# Honeywell

Experion PKS Release 130.2

Firmware Manager User's Guide

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## **ABOUT THIS GUIDE**

Firmware Manager is used to load firmware to a hardware node and access diagnostic information from the supported modules (e.g. EIM, UOC, CN100). This guide describes the prerequisites, installation, and usage of Firmware Manager.

## 1.1 Revision history

Version	Date	Description
А	February 2021	Initial release of the document

## 1.2 Terms and Definitions

The following are the terms and their definitions used throughout this guide.

Terms	Definitions
СРМ	Control Processor Module
EIM	Ethernet Interface Module
ELCNBRIDGE	Enhanced Local Control Network Bridge
ELCNNODE	Enhanced Local Control Network Node
ЕРМ	ControlEdge Expansion Process Module
PLC	Programmable Logic Controller
RFIM	Remote Fieldbus Interface Module
ТСМІ	Triconex Communication Module Interface
UEA	Universal Embedded Appliance
UIO	ControlEdge Universal Input Output
UOC	ControlEdge Unit Operations Controller
CN100	CN100 Controller
CC-PCNT02	C300 controller version
CC-PCNT05	Next generation C300 controller
CEE	Control Execution Environment
IOMs	Input/Output Modules

## **ABOUT FIRMWARE MANAGER**

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## 2.1 Introduction

The Firmware Manager is used to load firmware and upload debug diagnostic information for the following:

- EIM Ethernet Interface Module
- ControlEdge Unit Operations Control System
  - o UOC- ControlEdge Unit Operations Controller
  - o vUOC- ControlEdge Virtual Unit Operations Controller
  - o EPM -ControlEdge Expansion Process Module
  - o UIO-ControlEdge Universal Input Output

#### NOTE

vUOC only supports to capture the diagnostic information.

- UEA Universal Embedded Appliance
  - o TCMI- Triconics Communication Module Interface
  - ELCNNODE-Enhanced Local Control Network Node
  - o ELCNBRIDGE-Enhanced Local Control Network Bridge
- RFIM Remote Fieldbus Interface Module
- . I/O Network and Control Module
  - o CN100
  - o Series C IOMs
  - CC-PCNT05 controller

#### NOTE

CN100 and CC-PCNT05 controllers support all Series C IOMs, except SPM and SVPM.

# 2.2 Changes in this release

Resolved two issues. Refer to the Resolved PARs section in this document for more details.

#### 2.2.1 Resolved PARs

PAR	Function	Description
1- DJ0103R	UEA	Firmware upgrade of TCMI using FM130.1 doesn't progress beyond 5% and fails.
1- DKGP057	UOC	PLC to UOC conversion is failing.

## 2.3 Known issues

PAR	Description
1- 7072Q1X	Description: If the application image is not present, then flashing the recovery image will fail. This PAR is applicable to EIM, UOC, EPM, UIO, TCMI, ELCN Node, ELCN Bridge, RFIM i.e., all nodes.  Recovery: NA Workaround: Refer to Load Recovery Image.
1- 6FJ2EB9	<b>Description</b> : On selecting EIP or 61850 personality, Firmware Manager is not flashing the recovery image by default. This PAR is applicable to EIM only. <b>Recovery</b> : NA. <b>Workaround</b> : Flash the recovery image, then flash the app image.
1- 6XP5L2I	Description: After a fresh Experion installation, Firmware Manager requires ENAP service restart to detect EIMs. This PAR is applicable to EIM, UOC, EPM, UIO, TCMI, ELCN Node, ELCN Bridge, RFIM i.e., all nodes. Recovery: Click Start > Windows Administrative Tools > Component Services. Right click and restart Experion PKS eNAP Server. Workaround: NA.
1- 860C8G1	<b>Description:</b> Status of the module displayed in Firmware manager on Experion flex or non-Experion node will be different when compared to Experion server and console nodes. This PAR is applicable to EIM, UOC, EPM, UIO, TCMI, ELCN Node, ELCN Bridge, RFIM i.e., all nodes. <b>Recovery:</b> None. <b>Workaround:</b> None.
1- 86V6ZP6	Description: Firmware Manager shows EPM name as not configured even when it is configured and loaded in the Monitoring side. This PAR is applicable to EPM only. Recovery: None. Workaround: None.

PAR	Description
1- 8EROU7A	<b>Description:</b> Firmware update fails when synchronized redundant pair is selected for flashing in one operation. This PAR is applicable to EIM, UOC, EPM, UIO, TCMI, ELCN Node, ELCN Bridge, RFIM i.e., all nodes. <b>Recovery:</b> None. <b>Workaround:</b> Update firmware on secondary module(s) first and then update firmware on primary module(s).
1- 86V6ZP6	<b>Description:</b> Firmware Manager does not display the name of EPM and UIO configured in Control Builder. This PAR is applicable to EPM and UIO only. <b>Recovery:</b> None. <b>Workaround:</b> None.
1- 8HE0G97	<b>Description:</b> Flashing firmware for multiple UIO modules fails. This PAR is applicable to UIO only. <b>Recovery:</b> None. <b>Workaround:</b> Flash one UIO module at a time.
1- 83CWUHT	<b>Description:</b> When multiple nodes are selected for flashing the firmware, Firmware Manager does not update the Firmware version until flashing is completed for all the nodes. This PAR is applicable to EIM, UOC, EPM, UIO, TCMI, ELCN Node, ELCN Bridge, RFIM i.e., all nodes. <b>Recovery:</b> None. <b>Workaround:</b> Wait until all the selected nodes are flashed.
1- 83CWUI2	<b>Description:</b> Firmware Manager is not flashing TCMI Firmware while performing Load Firmware option. This PAR is applicable to TCMI only. <b>Recovery:</b> None. <b>Workaround:</b> Flash the recovery image; then flash the app image.
1- 8GECY02	Description: TCMI node status is inconsistent between Experion and Standalone nodes. This PAR is applicable to TCMI only.  Recovery: None. Workaround: None.
1- 8IA6KNV	<b>Description:</b> Firmware Manager displays incorrect state even though application has failed. This PAR is applicable to TCMI only. <b>Recovery:</b> None. <b>Workaround:</b> Check the actual status in the TCMI LCD Display.
1- 8HEOWJ7	Description: Firmware Manager can't flash firmware in TCMI redundant nodes together. This PAR is applicable to EIM, UOC, EPM, UIO, TCMI, ELCN Node, ELCN Bridge, RFIM i.e., all nodes. Recovery: None. Workaround: Update firmware on secondary module(s) first; then update firmware on primary module(s).
1- 7BCMUXC	<b>Description:</b> TCMI application version is not shown completely. This PAR is applicable to TCMI only. <b>Recovery:</b> None. <b>Workaround:</b> Tool tip on the version shows the complete version.

PAR	Description
1- 8CXDO2J	<b>Description:</b> "Error adding nodes" message appears after adding TCMI node in Firmware Manager. This PAR is applicable to TCMI only. <b>Recovery:</b> None. <b>Workaround:</b> Close and relaunch Firmware Manager.

# **PREREQUISITES**

On a non-Experion node, install the following software before proceeding to install Firmware Manager.

- VC++ 10 runtime
- Microsoft .NET Framework 4.5
- VC++ 2015 runtime

#### NOTE

The Operating Systems supported for Firmware Manager on non-Experion nodes are Windows 7 (64-bit), Windows Server 2008 R2 (64-bit), Windows 10 (64-bit) and Windows Server 2016.

## INSTALLATION OF FIRMWARE MANAGER

Firmware Manager is by default installed on the following Experion nodes:

- Server (ESV)
- Server TPN Connected (ESVT)
- · Console Station (ES-C)
- Console Station TPN Connected (ES-T)
- · Flex Station (ES-F).

#### NOTE

Not all features of Firmware Manager are available when installed on the Flex node.

On Experion nodes, you can download the latest version and upgrade, while on a non-Experion node, you can install the newer version.

To install Firmware Manager, perform the following steps:

 Download the Firmware Manager installation software from the Honeywell Process Solutions website. To download FirmwareManager\_Setup.exe, click <a href="http://honeywellprocess.blob.core.windows.net/public/Support/Customer/FirmwareManager-R130-1-Setup.zip">http://honeywellprocess.blob.core.windows.net/public/Support/Customer/FirmwareManager-R130-1-Setup.zip</a>.

Use Firmware Manager\_Setup.exe to install Firmware Manager on Experion node running R500.1 and later, or any non-Experion node.

2. Double-click the FirmwareManager\_Setup.exe and follow on-screen instructions.

**NOTE** Log in using an account that is part of the **Administrators** group to perform the install or upgrade.

To launch Firmware Manager:

1. On non-Experion nodes, go to **Start>Honeywell Tools>Firmware Manager**.

#### NOTE

For non-Experion nodes, after you navigate to **Honeywell Tools**, right-click and select **Run as Administrator**.

2. On Experion nodes, go to Start> Honeywell Experion Tools > All Honeywell Tools > Firmware Manager.

# FIRMWARE MANAGER USER INTERFACE OVERVIEW

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The graphical user interface of Firmware Manager is explained here.

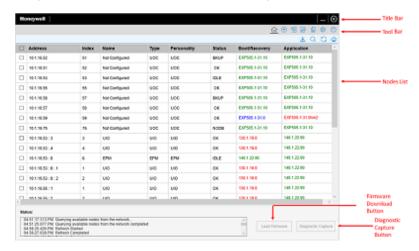


Figure 5.1 Firmware Manager Home Screen

The **Nodes list** contains the list of available nodes in the network. Information about the nodes such as IP address, Node identification index, Tag name, Type, Personality, Status, Boot/Recovery and Application are displayed. Experion nodes present in the network are auto-detected and the list is periodically updated. The status bar displays the status of the operations performed on the Home screen.

#### NOTE

The Nodes List is pre-populated only on the Server (ESV), Server TPN Connected (ESVT), Console Station (ES-C), and Console Station TPN Connected (ES-T).

The **Load Firmware** button is used to flash the firmware to the selected nodes. The **Diagnostics Capture** button is used to capture maintenance information from a node.

Supported Modules	Supported Personalities
CN100	CN100
	CN100RECOVERY
C300v5 (PCNT05)	C300V5
EIM	EIMRECOVERY
	EIMEIP
	EIM61850
UOC	UOC
	UOCRECOVERY
EPM	EPM
	EPMRECOVERY
UIO	UIO
	UIOBOOT
UEA	UEARECOVERY
	UEATCMI
	UEAELCN_BRG
	UEAELCN_NODE
RFIM	RFIM-APP
	RFIM-BOOT
Series C I/O	SERIES C-APP
	SERIES C-BOOT

- Firmware Manager Workspace
- Firmware Manager Security

## 5.1 Firmware Manager Workspace

This section explains the various controls available in Firmware Manager.

- Tool bar Controls
- Node Details
- Color Legend
- Sorting

## 5.1.1 Tool bar Controls

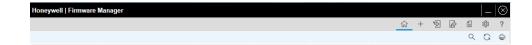


Figure 5.2 Tool bar Controls

#### Add nodes

Nodes present in the network are auto-detected for the following Experion nodes:

- Server TPN Connected (ESVT)
- Console Station (ES-C)
- Console Station TPN Connected (ES-T)
- Server (ESV)

As on Experion Flex / Flex server and non-Experion nodes, Firmware Manager does not auto-detect the nodes present in the network, you must add the nodes manually to the list using the **Add Node** tool bar feature. However, you can use the Add Node feature even for Experion nodes if a node in the network is not auto-detected.

#### Export node(s)

To export the nodes available in the Node list:

- 1. Click **Export** A : The **Export Nodes** window appears.
- 2. Click **Browse** and select a location to save the configuration file.
- 3. Click **Export**. The selected files are exported and saved.

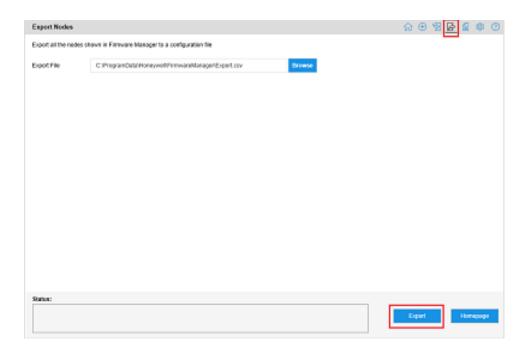


Figure 5.3 Export nodes

## Import node(s)

For platforms where nodes are not auto-detected, you can import existing nodes to the Nodes List using a configuration file from Home .For more information, refer to <a href="Export node(s)">Export node(s)</a>.

To import nodes using a configuration file:

- Click Import . The Import Nodes window appears.
- 2. Click Browse and select the configuration file.

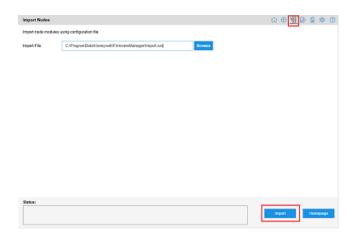


Figure 5.4 Import the node(s) using a Configuration file

- 3. Click Import. The selected nodes are imported.
- 4. Nodes present in the configuration are added and the results are displayed in Status bar on the Home screen.

