# **BLUETTI App**

User Manual V2.0

For optimal experience and performance, ensure your device is fully charged and updated to the latest firmware before initial use.



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The contents of this manual are subject to change without notice. Please get the latest version from: https://www.bluettipower.com/pages/user-guides

If you have any questions or concerns about this manual, please contact BLUETTI support for further assistance.

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# 1. Getting Started

# 1.1.Download the App

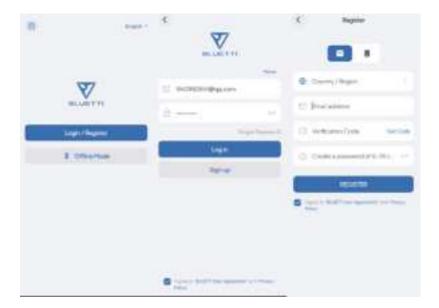
Scan the QR code below to download the BLUETTI App, or search for "BLUETTI" in the App Store or Google Play.



**Supported operating systems:** iOS 11.0 or above, Android 8.0 or above.

## 1.2.Sign up

- 1. Open the App and tap Login/Register.
- 2. Tap **Sign up** and enter your email address.
- 3. Enter the verification code and tick the checkbox.
- 4. Tap **Register** to create your BLUETTI account.



**Note:** If you don't receive the email with verification code, check your Junk or Spam folder. If you still can't find the email, try "Get Code" again as there may be a delay. If the code is still unavailable, please contact BLUETTI Customer Service for assistance.

# 1.3.Log in

- 1. Open the App and tap Login/Register.
- 2. Enter your account details.
- 3. Tick the checkbox and Log in.

Note: If you forget your password, tap Forgot Password? to reset it.

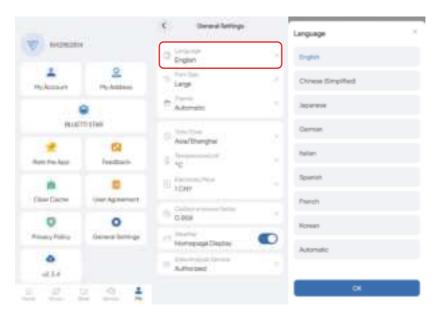


# 1.4. App Languages

1.Go to the Me page and tap General Settings.

2.Go to General Settings, choose your desired language, and tap OK to save the changes.

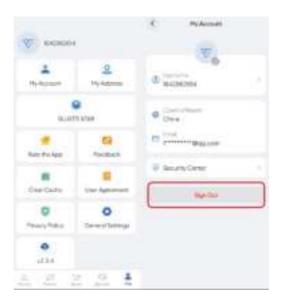
**Note:** By default, the App adapts to the language settings of your mobile device's operating system.



#### 1.5. Exit

1.Go to the **Me** page, and tap on your avatar or **My Account.** 

2. Tap Sign Out on the Account page.

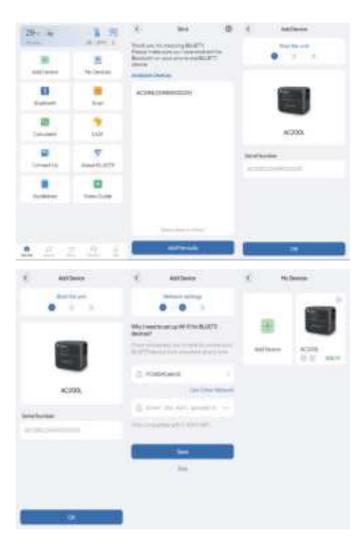


# 2.Connection

Make sure you are enabled Bluetooth and location service (e.g. GPS) on your phone. If you can't find your device, get closer and Click to refresh the list (recommended range: 5m).

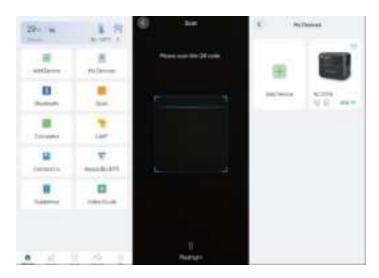
#### 2.1.Bluetooth

- 1. Tap **Add Device** on the **Home** page, or tap **Add Device**.
- 2.On the **Bind** page, select your device's SN number and tap **OK** to finalize the binding process.
- 3. You can view the bound devices on the My Devices page.



