet or sticky food into the dispenser as this may cause damage to the device.
- The recommended size of treats to use in this dispenser are those between 1–1.5cm in diameter. Larger treats may cause damage to the internals of the treat dispenser.

# COMPONENTS



Pet treat dispenser (x1)



Power adapter (x1)



Wall mount (x1)

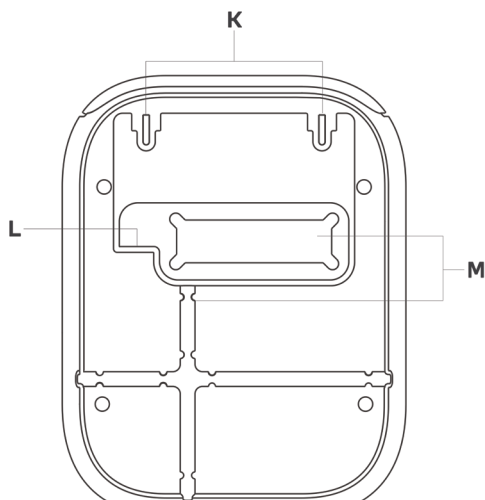
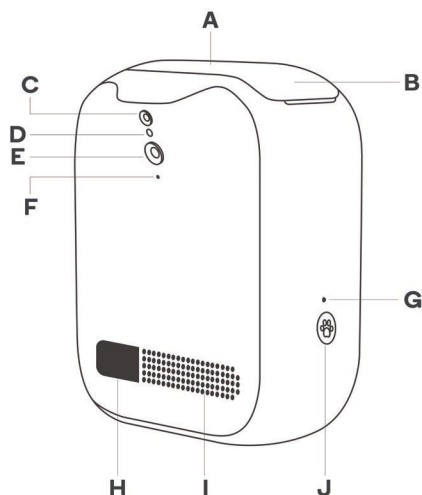


Sticker (x2)



User guide (x1)

# OVERVIEW



**A** Food inlet

**B** Silicone cover

**C** Infrared night vision light

**D** Photoresistor

**E** Camera lens

**F** Microphone

**G** Indicator light

**H** Treat dispensing port

**I** Speaker

**J** Reset button

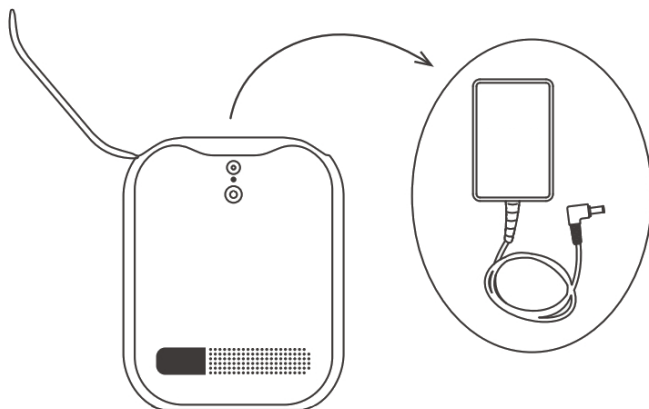
**K** Wall hooks

**L** Power port

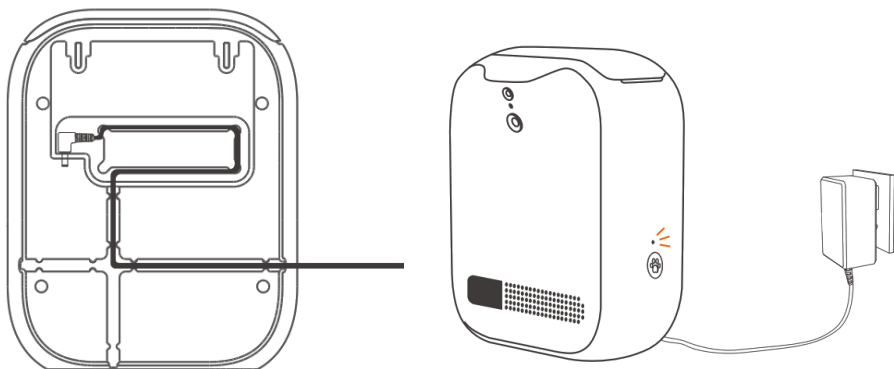
**M** Cable management grooves

# INSTALLATION

1. Open the silicone cover and remove the power adapter.



2. Insert the small round end of the power adapter into the power port and the other end into a power socket. Switch the power socket on. The indicator light will illuminate to notify the treat dispenser is on.



