

# OPENSWIM PRO

## User Guide

S710

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# Downloading the Shokz App



## Shokz

The Shokz App allows you to switch between Bluetooth and MP3 modes, manage multipoint pairing, upgrade firmware, change EQ modes, switch the order of MP3 music playback, and more. Download the App now for a simple and seamless audio experience.

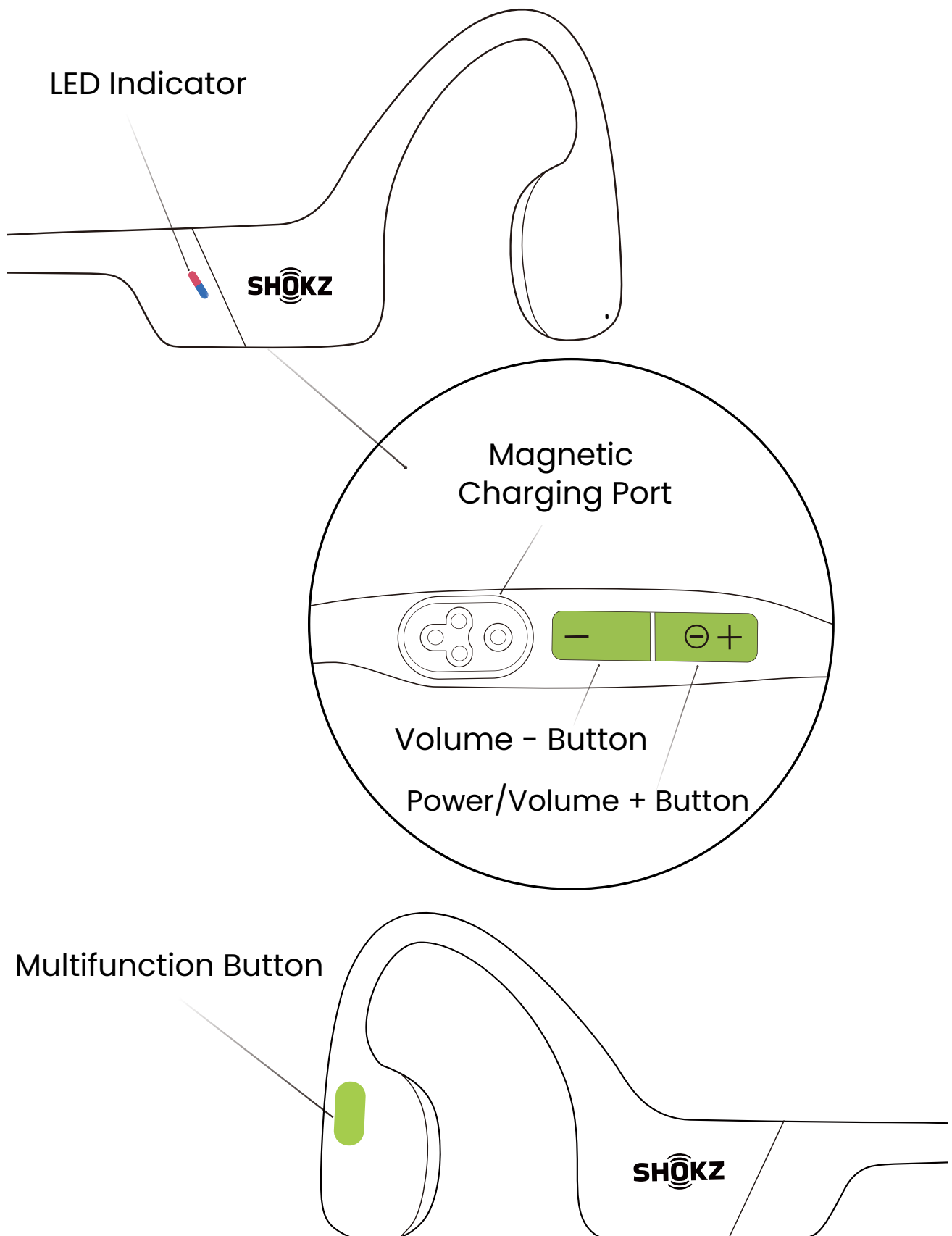
\*Only for limited regions.

Go to [userguide.shokz.net/openswimpro](https://userguide.shokz.net/openswimpro) for more information.

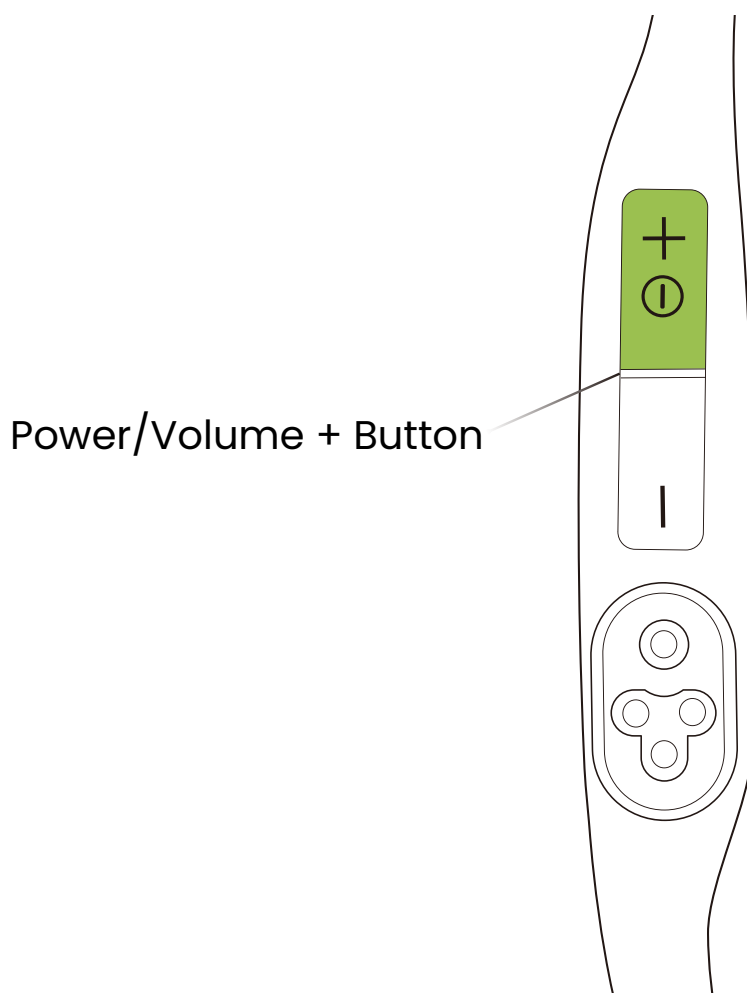
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# **How It Works**

# Headphones Control



# ON/OFF



## Turn on the headphones:

Press and hold the Power/Volume + button until the LED Indicator flashes blue.

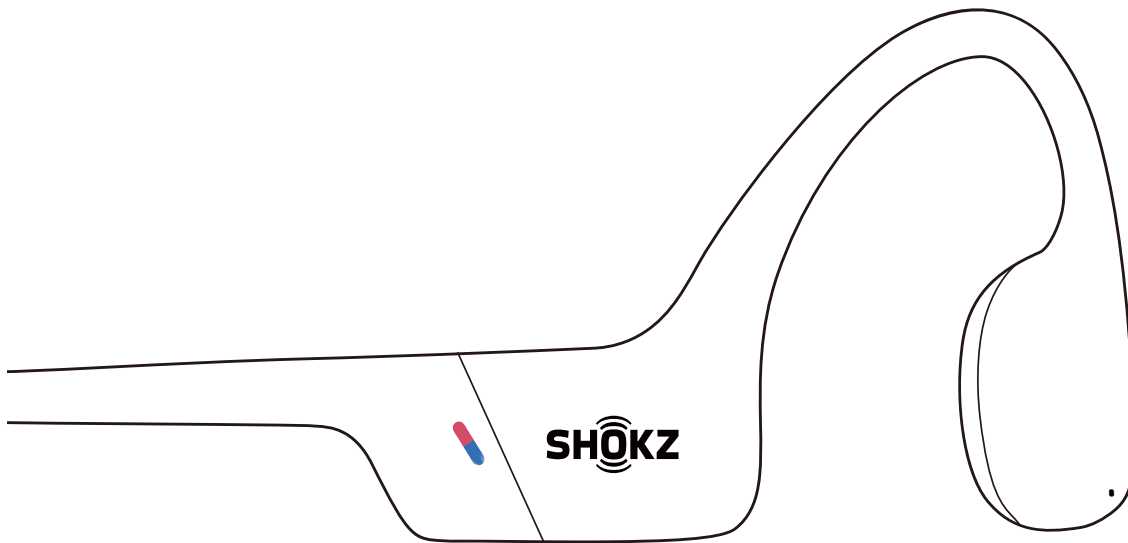
\*A power-on tone will be heard at this time.

## Turn off the headphones:

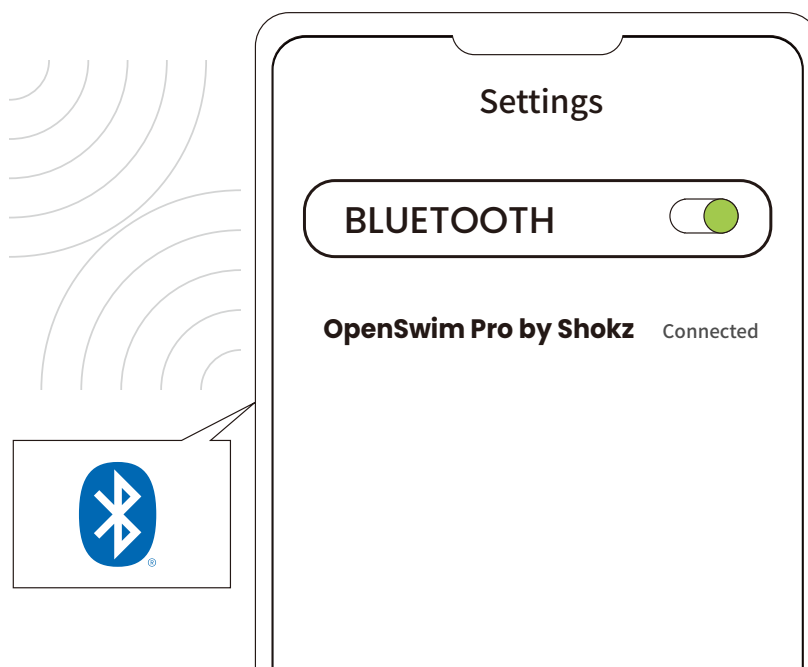
Press and hold the Power/Volume + button until the LED Indicator flashes red.

\*A shutdown tone will be heard at this time.

