

Mitel CX 1.1

August 2025

What's New in Documentation for this Release

Note: This list exclusively highlights the significant updates made to feature documentation during this release phase. In addition to these enhancements, numerous documentation-related issues were also addressed and resolved.

Support for Windows 2025

- Updated the documentation with Windows Server 2025 support.

Updated Documents

- Mitel CX Digital Guide for MIVB Platform
- Mitel CX Digital Guide for SIP Platforms
- Mitel CX Deployment and BluePrint Guide for MIVB Platform
- Mitel CX Deployment Guide for SIP Platforms
- Mitel CX System Engineering Guide for MIVB Platform
- Mitel CX System Engineering Guide for SIP Platforms
- Mitel CX Installation and Administration Guide for MIVB Platform
- Mitel CX Installation and Administration Guide for SIP Platforms
- Mitel CX Deployment Guide for SIP Platforms

Basic Call Recording Support for MiVoice Business PBX

- Added various configuration (in YSE) required for basic recording functionality in MIVB platform
- Added the details of recording calls and accessing recorded files in Ignite

Updated Documents

- Mitel CX Installation and Administration Guide for MIVB Platform
- Mitel CX Online Help and User Guide for MIVB Platform
- Mitel CX Digital Guide for MIVB Platform
- Mitel CX OpenScape Contact Media Service Integration Guide
- All language localized files

Dashboard Improvements

- Updated the “Configuring Ignite Dashboards” topic with the new dashboard enhancements.

Updated Documents:

- Mitel CX Online Help and User Guide for MIVB Platform
- Mitel CX Online Help and User Guide for SIP Platforms
- Mitel CX Digital Guide for MIVB Platform
- Mitel CX Digital Guide for SIP Platforms

Support for European Portuguese Language

- Added the European Portuguese language support for Mitel CX User Guide.

