

3575 Moreau Court • Suite 220 South Bend, IN 46628 512-795-4171 customercare@jamesmartinvanities.com

CONTACT LIST & INFORMATION

CUSTOMER CARE CustomerCare@JamesMartinVanities.com 512-795-4171

- Order Status / Tracking Information
- Warranty Claims
- Customer Service Questions
- Product Questions
- Invoice Payments

ACCOUNTING

AR@JamesMartinVanities.com

512-795-4171

- Request Copies of Invoice(s)
- Refund Check Status
- Update Accounting Contact Information

INTERIM RETAIL CHANNEL MANAGER

Lea.Proctor@JamesMartinVanities.com

32-598-4614

- Lea Proctor
- Account Management
- Account Review
- Account Introduction
- Internal Contact if External Rep is Unavailable

TRAINING MANAGER

Samantha.Pendergrass@JamesMartinVanities.com

\(269-340-5428 \)

- **Product Training**
- Sales Training
- Salsify Overview
- Other Training Resources

JMV PORTAL

F&D Portal

- MAP Policy
- Delivery Policy
- Warranty Policy
- Online Price Guide
- Marketing & Sales Resources
- Training Resources & Videos

ONLINE PRICE GUIDE - SALSIFY CATALOGUE

Salsify Online

- Real Time Pricing
- Real Time Inventory Availability
- Product Information
- Product Spec Sheets

At James Martin Vanities, we are committed to providing exceptional customer service. Our team of knowledgeable professionals is always available to answer any questions you may have and provide expert guidance. We take pride in our work and strive to ensure that every customer is completely satisfied.