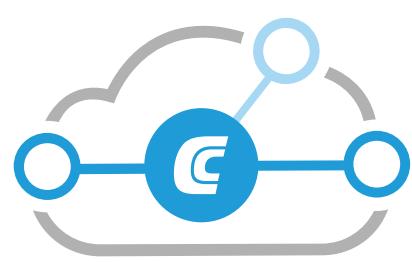


sygonix®

© GB App Instruction Manual

SY-PS-400 Smart Wi-Fi Socket Strip with 4 USB Charging Ports

Item No. 2226163



CONRAD CONNECT

www.conradconnect.com



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Introduction

The connected device works through a Wi-Fi network together with the “Smart Life - Smart Living” app. This mobile app allows you to control, manage, and receive alerts on devices connected to your network.

General Information

Important Information

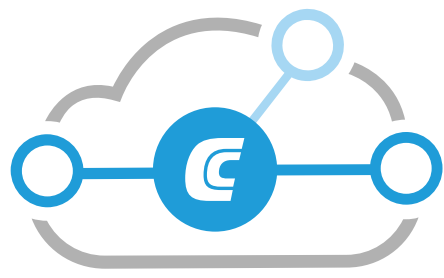


Observe information in a red frame to avoid harming yourself or others, and prevent product damage.

Give information in an orange frame special attention.

The blue frame provides tips on product use and features.

Conrad Connect



CONRAD CONNECT

Your product is compatible with the Conrad Connect IoT platform and is powered by Tuya. Device integration with Conrad Connect requires a **Conrad Connect Account**.

You can set up an account at the following URL: www.conradconnect.com

Legal Notice

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Requirements

Security

It is strongly recommended that you set up your Wi-Fi Router/Wi-Fi Access Point (AP) to use the most secure encryption option it supports.

App to Device Connection

- To add a new device to the app, the mobile device that runs the app and the smart device must be connected to the same Wi-Fi network.
- You can control the smart device through the app via Wi-Fi or using mobile device data.

Safety



Remind yourself of the possible dangers the device you intend to connect can pose to your environment.



Read the instruction manual that came with the product you are going to connect to the smart device to find out if it is suitable to be operated without attendance.

If it is not, then do not use it in conjunction with timer and schedules.

- *A heater can cause fire if left unattended!*
- *A kettle that contains no water may cause fire!*
- *A coffee maker may overheat if not turned off on time and cause fire!*

Mobile App

Please note that the following instructions may change for future app versions.

Getting Started

First time users should follow these steps:

1. [Download and Install the App](#).
2. [Create a User Account](#).
3. [Log In](#).
4. [Add Device](#).

Download and Install the App



App Installation

Apps are available for Android and iOS mobile devices.

Visit the respective app store and search for "Smart Life - Smart Living", or scan the QR code shown here.



Make sure your mobile device satisfies the minimum requirements as outlined on the app store download page.

User Account

Your account settings are stored in the cloud.