## Note:

If the power cord is too long, you can secure the cord into the cable management grooves located on the bottom of the device.

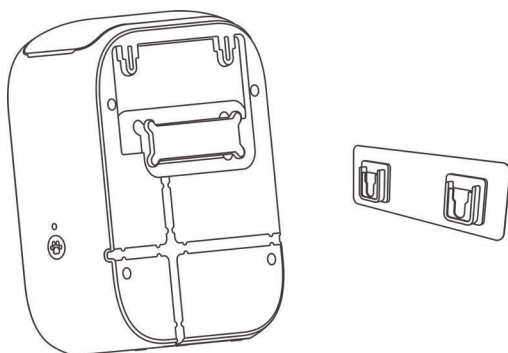
3. Upon powering, the device will begin setting itself up. This should take around 30 seconds. The indicator light will then start flashing and the voice prompt, "Ready to be connected" will be heard. The device is now ready to connect to the Kogan SmarterHome™ app.



### Using the wall mount

If you would like to hang the treat dispenser on a wall, use the provided wall mount.

- Peel the adhesive off the back of the wall mount and stick the wall mount in the desired position. Secure the treat dispenser onto the wall mount with the wall hooks.

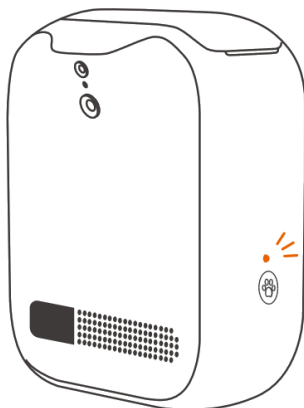


### Note:

It is recommended the treat dispenser be located about 1.2m above the ground. This ensures pets do not touch the treat dispenser and allows the best viewing angle for the camera.

## Using the stickers

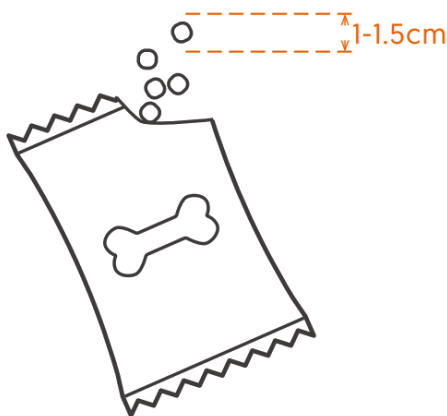
If the indicator light is too bright, you can use the stickers to cover and dim the light.



## Filling the treat dispenser with treats

Open the silicone lid and fill the treat dispenser with treats through the food inlet. Treats must be dry food and be no larger than 1–1.5cm in diameter.

Once filled, close the silicone lid.





# CONNECT TO SMARTERHOME™ APP

## Install App

Download the “Kogan SmarterHome” app from the Play Store (Android) or App Store (iOS).

## Register

If you do not have a Kogan SmarterHome™ account, register or sign in with a verification code sent by SMS.

### To register:

1. Tap to enter the registration page.
2. The system automatically recognises your country/area. You can also select your country code manually. Enter your email address and tap ‘Next.’
3. Alternatively, you can select ‘Register by mobile number’ and enter the verification code sent to you by SMS.
4. Create a profile on the next page to define your location and room.

