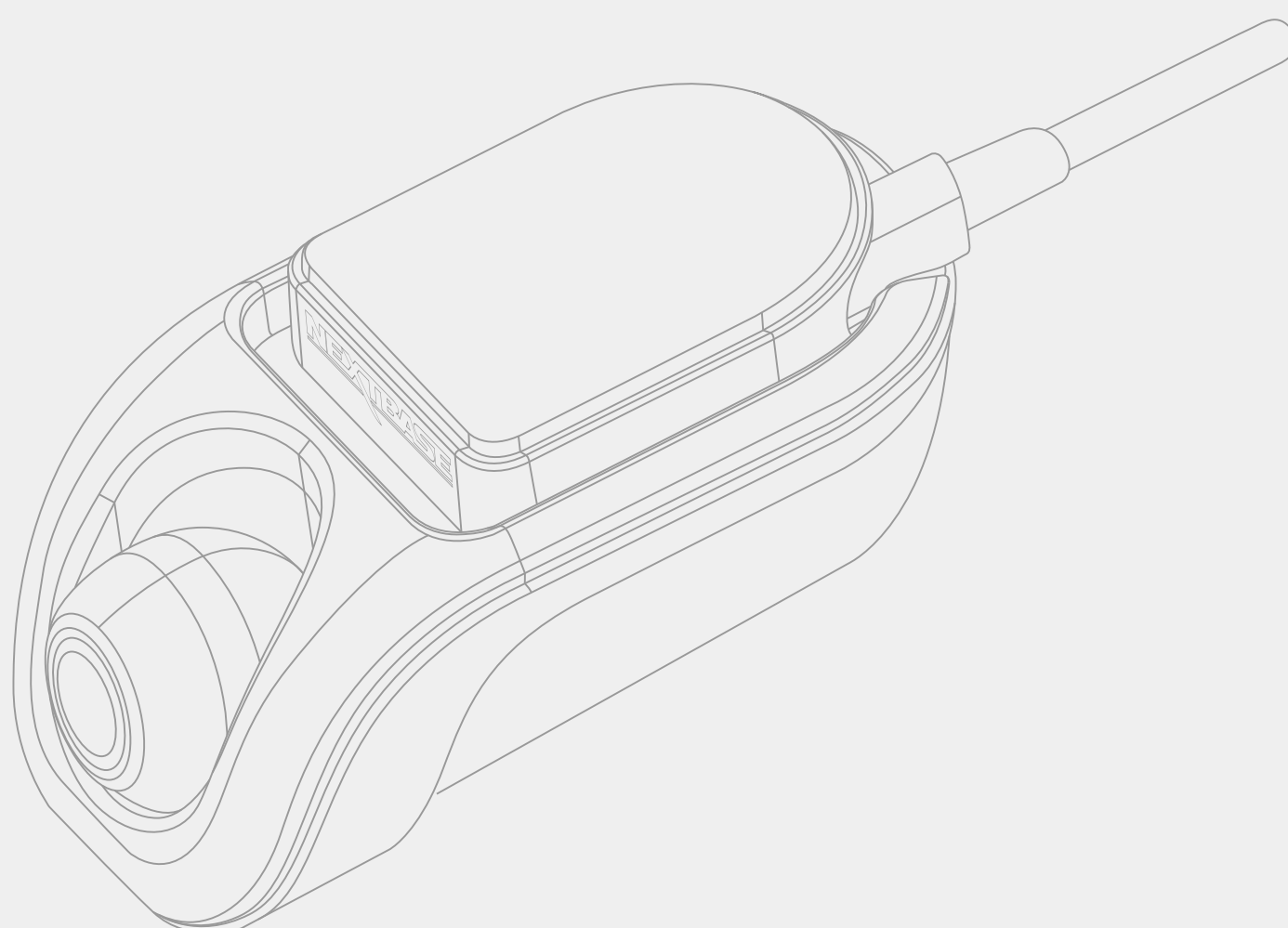


# 385GW & 385GWX User Manual



Hello!

Thank you for purchasing this Nextbase product. This document provides information on how to get the most out of your Dash Cam. We recommend taking some time to read through this manual to ensure correct usage.

Here's a brief breakdown on what to expect from your Dash Cam:

- Recording your journeys
- App connectivity
- Discreet design; out of sight, out of mind
- Future updates available

Before getting started, make sure you have the following to hand:

- The contents of the box, including Quick Start Guide and all components
- Your car keys
- Your mobile device



Do NOT interact with the Dash Cam while driving.  
Distractions while driving can lead to serious injuries.

# Contents

<b>Overview</b>	<b>2</b>
How a Dash Cam works	3
385 Dash Cams	4
Dash Cam parts	5

<b>Box Contents</b>	<b>6</b>
---------------------	----------

<b>LEDs</b>	<b>7</b>
-------------	----------

<b>Installation</b>	<b>8 – 13</b>
Finished Set Up	14

<b>App</b>	<b>15</b>
Features	16
Settings	17 – 18
Emergency SOS	19

<b>FAQs</b>	<b>20 – 21</b>
-------------	----------------

<b>Glossary</b>	<b>22</b>
-----------------	-----------

<b>Compliance and Legal</b>	<b>23</b>
-----------------------------	-----------

<b>Table of Features</b>	<b>24</b>
--------------------------	-----------

# Overview

## How a Dash Cam Works

### Camera

385GW has a front facing camera to keep an eye on the road ahead. 385GWX has a front facing and an optional rear-window camera to record around your vehicle.

### Power Source

When connected to your vehicle using the Hardwire Kit, your 385 Dash Cam automatically turns on and starts recording when the engine starts (see Hardwire Instruction Sheet included with your Dash Cam).

### Recording

The camera continuously records video footage while you're driving. The video is typically recorded in short segments, a few minutes long, to make it easier to manage the files.

### Storage

The recorded video footage is stored on a memory card inserted into the dash cam. The memory card acts as storage, similar to an SD card in a digital camera.

### Loop Recording

As the memory card fills up with recorded video, your 385 Dash Cam uses a feature called "loop recording" to overwrite the oldest footage with new recordings. This ensures that the camera can keep recording even when the memory card is full. Important files should be manually saved to prevent them from being overwritten.

### Event Recording

Your 385 Dash Cam has built-in G-sensors which detect sudden movements or impacts to your vehicle. When an event like a collision or sudden braking is detected, your Dash Cam will automatically save the footage surrounding the event and mark it as an important file that to be reviewed.

### Playback and Accessing Footage

To view the recorded footage, use the 385 app, Nextbase Sync (recommended) or use a USB-C cable (not supplied) to connect the Dash Cam to your computer. Alternatively, you can use the SD card with a card reader on your computer. Once the footage is accessed, you can review, edit, or share the recordings as needed.

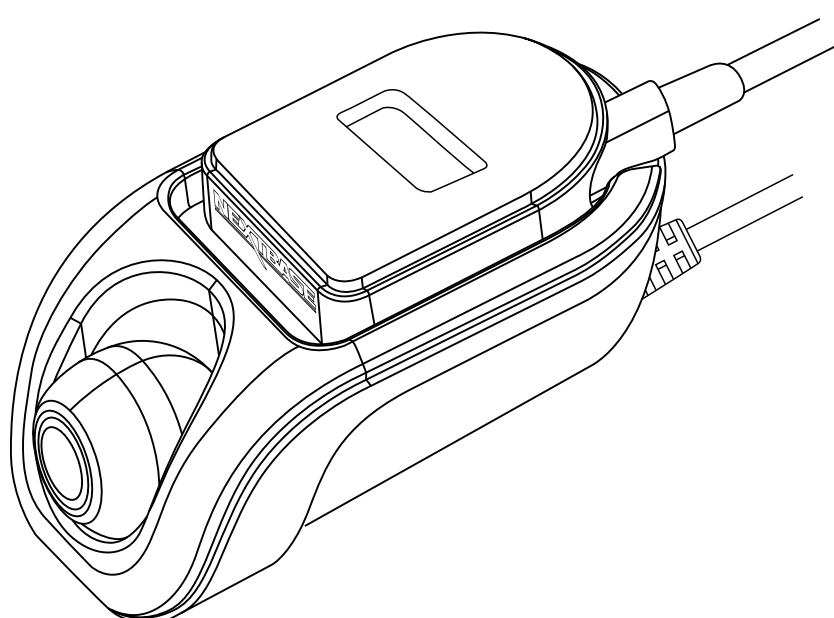
### Nextbase Sync

Download the Nextbase App to get the most out of your Dash Cam; view videos, manage your library, and get notified of updates first.

# Overview

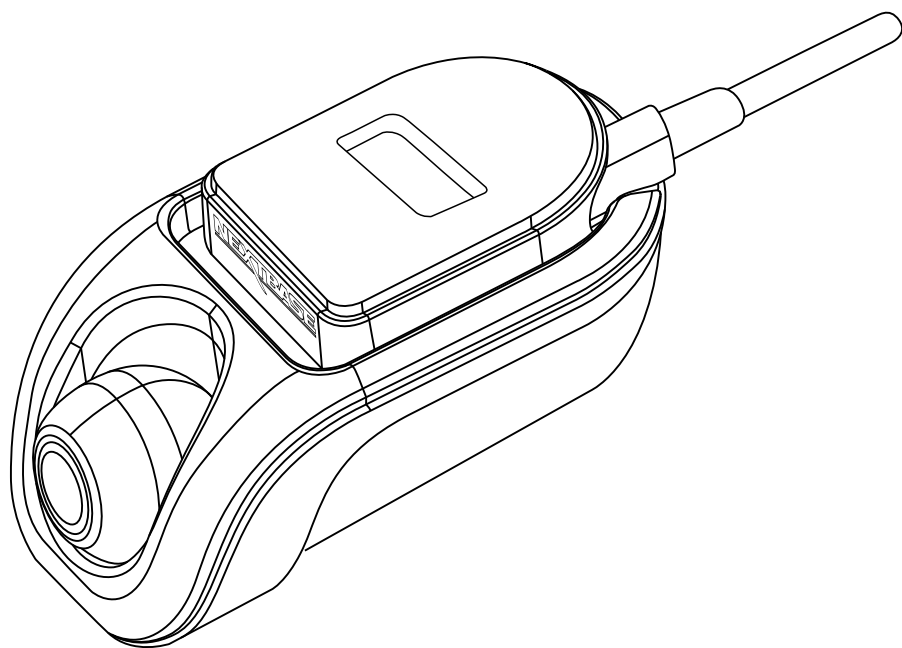
385 Cameras

## 385GWX



<b>Resolution</b>	1440p
<b>Field of View</b>	125°
<b>Audio Recording</b>	Yes
<b>Wi-Fi</b>	Yes
<b>Bluetooth</b>	Yes
<b>GPS</b>	Yes
<b>SD Card</b>	Up to 512GB

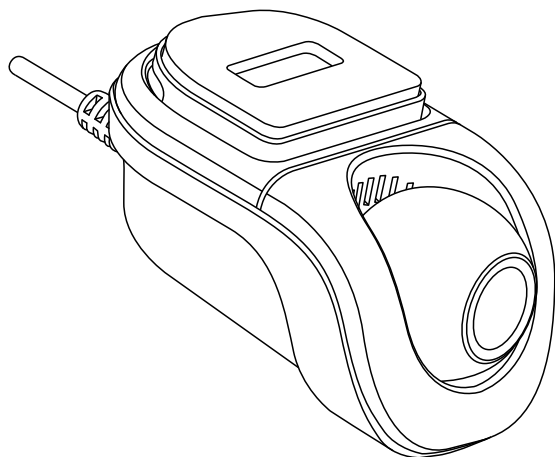
## 385GW



<b>Resolution</b>	1440p
<b>Field of View</b>	125°
<b>Audio Recording</b>	Yes
<b>Wi-Fi</b>	Yes
<b>Bluetooth</b>	Yes
<b>GPS</b>	Yes
<b>SD Card</b>	Up to 512GB

## Rear Camera

(GWX only)

