Haier Air Conditioning

Haier

Haier Smart Air 2 Installation Guide

Before you start

- Make sure the latest phone updates are installed and the latest Smartair2 app is installed. If the app has been installed for more than a few months, uninstall and reinstall the latest app as the security protocols often change with phone system updates. Some older phones (IPhone 6 or older/ Android version 7 or older) may not accept the app.

For connection support please contact 1300 729 918

Connection Steps

- Set up and account on the app. ==Keep your password safe== but it will be needed if the app is ever updated.

- **Wall Controller Units** -Turn off the mains power to the air conditioner (Isolation switch is usually near the outdoor unit). Leave for 2 to 3 mins then turn back on. Turn on the wall control, set to low fan, cooling at 30 degrees
- Start app and add an air conditioner, keep hitting the **Next** button until it says look for Wi-Fi in the phone settings.

- Go out of the app and into the phone settings and go to Wi-Fi.
- Search for WIFI routers till the A/C Wi-Fi appears (U-AC####)
- Add the Wi-Fi. **Ignore the warning on the phone that says it has no internet**
- Go back to the app and click **Already Connected**
- Add the home router Wi-Fi and password, then connect   The router password is generally located on the bottom or the back of the router
- *Apple phones - go back to the phone settings and check that the home router is connected, if not do connect it as fast as possible. Then go back to the Smart Air 2 app.*
- It takes a minute or so to connect.

The steps are shown in more detail in the following slides

Prior to commencing the set up, go to settings-mobile-mobile data and set to OFF on the smart device you are using to pair the AC Wi-Fi to your home network.

iOS – device update

Go to Settings ⚙ > General > Software Update.
The screen shows the currently installed version of iOS and whether an update is available.

Android – device update

1. Go to your **settings** and, depending on your device,
2. Find your **device or system settings**.
3. Press **check for updates**
4. Press **download and install** if a new update is available
5. **Restart** at the end of the process if necessary.

iPhone – App update

1. Open the App Store.
2. Tap your profile icon at the top of the screen.
3. Scroll to see pending updates and release notes.
4. Tap Update next to an app to update only that app, or tap Update All.

