

Roady BT FAQs

General FAQs

- Q: Where can I use the SiriusXM Roady BT?
- Q: How do I activate the SiriusXM Roady BT?
- Q: How do I know when my Radio has been activated?
- Q: I activated my Radio but I never received the alert message that my subscription was updated. I cannot tune to the channels in the subscription package I selected.
- Q: How do I listen to the SiriusXM Roady BT in my vehicle?
- Q: What do I need to listen to the SiriusXM Roady BT in another vehicle?
- Q: What do I need to listen to the SiriusXM Roady BT at home and in the office?
- Q: What do I need to listen to the SiriusXM Roady BT on the patio, deck, or at a picnic?

Programming FAQs

- Q: What subscription packages are available on the SiriusXM Roady BT?
- Q: What's the difference between the Sirius, XM and SiriusXM satellite subscription packages?
- Q: Are there differences between Sirius, XM and SiriusXM radios?

TuneStart FAQs

- Q: What is TuneStart?
- Q: Why does the SiriusXM Roady BT display the replay timeline and show that I am listening behind live when I tune to a smart favorite music channel?
- Q: Why didn't a TuneStart occur when I tuned to a music channel?
- Q: I was jumping back and forth between two smart favorite music channels, and noticed that a TuneStart occurred the first time I tuned a channel, but not after that. Why?

Album Art FAQs

- Q: What is Album Art?
- Q: Why is album art not always displayed?

Game Alert FAQs

- Q: What are Game Alerts?
- Q: I selected teams for Game Alerts but don't receive any Game Alerts when the games begin.
- Q: My subscription package did not include the play-by-play channels of a sports league, but the SiriusXM Roady BT still allows me to set alerts for teams in that league. Will I receive Game Alerts?
- Q: Why do I receive multiple Game Alerts for the same game?
- Q: Why did I suddenly receive multiple Game Alerts when I exited menu settings?
- Q: How many teams can I save for alerts?

My Sports Zone FAQs

- Q: What is My Sports Zone?
- Q: I selected leagues for My Sports Zone but I don't see the My Sports Zone virtual category?
- Q: My subscription package did not include the play-by-play channels of a sports league, but the SiriusXM Roady BT still allows me to select leagues. Will they be shown in My Sports Zone?

Song and Artist Alert FAQs

- Q: What are Song and Artist Alerts?
- Q: How many songs and artists can I save for alerts?
- Q: I have saved several artists for Artist Alerts, but I find that the alerts have become disruptive. What can I do?

Q: I saved a Song Alert but I only receive the Song Alert when one particular artist sings the song. Why?

Q: Why don't I receive Song/Artist Alerts when I am in menu settings?

Smart Favorite Channels

Q: How many smart favorite channels can I save?

Q: How do I change favorite banks?

Q: How can I see what's currently playing on my favorite channels without having to tune to each favorite channel?

Bluetooth Audio FAQs

Q: Where do I find instructions for pairing and connecting SiriusXM Roady BT with my vehicle headunit using a Bluetooth audio connection?

Q: Are there any tips that might help me connect my SiriusXM Roady BT to my vehicle's headunit?

Q: Are there any other tips and tricks I should be aware of when connecting the audio via Bluetooth?

Q: Should I initiate pairing from the Roady BT or from the vehicle's headunit?

Q: What if my vehicle's headunit does not allow me to initiate pairing from the SiriusXM Roady BT?

Q: I was prompted for a PIN or Passcode but when I confirmed the PIN/Passcode I got the "Pairing Failed" message. Why should I do?

Q: It seems that after I have confirmed the PIN/Passcode nothing happens. What should I do?

Q: In the list of Discovered Bluetooth devices on the SiriusXM Roady BT I see one called "Unidentified Device". What is that?

Q: Sometimes after pressing a button it seems that nothing happens. Should I press the button again?

Q: I paired and connected the SiriusXM Roady BT but the audio is choppy. Should I try pairing and connecting again?

Q: It says I successfully connected the SiriusXM Roady BT to the vehicle's headunit but I do not hear the SiriusXM audio playing, what should I do?

Q: I tried pairing and connecting the SiriusXM Roady BT to my vehicle's headunit without success. Is there anything else I could try?

Q: My vehicle's headunit does not show the currently playing Song Title or Artist Name, is something wrong?

Q: I cannot Play/Pause the SiriusXM audio on the vehicle headunit, is something wrong?

Bluetooth Reconnection FAQs

Q: When I start up my vehicle the vehicle headunit does not automatically select my SiriusXM Roady BT as the audio source, what should I do to fix this?

