

## Free-Standing Ceramic Cooktop | GID-SS22T



Online Warranty Registration



Please read these instructions and warranty information carefully before use and keep them handy for future reference.

# USER MANUAL

請即進行保用登記！  
有關保用條款細則，請看說明書最後一頁。

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Please register your warranty information now !  
For Warranty Terms & Conditions,  
please refer to the last page of this user manual.

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# Warnings & Safety Precautions

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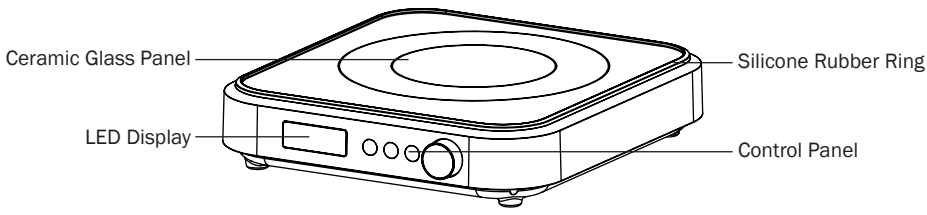
## **WARNING!**

Read all instructions carefully before using this product.

- This product is for domestic indoor use only. If this product is used for any commercial, industrial, rental or other purposes, product warranty will be VOIDED.
  - This product is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of this product by an adult responsible for their safety.
  - Mind your children and DO NOT let children play with this product.
  - Cleaning and user maintenance shall not be made by children without supervision.
  - Check the voltage indicated on the rating label before using this product.
  - If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazards.
  - Unplug this product from the power source before cleaning and maintenance.
  - Contact German Pool authorized service technician for repair or maintenance of this product.
- 
1. Before use, please remove the plastic bag, poly foam, leaflet, etc. to ensure that the product body is clean, the bottom vent is not blocked, and the power cord or plug is not damaged. If the product surface is damaged, please contact German Pool Customer Service & Repair Centre for replacement to avoid danger.
  2. When using this product, it is necessary to use sockets with various technical indicators meeting the standards.
  3. Please use a pot of suitable size with a diameter smaller than 225mm. It is recommended to use flat bottomed smooth pots and pans with the size smaller than the rubber ring, avoid touching the rubber ring.
  4. Please make sure the bottom of pot and product surface are dry and clean before heating. DO NOT heat in an empty or dry pan. During cooking, do not leave for a long time.
  5. This product must be used in a place that children cannot touch.
  6. This product shall be placed on the level bench, avoid being used on the blanket, tablecloth and film to prevent the bottom vent from being blocked.
  7. This product will heat up quickly after it is turned on. Please DO NOT touch or move the product during the working process of the product and during “Hot” flashing. The product surface is still hot during heating and after shutdown. Please keep away from combustibles such as paper, rags, curtains or cleaners to avoid fire!
  8. DO NOT heat paper, film, plastic and other inflammables on this product’s surface to avoid fire!
  9. DO NOT directly heat food on the product surface, especially the food with much oil and grease is easy to cause fire when heated!
  10. After shutdown, the fan is in normal operation when it is working for heat dissipation. DO NOT pull out the plug immediately. DO NOT touch or clean the product surface during the display screen flashing “Hot”.

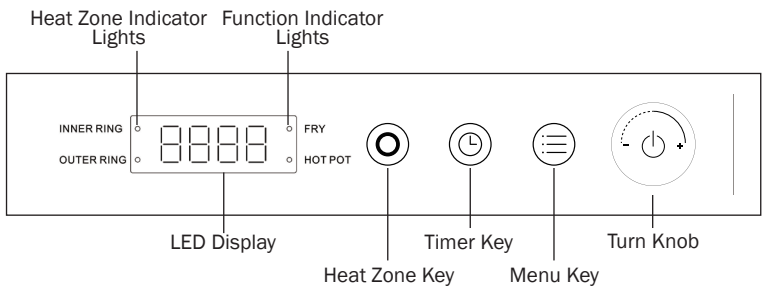
# Product Structure

## Main Body



# Operation Instructions

## Control Panel



| Key | Function      |                                                                               |
|-----|---------------|-------------------------------------------------------------------------------|
|     | Heat Zone Key | Tap key to cycle among Double Ring, Inner Ring Only and Outer Ring Only modes |
|     | Timer Key     | Tap key to set off-timer                                                      |
|     | Menu Key      | Tap key to switch between Fry Function and Hot Pot Function                   |
|     | Turn Knob     | Press to turn the product on or off; rotate knob to adjust power or time      |

