

Equipment Approval Information

connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment

Notification to the Local Telephone Company

On the bottom of the equipment is a label indicating among other information, the US number and Ringe Equivalence Number (REN) for the equipment. You nust, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) reas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as etermined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and ements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details. NOTE

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and herefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the nstallation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your lephone company or a qualified installer
- US Number is located on the cabinet bottom of the Motorola ML25254, ML25255 or the base tation that the cordless handset is registered to. REN number is located on the cabinet bottom
- of the Motorola ML25254, ML25255 or the base tation that the cordless handset is registered to.

Rights of the Telephone Company Should your equipment cause trouble on your

line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the service immediately. In case of such temporary discontinuance, the telephone company must

- (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the
- (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set orth in Subpart E of Part 68, FCC Rules and Regulations. The telephone company may make changes in its

communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your give you adequate notice, in writing, to allow you to intain uninterrupted service. This product meets the applicable Innovation

Science and Economic Development Canada technical specifications. The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five

Interference Information This device complies with Part 15 of the FCC Rules

and the Industry Canada license-exempt RSS standard(s). Operation is subject to the following

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

This equipment has been tested and found to comply with the limits for a Class B digital device. oursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against narmful interference in a residential installation

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause narmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna (that

receiving" the interference). Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.

is, the antenna for radio or television that is

- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference please consult your dealer or an experienced radio/ television technician for additional suggestions has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems. his booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402, Please specify stock number 004-000-00345-4 when ordering copies.

Warning: The changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment **FCC RF Radiation Exposure Statement**

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled

This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter. Caution: To maintain the compliance



with the Industry Canada's RF exposure guideline, place the base unit at least 20 cm om nearby persons.

For body worn operation, this cordless handset has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines For body worn operation, this cordless handset

has been tested and meets the Industry Canada RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories ay not ensure compliance with FCC RF exposure auidelines.

Licensing

Licensed under US Patent 6.427.009. **Hearing Aid Compatibility**

This telephone system meets FCC standards for

Hearing Aid Compatibility. Information for DECT Product

This telephone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range. Installation of this equipment is subject to notification and coordination with UTAM Any relocation of this approved by UTAM. UTAM may be contacted at 1-800-429-8826.



Introduction

Your Motorola multi-line / 2-line phone is a fullfeatured phone ideally suited for home or office use. It is designed to receive calls on up to two incoming telephone lines and serve up to 10 extensions with he Motorola ML25254 or ML25255 systems. The Motorola ML25055 Cordless Handset will expand the Motorola multi-line phone system operating in the DECT 6.0 frequency range. Caution: When installing and using



telephone equipment, there are basic safety instructions that should always be ved. Refer to the **IMPORTANT SAFETY INSTRUCTIONS** provided in the section

IMPORTANT

Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home

3 Important Safety Instructions

Some of the following information may not apply o your particular product; however, when using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the

- 1. Read and understand all instructions 2. Follow all warnings and instructions marked on
- the product. 3. Unplug this product from the wall outlet before
- cleaning. Do not use liquid cleaners or aerosol

4. Telephones should not be used while you are telephone or handset in water could cause an electrical shock.

cleaners. Use a damp cloth for cleaning.

6. Only operate this product from the type of

our home, consult your dealer or local

7. Plug the adaptor into an easily accessible

electrical outlet near the equipment

abused by persons walking on it.

as this can result in the risk of fire or

power company.

you are not sure of the type of power supply to

8. Do not allow anything to rest on the power cord.

9. Do not overload wall outlets and extension cords

10. Never push objects of any kind into this product

Never spill liquid of any kind on the product

disassemble this product. If service or repair

Opening or removing covers may expose you

reassembly can cause electric shock when the

temperatures such as areas near a hot radiator,

stove or in a hot car. Do not place product upon

computer monitors, power amplifiers, etc.

15. Never touch uninsulated telephone wires or

isconnected at the network interface.

17 Never install telephone jacks in wet locations

unless the jack is specifically designed for

telephone lines to prevent electrical shock

product from the wall outlet and refer servicing

(a) The power supply cord or plug is damaged

(c) The product does not operate normally by

(d) The product's cabinet has been damaged.

following the operating instructions.

(e) The product exhibits a distinct change

20. Avoid using a telephone (other than a cordless

remote risk of electric shock from lightning

21. Do not use the telephone to report a gas leak in

22. Do not place this product on an unstable cart,

23. Only use attachments/accessories specified by

24. Unplug this apparatus during lightning storms or

Save these instructions

FOLLOWING ADDITIONAL PRECAUTIONS SHOULD

1. Use only the type and size battery(ies) specified

2. Do not use this product if the battery door is

3. Replace batteries that appear to be swollen or

4. Do not dispose of the battery(ies) in fire. They

damage to the eyes or skin. It may be toxic

6. Exercise care in handling battery(ies) in orde

7. Do not attempt to recharge the battery(ies) provided with or identified for use with

this product that are not rechargeable. The battery(ies) may leak corrosive electrolyte

not to short out the battery(ies) with conducting materials such as rings, bracelets, and keys. The battery(ies) or conductor may overheat and

5. Do not open or mutilate the batterv(ies).

may explode. Check with local codes for possible

when unused for long periods of time.

IF YOUR PRODUCT UTILIZES BATTERIES. THE

stand, or table. The product may fall, causing

type) during an electrical storm. There may be a

(b) The product has been exposed to rain

19. Under the following conditions, unplug this

to qualified service personnel:

18. Use caution when installing or modifying

14. Do not place lighted candles, cigarettes, cigars

terminals unless the telephone line has been

16. Never install or modify telephone wiring during a

to dangerous voltages or other risks. Incorrect

ork is required, take it to a qualified serviceman

11. Never spill liquid of any kind on the product.

12. To reduce the risk of electric shock, do not

appliance is subsequently used.

etc., on the telephone.

lightning storm.

wet locations.

or frayed.

in performance.

the vicinity of the leak.

the manufacturer

Battery Safety Instructions

in the user manual.

moved or missing.

have damaged wiring.

cause burns

or explode.

special disposal instructions.

BE OBSERVED:

serious damage to the product.

and/or fire.

