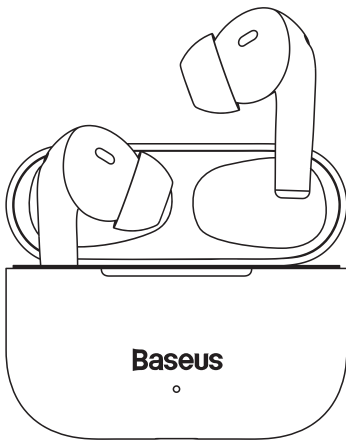


Baseus倍思



倍思TWS真无线蓝牙耳机Encok W3 使用说明书

使用产品前请仔细阅读本使用说明，并请妥善保管



一、产品参数

名称: 倍思TWS真无线蓝牙耳机

型号: Baseus Encok W3

材质: ABS

蓝牙版本: V5.1

听歌时间: 4小时 (70%音量)

配合充电仓听歌时间: 18-24小时

电池容量: 37mAh/0.14Wh (耳机)
200mAh/0.74Wh (充电仓)

耳机额定输入: DC5V = 20mA

耳机额定消耗电流: 10mA

充电仓额定输入: DC5V = 220mA

充电仓额定消耗电流: 80mA

充电时间: 约2小时

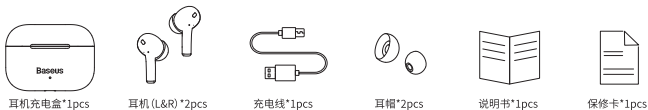
频响范围: 20Hz-20kHz

接口: Micro

适用: 具有蓝牙功能的播放设备

以上数据来源倍思实验室测定值,但因客观环境改变数据会有所不同或误差

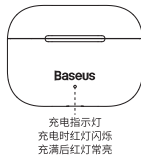
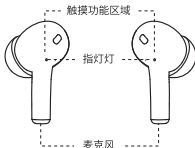
二、包装清单



三、产品外观

音乐模式:

- 单击右耳(R): 音量+
- 单击左耳(L): 音量-
- 双击右耳(R): 播放/暂停
- 双击左耳(L): 激活语音助手Siri
- 长按右耳(R) 1.5秒: 下一曲
- 长按左耳(L) 1.5秒: 上一曲



电话模式:

- 双击左耳或右耳(L or R): 接听/挂断
- 长按左耳或右耳(L or R): 拒接

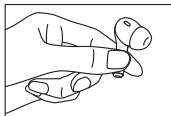


四、产品操作方法

1. 首次使用

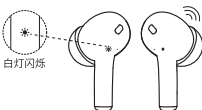
第1步—开机

耳机从充电盒取出后,自动进入开机状态。



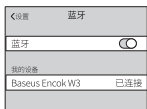
第2步—配对模式

首次使用时,耳机开机后自动进入配对模式。



第三步—蓝牙连接

打开手机蓝牙功能，选择设备型号：Baseus Encok W3，连接成功后白灯熄灭。



第四步—关机

将耳机放回充电盒，并盖上盖子，完成关机。



注意：

1) 配对时间

配对模式下，若超过5分钟未完成连接，耳机将自动关机。（耳机有记忆功能，后续开机后将自动回连到手机）。

2) 三方通话操作

步骤一：A通话时，三击耳机（L or R）接听新来电B；


步骤二：再次三击耳机（L or R）进行来回切换A/B；

步骤三：双击耳机（L or R）挂断当前电话；

3) 恢复出厂设置

配对状态下，同时三击左/右耳机触摸功能区域，红灯长亮2秒，恢复出厂设置。

五、电子信息产品有害物质声明：

部件名称	有害物质或元素						
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr VI)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)	
PCB	×	○	○	○	○	○	
塑料	○	○	○	○	○	○	
电池	○	○	○	○	○	○	
附件	○	○	○	○	○	○	

本表格依据SJ/T 11364的规定编制。

○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572标准规定的限量要求以下。

×：表示该有害物质至少在该部件某一均质材料中的含量超出GB/T 26572标准规定的限量要求。

该产品符合欧盟RoHS 2.0指令（2011/65/EU）

温馨提示：

5年图标是指“环保有效使用期限”，不是产品质量保证期限。电子产品均含有铅、汞、镉等有害物质，一旦超期使用，有害物质将可能因为发生外泄或突变，对环境造成污染，或对人身、财产造成严重损害。“环保使用期限”，意味着所有的电子产品都将被要求在此有效限期内使用，超过安全使用年限之后出现的安全风险问题，我们不再对产品质量负责。

