



TERMS AND CONDITIONS (“T&C”):

ADDITIONAL WARRANTY ON REFRIGERATOR

(“Scheme”)

1. This scheme is applicable only for sale through Godrej & Boyce Manufacturing Company Limited, part of Godrej Enterprises Group through its Appliance Division (‘Company’) covering Godrej Exclusive Brand Outlets, Godrej Preferred Brand Outlets, authorized dealers and authorized retail counters in Kerala and is confined to the first purchaser only and is non-transferable.

2. The Products covered under the T&C shall have an additional warranty of up to 2 years along with a comprehensive warranty of 1 year, making a total warranty coverage of 3 years (“Warranty Period”). This Scheme shall only be valid if the customer produces a valid warranty card signed by the an authorized dealer of the Products (“Warranty Card”).

3. This scheme is applicable on the below models (“Products”),

- Direct Cool Refrigerators – 2 Year extended warranty on all 5 Star DC Models; 1 Year extended warranty on 1, 2, 3 and 4 Star DC models;
- Frost Free Refrigerators – All models of FF Refrigerators
(Model list mentioned below)

4. Warranty is applicable from date of purchase i.e. invoice date, against defective material or workmanship. In case of any such defects, the Company undertakes to get the appliances repaired at its cost during the Warranty Period, subject to terms and condition as set out under this T&C.

5. The Company reserves the right to verify any information or details submitted by the customers and where the Company considers that there has been any breach of the terms & conditions or any misrepresentation under this Scheme, the Company shall at its discretion notify and be at liberty to refuse, discontinue or cancel any benefits provided under this Scheme including but not limited to any extended warranty covered in the Warranty Period.

6. To avail the benefits, customer has to register themselves on site <https://www.godrejenterprises.com/support/home-appliances/refrigerators/warranty> with product and invoice details within 7 days of purchase.

7. Repairs and replacement of spare parts will be carried out through the Company’s authorized service provider, and at their discretion and only if such repairs or replacements are determined as necessary or required by the Company. Customer shall not insist or compel the Company to carry out any repairs or



replacements which the Company does not deem necessary.

8. This Scheme is valid from 10th August 2025 to 10th September 2025 and shall not be clubbed with any other Schemes. In the event where two schemes declared by the Company are in force and effect at the same time, relating to the Warranty Period, the Scheme having the longer Warranty Period shall be applicable and the other Scheme shall be inoperative.

9. The Company or its authorized service provider (ASP) will collect any parts or components replaced to which this Scheme is applicable.

10. Parts Covered and Not Covered under warranty are mentioned in the table below:

Products	Parts Covered	Parts Not Covered
Frost Free Refrigerator	Compressors, evaporator, condenser if external; relay, overload protector, capacitor, PCBs, sensor, thermostat, defrost timer, bi-metal thermostat, fan motor, defrost heater, Capillary, drier and gas charging.	Outer body, Colour components, Gasket, Plastic, glass, bulb, power cord and rubber parts
	In case of gas leak in condenser portion embedded in cabinet, as in some refrigerator models, an external condenser will be added/ fitted whenever possible, to restore the basic working of the refrigerator sealed system.	
Direct Cool Refrigerator	Compressors, evaporator and condenser if external: relay, Capacitor, overload protector, PCBs, sensor, thermostat, Capillary, drier and gas charging.	

Warranty does not include:

- Any customization made by the customer, including changes in size, accessories used for the appliance are not covered in the warranty
- Damages/defects arising from transport, rough handling, misuse or repair by unauthorized person, damage by rodents and insects or by accidents, heat, fire, floods or act of god will not be covered under this Scheme.
- Any problem arising from voltage fluctuation beyond the range mentioned in the user manual/ product specification and/or use of improper power supply, electrical socket connection or installation will not be covered under this Scheme.
- Failure of condenser and evaporator coil due to deterioration, due to site/ climatic condition will not be covered under extended warranty scheme.
- This Scheme is limited to repairs and replacement of certain spare parts of Products that are referred to in the Products table stated above; and thereby does not cover the replacement of entire product in any circumstances.

11. In case of any conflict, fraud, misrepresentation, dispute, the decision made by the Company shall be final.



12. The Warranty Period on the replaced or repaired Product shall be reduced to the balance period, as computed from the date of first sale of the Product.
13. Product features, specifications and warranty terms are subject to change without notice.
14. Scheme is not applicable to institutional sale customers.
15. Special discount on the service charges for the part are not covered in this Scheme.
16. No service charges for the parts covered in the Scheme or warranty.

INSTRUCTIONS FOR THE CUSTOMERS

1. To avail the benefits, customer must ensure that the product is installed, and the demo is conducted through our authorized service provider of the Company, at the time of purchase.
2. The defective Product will be repaired by the Company in a reasonable period and at its own discretion and manner. Company's decision in terms of defect found shall be final and binding and the Company shall hold the final right to decide the applicability of the Scheme, including the decision to repair the Product in the manner it deems fit.
3. This Scheme will be valid only for sale through Godrej Exclusive Brand Outlets, Godrej Preferred Brand Outlets, authorized dealers and authorized retail counters. The Warranty Card must be signed & stamped by the dealer and must be produced along with the original bill at the time of any claim.
4. The Product should include the original label which shall serve as a means of identification of the Product to confirm the warranty.
5. Please inform authorized service provider regarding the details of the defect, model details and serial no (if any) of the Product.
6. Scheme is applicable from date of purchase i.e. invoice date, against defective material or workmanship. In case of any such defects, Godrej & Boyce Manufacturing Company Limited — Appliances Division undertakes to get the appliances repaired under the Warranty Period, subject to T&Cs set out under this Scheme.