10:54

< Email Mobile Number

### Register by Email

Australia +61 >

YourEmailAddress@gmail.com X

Get Verification Code

☒ I Agree Service Agreement and Privacy Policy

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< Email Mobile Number

### Register by Mobile Number

Australia +61 >

0412345678 X

Get Verification Code

☒ I Agree Service Agreement and Privacy Policy

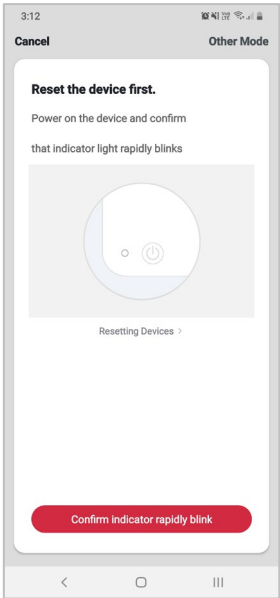
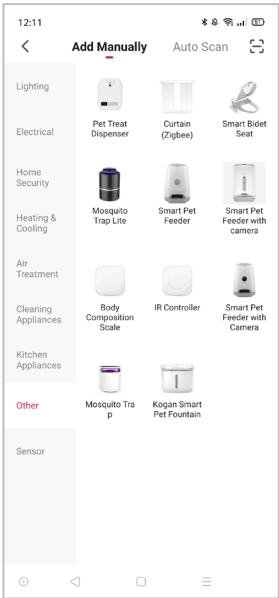
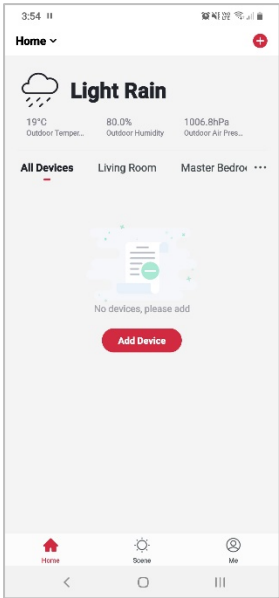
### Set device in pairing mode

When the device is first turned on, it may automatically enter pairing mode (indicator light will be flashing and a voice prompt will be heard).

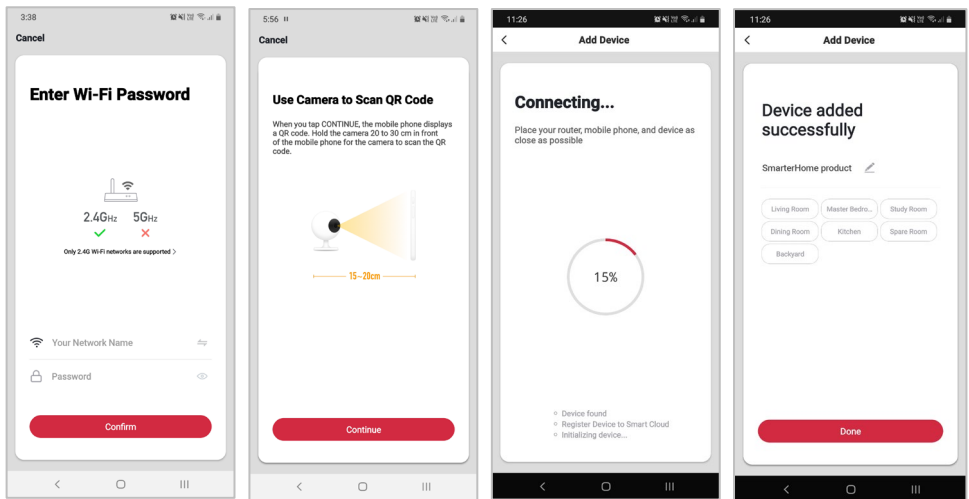
If not automatically in pairing mode when powered on, you can manually set the device in pairing mode by holding down the reset button for 5 seconds until you hear the voice prompt, “Ready to be connected”.

### Add device through network

- 5. Once registered, tap “+” in the upper right corner of the app’s home page to add a new device through the network.
- 6. Select the product type from the list of options in the app (Other > Pet Treat Dispenser).
- 7. Ensure that the device is in pairing mode, with the light indicator flashing, and tap “Confirm light is rapidly flashing”.



8. Upon successfully confirming pairing mode, enter your Wi-Fi details. It is important that your SmarterHome™ device and the app are must be connected to the same Wi-Fi network during setup.
9. Tap "Continue". The mobile phone will display a QR code. Hold the treat dispenser 20–30 cm in front of the mobile phone for the camera to scan the QR code. Tap "I Heard a Prompt" when you hear an audio notice from the feeder.
10. The device will commence the pairing process and connect to the app. Ensure your Wi-Fi router, mobile phone, and the Kogan SmarterHome™ device are kept close until the connection is complete.
11. After successfully being added, you will have the option to rename the device and assign it to a location. It will now be listed on the app's home page. Tap the device listing to enter its control page.



#### Notes:

- The device and the app have to use the same Wi-Fi network.
- The device is only compatible with 2.4Ghz networks.

If you are unable to pair the treat dispenser after several attempts using this method, try using the AP mode connection steps outlined on the next page.