13. Do not expose the product to extreme

dangerous voltage points or short out parts that could result in a risk of fire or electric shock.

through cabinet slots as they may touch

Do not locate this product where the cord will be

- 5. Slots and openings in the cabinet back or bottom are provided for ventilation, to protect it from overheating. Do not block or cover these openings. Do not block the openings by placing the product on a bed, sofa, rug, or other similar surface. Do not place this product in a built-in installation unless proper ventilation is provided
 - 10. When inserting battery(ies) into this product, the proper polarity or direction must be observed. everse insertion of battery(ies) may result in leakage or explosion. 11. When inserting battery(ies) into this product

8. Do not attempt to rejuvenate the battery(ies)

r irritation to eyes or skin.

provided with or identified for use with this product by heating them. Sudden release of the

battery(jes) electrolyte may occur causing burns

. When replacing battery(ies), all batteries should

be replaced at the same time. Mixing fresh and

discharged batteries could increase internal cell pressure and rupture the discharged battery(ies).

(Applies to products employing more than one

separately replaceable primary battery.)

- do not twist or pinch the wires or allow wires to become pinched in battery door. 12. If storing over 30 days, remove battery(ies) from
- this product because the battery(ies) could leak and damage the product. 13. Discard "dead" battery(ies) as soon as possible
- since "dead" batteries are more likely to leak in a product. 14. Do not store this product, or the battery(ies)
- provided with or identified for use with this product, in high-temperature areas, Batteries hat are stored in a freezer or refrigerator fo the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage. 15. If your product uses rechargeable battery(ies),
- charge the battery(ies) only in accordance with the instructions and limitation specified in the
- 16. Keep batteries out of the reach of children.

Save these instructions Parts Checklist

Make sure your package includes the following



Charging cradle

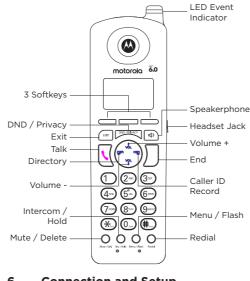
Digital Security System

battery pack

Your cordless phone uses a digital security system. protect against false ringing, unauthorized access, and charges to your phone line.

battery cover

5 Handset Lavout



Connection and Setup 6.1 Important Installation Information

Never install telephone wiring during a

- liahtnina storm. Never install telephone jacks in wet locations unless the jack is specifically designed fo
- wet locations. Never touch uninsulated telephone wires
- disconnected from the network. Use caution when installing or modifying telephone lines.
- Temporarily disconnect any other equipment connected to the telephone
- 6.2 Important Installation Guidelines • Install telephone near both a telephone jack and an electrical power outlet

- · Avoid sources of noise, such as a window or a busy street, and electrical noise, such as motors
- microwave ovens and fluorescent lighting. Avoid heat sources, such as heating air ducts. heating appliances, radiators and direct sunlight
- Avoid areas of excessive moisture or extremely low temperature.
- Avoid dusty locations
- Avoid other cordless telephones or personal computers.
- CAUTION

Always disconnect all phone cords from the base

unit before battery installation or replacement. NOTE Some cordless telephones operate at frequencies

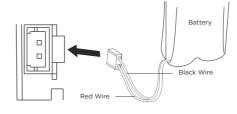
may cause or receive interference with nearby TVs. microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordles telephone should not be placed near or on top of a TV. microwave ovens, or VCR. If such interference inues, move the cordless telephone farther away from these appliances. Certain other communications devices may also

e the 1.9 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typica devices that may use the 1.9 GHz frequency for communication include wireless audio/video senders wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless

6.3 Installing the Phone

6.3.1 Installing the Handset Battery You must connect the handset battery before use

- Locate battery which is packaged inside a plastic bag and is separate from the handset. 2. Locate the battery compartment on the back of
- 3. Plug the battery pack cord into the jack inside
- the compartment. Pressing down firmly. to scroll to PHONE SETTINGS. 3. Press **SELECT** softkey and you may program the following items



- 4. Insert the battery pack. To ensure proper battery installation, the connector is keved and can be inserted only one way.
- 5. Close the battery compartment by placing the handset back cover slightly higher than the handset and then sliding the cover down into position. 6. Place the handset in the charging cradle. The
- charge indicator illuminates, verifying the battery is charging. Allow the phone to charge for 14 hours prior to first use. If you don't properly charge the phone,

battery performance is compromised. Caution: To reduce the risk of fire or



personal injury, use only the approved Nickel-metal Hydride (Ni-MH) battery pack (2.4V, 550mAh rechargeable batteries) 6.3.2 Changing / Charging the Handset Battery

1. Plug the power supply cord into the power jack on the back of the charging cradle and the othe

end into an electrical outlet. 2. Make sure the handset is OFF (not in TALK

iack inside the compartment and remove the

- mode) before you replace battery. 3. Remove the battery compartment door. 4. Disconnect the battery pack connector from the
- battery pack from the handset. 5. Insert the new battery pack and plug the
- battery pack connector to the jack inside the 6. Put the battery compartment door back on.
- 7. Place handset in the charging cradle, the charge indicator illuminates, verifying the battery
- is charging. Allow the phone to charge for 14 hours prior to

first use. If you don't properly charge the phone battery performance is compromised. Caution: To reduce risk of personal injury, fire, or damage use only the charger powe



adaptor supplied. This power adaptor is intended to be correctly orientated in a vertical or floor mount position. Class 2 Power source.



The wall mount holes are located on back of the

andset charging cradle and no extra wall mount pedestalis needed. Simply slip the wall mounting holes on the back of the charging cradle over the wall plate posts (not included) and slide the charging cradle down into the place. Use ONLY UL





Please use wall plate that can sustain at least 5kg.