# Pairing



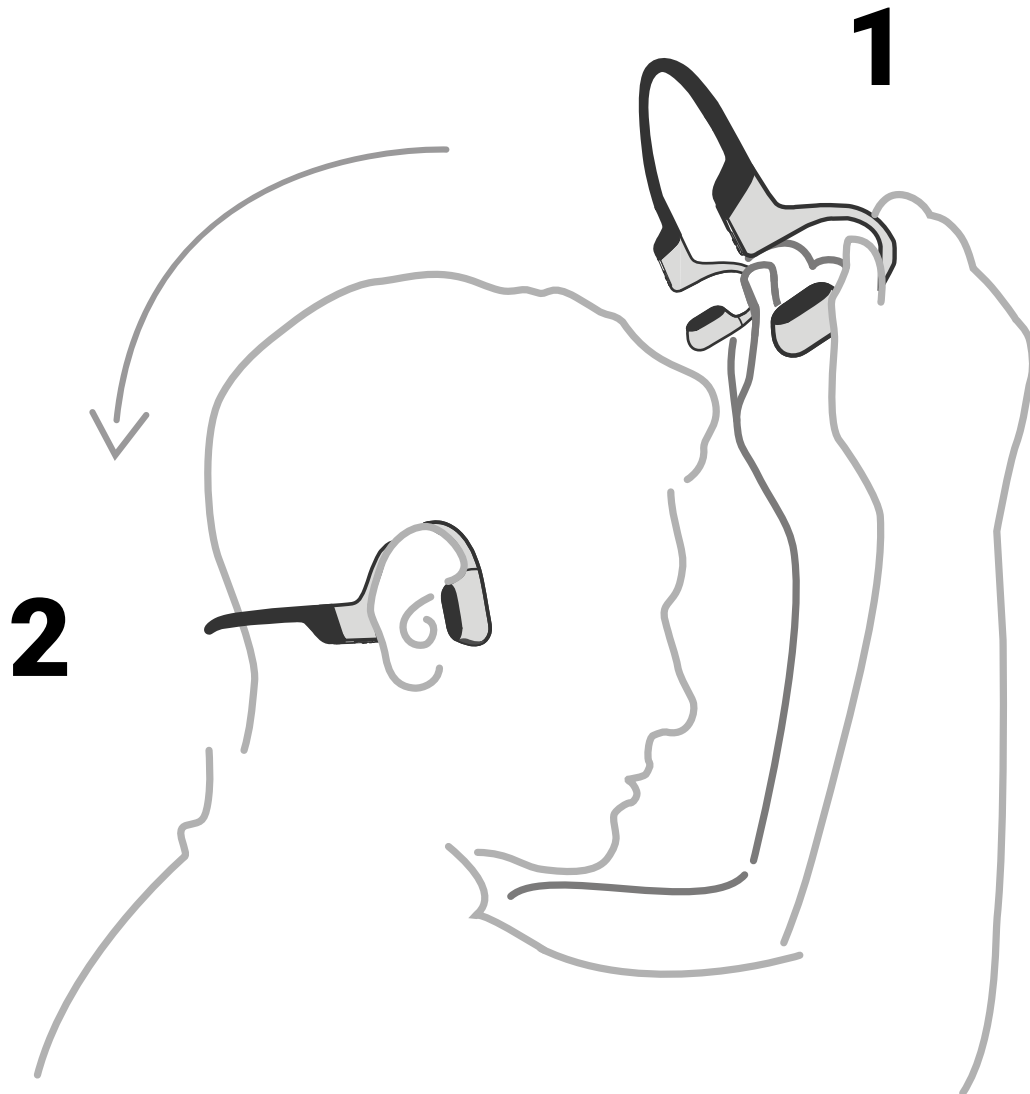
1. Start with OpenSwim Pro turned off.
2. Press and hold the Volume+ Button for 5 seconds until the LED **Indicator flashes red and blue.**



3. Open your device's **Bluetooth** settings and select "OpenSwim Pro by Shokz". Once your device confirms successful pairing, you're all set.



# How to Wear



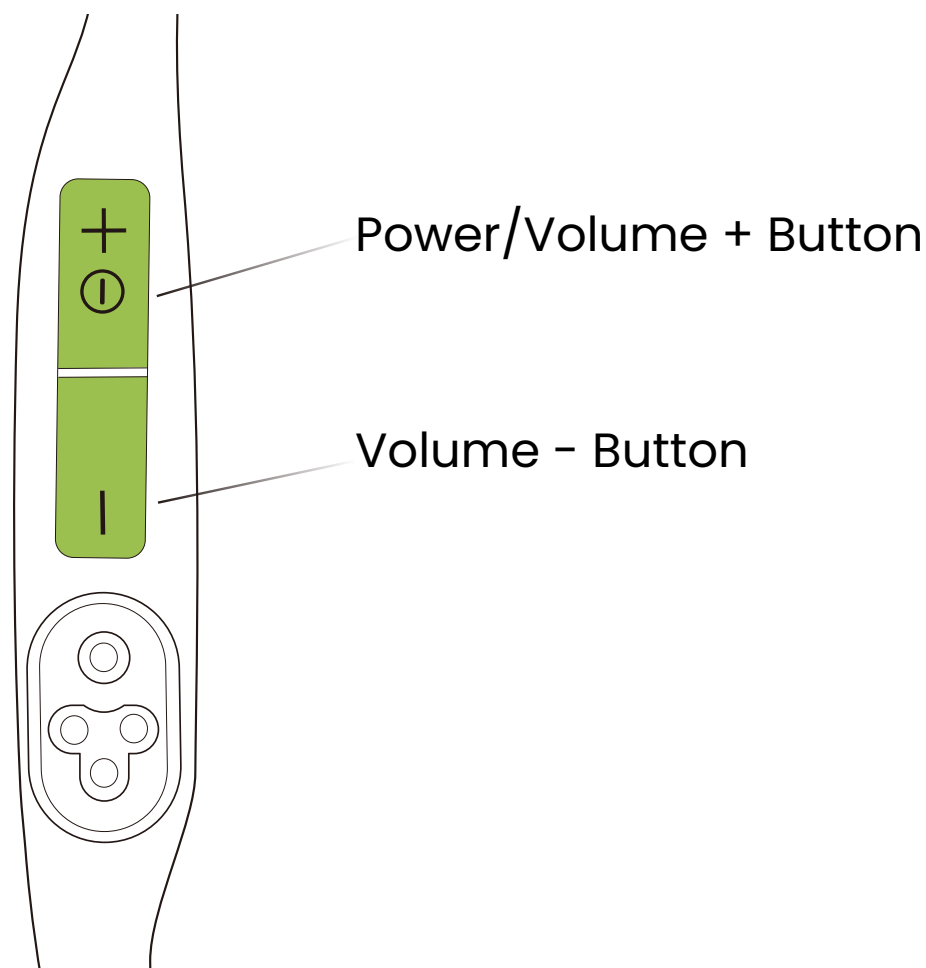
**Pick up the headphones, bring them behind the back of the base of your neck, position the earhooks on your ears, then enjoy your music!**

\*Wearing your headphones the wrong way could cause discomfort. The transducers should rest in front of your ears.

# Volume



Operate volume controls while audio is playing.



## How to change volume:

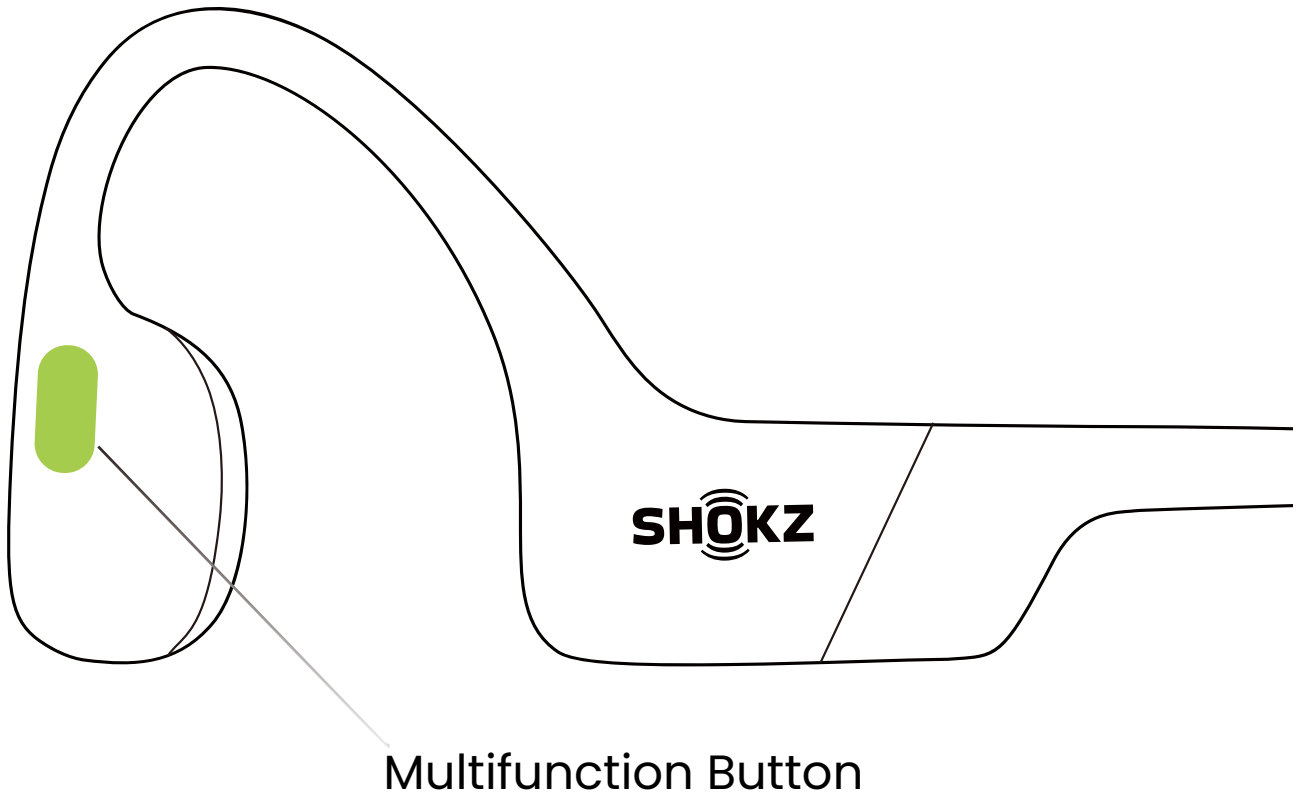
While your audio is playing, adjust headphone volume by pushing either the Volume + or Volume - buttons.

\*A “beep” will sound when the volume is at its max.



\*Listening with headphones at high volume may affect your hearing and the audio will be distorted.