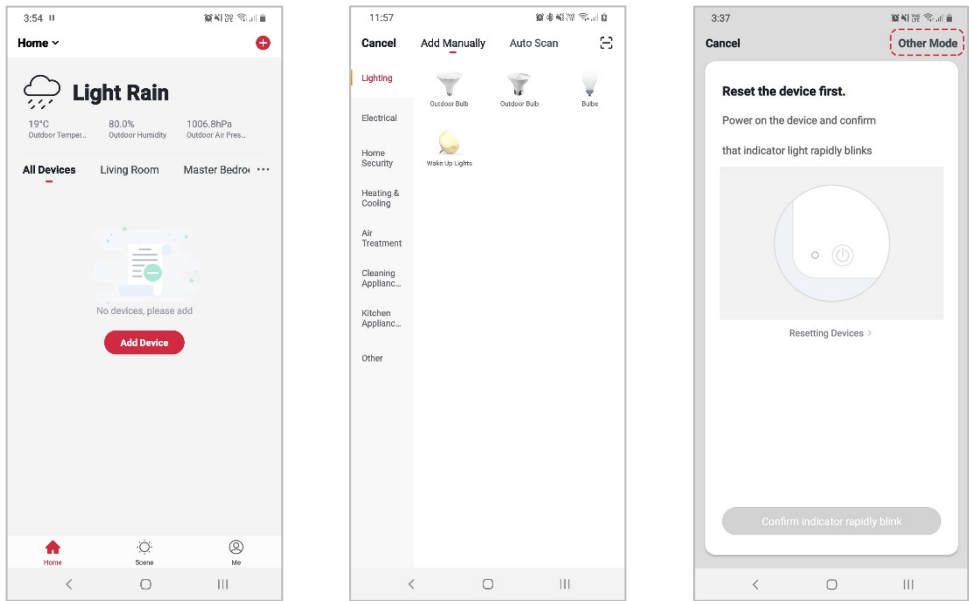
## AP mode connection steps

### Set device in pairing mode

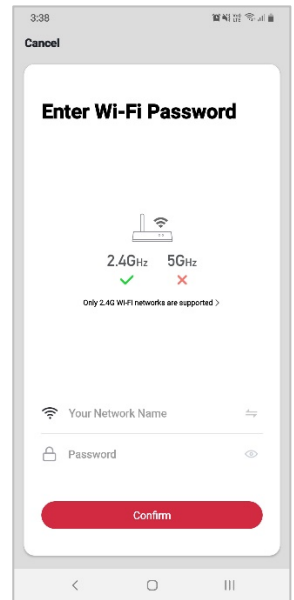
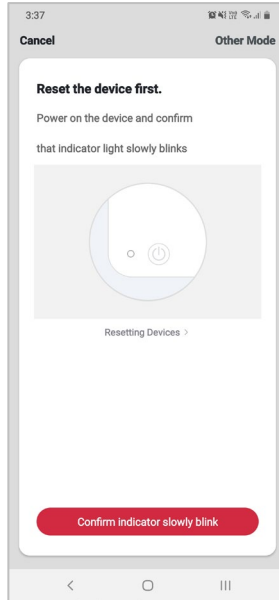
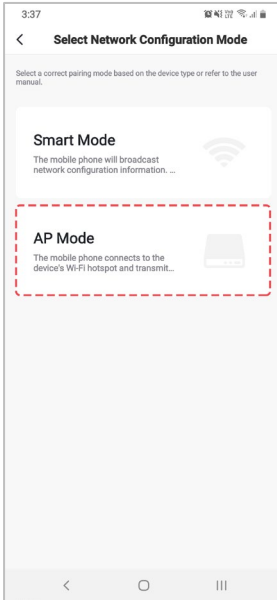
You can manually set the device in pairing mode by pressing and holding the reset button for 5 seconds until you hear the voice prompt, 'Ready to be connected'.

### Using AP Mode to add device

1. Once registered, tap “+” in the upper right corner of the app’s home page to add a new device through the network.
2. Select the product type from the list of options in the app (Other > Pet Treat Dispenser), and then select “**Other Mode**” from the top-right corner when asked to reset the device.



3. Select **"AP Mode"** for the set-up type.
4. Ensure that the device is in pairing mode, with the light indicator flashing slowly, and tap "Confirm light is slowly flashing".
5. Enter your Wi-Fi details. It is important that your SmarterHome™ device and the app are connected to the same Wi-Fi network during setup.