#### Search node

To search for a string available in the Nodes List:

- 1. Click **Search**  $^{\square}$  . The **Find** dialog box appears.
- 2. Type your search string.
- 3. Click the Find Next button.
- 4. The nodes with information matching your search string are highlighted.

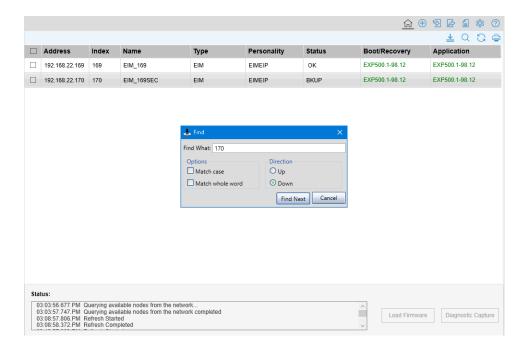


Figure 5.5 Search node

#### Refresh

You can manually refresh the Nodes List using the Refresh option.

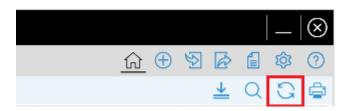


Figure 5.6 Refresh



Figure 5.7 Status bar during refresh

#### View Log file

You can view the log file by clicking the **View Log file** button. This file is specific to Firmware Manager only and is used for debugging.

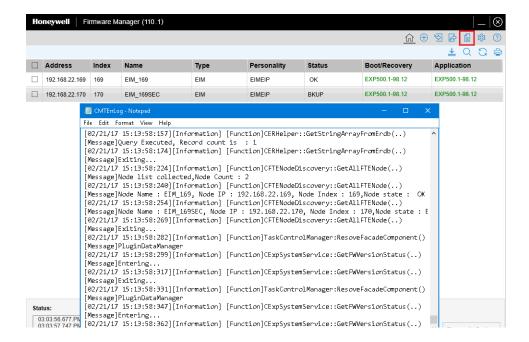


Figure 5.8 View Log file

#### **Settings**

The Settings control is used to configure the log files storage, logging levels, and refresh rate.

- 1. The Base IP configured in Control Builder is fetched automatically and displayed in the **FTE Base** IP field. For a non-Experion node, this field is not applicable and is grayed out.
- 2. The Default Log Path displays the default log path.
- 3. Specify the Logging Level. The default level for the logger is Error and Exception.
- 4. Browse and specify the **Diagnostic Location** to save the diagnostic files.
- 5. Select the Refresh Rate from the drop-down list for automatic refresh.
- 6. Click Save to save the settings.

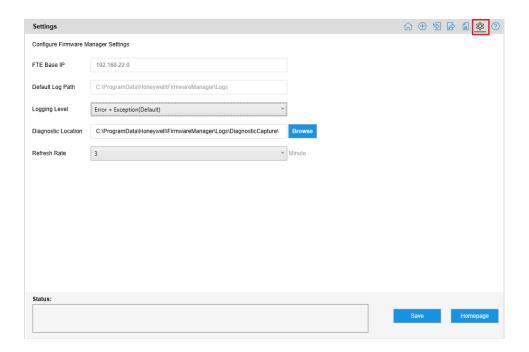


Figure 5.9 Settings

#### Help

Click Help to access the Firmware Manager User's Guide.

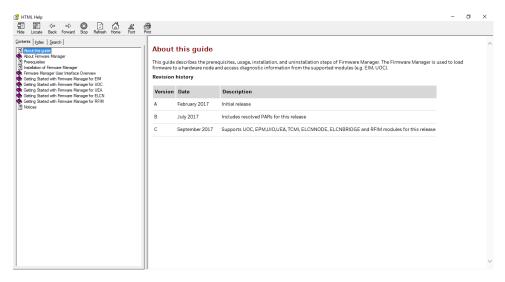


Figure 5.10 Help

#### **Print**

Use the **Print** option to print the list of all the nodes and their details displayed on the Home screen.

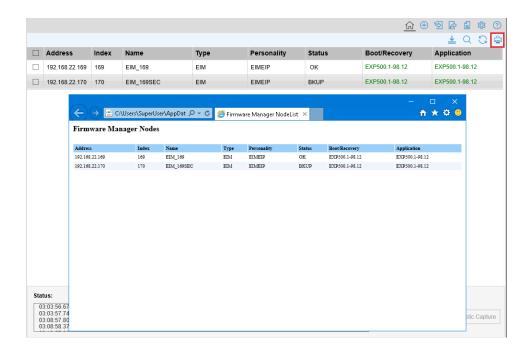


Figure 5.11 Print

#### 5.1.2 Node Details

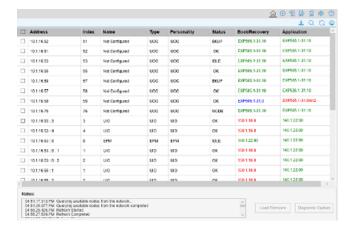


Figure 5.12 Node details

The Nodes List displays details of all nodes present in the network.

#### NOTE

NA is displayed if a configuration detail is not applicable to that node type.

Column Name	Details	
Address	Address of the node in the network. Example: 192.10.10.77.	
Index	Physical index of the node. Example: the device with IP address 192.10.10.77 has a physical index 77.	
Name	The name you have configured for the node in the DCS system. Example: EIM_121.	
	NOTE If a node is not configured in Control Builder, its status will be Not configured.	
	NOTE Firmware Manager displays the name as Not configured when installed on Experion Flex or non-Experion nodes.	
Туре	Type of node. Example: EIM.	
Personality	Personality of the node. Example: EIM nodes has three personality types:  • EIM61850	
	• EIMEIP	
	EIMRECOVERY	
Status	Current status of the node.	
Boot/Recovery	Version of the boot firmware, where applicable. Example: EXP500.1-77.0.	
Application Version	Version of the application firmware (Example: EXP500.1-77.0); else the field is blank.	

## 5.1.3 Color Legend

The Color Legend for each node.

- (Green): The node is running the latest supported firmware.
- (Blue): The node is running a supported but not the latest firmware version.
- (Red): The node is running an older firmware version that is not supported.



Figure 5.13 Color Legend

## 5.1.4 Sorting

Click the column header of any column to sort that column alphanumerically (in ascending or descending order).

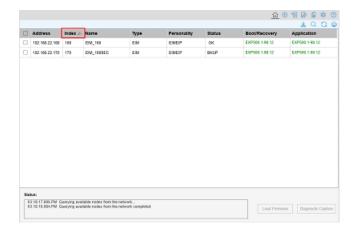


Figure 5.14 Sorting based on Index column in an ascending order

## 5.2 Firmware Manager Security

To launch Firmware Manager on an Experion system, you must have one of these privileges:

- Local Engineers
- · Product Administrators

For non-Experion systems, you must have the following privilege to launch Firmware Manager.

Administrators

#### NOTE

Install Firmware Manager only on computers whose usage can be physically secured and are used by trusted personnel.

For more information on security, see the Network and Security Planning Guide.

#### NOTE

For module specific security guidelines, see the respective Experion User's Guide.

# GETTING STARTED WITH FIRMWARE MANAGER FOR ETHERNET INTERFACE MODULE

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#### 6.1 Add nodes for EIM

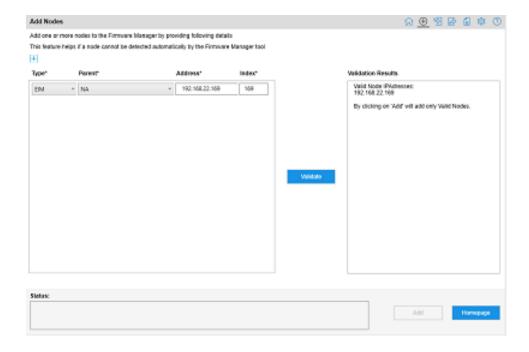
Nodes present in the network are auto-detected when Firmware Manager is installed on any of the following Experion nodes:

- Server TPN Connected (ESVT)
- · Console Station (ES-C)
- · Console Station TPN Connected (ES-T)
- · Server (ESV)

On an Experion Flex and on non-Experion nodes, you must add nodes manually to the list using the **Add Node** tool bar feature. This feature is mainly applicable to platforms where nodes are not auto-detected.

To add nodes manually:

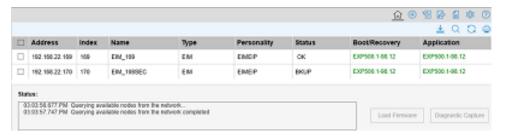
- 1. Click Add Node (+). The Add Nodes window appears.
- 2. On the left pane: Select the **Type** as EIM Select **Parent** as NA (not applicable) Enter the IP address in the **Address** field Enter the last octet of the IP address in the **Index** field
- 3. Click Validate. The validated results are displayed on the right pane.



#### NOTE

The Validate button verifies the details of the node you have entered and provides the validation results in the right pane. Details about valid nodes, duplicate nodes, or invalid nodes are provided. Only valid nodes can be added to the Nodes List.

- 4. Click Add to add the node.
- 5. Click and follow steps 2 through 4 to add more nodes.
- 6. Click the Homepage icon. You can see the new nodes you added in the Nodes List.



#### NOTE

The status bar on the Home screen displays appropriate messages if there are issues in adding a node.

## 6.2 Load Firmware

You can select either a single node or multiple nodes of the same type provided they are in an applicable state to load firmware. You cannot flash a EIM if its Status is OK. The status must be NOBDB state.

To load firmware:

- 1. Select one or multiple nodes to load firmware by selecting the appropriate check box(es) . The selected node(s) are highlighted. You can select multiple nodes of the same product type (for example EIM) running with different personalities, and click **Load Firmware**. In this case, the nodes will be flashed with the latest version of their respective personalities.
- Click Load Firmware. The load operation begins and its progress is displayed on the progress bar.
   A load symbol = appears beside the Application version column for the node on which firmware is being loaded.
- 3. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.

NOTE In case you have selected multiple nodes to load firmware, the load operation is  $lack {f U}$ 

performed in a sequential manner. The grey colored load icon is displayed for the nodes on which the load operation has not yet started.

## 6.2.1 Load Firmware for a single node through node selection

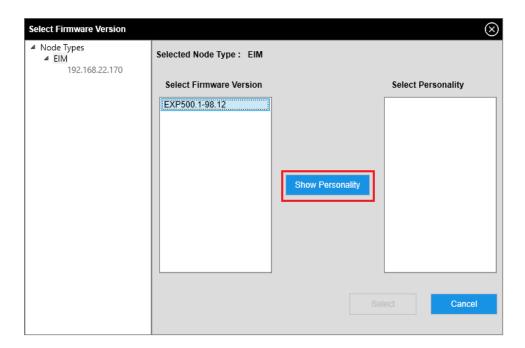
To load firmware on a single node:

**Note**: You must perform the following steps for both EIM recovery and the EIMEIP personalities. EIM recovery personality must be flashed first.

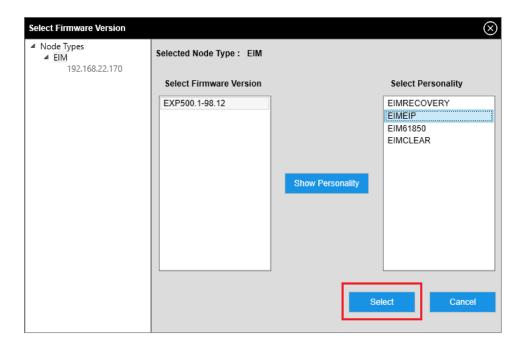
- Select the check box corresponding to the **node** you want to load the firmware. The row is highlighted.
- 2. Right-click on the selected row and click Firmware Version.

The **Select Firmware Version** window appears.

3. Select a firmware version and click Show Personality.



4. Select a personality under Personality and click Select.



5. On the Home screen, click Load Firmware . The selected node is added to the Nodes List.

**NOTE** The pointer near the download status symbol shows the Firmware version and Personality of the selected node. The same information is displayed in the Status bar.

## 6.2.2 Progress bar for single node selection

When a single node is selected for loading firmware, the progress is shown indicating the percentage of the task completed. Events such as flashing or rebooting that occur are also listed.



Figure 6.1 Progress bar for single node selection

## 6.2.3 Progress bar for multiple node selection

If you select multiple nodes, the firmware is loaded in a sequential manner (one node after the other) and the progress bar and text box show the progress and the status for the node that is currently being loaded.

ATTENTION: The latest version of the firmware is displayed after all the nodes are updated.

### 6.2.4 Cancel Load firmware operation

Click Cancel to cancel a Load Firmware operation that is in progress.

#### NOTE

- In case of a single node, you cannot cancel the load operation as it is already in progress.
- In case you have selected multiple nodes to load firmware and click Cancel, the load
  operation is canceled only after the load operation is completed on the current node.
   Note that the load operation for the remaining nodes is canceled and a load canceled



symbol

appears next to Application column for those nodes.