# Multifunction Button



▶|| **Play/pause music** ●

Click once

☎ **Answer call** ●

Click once

⏭ **Next song** ● ●

Double-click while music is playing

📞 **End call** ●

Click Once

⏮ **Previous song** ● ● ●

Triple-click while music is playing

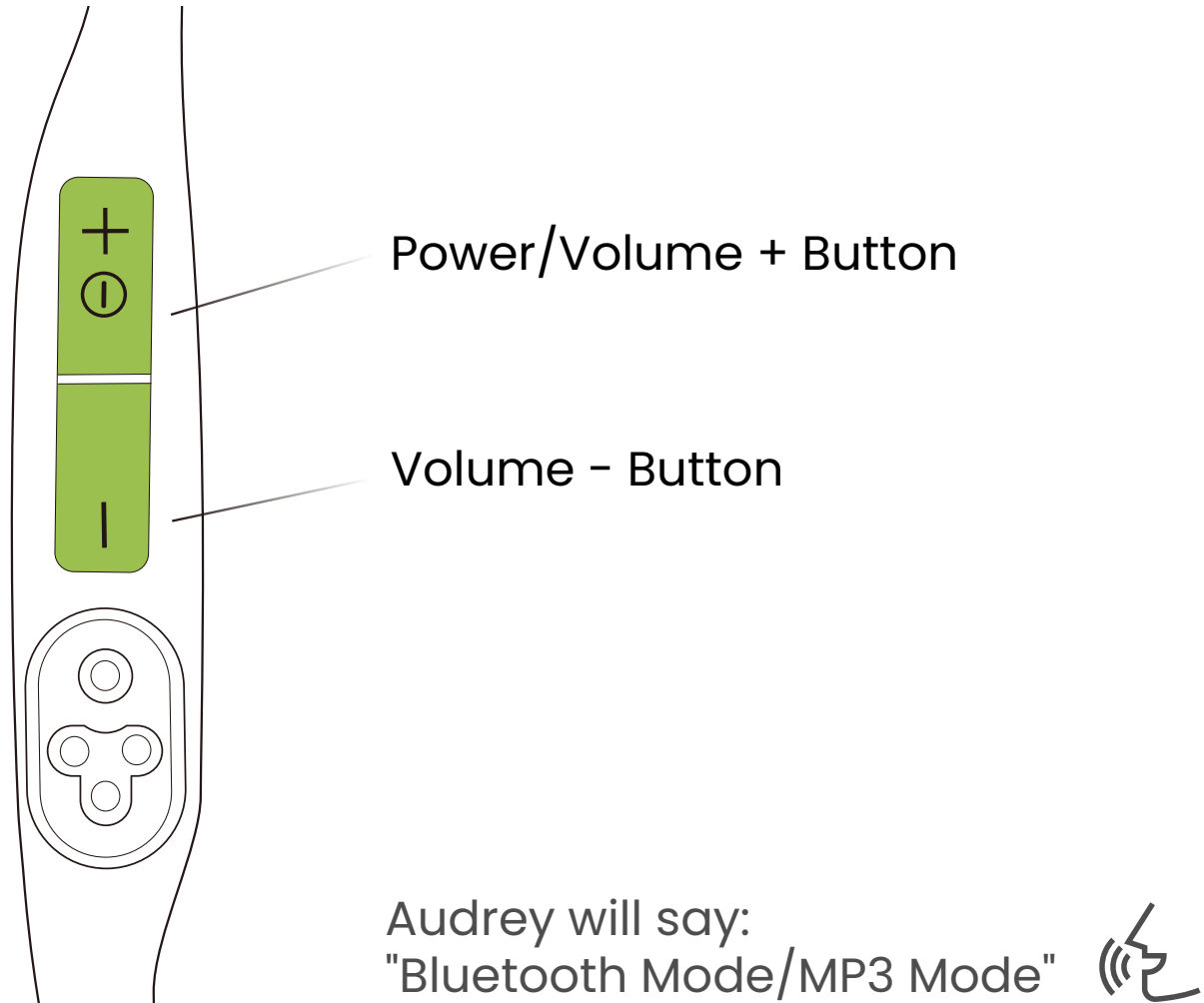
# More Functions\*

|                                               |                                                                                                          |
|-----------------------------------------------|----------------------------------------------------------------------------------------------------------|
| Prompt device's voice assistant               | Press and hold the multifunction button for 2 seconds                                                    |
| Answer call                                   | Click the multifunction button once                                                                      |
| End call                                      | Click the multifunction button once                                                                      |
| Reject a call                                 | Press and hold the multifunction button for 2 seconds                                                    |
| Answer a second call and end the current call | Press and hold the multifunction button for 2 seconds when the second call comes in                      |
| Mute a call                                   | Press and hold the Volume + button and the Volume - button simultaneously for 2 seconds during a call    |
| Unmute a call                                 | Press and hold the Volume + button and the Volume - button simultaneously for 2 seconds during a call    |
| Change the language                           | Double-click on the multifunction button while in pairing status (red and blue lights flash alternately) |

\*Only applicable for phone calls, not online calls

\*You can also redefine some of the buttons on the Shokz App.

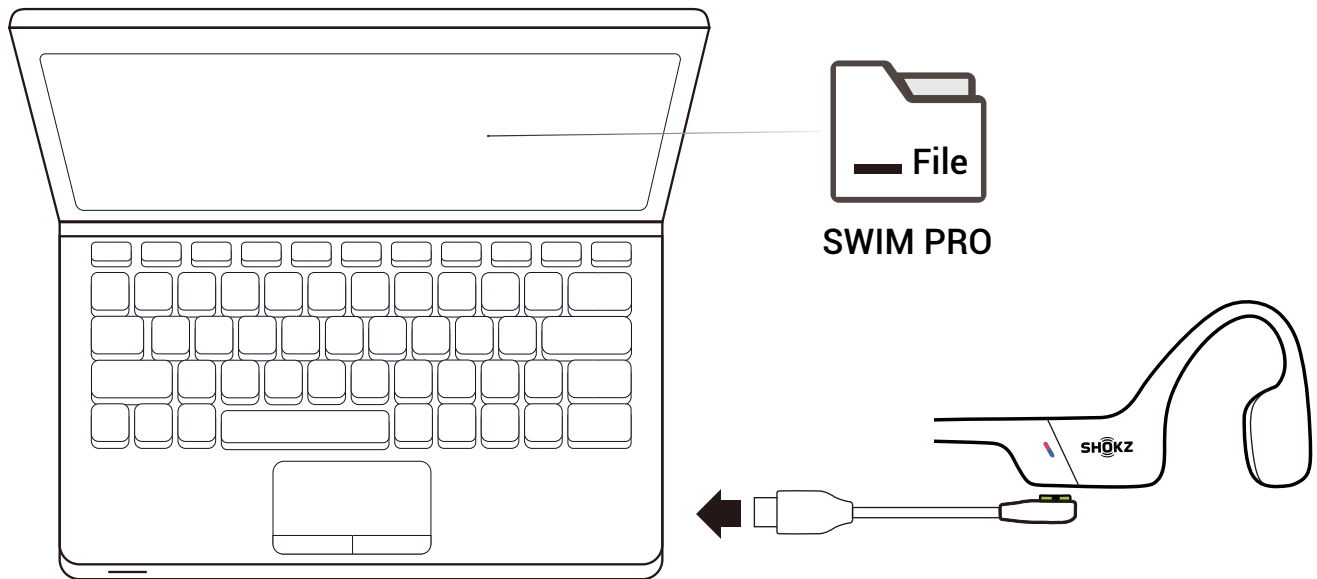
# Switching between Bluetooth and MP3 Mode



Press and hold the Volume + button and the Volume - button for 2 seconds until you hear the prompt tone.

\*You can also use the Shokz App to easily switch between Bluetooth/MP3 modes, or redefine the buttons.

# Transferring Files



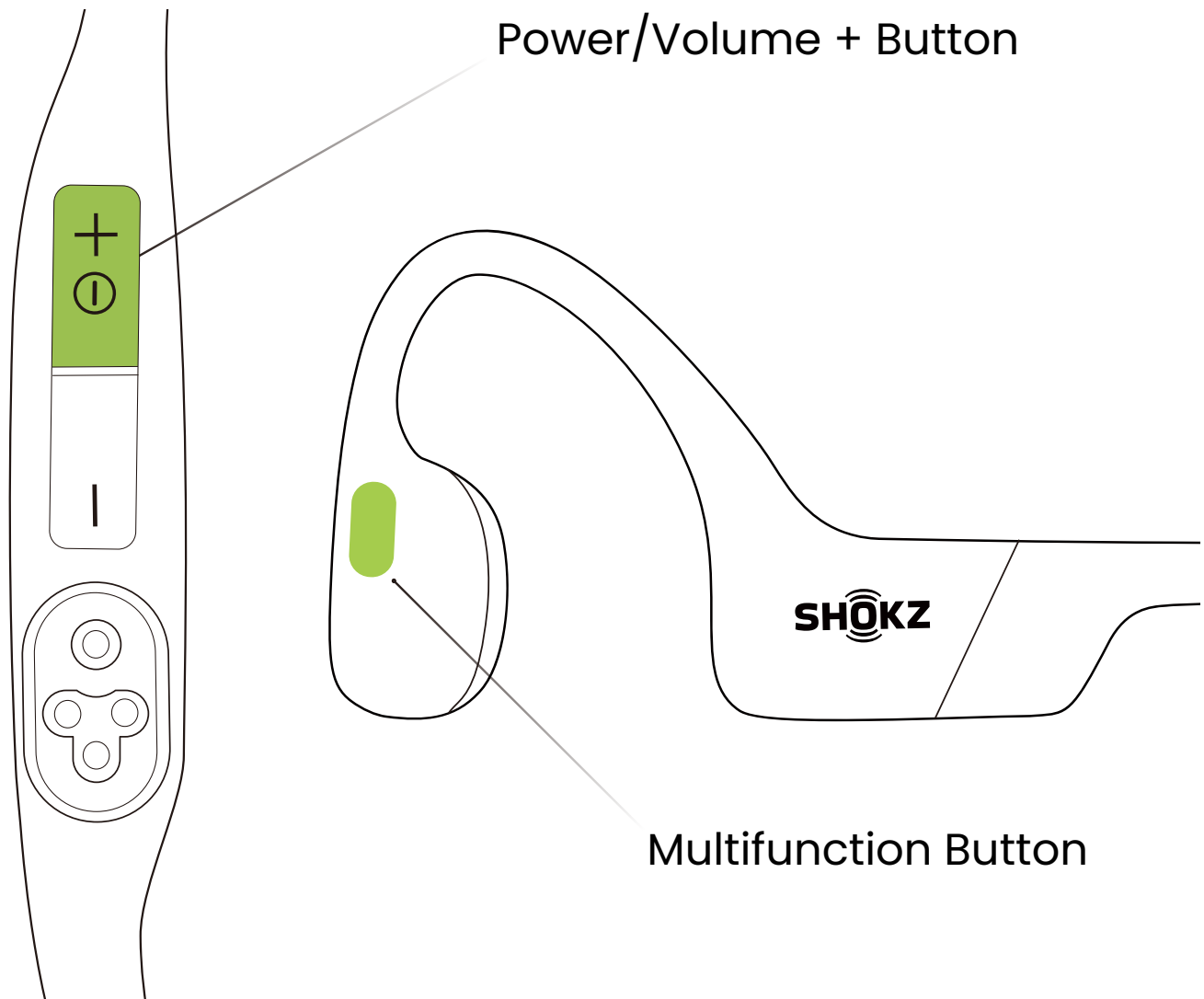
1. Connect OpenSwim Pro to your computer via the magnetic cable provided in the package.
2. A driver disk named **"SWIM PRO"** will appear on your computer. Open the **"SWIM PRO" disk** on your computer.
3. Import audio files (songs, audio books or folders) to the "SWIM PRO" disk.
4. Once the file transfer is complete, remove the "SWIM PRO" disk from your computer.

