ANDROID™ AND APPLE® iOS BASICS GUIDE

For use with the
MyCareLink Smart™ Patient Monitor

All patient and clinical data contained in this document are
fictitious and for demonstration purposes only.

Medtronic

FEATURES
AND FUNCTIONS
OVERVIEW

This guide addresses some of the basic smartphone and tablet features necessary for using the MyCareLink Smart Monitor. Please refer to the manual that came with your smartphone or tablet for further information on features and functions.

TABLE OF CONTENTS

NOTE: Due to multiple Android devices, not all devices will be covered in this guide. For purposes of this guide, Google Nexus™ and Samsung Galaxy® S4 devices are used.

COMMON MOBILE DEVICE **ICONS**

Icon	Android	Apple iOS
APP STORE	Google Play™ Store	Apple App Store
SETTINGS (Gear icons)		
APPS* (Grid icons)		
DEFAULT WEB BROWSER	Chrome™	Safari®
MYCARELINK SMART		

* This is Android Specific. Tapping this icon opens up a view with all installed applications on the Android device.

ANDROID
DEVICES

WI-FI
CONNECTIONS

Connecting to Wi-Fi

- A secure Wi-Fi network is recommended
- Go to Settings app
  - To find the Settings app, go to the Grid icon. The apps are listed in alphabetical order. Find the Settings icon.
- Tap on Wi-Fi
  - If Wi-Fi is turned Off, slide the button to the right to turn On
- Tap on the Network you want to connect to
- Enter any passwords/credentials
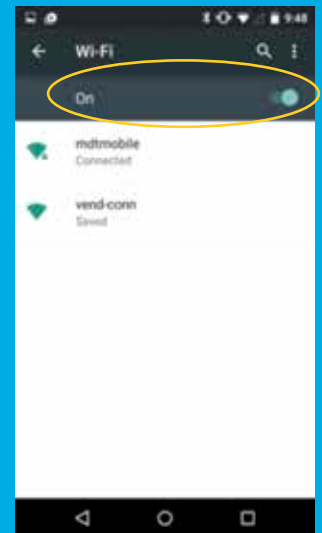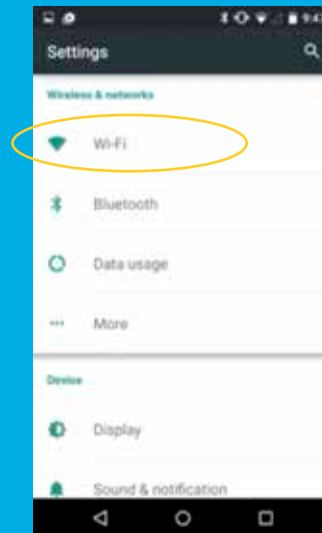
Google Nexus

Confirming Wi-Fi Connection

- Go to Settings
  - To find the Settings app, go to the Grid icon. The apps are listed in alphabetical order. Find the Settings icon.
- Tap on Wi-Fi
  - Slide button to the right to turn on
- Check that "Connected" displays underneath the correct network