Android – App update

1.Open the Google Play Store app .
2.At the top right, tap the profile icon.
3.Tap Manage apps & device. Manage.
4.Tap the app you want to update. Tip: Apps with an update available are labeled "Update available."
5.Tap Update.
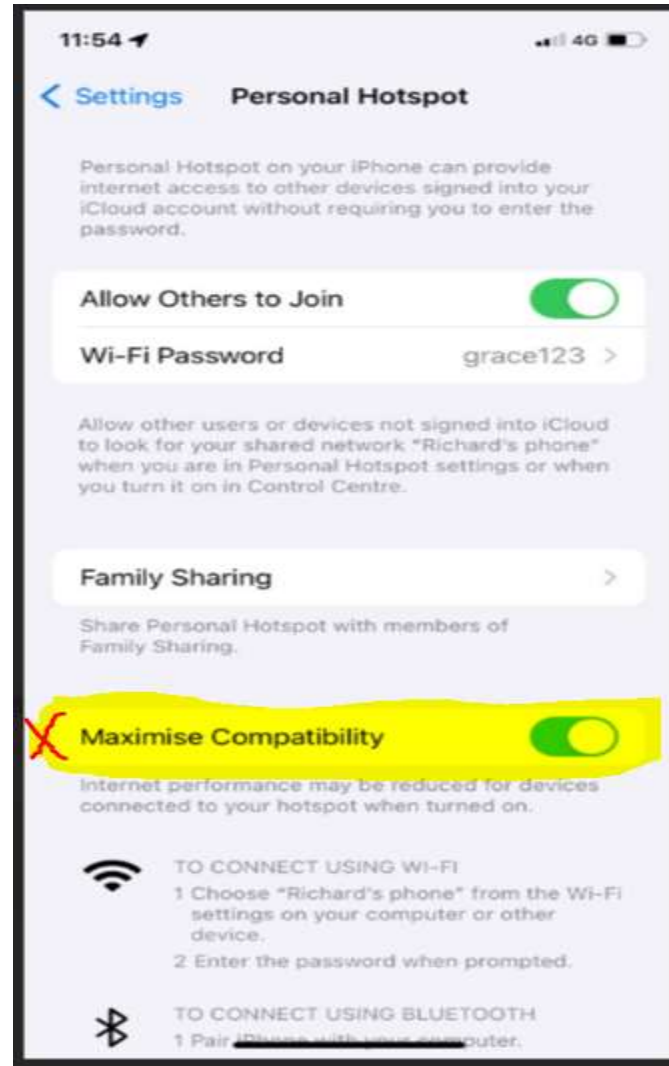
This APP prefers 2.4GHZ band, some routers has band steering enabled by default. If you router does not then you will need to switch from 5 GHz to 2.4 GHz manually. The image on this page shows, if using another smart phone's hotspot, to turn maximise compatibility ON.
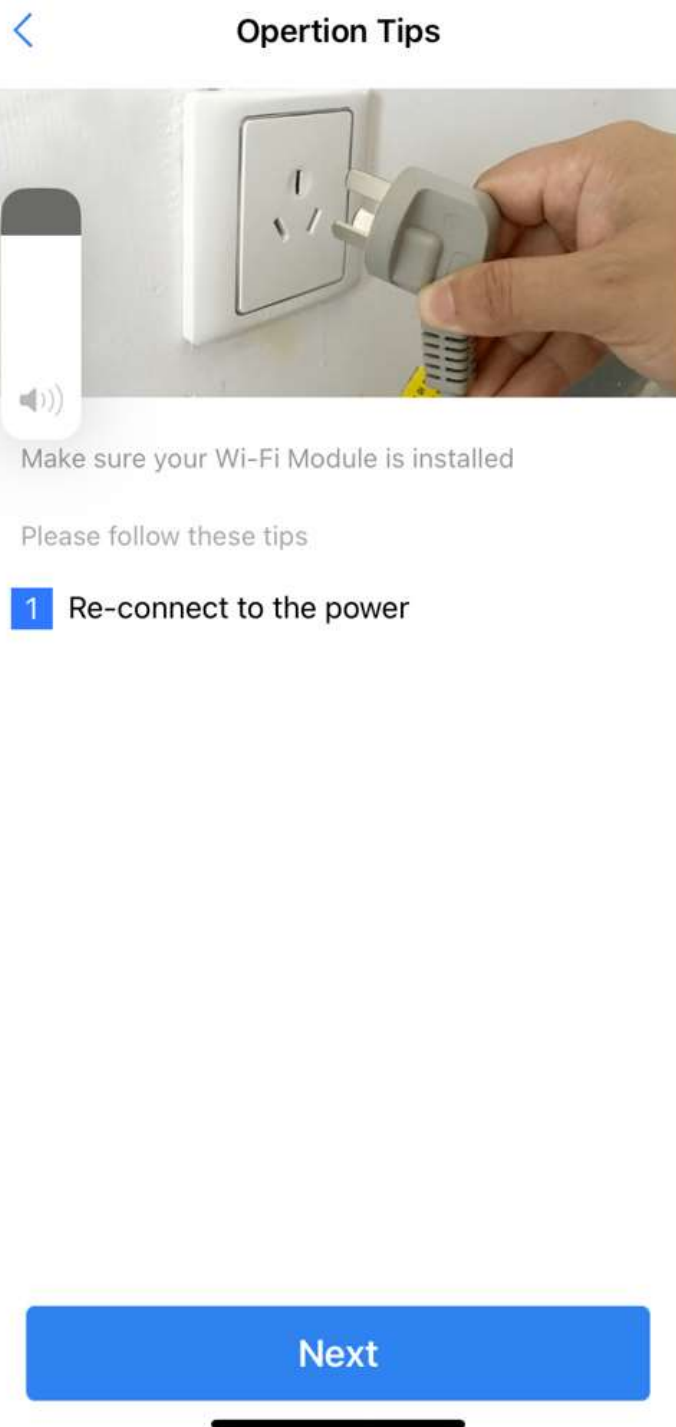
1) Download APP