Please ensure the wall plate has appropriate and

The handset displays the handset name and number

date, time, number of new calls, battery status and

The system uses a menu structure to give you access

to all of the built-in features. You may program the

During programming, you may press BACK softkey at any time to exit the sub-menu and return to the main

menu, or press EXIT key to exit programming and

will automatically exit programming and return to

If no key is pressed for 30 seconds, the handset

1. In idle mode, press $\mathbf{Menu/Flash}$ to go to the

2. Using **VOL +** and **VOL -** of the navigation button

When it is set to on, this allows you to pick up the

ning call without pressing 🕻, 🍕, LINE 1 or

1. Using **VOL +** and **VOL -** of the navigation button

2. Using **VOL +** and **VOL -** of the navigation button

When it is set to on, the handset will auto answer the

1. Using **VOL +** and **VOL -** of the navigation button

to scroll to AUTO ANS INTERCOM. Press SELECT

2. Using **VOL +** and **VOL -** of the navigation button

3. Press **SELECT** softkey to save your selection.

A cordless handset will not operate until it is

During the registration process, keep the handset

the display will show PRESS "REG" TO INITIATE

REGISTRATION once the handset has been activated. Press **REG** softkey to start the registration.

If the handset does not display the PRESS "REG" TO

INITIATE REGISTRATION message, the REGISTER opti is available in the PHONE SETTINGS - REGISTRATION

to scroll to REGISTRATION. Press SELECT softkey.

2. Using VOL + and VOL - of the navigation button

to scroll to REGISTER. Press SELECT softkey.

3. The handset will display PRESS BASE UNIT PAGE

4. Press and hold PAGE button on the base for

near the base. Up to 10 cordless handsets (in total) can be registered to Motorola ML25254 or ML25255

3. Press **SELECT** softkey to save your selection.

to scroll to AUTO ANSWER. Press SELECT softkey

The softkey labels will change according to the

7 Programming the Phone

7.2 Programming Functions

following items in main menu:

PHONE SETTINGS

DISPLAY SETTINGS

SOUND SETTINGS

ANSWERING SYSTEM

RESTORE SETTINGS

7.1 Standby Screen

the three softkeys.

status of the unit

NOTE

standby screen

7.3 Phone Settings

AUTO ANSWER

REGISTRATION

2ND CALL ALERT

HANDSET NAME

7.3.1 Auto Answer

LINE 2 softkey.

NOTE

NOTE

NOTE

7.3.3.1 Register

AUTO ANS INTERCOM

handset from the charging cradle to an

From the PHONE SETTINGS menu:

to scroll to ON or OFF.

The default setting is **OFF**.

7.3.2 Auto ANS Intercom

From the PHONE SETTINGS menu:

to scroll to ON or OFF.

The default setting is **OFF**.

7.3.3 Registration

registered to the base.

If the handset has not been reg

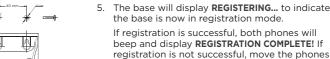
From the **PHONE SETTINGS** menu:

BUTTON UNTIL BEEP.

about 3 seconds.

1. Using **VOL +** and **VOL -** of the naviga





7.3.3.2 Remove Handset

De-registration cancels registration. During the de-registration process, keep the handse

closer together and try again.

It is not recommended that a handset be deregistered unless absolutely necessary because once a handset is deregistered, that handset's telephone features cannot be used until the handset

From the **PHONE SETTINGS** menu:

- 1. Using **VOL +** and **VOL -** of the navigation button o scroll to REGISTRATION. Press SELECT softkey.
- 2. Using **VOL +** and **VOL -** of the navigation button to scroll to REMOVE HANDSET. Press SELECT
- 3. The handset will display REMOVE HANDSET?
- 4. Press YES softkey to confirm de-registration. The handset will display PRESS "REG" TO INITIATE **REGISTRATION** once the handset is de-registered.

7.3.4 2nd Call Alert

When it is set to on, you will hear the alert tone when you are in conversation and there is an incoming call from another line. From the **PHONE SETTINGS** menu:

softkev. 2. Use **VOL +** and **VOL -** of the navigation button to

3. Press **SELECT** softkey to save your selection.

1. Using **VOL +** and **VOL -** of the navigation button

o scroll to 2ND CALL ALERT. Press SELECT

NOTE The default setting is **ON**.

7.3.5 Handset Name From the **PHONE SETTINGS** menu:

- 1. Using **VOL +** and **VOL -** of the navigation button o scroll to HANDSET NAME. Press SELECT softkey
- 2. The handset will display the last-set name. 3. Using the dial pad to enter a handset name up to

More than one letter is stored in each of the number keys. For example, to enter "Lorraine, press the 5 key three times for the letter L. press he 6 key three times for the letter O, press the 7 key three times for the letter R, and so on.

If you make a mistake, press **DIR** or **CID** of the backward. Or, press **CLEAR** softkey to delete one character at a time

4. When you are finished, press **SAVE** softkey to save the name to your phone.

7.4 Display Settings

11 characters.

- 1. In idle mode, press **Menu/Flash** to go to the main menu. 2. Using **VOL +** and **VOL -** of the navigation button
- to scroll to DISPLAY SETTINGS 3. Press **SELECT** softkey and you may program the
- following items LANGUAGE CONTRAST

7.4.1 Language

From the **DISPLAY SETTINGS** menu:

7.5 Sound Settings

KEY TONES

- 1. Using **VOL +** and **VOL -** of the navigation button to scroll to LANGUAGE. Press SELECT softkey.
- 2. Using **VOL +** and **VOL -** of the navigation button scroll to ENGLISH. FRANCAIS or ESPAÑOL.
- 3. Press **SELECT** softkey to save your selection. 7.4.2 Contrast

There are 5 levels of display contrast that can be set From the **DISPLAY SETTINGS** menu:

1. Using **VOL +** and **VOL -** of the navigation button to scroll to CONTRAST. Press SELECT softkey. 2. Using **VOL +** and **VOL -** of the navigation button

- to adjust the contrast. The display contrast will adjust with each press of the button. 3. Press **SELECT** softkey to save your selection.
- 1. In idle mode, press **Menu/Flash** to go to the main menu. 2. Using **VOL +** and **VOL -** of the navigation button
- to scroll to SOUND SETTINGS. 3. Press **SELECT** softkey and you may program the
- RING TONE RING VOL

7.5.1 Ring Tone

There are 8 tones for your selection. The ring tone can be set individually for each line. From the **SOUND SETTINGS** menu:

1. Using **VOL +** and **VOL -** of the navigation button scroll to RING TONE. Press SELECT softkey.

2. Using **VOL +** and **VOL -** of the navigation button

to scroll to LINE 1 or LINE 2 and press SELECT

line, and the handset will activate in the receiver mode. Press 4: to switch to the speakerphone mode.

