Sonos Integration - Installation Guide

Sonos smart speakers can be added to an Alarm.com ecosystem to include audio automation as part of a smart home or business experience. Using the Customer app, users can control playback on their Sonos speakers, wherever they are.

Requirements

Note: Some music streaming services (e.g., Spotify) require premium memberships to use with Sonos. For more information about which services require a premium membership, refer to the Sonos manufacturer.

- Compatible mobile versions:
    - iOS device with firmware version 8.0+
    - Android device with firmware version 2.1+
    - Alarm.com mobile app version 4.10.4+
- Current versions of the Sonos mobile app and speaker software
- *Audio Integration* service package add-on

Features

- Play audio (e.g., music or playlists) from a list of *Favorites**
- Control audio playback (i.e., play/pause, adjust volume, mute/un-mute)
- Play audio on all speakers or *speaker groups** (e.g., Dining Room)

Note: Launch the Sonos app directly from the Alarm.com app for additional controls including audio source selection (e.g., stereo, Spotify, iTunes, etc.), speaker group management, and adding playlists or radio stations to your *Favorites* for playback in the Alarm.com app.

Scenes

It is also possible to incorporate audio into Scenes to combine music, temperature control, and lighting to create the perfect ambiance. For more information about Scenes, see Scenes.
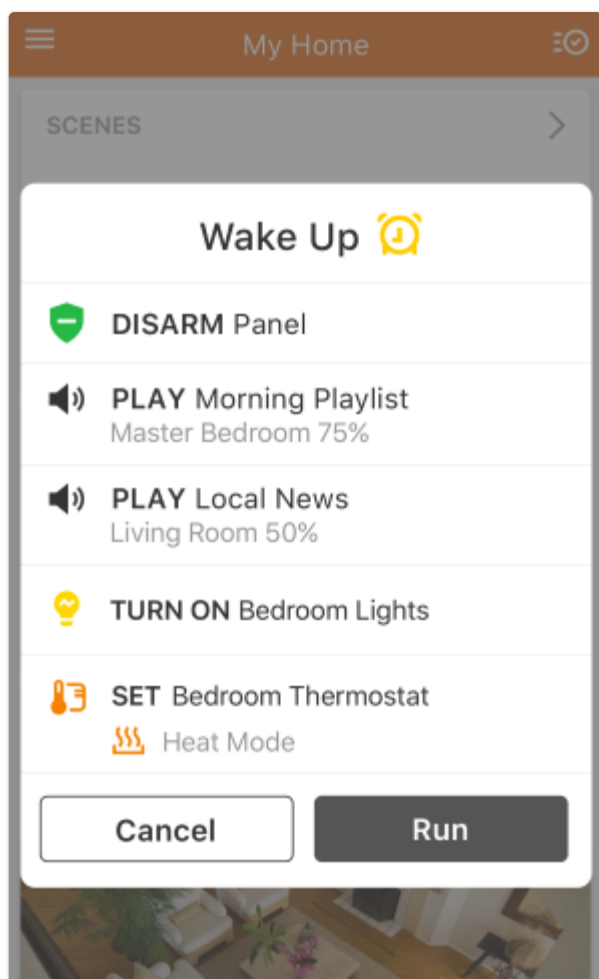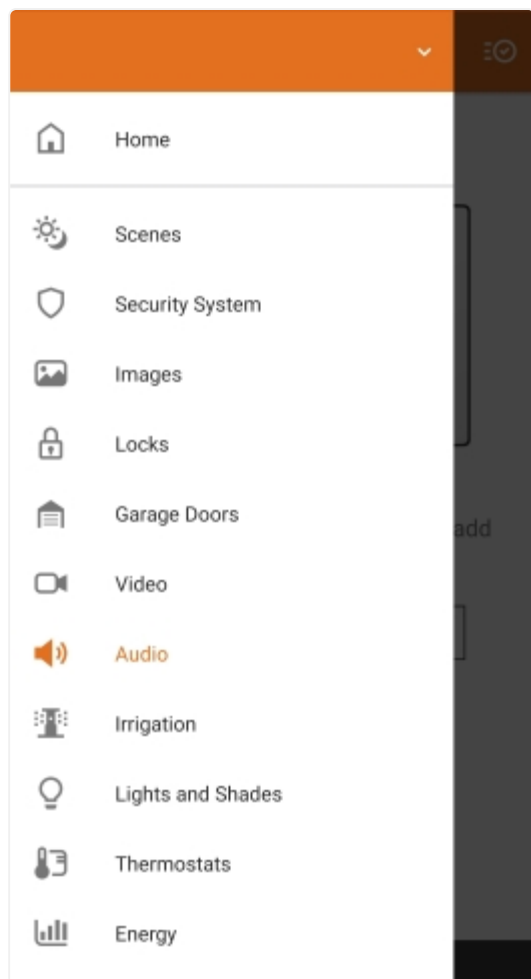
To integrate Sonos with Alarm.com:

Note: Alarm.com customer accounts only support one Sonos household (i.e., account) at a time. For information about hardware installation, contact Sonos.
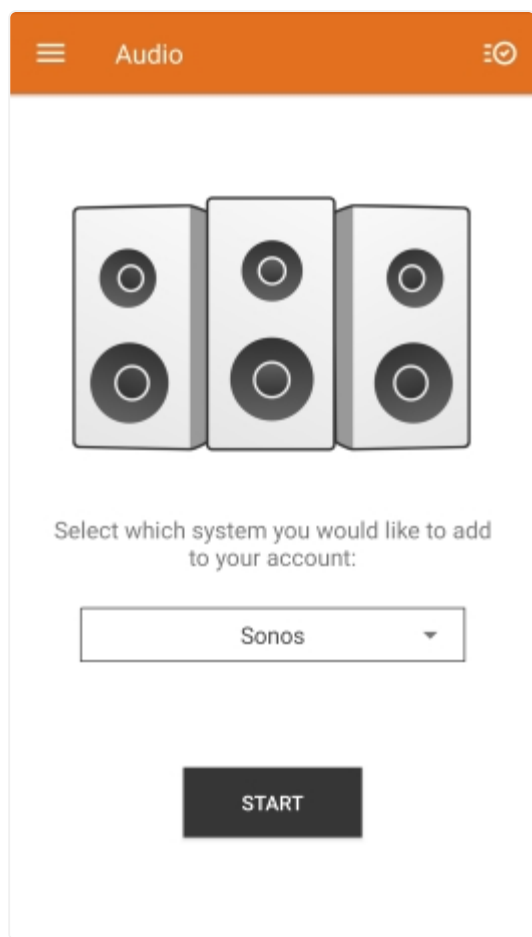
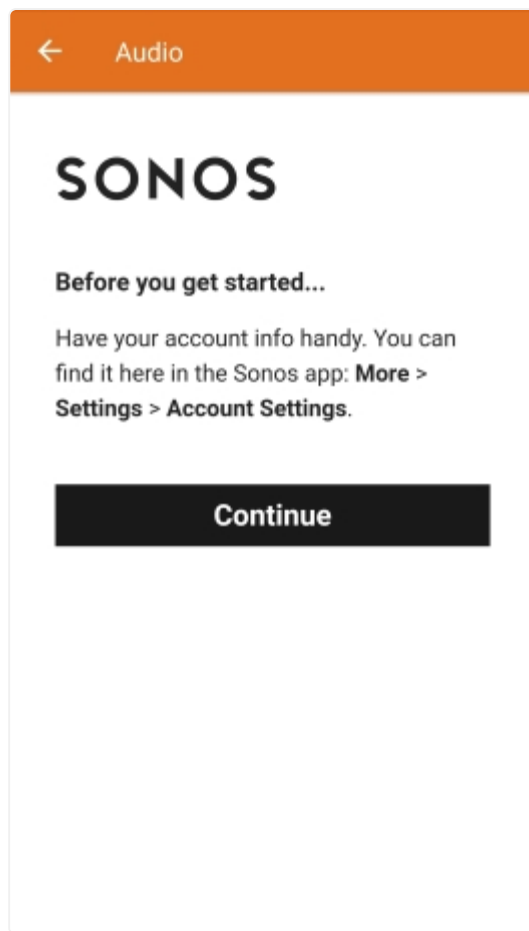1. Log into the Customer app.

2. Tap ≡.
3. Tap **Audio**.

4. Using the dropdown menu, select **Sonos** and tap **Start**.

5. Tap **Continue**.

6. Enter the Sonos account information, then tap **Sign In**.

   Important: These credentials may differ from the customer's Alarm.com login credentials.

7. Tap **Okay**.
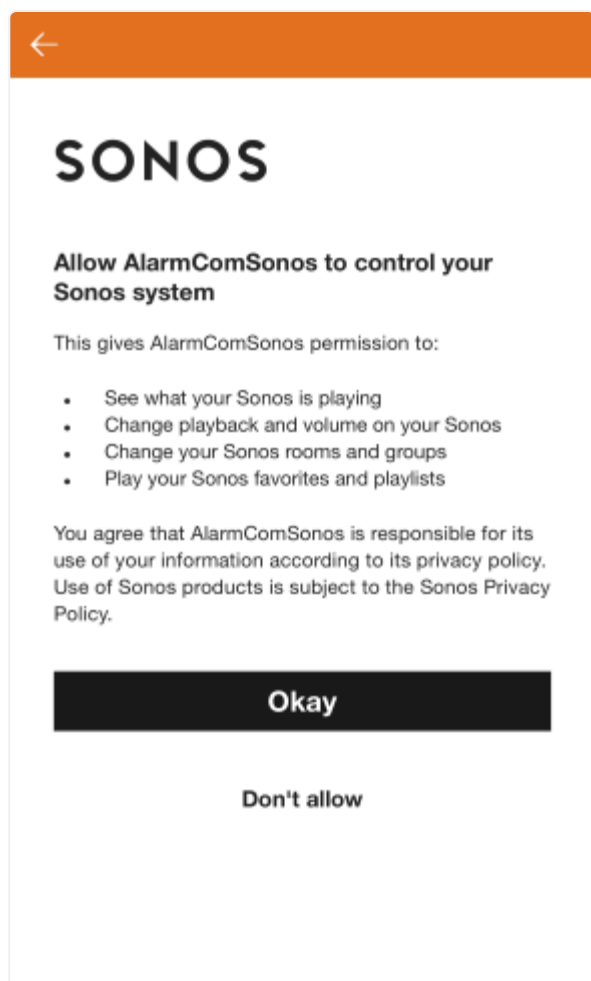
8. Proceed through the rest of the on-screen instructions.

To play audio in the Alarm.com app:

Important: In order to play audio within the Alarm.com app, it must be added to My Sonos. Once added, audio can be played normally or incorporated into Scenes.

1. Log into the Customer app.

2. Tap ☰.

3. Tap **Audio**.

4. Tap ⋯.

5. Tap **Open Sonos App**.

6. Tap ⋯ next to any album, song, artist, podcast, etc.

7. Tap **Add [content] to My Sonos**.

8. Audio can now be played in the *Audio* card on the home screen.