



PetSafe

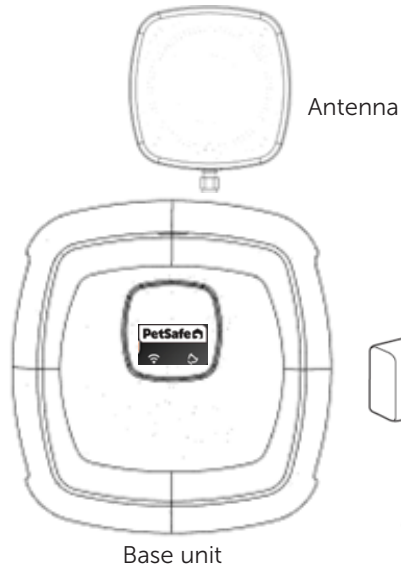
Get Started!

FP0

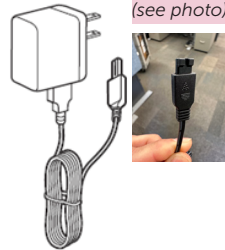
Unbound™

Customizable GPS Fence

What you have:



Base unit power adaptor



Same wall adaptor as shown in 400-2498 Stay & Play Compact, but cord will have a different end (see photo):



Collar with short contact points



Battery charger

Illustrate the charger without batteries. It will have a PetSafe logo on it.



Collar battery



Long contact points



Test light tool



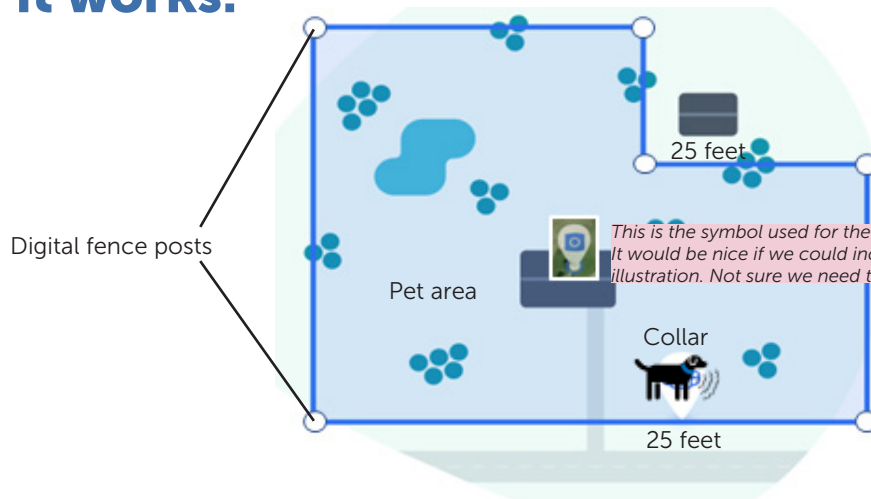
Mounting hardware

What you need:

- Wireless router (2.4 GHz)
- High-speed internet connection
- Smartphone
- Tape measure
- Phillips screwdriver
- Scissors
- Non-metallic collar and leash (for training)

Important: We do not recommend the fence system for dogs with a history of aggressive behavior. The collar may be too large for dogs under 8 pounds.

How it works:



I grabbed this basic image from the app. I'm thinking it would be nice for our illustration to be somewhat similar for consistency. The illustration needs to show a large property instead of our usual suburban lot. Needs to call out the base unit, collar, digital fence posts, pet area, and 25 feet between the boundary and any structures or roads.

This is the symbol used for the base unit in the app. It would be nice if we could incorporate it into our illustration. Not sure we need the white "balloon" around it.

The Unbound™ Customizable GPS Fence System uses GPS technology to keep your dog within a boundary you design. The system consists of three main parts: the My PetSafe® app, the base unit (with antenna) and the collar.

To set up the system, you will download the My PetSafe® app on your phone, connect the base unit to your home's Wi-Fi network and create a custom boundary by placing digital fence posts on a map of your property. You can place up to 32 digital fence posts to create the boundary, which will be saved to the collar.