3. Press → when finished.

side of the handset.

- 8.3 Making Calls with a Wired Headset 1. Plug the headset into the Headset jack on the
- 2. Adjust the headset to rest comfortably on top of your head or over your ear.
- 3. Move the microphone to approximately 2 to
- 3 inches from your mouth. 4. Press \ and the phone will select the first available line. If both lines are available, Line 1 will be used first.
- Or, press LINE 1 or LINE 2 softkey to select the line

5. Wait for a dial tone, then dial the phone number. Press → when finished.

NOTE If the headset is not connected (or if not completely inserted into headset jack), pressing \ will enter the receiver talk mode.

Although this device will accept a variety of standard 2.5mm telephone headsets, Motorola does not guarantee compatibility with third party devices rformance may vary depending on the quality of the headset.

8.4 Pre-dialing

- 1. With the phone idle, manually enter the telephone number. The telephone number will show in the display. The maximum pre-dialing number length is 32 digits, if the number is over 32 digits, it will emit an error tone
- 2. You can either press \, √4, LINE 1 or LINE 2 softkey to take a line and the number will automatically be dialed. 8.5 Answering Calls

1. Press \ to answer the call in the receiver mode

Or, press the corresponding **LINE** softkey to answer the call in receiver mo

Or, press ◀= to answer the call in speakerphone

2. Press **J** when finished.

If you have set the AUTO ANSWER to On. you can

3. Using **VOL +** and **VOL -** of the navigation button 4. Press **SELECT** softkey to save your selection.

There are 5 volume levels and Off for your selection

The ring volume can be set individually for each line

1. Using **VOL +** and **VOL -** of the navigation button

2. Using \mathbf{VOL} + and \mathbf{VOL} - of the navigation button

3. Using **VOL +** and **VOL -** of the navigation button

1. Using **VOL +** and **VOL -** of the navigation button

to scroll to KEY TONES. Press SELECT softkey.

2. Using **VOL +** and **VOL -** of the navigation button

The feature allows you to reset some menu settings

2. Using **VOL +** and **VOL -** of the navigation button

to scroll to **RESTORE SETTINGS**. Press **SELECT**

3. Press **SELECT** softkey to save your selection.

1. In idle mode, press Menu/Flash to go to the

The handset will display LOAD TO DEFAULT?.

4 Press YES softkey to reset the unit to default

setting. The phone will reboot with the

If you do not want to reset, press NO softkey

Making Calls with the Cordless

1. Press **** and the phone will select the first available line. If both lines are available, Line 1 will

2. Wait for a dial tone, then dial the phone number.

8.2 Making Calls with the Speakerphone

1. Press **4** to activate the speakerphone on the first

Or, press LINE 1 or LINE 2 softkey to select the

2. Wait for a dial tone, then dial the phone number

available line. If both lines are available, Line 1 will

Or, press LINE 1 or LINE 2 softkey to select the line

4. Press **SELECT** softkey to save your selection.

to scroll to LINE 1 or LINE 2 and press SELECT

to scroll to RING VOL. Press SELECT softkey

From the **SOUND SETTINGS** menu:

to adjust the ring volume

From the **SOUND SETTINGS** menu:

to scroll to ON or OFF.

7.6 Restore Settings

main menu.

default settings.

Handset

Press J when finished.

be used first.

be used first

you want

Basic Operation

softkev.

8.1

to the original default settings.

7.5.2 Ring Volume

7.5.3 Key Tones

from the charging cradle, without pressing

8.6 Switching Between the Speakerphone,

- Handset, and Headset Mode
- To switch to the speakerphone mode, press 4 2. If the headset is plugged in, press $\$ to switch to headset
- Or, if the headset is not plugged in, press 🕻 to switch to the handset receiver mod

8.7 Mute

To have a private, off-line conversation, use the Mute feature. The party on the other end of the line cannot hear you, but you can still hear them

- 1. During a call, press Mute/Del. to activate the
- 2. Press Mute/Del. again to de-activate.
- 8.8 Auto Standby

If you place the handset in the charging cradle while the handset is off the hook (during a call), the call is automatically disconnected.

8.9 Do Not Disturb This feature will disable your telephone's ringer for

a set period of time to prevent incoming calls from interrupting. When an incoming call or intercom call occurs, the status indicators will light up but the phone will not ring. 1. In idle mode, press **DND/PRIVACY**. The last

- setting is displaye
- 2. Using **VOL +** and **VOL -** of the navigation button as short as 15 MINUTES, 30 MINUTES, 45 MINUTES, 1 HOUR or 2 HOURS and increase the duration by 1-hour intervals up to **24 HOURS**.
- 3. Press **SELECT** softkey to save your selection. A DND timer will appear on the display indicating how much time remains before the DND feature is automatically turned off.
- 4. To turn off DND feature at any time, press DND/PRIVACY.

8.10 Line Privacy

This feature will prevent other phones on the same system from accessing the line used by your active call.

To turn on Line Privacy: 1. While on a call, press DND/PRIVACY

2. The handset will display PRIVACY

8.11 Flash

If you subscribe to Call Waiting Caller ID service from your local telephone company and you receive an incoming call during a call, you will hear a beep to indicate another call is waiting on the line and Caller ID information (if available) for the waiting call shows on the display. 1. To connect to the waiting call, press Menu/Flas

- and your first call will be put on hold.
- 2. To switch between the two calls, press Menu/Flash.

8.12 Inserting a Pause in the Dialing Sequence Press # twice to insert a delay in dialing sequence

when a pause is needed to wait for a dial tone (for example, after you dial 9 for an outside line, or to wait for a computer access tone.) Each pause counts as one digit in the dialing sequence, and is shown as P in the display.