Samsung Galaxy S4

BLUETOOTH
FEATURES

Android
Devices

Turning on Bluetooth
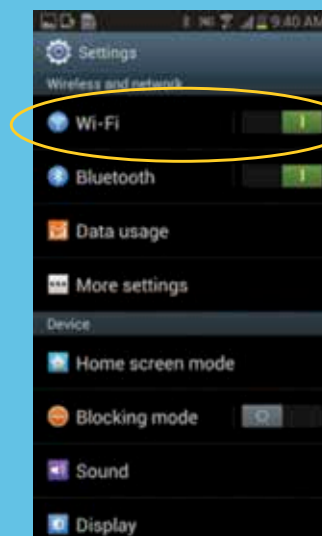- Go to Settings app
  - To find the Settings app, go to the Grid icon. The apps are listed in alphabetical order. Find the Settings icon.
- Tap on Bluetooth
  - Confirm Bluetooth is on
- Tap on, and then select the device you want to connect to
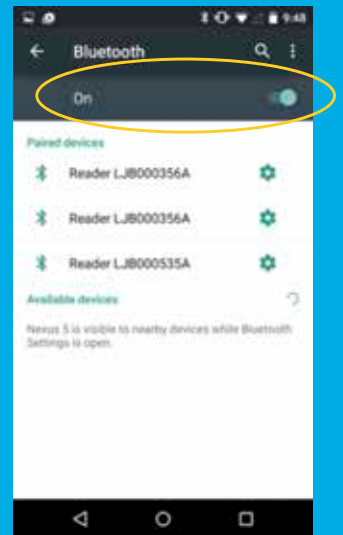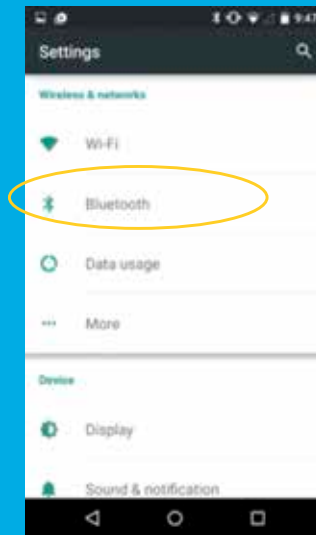
Google Nexus

Confirming Bluetooth Connection
- Tap on the Settings app
- Tap on Bluetooth
- See which devices are listed as Paired devices. If no devices are paired, choose the device you wish to pair.

Tip: If the Reader isn't appearing in the list of available devices, turn Bluetooth off and on again to scan for new devices.

Samsung Galaxy S4

COMPATIBLE OPERATING SYSTEMS

Operating Systems That Are Compatible with the MyCareLink Smart Monitor

For Android devices, the MyCareLink Smart App is compatible with Android 4.1.2 and above.

Note: If you have an incompatible mobile device and go to the App Store to search for the MyCareLink Smart App, the app will not appear. I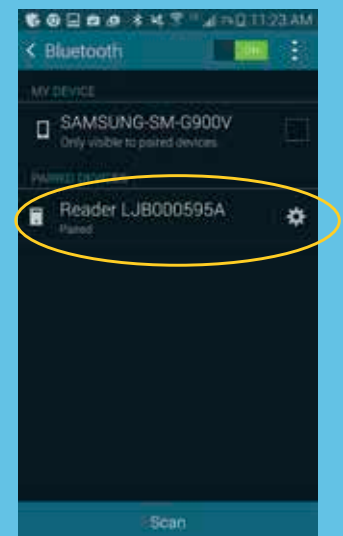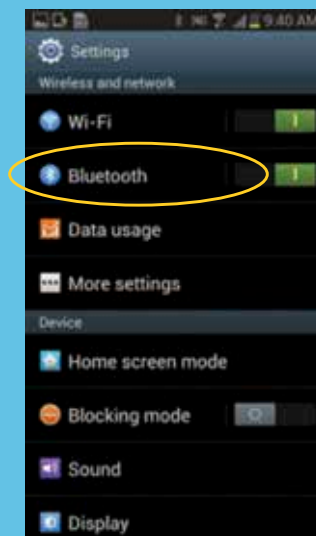n the same scenario, if you navigate to the App Store via the landing page, you will see a message indicating that your device is not compatible. If you ever forget the minimum requirement for smartphones or tablets, you can navigate to mycarelinksmart.com and view the information on the bottom of the page.

Medtronic

MyCareLink Smart™ Monitor
for Pacemakers, including CRT-P

DOWNLOAD
the MyCareLink Smart™ App from your mobile device

Patients with Medtronic pacemakers, including CRT-P, can download this app for free. The app can only be used with a MyCareLink Smart™ Reader, which is prescribed by the patient's doctor.