## 6.3 Load Recovery Image

The recovery image that comes with the Experion release may not match the image which is loaded from the factory. In this case, the latest recovery image is required to be updated.

To update the Recovery Image in EIM:

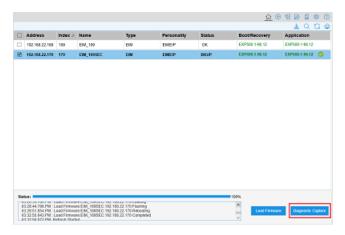
- 1. Right-click the module in Firmware Manager, select the intended application image (either EIMEIP or EIM61850) and flash the module with an application image. In this stage, the EIM module is running with an application image.
- Right-click the module in Firmware Manager, select the new Recovery Image and flash the
  module. EIM Module is running with the new Recovery Image. Now select the application image
  and flash the module.
- 3. Reboot the module. After rebooting, the module will transition to NO\_DB state.

ATTENTION: After flashing the recovery image, you must flash the personalities.

## 6.4 Diagnostic Capture

Use the Diagnostic Capture feature to upload diagnostic information files such as **log files** from a node. To capture the diagnostic data:

- 1. Select one or multiple nodes from the Nodes List to capture diagnostic data.
- 2. Click Diagnostics Capture. The caption of the button changes to Cancel.



 The upload symbol appears beside the Application version column for the node(s) whose diagnostic data is being uploaded. The data is saved to the location defined earlier in the Settings page.

**NOTE** The Progress bar displays the progress and the text box displays the events during the Diagnostic capture.

- 4. After the data is uploaded successfully, is displayed.
- 5. To cancel the operation, click the Cancel button.



6. In case of a single node, you cannot cancel the operation as it is already in progress. In case you have selected multiple nodes to capture diagnostic information and click **Cancel**, the operation is canceled only after the operation is completed on the current node. The diagnostic capture

operation for the remaining nodes is canceled and a Canceled symbol



appears next to

Application column for those nodes. If diagnostic capture fails, the Failed symbol



is displayed.

The diagnostics capture operation is sequential. eperation has not yet started.

is displayed for the nodes on which the

# GETTING STARTED WITH FIRMWARE MANAGER FOR CONTROLEDGE UNIT OPERATIONS CONTROLLER

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The graphical user interface of Firmware Manager represented for a UOC Control System is explained here.

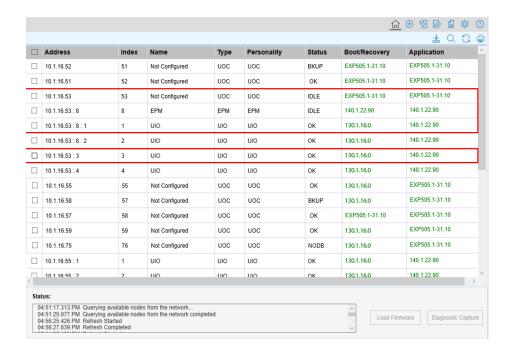


Figure 7.1 Firmware Manager for UOC

In the above example, the node with 10.1.16.53 as its IP is a UOC

An EPM with rack ID 8 is represented as 10.1.16.53:8

A UIO with slot ID 1 that is configured under EPM rack ID 8, is represented as 10.1.16.53:8:1

A UIO with slot ID 3 configured under UOC address 10.1.16.53, is represented as 10.1.16.53:3

- · Add Nodes for UOC
- Load Firmware to UOC
- · Add Nodes for EPM and UIO
- · Load Firmware to EPM
- · Load Firmware to Single EPM Module
- Load Firmware to UIO
- · Load Firmware for Single Node for UIO
- Diagnostic Capture for ControlEdge Unit Operations Controller
- ControlEdge PLC to ControlEdge UOC Conversion

#### 7.1 Add Nodes for UOC

Nodes present in the network are auto-detected when Firmware Manager is installed on any of the following Experion nodes:

- Server TPN Connected (ESVT)
- Console Station (ES-C)
- Console Station TPN Connected (ES-T)
- · Server (ESV)

On an Experion Flex and on non-Experion nodes you must add nodes manually to the list using the **Add Node** toolbar feature. This feature is mainly applicable to platforms where nodes are not auto-detected such as a bench system to be used for converting a PLC CPM into a UOC CPM.

To add nodes manually perform the following steps:

1. Click Add Node (+).

The Add Nodes window appears.

- 2. On the left pane, select the **Type** as UOC, **Parent** is not applicable, enter the IP address in the **Address** field, and type the last octet of the IP address in the **Index** field.
- 3. Click Validate; the validated results are displayed on the right pane.



- 4. Click Add to add the nodes.
- Click to add more nodes.
- 6. Click Homepage to go to Home page.

New nodes are now added to the Nodes list.



#### NOTE

If there is an issue in adding a node, it will be displayed in the status bar on the Home page.

## 7.2 Load Firmware to UOC

You can select either a single node or multiple nodes in an applicable state to load firmware.

NOTE You cannot flash a UOC if its Status is OK. Change the CEE state to IDLE in Control Builder to flash the UOC.

To load firmware:

- 1. Select one or multiple nodes to load firmware by selecting the appropriate check box(es) . The selected node(s) are highlighted. You can select multiple nodes of the same product type (for example UOC) running with different personalities, and click Load Firmware. In this case, the nodes will be flashed with the latest version of their respective personalities.
- 2. Click Load Firmware. The load operation begins and its progress is displayed on the progress bar.

A load symbol appears beside the Application version column for the node on which firmware is being loaded.

3. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.

**ATTENTION:** After flashing the module with the recovery image, flash the UOC with the application image.

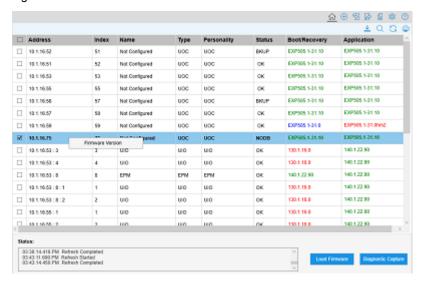
NOTE: In case you have selected multiple nodes to load firmware, the load operation is performed

in a sequential manner. The grey colored load icon is displayed for the nodes on which the load operation has not yet started.

# 7.2.1 Load Firmware for Single Node through Node Selection for UOC

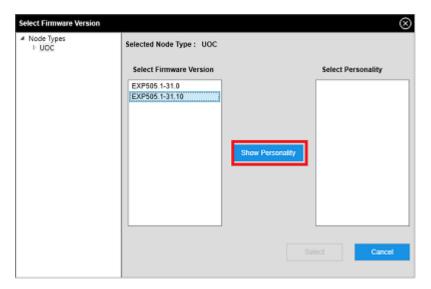
To load firmware to a single node:

- 1. Select a **node** by selecting the appropriate check box.
- 2. Right-click on the selected row and click Firmware Version.

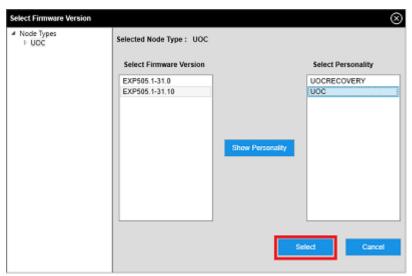


The **Select Firmware Version** window of the selected node appears.

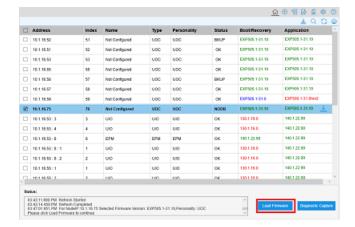
3. Select a firmware version and click Show Personality.



4. Select a personality under Select Personality and click Select.



Click Load Firmware on the Home screen.The selected node is displayed in the list.



#### NOTE

The pointer near the download status symbol shows the Firmware version and Personality of the selected node. The same information is displayed in the Status bar.

# 7.2.2 Progress Bar for Single Node Selection for UOC

When a single node is selected for loading firmware, the progress is shown with the percentage of the task completed. Events such as flashing or rebooting that occur are also listed.



Figure 7.2 Progress bar for single node selection

# 7.2.3 Progress Bar for Multiple Node Selection for UOC

If you select multiple nodes of the same type, the firmware is loaded in a sequential manner (one node after the other) and the progress bar and text box show the progress and the status for the node that is currently being loaded.

ATTENTION: The latest version of the Firmware is displayed after all the nodes are updated.

# 7.2.4 Cancel Load Firmware Operation for UOC

Click Cancel to cancel a Load Firmware operation that is in progress.

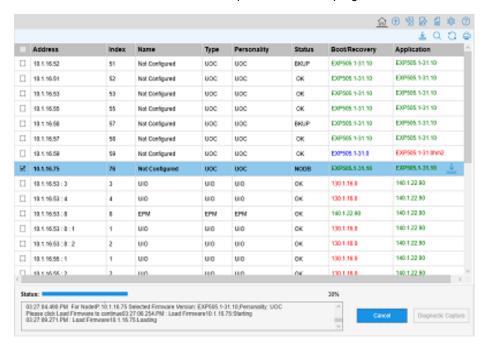


Figure 7.3 Cancel Load Firmware

#### NOTE

- In case of a single node, you cannot cancel the load operation as it is already in progress.
- In case you have selected multiple nodes to load firmware and click Cancel, the load
  operation is canceled only after the load operation is completed on the current node.
  Note that the load operation for the remaining nodes is canceled and a load canceled



symbol

appears next to Application column for those nodes.

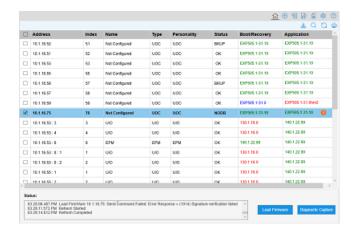


Figure 7.4 Canceled Load Firmware

# 7.3 Add Nodes for EPM and UIO

#### To add nodes for EPM and UIO modules

1. Click **Add Node** (+).

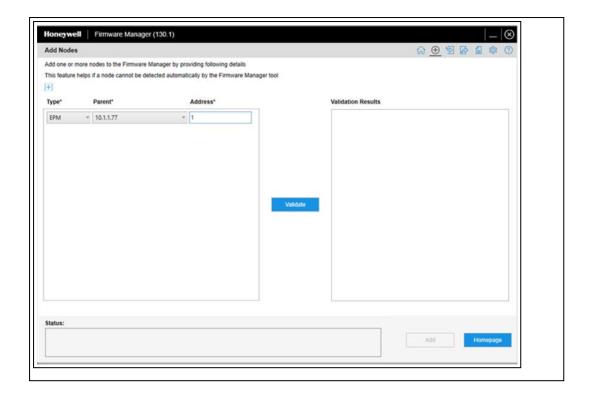
The Add Nodes window appears.

On the left pane, select the Typeas EPM or UIO, select the Parent from the drop-down list, enter the Address and the Index.

Parent selection

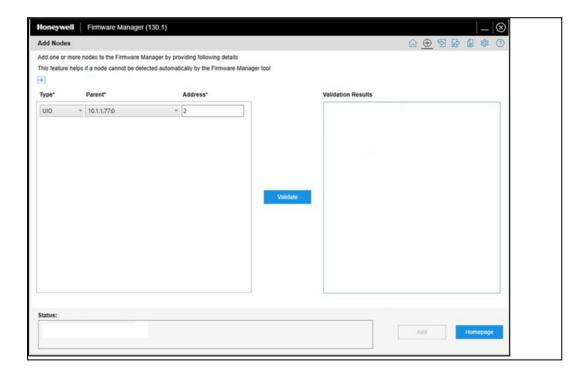
EPM:

For EPM, the UOC's address will be listed for selection.



#### UIO:

For UIO, the UOC's and EPM's address will be listed for selection.



For a local UIO, select the UOC address but for a remote UIO, select the EPM address.

#### Address and Index

EPM- Enter the rack ID.

UIO- Enter the slot ID.

#### NOTE

Enter the same rack ID/slot ID in the Address and Index fields, respectively.

For more information on Tool bars in Firmware Manager, refer to Tool Bar Controls.

#### 7.4 Load Firmware to EPM

You can select either a single node or multiple nodes to load firmware provided the modules are in an applicable state.

#### To load firmware:

- Select the node(s) to load firmware by selecting the appropriate check box(es). The selected node
  (s) are highlighted. You can select multiple nodes of the same product type (for example EPM),
  running with different personalities and click Load Firmware. In this case, the nodes will be flashed
  with the latest version of their respective personalities.
- 2. Click Load Firmware. The progress is displayed on the progress bar.
- A load symbol appears beside the Application Version column based on the firmware being downloaded.
- 4. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.

# 7.5 Load Firmware to Single EPM Module

You can select a single node to load firmware.