六、产品安全信息

在使用本产品前请阅读所有的指示和警告，不规范使用将会给产品或人身安全带来损害。

- 产品内含电池，请不要暴露在日照、烘烤或者类似过热环境中；不要将本产品存储在高温、强光及强磁场环境下，不要放置在火源等其它恶劣环境中，如果进水，请自然晾干后再使用。
- 产品使用不当，容易造成产品本身或者可能危及人身安全。
- 如因消费者违反产品说明书不恰当地使用，造成的人身及财产损失将自行承担一切后果，本公司将不承担任何法律责任。
- 非专业人员严禁分解本产品。
- 避免使用超出本产品输出电流的用电器或负载(电路会保护，无输出)。
- 避免强烈的物理作用，包括敲击、投掷、践踏、挤压等。
- 产品使用环境温度：0-45°C



警告 请遵守以上安全说明否则会导致起火、触电、损害或者其他伤害

七、常见问题解答：

1. 为什么我的产品不能关机？

- 答：1) 确保充电盒有电的情况下，将耳机放回充电盒，并关上盖子，耳机将自动关机；
2) 当充电盒没有电时，请关闭手机上的蓝牙功能，等待5分钟后，耳机将自动关机；
3) 保持耳机充电区与充电盒充电弹针的洁净，并定期用干净的干棉布进行清洁。

2. 双击耳机功能无效？

答：为避免误触操作，我们对敲击进行了特殊处理，在耳机入耳3秒后才支持双击功能；同时因触摸针对不同人体有不同灵敏度，有时会出现触摸不灵敏现象，属于正常现象。

3. 为什么我的产品无法回连？

- 答：1) 超出连接范围10米耳机将断开连接，5分钟内未重新回到连接范围内，耳机将自动关机；
2) 超出5分钟未重新回连的，请将耳机放回充电盒并盖上盖子，再将耳机取出。

4. 为什么我的耳机取出后一边没有声音？

答：1) 出现此情况时，请将耳机放回充电盒并盖上盖子，再将耳机取出；
如上操作仍无法连接，请将手机周围手机蓝牙全部关闭，进行恢复出厂设置操作后再进行连接。

5. 如何煲耳机，让音质更好？

- 步骤1) 使用正常音量强度三分之一的音量驱动耳机12个小时(用较轻柔音乐更好)
步骤2) 使用正常音量强度三分之二的音量驱动耳机12个小时(用别太摇滚的音乐即可)
步骤3) 使用正常音量强度驱动耳机72个小时(用常听的音乐即可)
步骤4) 使用正常音量强度三分之四的音量驱动耳机24个小时(用常听的音乐即可)

6. 手机搜索不到蓝牙耳机，蓝牙连接不稳定或使用中和手机断连，出现声音卡顿/断续？

- 答：1) 请不要超出手机蓝牙连接距离10米，避免受到墙体或人体的阻挡干扰；
2) 请确保耳机有足够电量，并重新进入配对模式进行连接；
3) 如上操作仍无法连接，请将手机周围手机蓝牙全部关闭，进行恢复出厂设置操作后再进行连接；
4) 由于蓝牙耳机的特性，您在区域的电磁波可能干扰蓝牙的连接，导致出现无声或者断连的情况，请远离此类区域再进行连接。

特此申明, 深圳市时商创展科技有限公司的产品型号为: Baseus Encok W3 符合指令2014/53/EU及2011/65/EU的规定。
欧盟符合性声明的全文可在以下网站查询: www.baseus.com



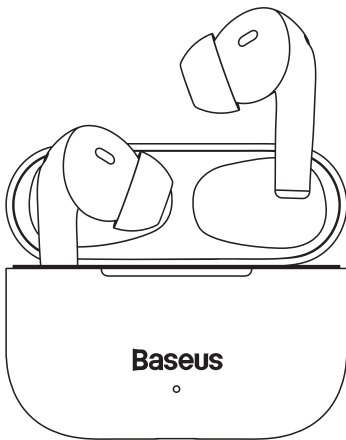
此设备符合欧盟指令2012/19/EU和2006/66/EU的规定, 此设备不得与普通废弃物一起处理, 必须回收利用。
此符号标明本产品不得作为生活垃圾处理, 而必须将本产品交至相应的废品回收站, 进行电子电气设备回收处理。

制造商: 深圳市时商创展科技有限公司
地址: 深圳市龙岗区坂田街道岗头社区雪岗路2008号倍思智能园B栋五层
执行标准: GB4943.1-2011
热线: 4000-712-711 网址: www.baseus.com

PB2786Z-P0A1
倍思设计
中国制造



Baseus



Baseus True Wireless Earphones Encok W3

Instruction

Please read the instruction manual carefully before using the product and keep it with proper care.