Download on the **App Store**

ANDROID APP ON **Google play**

iPhone®: 4S and above
iPad®: 3 and above
iPad mini™: all versions
iPad Air®: all versions
BOTH iPhone and iPad:
iOS 7.1 and above

Android™:
4.1.2 and above

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UC201601627 EN - 2015-10

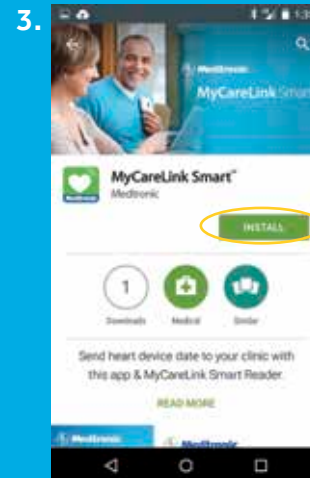# DOWNLOADING THE MYCARELINK SMART APP

Android Devices

Installing MyCareLink Smart App from the Google Play Store

1. Go to www. mycarelinksmart. com from your Browser on your smartphone or tablet

2. Tap on Download button. This will launch the Google Play Store.

3. Tap on Install

4. Tap on Accept to start the download

5. The app will now download

1.

2.

3.

4.

5.

Example of an Android Device

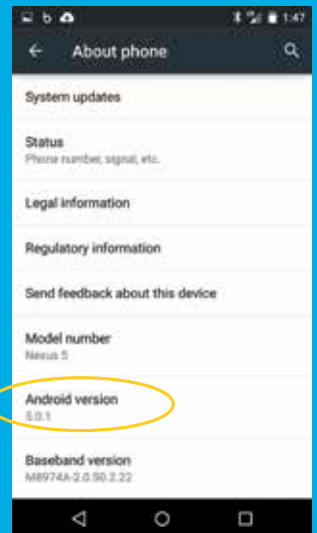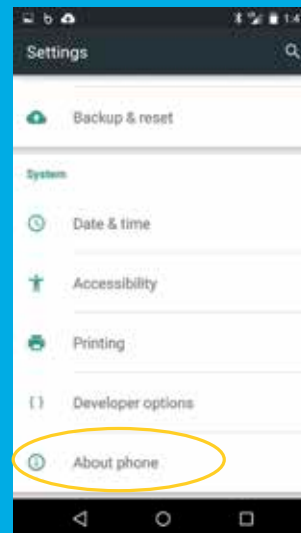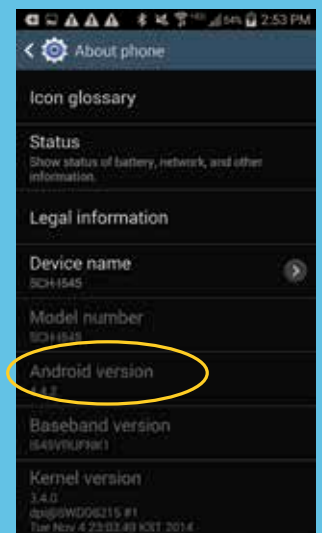# LOCATING
AN OPERATING
SYSTEM VERSION

**Locating Mobile Device
Operating System (OS) Version**

- Tap on Settings
  - Samsung Specific: Tap on More
- Tap on About phone
- The operating system is displayed under Android version
- The MyCareLink Smart App is compatible with Android 4.1.2 and above

Google Nexus

Samsung Galaxy S4

INCOMPATIBLE
DEVICE/
OPERATING
SYSTEM

Android
Devices

What Does It Look Like if the Device or Operating System (OS) Is Incompatible?

- You will have clicked the install link from **www.mycarelinksmart.com**.
  The link will direct you to the Google Play Store and present you with the message at right:

What to Do?

- If it is an OS issue (check in Settings), see if Software Update is available

- You may not have the correct device to download this app

Note: If you have an incompatible smartphone or tablet and go directly to the App Store to search for the MyCareLink Smart App (not utilizing the landing page), the app will not appear.
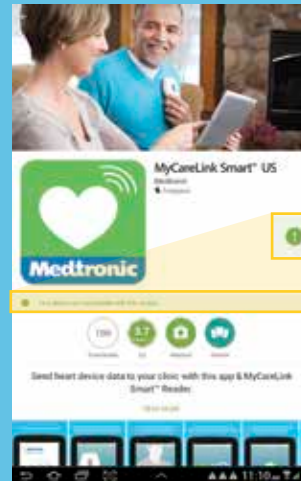
Samsung Galaxy S4

NOTE: This image will only appear when the user clicks on the MyCareLink Smart link on the landing page.

