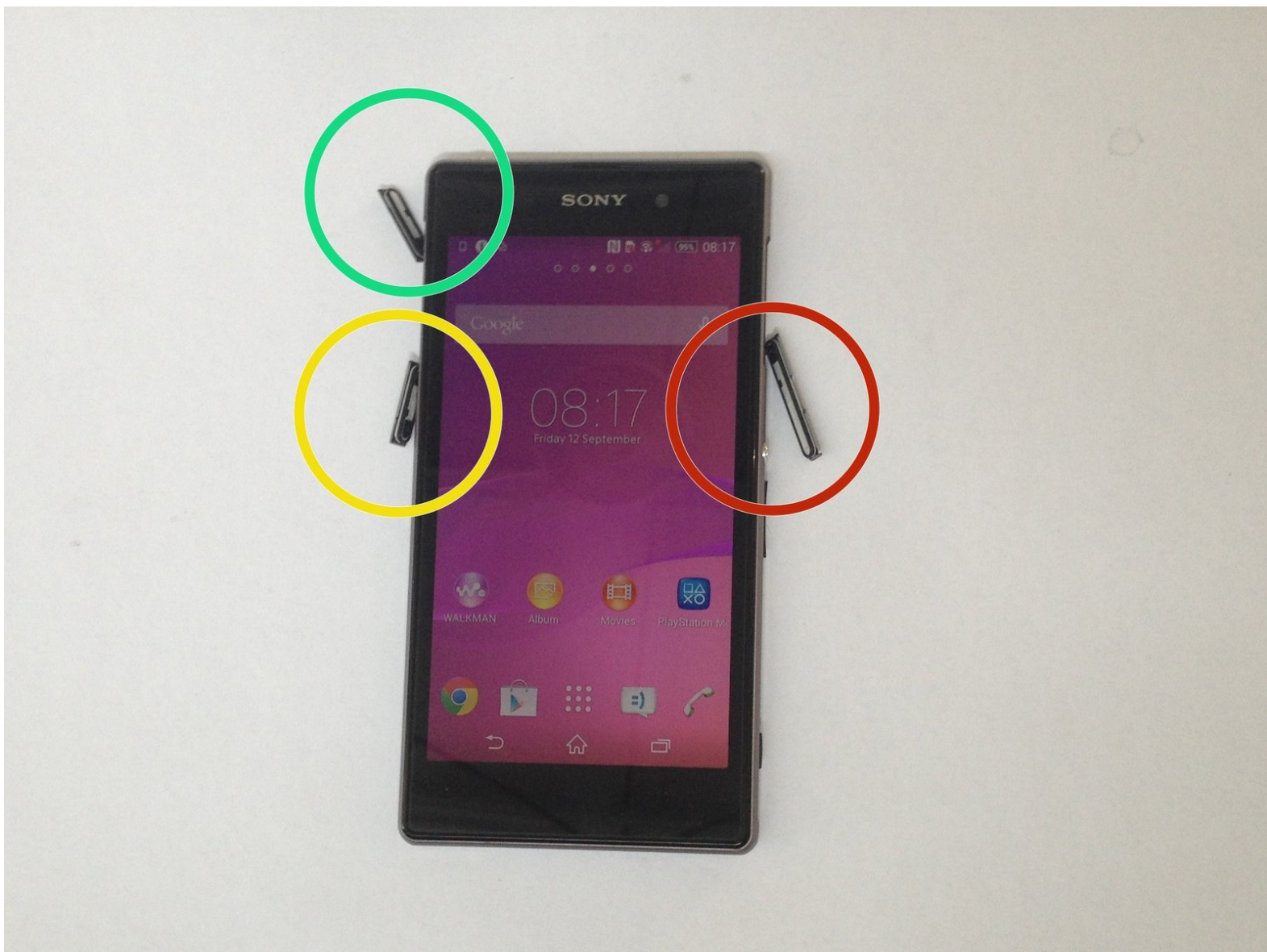




# Sony Xperia Z1 Soft / Hard Reset

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## INTRODUCTION

You can reset your device to its original factory settings, with or without deleting all of your personal data. This action is sometimes necessary if your device stops functioning properly.

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[video: <https://www.youtube.com/watch?v=zKA4uCYTPFM>]

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### TOOLS:

- [SIM Card Eject Tool](#) (1)
-

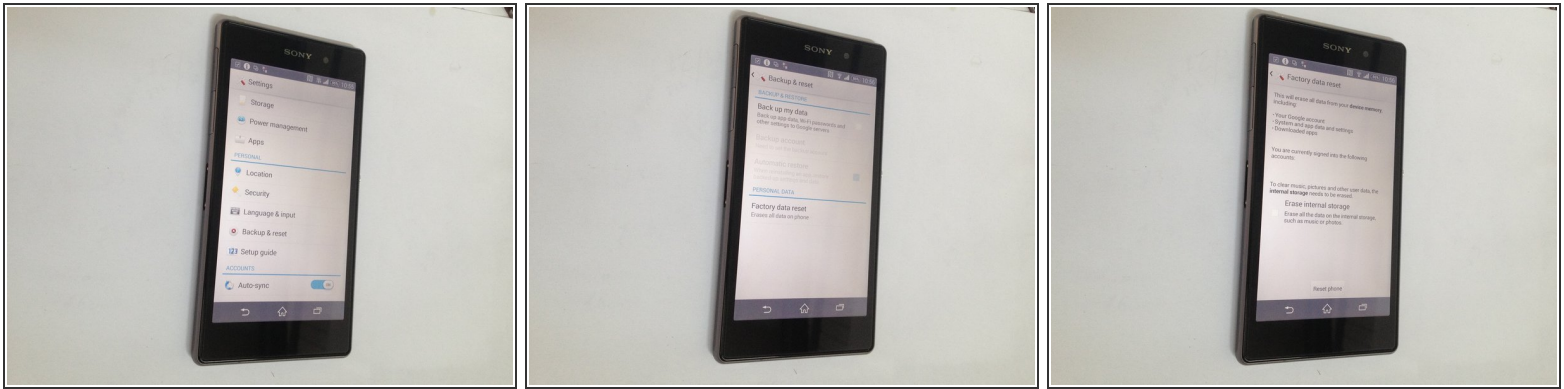
## Step 1 — Sony Xperia Z1 Soft / Hard Reset



### ● SOFT RESET

- You can force your device to shut down in situations where it stops responding or won't restart normally. No settings or personal data get deleted.
  - Micro SD card cover
  - Micro USB connector cover
  - Micro SIM card cover
- Open the micro SIM card cover and you will see a small red button. Press it and you will feel three vibrations and device will shut down.

## Step 2



### ● **FACTORY DATA / HARD RESET**

- Go to Settings > Backup & Reset
- You have option to backup your data (you must have Google account).
- After Factory data reset the smartphone will restart.
- .
- **Did you do it successfully?**



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To reassemble your device, follow these instructions in reverse order.