Q: I assigned the vehicle's headunit cellphone profile to my cellphone and the SiriusXM Roady BT to the media streaming profile. But when I turn the vehicle off and then start it up again, both the cellphone and media streaming profiles are assigned to my cellphone. How can I stop this from happening?

Q: I turned my SiriusXM Roady BT off and then turned it on while my vehicle was running. When my SiriusXM Roady BT was on again, it did not connect to the vehicle's headunit, what should I do?

Bluetooth Vehicle Brand-Specific Tips

Honda Accord (Some 2018 Models) Tips

Chevrolet (Some Models) Tips

Nissan Altima (Some 2019 Models) Tips

Toyota (Some Models) Tips

Mercedes (Some Models) Tips

FM Audio FAQs

Q: I'm using FM for the audio connection with the SiriusXM Roady BT. How do I quickly change FM channels?

Q: How do I preset FM channels?

Troubleshooting FAQs

Q: What does it mean when the SiriusXM Roady BT display reads, "No Satellite Signal"?

Q: What does it mean when the SiriusXM Roady BT display reads, "Check Antenna"?

Q: What does it mean when the SiriusXM Roady BT display reads, "Acquiring Signal"?

Q: What does it mean when the SiriusXM Roady BT display reads, "Channel XXX Unavailable"?

Q: What does it mean when the SiriusXM Roady BT display reads, "Channel XXX Not Subscribed"?

Q: When using the Aux Cable to listen to the SiriusXM Roady BT, what does it mean when I do not hear audio?

Q: When using Bluetooth, what does it mean when I do not hear audio?

Q: When using the FM to listen to the SiriusXM Roady BT, what does it mean when I do not hear audio?

Q: When using the FM Transmitter to listen to the SiriusXM Roady BT, what does it mean when the audio fades in and out or has static?

Q: The demo mode of my SiriusXM Roady BT is playing. What can I do?

General FAQs

Q: Where can I use the SiriusXM Roady BT?

A: SiriusXM Roady BT comes with everything you need to install and enjoy satellite radio in a vehicle. It's simple to connect the cables to the Intelligent Power Adapter and the Display. For installation instructions refer to the Roady BT Quick Start Guide, or Roady BT User Guide.

The Roady BT Display is mounted in the vehicle using the provided Magnetic Adapter with the Dash Mount or Vent Mount, or purchase a compatible magnetic mounting solution (sold separately).

The Roady BT Intelligent Power Adapter is plugged into the vehicle's cigarette lighter or power adapter socket, and the cables connected to it.

For audio, use the Aux Cable, if your vehicle's headunit has Aux capability, or Bluetooth® if your vehicle's headunit has Bluetooth capability. You can also use an FM Direct Adapter (Model: FMDA25, sold separately) for an FM audio connection. You will need to purchase and install an FMDA-25. The FMDA25 should be installed by a professional installer. Prepaid Installation Cards are available for purchase from retailers or on www.siriusxm.com.

Q: How do I activate the SiriusXM Roady BT?

A: It's easy to activate the SiriusXM Roady BT. You can either go online to www.siriusxm.com/activatenow, or call 1-866-635-2349. To complete the activation process, you will need the Radio ID.

On the SiriusXM Roady BT you can find the Radio ID by selecting Radio ID after pressing menu or by tuning to channel 0 (zero). The Radio ID is also printed on the label on the bottom of the product package and on the label on the back of the Radio. The Radio ID is eight characters long, and consists of a combination of numbers and letters. Note: The Radio ID does not use the letters F, I, O, or S. To make the activation process easy, the SiriusXM Roady BT has a built-in Activation Wizard. Just press menu and the first item in the list (for unactivated radios) will be Activate Radio. Press the Select button. A series of easy-to-follow screens will guide you through the activation process.

Q: How do I know when my Radio has been activated?

A: Once you have completed the activation request, either via the phone or online, wait for a few minutes to allow the SiriusXM Roady BT to receive the activation signal. When your service is activated, your SiriusXM Roady BT will display the alert message that your subscription has been updated. To continue, press any button. Thereafter, you can scroll through and tune to other channels. Activation usually takes less than 15 minutes, but sometimes may take longer. We recommend you keep the SiriusXM Roady BT on until the activation process is complete.

Q: I activated my Radio but I never received the alert message that my subscription was updated. I cannot tune to the channels in the subscription package I selected.

A: You may need to send a refresh signal to your SiriusXM Roady BT to repeat the activation. Go to www.siriusxm.com/refresh and follow the instructions to send a refresh signal to your radio. Activation usually takes less than 15 minutes, but sometimes may take longer. We recommend you keep the SiriusXM Roady BT on until the activation process is complete.