Haier WiFi module is used together with smart phone(iOS or Android), please download "Smart Air2" in App store or download by scanning the QR code.
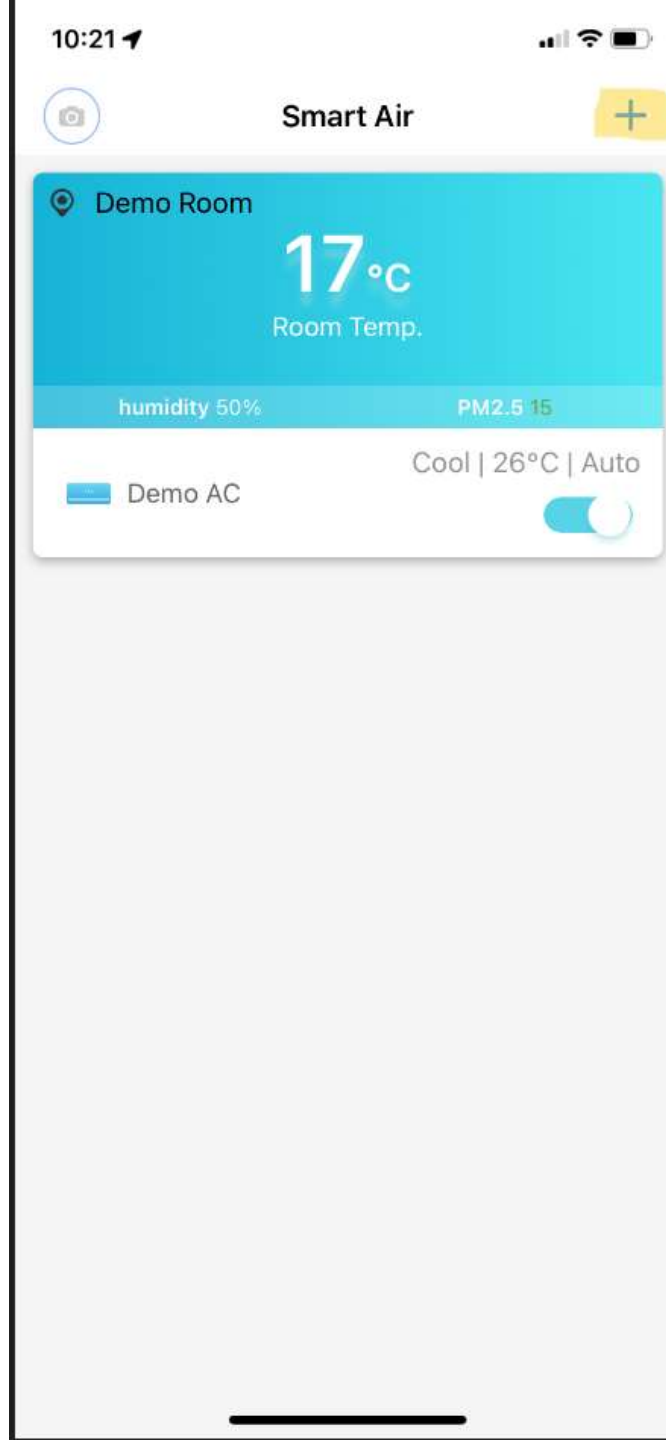
Once the APP has been downloaded, press the plus symbol to begin the pairing process