# Operation Instructions

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## Utensil Selection

1. There are not too many restrictions on the selection of pots and pans. All pots and pans made of heat-resistant material can be used.
2. It is recommended to use cookware with a flat smooth bottom of less than 225mm diameter. Place cookware in the centre of the heating zone, and DO NOT let cookware come in contact with the silicone rubber ring.
3. Before turning on the cooker, make sure the bottom of the cookware is clean and dry. Debris stuck to the bottom will reduce the heating effect.

## Turn On / Standby State

Plug in the product to the power source, product will turn on, buzzer beeps once, LED Display blinks “—”, product enters standby state.

In standby state, press Turn Knob to activate product to working state, LED Display “—” lights up constant.

- Tap Menu Key (⊖) once to select Fry Function. By default, Fry Function is set to Double Ring and 2200W.
- Tap Menu Key (⊖) twice to select Hot Pot Function. By default, Hot Pot Function is set to Double Ring and 2000W.

## Fry Function

After selecting Fry Function, tap Heat Zone Key (⊙) to switch among Inner Ring, Outer Ring or Double Ring. Rotate Turn Knob to adjust power. Double Ring power can be adjusted from 300W – 2200W. Single Ring (Inner or Outer) can be adjusted from 100W – 1100W.

## Hot Pot Function

After selecting Hot Pot Function, tap Heat Zone Key (⊙) to switch among Inner Ring, Outer Ring or Double Ring. Rotate Turn Knob to adjust power. Double Ring power can be adjusted from 200W – 2000W. Single Ring (Inner or Outer) can be adjusted from 100W – 1000W.

| Function                       | Fry                                                        | Hot Pot            |
|--------------------------------|------------------------------------------------------------|--------------------|
| Single Ring Adjustable Wattage | 1100W, 900W, 700W, 500W, 300W, 100W                        | 2000W, 1000W, 200W |
| Double Ring Adjustable Power   | 2200W, 2000W, 1800W, 1600W, 1400W, 1200W, 900W, 600W, 300W | 1000W, 500W, 100W  |

# Operation Instructions

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## Set Off-Timer

After selecting function, tap Timer Key  to set the time you want the product to turn off. Timer is set to 30 minutes by default; rotate Turn Knob to adjust timer between 1 minute – 3 hours. After timer is set, LED Display will blink for 3 seconds, after which the product will start to countdown, and LED display will show countdown timer and power alternately.

### Note:

- If timer is not set, the product will automatically stop heating and return to standby state after 2 hours.
- To cancel Timer Function, tap and hold Timer Key  for 3 seconds.

### WARNING!

- For safety purposes, DO NOT let children near this product when it is in use!
- To avoid getting burnt, DO NOT touch or move this product when it is in use!
- After using this product, DO NOT unplug the product right away as the fan will continue to run to dissipate heat!
- After using this product, the ceramic glass panel will still be hot, DO NOT touch or move the product to avoid getting burnt! Wait at least 1 hour to let the glass panel cool down completely before moving or cleaning the product!
- DO NOT heat food directly on the ceramic glass panel. This cooker must be used with heat-resistant cookware!
- To avoid fire hazard, DO NOT place any flammable item (eg. paper, plastic film, plastic item, dish-cloth, curtain, etc.) on the ceramic glass panel or around the product!

# Cleaning & Maintenance

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### WARNING!

- Unplug product from the power source and allow this product to cool down completely before cleaning and maintenance.
- DO NOT rinse or immerse this product in water.

1. For stubborn stains on the ceramic glass panel, gently scrape off with a ceramic hob scraper at a 45 degree angle, then wipe clean with a moist soft cloth.
2. Ceramic glass panel can be wiped with soft cloth moistened with neutral cleansing agent.
3. To avoid damaging the ceramic glass panel, DO NOT clean with corrosive cleanser or steel scourer.