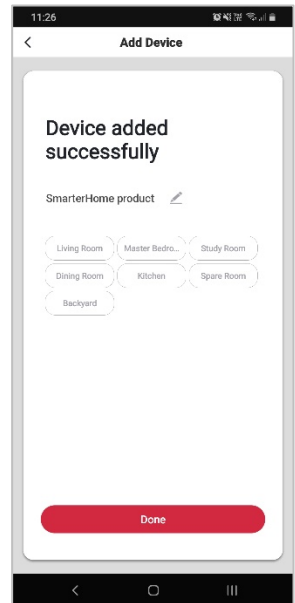
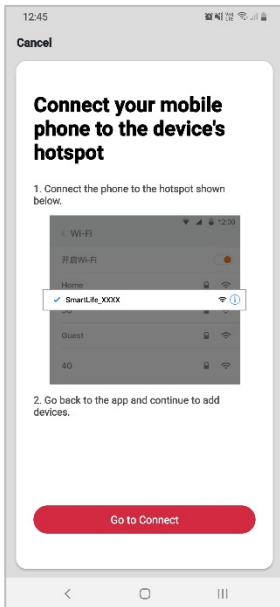


6. Follow the in-app prompts to continue AP Mode connection, which will pair your mobile phone to the device's Wi-Fi hotspot to ensure a connection.

**Note:**

If the Wi-Fi hotspot does not appear on your phone in the list of available networks, your device may not be set in AP Pairing Mode correctly. Try repeating the steps outlined above to ensure your device is ready for connection.

7. The device will commence the pairing process and connect to the app. Ensure your Wi-Fi router, mobile phone, and the SmarterHome™ device are kept close until the connection is complete.
8. After successfully being added, you will have the option to rename the device and assign it to a location. It will now be listed on the app's home page. Tap the device listing to enter its control page.



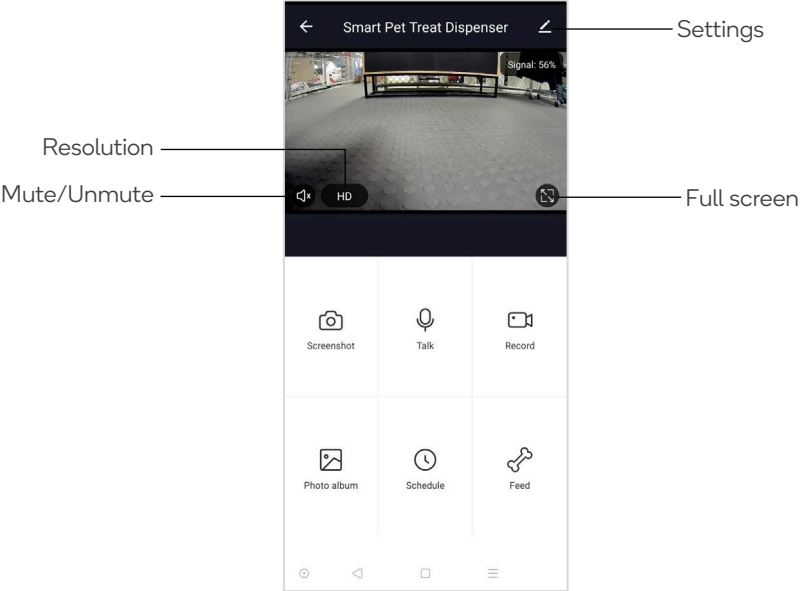
**Notes:**

- The device and the app have to use the same Wi-Fi network.
- The device is only compatible with 2.4Ghz networks.

# OPERATION

## App interface

Once you have connected the treat dispenser with the Kogan SmarterHome™ app, you will be faced with the main camera interface.



<b>Screenshot</b>	Tapping this will capture a screenshot of the live feed. This will be saved in the photo album.
<b>Talk</b>	<ul style="list-style-type: none"><li>• Tap this to adjust the microphone volume, and volume of the notification when the dispenser dispenses a treat.</li><li>• Press and hold to call and talk to your pet.</li></ul>
<b>Record</b>	Tapping this will start a recording of the live feed. Tap again to stop recording. The video will be saved in the photo album.
<b>Photo album</b>	<ul style="list-style-type: none"><li>• Tap this to view screenshots and videos taken by the camera.</li><li>• For iOS users, screenshots and videos will be saved in the Photos app.</li></ul>
<b>Schedule</b>	Tap this to schedule times for when the device will automatically dispense treats.
<b>Feed</b>	Tap this to dispense treats from the device.