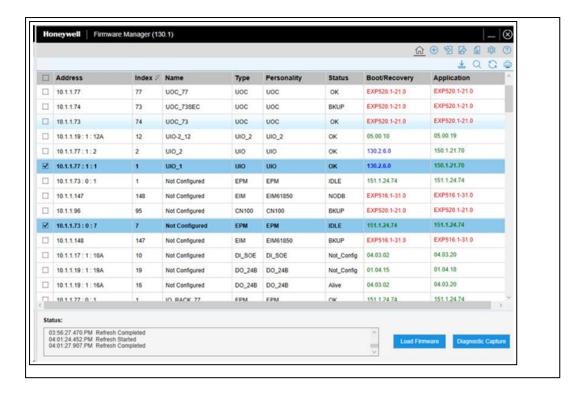
#### NOTE

Flashing an EPM is restricted if its Status is OK.

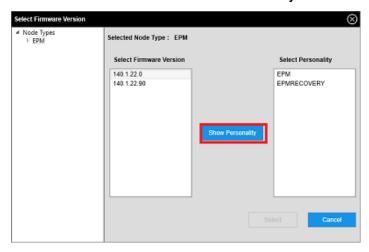
To change the state in Control Builder, inactivate all the UIOs present under the EPM.

To load firmware to a single node:

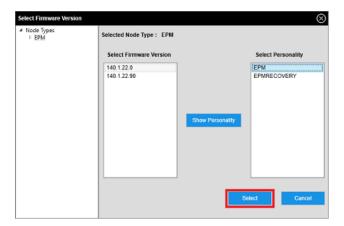
- 1. Select a **node** by clicking the appropriate check box.
- 2. Right-click on the selected row and click Firmware Version.



3. The **Select Firmware Version** window of the selected node appears. Select a firmware version and click **Show Personality**.

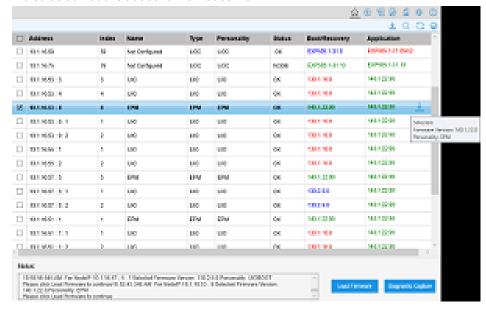


4. Select a personality under Select Personality and click Select.



Click Load Firmware on the Home screen.

The selected node is added to the Nodes List.



NOTE

The pointer near the download status symbol shows the Firmware version and Personality of the selected node. The same information is displayed in the Status bar.

# 7.6 Load Firmware to UIO

You can select either a single node or multiple nodes to load firmware provided the modules are in an applicable state.

NOTE

Flashing UIO is restricted if the UIO Status is OK.

To change its state in Control Builder, inactivate the UIO.

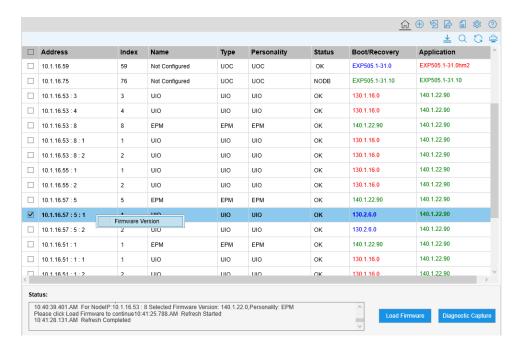
To load firmware:

- Select the node(s) to load firmware by selecting the appropriate check box(es). The selected node
  (s) are highlighted. You can select multiple nodes of the same product type (for example UIO),
  running with different personalities and click **Load Firmware**. In this case, the nodes will be flashed
  with the latest version of their respective personalities.
- 2. Click Load Firmware. The progress is displayed on the progress bar.
- A load symbol appears beside the Application Version column based on the firmware being downloaded.
- 4. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.

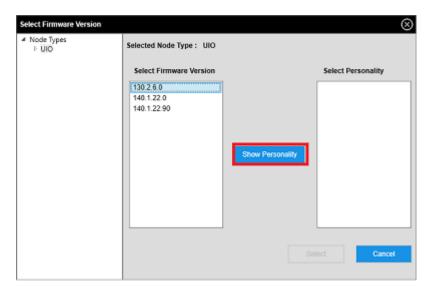
# 7.7 Load Firmware for Single Node for UIO

To load firmware to a single node:

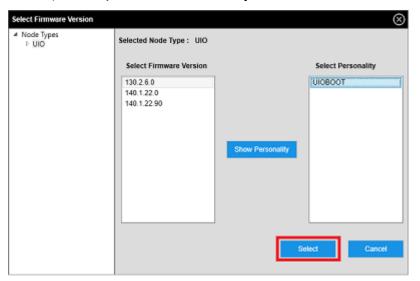
- 1. Select a node.
- Right-click on the selected row and click Firmware Version. The Select Firmware Version window of the selected node appears.



3. Select an appropriate firmware version and click **Show Personality**.

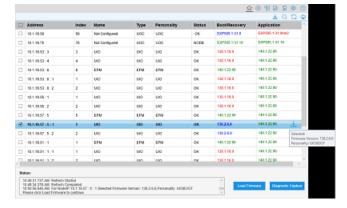


4. Select a personality under Select Personality and click Select.



5. Click Load Firmware.

The selected node is added to the Nodes List.



#### NOTE

The pointer near the download status symbol shows the Firmware version and Personality of the selected node. The same information is displayed in the Status bar.

# 7.8 Diagnostic Capture for ControlEdge Unit Operations Controller

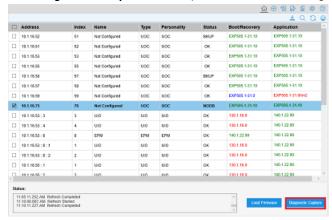
Use the Diagnostic Capture feature to upload diagnostic information files such as log files from a node.

#### NOTE

The Diagnostic Capture feature does not support EPM and UIO modules.

To capture the diagnostic data:

- 1. Select one or multiple nodes from the Nodes List to capture diagnostic data.
- 2. Click Diagnostics Capture. The caption of the button changes to Cancel.

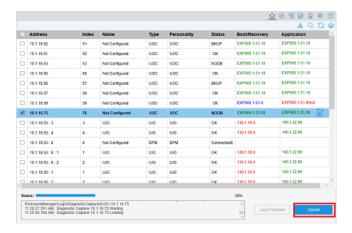


3. The upload symbol — appears beside the Application version column for the node(s) for which the diagnostic data is being uploaded. The data gets saved to the location defined earlier on the **Settings** page.

#### NOTE

The progress bar displays the progress and the text box displays the events during the Diagnostic capture.

- 4. After the data is uploaded successfully, is displayed.
- 5. To cancel the operation, click the Cancel button.



6. In case of a single node, you cannot cancel the operation as it is already in progress. In case you have selected multiple nodes to capture diagnostic information and click Cancel, the operation is canceled only after the operation is completed on the current node. The diagnostic

capture operation for the remaining nodes is canceled and a canceled symbol



appears

next to Application column for those nodes. If diagnostic capture fails, Failed symbol



displayed. The diagnostics capture operation is sequential. which the operation has not yet started.



is displayed for the nodes on

#### 7.9 ControlEdge PLC to ControlEdge UOC Conversion

ControlEdge UOC and PLC are distinct controllers that can be deployed using a common family of HW. For information on ControlEdge HW components see ControlEdge 900 Platform Hardware Planning and Installation Guide\_HWDOC-X430.pdf.

The ControlEdge Control Processor Module (CPM) is the central component which communicates on its uplink ports with the Experion PKS system and on its downlink ports with I/O and devices. The UOC's hardware and model number are identical to that of the ControlEdge PLC but its firmware is different. The CPM is always shipped from the factory preloaded with PLC firmware. To use a CPM in an Experion PKS system, it must first be converted into a UOC CPM by loading firmware over a network connection.

Network connectivity is established by using an Ethernet port and IP address that conform to the PLC's communication methodology. The handling of Ethernet ports and IP addresses in a ControlEdge PLC is different from that of Experion. As a result, the PLC to be converted must be placed in a system where it can communicate without needing to be a member of an FTE community.

There are two possible ways of doing this,

- Use a Bench system with a ControlEdge power supply and rack that can host a CPM.
- Use an Experion PKS system with a ControlEdge power supply and rack or rack slot that can host a CPM and is not being used for on-process control.

#### ATTENTION:

- Once the PLC is converted into a UOC, it should not be reconnected to a PLC system as it requires Experion PKS infrastructure to operate.
- The PLC's ControlEdge Builder is not used to perform PLC-to-UOC conversion.
   Manually attempting to load UOC firmware to a PLC-CPM with the PLC's Control Edge Builder may result in controller firmware corruption.
- UOC-to-PLC conversion is currently not supported. Manually attempting to load PLC firmware to a UOC-CPM may result in controller firmware corruption.
- Do not install the PLC's ControlEdge Builder software on either an Experion node type
  or a Bench laptop or PC that has Firmware Manager installed. These applications have
  similar controller communication infrastructure that are not designed to co-exist resulting
  in Firmware Manager to module communication breakage.

At a high level, follow these steps to complete the conversion using either a Bench System or an Experion PKS System.

- 1. [Bench System Only] When not using an Experion PKS system, Install the Bench System software for UOC conversion using the Experion PKS Installation media.
- 2. [Common]Setup the Conversion System laptop/PC and the PLC-CPM.
- 3. [Common]Perform PLC to UOC conversion.
- · Bench System Software Installation
- Setup Conversion System PC and PLC-CPM
- Perform PLC to UOC Conversion
- · PLC to UOC Conversion Troubleshooting

# 7.9.1 Bench System Software Installation

#### ATTENTION:

- This section only applies to laptops/PCs that are not an Experion PKS node type.
- The first Firmware Manager installation on the Bench System laptop/PC must be done using an Experion PKS media set as described in this section to also install the UOC firmware files on the PC. Subsequent Firmware Manager updates may be done using an installation downloaded from the HPS website. Recommended to check for the latest Firmware Manager software from the honeywellprocess.com website and install if applicable
- A Bench System may have target UOC-CPM firmware that is older than currently used in an Experion PKS system that has been updated since it was installed from the Experion PKS Installation media. As a consequence, UOC-CPM firmware update may be required following conversion using a Bench System.
- The minimum Firmware Manager version that supports PLC-to-UOC conversion is R110.4

To install Firmware Manager software on a Bench System laptop/PC:

- 1. Insert the installation DVD 1 and launch **setup.exe** to launch the installation wizard.
- 2. Right-click on setup.exe and select Run as administrator.
- 3. Select Product Install Only and click Next.

The Honeywell Experion PKS Dialog Manager window appears.

- 4. Click Next.
- 5. Select Install Clean and click Next.
- 6. If pop-up appears saying Migration not selected, then click Yes.

The License and agreement window appears.

- 7. Select Accept the License... and click Next.
- 8. Select the Optional Features and click Next.
- 9. Type the company name and click Next.
- 10. In the Features and Options window, select UOC Bench systems and click Next.
- Type the default security password for the install users and click Next.
   The Summary page appears.
- 12. Verify the information provided and click Install.
- 13. Reboot the machine after the installation is completed.

Go to <u>honeywellprocess.com</u> website and check for the latest Firmware Manager software and install if applicable. It is recommended to install the latest version.

# 7.9.2 Setup Conversion System PC and PLC-CPM

#### NOTE

Both a Bench System Laptop/PC and an Experion PKS node can be employed in a Conversion System to convert PLCs to CPMs. This common section refers to both as the Conversion PC and when necessary makes specific references to either Bench System laptop/PC or Experion PKS System PC.

Procure a ControlEdge controller rack with power supply. Either a redundant or non-redundant rack may be used. For information on ControlEdge power supplies or rack types, see *ControlEdge 900 Platform Hardware Planning and Installation Guide\_HWDOC-X430.pdf*.

The PLC-CPM must have factory default settings. Refer to *ControlEdge PLC Interface Reference EPDOC-X467-en*to set PLC-CPM factory default settings. If the CPM has not been received directly from the factory and has previously been used as a PLC-CPM, the Firmware Manager will not be able to connect. In that case, ControlEdge (PLC) Builder must first be used to reset to factory defaults

Repeat the following steps for each PLC-CPM to be converted.

- 1. Set the CPM Mode switch to Stop to ensure that the PLC will accept firmware load.
- Before inserting the CPM into the rack, set the desired FTE device index at its rotary switches.
   Until a PLC-CPM is converted into a UOC-CPM, the device index is not used. Once the
   conversion is complete, the UOC-CPM acquires a new IP address from the network's BOOTP
   server based on its device index.

#### NOTE

This is applicable only for Experion, not the bench system.

Ensure that the CPM is properly aligned with the slot guides, insert the new CPM in the rack, and secure it in place with the captive screws at top and bottom of the module. Failure to adequately secure the CPM may result in the inability to communicate with the CPM.

When the PLC-CPM is reset to factory defaults, as delivered when shipped from the factory, its ETH2 interface has a fixed 255.255.255.0 subnet mask and an IP Address of either 192.168.1.50 for a primary or non-redundant PLC or 192.168.1.51 for a secondary PLC.

