

## DUET 50 PRO



## USER MANUAL

### 1-Year Warranty

Thank you for purchasing the Duet 50 Pro wireless earbuds!

You are covered by our 1-Year Warranty.

Register for your free warranty at:  
[www.backbaybrand.com/warranty](http://www.backbaybrand.com/warranty)



If you have any issues  
please feel free to email:  
[support@backbaybrand.com](mailto:support@backbaybrand.com)

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### Pairing for the First Time

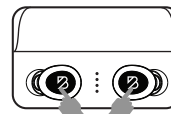
- 1) Remove the protective plastic from the bottom of the earbuds
- 2) Place the earbuds in the charging case until you see a white light
- 3) Remove both earbuds from the charging case and **they will automatically turn on and connect to each other**
- 4) Go to the Bluetooth menu on your device and select "Duet 50 Pro"
- 5) If your phone shows a Bluetooth Pairing Request, press "Pair"

If the earbuds don't connect to each other,  
please follow the directions  
on the next page →

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### Fixing a Connection Issue

- 1) Go into your phone's bluetooth settings, find "Duet 50 Pro" and click "Forget This Device"
- 2) Place your earbuds in the charging case
- 3) Press and hold the buttons on both earbuds for **5 full seconds** until you see the lights on the earbuds double-flash
- 4) Remove the earbuds from the case
- 5) Turn your phone's Bluetooth off, then on again. Then you should see "Duet 50 Pro" as a discoverable device in your phone's Bluetooth menu.



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### Controls

|               | Left               | Right              |
|---------------|--------------------|--------------------|
| Press Once    | ▶   Pause/Play     | ▶   Pause/Play     |
| Press Twice   | — Volume Down      | + Volume Up        |
| Press 3 Times | 🗣️ Voice Assistant | 🔊 Bass Mode On/Off |
| Hold 1 Sec    | ◀◀ Previous Song   | ▶▶ Next Song       |
| Hold 5 Sec    | 🔌 Power On/Off     | 🔌 Power On/Off     |

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### Phone Controls



Press Once

Hold 2 Sec

Left OR Right

Answer Call

End Call

Reject Call

### Enter Pairing Mode

When the earbuds are not connected to any device, they will automatically go into pairing mode.

To connect to a new device for the first time, just disconnect your earbuds from your previous device and they will go into pairing mode. Then your new device will be able to discover the earbuds.

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### Positioning

Place the earphone in your ear with the logo facing out. Rotate the earbud until you find a comfortable position



### Choose the Right Ear-Tip

GREAT FIT = GREAT BASS



If you are having trouble putting on the tips, go to the site below for help:  
[backbaybrand.com/eartips](http://backbaybrand.com/eartips)

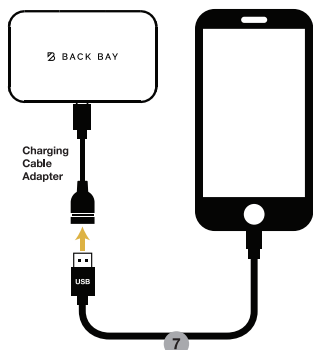
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### Charging a Phone

Plug a USB-C charging cable directly into the charging case

OR

Locate the charging adapter cable in your accessories box. Plug it into the case, and plug your standard USB charging cable into the open port



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### How to Charge

#### Charging the Earbuds

- Simply place the earbuds in the charging case
- When the earbuds are charging, a white light will shine on the earbuds
- When the earbuds are fully charged, the light will turn off
- The case will recharge the earbuds 15 full times

#### Charging the Case

- Use the USB cable included with your earbuds to connect the USB port on the back of the charging case to a power source

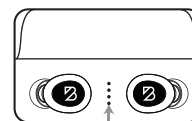
Do not use a charger that exceeds 5V 1A. A higher-powered charger may damage the battery

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### Charging Status

The LED lights on the inside of the case will shine to show the battery status when you plug in the case or place the earbuds in the case

|                  |          |
|------------------|----------|
| Battery 100%-75% | 4 Lights |
| Battery 75%-50%  | 3 Lights |
| Battery 50%-25%  | 2 Lights |
| Battery 25%-0%   | 1 Light  |



LED Light

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### Specifications

- Bluetooth Version: 5.4
- Profiles Supported: HFP, HSP, AVRCP
- Supports Cellphone Voice Assistants
- Wireless Range: 10m
- Battery Capacity:
  - Earphones: 50 mAh
  - Dock: 2600 mAh
- Earphone Playtime: Up to 8 Hours
- Total Playtime with Charging Case: 130 Hours
- Charging Time: About 2 Hours
- Frequency Range: 20 Hz – 20 kHz

Radiation Exposure Statement: This equipment complies with the IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

Énoncé d'exposition aux rayonnements: Cet équipement est conforme aux limites d'exposition aux rayonnements ioniques RSS-102 Pour un environnement incontrôlé, Cet équipement doit être installé et utilisé avec un Distance minimale de 20 cm entre le radiateur et votre corps.

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### FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC ID : 2AQK8-D30

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