# Troubleshooting

| Error Code | Problem                                                           | Solution                                                                                                                               |
|------------|-------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| E1         | Voltage lower than 90V                                            | Check power supply first; if problem persists, contact Customer Service and Repair Centre                                              |
| E2         | Voltage higher than 280V                                          | Check power supply first; if problem persists, contact Customer Service and Repair Centre                                              |
| E3         | Temperature sensor detects temperature higher than approx. 750°C  | Contact Customer Service and Repair Centre                                                                                             |
| E4         | Temperature sensor short circuit or open circuit during operation | Contact Customer Service and Repair Centre                                                                                             |
|            | Ceramic glass panel is burnt out and product cannot heat up       |                                                                                                                                        |
|            | Fuse is cut                                                       |                                                                                                                                        |
|            | PCB power board malfunction                                       |                                                                                                                                        |
| E5         | PCB power board overheated                                        | Turn off the product, allow product to cool down then restart product. If problem persists, contact Customer Service and Repair Centre |
| E6         | Temperature sensor short circuit or open circuit                  | Contact Customer Service and Repair Centre                                                                                             |
| E7         | Fan malfunction                                                   | Contact Customer Service and Repair Centre                                                                                             |

 **WARNING!**

If problem persists, please contact Customer Service & Repair Centre. Repair must be conducted by professional technician only. DO NOT disassemble this product by yourself.

# Technical Specification

| Model              | GID-SS22T                 |
|--------------------|---------------------------|
| Voltage            | 220 V                     |
| Frequency          | 50/60 Hz                  |
| Power              | 2200 W                    |
| Product Dimensions | (H) 65 (W) 280 (D) 295 mm |
| Net Weight         | 1.9 kg                    |

- Specification is subject to change without prior notice.
- If there is any inconsistency or ambiguity between the English version and the Chinese version, the Chinese version shall prevail.
- Refer to [www.germanpool.com](http://www.germanpool.com) for the most updated version of the User Manual.



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# 警告及注意事項

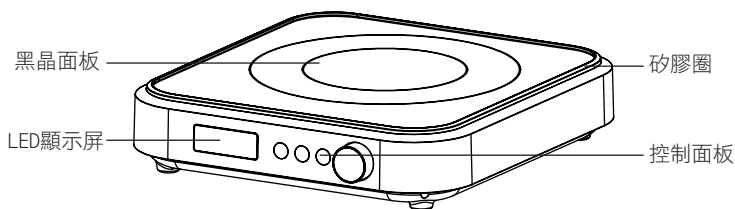
## ⚠ 警告！

使用本產品前，請仔細閱讀所有說明。

- 本產品只限家居室內日常使用，如產品作任何商業、工業、出租或其他用途，保用證即告失效。
  - 請勿讓兒童或身體有殘障、精神不健全及對本產品缺乏經驗或知識的人士單獨使用本產品；如需使用，必須要在負責任的成年人監管下方可使用。
  - 應照顧好兒童，確保他們不會玩弄本產品。
  - 無成年人監管下，勿讓兒童清潔及維護本產品。
  - 使用前，請先檢查所有電壓是否與本產品標籤上的電壓相符。
  - 如果電源線損壞，為免發生意外，電源線必須由廠方、廠方指定的維修中心或同等合格的技術人員進行更換。
  - 清潔或檢查本產品前，必須先關機及拔掉插頭。
  - 請聯繫德國寶授權的技術人員進行維修或保養本產品。
- 
1. 使用本產品前，必須把膠袋、發泡膠、宣傳單等移開，確保機身乾淨，底部通風口沒有堵塞，電源線或插頭沒有破損。如發現爐面破損，請聯繫德國寶客戶服務及維修中心更換以免造成危險。
  2. 使用本產品時，必須使用各項技術指標符合標準的插座。
  3. 必須使用合適尺寸的鍋具。鍋具的直徑不能超過225毫米，並把鍋具置於爐面圓心處進行加熱，避免觸及矽膠圈。
  4. 加熱前必須確保鍋底和爐面乾潔。嚴禁空鍋或乾鍋進行加熱。烹飪期間必須有人看管，嚴禁長時間離開。
  5. 本產品必須放在小孩不能觸碰的地方使用。
  6. 本產品應放置在水準工作臺使用，嚴禁在地攤、臺布、薄膜上使用，以防底部通風口被堵塞。
  7. 本產品開啟後會快速升溫。在本產品工作過程中以及關機後顯示屏依然閃爍「Hot」期間，嚴禁觸碰或移動產品！加熱期間和關機之後爐面依然高溫，必須遠離易燃物，如紙張、抹布、窗簾或者清潔劑，以免發生火災！
  8. 嚴禁在爐面上加熱紙張、薄膜、塑膠等易燃物，以免發生火災！
  9. 嚴禁在爐面直接加熱食物，尤其是多油、多油脂的食物受熱容易引起火災！
  10. 停機之後，內置的風扇繼續工作散熱屬正常操作，嚴禁馬上拔出插頭。顯示屏閃爍「Hot」期間嚴禁觸碰或清潔爐面。