Your dog will wear the collar, and once trained, will be allowed to roam freely inside the boundary or pet area. If your dog tries to leave the pet area, the collar will sound a warning tone and then deliver a safe static correction through contact points

touching your dog's neck. The static correction is designed to get your dog's attention and prompt him to return to the pet area.

The base unit is the hub for communication with your dog's collar. The base unit and collar communicate with one another through a two-way radio frequency (RF) link. While the collar is within range of the base unit (about 300 feet), you can use the My PetSafe® app to:

- Monitor the collar's battery life
- Change the collar correction settings

If there is a power outage or your home Wi-Fi network goes out, the collar will continue to function normally and will correct your dog if he approaches the boundary.

Download the app and set up your fence

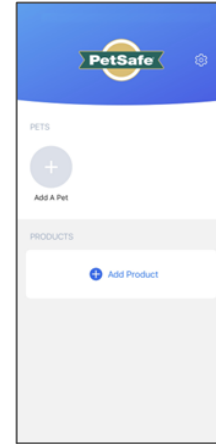
1

Create a new illustration based on this screen capture. The app will not be rebranded for quite a while so use the logo shown here.



2

Create new illustration based on this screen capture. Highlight the Add Product button somehow.



Download the My PetSafe® app.

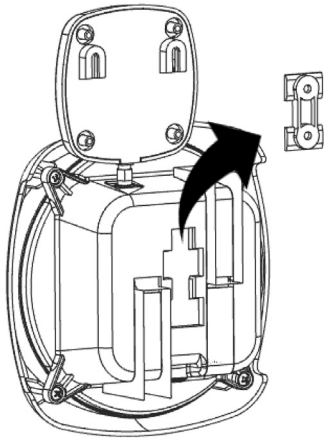
Open the app and follow the on-screen prompts to create an account and sign into the app. You will need a valid email address.

Once you are signed into the app, tap **Add Product** and then **GPS Fence**. Follow the on-screen prompts to:

- Charge the collar battery.
- Find a home for your base unit.
- Connect the base unit to Wi-Fi. (You will need your home Wi-Fi password.)
- Create your dog's fence by placing digital fence posts on a map.
- Connect to the collar.
- Assign a pet to the collar.
- Save the fence to the collar.
- Use the collar to test the fence.

Mount the base unit

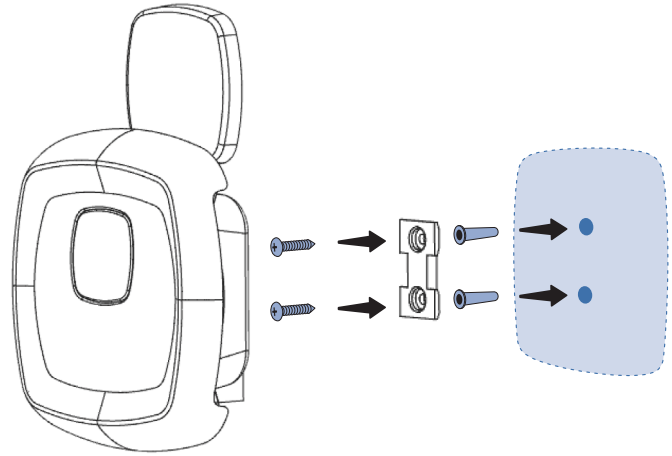
3



After you have set up and tested your fence using the app, finish your fence setup by wall-mounting the base unit.

First, slide the mounting bracket out of the slot on the back of the base unit.

4



With the flat side of the mounting bracket facing you, position the mounting bracket on the wall, at least 5 feet above the floor.