\*Please do not force an interruption during the file transfer, as this may cause damage to the product.

\*The following music file formats are currently supported by OpenSwim Pro:

| <b>Format</b> | <b>Bit rate</b>                | <b>Sampling rate</b> | <b>Remarks</b>                                                                                        |
|---------------|--------------------------------|----------------------|-------------------------------------------------------------------------------------------------------|
| MP3           | 8kbps - 320kbps                | 8kHz-48kHz           | Bit depth up to 16bit is supported.                                                                   |
| FLAC          | L0-L8<br>(1000kbps - 1900kbps) | 8kHz-96kHz           | Bit depth up to 24bit is supported.                                                                   |
| WMA           | 5kbps - 320kbps                | 8kHz-48kHz           | WMA Lossless, WMA Pro, WMA Voice, or encryption is not supported. Bit depth up to 16bit is supported. |
| WAV           | 32kbps - 1411kbps              | 8kHz-96kHz           | Bit depth up to 24bit is supported.                                                                   |
| AAC           | 8kbps - 320kbps                | 8kHz-48kHz           | Bit depth up to 16bit is supported.                                                                   |
| M4A           | 8kbps - 291kbps                | 8kHz-48kHz           | Bit depth up to 16bit is supported.                                                                   |
| APE           | 800kbps - 959kbps              | 8kHz-48kHz           | Fast/Normal format only. Bit depth up to 16bit is supported.                                          |

# Switching the Order of MP3 Music Playback



Audrey will say:  
"Normal/Shuffle/Repeat"



Press and hold the multifunction button and the Volume + button for 2 seconds in MP3 mode until you hear the prompt tone.

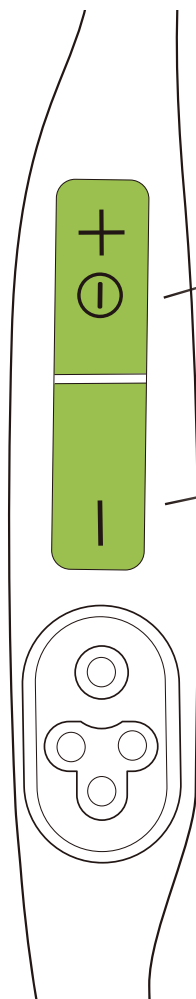
\*You can also use the Shokz App to easily switch the order of MP3 music playback.



# Check Battery Status



Operate controls while  
audio is not playing



Power/Volume + Button

Volume - Button

Audrey will say :  
"Battery high  
/Battery medium  
/Battery low/Charge me"



## How to check battery status :

Click the Volume + or Volume - button while music is paused,  
Audrey will tell you the battery status.

# **Extra Features**

# EQ Modes

There are 2 EQ modes in Bluetooth mode:



**Standard Mode:**  
Balanced frequency  
for listening to music.



**Vocal Booster Mode:**  
Enhanced intermediate  
frequencies for audiobooks,  
podcasts, etc.

There are 2 EQ modes in MP3 mode:



**Standard mode:**  
Frequency band balanced  
for non-underwater scenarios.

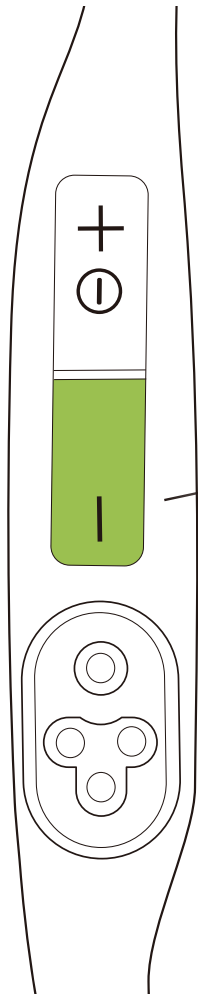


**Swimming Mode:**  
Specially crafted for swimming.  
We recommend that you turn  
this mode on while swimming  
and use it with earplugs.

# Switching EQ Modes



Operate controls while music is playing



Volume - Button

Audrey will say :  
“Standard Mode/  
Vocal Booster Mode/  
Swimming Mode”

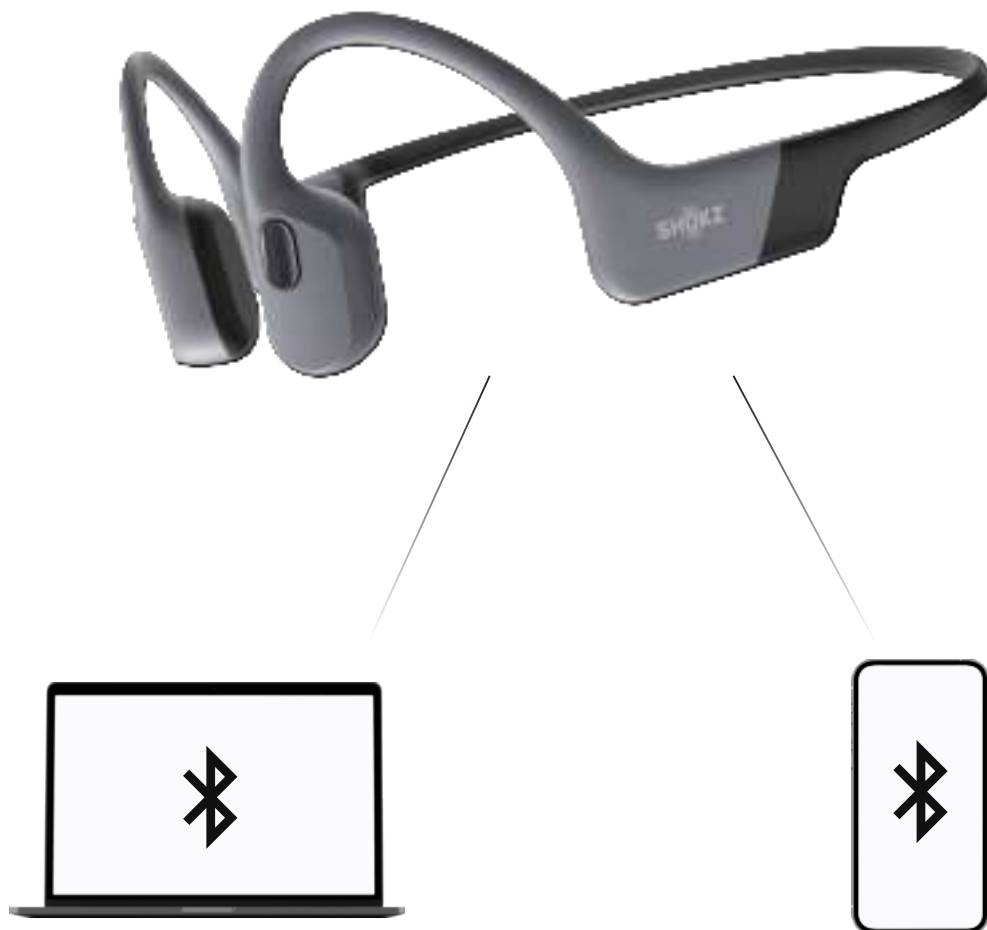


## How to switch EQ mode:

Press and hold the Volume - button for 2 seconds while music is playing until you hear the prompt tone.