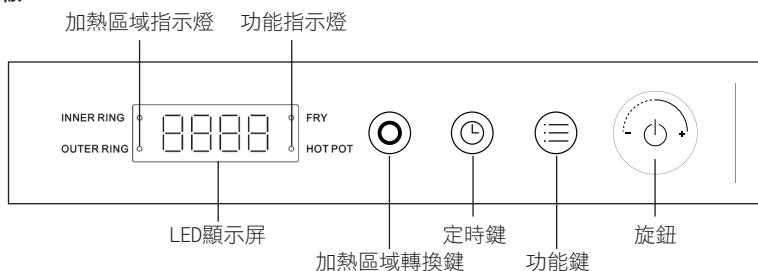
# 產品結構

## 主機



## 操作說明

### 控制面板



### 按鍵說明

| 按鍵 | 說明      |                      |
|----|---------|----------------------|
|    | 加熱區域轉換鍵 | 按鍵循環選擇雙環、單內環、單外環加熱模式 |
|    | 定時鍵     | 按鍵設置定時關機             |
|    | 功能鍵     | 按鍵循環選擇爆炒功能或火鍋功能      |
|    | 旋鈕      | 按鍵開機或關機；旋轉旋鈕調整火力或時間  |

### 鍋具選擇

1. 對於鍋具的選擇沒有過多限制，採用耐高溫材料的鍋具都可使用。
2. 建議使用平底且底部光滑的鍋具，直徑不可超過225毫米並置於爐面圓心進行加熱，避免觸及矽膠圈。
3. 加熱前必須確保鍋具底部乾淨，沒有殘留物以免影響使用。

# 操作說明

## 開機/待機狀態

接通電源後，蜂鳴器發出提示聲1聲，LED顯示屏閃爍「----」，產品進入待機狀態。

在待機狀態下，按旋鈕開機，LED顯示屏「----」常亮。

- 按「功能鍵 (≡)」1次選擇爆炒功能。預設加熱模式為雙環及2200W。
- 按「功能鍵 (≡)」2次選擇火鍋功能。預設加熱模式為雙環及2000W。

## 爆炒功能

選擇爆炒功能後，按「加熱區域轉換鍵 (⊙)」可轉換單內環、單外環或雙環加熱模式。旋轉旋鈕可調校加熱功率。雙環可調功率為300W - 2200W，單環可調功率為100W - 1100W。

## 火鍋功能

選擇火鍋功能後，按「加熱區域轉換鍵 (⊙)」可轉換單內環、單外環或雙環加熱模式。旋轉旋鈕可調校加熱功率。雙環可調功率為200W - 2000W，單環可調功率為100W - 1000W。

| 所選功能   | 爆炒功能                                                             | 火鍋功能               |
|--------|------------------------------------------------------------------|--------------------|
| 單環可調功率 | 1100W, 900W, 700W,<br>500W, 300W, 100W                           | 2000W, 1000W, 200W |
| 雙環可調功率 | 2200W, 2000W, 1800W,<br>1600W, 1400W, 1200W, 900W,<br>600W, 300W | 1000W, 500W, 100W  |