Add device

Air Conditioner ✓

Air Cube ○

Purifying Cube ○
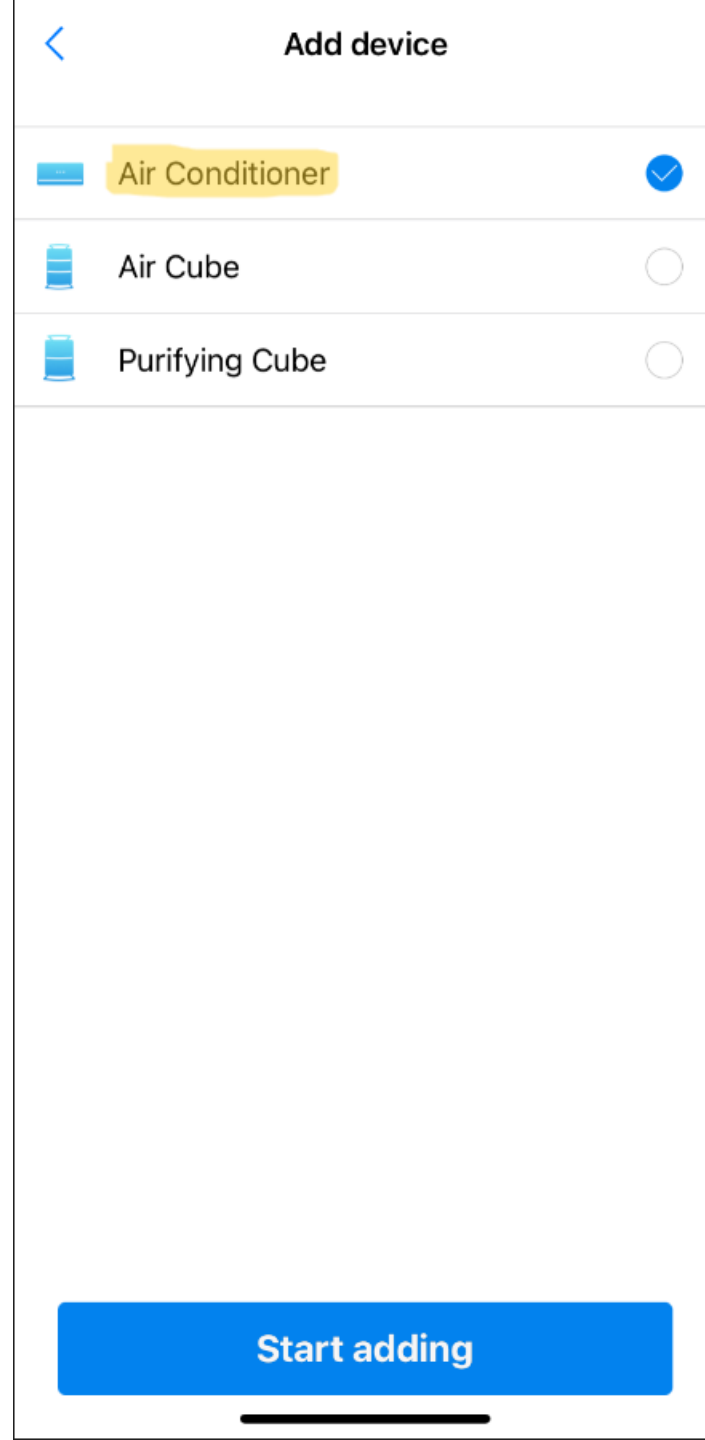
Start adding

Select air conditioner, then press: "start adding"

Make sure your Wi-Fi Module is installed

Please follow these tips

| 1 | Re-connect to the power |

Next

If the Wi-Fi dongle needs to be fitted, this will require technical work to be carried out by the installing contractor. Power needs to be isolated prior to doing this. Once the Dongle has been connected, turn the power back on, then press next.

Make sure the indoor unit model is recorded at this time.

YR-E16A OR 16B WALL CONTROL

Make sure your Wi-Fi Module is installed

Please follow these tips

| 1 | Re-connect to the power | ✓ |

| 2 | Turn on the unit. |

Next

Turn the unit on, if you have a ducted unit, the wall control needs to be turned on, then press next

YR-E17 OR 17A WALL CONTROL

Make sure your Wi-Fi Module is installed

Please follow these tips

1 Re-connect to the power ✓

2 Turn on the unit. ✓

3 Set the unit into cool, low fan speed and 86°F or 30°C.

Next

Set the unit to cool, low fan speed (Note that there may be two low fan speeds, ultra low & low, please select low speed) & temperature set point to 30°C, press next

< Settings   Wi-Fi

Wi-Fi

✓ U-AC3bbe
Security Recommendation

CHOOSE A NETWORK...

ch_1008

Please enter the interface of mobile phone
"Settings - WLAN", select "U-ACxxxx"or "Haier-uAC".

Go to settings in you smart device and then to Wi-Fi – look for the unique code in the wifi settings and select, then return to the App & press already connected.