Q: How do I listen to the SiriusXM Roady BT in my vehicle?

A: In order to listen to the SiriusXM Roady BT in your vehicle, you need to connect its audio to your vehicle's headunit or FM radio. There is a variety of Do-It-Yourself Installation and Professional Installation audio connection solutions:

- Use the included Aux Cable, if your vehicle's headunit as Aux In capability, to play audio through the vehicle's headunit. You may need to turn your vehicle headunit to "Aux", "Aux In" or "Auxiliary Input" mode.
- Use Bluetooth, if your vehicle's headunit has Bluetooth capability, to play audio through the vehicle's headunit. Refer to the [Roady BT Quick Start Guide](#) or [User Guide](#), or the [Bluetooth FAQs](#).

Professional Installation audio connection solution:

- Use an FM Direct Adapter (Model: FMDA25, sold separately) to play audio through the vehicle's FM radio, and directly connects the SiriusXM Roady BT to your vehicle's FM radio. The FMDA25 should be installed by a professional installer. Prepaid Installation Cards are available for purchase from retailers or on www.siriusxm.com.

Q: What do I need to listen to the SiriusXM Roady BT in another vehicle?

A: If you want to remove Roady BT from your current vehicle, you can uninstall Roady BT and reinstall it into another vehicle.

Q: What do I need to listen to the SiriusXM Roady BT at home and in the office?**Q: What do I need to listen to the SiriusXM Roady BT on the patio, deck, or at a picnic?**

A: The SiriusXM Roady BT is designed for installation in a vehicle only.

SiriusXM has many other solutions for listening to SiriusXM: on-the-go, in your home or your office, on your deck, or by your pool. With the SiriusXM app you can listen with your smartphone, smart TV, smart speakers and displays, media players, and more. Visit www.siriusxm.com for listening options. You'll find step-by-step how to configure different devices for use with the SiriusXM app.

Programming FAQs

Q: What subscription packages are available on the SiriusXM Roady BT?

A: The SiriusXM Roady BT is able to receive all SiriusXM audio channels and satellite programming packages. Please visit the SiriusXM website at www.siriusxm.com/subscriptions to review the available subscription packages.

Q: What's the difference between the Sirius, XM and SiriusXM satellite subscription packages?

A: Without getting too technical, there are 3 different kinds of radios, each with different technology. There are Sirius radios, XM radios and SiriusXM radios. Radios labeled as Sirius radios receive the Sirius subscription packages, XM radios receive the XM subscription packages, and SiriusXM radios receive the SiriusXM subscription packages.

Q: Are there differences between Sirius, XM and SiriusXM radios?

A: To find out more information about the available subscription packages and channel lineups, visit www.siriusxm.com/subscriptions

TuneStart FAQs

Q: What is TuneStart?

A: TuneStart automatically plays the current song from the beginning when you tune to a music channel that you had saved as a smart favorite channel. Smart favorites are channels that are saved to favorites A0-A9 and B0-B9.

Q: Why does the SiriusXM Roady BT display the replay timeline and show that I am listening behind live when I tune to a smart favorite music channel?

A: A TuneStart has occurred. TuneStart automatically plays from the beginning of the song so you will be listening behind live. Press and hold the Fast-Forward button if you want to return to live. You can also turn TuneStart off in menu settings if you do not wish to have this feature.

Q: Why didn't a TuneStart occur when I tuned to a music channel?

A: There could be several reasons:

- The music channel that was tuned was not saved as a smart favorite. The TuneStart feature is for smart favorite music channels.
- The SiriusXM Roady BT does not have the beginning of the song in memory. This happens when the SiriusXM Roady BT has been powered on while the song is being broadcast.

Q: I was jumping back and forth between two smart favorite music channels, and noticed that a TuneStart occurred the first time I tuned a channel, but not after that. Why?

A: A TuneStart will only occur once per song. For example, if you tune to smart favorite music channel A1 and a TuneStart occurs, then tune channel B1, and then tune back to channel A1 while the same song is still playing on channel A1, a TuneStart will not occur. You can still rewind to the beginning of the song by pressing and releasing the Rewind button.

Album Art FAQs

Q: What is Album Art?

A: Album Art displays the front cover of the album from which the current song is being played.

Q: Why is album art not always displayed?

A: Album Art is displayed when available. This means that for some songs album art may not be available, some channels may display album art more consistently than others, while other channels may not display album art. Also, if you tune a channel while a song is being played, there may be a delay in displaying the album art, or it may not be displayed at all.

Game Alert FAQs

Q: What are Game Alerts?