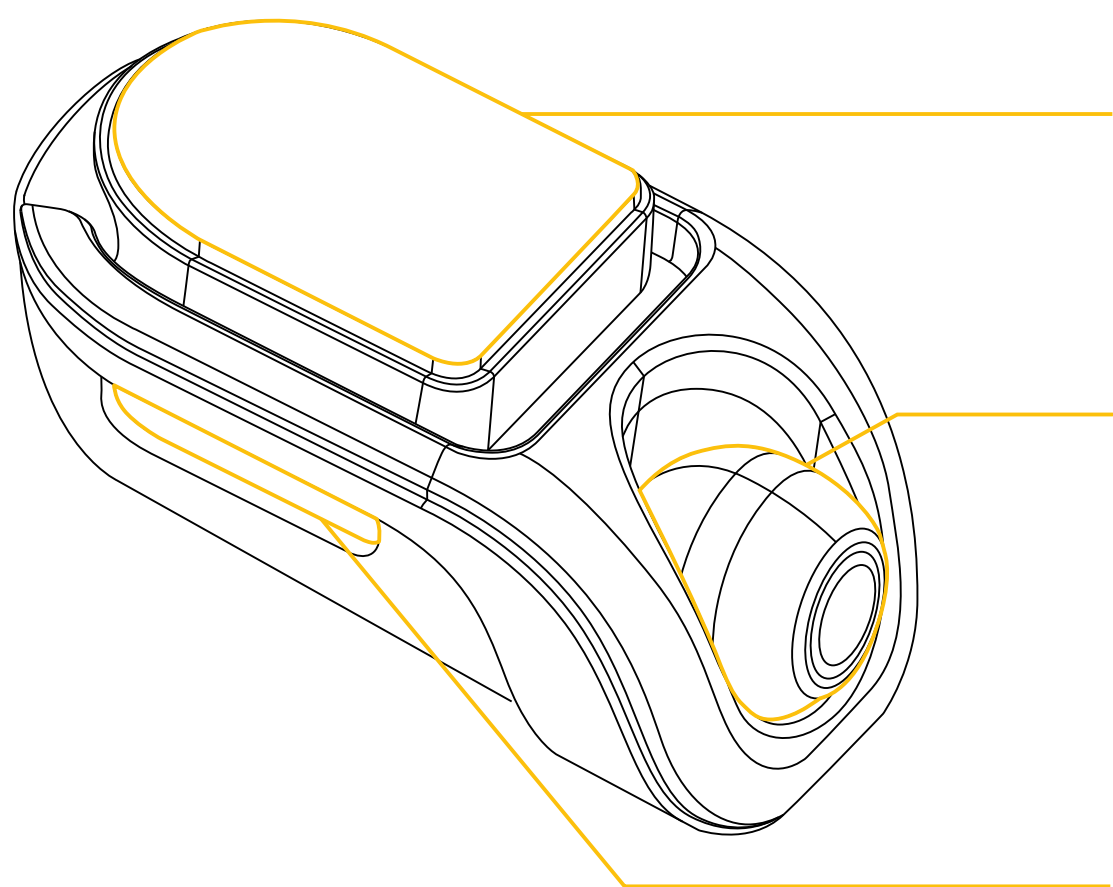


<b>Resolution</b>	1080p
<b>Field of View</b>	125°

The Rear Camera is only compatible with the 385 GWX.  
When mounted on the rear window, the Dash Cam will record the road behind as well as the road ahead..

# Overview

## Dash Cam Parts



### Adhesive Mount

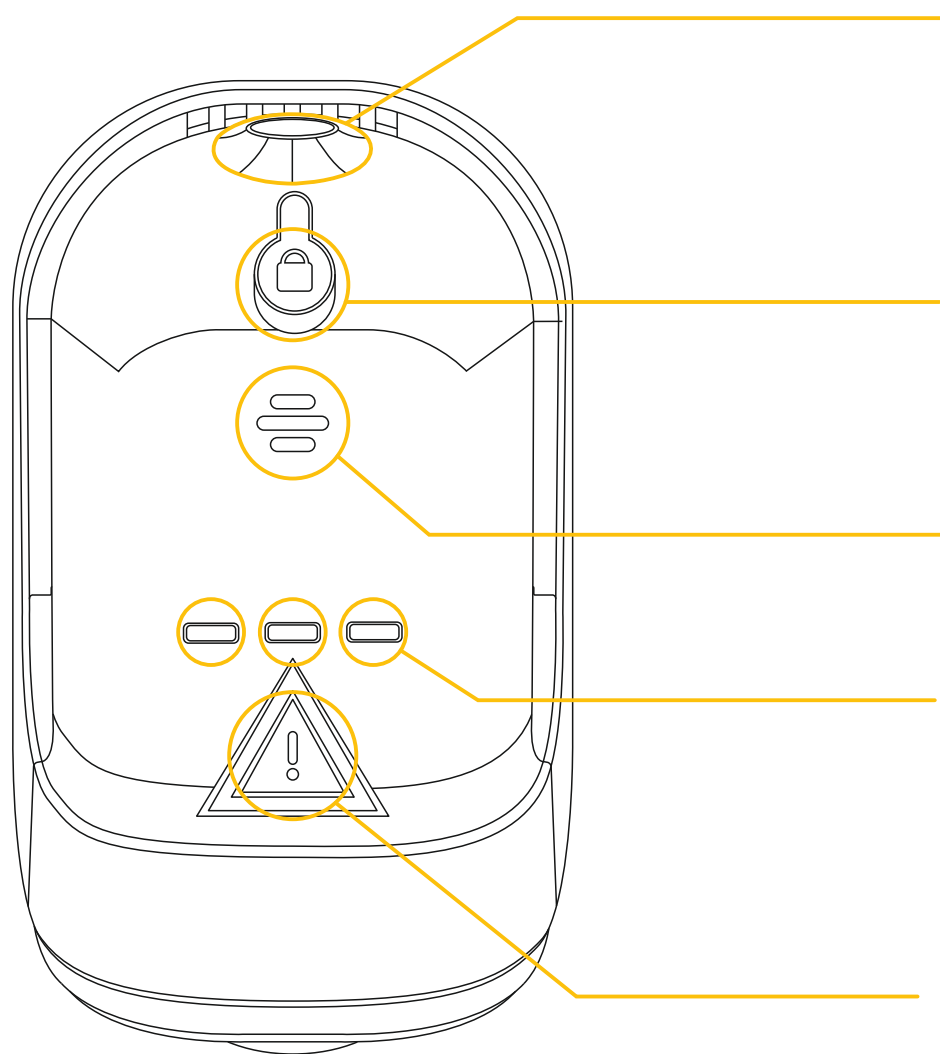
Peel off the cover when you are ready to stick the Dash Cam to your windscreen.

### Lens

Adjust the lens so it is pointing straight out of the front windscreen. Ensure the area in front of the lens is clean and free of scratches. Ensure not to damage the lens as this may affect recording quality. The Dash Cam should not obstruct the view of the driver.

### SD Card slot & Reset Button

Remove the cover to show the SD card slot and reset button. The Mount must be removed before the cover can be removed (see installation instructions for details).



### Rear Cam Connector (GWX only)

The 385GWX has a connector for the Rear Camera Connector Cable. This connector is not present on the 385GW, as it does not support Rear Camera recording.

### Lock Cover

Remove the lock cover and tighten the security screw to secure the mount. By locking the mount, the SD card slot cannot be easily accessed.

### Speaker

Sounds for actions such as power on, and start/stop recording. Device sounds can be turned off by accessing the Dash Cam settings in the app.

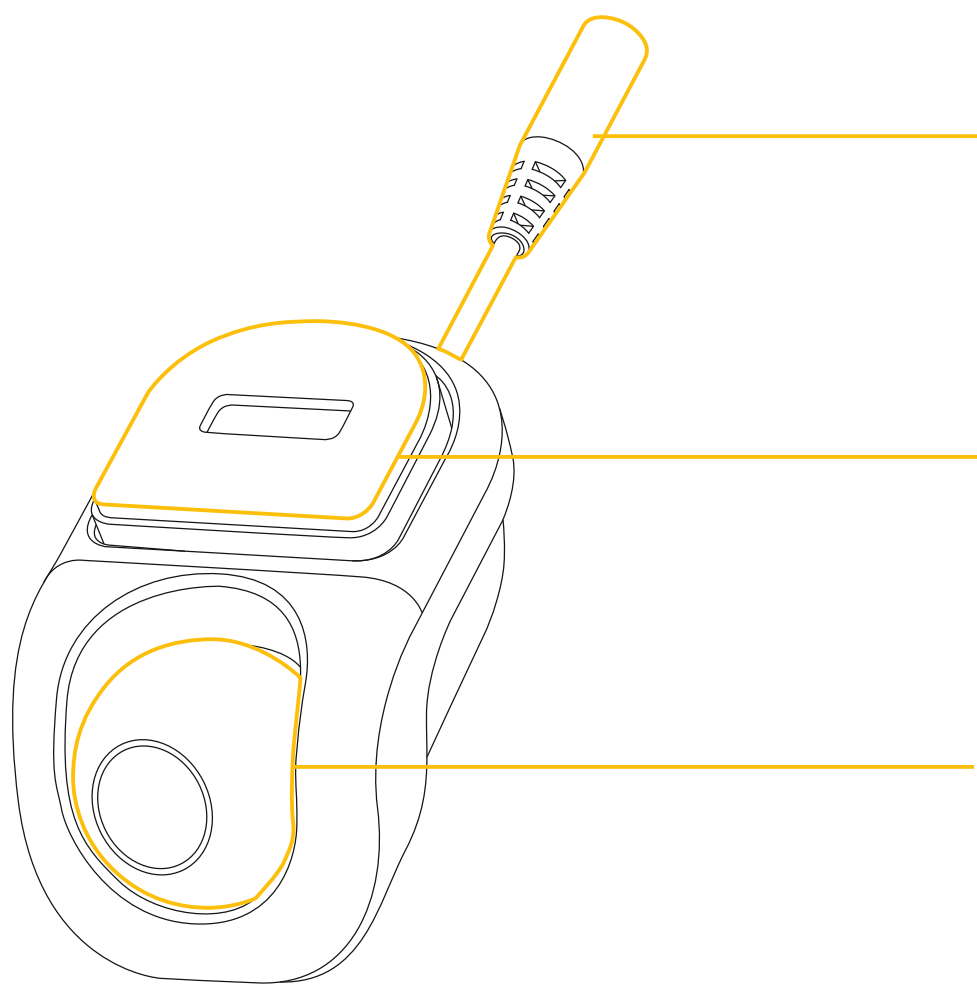
### LEDs

A blue, red and green LED show the status of the Dash Cam. The lights can flash to indicate an action in progress, example, protecting a file. For more details, see the page 'LEDs'.

### Protect Button

During regular driving, press the Protect Button to protect the recording. This means it wont be automatically overridden so you can review the footage later.

## Rear Camera (GWX only)



### Connector

The Rear Cam Connector Cable attaches here to link the Front and Rear Cameras.

### Adhesive Mount

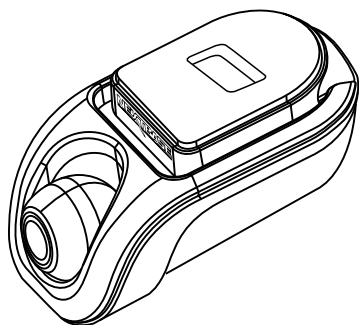
Peel off the cover when you are ready to stick the Rear Camera to your rear window.

### Lens

Adjust the lens so it is pointing straight out of the rear window. Ensure the area in front of the lens is clean and free of scratches. Ensure not to damage the lens as this may affect recording quality. The Rear Camera and attached cables should not obstruct the view of the driver.

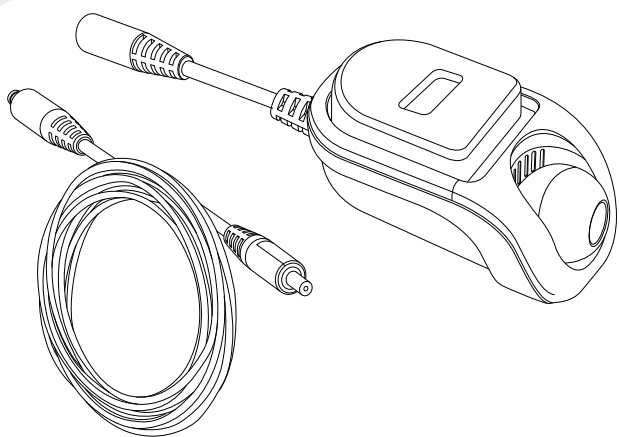


# Box Contents



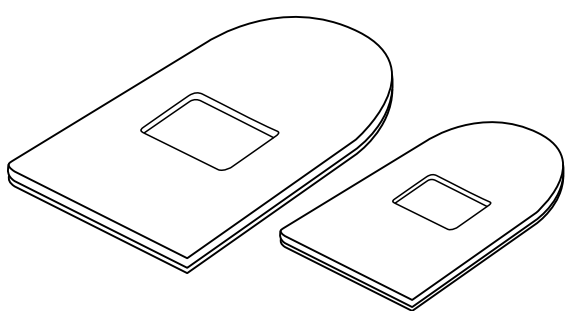
## Front Camera

Front facing camera to record the road ahead of your vehicle.