UNPAIRING
A READER

Unpairing the Reader
(Troubleshooting only)

To Unpair the Reader:
- Go to Settings
- Tap on Bluetooth
- Tap on the Paired Device
- Choose Forget or Unpair
  (displays Reader serial number)
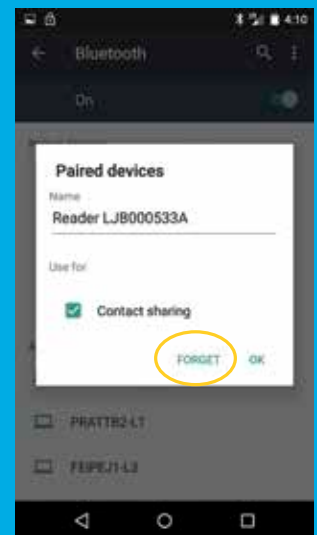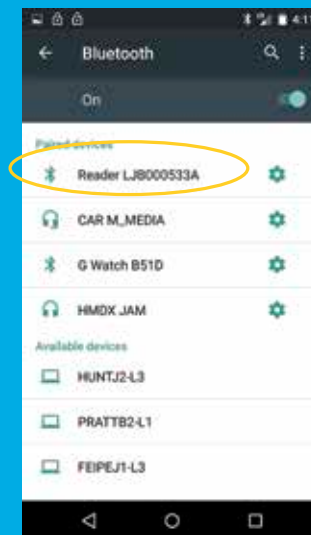
Google Nexus

Unpairing the Reader
(These steps are specific to the
Samsung Galaxy S4)

To Unpair the Reader:
- Go to Settings
- Tap on Bluetooth
- Tap on the Paired Device
- Choose Unpair
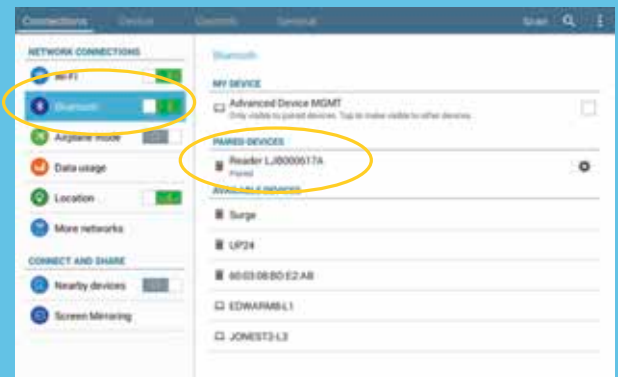
Visual Specific to Samsung Galaxy S4   11

APPLE iOS
DEVICES

WI-FI
CONNECTIONS

Connecting to Wi-Fi
- A secure Wi-Fi network is recommended
- Tap on the Settings app
- Tap on Wi-Fi
  – If Wi-Fi is turned Off, slide the button
     to the right to turn On
- Choose a Network
  – Tap on the Network you want to connect to
  – Enter any passwords/credentials

Confirming Wi-Fi Connection
- Go to Settings, tap Wi-Fi and check that there
  is a blue check mark next to the wireless name

13
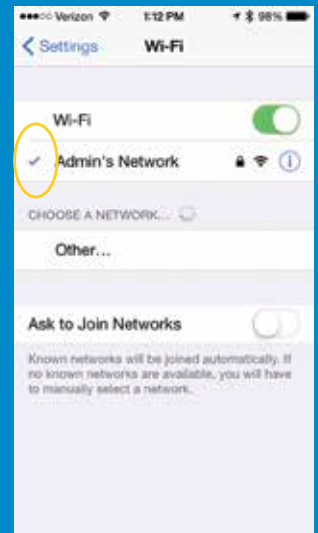
BLUETOOTH
FEATURES

iOS
Devices

Connecting to Bluetooth
- Go to Settings
- Choose Bluetooth
  – If Bluetooth is turned Off, slide the button to the right to turn on
- Under My Devices tap on the device you want to connect to