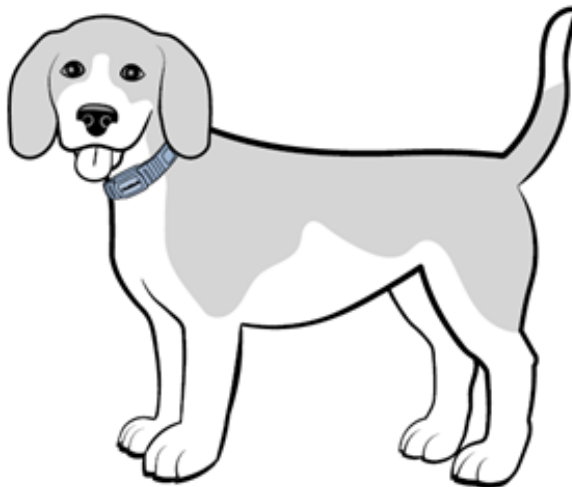
Make sure the bracket is level, then fasten it to the wall using the provided mounting hardware. Use both screws and anchors for installation in drywall; otherwise, use screws only.

Place the base unit on the mounting bracket and then slide it down to secure it.

Fit the collar

5

Start with image from page 5 of the NanoBark US QSG (400-2588) (it shows the collar a little higher than our other similar illustrations), update collar for Basic GPS Fence. Flip the illustration horizontally and adjust the ears on the dog so we can show the antenna at the back of the neck.



With your dog standing comfortably, place the collar high on his neck, just behind his ears. The PetSafe® logo should be right side up, and the collar's antenna should be centered at the back of your pet's neck.

The contact points should be touching your dog's skin. If your dog has long or thick hair, it may be necessary to switch to the long contact points provided or trim (not shave) the hair around the contact points.

Check the tightness of the collar by inserting one finger between the end of a contact point and your dog's skin. The fit should be snug but not constricting.

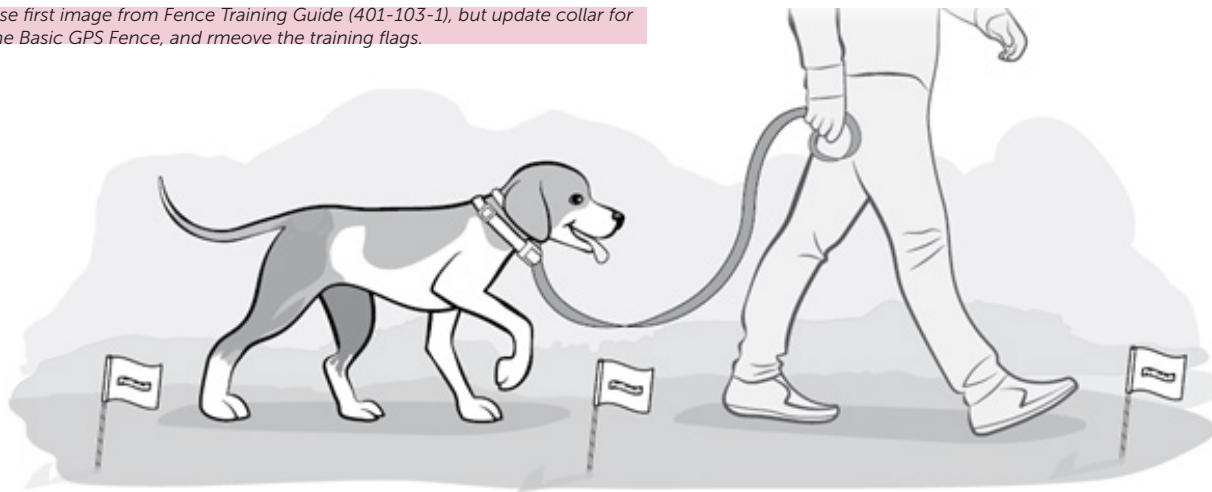
Once you are satisfied with the fit of the collar, remove it from your dog and trim the excess strap, making sure to allow room for growth or a thicker winter coat.

Important: Always remove the collar from your dog when the system is not in use. Avoid leaving the collar on your dog for more than 12 hours a day, and never attach a leash or ID tag to it — use a separate collar for that. Please read the customer care guide for more important safety information about how to fit and use the collar.