A: Game Alerts notify you when the sports teams you have selected for alerts begin playing a game.

Q: I selected teams for Game Alerts but don't receive any Game Alerts when the games begin.

A: A subscription package that includes the play-by-play sports channels of the desired leagues is required. For example, if you selected an alert for an NFL team, and your subscription package did not include NFL play-by-play sports channels, you cannot receive Game Alerts for that team/league. Check your subscription package to confirm that it includes the play-by-play sports channels for the desired leagues before selecting any teams for alerts in the leagues.

Q: My subscription package did not include the play-by-play channels of a sports league, but the SiriusXM Roady BT still allows me to set alerts for teams in that league. Will I receive Game Alerts?

A: No. We recommend you do not select alerts for teams in a league that are not included in your subscription package.

Q: Why do I receive multiple Game Alerts for the same game?

A: SiriusXM may broadcast a game on multiple channels, for instance, for home and away games. If so, you will receive alerts for each channel that is broadcasting the game.

Q: Why did I suddenly receive multiple Game Alerts when I exited menu settings?

A: Game Alerts are delayed while you are in menu settings so they do not interrupt you. When you exit menu settings, then they are displayed.

Q: How many teams can I save for alerts?

A: You can save any number from one to all in the menu settings. Check your subscription package to confirm that it includes the play-by-play sports channels for the desired leagues before selecting any teams for alerts in the leagues.

My Sports Zone FAQs

Q: What is My Sports Zone?

A: My Sports Zone category is a virtual category which will display sports games which are currently being broadcast on SiriusXM along with the current score and game details.

Q: I selected leagues for My Sports Zone but I don't see the My Sports Zone virtual category?

A: A subscription package that includes the play-by-play sports channels of the desired leagues is required. For example, if you selected the NFL, and your subscription package did not include NFL play-by-play sports channels, they will not be shown in My Sports Zone. Check your subscription package to confirm that it includes the play-by-play sports channels for the desired leagues before selecting any leagues.

Q: My subscription package did not include the play-by-play channels of a sports league, but the SiriusXM Roady BT still allows me to select leagues. Will they be shown in My Sports Zone?

A: No. We recommend you do not select leagues that are not included in your subscription package.

Song and Artist Alert FAQs

Q: What are Song and Artist Alerts?

A: You can save both songs and artists to be alerted the song or the artist begins playing on any SiriusXM music channel.

Q: How many songs and artists can I save for alerts?

A: You can save a total of 100 songs and artists.

Q: I have saved several artists for Artist Alerts, but I find that the alerts have become disruptive. What can I do?

A: If you save an Artist Alert, an alert will occur every time a song by that artist begins playing on any music channel to which you are subscribed. Since some artists have their own channel, this can result in frequent Artist Alerts. Here are some suggestions:

- Turn off the Song/Artist Alerts. This way the alerts will not interrupt the audio, but you can turn them back on when desired.
- For popular artists, or those artists who have their own channel on SiriusXM, rather than saving an Artist Alert, save a Song Alert instead.

Q: I saved a Song Alert but I only receive the Song Alert when one particular artist sings the song. Why?

A: The Song Alert is associated with the artist that was singing the song when you saved the Song Alert. If you wish to have a Song Alert when the same song sung by a different artist, you'll need to save another Song Alert while the song is being sung by the different artist.

Q: Why don't I receive Song/Artist Alerts when I am in menu settings?

A: Song/Artist Alerts do not occur while you are in the menu settings so they do not interrupt you. When you exit menu settings, they will resume.

Smart Favorite Channels

Q: How many smart favorite channels can I save?

A: A total of 20, 10 in bank A and 10 in bank B.

Q: How do I change favorite banks?

A Press the Bank button **#** to toggle between banks A and B. The currently selected bank is show at the bottom center of the Now Playing screen.

Q: How can I see what's currently playing on my favorite channels without having to tune to each favorite channel?

A: To view what's playing on your favorite channels, display the favorites category by pressing left arrow button on the radio.

Bluetooth Audio FAQs

Q: Where do I find instructions for pairing and connecting SiriusXM Roady BT with my vehicle headunit using a Bluetooth audio connection?

A: Complete instructions are found in the SiriusXM Roady BT User Guide [here](#), in the section titled “**Option 2: Bluetooth Installation Instructions**”. Additional helpful Bluetooth FAQs are found below.

There are two methods for pairing and connecting using Bluetooth:

- Pair from your Sirius Roady BT to the vehicle’s headunit. Follow the instructions in “***Method A: Bluetooth pairing from Roady BT to the radio/headunit***”.
- Pair from your vehicle’s headunit to the SiriusXM Roady BT. Follow the in “***Method B: Bluetooth pairing from the vehicle radio/headunit to Roady BT***”.