\*You can also use the Shokz App to change the EQ mode

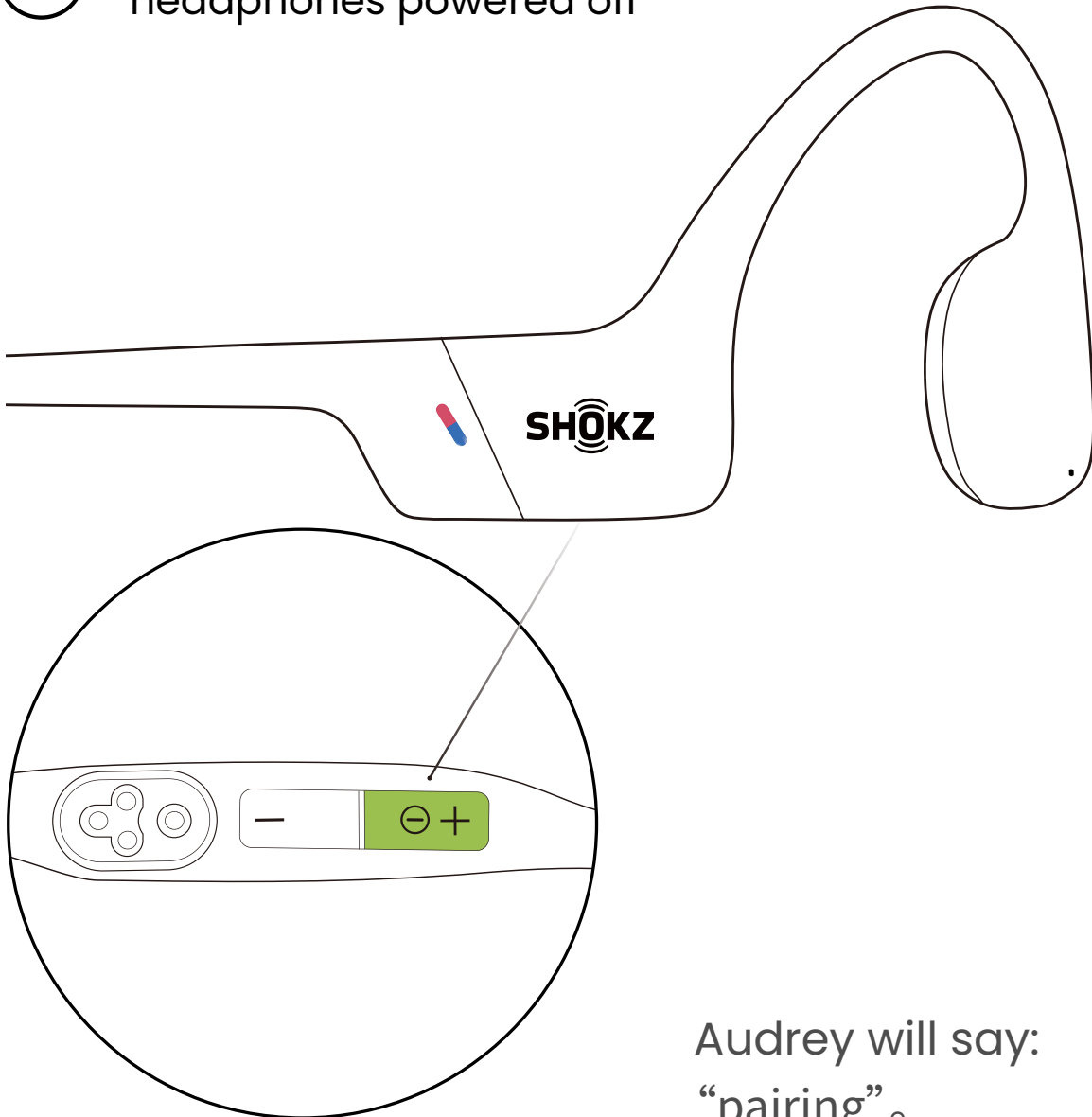
# Multipoint Pairing



## Pair Two Devices

Switch between two devices  
seamlessly with multipoint pairing

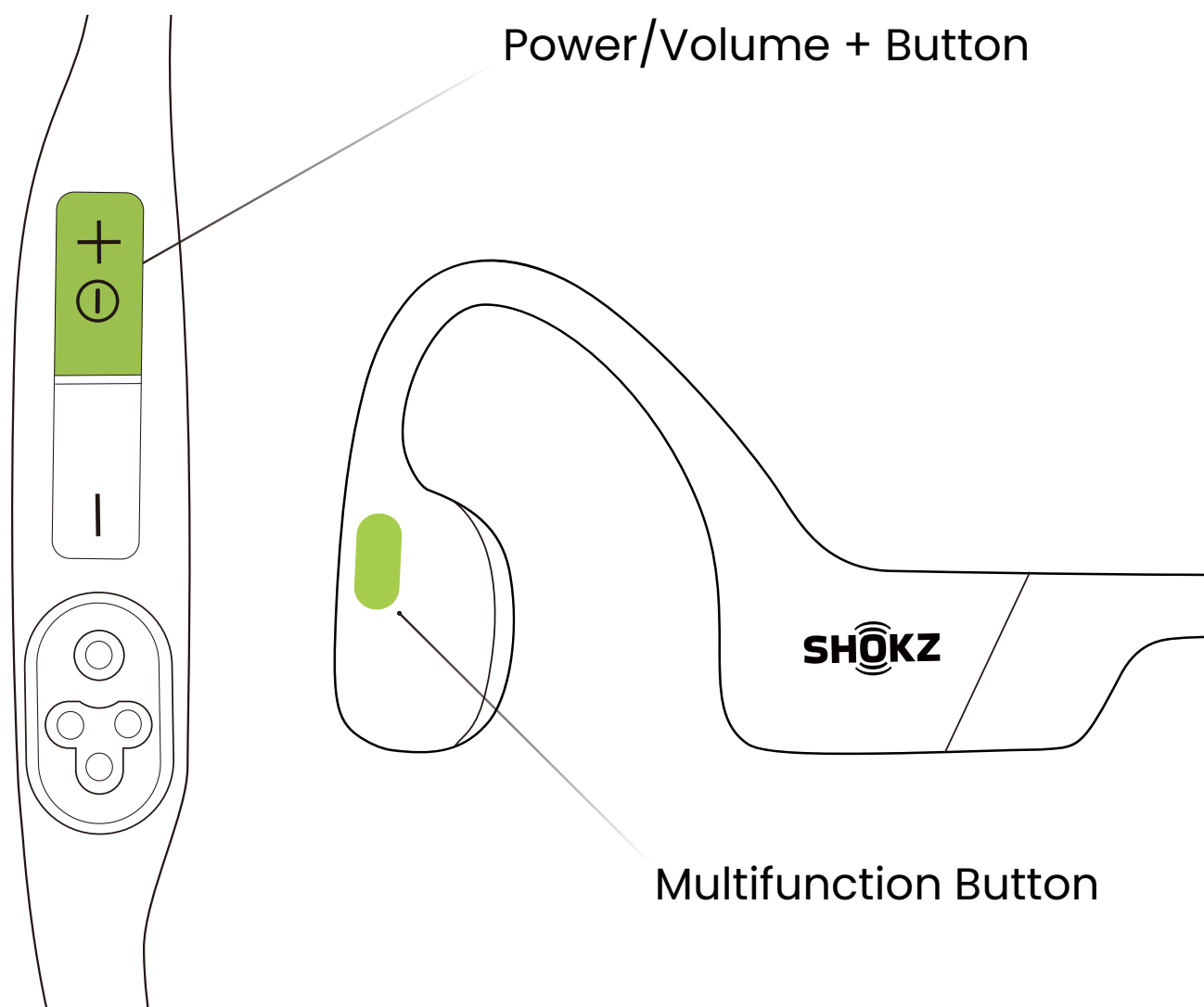
- OFF** Operate controls with  
headphones powered off



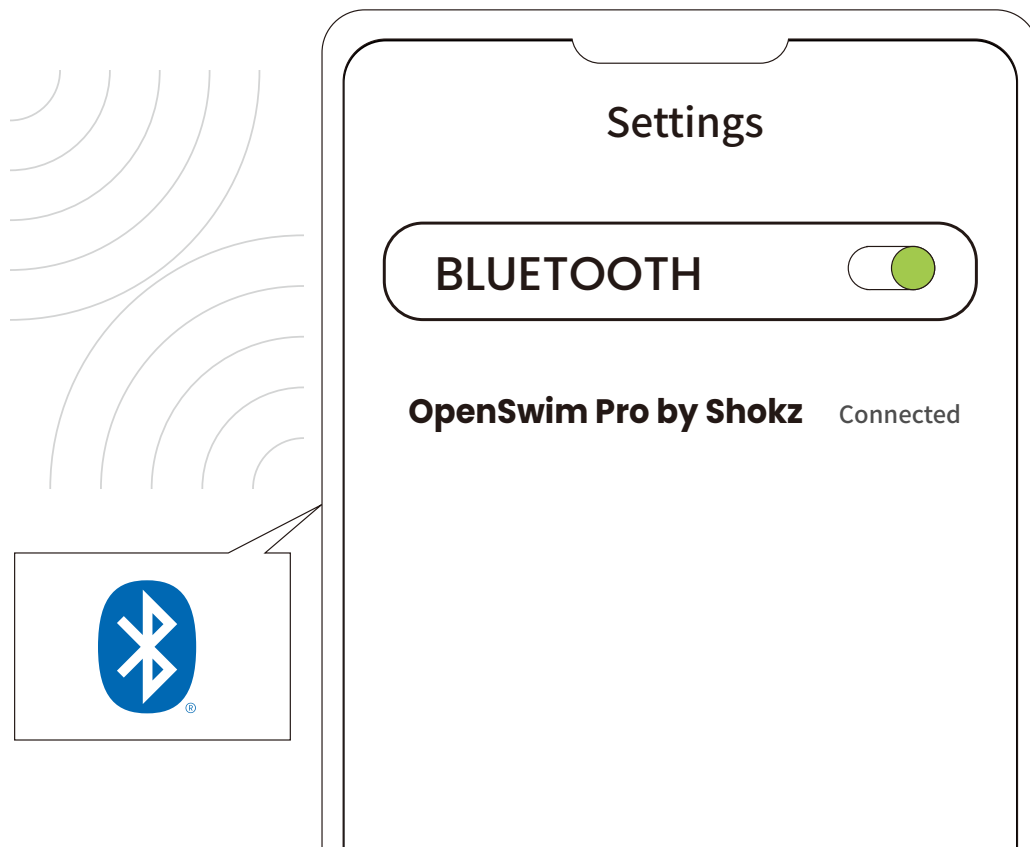
Audrey will say:  
“pairing”。



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey say “pairing” and the LED indicator flashes red and blue alternately.



3. Press and hold the multifunction button and Volume + button until you hear a beep.



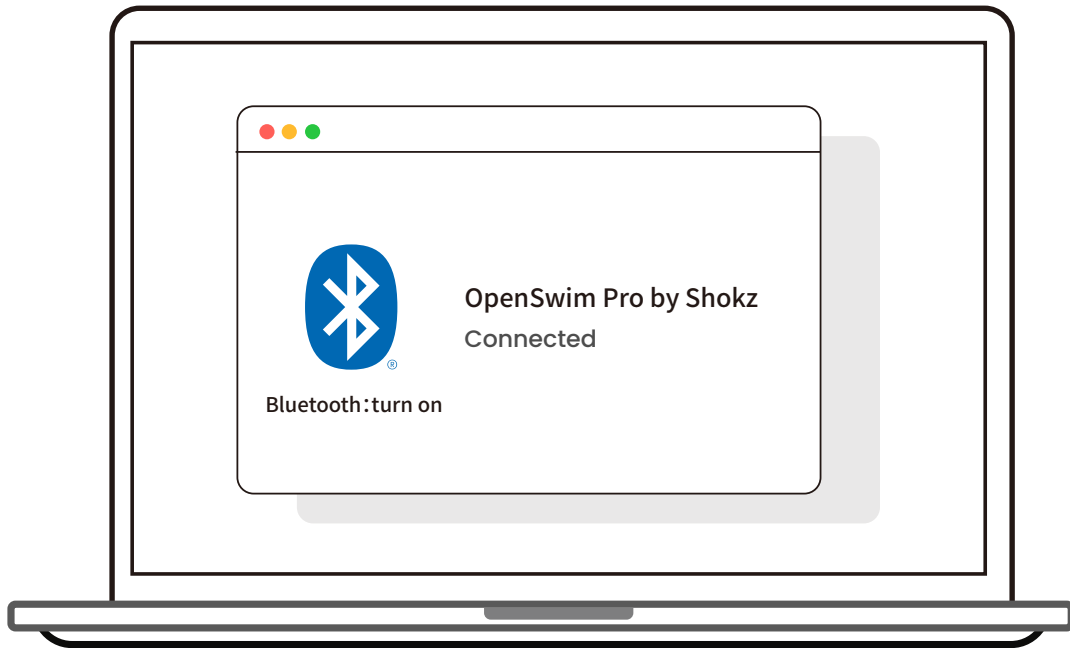
## Settings 1

4. Open first device's Bluetooth® menu and select "OpenSwim Pro by Shokz."

\*Pairing is completed when the first device shows that pairing is successful.