Confirming Bluetooth Connection
- Go to Settings
  – Tap Bluetooth
  – Check that it says "Connected" next to the device you want to connect to

Tip: If the Reader isn't appearing in the list of available devices, turn Bluetooth off and on again to scan for new devices.
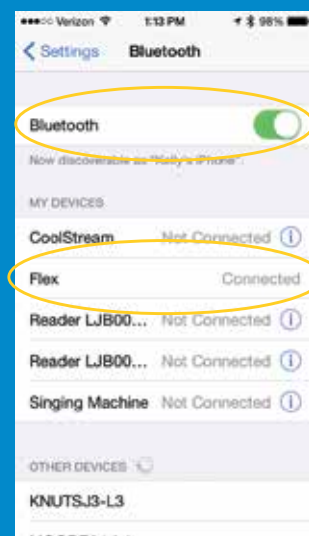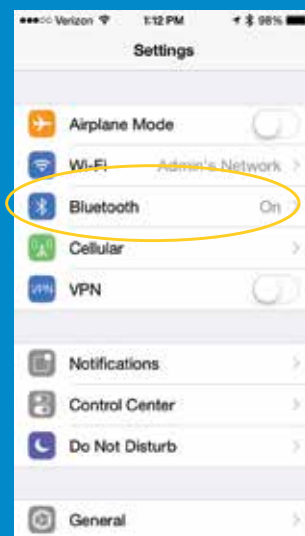
COMPATIBLE OPERATING SYSTEMS

Devices and Operating Systems (OS) that are Compatible with the MyCareLink Smart Monitor

For Apple devices, the following devices are compatible with the MyCareLink Smart App:

- iPad® 3 and above
- iPhone® 4s and above
- iPad mini™ – all versions
- iPad Air® – all versions
- The MyCareLink Smart App supports iOS 7.1 and above

Note: If you have an incompatible mobile device and go to the App Store to search for the MyCareLink Smart App, the app will not appear. In the same scenario, if you navigate to the App Store via the landing page, you will see a message indicating that your device is not compatible. If you ever forget the minimum requirement for smartphones or tablets, you can navigate to mycarelinksmart.com and view the information on the bottom of the page.

Medtronic

MyCareLink Smart™ Monitor for Pacemakers, including CRT-P

DOWNLOAD the MyCareLink Smart™ App from your mobile device

Patients with Medtronic pacemakers, including CRT-P, can download this app for free. The app can only be used with a MyCareLink Smart™ Reader, which is prescribed by the patient's doctor.

iPhone®: 4S and above
iPad®: 3 and above
iPad mini™: all versions
iPad Air®: all versions
BOTH iPhone and iPad.
iOS 7.1 and above

Android™: 4.1.2 and above

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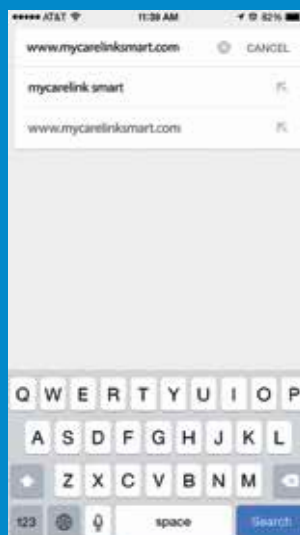# DOWNLOADING
THE MYCARELINK SMART APP