Already connected

Select your Wi-Fi network and make sure the Wi-Fi can access the internet(Home Web Wi-Fi)

Workshop

HUAWEI-B315-BDA2-3

HUAWEI-B315-BDA2 ✓

FPA-OPS

FPA-IOT

FPA-BYOD

TPW4G_6D62AD

Next

Next, look for your own Wi-Fi network and select it, then press Next.

HUAWEI-B315-BDA2

5G hertz WiFi binding is not supported in
the version

Next

Enter the password for your Wi-Fi
network, then press Next

58s
Device configuration

....

This is the next screen that will appear.

Your phone and device are not in the same WIFI,please change network setting

This screen may appear next, there is nothing to do here & it is normal to see this.

🙂 Connection successful

Your device has been successfully connected to the Internet

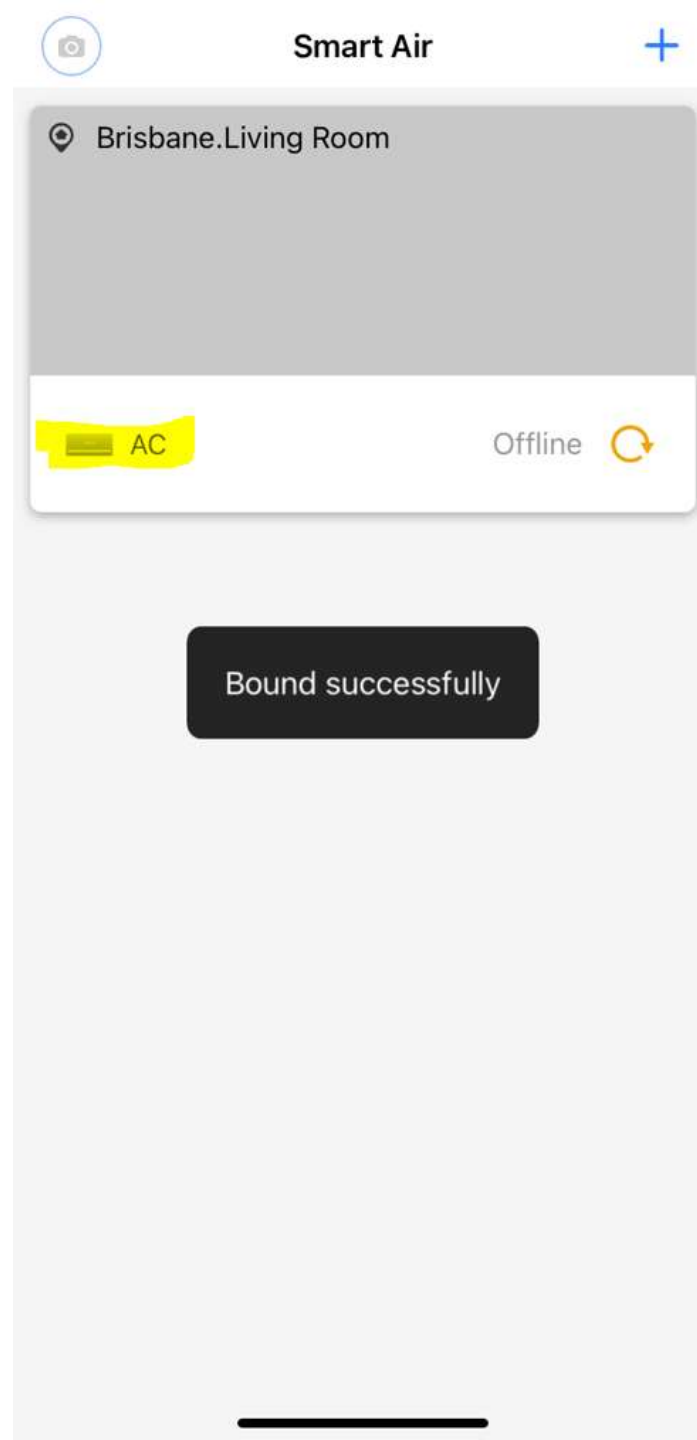Select City   ›

Select room   Living Room ›

Save

Once connection is successful, this screen will appear. Pressing select city will bring up the various states, select your state, then look for your city. You can change the select room if required, the press Save.