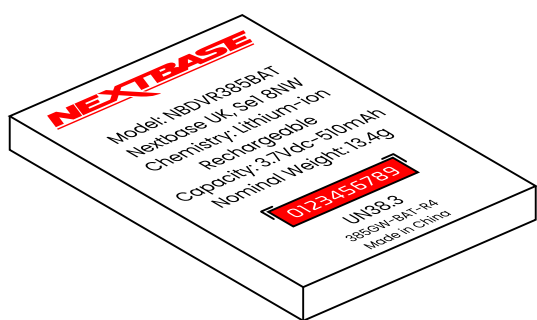
## Rear Camera and Connector Cable (GWX only)

Rear Facing camera attaches via cable to sit on your rear window, recording the road behind you.



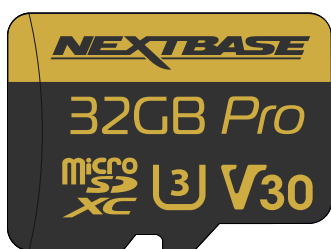
## 3M Adhesive Pads

Spare mount pads if you change vehicles.  
385GWX includes front and rear pads.  
385GW includes a front pad.



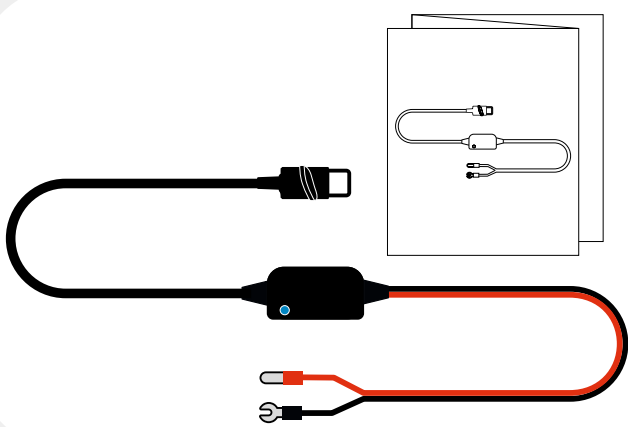
## Battery

Ensure you insert the battery, following the installation instructions in the Quick Start Guide or manual.



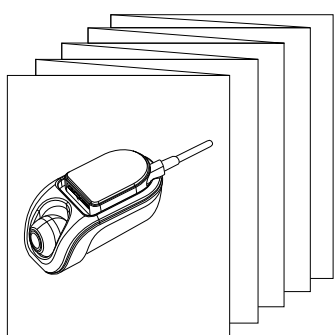
## 32GB SD Card

Video files are stored on the SD Card.  
Larger capacity SD Cards can be purchased to increase recording capability.



## Hardwire Kit with Installation Guide.

Connect your Camera directly to your vehicle's fusebox for consistent power supply. Installation Guide included.



## Quick Start Guide & Firmware Update Note

Get up and running with the setup guide; install the Dash Cam and check/update your firmware.



## Security Items (Screwdriver & Stickers)

**Screwdriver:** Use the screwdriver to lock/unlock the mount from the Dash Cam using the security screw.

**Stickers:** Let others know your vehicle is fitted with a Dash Cam.

# LEDs

## LEDs

The 3 colour LEDs on the Dash Cam will light up to reflect various functions and processes that are in progress. When the Dash Cam is correctly installed, connected to the app, and with good GPS signal, all 3 should be on, with the Red light flashing slowly. When the Dash Cam is processing an action, the lights will flash.

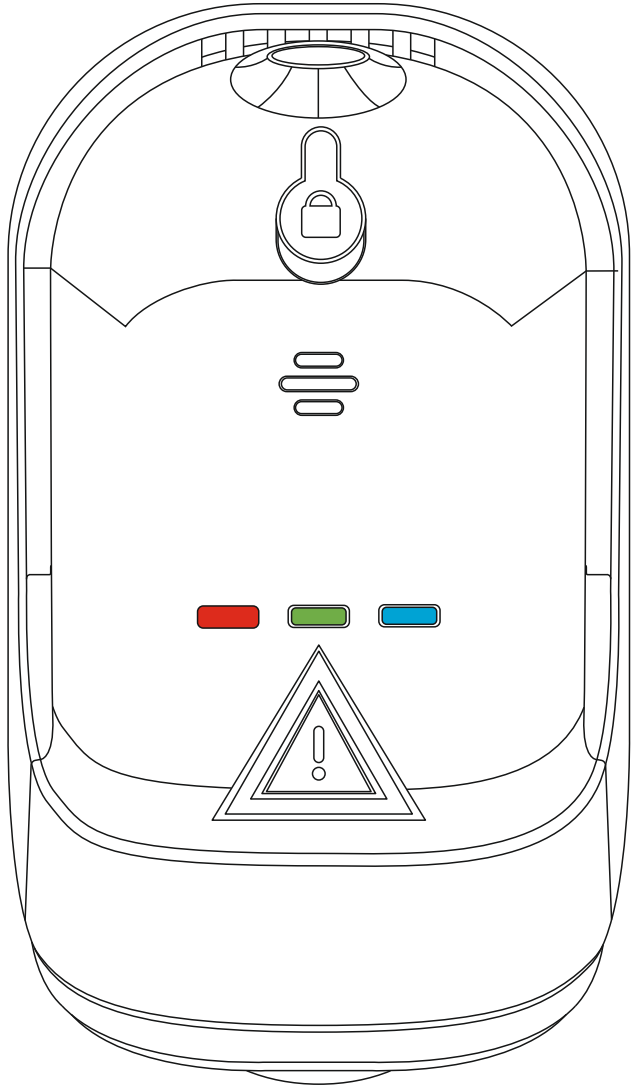
Red - Power and recording

Green - GPS and SD card formatting

Blue - Bluetooth pairing and firmware updates

## Individual LEDs

	<div></div>	<div></div>	<div></div>
LED Colour	Red	Green	Blue
Function	Power	GPS	Bluetooth
Slow Flash	Recording	Searching for GPS Lock	Bluetooth Pairing Mode
Fast Flash	File Protected	Formatting SD Card	Updating FW
Solid	Power On	GPS Locked	Bluetooth Connected



# Installation

## Dash Cam Setup

### Notes Before Installing

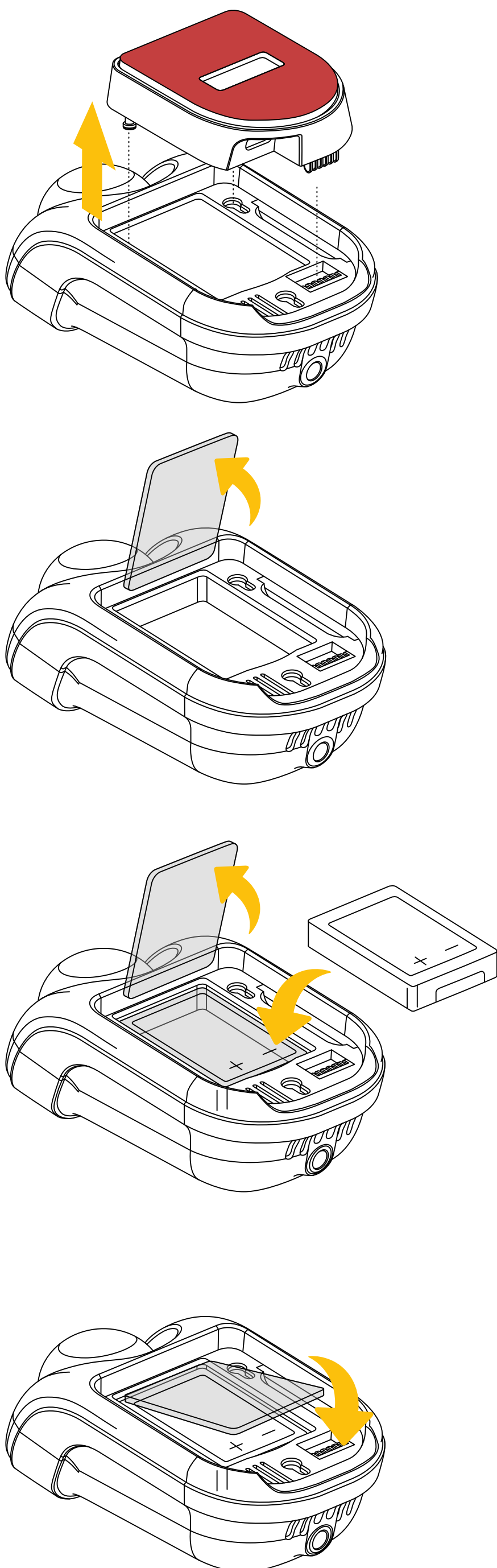
Do NOT mount the Dash Cam in front of the driver,

When installing the Dash Cam in a vehicle, always place the device securely against the windscreen and where possible conceal the power cable under trim.

Make sure that the Dash Cam power cable does not interfere with the drivers operating controls, such as the steering wheel, pedals or gear levers.

Do NOT mount the Dash Cam in front of an airbag field of deployment or in a position to obscure any mirrors.

Clean the windscreen at the point of location, prior to fitting the Dash Cam.



### 1 Insert Battery

Remove the mount by sliding the mount towards the lens, then lifting up.

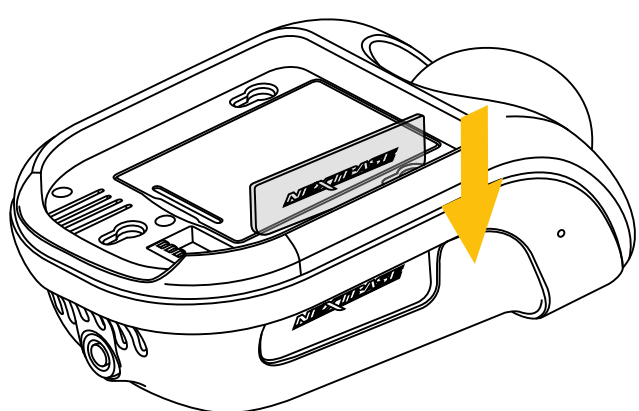
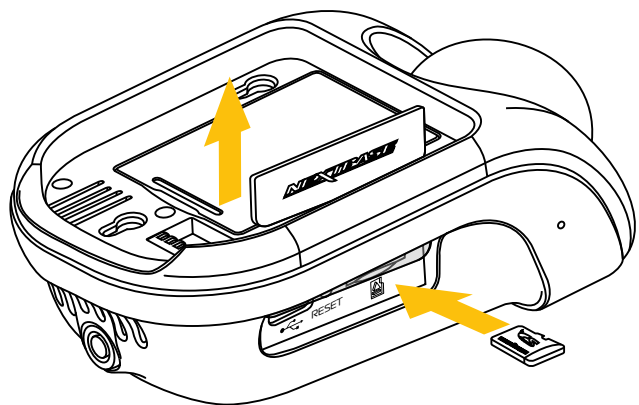
Next, remove the battery cover, and insert the battery into the slot. Ensure the battery is the correct way up.

With the battery inserted, replace the battery cover.



# Installation

## Dash Cam Setup



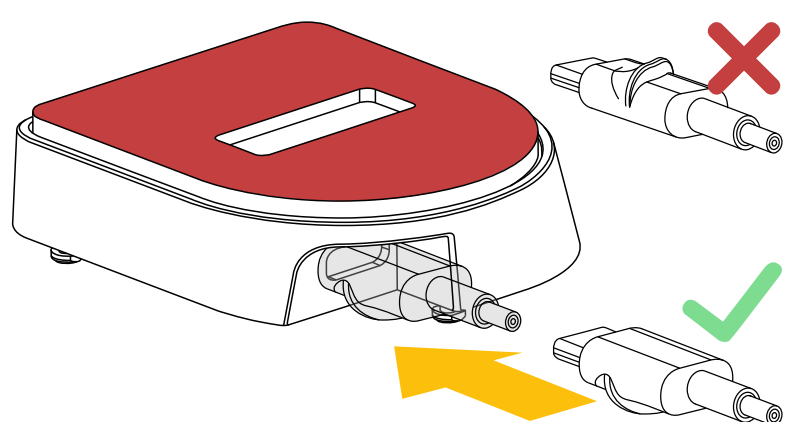
2

### Insert SD Card

With the mount still removed, you can slide the SD card slot cover up to expose the SD card slot.

Insert the SD card into the slot. Ensure the SD card is inserted the correct way up, matching the orientation shown in the graphic by the SD card slot.