8.13 Redial

1. Press \, or \, and the phone will select the first available line. If both lines are available, Line 1 will be used first Or, press LINE 1 or LINE 2 softkey to select the line

you want. 2. Press Redial. The redial number list (last

- 3. Using **VOL +** and **VOL -** of the navigation button to scroll to the number you want to redial. 4. Press **DIAL** softkey to dial the phone number.
- If the number you dialed is longer than 32 digitals,

it will not be saved in the redial list and can

8.13.1 Viewing a Redial Record

Your phone records up to three previously dialed phone numbers. 1. In idle mode, press Redial

- 2. Using **VOL +** and **VOL -** of the navigation button
- to scroll to the desired dialed number
- 3. When the desired number is displayed, press **** or **𝜓** is dial the phone number. NOTE

The line is automatically seized and the number is dialed accordingly

8.13.2 Adding a Redial Record in the Directory

- 1. In idle mode, press Redial.
- 2. Using VOL + and VOL of the navigation button to scroll to the desired redial numbers. 3. Press SAVE softkey. The handset displays
- ENTER NAME:

4. Using the dial pad to enter a name. If you make a mistake, press DIR or CID of the navigation button to move the cursor forward or backward. Or, press **CLEAR** softkey to delete one

ENTER NUMBER: with the desired redial number

navigation button to move the cursor forward or

backward. Or, press CLEAR softkey to delete one

To edit the number, press \mathbf{DIR} or \mathbf{CID} of the

7. Using **VOL +** and **VOL -** of the navigation button

scroll to the desired **VIP TONE MELODY**.

If an incoming call number matches this record the

During a call, press XFER softkey. The current call

2. Using **VOL +** and **VOL -** of the navigation button

ransfer the call to. Press **SELECT** softkey.

softkey to have a 3 way conference call.

3. This will initiate an intercom call to the selected

Wait until the selected handset or base answers

then hang up to finish the transfer or press CONF

ne intercom call and have a conversation ar

If the selected unit rejects the intercom call, or

the call is not answered within 30 seconds, the

the unit receives a transfer call paging, INTERCOM

paging will be stopped and the call is transferred

call is transferred back to the original unit

CALL FROM BASE/HANDSET X shows in the display.

2. If you press **REJECT** softkey or the call is not

8.16 Ringer On/Off and Ringer Volume

1. In idle mode, using **VOL +** and **VOL -** of the

2. Using **VOL +** and **VOL -** of the navigation button

to scroll to LINE 1 or LINE 2 and press SELECT

3. Using VOL + and VOL - of the navigation buttor

4. Press **SELECT** softkey to save your selection.

If you set the ring volume to Off, the handset will

8.17 Speakerphone, Handset, and Headset

navigation button to adjust the call volume until you

reach a comfortable listening level. The phone stores

During a call, press Int./Hold to put the line on

2. When the line is on hold, the hold alert tone will

be emitted to both the person on hold and to the

Press the corresponding LINE softkey to release

If the Line Privacy feature is On for the original call.

8.19.2 3-way conference call by an intercom call

3. Using **VOL +** and **VOL -** of the navigation buttor

4. The selected handset or base will emit a page

can press 🕻 or ৰ্ব to answer the intercom /

5. The originating caller can then press CONF

the external caller and the intercom call.

1. While on a call on Line 1, press Int./Hold to put

2. Press LINE 2 softkey to get a dial tone. Dial the

phone number, and then talk to the other person

8.19.3 3-way conference call with two lines

tone. The user on the selected handset or base

scroll to the desired handset or base and press

timer to clear from the handset display

While on a call, press Int./Hold and wait for the

the call cannot be joined by another use

The handset will display LINE 1/LINE 2 ON

During a call, press \mathbf{VOL} + and \mathbf{VOL} - of the

the setting after the last button pressed.

HOLD, and the line icon will flash.

the hold and return to the call again

This system can support 3-way and 4-way

user that initiated the hold.

8.19.1 Joining a call in progress

8.19 Conference Calls

2. Press Int./Hold again

SELECT softkey.

paging call.

conference calls.

navigation button to open the ring

answered within 30 seconds, the intercom

8.15 Receiving a Transferred Call from

Another Extension

Press 🕻 or 🍕 to answer the call.

back to the original unit.

to adjust the ring volume

display L1/L2 RINGER OFF

Volume

8.18 Hold

volume setting.

NOTE

6. When you are finished, press **SAVE** softkey.

8. Press **SELECT** softkey to complete.

8.14 Transferring a Call to Another

handset or base.

NOTE

The name field cannot be left empty. Press **SAVE** softkey. The handset displays

8.19.4 4-way conference call (Line 1 + Line 2 + 2 1. While on a call with both Line 1 and 2 on hold,

The originating caller can then press CONF

- press Int./Hold and select the desired handset or base to intercom 2. The selected handset or base will emit a page
- tone. The user on the selected handset or base can press **** or **◄** to answer the intercom / paging call.
- 3. The originating caller can then press **CONF** softkey to establish a conference
- 4. Since Line 1 and 2 are both on hold, the user will be prompted to select Line 1, Line 2 or Both to conference with. If **BOTH** softkey is selected a 4-way conference is established between the originating caller, both lines and the

8.20 Intercom Calls

8.20.1 Making an Intercom Call

- 1. Press Int./Hold to bring up the list of all registered handsets and base (except itself).
- 2. Using **VOL +** and **VOL -** of the navigation button o scroll to the desired handset or base and press **SELECT** softkey. 3. To cancel the intercom call, press **STOP** softkey.
- NOTE If the receiving handset or base does not answer

within 30 seconds, the intercom call is cancelled.

You will hear an error tone and the handset displays

UNAVAILABLE 8.20.2 Answering an Intercom Call

When you receive an intercom call, the handset will display the Phone ID of the calling handset The call can be answered by pressing \ or ◀€. If you do not want to answer the intercom call, press

Caller ID (CID)

REJECT softkey.

In order to use the Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting service.



When the unit receives an incoming call with CID information, the CID can be shown on the handsets. This unit receives and displays information ransmitted by your local phone company. This information can include the phone number, date and time; or the name, phone number, date and time If two incoming calls come in at the same time, the

display separately while ringing. The unit can store up to 99 records. When the memory is full, a new call automatically replaces the

9.1 Viewing a CID Record

In idle mode, press CID.