To prevent an addressing conflict, only one primary/non-redundant PLC-CPM and/or only one secondary PLC-CPM may be connected at a time since the ETH2 port of each PLC-CPM communicates through the same IP address.

#### NOTE

When you are going for Experion system, ensure that the above IP addresses are not used (not occupied). The communication connection between the PLC and the Conversion PC cannot be established if any of the IP addresses are occupied.

#### For the Bench System PC:

- Configure the Ethernet adaptor (used to communicate with the PLC-CPM) to have an IP Address of 192.168.1.XX and subnet mask 255.255.255.0. The IP address must not be one of the PLC factory reset addresses, 192.168.1.50 or 192.168.1.51.
- Connect the Ethernet adaptor (used to communicate with the PLC-CPM) to the ETH2 adapter socket of the CPM. It may be connected directly or through a switch.

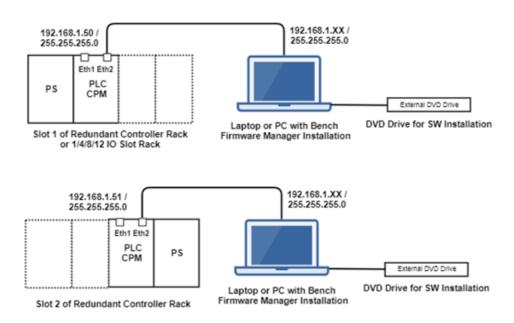


Figure 7.5 PLC-to-UOC conversion Bench System

#### For the Experion PKS System PC:

Connect the PLC-CPM's ETH2 adaptor socket to the Yellow FTE cable. The PLC-CPM's ETH1
adaptor must not be connected to the FTE network until the CPM has been converted as its
properties will be incompatible with the FTE network and could cause disruption of
communications.

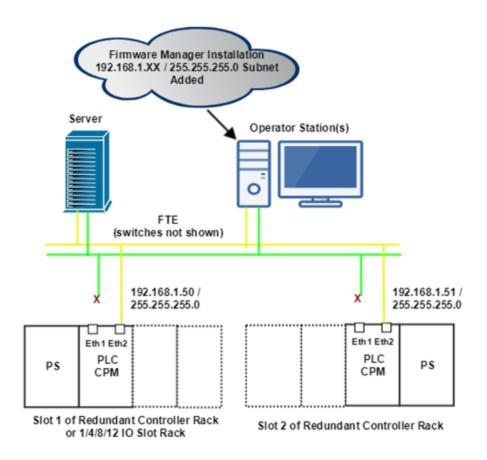


Figure 7.6 PLC-to-UOC conversion Experion PKS System

 If the FTE Mux Adapter does not already allow communication to and from the PLC's factory reset IP address and subnet mask, add a 192.168.1.XX IP Address and 255.255.255.0 subnet mask to the FTE Mux Adapter. The IP address must not be one of the PLC factory reset addresses, 192.168.1.50 or 192.168.1.51.

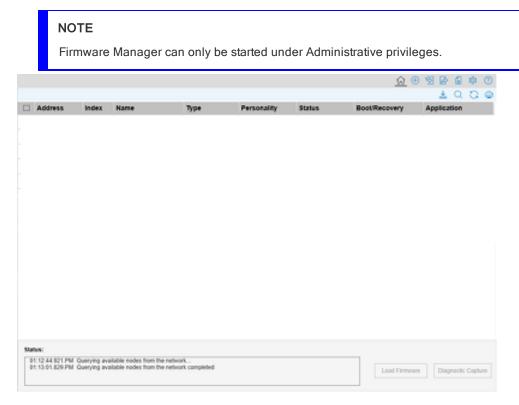
## 7.9.3 Perform PLC to UOC Conversion

#### NOTE

Both a Bench System Laptop/PC and an Experion PKS node can be employed in a Conversion System to convert PLCs to CPMs. This common section refers to both as the Conversion PC and when necessary makes specific references to either Bench System laptop/PC or Experion PKS System PC.

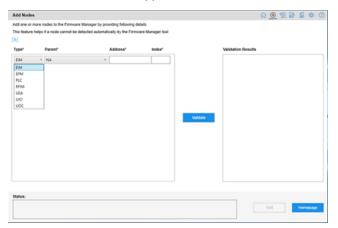
To convert a PLC to a UOC.

Launch Firmware Manager. Browse to "C:\Program Files
 (x86)\Honeywell\FirmwareManager\Honeywell.CMT.CommonMaintenanceTool.exe" Or Click
 Start > Honeywell Tools > Firmware Manager.



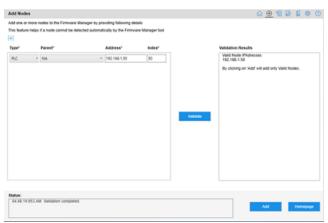
2. Click Add Node (+).

The Add Nodes window appears.

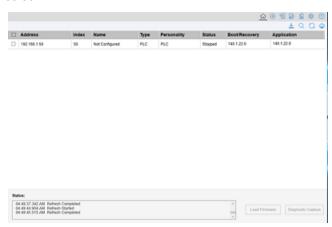


#### Chapter 7 - Getting Started with Firmware Manager for ControlEdge Unit Operations Controller

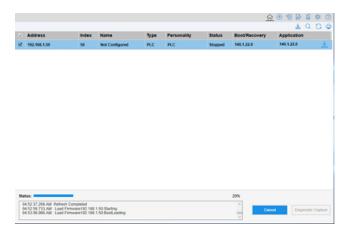
- On the left pane, select the Type as PLC, (Parent is not applicable). Enter the address 192.168.1.50 (or 192.168.1.51 when in Slot 2 of redundant controller rack) in the Address field.
   Enter the 4th octet of the IP Address in the Index field.
- 4. Click Validate. The validated results are displayed on the right pane. Refer to the PLC-to-UOC Conversion Troubleshooting section if validation fails.



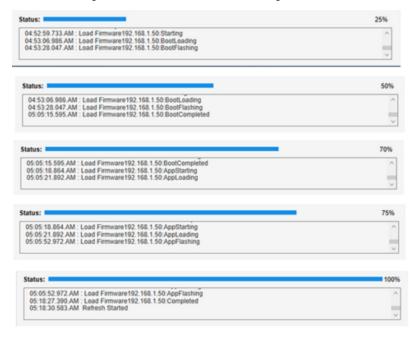
Click Add to add the node. The PLC you added appears in the Nodes List on the Home screen.



6. Click Load Firmware on the Home screen to start the conversion process.



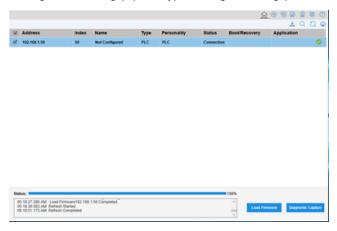
7. The progress is displayed in the Progress bar. The conversion process requires loading both the UOC Recovery and UOC Application mages, with a reboot of the module after each load is complete. The complete process takes about 30 minutes. Refer to the PLC-to-UOC Conversion Troubleshooting section if there is an error loading firmware.



8. After the firmware is flashed, the Nodes List on the Home screen is updated to display the Status as Connection Error for the PLC module because the UOC-CPM is no longer communicating at the PLC-CPM's factory reset IP Address. The UOC-CPM starts up running its UOC Application image and it reaches a point in startup processing where it waits for IP address assignment from an Experion PKS BOOTP server.

#### Chapter 7 - Getting Started with Firmware Manager for ControlEdge Unit Operations Controller

- a. When using a Bench System for conversion, no BOOTP server is present. The UOC-CPM acquires no IP address and is unable to communicate. Its status LED blinks red once per second. After the firmware is flashed, the Nodes List on the Home screen is updated to display the Status as Connection Error for the PLC module.
- b. When using an Experion PKS System for conversion, a UOC at the configured FTE IP address shows up within the Firmware Manager's node list. When viewing the module itself, note that after the UOC has completed its boot up process its status LED transitions to the green blinking (if primary) or orange blinking (if secondary) state.

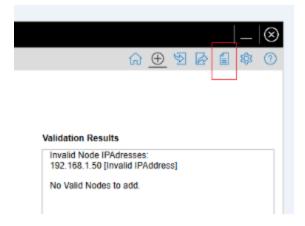


- 9. To properly connect the UOC-CPM to FTE following conversion from PLC-CPM:
  - Remove the Yellow FTE or Bench System cable from ETH2.
  - Connect the Yellow FTE cable to ETH1.
  - Connect the Green FTE cable to ETH2.

## 7.9.4 PLC to UOC Conversion Troubleshooting

#### Unable to Validate PLC-CPM (when Adding to Firmware Manager)

- 1. Firmware Manager on the Conversion System PC cannot communicate to PLC-CPM at 192.168.1.50 / 255.255.255.0.
  - a. Confirm that the Conversion PC is properly configured to communicate with the PLC. The built-in firewall of the PLC prevents it from responding to ping. Power off the rack with the PLC-CPM to be converted. Configure a test PC or laptop with static IP Address 192.168.1.50 and subnet mask 255.255.255.0 to match the PLC-CPM. Disconnect the Ethernet cable from the PLC-CPM ETH2 and connect to the test PC. From the Conversion PC, open a command prompt and ping 192.168.1.50 (i.e. the test PC configured the same as the PLC). If successful, the Conversion PC is properly configured to communicate with the PLC. Otherwise, refer to Setup Conversion System PC and PLC-CPM section to review how to configure the Conversion PC.
  - b. Ensure that the PLC's ControlEdge Builder software is not installed on the Conversion PC as this is not designed to coexist with the Firmware Manager software.
- A PLC in slot 2 of a redundant controller rack takes the secondary redundancy role (when the PLC is in factory reset). When adding the PLC to the Firmware Manager, use the default ETH2 secondary IP address of 192.168.1.51 (instead of the default ETH2 non-redundant/primary IP address, 192.168.1.50).
- 3. The Conversion PC must be connected to the PLC's ETH2 port which has a static IP address. Do not connect with the PLC's ETH1 port as this port expects dynamic IP address assignment.
- 4. The PLC was configured with a non-default password. The PLC must be in factory reset for the Firmware Manager to use the default password to connect with the PLC. To confirm the password was changed, open the logfile (see below) and search for "Open Session Failed Exception: R101Driver\_Connect\_Password\_incorrect". The ControlEdge (PLC) Builder must first be used to reset the PLC back to factory defaults before attempting PLC-to-UOC conversion.



- 5. Failure to adequately secure the CPM in the rack may result in the inability to communicate with the CPM because the CPM hardware may falsely detect removal under power and not complete system startup following the last restart. Secure the PLC in place with the captive screws at top and bottom of the module.
- Uninstall the PLC's ControlEdge Builder software when installed on the same Conversion PC
  that has Firmware Manager installed. These applications have similar controller
  communication infrastructure that are not designed to co-exist resulting in Firmware Manager
  to module communication breakage.

#### Firmware Manager Fails to Load Firmware to the PLC

- The Conversion PC does not have the UOC firmware installed for Firmware Manager to load to the PLC as part of the conversion process.
  - a. If the Conversion PC is an Experion PKS System PC, it must be installed with Experion PKS R505.1 or later.
  - b. If the Conversion PC is a Bench System laptop PC, the Firmware Manager must first be installed from an Experion PKS Installation media set to install the UOC firmware files on the PC
- 2. The Firmware Manager only supports PLC-to-UOC conversion starting with R140.1 or later PLC firmware as the firmware loading protocol differs with earlier PLC firmware. If the PLC has R120.1 or earlier firmware, the ControlEdge (PLC) Builder must first be used to update the PLC to R140.1 or later firmware before attempting the conversion. Note that PLCs shipped from the factory have R140.1 or later firmware at the time R505.1 was released (i.e. the inaugural release of the UOC).
- 3. The PLC-CPM rejects firmware update when the Mode switch is in the Run position. Change the PLC's Mode switch to Stop and retry the conversion.

#### Manual Firmware Update

In the event the UOC application firmware is manually loaded to the PLC (e.g. from the PLC ControlEdge Builder or from Firmware Manager but not following the PLC-to-UOC conversion procedure), the PLC reboots and no longer communicates at the previous PLC IP Addresses. Instead the CPM acts like a UOC-CPM and you need to configure a device index, connect to an Experion system, and use the Firmware Manager to manually load the UOC recovery firmware to complete the conversion.

# **GETTING STARTED WITH FIRMWARE** MANGER FOR CN100

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#### Load Firmware to CN100 8.1

You can select either a single node or multiple nodes in an applicable state to load firmware.

#### NOTE

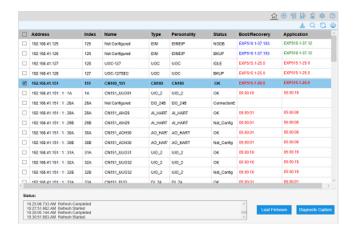
CEE must be IDLE and all IOMs must be inactive to perform firmware upgrade, otherwise a firmware upgrade could cause a loss of control.