1. Product Parameter

Name: Baseus True Wireless Earphones

Model No.: Baseus Encok W3

Material: ABS

Version: V5.1

Music time: 4 hours (70% of the volume)

Music time with a charging case: 18-24 hours

Battery capacity: 37mAh/0.14 Wh (earphones)
200mAh/0.74Wh (charging case)

Earphone rated input: DC5V=20mA

Earphone rated consumption current: 10mA

Charging case rated input: DC5V=220mA

Charging case rated consumption current: 80mA

Frequency response range: 20Hz-20kHz

Charge interface: Micro

Suitable for: Compatible with all wireless devices

The above data are measured by the Baseus laboratory, the actual use will be slightly different depending on the specific circumstances.

2. Packing list



Earphone charging case
*1pcs



Earphones (L&R)
*2pcs



Charging cable
*1pcs



Earbuds
*2pcs



User manual
*1pcs

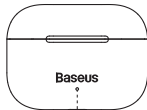
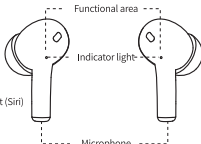


Warranty card
*1pcs

3. Product Appearance

Music mode:

- ⏮ Tap the right earphone (R): Volume +
- ⏭ Tap the left earphone (L): Volume -
- ⏮ Double-click the right earphone (R): Play/Pause
- ⏭ Double-click the left earphone (L): Activate voice assistant (Siri)
- ⏮ Long press right earphone: Next song
- ⏭ Long press left earphone: Last song



Charging status light
Red light flashes while charging
Red light normally on when fully charged

Call mode:

- ⏮ Double-click left and right earphone (L or R): Answer/ Hang up
- ⏭ Long press left and right earphone (L or R): Reject a call



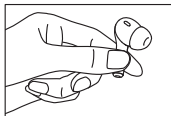
Micro charging port

4. Product Operating Method

1. Initial use

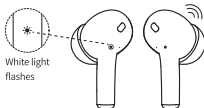
Step 1-Turn on

The earphones automatically enter the power-on state after taken out from the charging case.



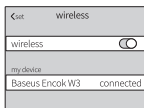
Step 2-Pairing mode

When using for the first time, the earphones automatically enter pairing mode after turn on.



Step 3-Wireless connectivity

Turn on the Wireless function of the mobile phone, select the device model: Baseus Encok W3, White light turns off after successful connection.



Step 4-Shutdown

Place the earphones back in the charging case and close the lid to complete the shutdown.



Note:

1) Pairing time

In pairing mode, if the connection is not completed for more than 5 minutes, the earphones will automatically turn off. (the earphones have a memory function, and they will automatically reconnect to the phone when restarting.)

2) Instructions for three-way calling

Step 1: While A is on the call, triple tap the earphone (L or R) to answer the call from B.

Step 2: Triple tap the earphone again (L or R) to switch the call between A and B.

Step 3: Double tap the earphone (L or R) to hang up the current call.

3) Restore factory settings

In the pairing state, when triple press the functional area on the left/right earphone at the same time, the red light turns on for 2 seconds to indicate the completion of factory default settings.

5. Declaration on hazardous substances and elements contained in electronic products

Part Description	hazardous substances and elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr VI)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCB	×	○	○	○	○	○
Plastic	○	○	○	○	○	○
Battery	○	○	○	○	○	○
Accessory	○	○	○	○	○	○

This form is compiled in accordance with SJ/T 11364.

O: It indicates that the content of the harmful substance in all homogeneous materials of the component is below the limit specified in GB/T 26572 standard.

X: The content of the harmful substances in at least one homogeneous material of this part exceeds the limit stipulated in GB/T 26572 standard.