With the SD card successfully inserted, slide the SD Card slot cover



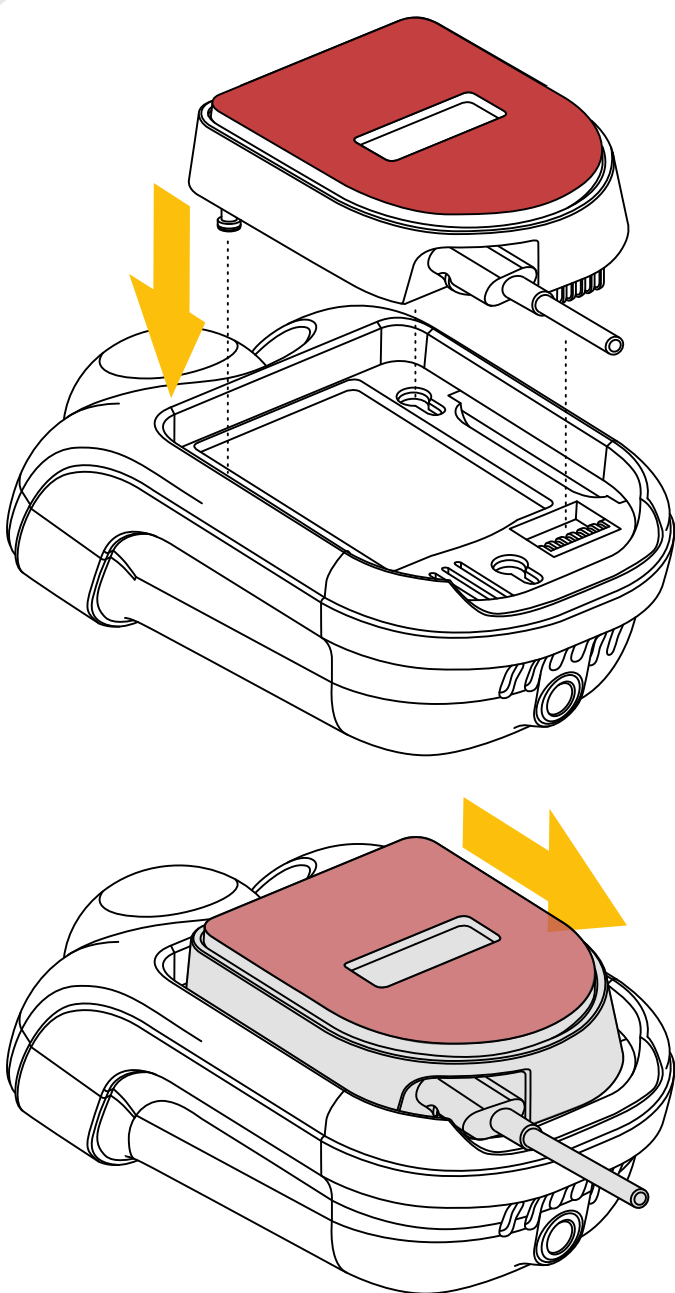
3

### Connect Power Cable

Connect the supplied Car Power cable in to the Mini USB socket on the mount.

Ensure that the connector is the correct way up, with the curved ridge facing down; this will fit the contour of the Dash Cam.

Do not connect to the power supply until the Rear Cam has been attached (if using a Rear Camera).



4

### Re-attach the Mount

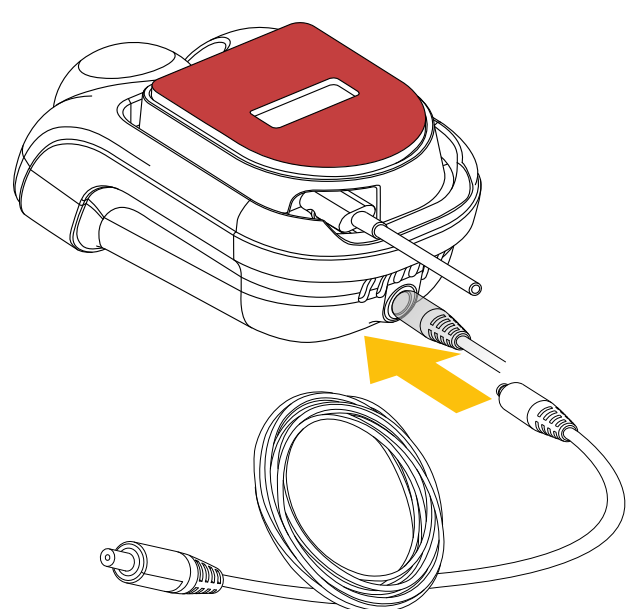
With the power cable attached, place the mount back onto the Dash Cam, ensuring the mount pins align with the Dash Cam holes.

With the pins in the holes, slide the mount away from the lens, until the mount clicks into place securely.

# Installation

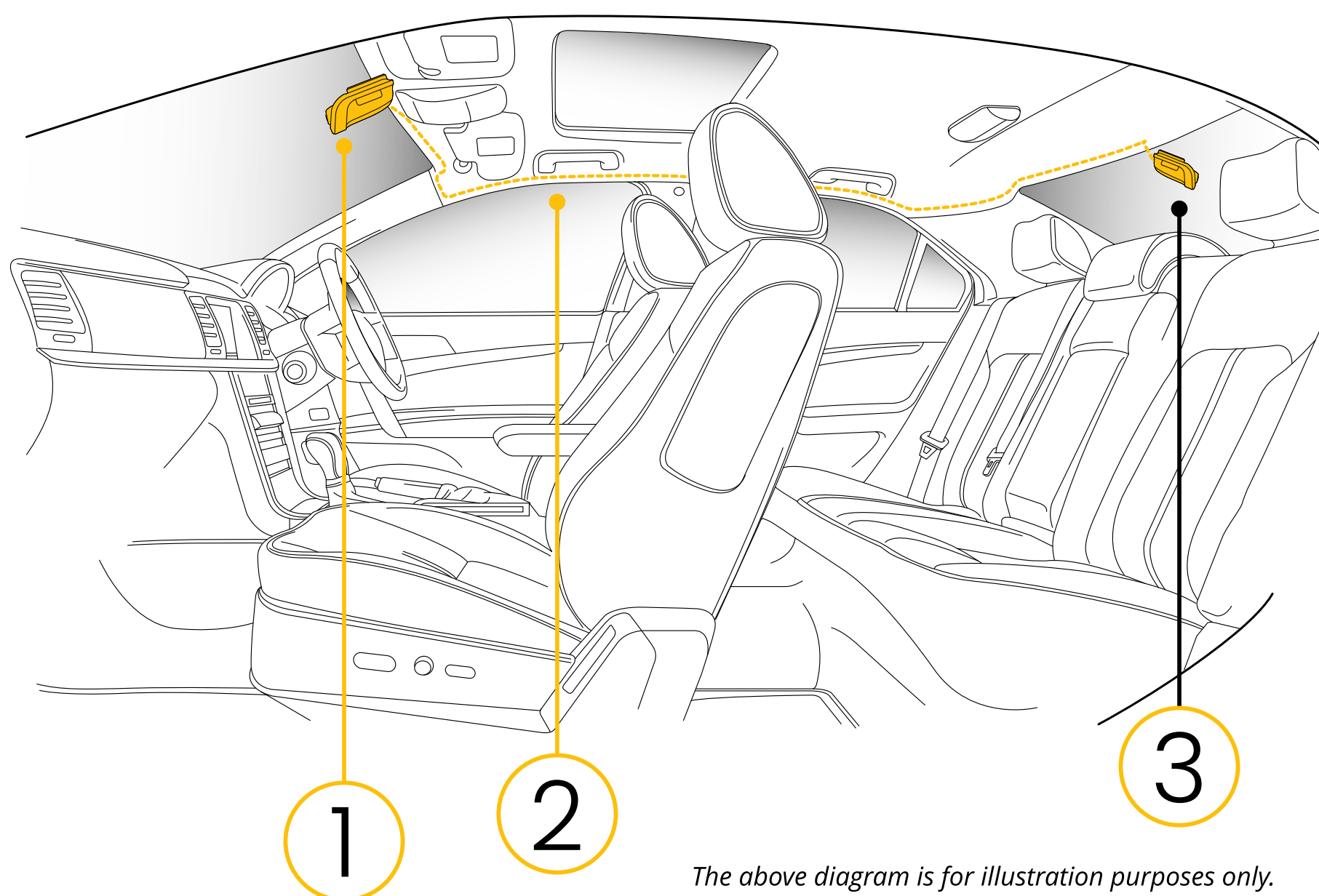
## Dash Cam Setup

GWX  
only



- 5 Attach Rear Cam Cable**  
Plug the USB-C end of the connector cable into the port at the rear of the Dash Cam.

- 6 Route the Cable Through your Vehicle's Interior Lining**  
Run the Rear Camera Connector Cable through your vehicle to the rear window, stowing the cable within the headlining, using the Nextbase™ Cable Tidy Tool. The end of the cable should emerge from the headlining at the rear of the vehicle, allowing you to connect and mount the Rear Window Camera to your rear window.



1. Dash Cam
2. Connector Cable
3. Rear Window Camera

*The above diagram is for illustration purposes only.*

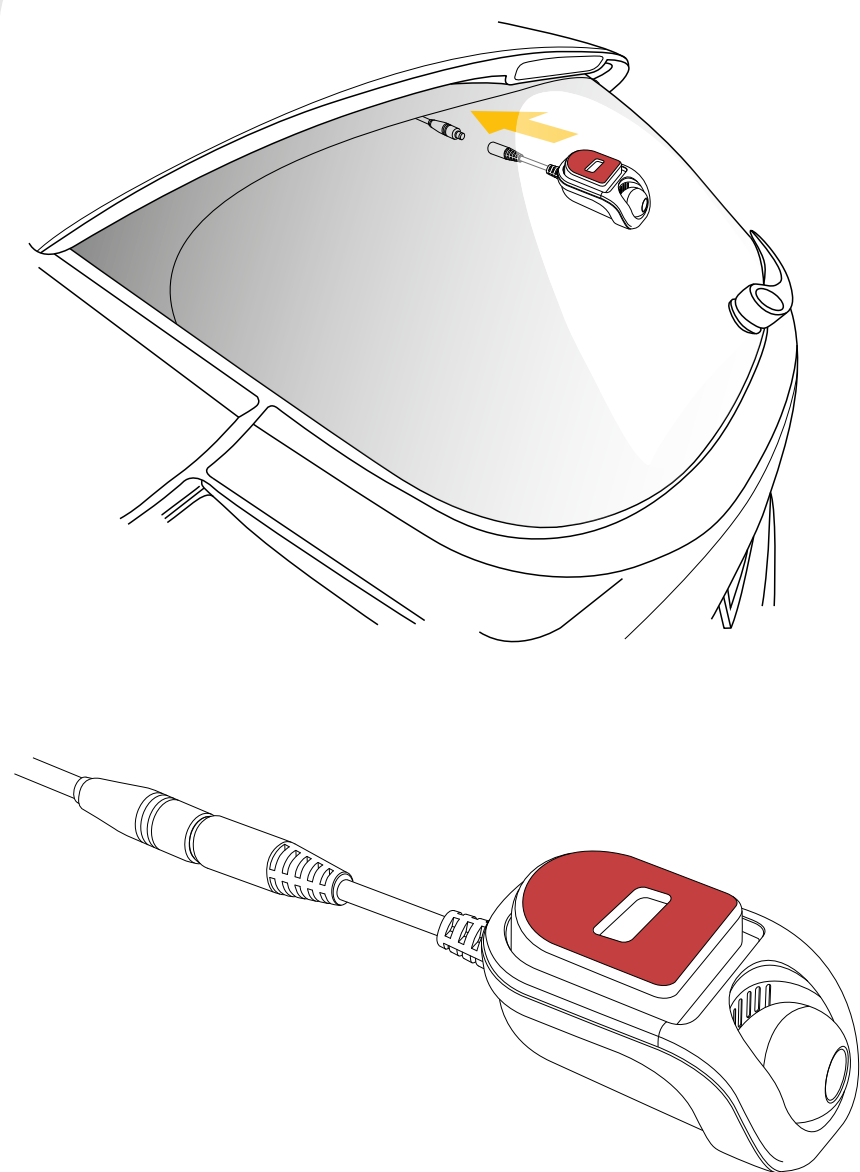
### Hiding the Cable

Ensure the hanging cable does not obstruct your view out the rear window. Ensure there are no kinks in the cable as you are stowing it.



# Installation

## Dash Cam Setup



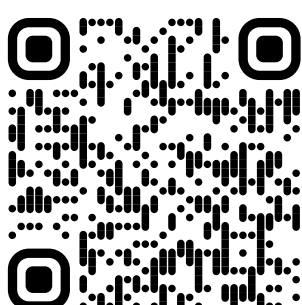
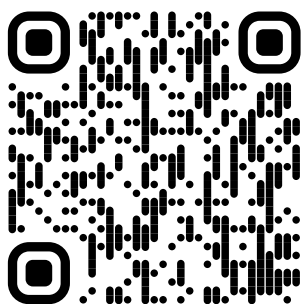
### 7 Attach the Rear Cam to the Connector Cable

Once the connector cable has been neatly routed through the lining of your vehicle, attach the Rear Window Camera to the connector cable.

Don't attach the Rear Camera to the rear window yet, just make sure the Rear Camera Connector Cable can easily reach the rear window.

