



HISENSE OWN THE MOMENT PROMOTION TERMS & CONDITIONS

Organizer

1. This **“Own The Moment” (“PROMOTION”)** is organized by Hisense (Malaysia) Sdn. Bhd. (897237-P) (“the Organizer”) and is only valid for purchases made from 1st May to 31st July 2025.
2. The Organizer reserves the right to amend the listed Terms & Conditions at any time without prior notice.

FREE GIFTS REDEMPTION

(FOR SELECTED HISENSE MODELS PURCHASE – RETAIL STORES ONLY)

Eligibility

Gift Redemption is not valid for corporate purchase, online purchase, and project sale. Gift Redemption Only Valid for Selected Hisense Models listed in the leaflet of Hisense Own The Moment within promotion period.

Duration

This Gift Redemption period lasts from 1st May 2025 at “00:00:01” to 31st August 2025 “23:59:59”. The Organizer reserves the right to change, postpone, reschedule, or extend Free Gift Redemption at any time without prior notice. No claims/questions shall be entertained in this regard. The Organizer will not entertain any redemption requests after the expiry date of promotion period. Gift redemption is only limited to 1 (one) per model as listed in the leaflet of Hisense Own The Moment.

Redemption Details

1. To redeem Free Gift, customers are required to complete the following:
 - a. **Step 1:** Purchase selected Hisense model listed in the leaflet of Hisense Own The Moment from 1st May to 31st July 2025 to entitle for Free Gift.
 - b. **Step 2:** Please register your warranty at <https://www.hisense.com.my/online-registration/>
 - c. **Step 3:** Then, fill in the details at <https://forms.gle/dj8zSaYT2Tc81zr29>. To redeem the Free Gift, customers must provide the information below. Only original receipts or invoices clearly showing the transaction amount, model name, date, and outlet name will be accepted. Please ensure the information is accurate, as Hisense will not be responsible for inaccuracies.
 - i. Full Name as per MyKad
 - ii. Contact number, email, and delivery address
 - iii. Retailer name, model name, and serial number
 - iv. Snap a picture of purchase receipt/invoice & upload it
 - d. The Organizer reserves the right to disqualify any redemption if, at their discretion, any misuse or abuse of these Terms and Conditions is found.

2. Free Gifts are available on a first-come, first-served basis and are subject to the availability of qualified product stock as listed below. They are non-transferable, non-refundable, non-exchangeable, and cannot be redeemed for cash. The Organizer's decision on all Free Gift Redemption matters is final. **To claim a Free Gift, warranty registration must be completed at <https://www.hisense.com.my/online-registration>.**

3. Gifts with purchase:

Category	Model	Premium Gifts
Hisense TV	PX3-PRO	TNG RM1,000
	C2 Ultra	TNG RM800
	100U7K	TNG RM1,000
	100Q7N	TNG RM1,000
	100Q6Q	TNG RM800
	85UX	TNG RM1,500
	75U8N	TNG RM500
	65U8N	Rice Cooker 1.8L
	85U7N	TNG RM500
	75U7N	Rice Cooker 1.8L
	65U7N	Rice Cooker 1.8L
	85U6Q	TNG RM500
	75U6Q	Rice Cooker 1.8L
	65U6Q	Portable Juicer
	55U6Q	Glass Mug
	85Q6N	TNG RM500
	75Q6N	Portable Juicer
	65Q6N	Glass Mug
	55Q6N	Glass Mug
	75A6500N	Portable Juicer
	85A6100N	Portable Juicer
Hisense Refrigerators	RQ768N4ABU	Air Fryer 3.5L
	RQ768N4AW-KU	Air Fryer 3.5L
	RQ660N4AWUC1	Vacuum Box
	RS869N4ABV	Air Fryer 3.5L
	RS808N4ABU	Air Fryer 3.5L
	RQ648N4AWU	Air Fryer 3.5L
	RS700N4AWBUI	Air Fryer 3.5L
	RQ630N4AGUI3	Air Fryer 3.5L
	RQ556N4ABU	Air Fryer 3.5L
	RS688N4AWU	Stainless Steel Ice Cube 12pcs + Cooler Bag
	RS688N4ABU	Stainless Steel Ice Cube 12pcs + Cooler Bag

Category	Model	Premium Gifts
Hisense Refrigerators	RS688N4AW-PU	Stainless Steel Ice Cube 12pcs + Cooler Bag
	RS728N4AWU	Stainless Steel Ice Cube 12pcs + Cooler Bag
	RS728N4ABU	Stainless Steel Ice Cube 12pcs + Cooler Bag
	RS728N4AW-PU	Stainless Steel Ice Cube 12pcs + Cooler Bag
Hisense Air Conditioners	AI10VAGSF	Vacuum Cleaner
	AI13VAGSF	Vacuum Cleaner
	AI10TUGS/ AI10TUGS1	Glass Mug
	AI13TUGS/ AI13TUGS1	Glass Mug
	AI20TUGS/ AI20TUGS1	Vacuum Cleaner
	AI25TUGS/ AI25TUGS1	Vacuum Cleaner
Hisense Washing Machines	WD105R5	Ceramic Pot
	WF105R5	Ceramic Pot
	WF5S1075BB	Steam Iron
	DH5S1095UB	Steam Iron
	WD5S1085BB	Steam Iron
	WD105M3	Steam Iron
	WF105M3	Steam Iron
	WT200Q50	Steam Iron
	WTZQ1017DT	Glass Mug
	WT105F50	Glass Mug
	WT150F50	Glass Mug

* All the free gifts are subject to stock availability and while stock lasts.