This product complies with EU RoHS 2.0 Directive (2011/65/EU)

Warm Tip:

The 5-year icon refers to the "effective life of environmental protection", not the product quality assurance period. Electronic products all contain harmful substances such as lead, mercury and cadmium. Once they are overused, harmful substances may leak or mutate, cause pollution to the environment, or cause serious damage to people and property. The term of "environmental protection use" means that all electronic products will be required to use within this effective period. We will no longer be responsible for the quality of the products due to the safety risks that arise after the safe use period.

6. Product safety information

Please read all instructions and warnings before using this product. Non-standard use will damage the product or personal safety.

- The battery is included in the product. Please do not expose it to sunlight, fire or similar overheating; Do not store the product in high temperature, strong light and strong magnetic field. Do not place it in other harsh environments such as fire source. If water enters, dry it naturally and use it again.
- Improper use of the product can easily cause damage to the product or may endanger personal and property safety.
- Consumer shall be liable for any personal and property damage resulted from their improper use against the user manual or ignoring the warning, to which our company will not bear any legal liability.
- Disintegration of this product by non-professionals is strictly prohibited.
- Use of household appliances or loads in excess of the output current of this product shall be avoided (no output due to circuit protection).
- Intense physical actions including knocking, throwing, trampling on and squeezing, etc. shall be avoided.
- The ambient temperature of product is 0-45°C.

Warning



**lease follow the above safety instructions otherwise it will cause fire,
electric shock, damage or other damage.**

7. FAQs:

1. Why my product cannot be turned on/off?
 - A: 1) Make sure that the charging case has battery left, put the earphones back in the charging case, and close the lid to turn off the earphones automatically;
 - 2) When the charging case is out of battery, please turn off the wireless function on your phone and the earphones will turn off automatically in 5 minutes;
 - 3) Keep the charging area of the earphones and Pogo pin of the charging case clean, and regularly clean them with dry cloth.
2. It is not working when double tapping the earphone functions?
 - A: In order to avoid accidental touches, we made the special design for tapping, which is only supported after the earphone is put into the ear for 3 seconds. And then touch for different human body has different sensitivity, sometimes there will be touch insensitive phenomenon, which is normal.
3. Why can't my product connect to the wireless device again?
 - A: 1) The earphones will be disconnected if they are out of the connection range of 10 meters. The earphones will automatically shut down if they are not back to the connection range within 5 minutes;
 - (2) If the earphones fail to connect to the wireless device again within 5 minutes, please put the earphones into the charging case and close the lid, and then take them out.
4. Why is one of my earphones without sound after I take them out?
 - A: 1) If this problem occurs, please put the earphones into the charging case and close the lid, and then take them out;
 - 2) If it is unable to connect after the above operation, please turn off the Wireless of other mobile phones close to the mobile phone and restore factory settings before connecting.
5. How to burn in the earphones for better sound quality?
 - Step 1) Play music at one-third of normal volume for 12 hours (softer music)
 - Step 2) Play music at two-thirds of normal volume for 12 hours (any music except for typical rock music)
 - Step 3) Play music at normal volume for 72 hours (your favourite music)
 - Step 4) Play music at three-fourths of normal volume for 24 hours (your favourite music)
6. The mobile phone cannot find the Wireless headphone, the Wireless connection is unstable or disconnected during use, thus resulting in unsmooth sound/interruption?
 - A: 1) Please do not exceed the Wireless connection distance of the mobile phone, so as to avoid interference from the wall or the human body;
 - 2) Please make sure the earphone has enough power, and re-enter the pairing mode to connect;
 - 3) If it is unable to connect after the above operation, please turn off the Wireless of other mobile phones close to the mobile phone and restore factory settings before connecting;
 - 4) Due to the property of the Wireless earphone, the electromagnetic waves in your area may interfere with the Wireless connection, resulting in sound problem or disconnection, please stay away from such areas before connecting.

It is hereby declared that Baseus Encok W3, a product model of Shenzhen Times Innovation Technology Co., Ltd., complies with the provisions of Directive 2014/53/EU and Directive 2011/65/EU. The full text of the EC Declaration of Conformity can be found on the following website: www.baseus.com



This equipment complies with the provisions of Directive 2012/19/EU and Directive 2006/66/EU. It is strictly forbidden to dispose of this equipment with ordinary trash; it must be recycled. This symbol indicates that the product shall not be treated as regular domestic trash, and must be delivered to a recycling center that is capable of recycling electronic and electrical equipment.

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Executive Standard: GB4943.1-2011
Hotline: +86-4000-712-711 Website: www.baseus.com

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Made in China