2. Using VOL + and VOL - of the navigation button to scroll through the call records

NOTE

When viewing the CID records, NEW will appear in the display for calls received that have not been reviewed. The record number is shown to the right of the time along with the **FORMAT** and **STORE** softkeys. The line number for the call received is also displayed.

9.2 Adding a CID Record in the Directory

While a call is in progress, another user can join that If you want to adjust the format of the CID number call by pressing the corresponding **LINE** softkey in the handset. Both parties on the original call will o 7 10 or 11 digits and save it in the Directory, press FORMAT softkey to format the CID number first near a tone to alert them someone else has joined before pressing STORE softkey.

For more formation on formatting a number, please 1. While viewing a CID record, press **STORE** softkey.

- 2. The handset displays ENTER NAME; with name (if
- already stored in the Directory)
- 3. Using the dial pad to enter a name. To edit the current name, press DIR or CID of the
- backward. Or, press **CLEAR** softkey to delete one character at a time. The name field cannot be left empty
- 4. Press SAVE softkey. The handset displays ENTER NUMBER: with the number. To edit the number, press DIR or CID of the
- backward. Or, press CLEAR softkey to delete one 5. When you are finished, press SAVE softkey.
- 6. Using **VOL +** and **VOL -** of the navigation button to scroll to the desired VIP TONE MELODY.
- 7. Press **SELECT** softkey to complete

softkey to establish a 3-way conference between

If an incoming call number matches this record the

1. While viewing a CID record, press Mute/Del.

This feature allows you to clear all CID records

1. While viewing a CID record, press and hold

3. Press **OK** softkey to confirm. The handset will

When viewing CID records, you can dial back th

9.5.1 If you have programmed your local area

If the CID record shows an 11-digit numbe

FORMAT softkey. For instance, a 7-digit local

number sometimes cannot be dialed because

requires a 10-digit or 11-digit format. Press

555-5555

Long distance code 1 1-425-555-55555

425-555-5555

FORMAT softkey to scroll through 7. 10 and

7-digit number

3-digit area code

+ 3-digit area code

3. To dial the displayed phone number, press

2. To dial the displayed phone number, press

This feature allows you to see who is calling

FORMAT softkey before dialing

9.6 Call Waiting Caller ID

9.5.2 If you have not programmed your local area

1. You will see 10-digit numbers (i.e. 234-555-1234).

You may adjust the number format by pressing

2. To adjust the phone number format, press

1. If the CID record shows a 7-digit number

guarantee the call is a local call.

not from your area code.

No. of digits Explanation

7-digits:

10-digits:

numbers showing on the display by pressing \ or ዺ€.

(i.e. 555-1234), then the call was received from within your area code. However, this does not

(i.e. 1-234-555-1234), then the call received was

2. The handset will display DELETE ALL?.

9.3 Deleting a CID Record

2. The handset will display **DELETE?**

9.4 Deleting All Call Records

3. Press **OK** softkey to confirm

Mute/Del.

display EMPTY

9.5 Dialing Back

when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone. 1. To connect to the waiting call, press Menu/Flash and your first call will be put on hold line 1 and line 2 caller information shows on the

2. To switch between the two calls, press Menu/Flash

IMPORTANT

To use all the features of this unit, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service. To know who is calling while you are on the hone, you must subscribe to Caller ID with Cal Waiting Service.

10 Phonebook Directory

You may store data in the Directory (up to 99 records). Each directory record stores up to 16 characters and 32 digits. The records in the Directory are stored by alphabetic

4. Press **DIAL** softkey to dial the phone number. 10.1 Adding a New Directory Record 10.7.2 Dial a directory record while viewing it

- 1. In idle mode, press DIR. 2. Press NEW softkey. The handset displays
- 3. Using the dial pad to enter a name. More than one letter is stored in each of the press the 5 key three times for the letter L, press the 6 key three times for the letter O press the
- 7 key three times for the letter R, and so on. If you make a mistake, press DIR or CID of the navigation button to move the cursor forward o backward. Or, press **CLEAR** softkey to delete one character at a time.
- The name field cannot be left empty. 4. Press **SAVE** softkey. The handset displays ENTER NUMBER:.
- 5. Use the dial pad to enter a telephone number. Press $\#_{\mbox{\tiny Pause}}$ twice to insert a pause in a number if necessary.
- 6. When you are finished, press SAVE softkey. 7 Using **VOL +** and **VOL -** of the navigation button to scroll to the desired VIP TONE MELODY
- 8. Press **SELECT** softkey to complete. NOTE

If an incoming call number matches this record the VIP Tone Melody will ring.

If MEMORY FULL shows in the display, you need to delete one or more records before repeating above steps to add a new directory record.

10.2 Viewing a Directory Record

- 1. In idle mode, press DIR.
- 2. Using **VOL +** and **VOL -** of the navigation button to scroll through the records Or, press the number keys to go to the name
- of the records starting with the corresponding character.
- Press MENU softkey.
- 4. Using **VOL +** and **VOL -** of the navigation button to scroll to **VIEW**. Press **SELECT** softkey to view the record

10.3 Editing a Directory Record 1. In idle mode, press DIR.

- 2. Using VOL + and VOL of the navigation button scroll to the record you wish to edit
- 3. Press **MENU** softkey.

the left of the cursor.

4. Using **VOL +** and **VOL -** of the navigation button scroll to EDIT ENTRY. Press SELECT softkey to edit the content according to the steps in section 10.1.

cursor to move forward or backward. The **Mute/Del**. button can be used to delete character or number to

10.4 Copying a Directory Record or All Directory Records

The **DIR** or **CID** of the navigation button allow the

You can copy one directory record or all directory ecords from the base to the desired handset extension or from the handset extension to the base 1. When viewing a directory record, press COPY

- 2. The handset will display COPY CURRENT RECORD OR ENTIRE DIRECTORY?
- 3. Press **CURR** softkey to copy the current record. Or, press **ENTIRE** softkey to copy the whole directory.
- 4. Using **VOL +** and **VOL -** of the navigation button to scroll to the desired extension you wish the record(s) to be copied to 5. Press **SELECT** softkey to confirm
- When finished, the number of directory records copied will be displayed. The handset will display RECORD COPIED TO BASE **UNIT!** or **ENTIRE DIRECTORY COPIED TO BASE UNIT**

10.5 Deleting a Directory Record

scroll to the record you wish to delete

 In idle mode, press DIR. 2. Using **VOL +** and **VOL -** of the navigation button

and the receiving handset or base will display

- Press Mute/Del.
- 4 The handset will display **DELETE?**
- 5. Press **OK** softkey to confirm

10.6 Deleting All Directory Records In idle mode, press DIR.

2. Press and hold Mute/Del. 3. The handset will display DELETE ALL?.

10.7 Dialing a Directory Record

1. Press \ √: or a LINE softkey.

1. In idle mode, press DIR.

to scroll to the desired record

to scroll to the desired record.

recording. Press **OK** softkey.

