Energizer®

SMART WIFI
VIDEO DOORBELL



TM



QUICK START GUIDE

EOD1-1002-2002

v1.2

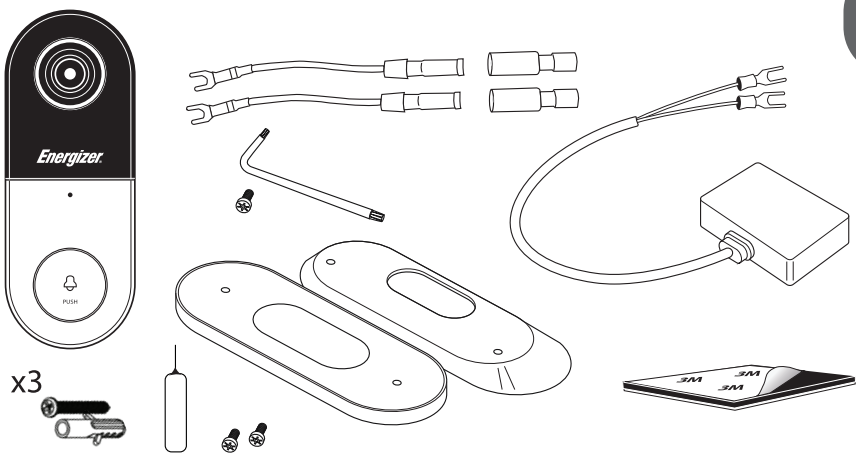
GETTING STARTED

Thank you for choosing the **Energizer®** Smart Video Doorbell. This quick start guide will help you with setup and installation.

Package Includes:

ESTIMATED SETUP

5-10 minutes



QUICK START GUIDE

- Smart Video Doorbell
- 2 – Installation Manuals
- 2 – Extra Terminal Screws
- Flat Mounting Bracket
- Wedge Mounting Bracket
- Mounting Hardware Pack
- Mounting Hardware Pack
- Mounting Hardware Pack
- Security Screw & Tool
- Reset Tool
- Chime Power Kit
- Crimp Connectors

What You Need:

Energizer CONNECT

App

2.4GHz ✓ 5GHz ✗

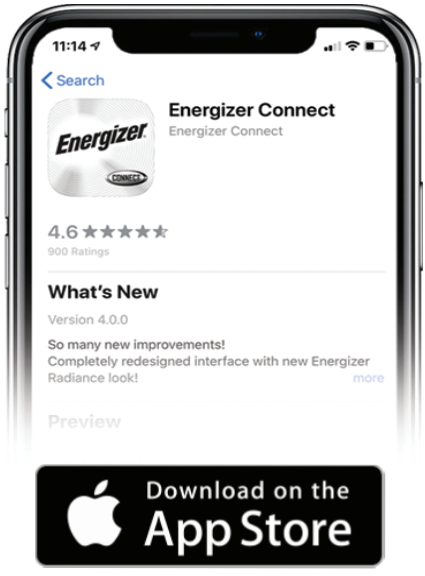
2.4GHz WiFi

Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You may also need to turn on location and Bluetooth to find nearby networks.

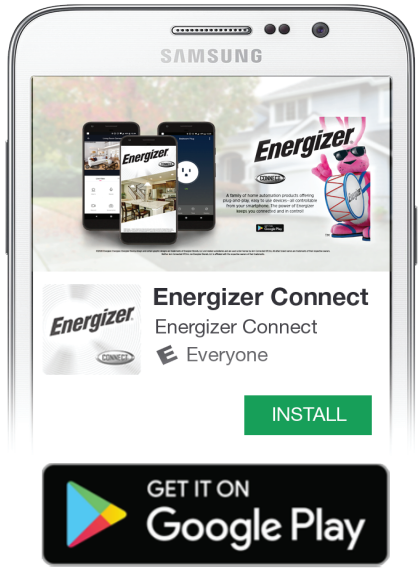
CONNECT THE DEVICE

STEP 1

Download the free **Energizer®** Connect app from the App Store (for iPhones) or Google Play Store (for Android phones).



Download on the App Store



GET IT ON Google Play

STEP 2

Make sure your mobile device is connected to your **2.4GHz WiFi** network.

Open the app and **click** "Create Account" by following the on-screen instructions.