Train your pet

6

Use first image from Fence Training Guide (401-103-1), but update collar for the Basic GPS Fence, and remove the training flags.



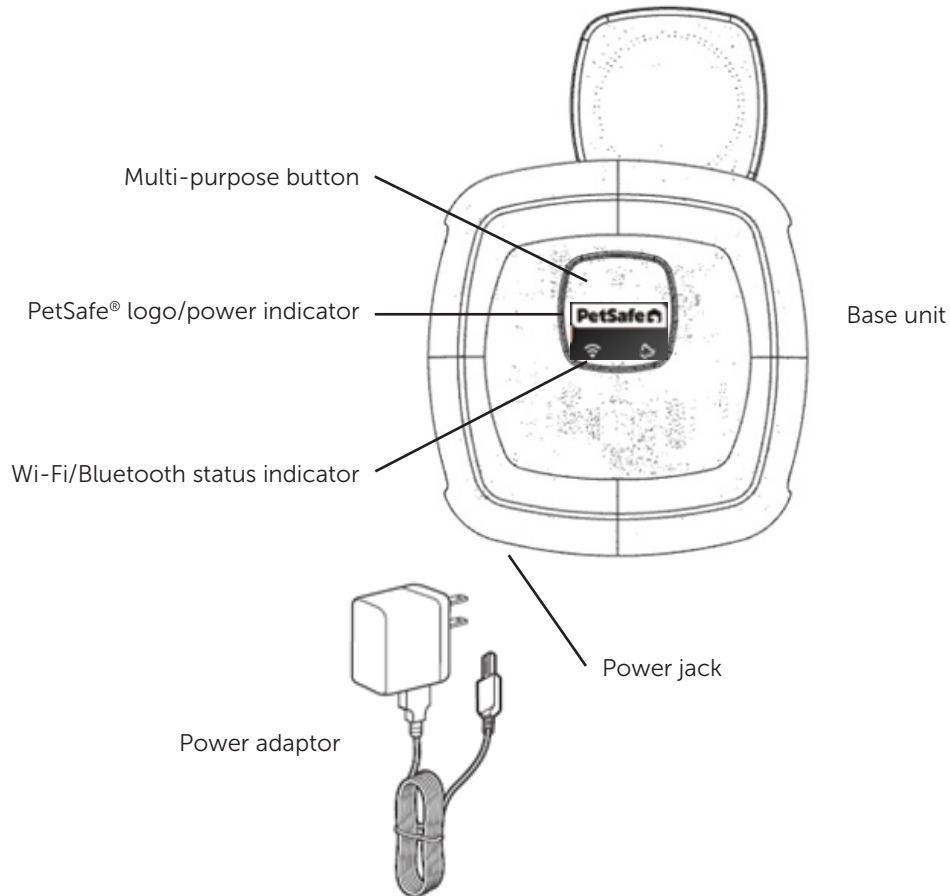
With the collar powered on and close to the base unit, open your dog's pet profile in the app and choose the desired correction level: tone only or static correction levels 1 through 10. Take care to choose the best correction level for your dog's temperament.

Follow the steps in the provided training guide to train your dog to understand and respect the boundary. Your dog should be old enough to recognize basic obedience commands such as "sit" and "stay" (approximately 6 months or older).

Whether your pet loves rolling on his back in the grass or playing a game of fetch, the PetSafe® Basic GPS Fence System will help keep him safe while he enjoys the great outdoors.