5. Turn your headphones off.





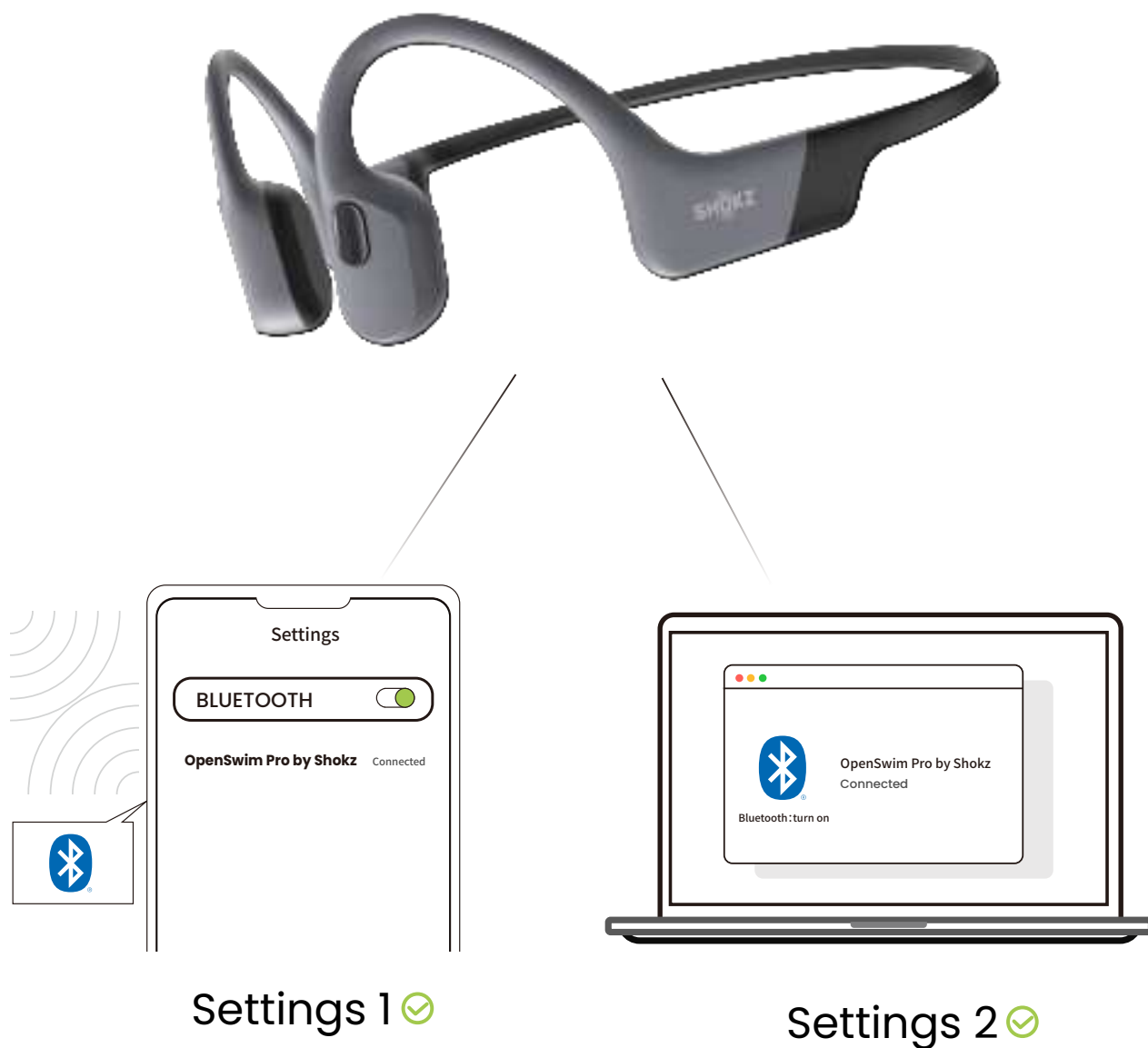
## Settings 2

6. Re-enter pairing mode by pressing and holding Volume + until Audrey says “pairing” and the LED indicator flashes red and blue alternately.

7. Open second device's Bluetooth® menu and select "OpenSwim Pro by Shokz."

\*Pairing is completed when the second device shows that pairing is successful.

8. Turn your headphones off.

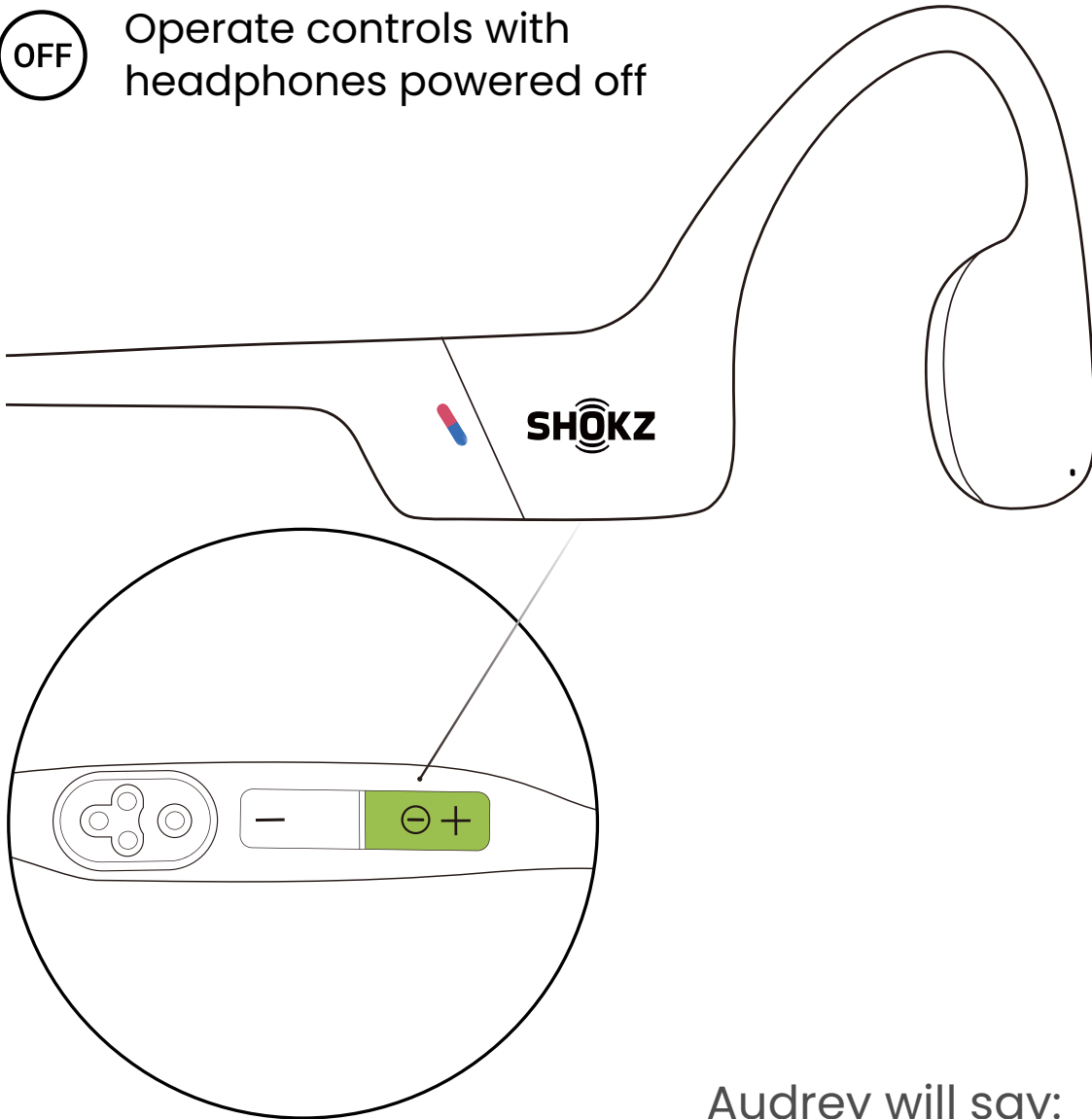


9. Turn your headphones on. Your headphones are now connected to both devices.

\*You can also use the Shokz App to easily manage multipoint pairing.

# Turn Multipoint Pairing Off

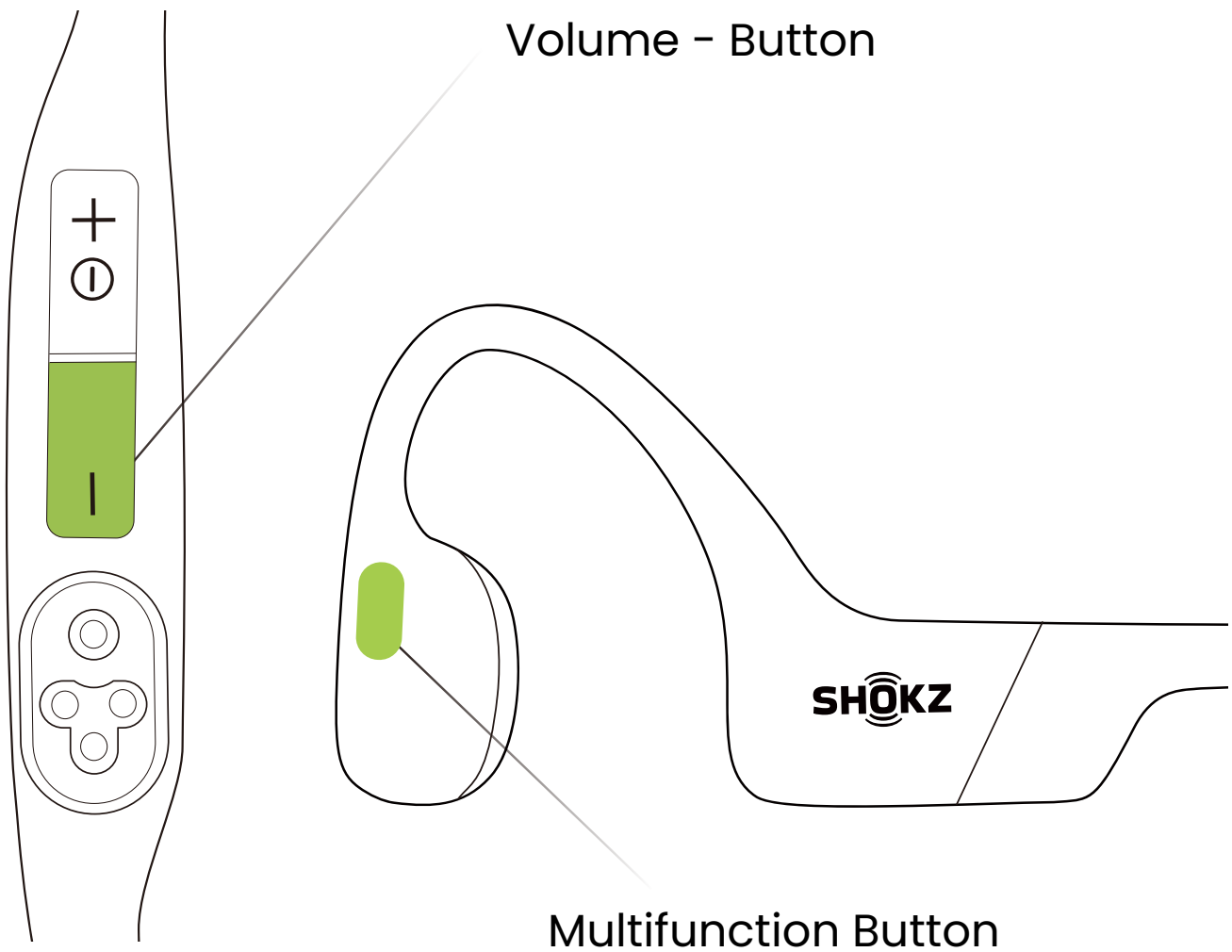
**OFF** Operate controls with headphones powered off



Audrey will say:  
“pairing”



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey say “pairing” and the LED indicator flashes red and blue alternately.