#### To load firmware:

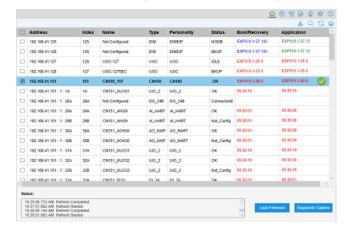
1. Select one or multiple nodes to load firmware by selecting the appropriate check box(es) The selected node(s) are highlighted.



You can select multiple nodes of the same product type running with different personalities, and click Load Firmware. In this case, the nodes will be flashed with the latest version of their respective personalities.



- 2. Click Load Firmware. The load operation begins and its progress is displayed on the progress bar.
  - A load symbol  $\stackrel{\perp}{=}$  appears beside the **Application** version column for the node on which firmware is being loaded.
- 3. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.



**ATTENTION:** After flashing the module with the recovery image, flash the CN100 with the application image.

#### NOTE

NOTE: In case you have selected multiple nodes to load firmware, the load

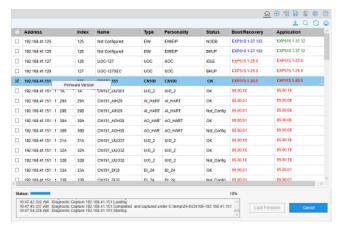


operation is performed in a sequential manner. The grey colored load icon is displayed for the nodes on which the load operation has not yet started.

# 8.1.1 Load Firmware for Single Node through Node Selection for CN100

To load firmware to a single node:

- 1. Select a **node** by selecting the appropriate check box.
- 2. Right-click on the selected row and click Firmware Version.

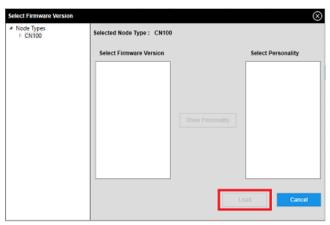


The **Select Firmware Version** window of the selected node appears.

3. Select a firmware version and click Show Personality.



4. Select a personality under Select Personality and click Select.



5. Click Load Firmware on the Home screen.

Address Not Configured 192,968,41,527 U00-127 D09515.1-25.0 EXP515.1-25.0 192,168,41,128 192.168.41.151 : 1 : 1A ☐ 192,168,41,151 : 1 : 28A Net Configured DO 248 DO 248 192.168.41.161 ; 1 ; 298 CN151 AHO9 ALHART ALHART 05 00.01 05.00.08 ☐ 192,168,41,151 : 1 : 36A CN151\_AOH30 AO\_HAR: AO\_HART ☐ 192.968.41.991:1:31A 31A CN151\_UU031 UID.2 UID.2 05.00.10 05.00.19

UI0\_2 UI0\_2

The selected node is displayed in the list.

CN151\_UU032

#### NOTE

☐ 192.168.41.161 : 1 : 32A

192.168.41.151 : 1:328 190.168.41.151 : 1:328

The pointer near the download status symbol shows the Firmware version and Personality of the selected node. The same information is displayed in the Status bar.

# 8.1.2 Progress Bar for Single Node Selection for CN100

When a single node is selected for loading firmware, the progress is shown with the percentage of the task completed. Events such as flashing or rebooting that occur are also listed.



Figure 8.1 Progress bar for single node selection

# 8.1.3 Progress Bar for Multiple Node Selection for CN100

If you select multiple nodes of the same type, the firmware is loaded in a sequential manner (one node after the other) and the progress bar and text box show the progress and the status for the node that is currently being loaded.

ATTENTION: The latest version of the Firmware is displayed after all the nodes are updated.

# 8.1.4 Cancel Load Firmware Operation for CN100

Click **Cancel** to cancel a Load Firmware operation that is in progress.

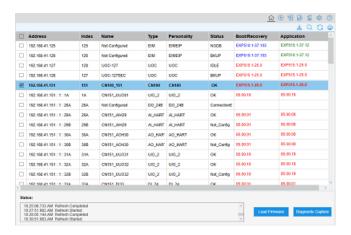


Figure 8.2 Cancel Load Firmware

#### NOTE

- In case of a single node, you cannot cancel the load operation as it is already in progress.
- In case you have selected multiple nodes to load firmware and click Cancel, the load
  operation is canceled only after the load operation is completed on the current node.
   Note that the load operation for the remaining nodes is canceled and a load canceled



symbol

appears next to Application column for those nodes.

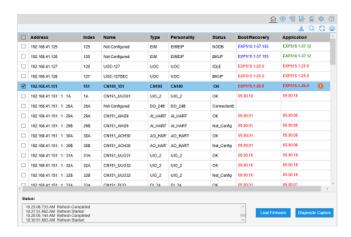


Figure 8.3 Canceled Load Firmware

# 8.2 Load firmware for Series C IOMs connected to CN100

Series C IO present in the network are auto-detected when Firmware Manager is installed on any of the Experion nodes.

## 8.3 Load Firmware to Series C IOM

You can select either a single node or multiple nodes to load firmware provided the modules are in an applicable state.

#### NOTE

Flashing of an IO module is restricted if the IOM Status is OK.

To change its state in Control Builder, inactivate the IOM.

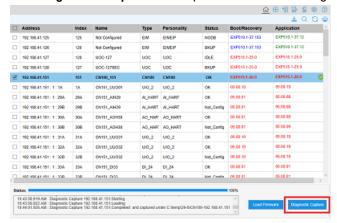
#### To load firmware:

- Select the node(s) to load firmware by selecting the appropriate check box(es). The selected node
  (s) are highlighted. You can select multiple nodes of the same product type (for example IOM),
  running with different personalities and click **Load Firmware**. In this case, the nodes will be flashed
  with the latest version of their respective personalities.
- 2. Click Load Firmware. The progress is displayed on the progress bar.
- 3. A load symbol appears beside the Application Version column based on the firmware being downloaded.
- 4. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.

# 8.4 Diagnostic Capture from CN100 and series C IOMs

Use the Diagnostic Capture feature to upload diagnostic information files such as **log files** from a node. To capture the diagnostic data:

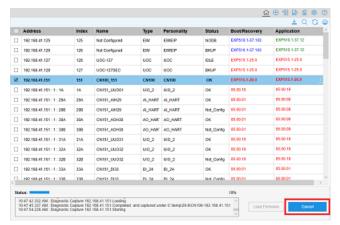
- 1. Select one or multiple nodes from the Nodes List to capture diagnostic data.
- 2. Click Diagnostics Capture. The caption of the button changes to Cancel.



3. The upload symbol appears beside the Application version column for the node(s) for which the diagnostic data is being uploaded. The data gets saved to the location defined earlier on the **Settings** page.

**NOTE** The progress bar displays the progress and the text box displays the events during the Diagnostic capture.

- 4. After the data is uploaded successfully, is displayed.
- 5. To cancel the operation, click the Cancel button.



6. In case of a single node, you cannot cancel the operation as it is already in progress.

In case you have selected multiple nodes to capture diagnostic information and click Cancel, the operation is canceled only after the operation is completed on the current node. The diagnostic capture operation for the remaining nodes is canceled and a canceled symbol appears next to

Application column for those nodes. If diagnostic capture fails, Failed symbol



is displayed.

The diagnostics capture operation is sequential. is displayed for the nodes on which the operation has not yet started.

9

# GETTING STARTED WITH FIRMWARE MANAGER FOR PCNT05

PCNT05 is the next generation C300 controller. It is based on a new hardware design and uses the Firmware Manager for firmware maintenance and related activities, rather than "CTOOLS" which is used by previous versions of the C300.

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9.2 Load firmware for Series C IOMs connected to PCNT05	69
9.3 Load Firmware to Series C IOM	69
9.4 Diagnostic Capture from PCNT05 and series C IOMs	70

# 9.1 Load Firmware to PCNT05

You can select either a single node or multiple nodes in an applicable state to load firmware.

#### NOTE

CEE must be IDLE and all IOMs must be inactive to perform firmware upgrade, otherwise a firmware upgrade could cause a loss of control.

#### To load firmware:

- 1. Select one or multiple nodes to load firmware by selecting the appropriate check box(es) The selected node(s) are highlighted.
- You can select multiple nodes of the same product type running with different personalities, and click **Load Firmware**. In this case, the nodes will be flashed with the latest version of their respective personalities.
- Click Load Firmware. The load operation begins and its progress is displayed on the progress bar.A load symbol <sup>≜</sup> appears beside the Application version column for the node on which firmware is being loaded.

4. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.

**ATTENTION:** After flashing the module with the recovery image, flash the C300 with the application image.

#### NOTE

In case you have selected multiple nodes to load firmware, the load operation is

performed in a sequential manner. The grey colored load icon is displayed for the nodes on which the load operation has not yet started.

# 9.1.1 Load Firmware for Single Node through Node Selection for PCNT05

To load firmware to a single node:

- 1. Select a **node** by selecting the appropriate check box.
- Right-click on the selected row and click Firmware Version. The Select Firmware Version window of the selected node appears.
- 3. Select a firmware version and click Show Personality.
- 4. Select a personality under Select Personality and click Select.
- 5. Click Load Firmware on the Home screen

The selected node is displayed in the list.

The pointer near the download status symbol shows the Firmware version and Personality of the selected node. The same information is displayed in the Status bar.

# 9.1.2 Progress Bar for Single Node Selection for PCNT05

When a single node is selected for loading firmware, the progress is shown with the percentage of the task completed. Events such as flashing or rebooting that occur are also listed.



Figure 9.1 Progress bar for single node selection

# 9.1.3 Progress Bar for Multiple Node Selection for PCNT05

If you select multiple nodes of the same type, the firmware is loaded in a sequential manner (one node after the other) and the progress bar and text box show the progress and the status for the node that is currently being loaded.

ATTENTION: The latest version of the Firmware is displayed after all the nodes are updated.

# 9.1.4 Cancel Load Firmware Operation for PCNT05

Click Cancel to cancel a Load Firmware operation that is in progress.

#### NOTE

- In case of a single node, you cannot cancel the load operation as it is already in progress.
- In case you have selected multiple nodes to load firmware and click Cancel, the load operation is canceled only after the load operation is completed on the current node.
   Note that the load operation for the remaining nodes is canceled and a load canceled



symbol

appears next to Application column for those nodes.

## 9.2 Load firmware for Series C IOMs connected to PCNT05

Series C IO present in the network are auto-detected when Firmware Manager is installed on any of the Experion nodes.

# 9.3 Load Firmware to Series C IOM

You can select either a single node or multiple nodes to load firmware provided the modules are in an applicable state.

#### NOTE

Flashing of an IO module is restricted if the IOM Status is OK.

To change its state in Control Builder, inactivate the IOM.

#### To load firmware:

- Select the node(s) to load firmware by selecting the appropriate check box(es). The selected node
  (s) are highlighted. You can select multiple nodes of the same product type (for example IOM),
  running with different personalities and click Load Firmware. In this case, the nodes will be flashed
  with the latest version of their respective personalities.
- 2. Click **Load Firmware**. The progress is displayed on the progress bar.
- 3. A load symbol appears beside the Application Version column based on the firmware being

downloaded.

4. After the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load operation fails, a Failed symbol appears. The reason for failure is shown in the status bar below the progress bar or in the FM log file.

# 9.4 Diagnostic Capture from PCNT05 and series C IOMs

Use the Diagnostic Capture feature to upload diagnostic information files such as log files from a node.

To capture the diagnostic data:

- 1. Select one or multiple nodes from the Nodes List to capture diagnostic data.
- 2. Click Diagnostics Capture. The caption of the button changes to Cancel.
- 3. The upload symbol appears beside the Application version column for the node(s) for which the diagnostic data is being uploaded. The data gets saved to the location defined earlier on the **Settings** page.

**NOTE** The progress bar displays the progress and the text box displays the events during the Diagnostic capture.

- 4. After the data is uploaded successfully, is displayed
- 5. To cancel the operation, click the Cancel button.
- 6. In case of a single node, you cannot cancel the operation as it is already in progress.
- 7. In case you have selected multiple nodes to capture diagnostic information and click Cancel, the operation is canceled only after the operation is completed on the current node. The diagnostic capture operation for the remaining nodes is canceled and a canceled symbol appears next to

Application column for those nodes. If diagnostic capture fails, Failed symbol is displayed

The diagnostics capture operation is sequential. is displayed for the nodes on which the operation has not yet started.

10

# GETTING STARTED WITH FIRMWARE MANAGER FOR UNIVERSAL EMBEDDED APPLIANCE

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10.2.1 Adding Nodes for ELCN	80

This chapter explains how to get started with Firmware Manager for TCMI and ELCN modules.

- Getting Started with Firmware Manager for Triconics Communication Module Interface
- Getting Started with Firmware Manager for ELCN

# 10.1 Getting Started with Firmware Manager for Triconics Communication Module Interface

- Load Firmware for TCMI
- · Load Recovery Image for TCMI
- Diagnostic Capture for TCMI

# 10.1.1 Adding Nodes for TCMI

The nodes present in the network are auto-detected and the list of nodes in the Home screen is updated periodically. However, on non-Experion nodes, you must add the nodes manually to the list using the **Add Node** tool bar feature. This feature is mainly applicable on platforms where nodes are not auto-detected.