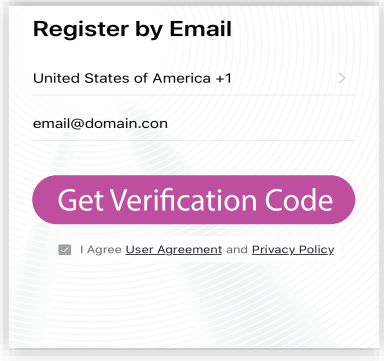


After your initial sign in, your app will remember your password and log you in automatically.

You can also choose to manually log out under Settings in the Main menu.

Click

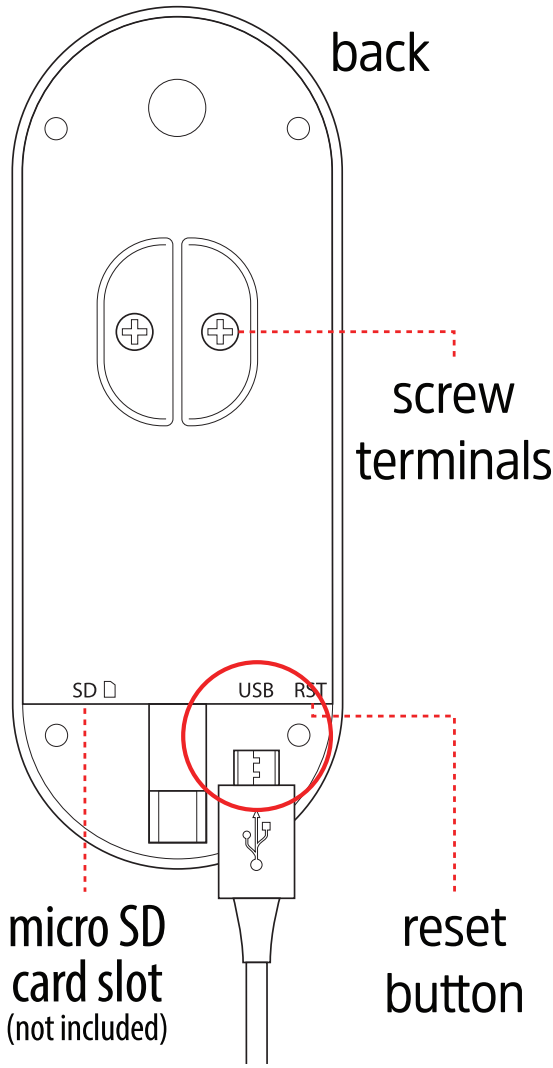




You may need to check your Spam folder for the verification code

STEP **3**

It is recommended to first pair the doorbell indoors, close to your router, using a micro USB adapter and micro USB cable (not included). After plugging in, wait 2 minutes for the doorbell to power up.



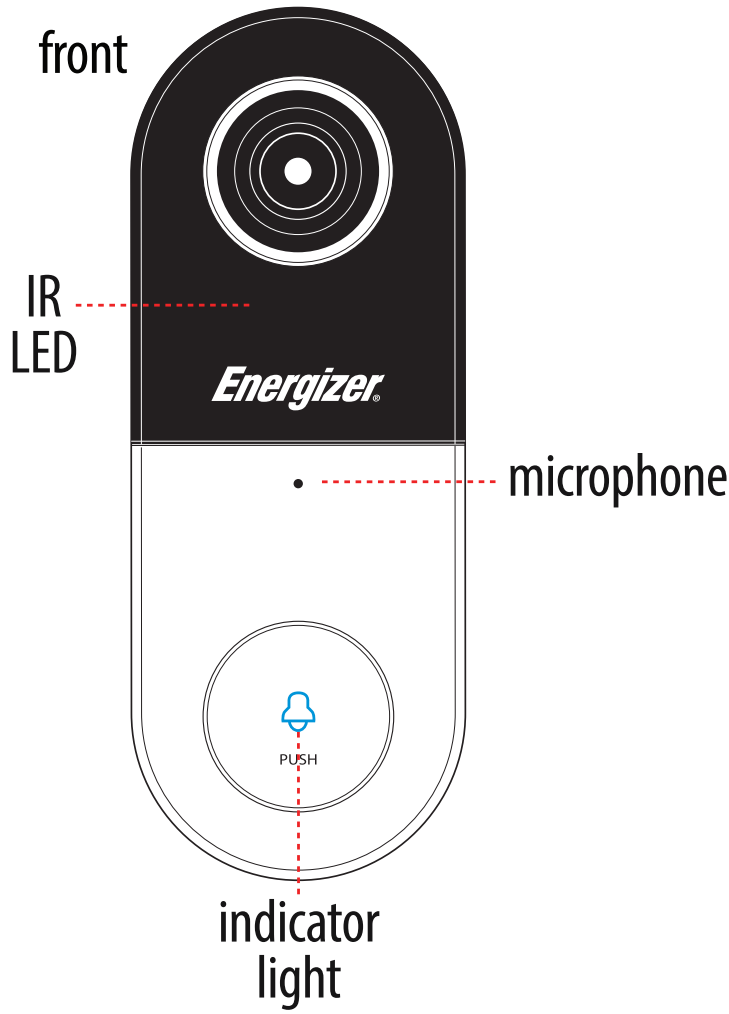
NOTE: If you are planning to save recordings, you will need to insert a microSD card **before** installing the doorbell on your door.