From the ANSWERING SYSTEM menu:

or **ଏ**€ to dial the phone number

11 Answering System Operation

Press DIR.

10.7.1 Dial a directory record while in Talk mode

3. Using **VOL +** and **VOL -** of the navigation button

2. Using VOL + and VOL - of the navigation button

3. When the desired number is displayed, press

2. Press and hold Mute/Del. for 2 seconds, the handset displays **DELETE ALL MESSAGES IN LINE X** 4. Press **OK** softkey to confirm. The handset will MAILBOX?

DELETE ALL?

NO LINE

LINE IN USE

1. Play a message

3. Press **OK** softkey to delete all the old messages.

3. Using VOL + and VOL - of the navigation button

4. If there is no recording for the selected OGA, the

11.3 Outgoing Message (OGA) Record

1. Using **VOL +** and **VOL -** of the navigation button

to scroll to OGA RECORD. Press OK softkey.

2. Using **VOL +** and **VOL -** of the navigation button

3. Using **VOL +** and **VOL -** of the navigation button

There are 4 types of OGA to select from

to scroll to the OGA type you want to record

Record your greeting after the beep. Press FINISH

5. The greeting will play back for you and automatically save. If you are not satisfied, simply

2. The handset will display the status of messages

3. Using **VOL +** and **VOL -** of the navigation buttor

softkey to play the messages for that line

During each message playback, the handset will

display the current message information. If the

message playback is a stored incoming message

the message CID, including Date/Time, Name and Number. If it is a memo, the handset will display

Double press DIR to play the previous message.

If there are no messages, the unit will announce, "You

from the telephone line, the handset will display

The unit will play messages to the end.

Press CID to skip to the next message.

Press DIR to replay the current message.

11.5.1 To erase a message while it is playing

The handset will display DELETE?.

4. Press OK softkey to delete the message

1. Select and play the message you want to erase

The current message is erased, and the unit will

11.5.2 To erase all previously played messages in

to scroll to LINE 1 or LINE 2 and press SELECT

If the unit has new messages, only the new messages

will be played, otherwise all messages will be played

select OGA RECORD option again and re-record.

to scroll to LINE 1 or LINE 2 and press OK softkey

press **OK** softkey.

handset will display EMPTY.

over and press **OK** softkey

ANNOUNCE ONLY

softkey to end the recording.

11.4 Playing Messages/Memo

. In idle mode, press PLAY softkey.

for each line.

MEMO and Date/Time

have no messages

Press Mute/Del.

During each message playback

11.5 Erasing Messages

play the next message

WORK HOURS

AFTER HOURS

PERSONAL

From the ANSWERING SYSTEM menu:

scroll to the OGA record you want to play and

12 Display Messages

The following messages show the status of the phone, provide Caller ID information, or help you set

Prompt asking if you want to

want to initialize cannot work at that moment or the function

being worked cannot continue

other higher priority function is

Indicates that the telephone line

Indicates that the telephone line

The system is busy or some

For example, the message

stopped when there is an

Indicates there are no CID

playback function will be

being performed

incoming call.

	erase all records.
DELETE?	Prompt asking if you want to erase the current record.
ENTER NAME:	Prompt telling you to enter a name.
ENTER NUMBER:	Prompt telling you to enter a telephone number.
NEW CALLS	Indicates call or calls which have not been reviewed.
HANDSET NAME	Prompt telling you to enter a user name for the handset.
UNAVAILABLE	Indicates that the function you

11.1 Memo Recording From the ANSWERING SYSTEM menu:

- 1. Using **VOL +** and **VOL -** of the navigation button to scroll to MEMO RECORDING. Press OK softkey. 2. Using VOL + and VOL - of the navigation button o scroll to MAILBOX 1 or MAILBOX 2 to save the
- 3. Record your memo after the beep. Press FINISH softkey when your memo is complete NOTE

Your memo will be stored with your other incoming

messages in your mailbox. To hear it again, play your 11.2 Outgoing Message (OGA) Playback

. Using VOL + and VOL - of the navigation button to scroll to OGA PLAYBACK. Press OK softkey. 2. Using **VOL +** and **VOL -** of the navigation button

scroll to LINE 1 or LINE 2 and press OK softkey.

BLOCKED NUM

13

Signal

(with ringer on)

OUT OF RANGE Indicates handset is too far away from the base and the andset is searching for the base.

Indicates the person is calling from a number which is blocked

from transmission Indicates incoming call is from an area not serviced by CID or the CID information was

Handset Sound Signals / Audio

Make sure the base power cord is connected to a

damaged and are connected to the phone and

and connect another phone to the same jack.

If there is no dial tone in the second phone, the

problem might be your wiring or local service

Make sure the telephone line cords are not

· Disconnect the base station from the wall lack

• The handset may be out of range of the base.

· Make sure the battery is properly charged (for

· Make sure the base station is set to the correct

Make sure the phone is properly registered with

the Motorola ML25254 or ML25255 base.

• Make sure the Do Not Disturb feature is not

· The handset may be out of range of the base

You may have too many extension phones on

your line. Try unplugging some phones

You cannot be heard by the other party

Incoming voice too low or none at all

Make sure the Mute feature is not turned on

You experience static, noise, or fading in

· The handset may be out of range of the base

Make sure the base station is not plugged into

an electrical outlet with another household

Make sure the battery is properly charged (for

appliance. If necessary, relocate the base

Did you program the memory location keys

· Make sure the phone number is formatted

You must subscribe to the standard Name/

telephone company to receive CID information

switched electrical outlet. Disconnect the power

Number Caller ID service from your local

· Make sure the unit is connected to a non-

adaptor from the charging cradle and

· Make sure the headset cord is inserted properly

Make sure the ringer is turned On.