To add nodes manually:

1. Click Add Node (+).

The Add Nodes window appears.

2. On the left pane,

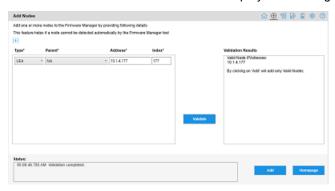
Select Type as UEA,

Select Parent as NA (not applicable)

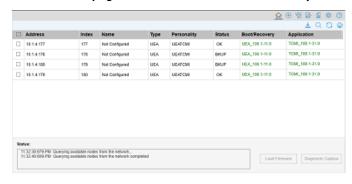
Enter the IP address in the Address field

Enter last octet of the IP address in the Index field

3. Click Validate. The validated results are displayed on the right pane.



- Click Add to add the nodes.
- 5. Click and repeat steps 2 through 4 to add more nodes.
- 6. Click the Homepage icon. You can see the new nodes you added in the Nodes List.



#### NOTE

The Status bar on the Home screen displays appropriate messages if there are issues in adding a node.

For more information on Tool bars in Firmware Manager, refer to Tool Bar Controls .

#### 10.1.2 Load Firmware for TCMI

You can select a single node or multiple nodes to load a firmware. The module should be in applicable state to load a firmware.

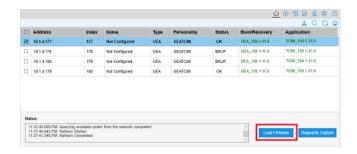


Figure 10.1 Load Firmware

#### To load firmware perform the following steps:

1. Select a single node or multiple nodes to load firmware by selecting check box . The selected nodes are highlighted.

The user can select multiple nodes of the same product type (for example UEA), running with different personalities and click **Load Firmware**. In this case, the nodes will be flashed with the latest version of its respective personality.

**ATTENTION:** When the UEA board is received from the factory it has only the recovery image (UEARECOVERY) present in it. You must flash the TCMI application image (UEATCMI) next. If the Firmware Manager is executing on an Experion node, use the **Browse** option to find the firmware.

**ATTENTION:** Firmware will be flashed based on the personality which is already running (UEARECOVERY or UEATCMI) in the UEA. For instance, if a recovery image is flashed by the Firmware Manager (UEARECOVERY), the firmware flashing of TCMI nodes fail since the firmware is already flashed for UEARECOVERY. To further flash the TCMI nodes, you must reboot the module and select the relevant personality.

2. Click **Load Firmware**. The progress is displayed on the progress bar and text on the **Load Firmware** button changes to **Cancel**.

A load symbol  $\stackrel{\checkmark}{=}$  is displayed besides the **Application** version column based on the firmware being downloaded.

3. Once the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load fails, a Failed symbol is displayed. The reason for failure can be known from the status bar below the progress bar or FMlog file.

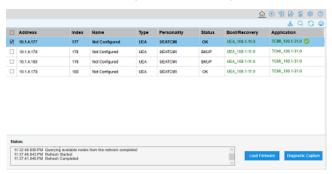


Figure 10.2 Load Firmware Status

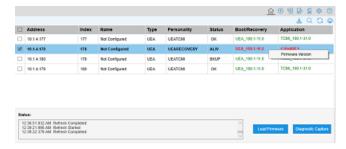
In case you have selected multiple nodes to load firmware the load operation happens

in a sequential manner. The load icon (grey color) is displayed for the nodes if the load process has not started.

# Load Firmware for a Node using Browse Option for TCMI

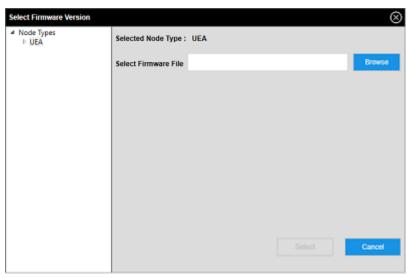
To load firmware to a node using browse option, perform the following steps:

- 1. Select a node.
- 2. Right-click on the selected row and click Firmware Version.

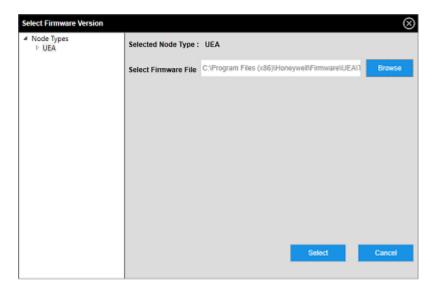


The Select Firmware Version window of the selected node appears.

3. Click Browse button to locate the TCMI node that you wish to load firmware.

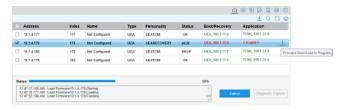


4. Once the firmware file is located, click Select.



#### 5. Click Load Firmware.

Selected node is loaded into the list.



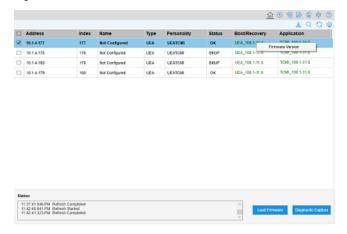
Once the firmware is loaded, the following screen appears.



# Load Firmware for Single Node through Node Selection for TCMI

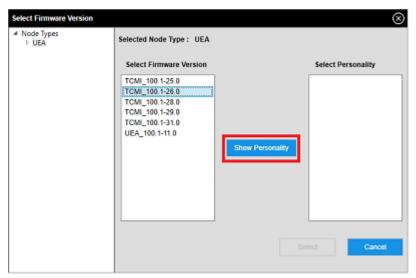
To load firmware to a single node, perform the following steps:

- 1. Select a **node** by clicking the appropriate check box.
- 2. Right-click on the selected row and click Firmware Version.

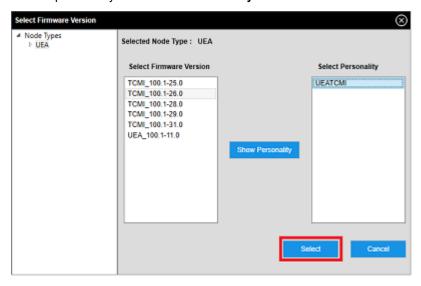


The Select Firmware Version window of the selected node appears.

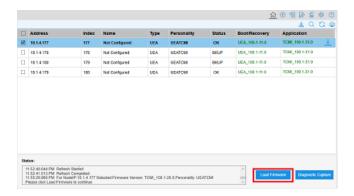
3. Select a firmware version and click Show Personality.



4. Select a personality under Select Personality and click Select.



5. On the Home screen, click Load Firmware. The selected node is added to the Nodes List.



The pointer near the download status symbol shows the Firmware version and Personality of the selected node. The same information is displayed in the Status bar.

# **Progress Bar for Single Node Selection for TCMI**

When a single node is selected for loading firmware, the progress is shown with the percentage of the task completed. Events such as flashing or rebooting that occur are also listed.



Figure 10.3 Progress bar for single node selection

# Progress Bar for Multiple Node Selection for TCMI

If you select multiple nodes, the firmware is loaded in a sequential manner (one node after the other) and the progress bar and text box show the progress and the status for the node that is currently being loaded.

ATTENTION: The latest version of the Firmware is displayed after all the nodes are updated.

# Cancel Load Firmware Operation for TCMI

To cancel the Load Firmware operation click Cancel.



Figure 10.4 Cancel Load Firmware

- If you select a single node and choose to abort the load operation, the load operation is not cancelled since it is already in progress.
- If multiple nodes are selected and the load operation is cancelled, then the node for which loading is in progress gets completed and loading for rest of the nodes is

cancelled. A load cancelled symbol such nodes.



is displayed near the application column for  $% \left( 1\right) =\left( 1\right) \left( 1\right) \left$ 

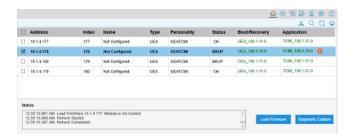


Figure 10.5 Load Firmware failed

# 10.1.3 Load Recovery Image for TCMI

This section explains about the steps to update load recovery image for UEA.

To update the Recovery Image in UEA TCMI:

 Right-click the module in Firmware Manager, select the new Recovery Image and flash the module.

After the recovery image is updated the UEA node will automatically reboot and enter ALIVE state, indicating successful start of the recovery image.

#### **NOTE**

To update an application image in UEA TCMI:

Right-click the module in Firmware Manager, select an intended application image (UEATCMI) and flash the module with an application image.

In this stage the UEA module is running with an application image.

#### 2. Reboot the module.

UEA Module is running with the TCMI Image.

**ATTENTION:** When the UEA box has only the UEA recovery image, the UEA box needs to be flashed with the required Application image (UEATCMI) before upgrading the UEA recovery image. On a UEA box that runs only the UEA recovery image, trying to update the UEA recovery image to the later version will result in a failure.

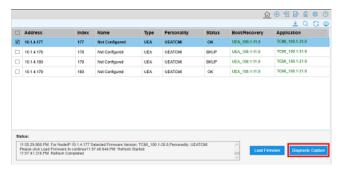
# 10.1.4 Diagnostic Capture for TCMI

Diagnostic Capture feature is used to upload diagnostic information files like **log files** from a node. To capture the diagnostic data, perform the following steps:



- 1. Select a node or multiple nodes from the list to capture the diagnostic data.
- 2. Click Diagnostics Capture.

The caption of the button changes to Cancel.

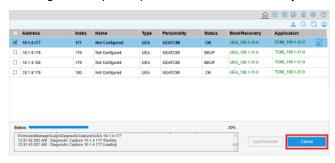


3. The upload symbol is displayed beside the Application version column for the node for which the diagnostic data is being uploaded. The data gets saved to the location defined earlier on the **Settings** page.

#### NOTE

The progress bar displays the progress and the text box displays the events of Diagnostic capture.

- 4. On successful upload of data, is displayed.
- 5. The diagnostic capture operation can be cancelled by clicking the Cancel button.



6. If you select a single node and choose to abort the operation, the diagnostics capture will not be cancelled since it is already in progress.

If you select multiple nodes and choose to abort the operation, the node for which diagnostic capture is in progress gets completed and the diagnostic capture operation for rest of the nodes is cancelled.

A Cancel symbol



is displayed for such nodes.

If diagnostic capture fails, Failed symbol



is displayed.

The diagnostics capture operation is sequential. The upload symbol (grey color) is for the nodes if the operation has not started.

# 10.2 Getting Started with Firmware Manager for Enhanced Local Control Network

- · Load Firmware for ELCN
- · Load Recovery Image for ELCN
- Diagnostic Capture for ELCN

# 10.2.1 Adding Nodes for ELCN

The nodes present in the network are auto detected and the list of nodes in the home screen is updated periodically. However, on non-Experion nodes, you must add the nodes manually to the list using the **Add Node** tool bar feature. This feature is mainly applicable on platforms where nodes are not auto-detected.

To add nodes manually:

- Click Add Node (+).
   The Add Nodes window appears.
- 2. On the left pane

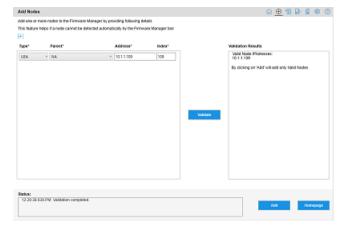
Select Type as UEA

Select Parent as NA (not applicable)

Enter the IP address in the Address field

Enter the last octet of the IP address in the **Index** field.

3. Click Validate. The validated results are displayed on the right pane.



- 4. Click Add to add the nodes.
- 5. Click to add more nodes.
- 6. Click Homepage to go to Home page. The new nodes you added appear in the Nodes List.



If there is any issue in adding a node, it will be displayed in the Status bar on the Home screen.

For more information on Tool bars in Firmware Manager, refer to Tool Bar Controls.

# 10.2.2 Load Firmware for ELCN

You can select a single node or multiple nodes to load a firmware. The module should be in applicable state to load a firmware.



Figure 10.6 Load Firmware

## To load firmware perform the following steps:

Select a single node or multiple nodes to load firmware by selecting check box . The selected nodes are highlighted.

The user can select multiple nodes of the same product type (for example UEA), running with different personalities and click **Load Firmware**. In this case, the nodes will be flashed with the latest version of its respective personality.

**ATTENTION:** When the UEA board is received from the factory it has only the recovery image (UEARECOVERY) present in it. You must flash the ELCN application image (UEAELCN\_BRG or UEAELCN\_NODE) next.

**ATTENTION:** Firmware will be flashed based on the personality which is already running (UEARECOVERY or UEAELCN\_BRG OR UEAELCN\_NODE) in the UEA box. For instance, if an ELCN Node firmware is flashed in the UEA box (UEARECOVERY), the firmware flashes the latest ELCN Node firmware to the UEA box.

Click Load Firmware. The progress is displayed on the progress bar and text on the Load Firmware button changes to Cancel.