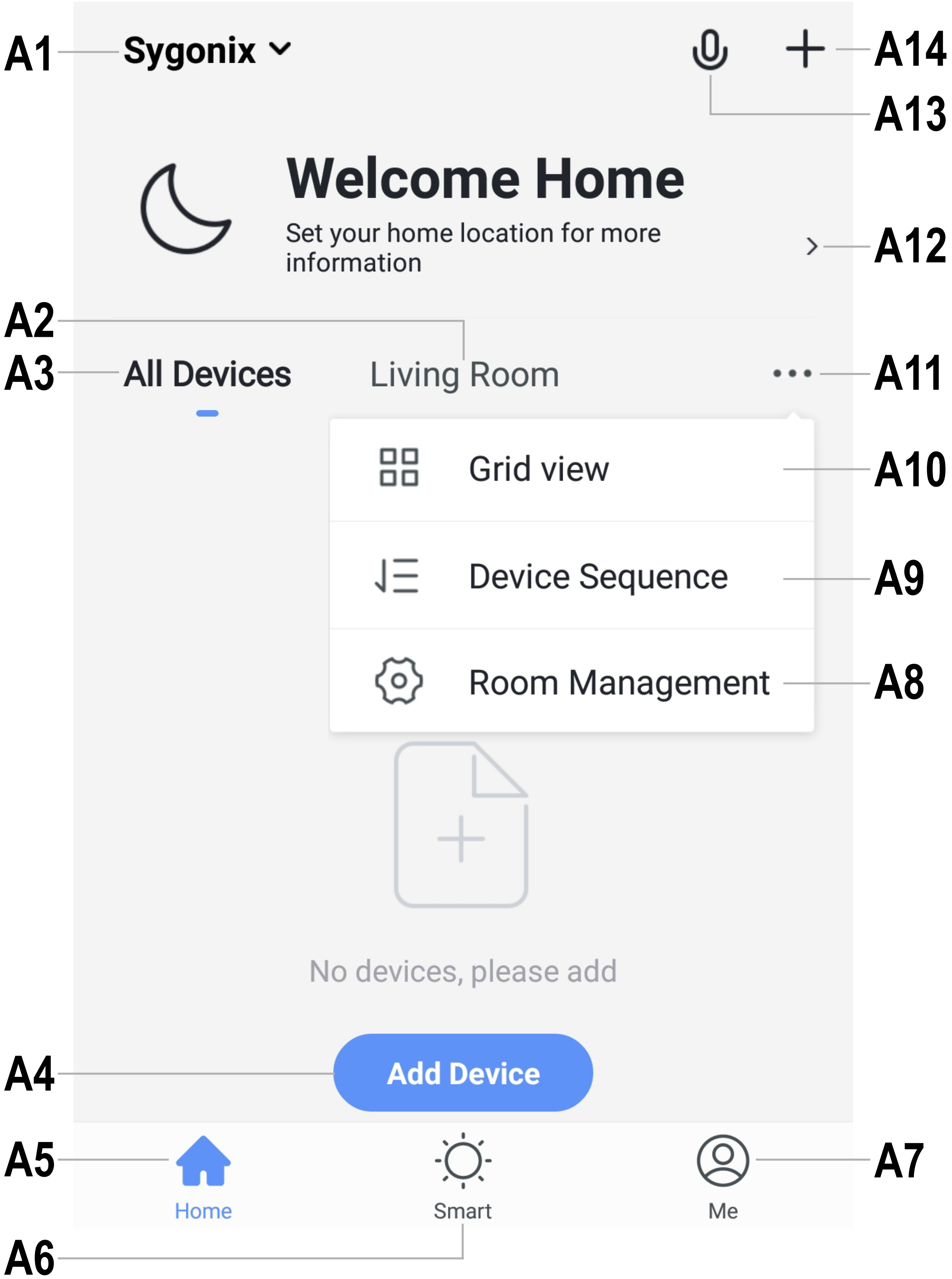
Create a User Account

A user account is required for you to operate the device.

1. Select **Register** to create an account.
2. **Log In**.
3. You will then be taken to the "Home Page".

Home Page

The home page lists all devices that are under your account's control. When you log in for the first time, the device list will be blank.



Swipe down from the top of the screen to refresh the page.

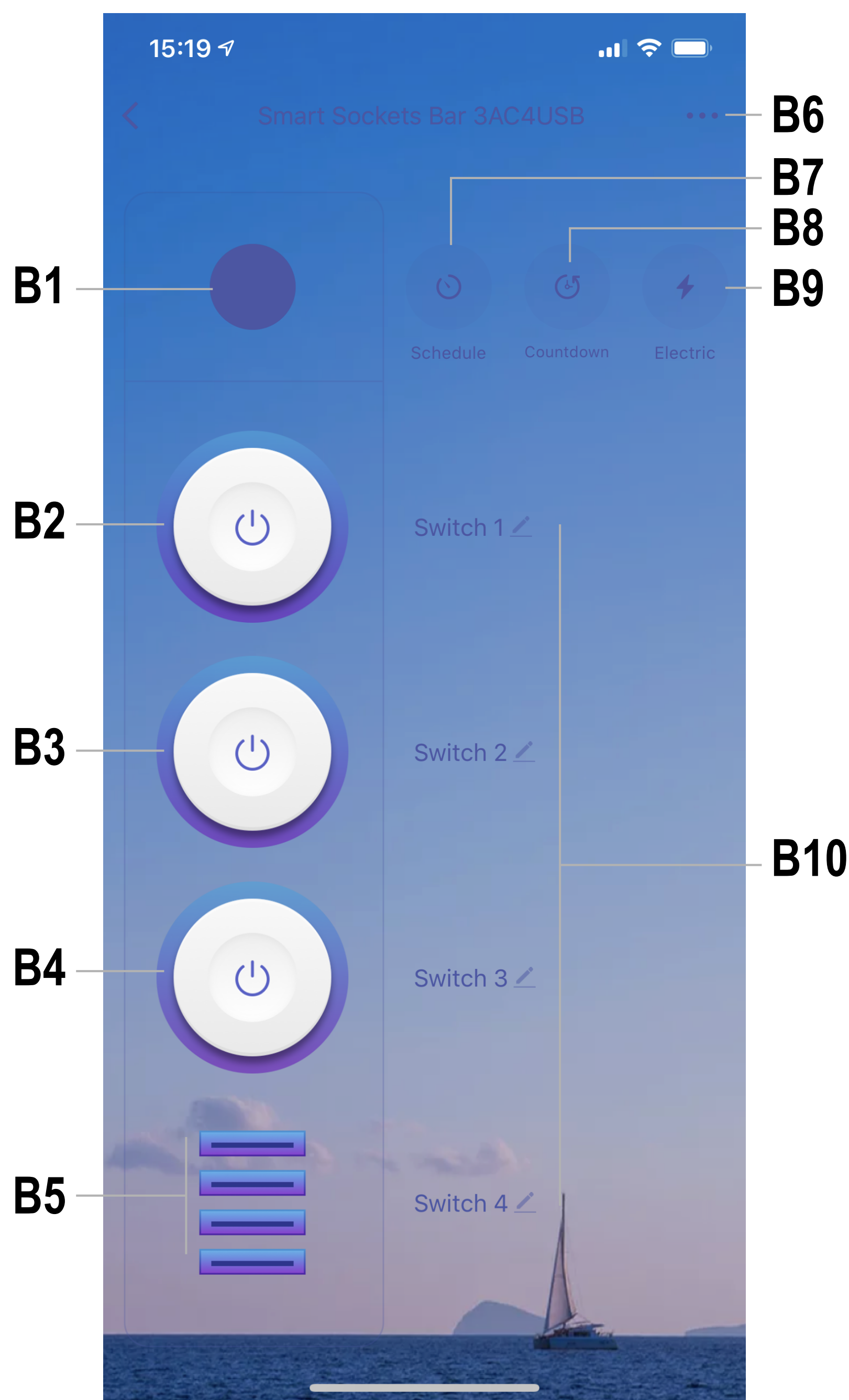
- A1** Access to "Home Management" settings, where you can name a home, set the home location on a map, and assign/add new devices to each room.
- A2** Enter a room to view or add devices.
- A3** View all devices at once.
- A4** Adds a new device; identical with **A14**
- A5** Return to "Home Page" view
- A6** Access "Tap-to-Run" and "Automation".
- A7** Access your profile and settings.
- A8** Manage your rooms and assigned devices.
- A9** Remove one or all devices.
- A10** Switch between list and grid view,
- A11** Access submenus, see items **A8**, **A9** and **A10**
- A12** Displays location information such as current temperature, humidity, air pressure and wind speed.
- A13** Voice control.
- A14** Adds a new device; identical with **A4**