Q: Are there any tips that might help me connect my SiriusXM Roady BT to my vehicle’s headunit?

A: Yes. While most vehicles will easily pair and connect with the SiriusXM Roady BT, and here are some additional helpful hints:

TIP: Most vehicle headunits will support two simultaneous connections from Bluetooth devices, one for a cellphone profile (HFP) and one for media streaming profile (A2DP).

The cellphone profile is used for voice calls with your cellphone and the media profile is used to stream audio from your cellphone, or another device such as the SiriusXM Roady BT.

TIP: The cellphone profile may be shown as an icon of a phone handset or an image of a smartphone, and the media profile may be shown with an icon of a musical note, or shown as “A2DP” or “A2DP/AVRCP”.

TIP: When pairing with the SiriusXM Roady BT with your vehicle headunit, your vehicle headunit may give the option during pairing to assign only the media profile to the SiriusXM Roady BT. ***This is what you want to choose*** in order to have both your cellphone and the SiriusXM Roady BT simultaneously connected via Bluetooth with your vehicle’s headunit. (If you do not plan on connecting a cellphone to the vehicle’s headunit then you do not have to worry about this.)

TIP: If your vehicle headunit does not give you the option of assigning only the media profile to the SiriusXM Roady BT, the vehicle headunit may automatically assign **both** the cellphone profile and the media profile to the SiriusXM

Roady BT. Another possibility is that the vehicle headunit may take both profiles from a previously paired smartphone and assign them **both** to the SiriusXM Roady BT.

In the event that both profiles are assigned to the SiriusXM Roady BT, when you subsequently pair or reconnect your cellphone you will need to tell your vehicle headunit to **split** the profiles between your cellphone and the SiriusXM Roady BT. **However**, some vehicle headunits do not allow you to split the profiles between two Bluetooth devices.

Once the profiles have been split, you can use your cellphone for phone calls and the SiriusXM Roady BT for streaming the SiriusXM audio. The headunit will automatically switch to the hands free cellphone mode when you make or receive a phone call.

TIP: Always consult the owner's manual for the vehicle's headunit for more information and additional instructions.

Q: Are there any other tips and tricks I should be aware of when connecting the audio via Bluetooth?

A: Yes, please review and keep in mind the following tips:

TIP: *This one is important:* Always turn off other nearby Bluetooth devices before starting the pairing process with the SiriusXM Roady BT, devices such as a cellphone.

TIP: Always read the Bluetooth pairing instructions in the owner's manual for the vehicle's headunit before attempting to pair and connect the SiriusXM Roady BT. You may find helpful information specific to your vehicle's headunit.

TIP: Some vehicle headunits only support a limited number of paired Bluetooth devices. Before attempting to pair and connect the SiriusXM Roady BT, check that your vehicle's headunit can support an additional Bluetooth device. If not, you may have to remove a previously paired but unused device to accommodate adding the SiriusXM Roady BT.

TIP: In the vehicle's headunit, if you do not find the Bluetooth pairing option under the Bluetooth Settings Menu, some headunits have this function in the Menu option on the Mobile/Phone screen.

TIP: Some vehicle makes/models only allow Bluetooth pairing from the Phone Menu, ***even for a Bluetooth media streaming device***. Be sure and check Phone Menu if you could not find this function elsewhere.

Q: Should I initiate pairing from the Roady BT or from the vehicle's headunit?

A: The default method of Bluetooth pairing and connecting is to initiate pairing with the vehicle's headunit from Roady BT. Consult the SiriusXM Roady BT User Guide section titled, "***Method A: Bluetooth pairing from Roady BT to the radio/headunit***".

Q: What if my vehicle's headunit does not allow me to initiate pairing from the SiriusXM Roady BT?

A: If the vehicle's headunit only supports pairing from headunit, then, first enable the searching for Bluetooth devices on the SiriusXM Roady BT. Once the SiriusXM Roady BT completes the search, select "Device Not Found" on the SiriusXM Roady BT. (This makes the SiriusXM Roady BT visible to the vehicle's headunit.)

Then initiate Bluetooth pairing and connection on the vehicle's headunit, and look for the SiriusXM Roady BT in the list of discovered Bluetooth devices.

Consult the SiriusXM Roady BT User Guide section titled, "***Method B: Bluetooth pairing from the vehicle radio/headunit to Roady BT***".

Q: I was prompted for a PIN or Passcode but when I confirmed the PIN/Passcode I got the “Pairing Failed” message. Why should I do?