## 設置定時關機

選擇功能後，按「定時鍵 (⊙)」設置定關機，預設為30分鐘；旋轉旋鈕可調校時間（最長為3小時，最短為1分鐘）。完成設置後，LED顯示屏閃爍3秒，之後產品自動開始倒數，LED顯示屏交替顯示倒數時間和功率。

### 注意：

- 如沒有設置定時關機，在2小時內無任何操作產品將自動關機。
- 長按「定時鍵 (⊙)」3秒可取消定時關機。

### ⚠ 警告！

- 使用本產品時，嚴禁小孩走近，免生危險！
- 使用本產品時，嚴禁任何人士觸碰或移動產品以避免燙傷！
- 關機後嚴禁馬上拔出插頭，內置風扇在工作散熱！
- 關機後爐面仍然高溫，嚴禁任何人士觸碰或移動產品以避免燙傷！必須靜置至少1小時以上，待爐面徹底冷卻後方可移動或進行清潔！
- 任何情況下嚴禁在爐面直接加熱食物，必須配合鍋具進行烹調！
- 嚴禁在爐面或爐邊四周擺放任何易燃物，如紙張、薄膜、塑膠、洗碗布、窗簾布等，以免發生火災！

# 清潔與保養

## ⚠ 警告！

- 清潔和保養產品時，必須拔出插頭，並先讓本產品完全冷卻方可進行。
- 嚴禁把產品直接用水沖洗，或在水中浸泡。

1. 當爐面有結焦物時，可用電陶爐專用刮刀呈45度進行剷除，再用柔軟濕抹布擦拭。
2. 可使用中性清潔劑進行擦拭。
3. 嚴禁使用腐蝕性液體或者鋼絲球進行清潔，以免損壞黑晶面板表面。

# 故障檢修

| 代碼 | 原因分析               | 處理方法                          |
|----|--------------------|-------------------------------|
| E1 | 電壓低於90V            | 先檢查電源；如無法處理，聯絡客戶服務及維修中心       |
| E2 | 電壓高於280V           | 先檢查電源；如無法處理，聯絡客戶服務及維修中心       |
| E3 | 溫度感測器高於約攝氏750度     | 聯絡客戶服務及維修中心                   |
| E4 | 在加熱情況下，溫度感測器短路或者開路 | 聯絡客戶服務及維修中心                   |
|    | 發熱盤燒壞，無法加熱         |                               |
|    | 保險管燒斷              |                               |
|    | 電源主機板損壞            |                               |
| E5 | 電源主機板溫度過高          | 關機，待機身冷卻後重啟；如無法處理，聯絡客戶服務及維修中心 |
| E6 | 溫度感測器短路或開路         | 聯絡客戶服務及維修中心                   |
| E7 | 風扇失靈               | 聯絡客戶服務及維修中心                   |

## ⚠ 警告！

如無法順利排除故障，請與客戶服務及維修中心聯絡，維修必須由專業技術人員進行，嚴禁自行拆卸本機。

# 技術規格

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|      |                           |
|------|---------------------------|
| 型號   | GID-SS22T                 |
| 電壓   | 220 V                     |
| 頻率   | 50/60 Hz                  |
| 功率   | 2200 W                    |
| 產品尺寸 | (H) 65 (W) 280 (D) 295 mm |
| 淨重   | 1.9 kg                    |

- 產品規格及設計如有變更，恕不另行通知。
- 中英文版本如有出入，一概以中文版為準。
- 本產品使用說明書以[www.germanpool.com](http://www.germanpool.com)網上版為最新版本。

# 保用條款

此保用提供德國寶產品之機件在正常使用下壹年保用(自購買日起計算)。

\* 貴戶須在購機十天內，以下列其中一種方式向本公司登記資料，保用手續方正式生效：

- 1) 填妥德國寶VIP手機應用程式保用登記表(掃描右方二維碼)
- 2) 填妥本公司網頁保用登記表  
[www.germanpool.com/warranty](http://www.germanpool.com/warranty)
- 3) 填妥保用卡郵寄至本公司。



# Warranty Terms & Conditions

Under normal operations, the product will guarantee a 1-year full warranty provided by German Pool (effective from the date of purchase).