Add Device

Familiarize yourself with the product before setting it up. Refer to the product operating instructions for further information.

1. Connect your mobile device to a Wi-Fi network.
2. Add a device by selecting **Add Device** or the  icon.
3. Select **Electrician** → **Socket (Wi-Fi)**.
4. Follow the onscreen instructions to complete the setup process.

Overview



- B1** Power strip On/Off
- B2** Socket 1 On/Off
- B3** Socket 2 On/Off
- B4** Socket 3 On/Off
- B5** All USB sockets On/Off
- B6** Settings
- B7** Schedule
- B8** Countdown
- B9** Electric: View energy consumption
- B10** Rename sockets

Settings

Change Device Name

1. From the "overview" screen select ... > .
2. Enter a new device name.

Connect with Amazon Alexa or Google Assistant

1. From the "overview" select
2. Select an option under "Third-party-Control".
3. Follow the onscreen instructions to complete the setup process.

Device Sharing

To share access to a device e.g. with a family member:

1. From the "Overview" screen select  > **Share Device**.
2. Follow the onscreen instructions.

Remove Device

The socket must be removed from your device before it can be used with a new account you have not "shared" with. E.g. If giving it to a third party.

From the "overview" select ... > **Remove Device**.

Offline Notification

Receive a notification if your device goes offline.

From the "overview" select ... > **Offline Notification** > toggle on/off.

Create Groups

Devices under the same group can be controlled all at once.

1. From the "overview" select ... > **Create Group**.
2. Follow the onscreen instructions.

Push Notifications

To receive notifications, notifications should be enabled in the app and in your mobile device notification settings.

1. From the "Home Page" view select **Me** > **Settings** > **App Notification**.
2. Set your notification settings as required.

FAQ

Visit a list of frequently asked questions here:

From the "Overview" select ... > **FAQ & Feedback**.

Troubleshooting

App cannot connect to device

This may be due to a weak Wi-Fi signal or an interrupted connection.

- Check that your internet connection is working correctly. Check cables, routers and connections. Restart network devices if necessary.
- Check that the device is within range of your Wi-Fi access point. Use of other 2.4 GHz products e.g. wireless networks and microwave ovens may cause interference.
- You may need to set up a wireless repeater to improve the connection.
- If the device is battery powered, it may need to have the batteries replaced.

Resetting the device

Resetting a device may help resolve erratic behavior such as connection problems.

1. Insert the included reset pin into the reset hole.
2. Press down until you feel a “click” then hold 4-5 seconds until you hear an audio prompt.
3. If needed, repeat steps to "Add device".