After the doorbell powers up, the indicator light on the front will start blinking. Confirm the status using the chart below.

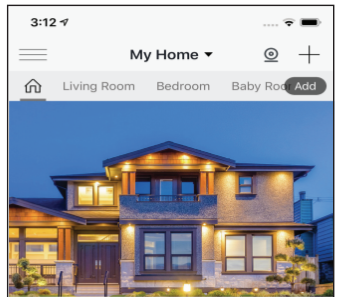
LED Behavior		Device Status
Red	Blinking	Pairing Mode
	Solid	Starting Up
Blue	Blinking	Checking WiFi signal
	Solid	Connected

If the LED is not blinking, then you are not in pairing mode. Reset the camera by using your finger to **hold down** this button for 5 seconds until you hear the camera make a chime sound.



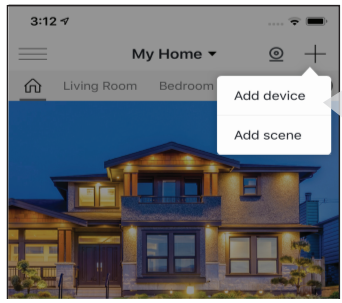
STEP 4

After logging in, **click "+"** on the top right of the screen and **select** "Add device".

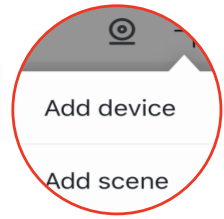


Click





Select



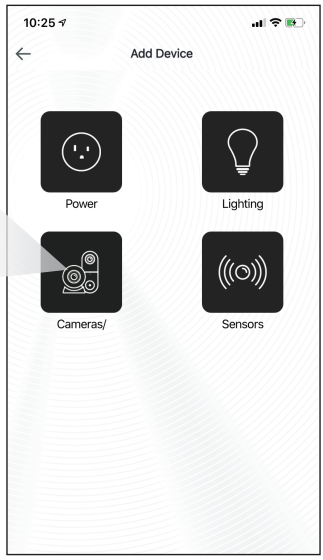
STEP 5

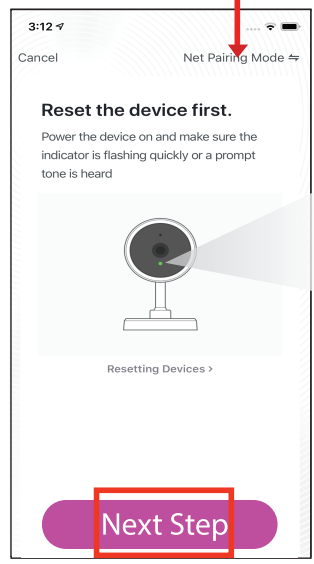
Select the Camera category and **confirm** the indicator light is still blinking red.
Click "Next Step".

Help: Switch between pairing modes. See troubleshooting page 11.

Select







Confirm

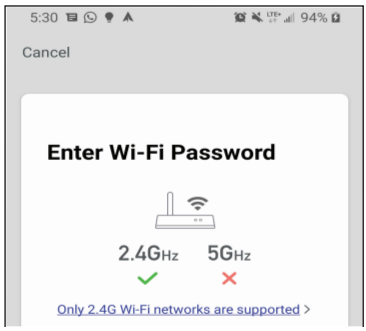


Click

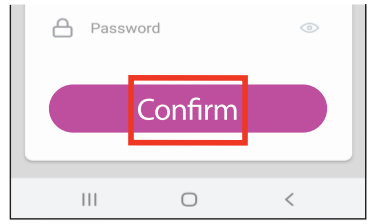
STEP 6

Confirm that the displayed **WiFi** network is your **2.4GHz WiFi** network, **enter** your WiFi password and **click** "Confirm".