### Connect to Power

Once the Rear Camera is connected, you can install the Hardwire Kit. See the Hardwire Kit installation guide provided with your Dash Cam for more details. Once connected, the Dash Cam will power on whenever the vehicle powers on. For best results when setting up the Dash Cam we recommend the Dash Cam being powered on, and using the Live View features to ensure optimal camera placements.



### 8 Download the App

Scan either the Android or iOS QR code to download and install the App.



### 9 Connect the Dash Cam

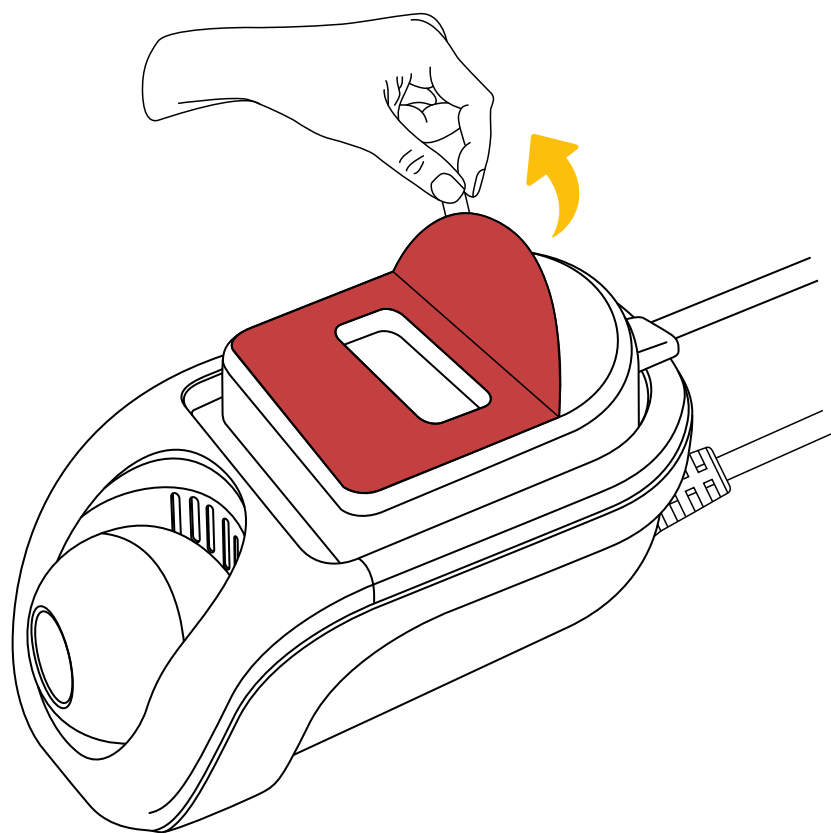
Follow the setup instructions in the app. When prompted by the app, hold the protect button on the Dash Cam for 5 seconds to start pairing mode; a blue LED will flash when pairing.

When the connection is made, the blue LED will turn solid, and the app will show you are linked to your Dash Cam.

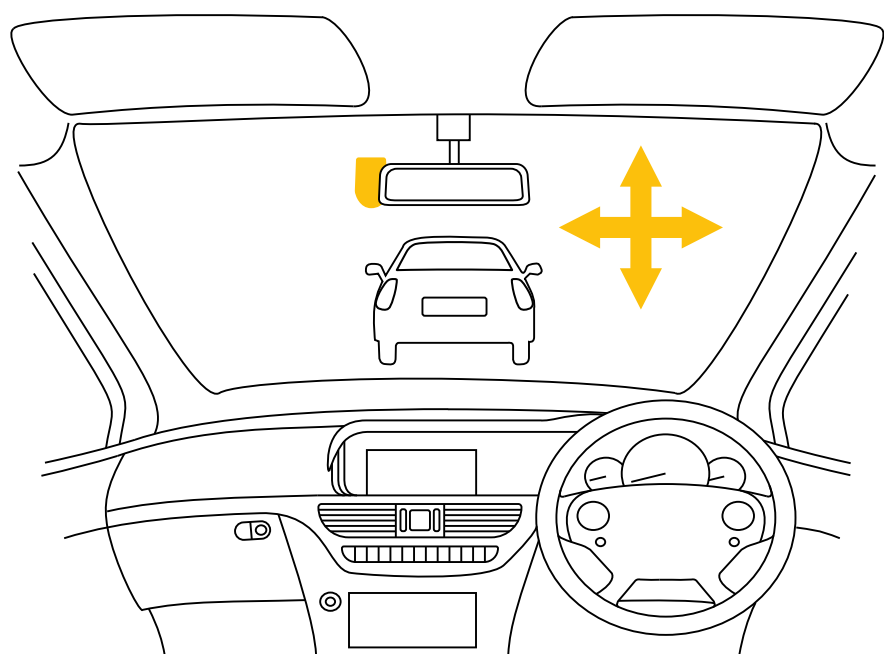


# Installation

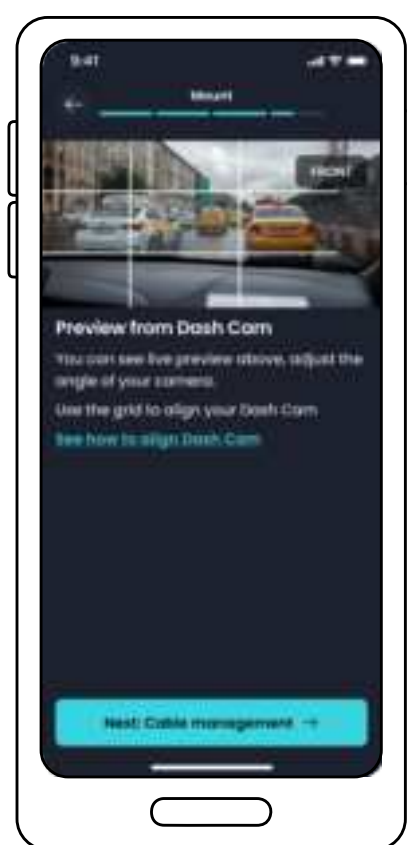
## Dash Cam Setup



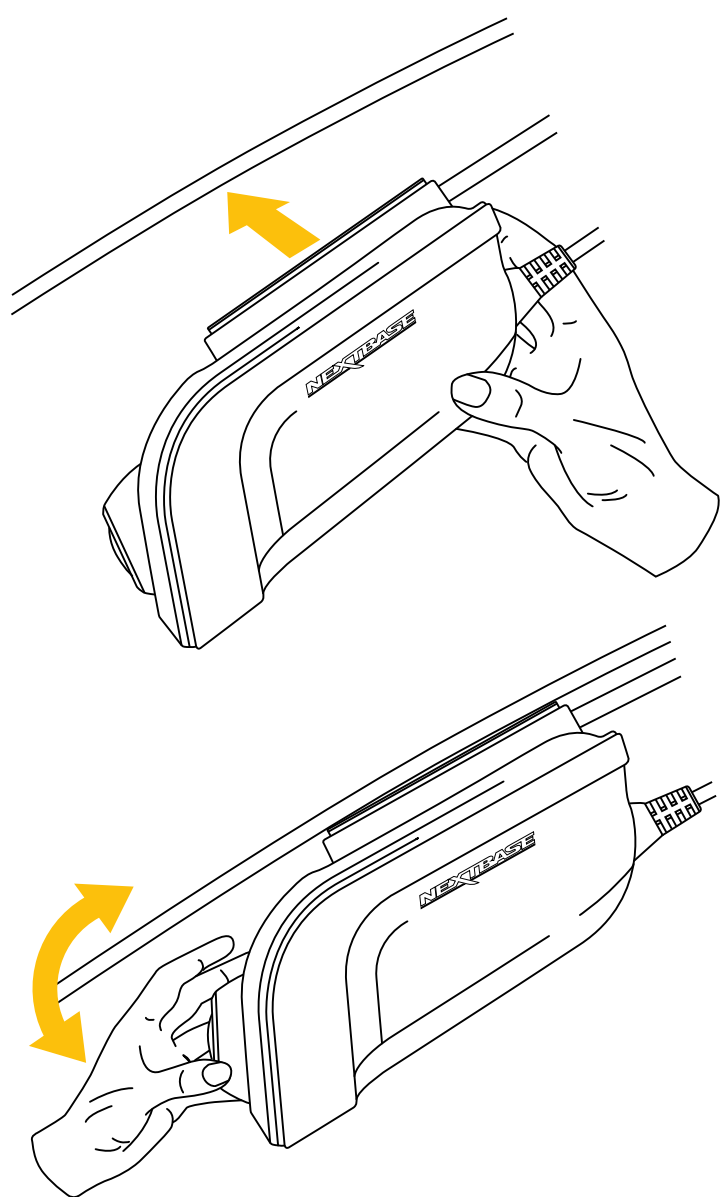
- 10 Mounting the front Camera**  
Remove the 3M protective sheet. Peel off the red layer to expose the 3M sticky pad beneath.



- 11 Check the Front Camera position using the App**  
Point the Dash Cam towards the windscreen whilst looking at the Live View on the connected smartphone / tablet. Ensure the Live View shows the desired image by moving the Dash Cam to the best position possible on the windscreen and adjusting the lens accordingly.



Avoid any painted section of the windscreen being seen in the Live View. Ensure the Dash Cam is mounted vertically, with the smartphone image the right way up! For best video quality, mount the Dash Cam to view the road through a clear section of windscreen in an area swept by the windscreen wipers. This will help ensure that the area directly in front of the lens remains clear and free of dirt.

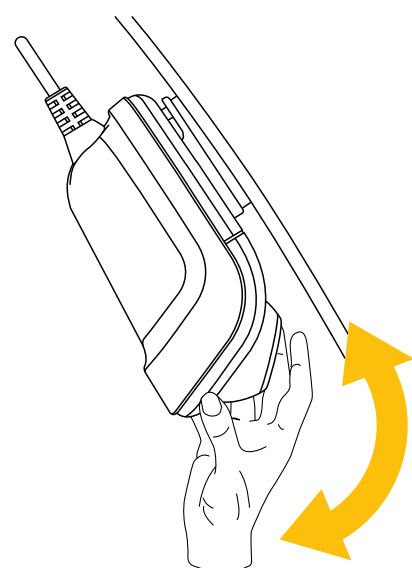
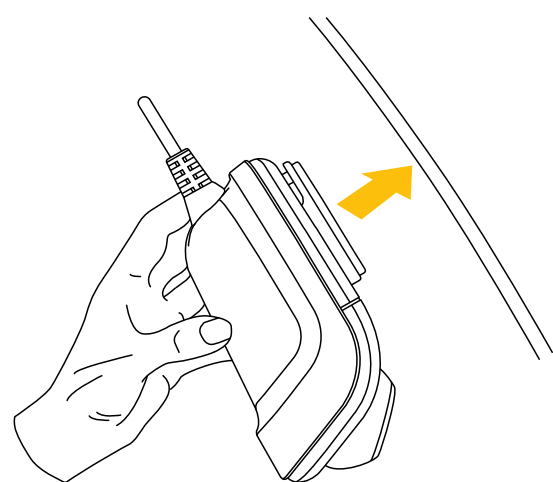
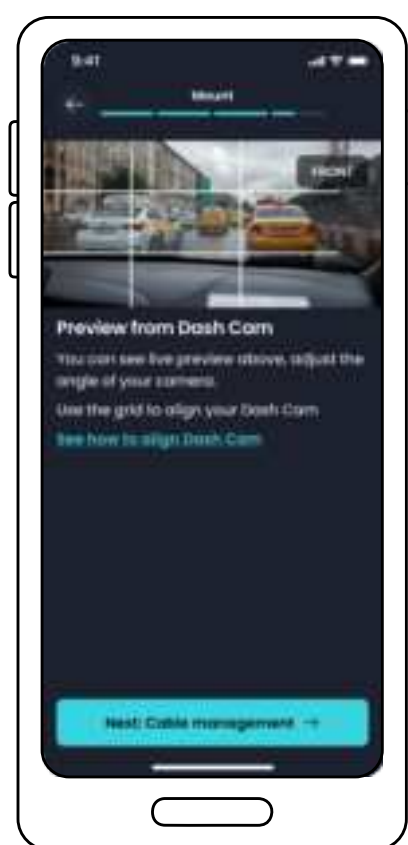
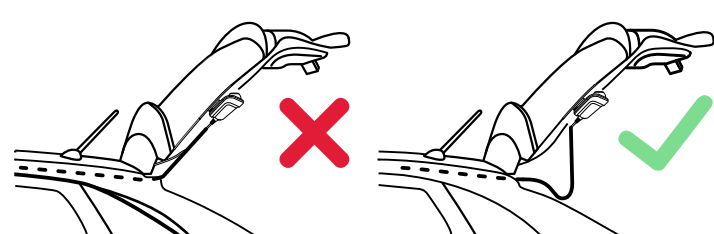
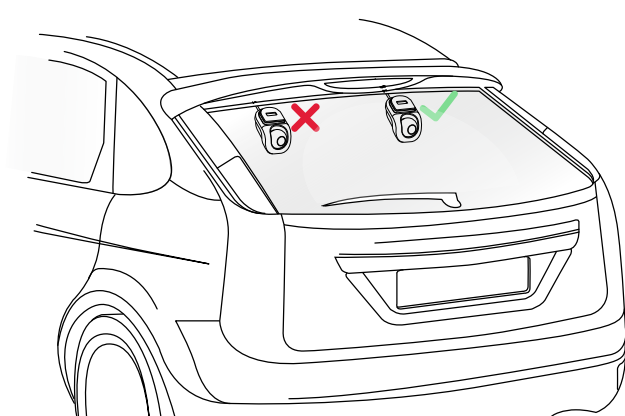
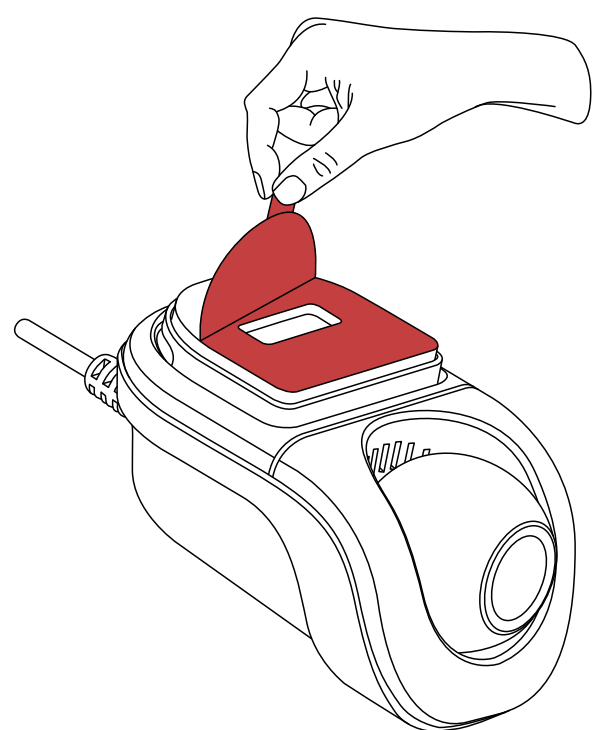