- Free Gift is subject to availability. All free gifts in this promotion are not covered by warranty. The Organizer shall reserve the right at its absolute discretion to substitute any of the Free Gift with that of similar value, at any time without prior notice. The values of the Free Gifts are correct at the time of printing.
- Physical gift will be delivered to the address provided by customer at <https://forms.gle/dj8zSaYT2Tc81zr29> within 6 weeks after the promotion has ended. Please take note that East Malaysia might take longer delivery lead time. The Organizer shall not be liable for any risk, loss, or damage to the Free Gift upon delivery. Neither shall Organizer be liable for or obligated to recognize or replace defective, damaged, or stolen of the Free Gift. **Please ensure the delivery address is accurate, Hisense will not be responsible for inaccurate information provided.**
- Hisense will direct credit Touch' n Go eWallet pin amount into user' Touch n Go Account within 6 weeks after the promotion has ended. Please ensure the details and contact number provided (Touch n Go Account Registered H/P Number) is correct, Hisense will not be held responsible if the direct credit amount has been given to third party due to incorrect information provided.
- In the event any voucher, free gift or is being awarded to the customer having provided false or mistaken identity or information, Organizer shall have the right to revoke the



customer's eligibility for the said voucher, free gift or prizes.

By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide and agree all the PDPA clauses mentioned on Hisense website (<https://www.hisense.com.my/pdpa-privacy-notice/>).

Liability and Responsibility

1. Customers ("Participants") shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in prize redemption and/or utilization of the prize. The Organizer shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.
2. The Organizer is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet and/or websites.
3. The prize is provided on an "as is" basis and, except as otherwise prohibited by applicable law, the Organizer expressly disclaim any warranty of any kind, including, but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement. The Organizer cannot guarantee and does not promise any specific results from use of the HISENSE or HISENSE Malaysia Facebook page. No advice or information, whether oral or written, obtained by you from us, or from or through the HISENSE or HISENSE Malaysia Facebook page shall create any warranty not expressly stated herein.
4. The Organizer shall not be held liable or responsible for any delay and/or failure in the receipt of entry due to the inability of the respective Internet Service Provider (ISP) company and/or telecommunication network to provide timely and/or efficient internet and/or telecommunication services.

Organizer's Rights

By submitting your information, all Customers ("Participants") are agreed and acknowledge that all intellectual property rights thereto shall belong to the Organizer. The Organizer shall have the exclusive right to use, edit, modify, and publish the entry submitted by all the Participants, publish the names of the Participants, in any way it deems fit for any advertising, trade, promotional purpose and for any other reason whatsoever, without any further notice to the Participants and the Participants shall not claim ownership or any payment or compensation on the materials. For the avoidance of doubt, the submissions will not be edited for judging purposes.

Other Terms and Conditions

1. All purchase receipts submitted must be original and shall not breach any intellectual property rights belonging to any party. The participants shall not pose, distribute, reproduce, or submit in any way whatsoever, any materials containing any other party's intellectual property rights, including but not limited to copyrights, or other proprietary information owned by another party without obtaining the prior written consent of the owner of such intellectual property rights or proprietary information.
2. This Terms and Conditions is prepared in English only. Customers/ Participants are agreed to be bound by the Organizer Rules and Regulations, and the decisions of the Organizer.

Data Protection

1. Customers/ Participants agreed that you have read and understood the policy in this Terms and Conditions as well as Organizer's privacy notice by providing personal data to the Organizer.
2. At times, the Organizer may retain third parties to process the Customers' / Participants' personal details. All such third parties are contractually obliged not to use the Customers' / Participants' personal data in any way other than that which is specified herein.
3. Under the Malaysian law, the customers'/participants rights include:
 - a. The right to withdraw their personal details at any time by contacting the Organizer at marketingdp@hisense.com and providing the Organizer with their name and email address so that the Organizer may remove it.
 - b. The right to obtain a copy of the personal data which the Organizer holds about the customer (the Organizer reserves the right to charge a small fee for the exercise of this right).
 - c. The right to have incorrect personal data that the Organizer holds about the customer corrected.



4. If Customers/ Participants wishes to raise any data protection issue with the Organizer, or exercise any of his/her legal rights, please contact the Organizer at marketingdp@hisense.com.
5. The Organizer takes reasonable precautions to keep all Customers/ Participants personal data secure and requires third party data processors to do the same. Please note, however, that the Organizer may release Customers/ Participants personal data if required to do so by law, or by search warrant, subpoena, or court order.