Confirm WiFi



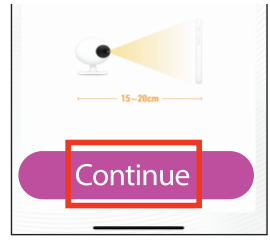
Enter and Click



Help: If you need information about **2.4GHz WiFi** networks, click the link to go to our Connect FAQs on our website.

STEP 7

On the next screen, a QR Code will appear. Position your doorbell to scan this QR code on your phone.
Click "Continue" when you are ready.



Click

Touch the lens of the camera directly against the QR code on your phone and slowly move the camera away.





Click

Once you hear an audible prompt from the camera, click the "I Heard a Prompt" button.



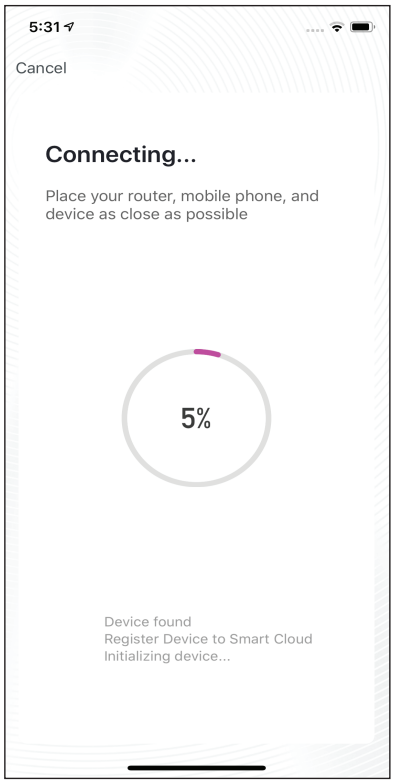
Tip: If you don't hear the prompt, try pairing using EZ mode. Take a look at troubleshooting on page 11.

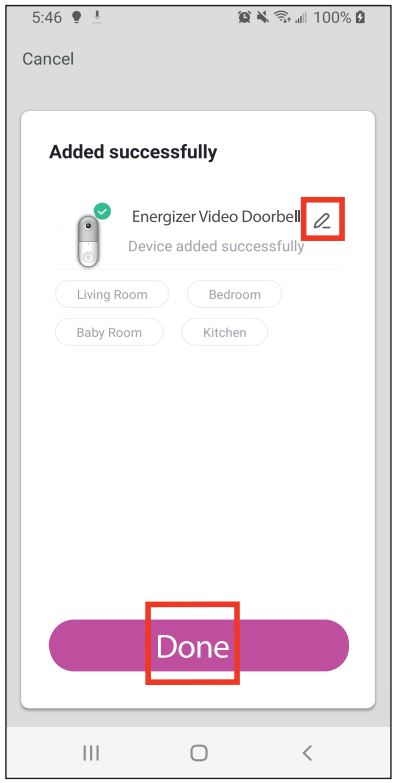
STEP 8

Your Smart Video Doorbell will now be connected to the network. Confirm the settings for your device and then **Click** “Done”.