- 12 Mount Front Dash Cam**  
Once you're happy with the position of the Dash Cam, firmly press the mount against the windscreen, applying pressure for up to 30 seconds to ensure a strong adhesion.

# Installation

## Dash Cam Setup

GWX  
only



### 13 Mounting the Rear Camera

Peel off the red layer to expose the 3M sticky pad beneath.

### 14 Check the Rear Camera position using the App

Point the Dash Cam towards the Rear Window whilst looking at the Live View on the connected smartphone / tablet. Ensure the Live View shows the desired image by moving the Rear Camera to the best position possible on the windscreen and adjusting the lens accordingly.

When finding a good position for the Rear Camera, ensure there's enough slack in the cable to allow the boot to be opened.

Ensure the Dash Cam is mounted vertically, with the smartphone image the right way up! For best video quality, mount the Dash Cam to view the road through a clear section of windscreen in an area swept by the windscreen wipers. This will help ensure that the area directly in front of the lens remains clear and free of dirt.

### Mount Rear Camera

### 15

Once you're happy with the position of the Rear Camera, firmly press the mount against the window, applying pressure for up to 30 seconds to ensure a strong adhesion.



# Installation

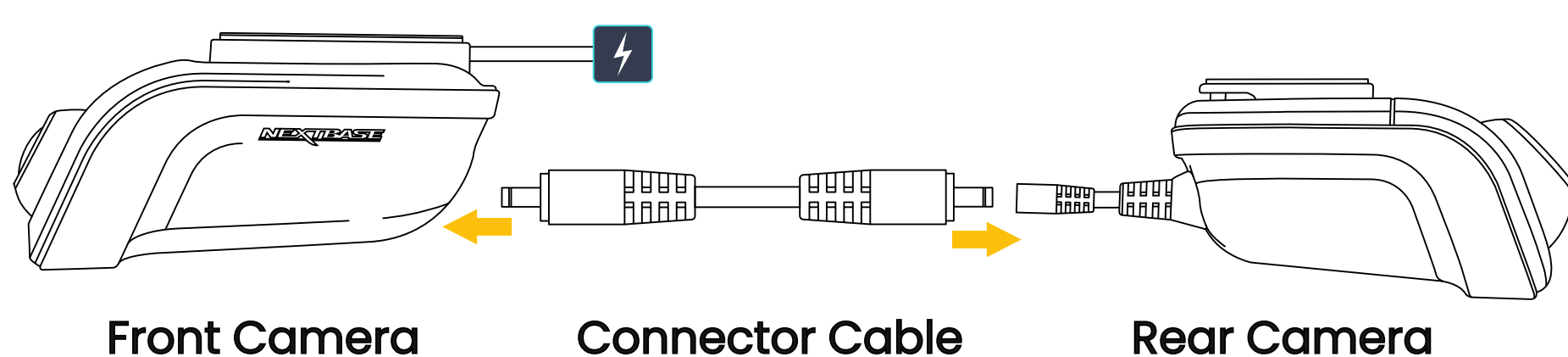
Finished set up

GWX  
only



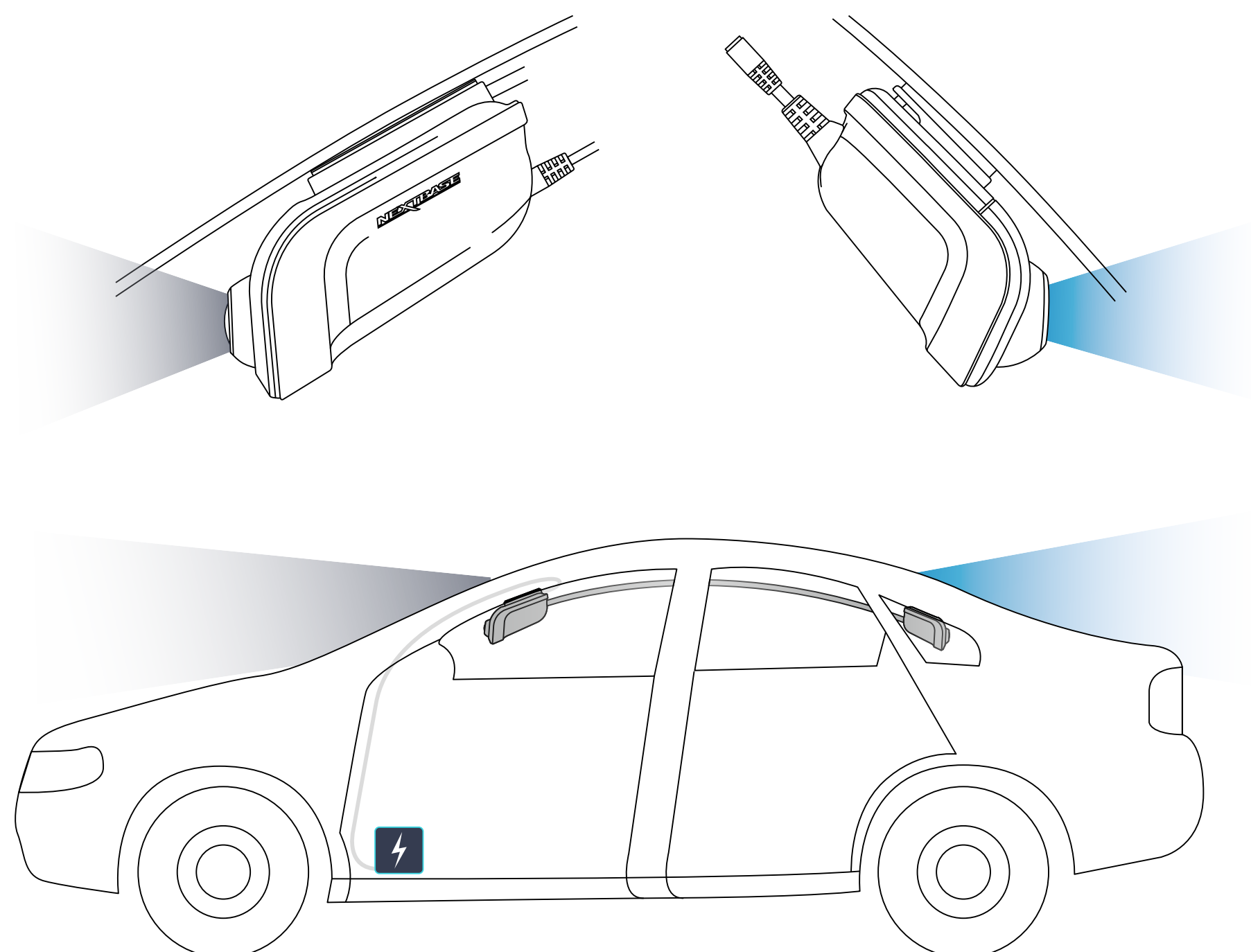
This is what the finished setup should look like.

The Front Camera connects to the Rear Camera using the Connector Cable. The Power Cable must also be connected to the Front Camera, and hardwired to your vehicle (see Hardwire Kit instruction sheet).



Both cameras need unobstructed views out of their respective windows.

The cameras and cables must not obstruct the view of the driver.



# App

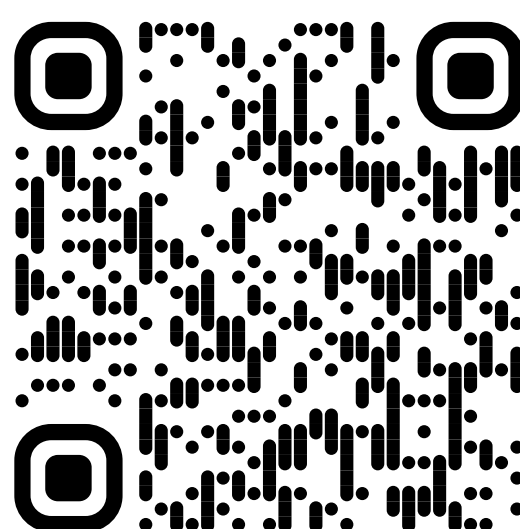
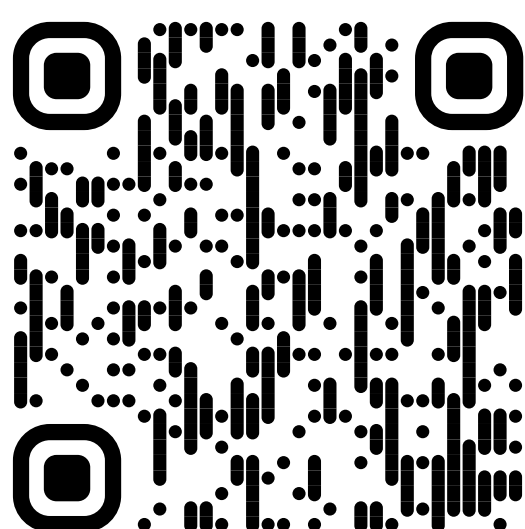
The new Nextbase Sync app has been created to support our new improved Dash Cam range.

With the new and improved app, you can access premium features such as Emergency SOS and the National Dash Cam Safety Portal, as well as downloading Dash Cam videos to your mobile device, and sharing them with others.

The app will also be able to keep you up to date with the latest Nextbase News and offers, and let you know if there is new firmware available for your Dash Cam, keeping your Dash Cam up to date.



**Download the app**



# App Features

**Camera Live View**

**Download files from your Dash Cam**

**Share videos via social media**

**National Dash Cam Safety Portal**

**Emergency SOS services**

**Check for and install Firmware Updates**

**Help from Nextbase via Live Chat & FAQs**

**Nextbase™ latest offers and deals**

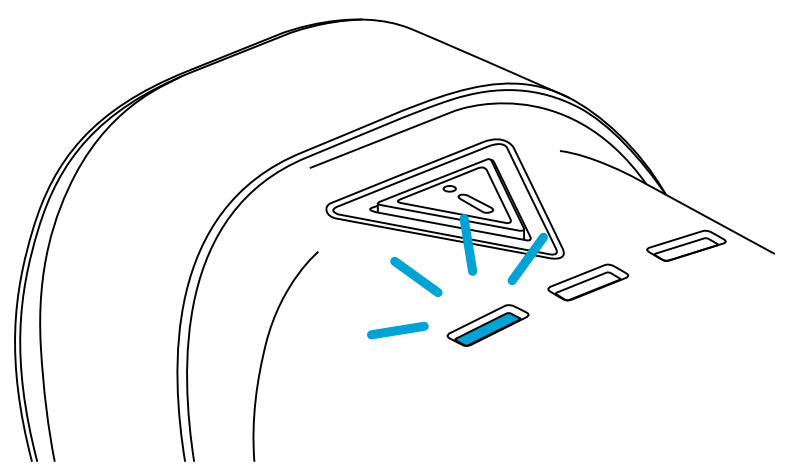
## **Connecting Dash Cam to App**

Follow the first time use setup instruction in the app, or click on 'Connect to Dash Cam' from the home screen and follow the on-screen instructions.