This screen will then appear indicating the pairing has been successful. Press the AC icon.

Smart Air

📷 **Smart Air** +

⊙ Brisbane.Living Room

29°C

Room Temp.

Cool | 29°C | Low

▭ AC
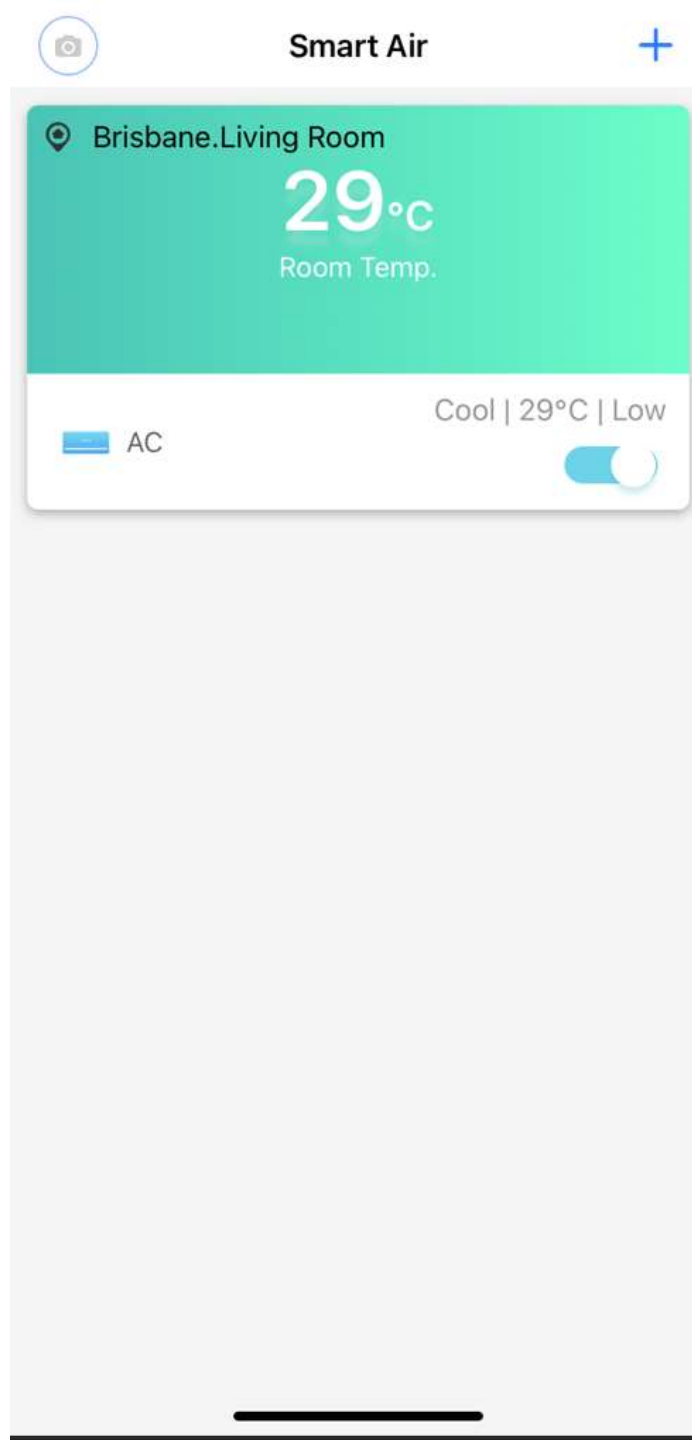
When this screen appears press the AC icon.
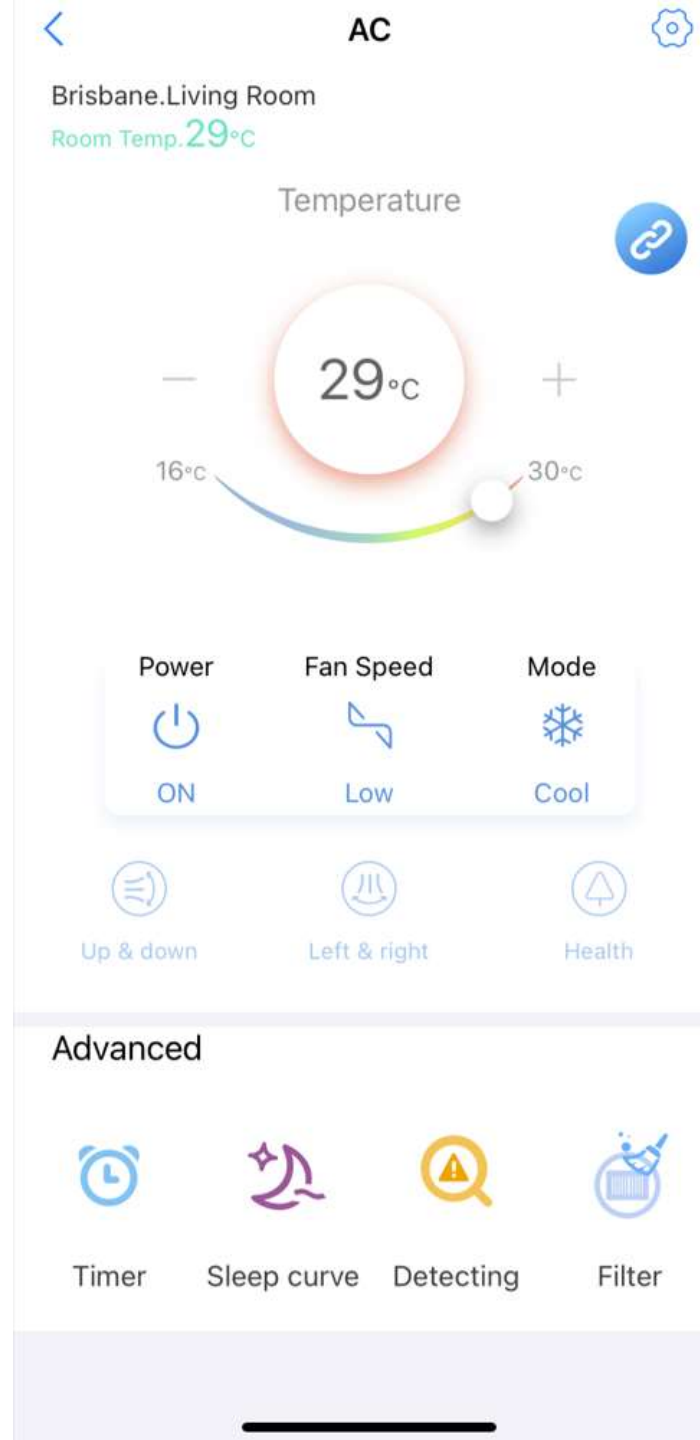
You can now control your AC unit from your smart device.