PROCESSING TIME

1-2 minutes



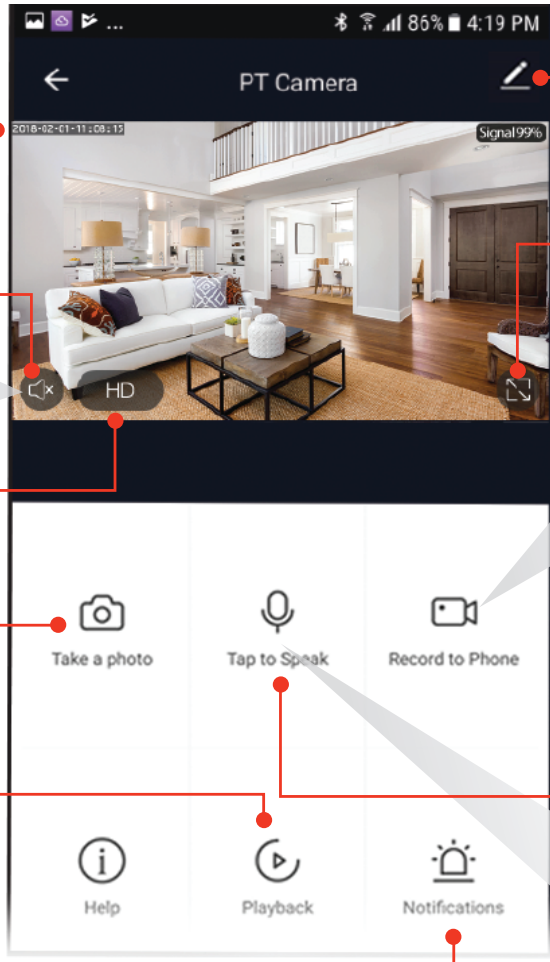


Click

Your ***Energizer***® Smart Video Doorbell is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your ***Energizer***® Smart Video Doorbell. For frequently asked questions and instruction videos, please visit our website at www.energizerconnect.com.

NOTE: Now that your Smart Video Doorbell is paired with the app, please follow Step 2: Installation Guide

LIVE VIEW CONTROLS



Camera Timestamp

Device Settings

Click to Listen

View in Landscape Full Screen

Switch Between SD & HD

Tap to Stop Recording

Click to record live view and save to your mobile device

Tip: click the speaker button **before** you record if you want audio with the video

Click to save a screenshot to your mobile device

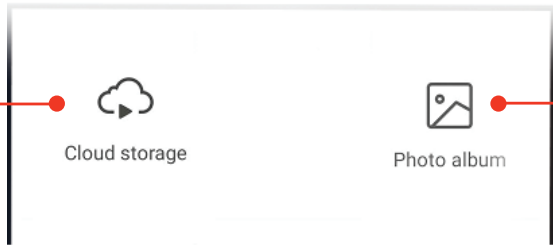
Go to Playback See next page for details

Tap Microphone once to start speaking*

Tap Again to Stop Speaking

Scroll down for more options!

Detection Notification Settings



Free 30 Day Trial: Optional subscription plan available

For Android: See all manually taken screenshots and videos

*By default, when you click to turn off your microphone, the speaker will automatically turn on. This way once you are done speaking, you can immediately hear a response!

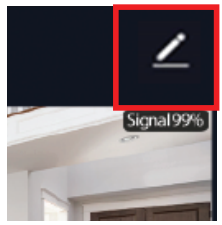
You wont be able to turn the microphone and speaker on at one time. See Troubleshooting on page 11 for more details.

RECORDING CONTROLS

How to turn on Event (Motion) Triggered Recordings that save to the microSD card in the camera.

STEP 1

Click the icon in top right of the live view screen to enter Device Settings.



STEP 2

Scroll down and **click** "Storage Settings".

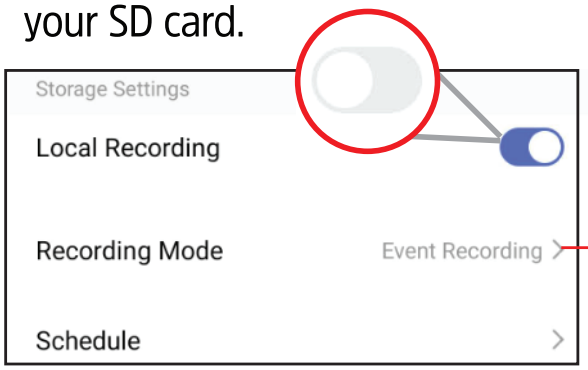


Click

If you don't see the Storage Settings, take out the micro SD card (not included) from the camera and make sure it is inserted properly.

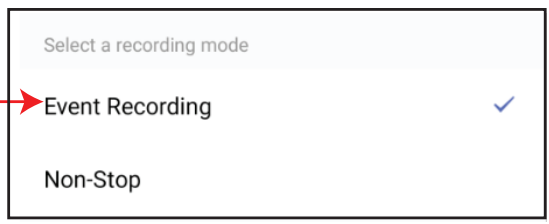
STEP 3

Switch on the local recording switch to enable recording to your SD card.



STEP 4

Select "Event Recording" to enable recording to your SD card when motion is detected.