When prompted on the app, press and hold the triangular button on the Dash Cam for 3 seconds.

The Blue LED will begin to flash, indicating that it is ready to pair.

Once connected, the Dash Cam information will be shown on the app, and the flashing blue LED button turn a solid blue.



# Settings

In the App – 1



These Settings can be changed in the app.

**Resolution** The level of detail captured. Higher resolutions mean larger file sizes

**Exposure** Determines how light/dark your recorded image is

**Video Length** Set the length of each recorded video file.

**Audio** Toggle sound recording On/Off

**Time Stamp** Information overlaid onto your videos can be toggled On/Off

**Speed Stamp** Information overlaid onto your videos can be toggled On/Off

**GPS Stamp** Information overlaid onto your videos can be toggled On/Off

**Model Stamp** Information overlaid onto your videos can be toggled On/Off

**Dual Files** Two videos are produced per recording; A high and a low quality. The Low quality video can be viewed on the app more quickly due to the smaller file size.

**Number Plate** Input your number plate to have it appear on your video.

**G Sensor** Adjust the sensitivity of the G-Sensor, which will change the threshold to trigger automatic file protection.

**Alerts** Turn Dash Cam sounds On/Off.

**Recording History** Maximum - no recording restrictions  
Minimum- Total unprotected video recording is limited to comply with some non-UK laws.  
Check your local laws.

**Parking Mode** With Parking Mode On, the Dash Cam will record a video if the G-Sensor is triggered while your vehicle is parked and turned off.

**Language** Change the language that voice announcements are made in.

**Country** Select country to adjust the time displayed on videos.

**Time Zone/DST** Manually adjust time zone to adjust your Dash Cam's time display. Changing your time zone will change your Country setting to Other.



# Settings

In the App – 2



These Settings can be changed in the app.

## Time & Date

Adjust the time & date as required.  
**Note:** Time and date settings will be over-written upon satellite connection.

## Speed Units

Choose between MPH and KMH

## Device Sounds

Turn On/Off the startup and shutdown sounds.

## Auto Power Off

OFF and the Dash Cam loses power: the Dash Cam will turn off after 10 seconds.  
ON and the Dash Cam loses power: the Dash Cam will turn off after 30 seconds.

## Keep User Settings

Turn On to keep your custom settings after the Dash Cam has updated.

## System Info

Show your Dash Cam's Information, such as firmware version, serial number, and how much space is left on the SD card.

## Format SD Card

Clear the SD card of all files. Ensure you back up any files you want to keep before formatting the SD card.

## Default Settings

Reset the Dash Cam to default settings.

## Emergency SOS

Set up Emergency SOS in the App.

In the event of an event that leaves you unable to call for help, the Dash Cam will register a serious event and tell the App to call the emergency services to your location.

This call to the emergency services can be canceled using the app if you find that you do not need emergency attention.

## Voice Control

Toggle voice commands On/Off.

With it turned on you can start or stop recording, protect files, and take a picture.

The full list of commands can be found on the Voice Control page.



# Emergency SOS

Feature

Below is a diagram showing how Emergency SOS can work for you.



When the countdown is cancelled the Dash Cam and app will return to normal useage mode.

# FAQs

## Frequently Asked Questions

**Video Image is blurred** Remove the protective lens cover, clean the lens, make sure the windshield is clean and clear of grease, dirt, and debris.

**I cannot insert the MicroSD card.** MicroSD cards are very small and require delicate use. Align the card with the diagram shown upon the Dash Cam and insert the card until you feel a slight spring resistance. You now need to push the card, using your finger nail or a small coin until you feel a small click. The card will stay retained within the Dash Cam.

**I cannot remove the MicroSD card** With the card installed, using your fingernail, you now need to push the card in until you feel a small click. If you are having difficulty, use the edge of a small coin. Release pressure and the MicroSD card will spring out far enough for you to hold it.

**Video Files cannot be played on my computer.** Dash Cam video files are in .MP4 format and may not be compatible with your PC if suitable playback software is not installed.

**Video File playback is jumpy.** Format the SD card and try recording again. For best recording use a Nextbase branded SD card up to 512GB. PC may not be sufficient for the playback task, try a different PC. Copy the recorded video files onto the PC / Mac for playback directly rather than use the App for playback.

**Video has no sound.** Ensure that 'Audio' setting is turned ON within the Video Menu.

**Photograph is blurred.** Make sure the Dash Cam is still while taking the photo. Objects closer than 2 meters are likely to become blurred.

**I can only record a few minutes of video on my MicroSD card.** Change the recording size (Video Length function) to a smaller size. Increase the size of the MicroSD card. Max 512GB. In the Setup Menu, ensure that Recording History is set to Maximum. Minimum limits the total number of recordings on your Dash Cam to 4.

**My Dash Cam shuts down by itself after a while.** Either the battery has gone flat, there is no power to the Dash Cam and the Auto Power Off period has been triggered or Parking Mode has been turned on and no vehicle movement has been detected for 5 minutes.

**No power to my Dash Cam but it works upon my computer** The power cable is not working. Inspect the fuse in the Car Power Cable plug. If the fuse is found to be blown, inspect the power cable for damage which may have caused the fuse to blow. A blown fuse can be replaced, check the fuse size before replacing.

# FAQs

## Frequently Asked Questions

**I can't delete files on my SD card within the Dash Cam.**

Check to see if these files are 'protected'. If so please follow instructions to 'un-protect'.

**The screen blanks after a few minutes upon my Dash Cam.**

Remove the protective lens cover, clean the lens, make sure the windshield is clean and clear of grease, dirt, and debris.

**The battery will not charge.**

If Parking Mode is activated too often while the ignition is turned off, it may be draining the Dash Cam Battery. Take the Dash Cam inside and use a mains charger to charge it for 3 hours. After 3 hours, unplug it and leave it on. A fully charged battery should provide 10-15 minutes of recording. If the Dash Cam fails after less than 5 minutes, there may be an issue with the battery, which will need to be replaced. Contact our support team for more information.

**Downloading files from [www.nextbase.com](http://www.nextbase.com) using Google Chrome results in a Malicious Software message.**

This is not a cause for concern, as this message will appear whenever new software is downloaded from the internet. Simply go to the settings within Google Chrome and turn off the malicious software protection temporarily to download and install the playback software. Reinstate previous Google Chrome settings afterwards.

**My Camera feels warm when it is operating.**

It is normal for the camera to feel warm during typical use, especially when it's recording high definition video or communicating via Wi-Fi.

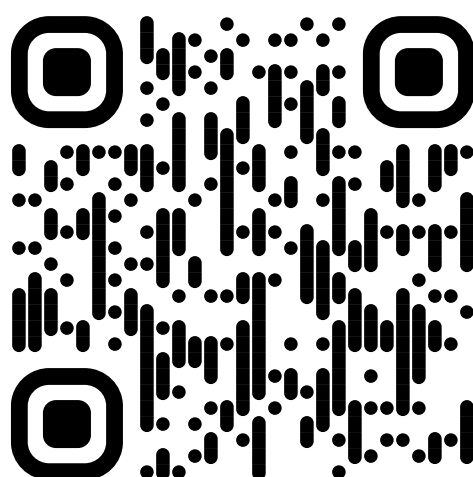
**The Mount will not stay in place.**

Ensure that the red protective cover (plastic film) has been removed from the mount pad. Make sure that the glass is smooth and clean. Press the mount firmly to the glass ensuring that there is 100% contact with the glass. This can easily be seen from outside the windscreen, as contact area of the pad turns a darker colour. If the mount pad has lost it's sticky qualities, change the pad for the spare item contained within the box.

**Unresolved Issues**

Reset the Dash Cam to the default settings within the Setup Menu and try again. Should the problem persist call the UK helpline (02920) 866429 or call your local support centre, found at [www.nextbase.com](http://www.nextbase.com) Alternatively email: [support@nextbase.com](mailto:support@nextbase.com)

**385GW &  
385GWX  
Support Page**



# Glossary

**Dash Cam** Also known as a dashboard camera, a Dash Cam is a video recording device mounted on the windshield of a vehicle to capture video footage. The 385GW includes a front facing camera. The 385GWX includes an additional camera to mount on the rear window of your vehicle.

**Mount** The mount is the part that adheres directly to the windscreen (or rear window for a Rear Camera). The Mount attaches to the Camera body. The Camera body should be able to be removed from the Mount without removing the Mount from the windscreen.

**Loop Recording** The dash cam records continuously by overwriting older footage when the storage capacity is full. Loop recording ensures that the camera always has the latest footage available.

**MicroSD Card** This Dash Cam uses a microSD card for storage. The card's capacity determines how much footage can be stored before looping begins. It's important to use Nextbase-branded, high-quality, high-capacity cards that are compatible with the dash cam. It is important that this SD Card is not removed during recording, or forced into the slot, as this could damage the SD Card.

**Emergency SOS** When Emergency SOS is set up, in the event of an incident that leaves you unable to call for help, Emergency SOS will contact emergency services to your location to assess the situation and assist where necessary. Emergency SOS can be set up using the App.

**Resolution** Refers to the clarity and sharpness of the video footage recorded by your Dash Cam. The higher the resolution, the more detail in the video, and the larger the file size.

**Field of View** Describes the angle of the road or area captured by the dash cam. It is usually measured in degrees and determines the width of the recorded footage.

**G-Sensor** A built-in sensor that detects sudden changes in motion or impact. If Parking Mode is turned On, an event will be recorded if the G-Sensor levels pass a predetermined threshold. G-Sensor data is also recorded along with video feeds.

**LED** Light Emitting Diode; there are 3 LEDs on the Dash Cam, signifying different functions and processes.

**Event Recording** Your 385 Dash Cam has built-in G-sensors which detect sudden movements or impacts to your vehicle. When an event like a collision or sudden braking is detected, your Dash Cam will automatically save the footage surrounding the event and mark it as an important file that to be reviewed.

**Hardwire Kit** A Hardwire Kit allows you to connect your Dash Cam directly to your vehicle's fusebox. This allows you to power your Dash Cam through your vehicle, and enabling Parking Mode, which can record footage even when the car is turned off. An installation guide is included with your Dash Cam

**App** Download the latest Nextbase App to get the most out of your Dash Cam. When connected, you can instantly view the videos on your Dash Cam through the app, as well as edit and share clips.

**Live View** Live View is a feature on the App which, when connected to your Dash Cam, allows you to view what the camera is seeing in real time. This can help when setting up the Dash Cam, so you can make sure the view is unobstructed and capturing the whole road ahead of you.



# Compliance

## Software License Agreement

By using the device, you agree to be bound by the terms and conditions of the following software licence agreement.

Nextbase™ grants to you for the period for which you possess the relevant device a non-exclusive, non-transferrable (save in circumstances where you sell or transfer the relevant device to another person; please see below for more details) a limited license to use the software embedded in this device (the "Software") in binary executable form in the normal operation of the product together with any documentation and material (whether printed or on-line) made available by Nextbase™ in respect of the Software (the "Documentation"). Title, ownership rights, and intellectual property rights in and to the Software and the Documentation remain in Nextbase™ and/or its third-party providers.

You acknowledge that the Software and the documentation is the property of Nextbase™ and/or its third-party providers and is protected throughout the world by intellectual property rights laws and treaties, including the United States of America and international copyright treaties. You further acknowledge that the structure, organization, and code of the Software, for which source code is not provided, are valuable trade secrets of Nextbase™ and/or its third-party providers and that the Software in source code form remains a valuable trade secret of Nextbase™ and/or its third-party providers. You agree not to decompile, disassemble, modify, reverse assemble, reverse engineer, or reduce to human readable form the Software or any part thereof or create any derivative works based on the Software or the Documentation. You agree not to copy, rent, lease, sub-license, loan, translate, merge, adapt, vary, alter or modify, the whole or any part of the Software or Documentation nor permit the Software or any part of it to be combined with, or become incorporated in, any other programs. You agree not to export or re-export the Software or Documentation to any country in violation of the export control laws of the United States of America or the export control laws of any other applicable country.

If you use MyNextbase Connect™ or MyNextbase Player™, you must comply with the applicable terms of use and acceptable use policies, which can be found at [www.Nextbase.com](http://www.Nextbase.com).