\* This warranty is not valid until customer registration information is received by our Service Centre within 10 days of purchase via one of the following means:

- 1) Visit our VIP App and register online:  
(Scan the QR Code on the right)
- 2) Visit our website and register online:  
[www.germanpool.com/warranty](http://www.germanpool.com/warranty)
- 3) Complete the attached Warranty Card and mail it back to our Customer Service Centre.



另請填妥以下表格並與正本發票一併保存，以便維修時核對資料。用戶提供之所有資料必須正確無誤，否則免費保用將會無效。  
Please fill out the form below. This information and the original purchase invoice will be required for any repairs. Warranty will be invalidated if information provided is found to be inaccurate.

型號 Model No.: GID-SS22T

機身號碼 Serial No.: \_\_\_\_\_ 發票號碼 Invoice No.: \_\_\_\_\_

購買商號 Purchased From: \_\_\_\_\_ 購買日期 Purchase Date: \_\_\_\_\_

1. 未能出示購買發票正本者，將不獲免費維修服務。
2. 用戶應依照說明書的指示操作。本保用並不包括：
  - 上門安裝、檢驗、維修或更換零件之人工以及一切運輸費用；
  - 因天然與人為意外造成的損壞(包括運輸及其他)；
  - 電源接合不當、不依說明書而錯誤或疏忽使用本機所引致之損壞。
3. 於下列情況下，用戶之保用資格將被取消：
  - 購買發票有任何非認可之刪改；
  - 產品被用作商業或工業用途；
  - 產品經非認可之技術人員改裝或加裝任何配件；
  - 機身編號被擅自塗改、破壞或刪除。
4. 總代理有權選擇維修或更換配件或其損壞部份。
5. 產品一經被轉讓，其保用即被視作無效。

1. Customer who fails to present original purchase invoice will not be eligible for free warranty service.
2. Customer should always follow the operating instructions. This warranty does not apply to:
  - labour costs for on-site installation, check-up, repair, replacement of parts and other transportation costs;
  - damages caused by accidents of any kind (including material transfer and others);
  - operating failures resulting from applying incorrect voltage, improper usage, and unauthorized installations or repairs.
3. This warranty is invalid if:
  - the purchase invoice is modified by an unauthorized party;
  - the product is used for any commercial or industrial purposes;
  - the product is repaired or modified by unauthorized personnel, or unauthorized parts are installed;
  - the serial number is modified, damaged or removed from the product.
4. German Pool will, at its discretion, repair or replace any defective part.
5. This warranty will be void if there is any transfer of ownership from the original purchaser.

## 客戶服務及維修中心

### 中國香港

九龍大業街59號

三湘九龍灣貨運中心地下B室

電話：+852 2333 6249

傳真：+852 2356 9798

電郵：[repairs@germanpool.com](mailto:repairs@germanpool.com)

### 中國澳門

澳門青洲大馬路(青洲新路)

515號美居廣場第二期1樓A座

電話：+853 2875 2699

傳真：+853 2875 2661

## Customer Service & Repair Centre

### China Hong Kong

Unit B, G/F, Sunshine Kowloon Bay

Cargo Centre, 59 Tai Yip Street,

Kowloon, Hong Kong

Tel : +852 2333 6249

Fax : +852 2356 9798

Email : [repairs@germanpool.com](mailto:repairs@germanpool.com)

### China Macau

A, 1 Andar, Mei Kui Kuong Cheong Fase 2,

No.515 Avenida Do Conselheiro Borja

Macau

Tel : +853 2875 2699

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此保用只適用於香港及澳門

This warranty is valid only in Hong Kong and Macau

## German Pool (Hong Kong) Limited

### Hong Kong

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Tel: +852 2773 2888  
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香港《S MARK》  
安全認證



中國聯經/家電行業  
十大影響力品牌

CEO

CEO非凡品牌大賞



香港優質商標



香港工商業獎



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ACHIEVEMENT AWARD

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