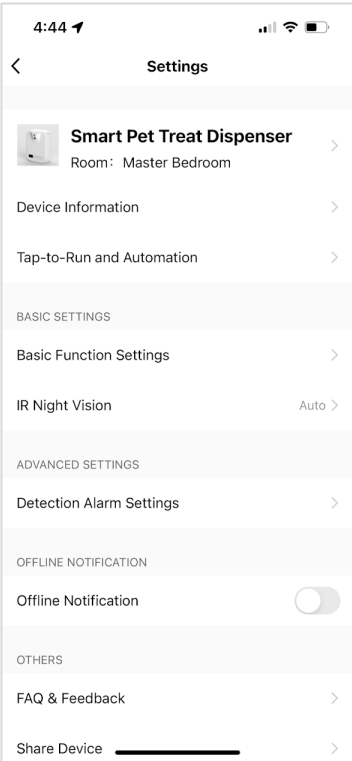
# Settings

In the settings menu, various options can be adjusted. These include:

- Renaming the treat dispenser (tap the existing name to bring up the menu where you can rename the dispenser).
- Basic function settings (for example, toggling time watermarks, the enabling of the ‘Talk’ function to be either one-way or two-way communication).
- IR night vision (turning this on will enable the camera to stream a black and white live feed in the dark).
- Detection alarm (turning this on will send a notification to your smartphone/tablet whenever there is movement detected from the camera).
- Share device (enables you to add other people (for example, friends and family) to be able to use and control the treat dispenser.)

**Note:**

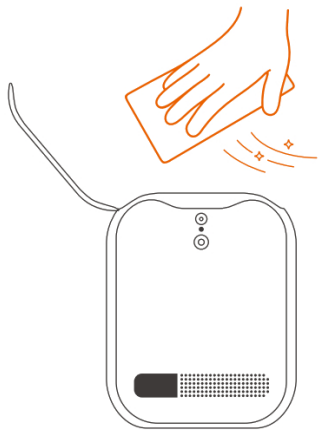
Anyone who is added must already have a Kogan SmarterHome™ account.





# CLEANING & CARE

Before cleaning, ensure the power is turned off. Open the silicone lid and wipe the interior carefully with a wet paper towel.



# SPECIFICATIONS

Weight	898g
Capacity	383g
Voltage	220–240V
Frequency and amps	50Hz, 0.5A
Placement	Mounted on a wall or placed on a table/floor
Operating system requirements	Android 4.4 or later iOS 10.2 or later (iPhone 6 or newer required)
Resolution	1080p
Field of view	130° (diagonal)
Focal length	2.8mm

# FAQ

## **1. How do you reset the treat dispenser if it is already paired to a Wi-Fi network?**

- Press and hold the button on the reset button for 5 seconds. When you hear the prompt, "Device has been reset", the device will restart. After the system restarts, you will hear "Ready to be connected". You may then connect the treat dispenser to a new Wi-Fi network.

## **2. What should I do if the QR code cannot be scanned by the treat dispenser or cannot be paired?**

- If the device does not sound an audio prompt and fails to recognise the QR code, use the AP mode connection method to pair the treat dispenser.

## **3. Why does the video interface turn black and white?**

- When the treat dispenser's light sensor detects insufficient light around it, it will automatically turn on the infrared light and enter the night vision mode where the footage filmed will be in black and white. When there is sufficient light, the treat dispenser will exit night vision mode and return to full colour video.
- It is recommended to keep enough light in front of the lens and avoid objects blocking it to prevent the treat dispenser from entering night vision mode in a well-lit environment.

## **4. Why is the speaker volume so low?**

- Check the app permissions and ensure the speaker is enabled on the Kogan SmarterHome™ app.

## **5. Why is the treat dispenser unable to take photos or videos?**

- Check the app permissions and ensure the camera is enabled for the Kogan SmarterHome™ app.

## **6. Why is there no notification when sharing the treat dispenser to other devices?**

- The sharing function is sometimes delayed. Shared devices will need to restart the Kogan SmarterHome™ app to accept the sharing invite.

**7. Why does the treat dispenser disconnect and become offline from my device when sharing with other devices?**

- The devices may not be on a stable network when sharing.
- Stop sharing and close the Kogan SmarterHome™ app. Reopen the app and try again.

**8. What should I do if the indicator light starts flashing and the treat dispenser is not working properly?**

- Press and hold the reset button for 5 seconds. When you hear the voice prompt "Restore factory settings", the treat dispenser will start to reset the system and reconnect the network.

### **Need more information?**

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.kogan.com**

**kogan.com**