Cinnado

D1 IP Camera

Catalogue

Introduction of the Camera

1.Product Diagram

Lens

Microphone

TF Card Slot

Cinnado

Speaker

Reset Button

Type-C Port

Indicator Light

01

2.Indicator Lights Status

Light Status	Camera Status
Red light on	Camera is powered on
Red and blue light alternately flashing	Waiting to connect
Blue light flashing	Camera is connecting to Wi-Fi
Blue light solid	Succeeded to connect to Wi-Fi
Red light quickly flashing	1.Reset camera to factory settings 2.Camera is upgrading firmware

Note: Please make sure your router internet connection is operating correctly.

Download APP and Register Account

1. Download and Install APP

Go to the **App Store** or **Google Play** to search and download the **"Wansview Cloud"** APP on your smartphone. Or scan the below QR code to get the APP.

2. Register Account

Open the **"Wansview Cloud"** APP and register an account with your email and activate it.

Tips: Your password must be 8-16 characters, and contain at least three of the following categories: numbers, uppercase letters, lowercase letters, or special characters.

You will then will receive an activation code in your e-mail. Please enter this code in the APP, and log in.
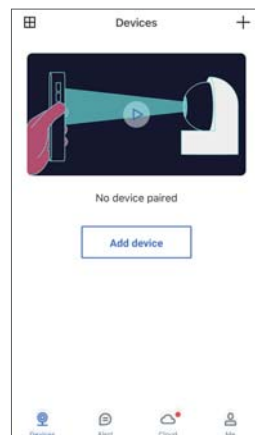
If you don't receive the activation code, please contact us with your account information:

US support.us@cinnado.com   UK support.uk@cinnado.com

We will help you activate it.

Add Device

① Before adding a device on the APP, please be sure that your smartphone is connected to 2.4Ghz WiFi. 5Ghz WiFi is not supported.
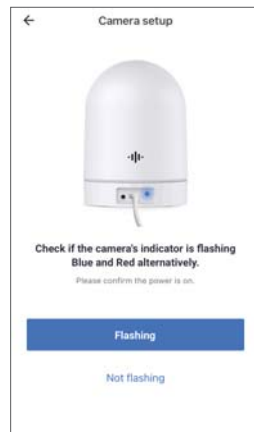
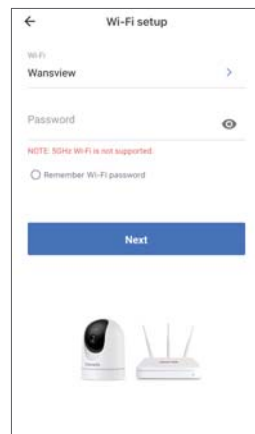And then click **"Add Device"** or click "+"

Select Model

② Select Cinnado, Select Model D1

Camera Setup

③ Place the camera near the router, within 3 feet.
Power on the camera, then wait 1-2 minutes for the camera's indicator light to flash Blue and Red. Once this happens, click **"Flashing"**.

WiFi Setup

④ Your 2.4Ghz WiFi name is obtained automatically, enter your WiFi password, click
" 🚫 " button to check whether the WiFi password is correct. There shouldn't be any spaces in your password.

* If your APP doesn't recognize the WiFi name automatically, please activate the GPS and location authorization on the settings of your smartphone. Then go back to the previous page "Camera Setup" and then click "Flashing" to check if the APP recognizes the WiFi name automatically.

⑤ Place the QR code 3-8 inches in front of the camera lens. If you hear **"QR code scanning is successful"**, please press **"Next"**

Wait for Connection

Blue light flashing quickly means the Wi-Fi is connecting.
Blue light flashing slowly means the Wi-Fi is connected.
Blue light on solid means the pairing is successful.

You can modify the name of the camera and click "OK" to view the live video.

Questions and Answers:

If you can't find solutions with this guide, please contact our customer service for help with a photo of the label (including a QR code) on the bottom of the camera:

US support.us@cinnado.com   UK support.uk@cinnado.com

Fail to Scan ?

If you fail to scan the QR code on the smartphone, please try the following solutions:

① Make sure the indicator light flashes red and blue. If not, press the reset button until the red light flashes quickly.

② Adjust the distance between the camera's lens and the smartphone to 3-8 inches, adjust the brightness to medium, or double-click the QR code to enlarge it to scan.

③ If it still fails, tap "Didn't hear it" and connect WiFi via Soft-AP method.

Fail to Connect WiFi ?

If you fail to connect WiFi for the first time, please try the following solutions:

① Be sure that the WiFi is 2.4Ghz, our camera doesn't support 5Ghz.

② Please activate the GPS and location authorization on the settings of smartphone.

③ Tap " 👁 " button to make sure the WiFi password is correct. There shouldn't be any spaces.

④ Before camera setup, make sure the indicator light is flashing red and blue .

Red Light isn't flashing ? Can't Reset Successfully ?

If you can't reset successfully, and the red light isn't flashing, please try the following solutions:
Hold the "Reset" button for about 15 seconds to see whether the red light flashes quickly.
--If so, please wait about 1-2 minutes for the light to flash Red and Blue, and then you can reconnect WiFi.

APP is showing "Offline" ?

① Ensure the router is working properly. Reboot the router and camera to see if the camera reconnects after that.
② If not, reset the camera by holding the Reset button 5-10s and reconnect the camera.
③ The distance between the camera and router should be within 3 feet, so camera can receive good WiFi connection.

Cloud Storage

"Wansview Cloud" APP is FREE, Cloud Service is Optional.
Even if you don't want to activate the cloud storage, you can still use the camera normally.

APP Can't Recognize the SD Card ?

① Make sure the SD card works properly by testing the write and read files functions on a computer via an SD card reader, then insert the SD card in the camera.
② Please power off the device before inserting the SD card.
③ The device only supports FAT32 format, 128GB Max; please format the SD card into FAT32 format on your computer via a card reader.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-       Reorient or relocate the receiving antenna.
-       Increase the separation between the equipment and receiver.
-       Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-       Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance between 20cm the radiator your body.

EU-
This device in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. All essential radio test suites have been carried out. This restriction will be applied to all Member States of European Union.
The device complies with RF specifications when the device used at 20cm form your body.
Declaration of Conformity
Hereby, Shenzhen Smart-eye Digital Electronics Co., Ltd declares that the product type D1(643) is in compliance with Directives 2014/53/EU & 2011/65/EU. The full text of the EU declaration of conformity is available at the following internet address:
https://www.wansview.com/

This device was tested for uncontrolled environment operations. To comply with RF exposure requirements, a minimum separation distance of 20cm must be maintained between the user's body and the product.

UK-
The device is in compliance with the essential requirements and other relevant provisions of the UK Radio Equipment Regulations SI 2017:1206 (as amended).
The device complies with RF specifications when the device used at 20cm form your body.

Declaration of Conformity:
Hereby, Shenzhen Smart-eye Digital Electronics Co., Ltd declares that the product D1(643) is in compliance with the following Regulations: Radio Equipment Regulations 2017, Electrical Equipment (Safety) Regulations 2016 and The Restriction of the Use of Certain Hazardous Substances in Electrical and Electrical Equipment 2012. The Full test of the UK declaration of conformity is available at the following internet address: https://www.wansview.com/

Transmitter power：18.68dBm (for EU&UK)
TX/RX Frequency Range: 2412-2472MHz

Shenzhen Smart-eye Digital EleCtroniCs Co., Ltd
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After-sales Service Email

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   Available time: 6 pm - 3 am (PST Time) from Monday to Friday

UK CA CE FC ♻ 🚮

Made in China