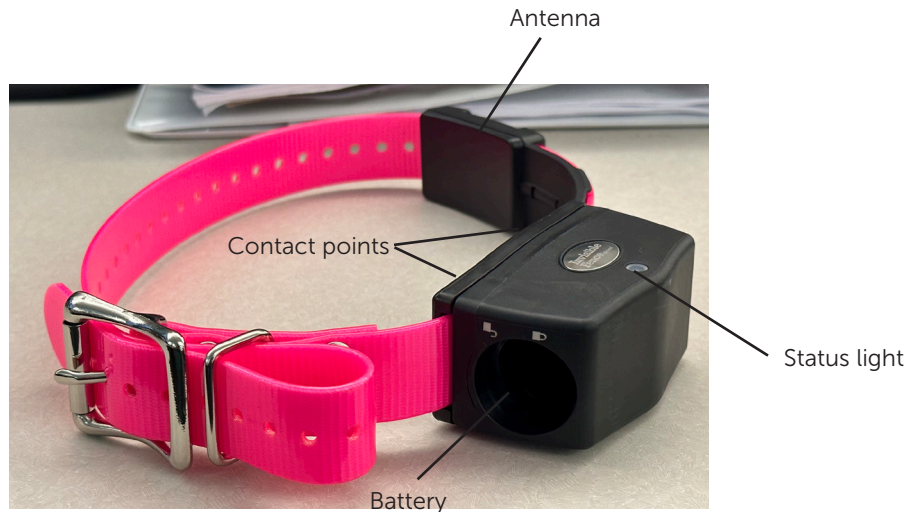
We'll help keep your dog safe in your wide-open space.

About the base unit:



Button/ indicator light	Function/ light color	Usage/ meaning
 PetSafe® logo/power indicator	White	The base unit has power.
	OFF	The base unit does not have power.
 Wi-Fi/ Bluetooth status indicator	Yellow, slow blinking	The base unit is powered on but not yet connected to the app, Wi-Fi, or the internet.
	Yellow, solid	The base unit is connected to the app, but not Wi-Fi or the internet.
	Blue, fast blinking	The base unit is attempting to connect to Wi-Fi.
	Blue, slow blinking	The base unit is connected to Wi-Fi but not the internet.
	Blue, solid	The base unit is connected to Wi-Fi and the internet.
 Multi-purpose button	Red, fast blinking	The base unit was unable to connect to the Wi-Fi network.
	Mute alarm	To temporarily mute the Pet out of boundary alarm, press and release the multi-purpose button. The Pet out of boundary indicator will continue to glow red until the collar is detected inside the boundary.
	Wi-Fi soft reset	Press and hold the multi-purpose button for 5 seconds to reset the base unit's Wi-Fi module but retain your Wi-Fi credentials.
	Factory reset	Press and hold the multi-purpose button for 10 seconds to erase your Wi-Fi credentials and return

About the collar:



Charging the collar battery

To charge the collar battery:



1. Place the battery in one of the slots in the battery charger. Turn the battery so the arrow on the top of the battery points to the unlock icon.
2. Press the battery down and turn it clockwise to the locked position.
3. Plug the battery charger into a standard electrical outlet.
4. After charging, release the battery from the charger by pressing it down and turning it clockwise to the unlocked position.

The slot's LED will glow red when the battery is charging and green when charging is complete (within 4 hours). Each charge can last 48 to 72 hours, depending on frequency of use.

If desired, you can purchase an additional battery on petsafe.com so you can have one battery charging while the other is in use.

Using the battery in the collar

To use the battery in the collar:



1. Place the battery in the slot on the side of the collar. Turn the battery so the arrow on the top of the battery points to the unlock icon.
2. Press on the battery and turn it clockwise to the locked position. The collar will power on automatically.
3. When it's time to recharge the battery, release it from the collar by pressing on it and turning it clockwise to the unlocked position.

Understanding the collar's status light

During normal operation, the collar's status light will flash twice at regular intervals to indicate battery status and GPS signal quality:

Color	First flash (battery)	Second flash (GPS)
Green	More than 16 hours battery life remaining	GPS signal quality is good.
Yellow	12 to 16 hours battery life remaining	GPS signal quality is fair.
Red	Less than 12 hours battery life remaining	No signal

Unbound™

Customizable GPS Fence



We're here to help!

For questions or additional tips:
support.petsafe.com

1-Year Warranty | ©2023 Radio Systems Corporation | Model: PIF00-17777 | 400-2590
For important safety instructions, please see the customer care guide.