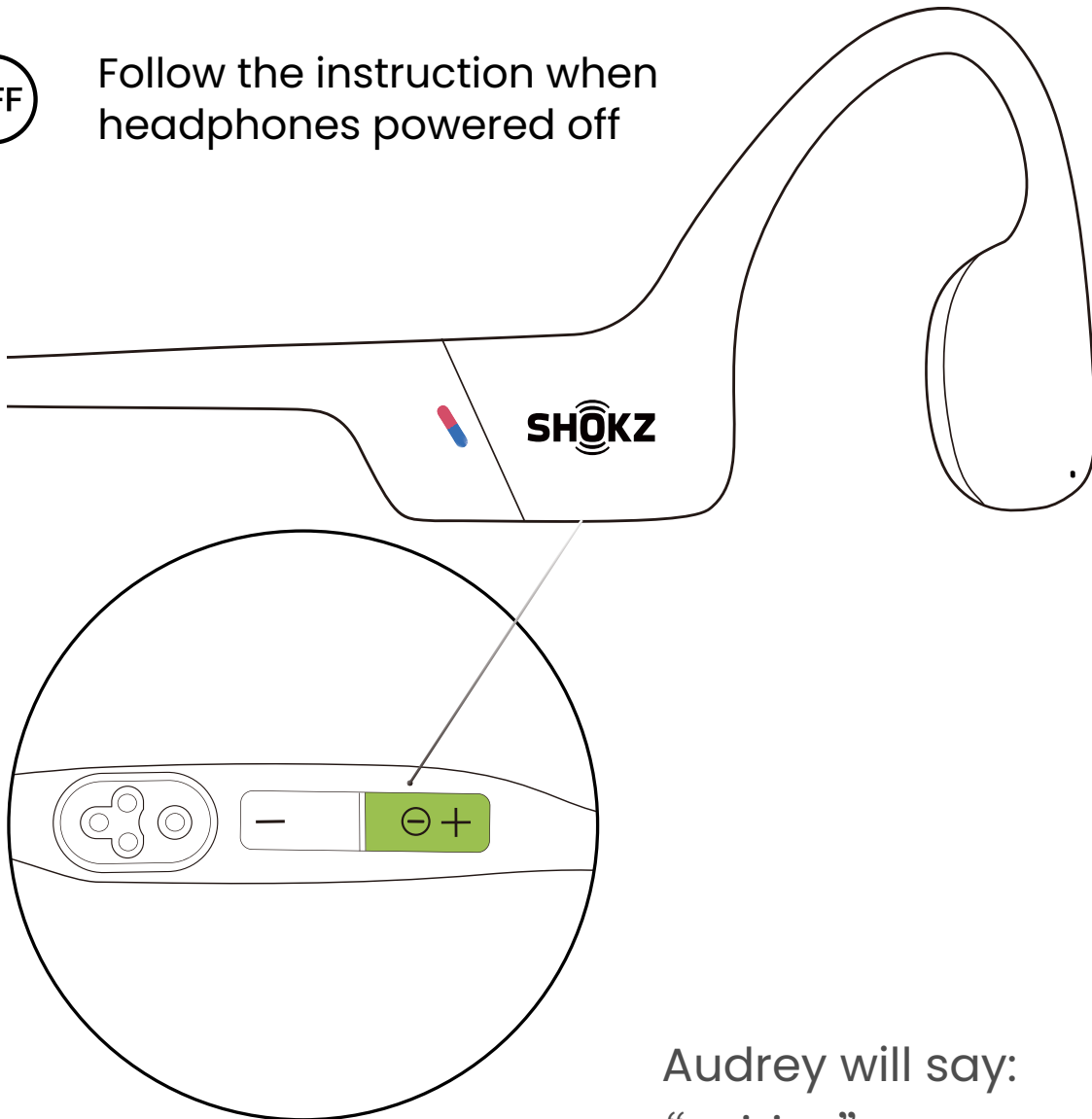
3. Press and hold the multifunction button and Volume - button until you hear a beep.

\*You can also use the Shokz App to easily manage multipoint pairing.

# Changing Languages

Your headphones have four built-in languages: Chinese, English, Japanese and Korean.

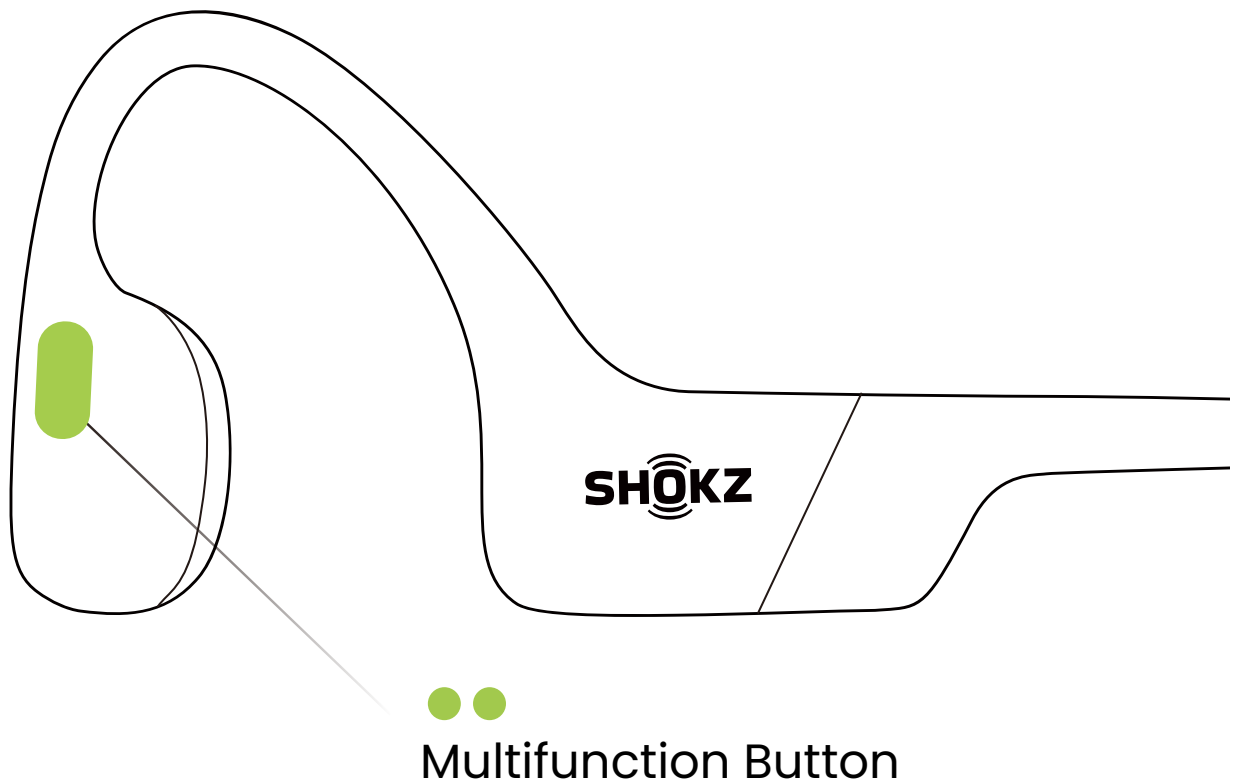
**OFF** Follow the instruction when headphones powered off



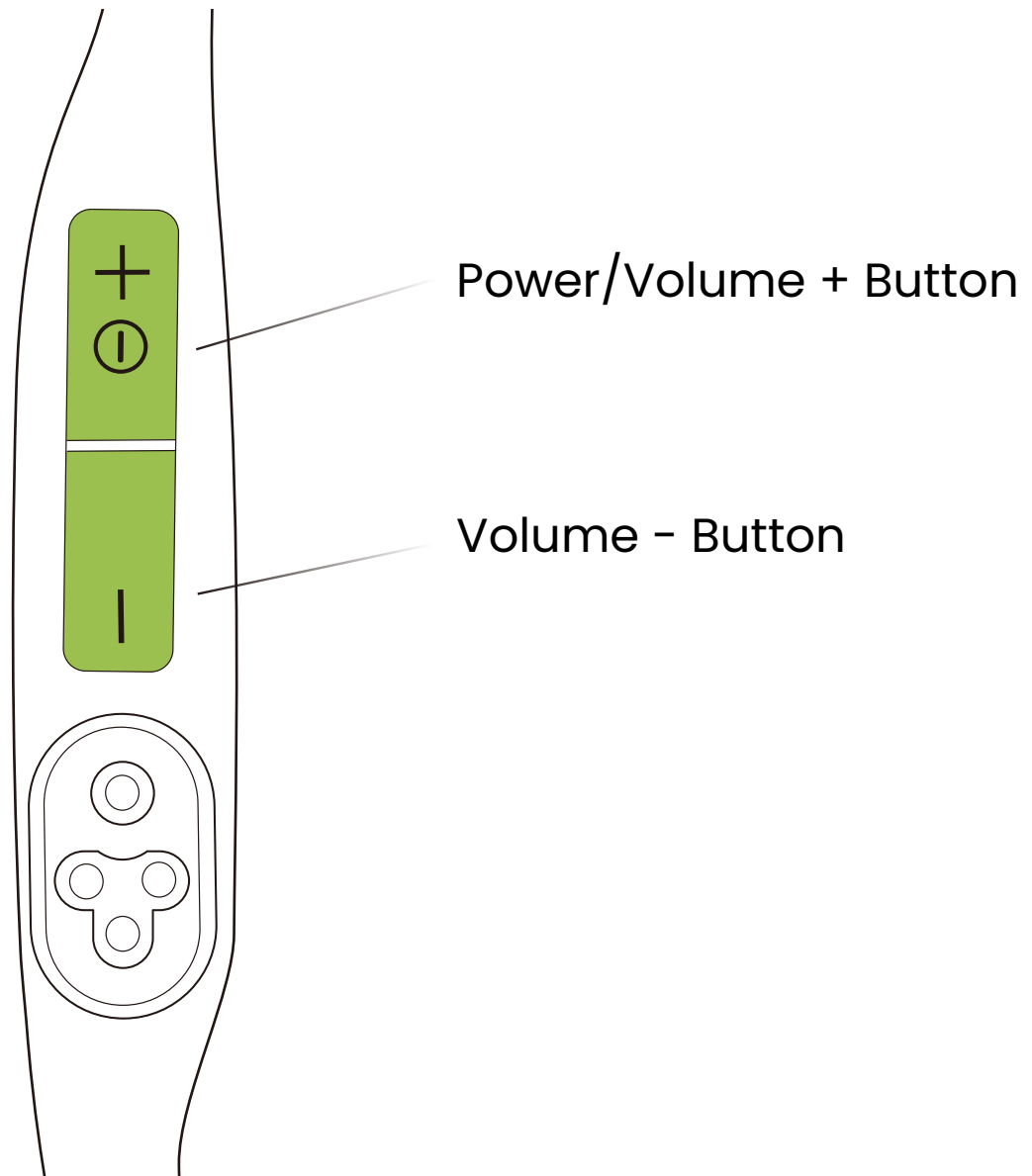
Audrey will say:  
“pairing”



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey say “pairing” and the LED indicator flashes red and blue alternately.



3. Double-click the multifunction button to switch to the next language. The language order is as follows:  
English, Chinese, Japanese, and Korean.