A: If after confirming the PIN or Passcode displayed on the screen the SiriusXM Roady BT displays the “Pairing failed” message, return back to “Bluetooth Audio” screen on the SiriusXM Roady BT by pressing Select to dismiss the “Pairing Failed” message, and then pressing the Menu button.

If you now see the vehicle’s headunit is shown in the Discovered Bluetooth devices list, and the status is “not connected”, this indicates that the vehicle’s headunit paired successfully with the SiriusXM Roady BT, but failed to establish a connection.

You can now connect to the vehicle’s headunit by selecting the headunit from the list of Discovered Bluetooth devices on the SiriusXM Roady BT and pressing the Select button. Alternately you can turn the SiriusXM Roady BT off and back on and it should now automatically connect to the vehicle’s headunit.

Q: It seems that after I have confirmed the PIN/Passcode nothing happens. What should I do?

A: When confirming a PIN or passcode on the SiriusXM Roady BT, after you press the Select button the message might remain on the screen for few seconds. **Don’t press any buttons!** Allow approx. 20 – 30 seconds for the pairing process to complete after confirming the PIN or Passcode.

Q: In the list of Discovered Bluetooth devices on the SiriusXM Roady BT I see one called “Unidentified Device”. What is that?

A: When the SiriusXM Roady BT searches for the vehicle’s headunit, most headunits will display their correct name. However, some headunits may appear as in the list of discovered Bluetooth device as “Unidentified Device”. If you are certain there are no other Bluetooth devices nearby that are on, the Unidentified Device is probably the vehicle’s headunit and you go ahead and select it for pairing.

Q: Sometimes after pressing a button it seems that nothing happens. Should I press the button again?

A: While performing the Bluetooth pairing process avoid pressing the same button multiple times while the pairing process is on-going. Sometimes the process takes a bit of time. Pressing a button multiple times (or pressing the Menu button) may abort the pairing process. Wait for the SiriusXM Roady BT to respond before pressing any buttons. However, if you need to abort the pairing process, then press the Menu button.

Q: I paired and connected the SiriusXM Roady BT but the audio is choppy. Should I try pairing and connecting again?

A: On some headunits the audio might start playing choppy audio immediately after the SiriusXM Roady BT and the vehicle’s headunit have successfully paired and connected. Wait for approximately 30 seconds and the audio might resolve itself. If the choppy audio continues after 30 seconds, power the SiriusXM Roady BT off and then back on. The audio should be normal.

Q: It says I successfully connected the SiriusXM Roady BT to the vehicle’s headunit but I do not hear the SiriusXM audio playing, what should I do?

A: Some vehicle headunits might not change their audio source automatically to Bluetooth audio upon successfully pairing and connecting. Once pairing and connection is successful, you will need to manually change the source to Bluetooth Audio in the vehicle’s headunit. Some **Toyota** headunits exhibit this behavior.

Q: I tried pairing and connecting the SiriusXM Roady BT to my vehicle's headunit without success. Is there anything else I could try?

A: If the SiriusXM Roady BT fails to pair with your vehicle's headunit after multiple attempts, try pairing with the SiriusXM Roady BT set to the "Alternate" Bluetooth Device Class setting. Press the Menu button, select Audio Settings, select Bluetooth settings. Scroll down to Bluetooth Device Class and press the select button to change to "Alternate".

Q: My vehicle's headunit does not show the currently playing Song Title or Artist Name, is something wrong?

A: Once SiriusXM Roady BT is paired and connected, some vehicle headunits might not support displaying the SiriusXM Song Title, Artist Name, and other information. This is not a malfunction of your SiriusXM Roady BT.

Q: I cannot Play/Pause the SiriusXM audio on the vehicle headunit, is something wrong?

A: Some vehicle headunits might not support Play/Pause function. This is not a malfunction of your SiriusXM Roady BT.

Bluetooth Reconnection FAQs

Q: When I start up my vehicle the vehicle headunit does not automatically select my SiriusXM Roady BT as the audio source, what should I do to fix this?

A: Some vehicle headunits will default to either the OEM built-in SiriusXM or FM as the audio source. This happens because the headunit cannot find the previously connected Bluetooth device within few seconds as Roady BT is powering up. If this happens you will need to manually change the audio source for the vehicle headunit to the Bluetooth audio source.

Q: I assigned the vehicle's headunit cellphone profile to my cellphone and the SiriusXM Roady BT to the media streaming profile. But when I turn the vehicle off and then start it up again, both the cellphone and media streaming profiles are assigned to my cellphone. How can I stop this from happening?

