CUSTOMER SUPPORT

CrewPlex offers technical support via phone and email from 07:00 to 19:00 Central Time (UTC 06:00), Monday through Friday.

+1.833.321.2739 or +1.334.321.1400
customer.support@crewplex.com

Visit www.crewplex.com for product support references and helpful documentation.

Additional Documentation

This is a quick start guide. For additional information, visit our support website. (Scan this QR code with your mobile device to navigate there quickly.)

IN THIS BOX

WHAT'S INCLUDED WITH THE CREWPLEX DR10 RECEIVER?

- Receiver
- ADPT-2.5-3.5: 2.5 mm Male to 3.5 mm Female Adapter Cable
- USB-C Charging Cable
- Quick Start Guide
- Lanyard

ACCESSORIES

OPTIONAL ACCESSORIES

- CPBT-RECCHG-10: 10-Bay Drop-In Pack Charger
- CAC-USB5-CHG: 5-Port USB Charger
- CHS-IE-REC: Listen-Only Eartube
- CHS-OE-REC: Over the Ear Listen-Only Earpiece

CrewPlex®
CP-REC-900

RECEIVER

- Antenna
- Power Button
- Headset Connection
- LED Charging Indicator
- Channel Button
- LCD Screen
- Lock Button
- Mode Button
- Volume +/– Buttons
- Speaker
- USB Charger Connection

- Active Channel
- Lock Indicator
- Signal Indicator (On/Off)
- Battery Status
- Volume Level

For more information visit
www.crewplex.com

SETUP

1. **Connect a headset to the receiver or use the internal speaker.**

   > **Note:** *Most standard 3.5 mm headsets using the included 2.5 mm to 3.5 mm adapter are compatible.*

2. **Power on.** Press and hold the **Power** button for 2 seconds, until the screen turns on.

3. **Access the menu.** Press and hold the **Mode** button for 4 seconds to enter the menu. Short-press **Mode** to scroll through the settings, and then scroll through setting options using **Volume +/-**. Press and hold **Mode** to save your selections and exit the menu.

   a. **Select a group.** Select a group number from 00–51. Receivers must have the same group number as the CrewPlex system to communicate.

   b. **Confirm beltpack's security code.** Receivers must have the same 4-digit security code as the CrewPlex system to communicate.

4. **Access the tech menu.*** Press and hold the **Mode** and **Channel** buttons for 4 seconds to enter the tech menu. Short-press **Mode** to scroll through the settings, and then scroll through setting options using **Volume +/-**. Press and hold **Mode** to save your selections and exit the tech menu.

   a. **Select a mode.** Receivers must match the mode of the CrewPlex DR10 system to communicate.

   > **Note:** *Once you save the mode, the receiver will power off.*

   b. **Power on.** Receiver will now be in the mode chosen from the tech menu.

5. **Select Channel A or B.**

   > **Repeater mode is the default setting. See the CrewPlex DR10 Manual for more information about modes.*

OPERATION

- **Lock -** To toggle between Lock and Unlock, hold the **Lock** button for 4 seconds. A lock icon appears on the LCD when locked. Lock prevents user access to change the mode or enter the menu.

- **Volume Up and Down -** Use the **+** and **-** buttons to control the headset or speaker volume. "VOL" and a numeric indicator will display the receiver's current volume setting on the LCD. You will hear a beep when volume is changed. You will hear a different, higher-pitched beep when maximum volume is reached.

- **Mode -** Long-press the **Mode** button to access the menu.

- **Channel -** Short-press the **Channel** button to toggle between the channels enabled on the recevier.

- **Out of Range Tones** - The user will hear three quick tones when the beltpack logs out of the system, and they will hear two quick tones when it logs in.

Battery

- Battery life: Approx. 10 hours

- Charging LED on recevier will illuminate red while charging and will turn off when charging complete (LED is only visible when looking at recevier from an angle).

Menu Options

The following settings are adjustable from the recevier menu.

Menu Setting	Default	Options
Group	00	00-51
Channel A	On	On, Off
Channel B*	On	On, Off
Security Code	0000	Alpha-numeric

> **Channel B not available in Roam Mode.*

The following settings are adjustable from the recevier menu.

Tech Menu Setting	Default	Options
Mode*	RP	ST, RP, & RM

> **The modes available in the Crewplex Receiver are described below:*
>
> » Repeater Mode (RP): connects users working beyond line of sight from one another by locating the Master beltpack in a prominent central location
>
> » Roam Mode (RM): connects users working beyond line of sight and extends the range of the MicroCom system by strategically locating the Master and Submaster beltpacks.
>
> » Standard Mode (ST): connects users where line of sight between users is possible.