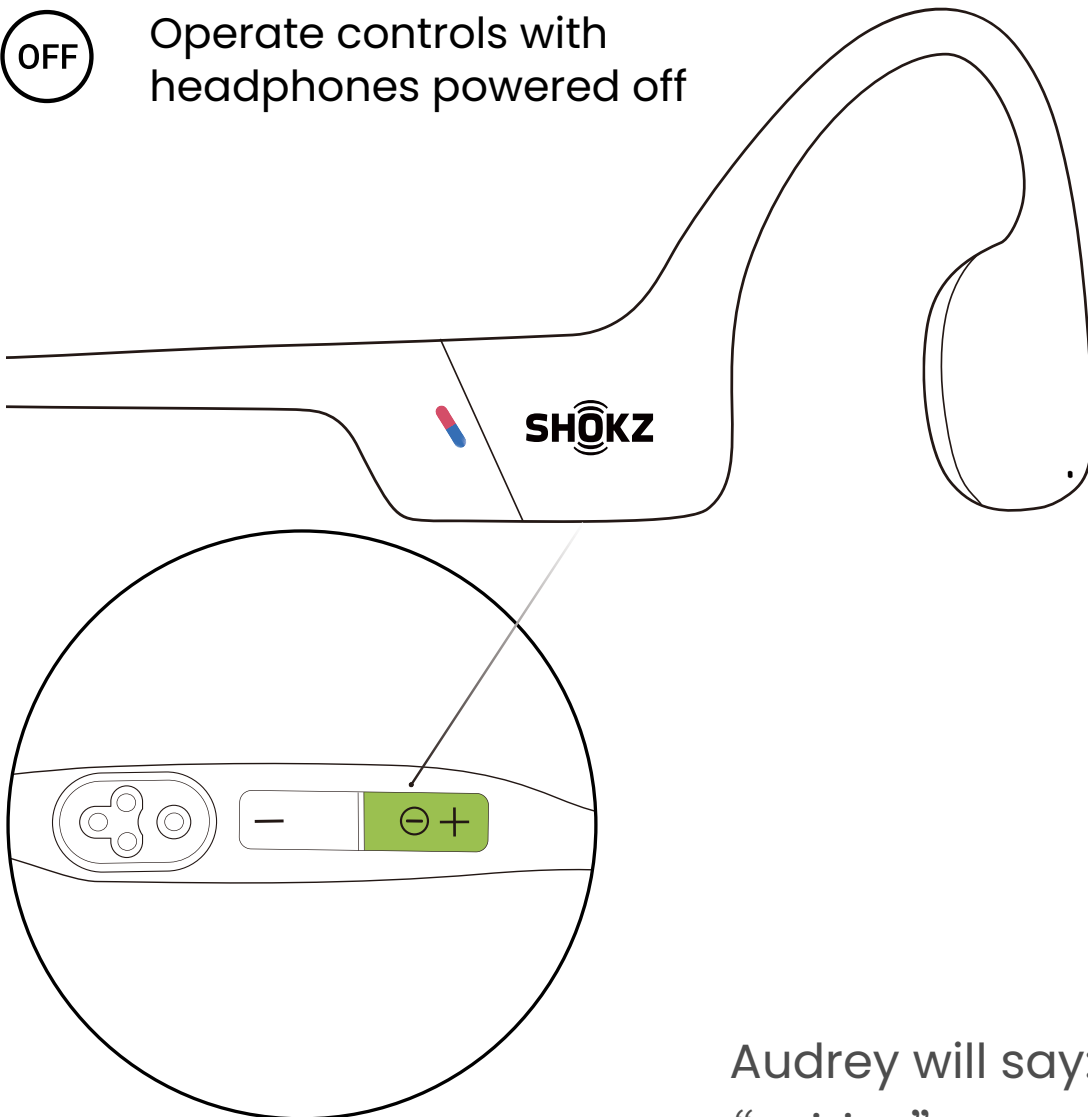
4. Click the Volume + button or the Volume - button to listen to the voice prompt for battery status, so that to confirm if the right language has been chosen.

\*You can also use the Shokz App to change the language.

# Restore Factory Settings



Operate controls with  
headphones powered off

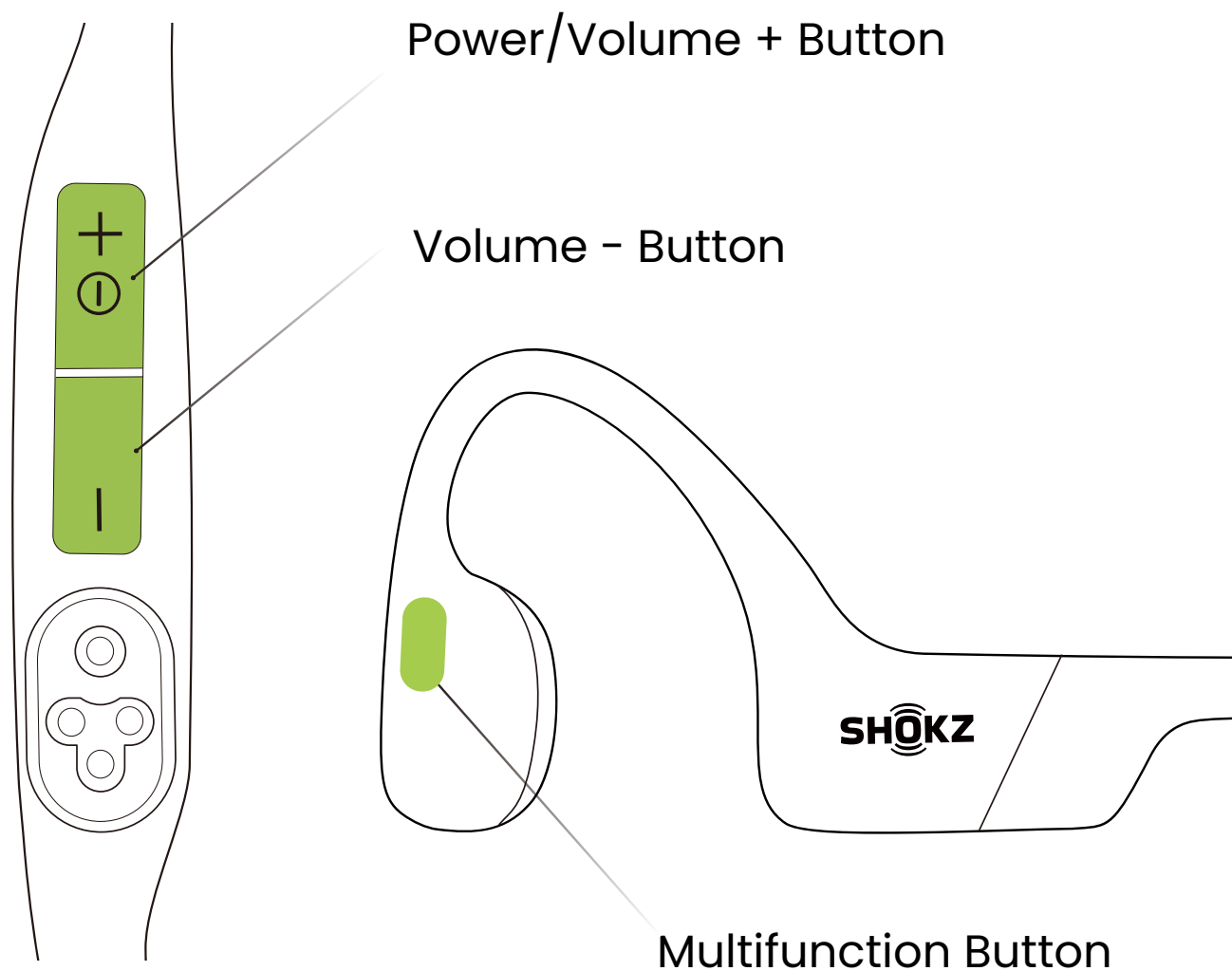


Audrey will say:  
“pairing”



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey say “pairing” and the LED indicator flashes red and blue alternately.





3. Press and hold the multifunction button, the Volume - button, and the Volume + button together until you hear a beep.

4. Turn your headphones off. OpenSwim Pro has been reset and needs to be paired again.

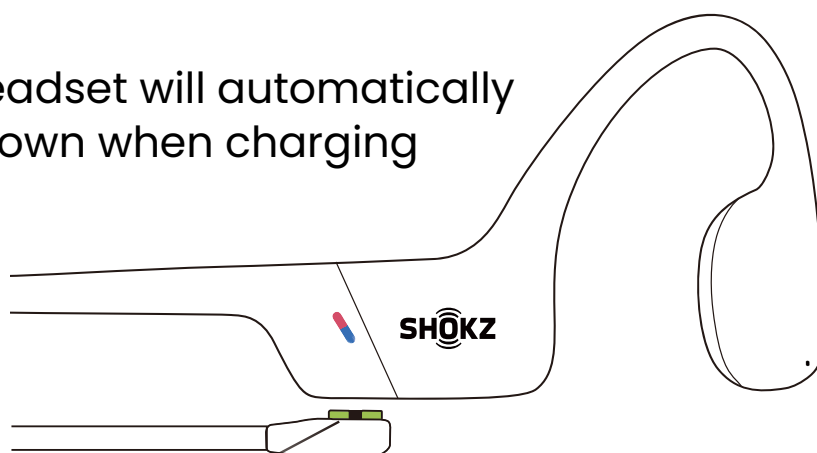
\*When factory settings are restored, the imported audio files in MP3 will not be deleted.

# **Care and Maintenance**

# Charging Tips



The headset will automatically shut down when charging



Magnetic Charging Cable



Charging



Charging Completed

When the headphones are at low battery, there will be a **“charge me”** prompt and the red light **will flash intermittently**. Use the corresponding magnetic charging cable for charging. The LED indicator will turn **red** during the charging process and the headphones will automatically turn off. The LED indicator will turn from red to **blue** when charging is complete.

Note:

The headphones will automatically turn off after standing by 2 hours in MP3 mode.

The headphones will automatically turn off after standing by 6 hours in Bluetooth mode.

# Warranty

Your headphones are covered by a warranty.

Visit our website at <https://shokz.com/pages/warranty-return> for details of the limited warranty.

To register your product, download the Shokz App.

\*Failure to register will not affect your limited warranty rights.

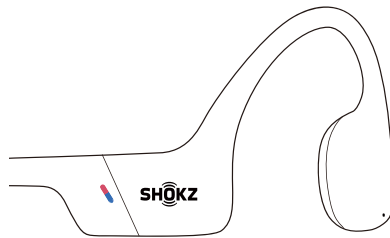
## Troubleshooting

If you have any trouble or problems, please visit <https://help.shokz.com/s/> for more support!

# What's in the Box



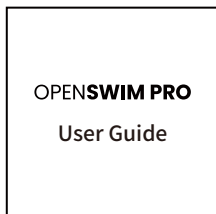
OpenSwim Pro  
Box



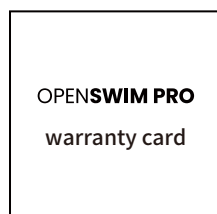
OpenSwim Pro  
Headphones



OpenSwim Pro  
Carrying Bag



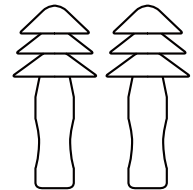
User Guide



warranty card



Magnetic  
Charging Cable



Swimming  
Earplugs

If any part of your product is damaged or missing, do not use it. Contact authorized Shokz dealer or Shokz customer service.

\*Please note that the packaging envelope may vary depending on the sales region.

**SHÖKZ**