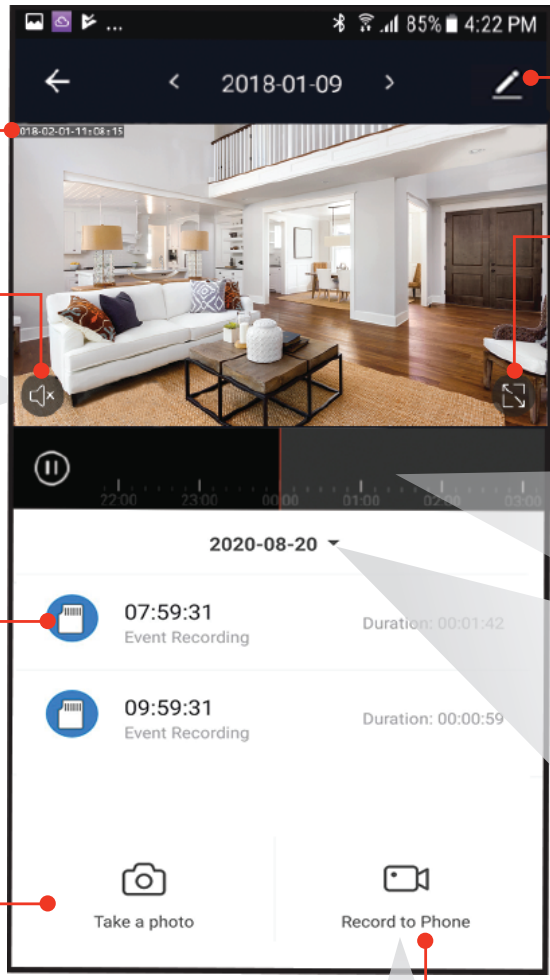




Tip: You can also set schedules for when you want recordings to be enabled.

Enabling Event Recording will allow you to select individual recordings triggered by motion in the Playback Controls.

PLAYBACK CONTROLS



Camera Timestamp

Device Settings

Click to Listen

View in Landscape Full Screen

Scroll along the timeline and pinch zoom to locate your recording

Pinch

Zoom

Click to view individual recordings

2020 - 08

Click to screenshot the current playback

Select days that have recordings to view

Click to start recording the current playback to your mobile device

Tap to Stop Recording



Tip: Click the speaker button **before** you record if you want audio with the video.

LEGAL & WARRANTY

To see Warranty information and Certification Legal warnings, please see our website.
www.energizerconnect.com

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FCC Compliance
This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

TROUBLESHOOTING

HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer, we're here to help

Please call us at 888-693-4189 or visit **www.energizerconnect.com** for video tutorials, updated manuals and more FAQs for your device.

My device won't connect to my network!

1. Make sure you are connected to your **2.4 GHz network** and your device is blinking red before you start trying to connect your device.
2. You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
3. To allow the app to locate the network, you may need to allow permissions for location and turn on your Bluetooth
4. If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz network**. You can also do this manually in your router's settings.
5. Try moving to a spot closer to your router for connecting.
6. You can also purchase a WiFi extender to increase your WiFi range and strength.
7. In some cases, you can try using the secondary pairing mode by clicking "Net Pairing Mode" on the Add Device screen (see bottom of page 3). Follow the on-screen instructions.

My device says it's already bound when I try to connect it!

1. When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center.

When my camera is pointed at a window at night, I can't see through the glare!

1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Indoor Camera through a window at night, go into the Device Settings->IR Night Vision and set it to OFF.

When I try to view live view, it says "Offline" or "Cannot establish encryption channel"

1. Unplug your camera from power and plug it back in.

2. Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information.

3. Contact us so we can assist you.

Setting up Motion Detection and Recording

1. From the live view of the camera, click Notifications, or from the device settings click Detection Settings.

---You can schedule when you want to receive notification of motion.

2. To save recordings, you can purchase Cloud Recording or install a microSD card (max 128GB, not included) into the camera for LOCAL recordings.

---Recordings can be based of motion or can be All Day.

---Please note: All Day recording will fill up a microSD card much quicker.

3. Every time a motion is detected, a screenshot is saved for your review. They can be found in the Notification Center. From the Home page, click the three lines in the top left, and then click Notifications.



4. If you are using a microSD card, it will continue to record until the the microSD card fills up.

---If you are using Motion based recording: Separate files are recorded for each detection, so when the memory fills up, it will begin to record over the oldest detections, one at a time.

---If you are using All Day recording: One files is saved as the video is continuously recording. When the memory fills up, it will clear the entire recording and start fresh.

Two Way Audio

1. By default, the camera will only use the microphone OR the speaker. When you click the microphone on the live view, you will be able to speak through the camera, and when you click the microphone again to turn it off, the speaker will automatically turn on so you can hear whats being said at the camera.

2. For some cameras, you can turn on Full Two Way Audio by going to the Device Settings -> Basic Function Settings -> Talk Mode and click on Two-Way Talk.