#### 2.2.QR Code

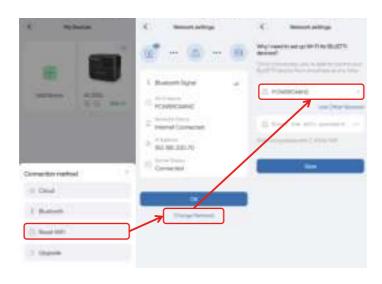
- 1. Tap the **Scan** on the **Home** page.
- 2. Scan the QR code on your device (On the product label).



# 2.3. Configure the network

If you want to change another WiFi, go to the My Devices page and tap thea icon in the upper right corner. Then tap Reset WiFi, fill in the related network information and Save it.

Note: The BLUETTI products support 2.4GHz WiFi only.

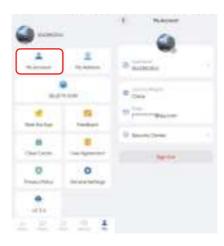


# 3. Account Security

### 3.1. Modify Avatar & Username

- 1. On the **Me** page, tap on your avatar or **My Account**, and you'll be taken to the **Account** page.
- 2. Tap on your avatar and you're required to take a photo or select a photo from your album.

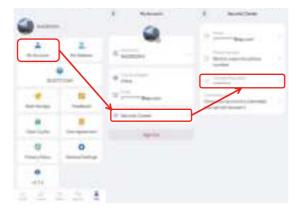
As for the name, tap on the Username and edit a new one. Tap **OK** to save the changes.



# 3.2. Change Password

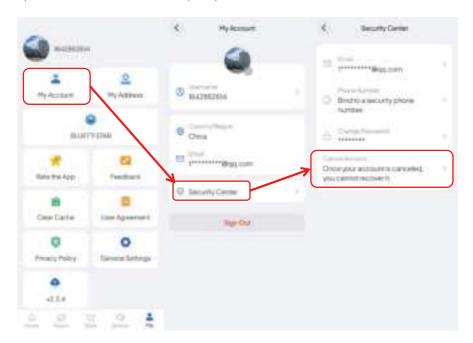
- 1. On the **Me** page, tap on your avatar or **My Account**, and you'll be taken to the **Account** page.
- 2. Tap Security Center at the bottom.
- 3. Select the **Change Password** from the menu.
- 4. On the Change Password page, enter your passwords and tap OK to save the change.

**Note:** For safety purposes, it's recommended that you update the password regularly.



#### 3.3. Cancel Account

- 1. On the **Me** page, tap on your avatar or **My Account**, and you'll be taken to the **Account** page.
- 2. Tap Security Center at the bottom.
- 3. Tap **Cancel Account**, and follow the prompts.



# 4. Firmware Upgrade

#### Note:

- Only available when you connect to the product via Bluetooth.
- For a stable connection, keep your phone and product close together (recommended range: 5m).
- During the upgrade, you cannot perform charging, discharging, or any other operations.

#### The First Method:

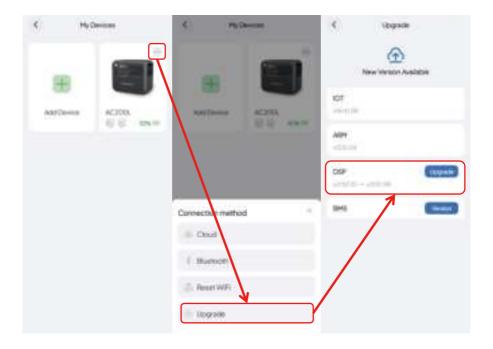
1. Tap My Devices on the app's Home page.

2.Tap in the upper right corner of the device you want to upgrade on the My Devices page.

#### 3.Tap Upgrade.

4.The App will jump to the Firmware Upgrade page.

5. Select the upgrade option.



#### The Second Method:

- 1.Click in the upper right corner of the operation status page.
- 2.On the settings page, click Upgrade.
- 3. The application will jump to the Upgrade page.
- 4. Select the upgrade option.