A: After a vehicle ignition off and on, some vehicle headunits may connect both the cellphone and media streaming profiles to the cellphone for both profiles. If this happens you will need to connect the SiriusXM Roady BT to the media streaming profile to hear the SiriusXM audio.

If you are using an Android cellphone and the SiriusXM Roady BT simultaneously, you can change the Bluetooth settings in your Android phone for a hands-free only connection. This will keep the vehicle's headunit from reassigning the media streaming profile to the cellphone.

Q: I turned my SiriusXM Roady BT off and then turned it on while my vehicle was running. When my SiriusXM Roady BT was on again, it did not connect to the vehicle's headunit, what should I do?

A: Some vehicle headunits will not automatically reconnect Bluetooth if the SiriusXM Roady BT is turned off and on again while the vehicle is running. You will have to manually initiate the Bluetooth connection in order to hear the SiriusXM audio. Some Mercedes and Toyota vehicle headunits may exhibit this behavior.

Bluetooth Vehicle Brand-Specific Tips

Honda Accord (Some 2018 Models) Tips

Some trim levels of 2018 Honda Accord s might not display “Roady BT” in the list of connected Bluetooth devices on the vehicle headunit, even though Roady BT is paired and connected, and streaming the SiriusXM audio. But, on the Now Playing screen of the Bluetooth source it will show “Roady BT” as connected and streaming the SiriusXM audio.

Chevrolet (Some Models) Tips

Please follow these steps If you have a difficulty pairing and connecting a Chevrolet headunit with your SiriusXM Roady BT.

1. Initiate pairing from the SiriusXM Roady BT. (Consult the SiriusXM Roady BT User Guide section titled, “**Method B: Bluetooth pairing from the vehicle radio/headunit to Roady BT**”.)
2. Confirm the PIN on SiriusXM Roady BT and wait until the "Pairing failed" message is displayed on the SiriusXM Roady BT before doing the next step.
3. Confirm the PIN on the vehicle headunit. Once the PIN is confirmed the headunit will immediately time out or abort Bluetooth connection attempt.
4. On the SiriusXM Roady BT, go back to the main Bluetooth menu (press the Select button to dismiss the “Pairing Failed” message, and press the Menu button).
5. "My Chevrolet" should now be shown in the Discovered Bluetooth device list as "Not Connected". Select "My Chevrolet" to initiate the Bluetooth connection.

Roady BT will now connect successfully and start steaming the SiriusXM audio.

Nissan Altima (Some 2019 Models) Tips

Some trim levels of Nissan Altima vehicle headunits might display the "waiting for audio" message after reconnection with the SiriusXM Roady BT, ***even though the SiriusXM audio can be heard***. To clear the "waiting for audio" message press the Play/Pause button on your SiriusXM Roady BT.

Toyota (Some Models) Tips

1. After successfully pairing and connecting to the SiriusXM Roady BT the SiriusXM audio does not play. Some Toyota vehicle headunits do not change their audio source automatically to Bluetooth audio upon successfully pairing and connecting. Once pairing and connection is successful, you will need to manually change the source to Bluetooth Audio in the vehicle’s headunit.
2. While the vehicle is running, if the SiriusXM Roady BT is turned off and back on, it may not automatically reconnect to the vehicle’s headunit. You will have to manually initiate the Bluetooth connection in order to hear the SiriusXM audio.

Mercedes (Some Models) Tips

While the vehicle is running, if the SiriusXM Roady BT is turned off and back on, it may not automatically reconnect to the vehicle’s headunit. You will have to manually initiate the Bluetooth connection in order to hear the SiriusXM audio.

FM Audio FAQs

Q: I'm using FM for the audio connection with the SiriusXM Roady BT. How do I quickly change FM channels?

A: Press the Menu button, scroll down to Audio Settings and press the Select button. Scroll down to FM channels and press the Select button. Then highlight and select one of the FM channels that you have saved. Be sure to set your vehicle radio to the same FM channel.

Q: How do I preset FM channels?

A: Press the Menu button, scroll down to Audio Settings and press the Select button. Scroll down to FM channels and press the Select button. Choose an empty FM preset denoted by "---" and use the Up/Down and Left/Right buttons to set the FM channel. When you have selected the FM channel press the Select button to save it as an FM preset. You will be prompted to set your vehicle radio to the same FM channel.

Troubleshooting FAQs

Q: What does it mean when the SiriusXM Roady BT display reads, "No Satellite Signal"?

A: It means the antenna is not receiving the satellite signal. Make sure the Magnetic Mount Antenna is mounted outside of the vehicle with a clear view of the sky. If you are in an obstructed area (such as, a covered garage, tunnel etc.), you should begin receiving the signal again after clearing the obstruction.