· See solutions for 'No dial tone'

Meaning

Page signal

Low battery warning

not sent.

Alert Tones

Two short beeps (several times)

14 Troubleshooting

One long beep after press one key Confirm

Check or repeat installation steps.

working electrical outlet.

Move closer to the base.

Phone does not ring

activated.

and securely

and out

14 hours)

No Caller ID

No Display

· Check call volume setting

Move closer to the base

Directory dialing doesn't work

One beep every 14 seconds

A short warbling tone

(with ringer on)

No dial tone

the wall jack.

- - Short talk time.

Limited range.

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- microwaves, stoves, computers, etc
- Base is installed in the basement or lower floor of
- electronic devices.
- Handset battery is low
- Make sure the hook switch pops up when the handset is lifted.
- The 5 AAA batteries in the base station need installed at all.
- 15 General information

an anti-static wipe. Dial tone is ok, but can't dial out

- periods of use. This is normal. However, we mend that to avoid damage, do not place the product on antique / veneered wood.
- locations preventing the free flow of air over its surfaces.
- conditions, such as bathrooms Do not expose your product to fire, explosives o
- There is a slight chance that your phone could be naged by an electrical storm. We recommend that you unplug the power cord during an

Product disposal instructions

any batteries and dispose of them and the product according to your local authority's recycling your local authority or the retailer where the product

Product disposal instructions for business users

with other commercial waste for disposal. Consumer Products and Accessories Warranty

check the terms and conditions of the purchase

Business users should contact their suppliers and

product manufactured under license by Meizhou Guo Wei Electronics Co. Ltd., AD1 section, Economic

Development Area, Dongsheng Industrial District, Meizhou, Guangdong, China. ("MZGW") What Does this Warranty Cover? Subject to the exclusions contained below, MZGW

· Make sure the battery is properly charged (for Date/Time setting is restored to default

• This maybe caused by power failure. Set Date/ Time at the base station aga

Intercom does not function correctly Make sure the phone is properly registered with the Motorola ML25254 or ML25255 base.

The handset may be out of range of the base. Move closer to the base. Unit locks up and no communication

between the base and cordless handset · Unplug the power adaptor from the electrical outlet and the bottom of the base. Remove the handset battery. Wait for 30 seconds and

plug the power adaptor back into the base and

electrical outlet. Reconnect the battery and **OUT OF RANGE shows in the handset display**

- Move the handset closer to the base.
 - · Make sure the base power cord is connected to a working electrical outlet.

Batterv

If you experience any of the following problems even after recharging the battery, you may need to

- replace the battery pack:
- Poor sound quality.

Causes of poor reception

- You're too close to appliances such as
- · Atmospheric conditions, such as strong storms
- Base is plugged into AC outlet with other
- Baby monitor is using the same frequency.
- · You're out of range of the base.
- replacing or are improperly installed or not

• Clean the phone with a damp (not wet) cloth, or

cause static shock

- Never use household polish as this will damage the product. Never use a dry cloth as this may
- Do not expose to direct sunlight. The phone may become warm when the batteries are being charged or during prolonged
- Do not place your product on carpets or other
- Do not submerge any part of your product in water and do not use it in damp or humid
- other hazardous conditions

Product disposal instructions for residential users When you have no further use for it, please remove

was purchased.

ontract and ensure that this product is not mixed Thank you for purchasing this Motorola branded

warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable What will MZGW do?

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING

OF MERCHANTABILITY AND FITNESS FOR A

within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditione / refurbished / pre-owned or new Products, Accessories or parts.

MZGW or its authorized distributor at its option and

(d) a written description of the problem; and, most importantly;

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PARTICULAR PURPOSE, SHALL BE LIMITED TO

WARRANTY IS THE EXCLUSIVE REMEDY OF THE

THE DURATION OF THIS LIMITED WARRANTY

OTHERWISE THE REPAIR OR REPLACEMENT

PROVIDED UNDER THIS EXPRESS LIMITED

one jurisdiction to another. Products Covered Length of Coverage

ourchase by the first Consumer Accessories (battery, powe supply(s) and line nsumer purchaser of the Consumer The balance of the original Products and Accessories tha days from the date returned are Repaired or to the consumer, whichever

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and

tear are excluded from coverage. Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and

accident or neglect, such as physical damage (cracks scratches etc.) to the surface of the product resulting from misuse;

- the like, extreme heat, or food; (c) use of the Products or Accessories for
- conditions: or

Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are

Unauthorized Service or Modification. Defects or

Altered Products. Products or Accessories with:

or its authorized service centers, are excluded from coverage

removed, altered or obliterated (b) broken seals or that show evidence of

(d) nonconforming or non-Motorola branded housings, or parts, are excluded from

communication service or signal you may subscribe to or use with the Products or Accessories is

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to

(b) the original proof of purchase (receipt) which includes the date, place and seller of the Product: (c) if a warranty card was included in your box, a

(e) your address and telephone number.

DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages or limitation on the length of an implied warranty so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from

Two (2) years from the dat onsumer purchaser of the Ninety (90) days from the riginal purchase by the firs

patteries that leak are covered by this limited warranty. Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse

- (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or
- nercial purposes or subjecting the Product or Accessory to abnormal usage or

(d) other acts which are not the fault of Motorola or MZGW are excluded from coverage. Use of Non-Motorola branded Products and

damages resulting from service, testing, adjustment installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW

(a) serial numbers or date tags that have been

(c) mismatched board serial numbers; or

a MZGW Authorized Repair Center.

To obtain service, you must include (a) the Product or Accessory:

completed warranty card showing the serial number of the Product:

WITHOUT LIMITATION THE IMPLIED WARRANTIES

How to Obtain Warranty Service or Other Information? For service or information, please contact Customer Services on: 1-833-468-1468.

Communication Services. Defects, damages, or

the failure of Products or Accessories due to any