A load symbol is displayed besides the **Application** version column based on the firmware being downloaded.

3. Once the firmware is loaded, the load symbol changes to a green colored tick mark . If the firmware load fails, a Failed symbol is displayed. The reason for failure can be known from the status bar below the progress bar or FM log file.

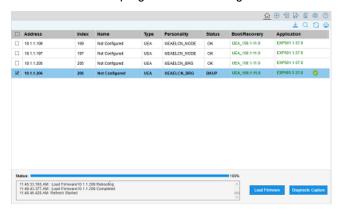


Figure 10.7 Load Firmware Status

#### NOTE

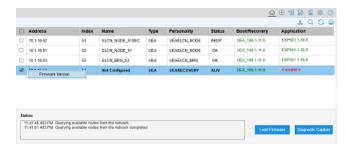
In case you have selected multiple nodes to load firmware the load operation happens

in a sequential manner. The load icon (grey color) is displayed for the nodes if the load process has not started.

# Load Firmware for a Node using Browse Option for ELCN

To load firmware to a node using browse option, perform the following steps:

- 1. Select a node.
- 2. Right-click on the selected row and click Firmware Version.

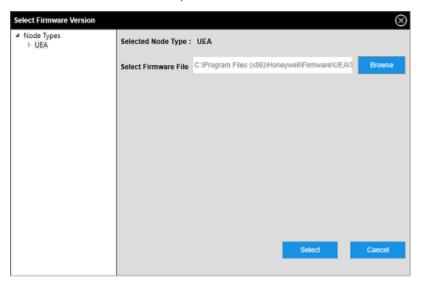


The **Select Firmware Version** window of the selected node appears.

3. Click the Browse button to locate the ELCN node that you wish to load firmware.

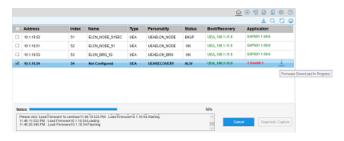


4. Once the firmware file is located, click Select.

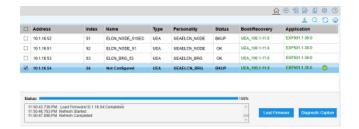


5. Click Load Firmware.

Selected node is loaded into the list.



Once the firmware is loaded, the following screen appears.



.

# Load Firmware for Single Node Through Node Selection for ELCN (UEAELCN\_NODE or UEAELCN\_BRG)

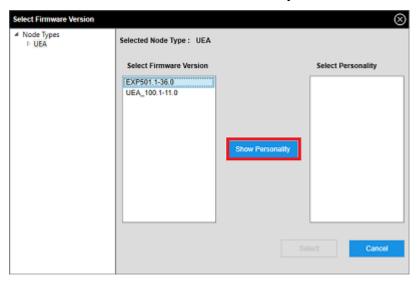
To load firmware to a single node, perform the following steps:

- 1. Select a node.
- 2. Right-click on the selected row and click Firmware Version.

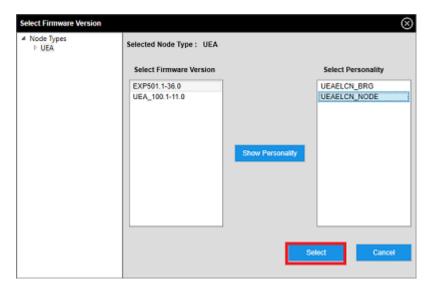


The **Select Firmware Version** window of the selected node appears.

3. Select a firmware version and click Show Personality.



4. Select a personality under Personality and click Select.



#### 5. Click Load Firmware.

Selected node is loaded into the list.



#### NOTE

The pointer near the download status symbol shows the Firmware version and Personality of the selected node. Same information is displayed in the status bar.

# Progress bar for Single Node Selection for ELCN

When a single node is selected for load firmware, the progress is shown on the progress bar with the completed load percentage. Events such as flashing or rebooting that occur during the load appear as and when the events occur.

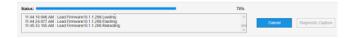


Figure 10.8 Progress bar for single node selection

# **Progress Bar for Multiple Node Selection for ELCN**

When multiple nodes are selected for loading firmware, loading occurs in a sequential manner (one node after the other) and the progress bar and text box show the progress and the status for the current node that is being loaded.

ATTENTION: The latest version of the Firmware is displayed if all the nodes are updated.

# **Cancel Load Firmware Operation for ELCN**

Click Cancel to cancel a Load Firmware operation that is in progress.

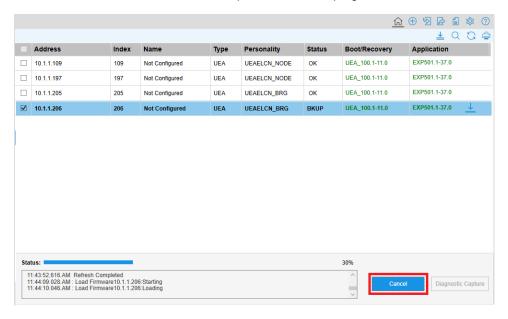


Figure 10.9 Cancel Load Firmware

### NOTE

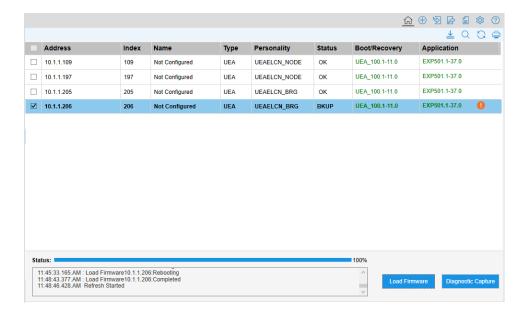
In case of a single node, you cannot cancel the load operation as it is already in progress.

In case you have selected multiple nodes to load firmware and click Cancel, the load operation is canceled only after the load operation is completed on the current node. Note that the load operation for the remaining nodes is canceled and a load canceled



symbol

appears next to Application column for those nodes.



#### Figure 10.10 Load Firmware failed

# 10.2.3 Load Recovery for ELCN

To update the Load Recovery Image in UEA ELCN:

 Right-click the module in Firmware Manager, select the new Recovery Image, and flash the module.

After the recovery image is updated, the UEA node will automatically reboot and enter the ALIVE state indicating a successful start of the recovery image.

#### NOTE

To update an application image in UEA ELCN:

Right-click the module in Firmware Manager, select an intended application image (either UEAELCN\_BRG or UEAELCN\_NODE), and flash the module with an application image.

In this stage, the ELCN module is running with an application image.

2. Reboot the module.

The ELCN Module is running with the ELCN application image (UEAELCN\_BRG or UEAELCN\_NODE) image.

**ATTENTION:** When the UEA box has the UEA recovery image only, the UEA box must be flashed with the required Application image (UEA\_ELCN\_BRG or UEA\_ELCN\_NODE) before upgrading the UEA recovery image. On a UEA box that runs only the UEA recovery image, trying to update the UEA recovery image to a later version will result in a failure.

# 10.2.4 Diagnostic Capture for ELCN

Use the Diagnostic Capture feature to upload diagnostic information files such as log files from a node.

To capture the diagnostic data:

- 1. Select one or multiple nodes from the Nodes List to capture the diagnostic data.
- 2. Click Diagnostics Capture.

The caption of the button changes to Cancel.



3. The upload symbol is displayed beside the Application version column for the node for which the diagnostic data is being uploaded. The data is saved to the location defined earlier in the **Settings** page.

The progress bar displays the progress and the text box displays the events during the Diagnostic capture.

- 4. After the data is uploaded successfully, is displayed.
- 5. To cancel the operation, click the Cancel button.



6. In case of a single node, you cannot cancel the operation as it is already in progress.

In case you have selected multiple nodes to capture diagnostic information and click **Cancel**, the operation is canceled only after the operation is completed on the current node. The diagnostic



capture operation for the remaining nodes is canceled and a canceled symbol next to Application column for those nodes.



If diagnostic capture fails, the Failed symbol



The diagnostics capture operation is sequential. operation has not yet started.

is displayed for the nodes on which the

11

# GETTING STARTED WITH FIRMWARE MANAGER FOR REMOTE FIELDBUS INTERFACE MODULE

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# 11.1 Adding Nodes for RFIM

As the RFIM nodes are not auto-detected, you must add the nodes manually to the list using the **Add Node** tool bar feature.

To add the RFIM nodes manually:

- 1. Click Add Node (+). The Add Nodes window appears.
- 2. On the left pane

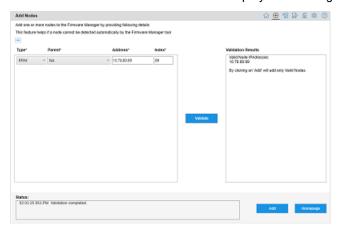
Select Type as UEA

Select Parent as NA (not applicable)

Enter the IP address in the Address field

Enter the last octet of the IP address in the Index field.

3. Click Validate. The validated results are displayed on the right pane.



4. Click Add to add the nodes.



Click the Homepage icon to go to Home page. The new nodes you added appear in the Nodes List.



### NOTE

If there is any issue in adding a node, it will be displayed in the Status bar on the Home screen.

#### NOTE

After the firmware is upgraded to RFIM, you cannot revert the module to FIM.

For more information on Tool bars in Firmware Manager, refer to Tool Bar Controls .

# 11.2 Load Firmware for Single Node through Node Selection for RFIM

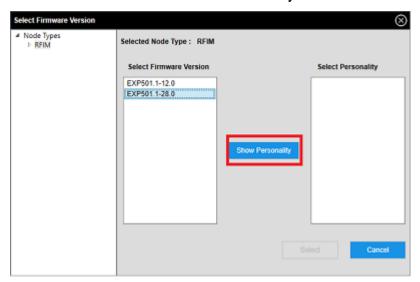
To load firmware to a single node:

- 1. Select a **node** by clicking the appropriate check box.
- 2. Right-click on the selected row and click Firmware Version.



The Select Firmware Version window of the selected node appears.

3. Select a firmware version and click Show Personality.

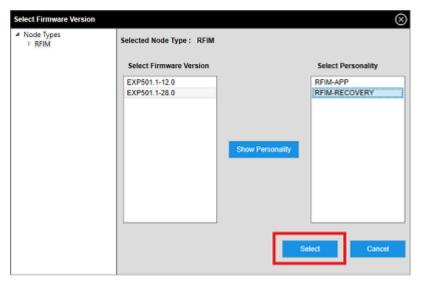


4. Select a personality under Select Personality and click Select.

#### NOTE

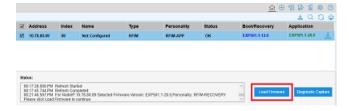
Multiple firmware can be loaded into RFIM. The sequence is as follows:

- 1. Select the RFIM-RECOVERY personality and click the Load Firmware button.
- 2. Then select the RFIM-APP personality and click the Load Firmware button.



5. Click Load Firmware.

The selected node is added to the Nodes List on the Home screen.



The pointer near the download status symbol shows the Firmware version and the same information is displayed in the Status bar.

# 11.2.1 Progress Bar for Single Node Selection for RFIM

When a single node is selected for loading firmware, the progress is shown indicating the percentage of the task completed. Events such as flashing or rebooting that occur are also listed.

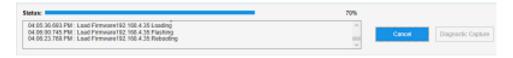


Figure 11.1 Progress bar for single node selection

# 11.2.2 Cancel Load Firmware Operation for RFIM

Click Cancel to cancel a Load Firmware operation that is in progress.

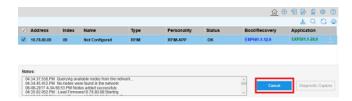


Figure 11.2 Cancel Load Firmware

#### NOTE

 In case of a single node, you cannot cancel the load operation as it is already in progress.



Figure 11.3 Load Firmware Failed

# 11.3 Diagnostic Capture for RFIM

Use the Diagnostic Capture feature to upload diagnostic information files such as log files from a node.

To capture the diagnostic data:

- 1. Select one or multiple nodes from the Nodes List to capture diagnostic data.
- 2. Click Diagnostics Capture.

The caption of the button changes to Cancel.



3. The upload symbol is displayed beside the Application version column for the node for which the diagnostic data is being uploaded. The data is saved to the location defined earlier on the **Settings** page.

#### NOTE

The Progress bar displays the progress and the text box displays the events during the Diagnostic capture.

- 4. After the data is uploaded successfully, is displayed
- 5. To cancel the operation, click the Cancel button.



6. In case of a single node, you cannot cancel the operation as it is already in progress.

In case you have selected multiple nodes to capture diagnostic information and click **Cancel**, the operation is canceled only after the operation is completed on the current node. The diagnostic



capture operation for the remaining nodes is canceled and a Canceled symbol next to Application column for those nodes.

appears

If diagnostic capture fails, the Failed symbol



is displayed.

The diagnostics capture operation is sequential. operation has not yet started.

is displayed for the nodes on which the

.

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