Q: What does it mean when the SiriusXM Roady BT display reads, "Check Antenna"?

A: It means the antenna may not be securely connected to the Intelligent Power Adapter. Make sure that the Magnetic Mount Antenna cable is firmly and securely plugged into the Intelligent Power Adapter. If the message persists, most likely the Magnetic Mount Antenna or the antenna cable has been damaged. You may need to replace the antenna. Replacement antennas can be purchased online and at your favorite retailers.

Q: What does it mean when the SiriusXM Roady BT display reads, "Acquiring Signal"?

A: This message is perfectly normal. It simply means that the SiriusXM Roady BT is acquiring audio or program information. This message usually goes away after a few seconds.

Q: What does it mean when the SiriusXM Roady BT display reads, "Channel XXX Unavailable"?

A: If your SiriusXM Roady BT is activated and you get this advisory when attempting to direct tune to a channel, it means that the channel you've entered is not currently broadcasting. Tune to a channel that is currently broadcasting.

Q: What does it mean when the SiriusXM Roady BT display reads, "Channel XXX Not Subscribed"?

A: If your SiriusXM Roady BT is activated and you get this advisory when attempting to direct tune to a channel, it means that the channel you've entered is not in the subscription package you selected. To find out more information about the available subscription packages and channel lineups, visit www.siriusxm.com/subscriptions.

Q: When using the Aux Cable to listen to the SiriusXM Roady BT, what does it mean when I do not hear audio?

A: You may not have the correct audio input source selected on your vehicle's headunit. Ensure you have selected the Aux audio input source on your vehicle's headunit. Additionally, check all the cables and connections between the SiriusXM Roady BT and your vehicle's headunit to ensure they're securely connected and undamaged.

Q: When using Bluetooth, what does it mean when I do not hear audio?

A: There are several reasons that you might not hear audio:

- You have not paired and connected the SiriusXM Rody BT to your vehicle's headunit. Refer to the [Rody BT Quick Start Guide](#) or [User Guide](#), or the [Bluetooth FAQs](#) for instructions for pairing and connecting the SiriusXM Rody BT to your vehicle's headunit.
- Another device has paired with the vehicle's headunit instead of the SiriusXM Rody BT. Disconnect the other device and connect the SiriusXM Rody BT.

Q: When using the FM to listen to the SiriusXM Rody BT, what does it mean when I do not hear audio?

A: It may mean the SiriusXM Rody BT and the vehicle's FM radio are not tuned to the same available FM channel. First, find and select an available FM channel in your area. You can find a list of available FM channels in your area by going to the SiriusXM FM Channel Finder at www.siriusxm.com/frequency and entering your zip code. Then, ensure that the SiriusXM Rody BT and your vehicle's FM radio are tuned to that same FM channel. Refer to the [SiriusXM Rody BT User Guide](#) for detailed instructions.

If the problem persists even after you have confirmed that the SiriusXM Rody BT and the vehicle's FM radio are tuned to the same available FM channel, and you can see artist and song title information displayed on the SiriusXM Rody BT, which confirms that your satellite radio is working properly and receiving the satellite signal, it is possible that some type of inaudible interference is present that prevents reception of the SiriusXM Rody BT broadcast. Your only options are to use different FM channel or a different audio connection solution.

Q: When using the FM Transmitter to listen to the SiriusXM Rody BT, what does it mean when the audio fades in and out or has static?

A: First, check all the cables to ensure they are firmly and securely connected. Check to ensure the FMDA-25 is connected to the FM connection of the Intelligent Power Adapter. If the problem persists, it may be due to interference from commercial or broadcast FM radio station(s). You will need to find another unused or available FM channel in your area. You can find a list of available FM channels in your area by going to the SiriusXM FM Channel Finder at www.siriusxm.com/frequency and entering your zip code. Refer to the [SiriusXM Rody BT User Guide](#).

Note: When driving through tunnels or under wide overpasses, you may temporarily stop receiving the satellite signal, which will cause the audio to mute or fade out. You will see a message: "No Satellite Signal" if the SiriusXM Rody BT is not receiving the signal. Reception should be restored when you exit the tunnel or overpass.

If the problem continues, use a different audio connection solution, such as Aux, if your vehicle has Aux In capability, or Bluetooth if the vehicle headunit supports Bluetooth.

Q: The demo mode of my SiriusXM Rody BT is playing. What can I do?

A: You can press and hold the Select button for 10 seconds to exit demo mode. You can also disable demo mode. Refer to [SiriusXM Rody BT User Guide](#) for instructions.