Installing the MyCareLink Smart App from the Apple App Store

1. Go to www. mycarelinksmart.com on your smartphone or tablet

2. Tap on the Download button. This will launch the Apple App Store.

3. Tap GET

4. Enter your Apple ID password

5. Tap the INSTALL button

6. The app will now download
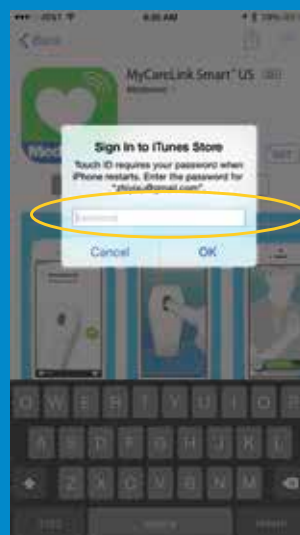

1.
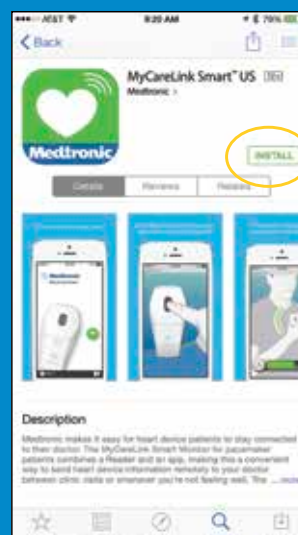

2.
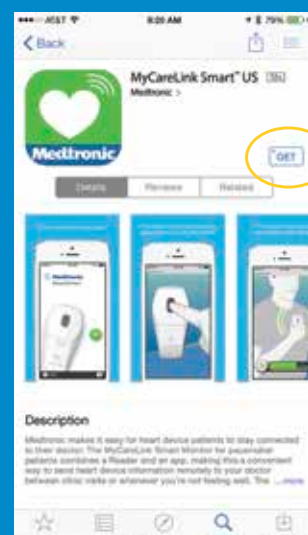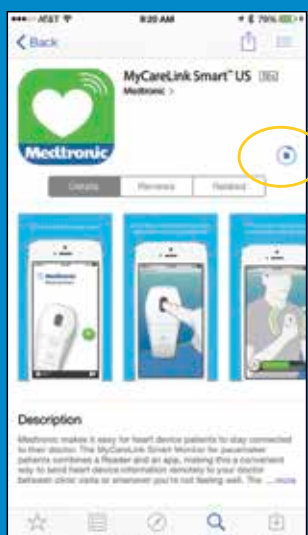

3.

4.

5.

6.

INCOMPATIBLE
DEVICE/
OPERATING
SYSTEM

What Does It Look Like If the Mobile Device or Operating System (OS) Is Incompatible?

- You will have clicked the install link from **www.mycarelinksmart.com.** The link will direct you to the Apple App Store and present you with the message at right:

What to Do?

- If it is an OS issue (check in Settings), see if Software Update is available

- If it is a device issue, check which device version you have
  - The following devices are compatible with the MyCareLink Smart App:
    - iPad 3 and above
    - iPhone 4s and above
    - iPad mini – all versions
    - iPad Air – all versions
    - The MyCareLink Smart App supports iOS 7.1 and above

- You may not have the correct device to download this app

Note: If you have an incompatible smartphone or tablet and go directly to the App Store to search for the MyCareLink Smart App (not utilizing the landing page), the app will not appear.

Example shown is for an iPad with iOS 7.0

LOCATING
AN OPERATING
SYSTEM VERSION

iOS
Devices

Locating Mobile Device Operating System (OS) Version

- Tap on the Settings icon
- Tap on General
- Tap on About
- The operating system is displayed under Version

The following devices are compatible with the MyCareLink Smart App:

- iPad 3 and above
- iPhone 4s and above
- iPad mini – all versions
- iPad Air – all versions
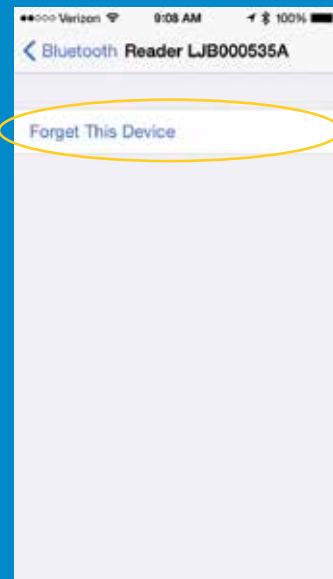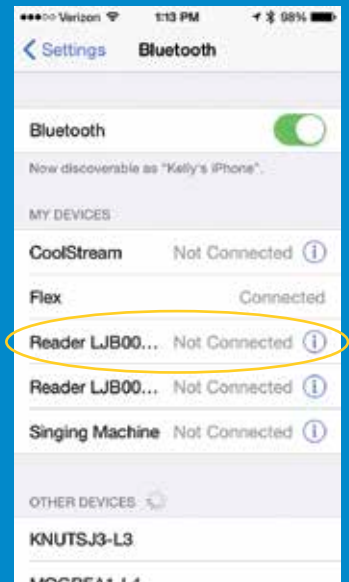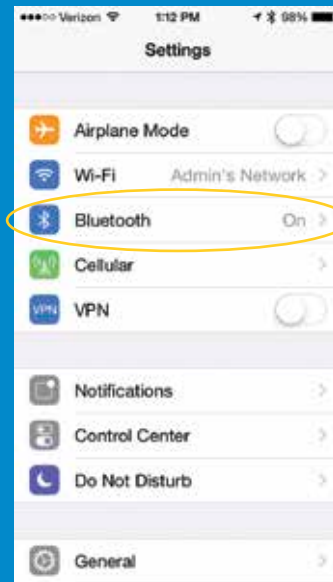- The MyCareLink Smart App supports iOS 7.1 and above
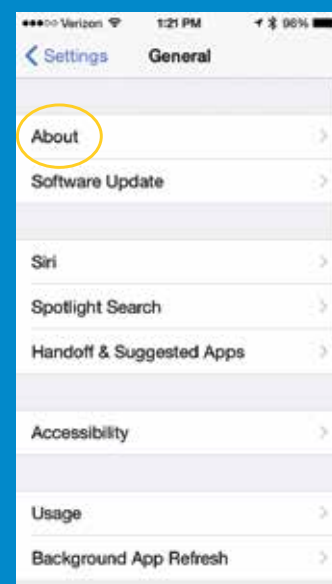
UNPAIRING
A READER

Unpairing the Reader
(Troubleshooting only)

- Tap on Settings
- Tap on Bluetooth
- Tap on Reader info found under My Devices
- Tap on Forget This Device
- Tap on Forget Device

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Google and Google Nexus are trademarks of Google Inc.
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Brief Statement: Medtronic CareLink™, MyCareLink™, MyCareLink Smart™ Patient Monitors, MyCareLink Smart™ Application, Medtronic CareLink™ Network and CareLink™ Mobile Application
Intended Use: The Medtronic CareLink, MyCareLink, MyCareLink Smart Patient Monitors, MyCareLink Smart Application, CareLink Network and the CareLink Mobile Application are indicated for use in the transfer of patient data from some Medtronic implantable cardiac devices based on physician instructions and as described in the product manual. The CareLink Mobile Application is intended to provide current CareLink Network customers access to CareLink Network data via a mobile device for their convenience. The CareLink Mobile Application is not replacing the full workstation, but can be used to review patient data when a physician does not have access to a workstation. These products are not a substitute for appropriate medical attention in the event of an emergency and should only be used as directed by a physician. CareLink Network availability and mobile device accessibility may be unavailable at times due to maintenance or updates, or due to coverage being unavailable in your area. Mobile device access to the Internet is required and subject to coverage availability. Standard data and text message rates apply.
Contraindications: There are no known contraindications.
Warnings and Precautions: The CareLink, MyCareLink and MyCareLink Smart Patient Monitors must only be used for interrogating compatible Medtronic implantable devices. Additionally, the CareLink and MyCareLink Monitors are intended for use within the prescribing country. The MyCareLink Smart Patient Monitors may be used internationally. Standard mobile device availability and rates apply.

See the device manual for detailed information regarding the instructions for use, indications, contraindications, warnings, precautions, and potential complications/adverse events. For further information, please call Medtronic at 1 (800) 929-4043 and/or consult Medtronic's website at www.medtronic.com.

Caution: Federal law (USA) restricts this system to sale by or on the order of a physician.

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