## Limited Warranty

This limited warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state (or by country or province). Nextbase™ does not exclude, limit or suspend other legal rights you may have under the laws of your state (or country or province). For a full understanding of your rights you should consult the laws of your state, country or province.

Nextbase™ Liability extends to the cost of the Dash Cam alone. Any recordings which have not taken place or recoverable from the SD card for whatever reason are not covered by the product warranty. No liability for costs incurred due to corrupt, missing, erased video recordings will be accepted. No claims for additional costs outside the cost of the Dash Cam itself will be accepted.

Nextbase™ products are warranted to be free from defects in materials or workmanship for one year from the date of purchase, with batteries warranted to be free from defects in materials or workmanship for six months from the date of purchase. Within this period, Nextbase™ will, at its sole option, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labour, provided that the customer shall be responsible for any transportation cost. This Limited Warranty does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) consumable parts, such as batteries, unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorised service provider of Nextbase™; (v) damage to a product that has been modified or altered without the written permission of Nextbase™, or (vi) damage to a product that has been connected to power and/or data cables that are not supplied by Nextbase™, or (vii) damage to a product that has been connected to 12Vdc directly, having cut off the Cigarette Lighter plug which contains the 12/24Vdc to 5Vdc adaptor. In addition, Nextbase™ reserves the light to refuse warranty claims against products or services that are obtained and/or used in contravention of the laws of any country.

To the maximum extent permitted by applicable law, the warranties and remedies contained in this limited warranty are exclusive and in lieu of, and Nextbase™ expressly disclaims, all other warranties and remedies, whether express, implied, statutory, or otherwise, including without limitation any implied warranty of merchantability or fitness for a particular purpose, statutory remedy or otherwise. This limited warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state and from country to country. If implied warranties cannot be disclaimed under the laws of your state or country, then such warranties are limited in duration to the duration of this limited warranty. Some states (and countries and provinces) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall Nextbase™ be liable in a claim for breach of warranty for any incidental, special, indirect or consequential damages, whether resulting from the use, misuse or inability to use this product or from defects in the product. Some states (and countries and provinces) do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply to you.

If during the warranty period you submit a claim for warranty service in accordance with this Limited Warranty, then Nextbase™ will, at its option: (i) repair the device using new parts or previously used parts that satisfy Nextbase™s quality standards, (ii) replace the device with a new device or a refurbished device that meets Nextbase™s quality standards. Such remedy shall be your sole and exclusive remedy for any breach of warranty. Repaired or replaced devices have a 30 day warranty. If the unit sent in is still under its original warranty, then the new warranty is 30 days or to the end of the original 1 year warranty, whichever is longer.

Before seeking warranty service, please access and review the online help resources available on [www.nextbase.com](http://www.nextbase.com). If your device is still not functioning properly after making use of these resources, contact a Nextbase™ Authorised service facility in the original country of purchase or follow the instructions on support at [www.nextbase.com](http://www.nextbase.com) to obtain warranty service.

If you seek warranty service outside of the original country of purchase, Nextbase™ cannot guarantee that the parts and products needed to repair or replace your product will be available due to differences in product offerings and applicable standards, laws and regulations. In that case, Nextbase™ may, in its sole discretion and subject to applicable laws, repair or replace your product with comparable Nextbase™ products and parts, or require you to ship your product to a Nextbase™ Authorised service facility in the country of original purchase or to a Nextbase™ Authorised service facility in another country that can service your product, in which case you will be responsible for complying with all applicable import and export laws and regulations and for paying all custom duties, V.A.T., shipping fees and other associated taxes and charges. In some cases, Nextbase™ and its dealers may be unable to service your product in a country outside of the original country of purchase or return a repaired or replaced product to you in that country due to applicable standards, laws or regulations in that country.

## Online Auction Purchases of Non-New Goods

Products purchased through online auctions are not eligible for Nextbase™ warranty coverage. Online auction confirmations are not accepted for warranty verification. To obtain warranty service, an original or copy of the sales receipt from the original retailer is required. Nextbase™ will not replace missing components from any package purchased through an online auction.

## International Purchases

A separate warranty may be provided by international distributors for devices purchased outside the United Kingdom depending on the country. If applicable, this warranty is provided by the local in-country distributor and this distributor provides local service for your device. Distributor warranties are only valid in the area of intended distribution.

## Product Compliance Information

**Product Wireless Information**  
2.4G Wi-Fi (EIRP Max 18.82dBm)

### ACMA RCM Notice to Users in Australia & New Zealand

Having had regard to documents submitted, our Authorised Agent (Global Approvals ACN/ARBN 25 497 357 455) is satisfied that the in-vehicle accessory product NBDVR380GWX complies with the requirements of the relevant ACMA Standards made under the Radiocommunications Act 1992 and the Telecommunications Act 1997. The full compliance declaration, including the details of the applicable standards and documents submitted can be found on our website at <https://www.nextbase.com/certifications>

### CE

Hereby, Portable Multimedia Limited declares that the radio equipment type 380GWX Dash Cam is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://www.nextbase.com/certifications/>

### UKCA

Hereby, Portable Multimedia Limited declares that the radio equipment type 380GWX Dash Cam is in compliance with UK Regulation S.I. 2017 No. 1206 . The full text of the UKCA declarations of conformity are available at the following internet address: <https://www.nextbase.com/certifications/>

### RF Exposure Information (MPE)

This device meets the EU requirements and the International Commission on Non-ionising Radiation Protection (ICNIRP) on the limitation of exposure of the general public to electromagnetic fields by way of health protection. To comply with the RF exposure requirements, this equipment must be operated in a minimum of 20 cm separation distance to the user.

### FCC Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions

- (1) the device may not cause harmful interference, and
- (2) the device must accept any interference received, including interference that may cause undesired operation.

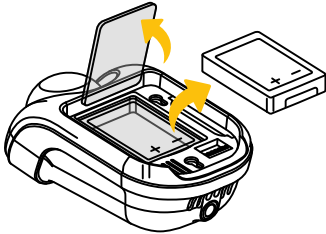
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does casue harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV Technician for help.
- This appliance and its antenna must not be located or operated in conjunction with any other antenna or transmitter.
- A minimum separation distance of 20cm must be maintained between the antenna and the person for the appliance to satisfy the RF exposure requirements

### FCC Caution

This product does not contain any user serviceable parts. Repairs should only be made by an authorised Nextbase™ service centre. Unauthorized repairs or modifications could result in permanent damage to the equipment, and void your warranty and your authority to operate this device under Part 15 regulations.

### FCC Identifier and ISED Certification Number



The FCC Identifier (FCC ID) and IC certification numbers are available inside the battery compartment of your 385 dashcam. These are visible at first set-up of the device.

If you need to view confirm the FCC ID or the IC certification number, you can do so by opening the battery cover and the removing the battery.

The device FCC ID is 2AOT9-NB385GWX, and the IC certification number is 28201-NB385GWX.

The device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC. Information about this product is on file with the FCC and can be found by inputting the Product's FCC ID (available on the product gift box and as an e-label accessible as per the information given above) into the FCC ID. Search form available at: <https://www.fcc.gov/oet/ea/fccid>

The party responsible for FCC compliance is:

Portable Multimedia Limited, 230 Blackfriars Road, London, England, SE1 8NW

To contact Nextbase about the device's FCC equipment authorization, please write us at the address shown above or contact us using the following address: [compliance@nextbase.co.uk](mailto:compliance@nextbase.co.uk).

### IC Warning

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must not accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicable aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device has been evaluated to meet general RF exposure requirement. To maintain compliance with RSS-102 - Radio Frequency (RF) Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

le dispositif de a été évalué à répondre général rf exposition exigence. Pour maintenir la conformité avec les directives d'exposition du RSS-102 - Radio Fréquence (RF). Ce matériel doit être installé et exploité à une distance minimale de 20cm entre le radiateur et votre corps.

IC: 28201-NB385GWX



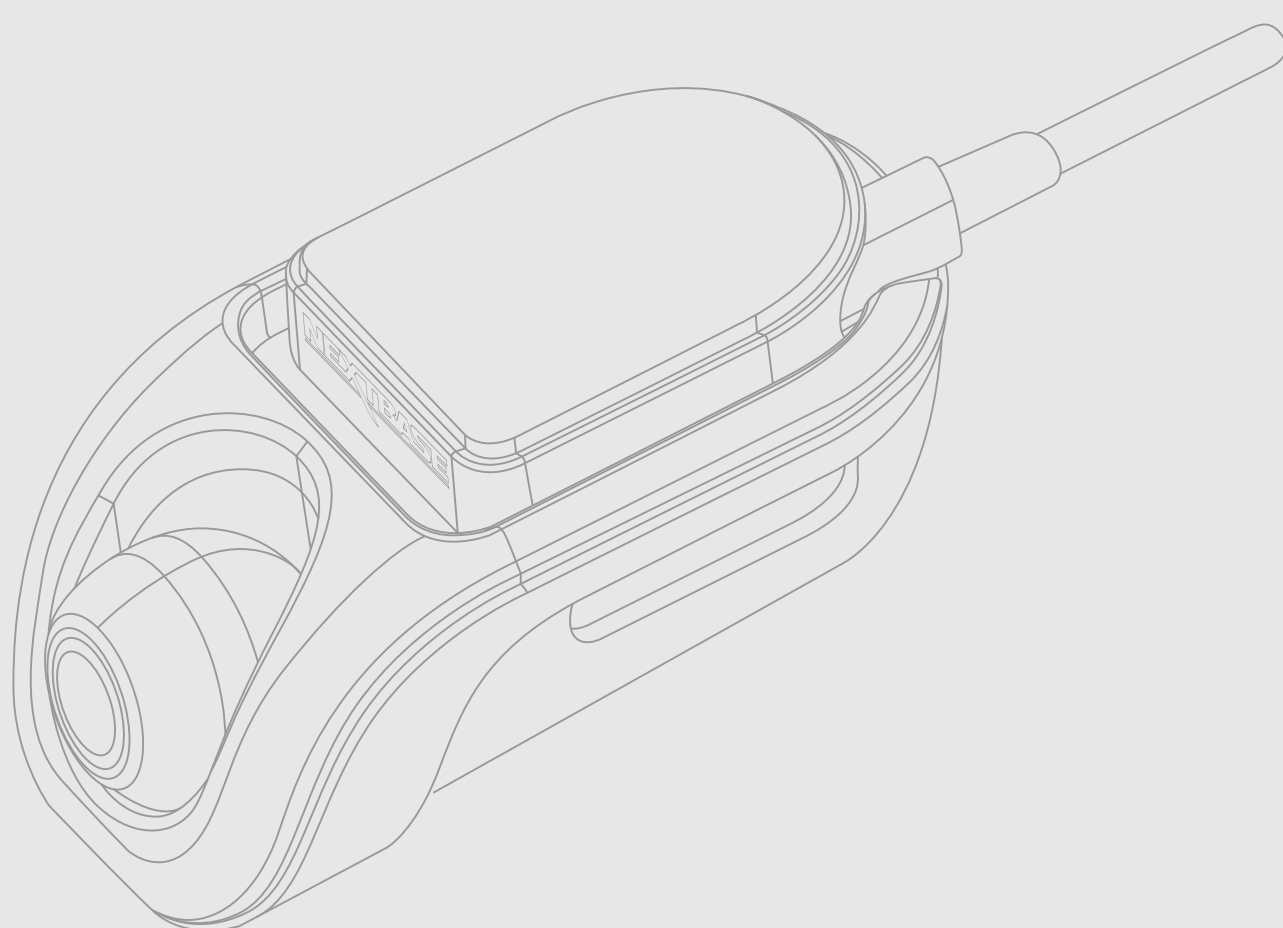
# Dash Cams

More from Nextbase

	Max Resolution	GPS	Wi-Fi	Bluetooth	4G	Voice Control	ESOS	Rear Cam Compatible	Interior Cam	App Compatible	Live View Screen
122	720p										●
222	1080p										●
222G	1080p	●									●
222X	1080p							●			●
322	1080p	●	●	●			●	●		●	●
422	1440p	●	●	●			●	●		●	●
522	1440p	●	●	●			●	●		●	●
622	4K	●	●	●			●	●		●	●
iQ	4K	●	●	●	●	●	●	●	●	●	
Pico 1K	720p	●	●	●		●	●	●		●	
Pico 2K	1080p	●	●	●		●	●	●		●	
380GW	1080p	●	●	●						●	
380GWX	1080p	●	●	●				●		●	
385GW	1440p	●	●	●		●	●			●	
385GWX	1440p	●	●	●		●	●	●		●	

For full specifications of all our cameras visit

[nextbase.co.uk/dash-cams](https://nextbase.co.uk/dash-cams)



[www.nextbase.com](http://www.nextbase.com)

NBDVR385GWX\_ENG\_R1