Troubleshooting

- If the app cannot find the AC Wi-Fi signal, rest the power and try the sync process again. The Wi-Fi unit has a light that flashes when it is looking to connect to a device. F series and Dawn units flash a Wi-Fi symbol on the display when searching for a Wi-Fi, Tempo has a Wi-Fi light. After 10 minutes the AC Wi-Fi unit will stop looking for a connection and power must be reset to the AC unit.
- If the light does not flash on the Wi-Fi unit it is either not connected correctly or is faulty. Get the installer to check the Module is installed correctly. In ducted AC systems the installer must mount the Wi-Fi unit outside of the air conditioner control box and check the light flashes on the Wi-Fi unit
- Units with built in Wi-Fi units with no light flashing or no Wi-Fi display appearing will need an authorised tech to attend.
- If the App has found the AC Wi-Fi but does not connect after the home router password has been entered, it may be the internet is slow or the traffic to the Haier servers is very high. Give it a few hours and try again.

Other Information

- If you have forgotten the account password, click on the Forgotten Password link and follow the steps. If it will not accept a new password it is likely the App is out of date and the latest app needs to be installed.
- If the app keeps showing errors after the home Wi-Fi password is entered and is connecting, uninstall and reinstall the app. If it continues to show errors we need the account email supplied to us so we can ask the Haier U-Home team to check the account for errors.   haieraircon@fisherpaykel.com