7. The transportation cost will be charged to the customer and any cost incurred towards complaint attendance is also to be borne by the customer.
8. All transportation and handling expenses incurred while repairing will be payable by customer.
9. For appliances installed beyond municipal limits of the jurisdiction of the authorized service provider [ASP], charges towards technician's visit and other incidentals will be borne by the customer.
10. In the event of defect developing in the Product, contact the service team of Godrej on 080 6743 6743 immediately.

Model list -

Type	Code	Name	Warranty
DC	52141501SD03533	RD CHAMP 114A WPF WN RD	1 Year
DC	52141501SD03155	RD EDGE 205A THF BR BL	1 Year
DC	52141501SD03154	RD EDGE 205A THF BR WN	1 Year
DC	52141501SD03150	RD EDGE 205A THF GL BL	1 Year
DC	52141501SD03151	RD EDGE 205A THF GL WN	1 Year
DC	52141501SD03696	RD EDGE 205A THF ST GR	1 Year
DC	52141501SD03689	RD EDGE 205A THF ST WN	1 Year
DC	52141501SD03141	RD EDGE 205A THF WN RD	1 Year
DC	52141501SD02824	RD EDGEDUO 270C TDI JD PR	1 Year
DC	52141501SD02823	RD EDGEDUO 270C TDI JD WN	1 Year
DC	52141501SD03445	RD EDGENEO 207E TDF AQ BL	2 Years
DC	52141501SD03395	RD EDGENEO 207E TDF BH BL	2 Years
DC	52141501SD03589	RD EDGENEO 207E TDF MP WN	2 Years
DC	52141501SD03446	RD EDGENEO 207E THF AQ WN	2 Years
DC	52141501SD03397	RD EDGENEO 207E THF BH WN	2 Years
DC	52141501SD03586	RD EDGENEO 207E THF MP WN	2 Years
DC	52141501SD03275	RD EDGEPRO 210D TAF MN BL	1 year
DC	52141501SD03276	RD EDGEPRO 210D TAF MN WN	1 year
DC	52141501SD03498	RD EDGEPRO 210D TAF MY BL	1 year
DC	52141501SD03497	RD EDGEPRO 210D TAF MY WN	1 year
DC	52141501SD03279	RD EDGEPRO 210D TDF MN BL	1 Year
DC	52141501SD03280	RD EDGEPRO 210D TDF MN WN	1 Year
DC	52141501SD03641	RD EDGEPRO 210D TDF MY BL	1 Year
DC	52141501SD03640	RD EDGEPRO 210D TDF MY WN	1 Year
DC	52141501SD03283	RD EDGEPRO 210E TAI GZ BL	2 years



DC	52141501SD03284	RD EDGEPRO 210E TAI GZ WN	2 years
DC	52141501SD03285	RD EDGEPRO 210E TAI PC BL	2 years
DC	52141501SD03286	RD EDGEPRO 210E TAI PC WN	2 years
DC	52141501SD03287	RD EDGEPRO 210E TDI GZ BL	2 years
DC	52141501SD03288	RD EDGEPRO 210E TDI GZ WN	2 years
DC	52141501SD03289	RD EDGEPRO 210E TDI PC BL	2 years
DC	52141501SD03290	RD EDGEPRO 210E TDI PC WN	2 years
DC	52141501SD03291	RD EDGEPRO 230C TAF MN BL	1 Year
DC	52141501SD03292	RD EDGEPRO 230C TAF MN WN	1 Year
DC	52141501SD03637	RD EDGEPRO 230C TAF MY BL	1 Year
DC	52141501SD03636	RD EDGEPRO 230C TAF MY WN	1 Year
DC	52141501SD03295	RD EDGEPRO 230C TDF MN BL	1 Year
DC	52141501SD03296	RD EDGEPRO 230C TDF MN WN	1 Year
DC	52141501SD03179	RD EDGEPRO 255C TAF MN BL	1 Year
DC	52141501SD03178	RD EDGEPRO 255C TAF MN WN	1 Year
DC	52141501SD03181	RD EDGEPRO 255C TDF MN BL	1 Year
DC	52141501SD03180	RD EDGEPRO 255C TDF MN WN	1 Year
DC	52141501SD02851	RD EMARVEL 207B TDF FS ST	1 year
DC	52141501SD02864	RD EMARVEL 207C TDF AT BL	1 Year
DC	52141501SD02865	RD EMARVEL 207C TDF AT WN	1 Year
DC	52141501SD02862	RD EMARVEL 207C TDF FU BL	1 Year
DC	52141501SD02863	RD EMARVEL 207C TDF FU WN	1 Year
DC	52141501SD02869	RD EMARVEL 207C THF AT BL	1 year
DC	52141501SD02870	RD EMARVEL 207C THF AT WN	1 year
DC	52141501SD02867	RD EMARVEL 207C THF FU BL	1 year
DC	52141501SD02868	RD EMARVEL 207C THF FU WN	1 year
DC	52141501SD02877	RD EMARVEL 207E TDI AR BL	2 Years
DC	52141501SD02878	RD EMARVEL 207E TDI AR WN	2 Years
DC	52141501SD03510	RD EMARVEL 207E TDI FS ST	2 Years
DC	52141501SD03624	RD EMARVEL 215C TDF AR ST	1 Year
DC	52141501SD03626	RD EMARVEL 215C TDF FU BL	1 Year
DC	52141501SD03625	RD EMARVEL 215C TDF FU WN	1 Year
DC	52141501SD03603	RD EMARVEL 215C THF AR ST	1 Year
DC	52141501SD03605	RD EMARVEL 215C THF FU BL	1 Year
DC	52141501SD03604	RD EMARVEL 215C THF FU WN	1 Year
DC	52141501SD03623	RD EMARVEL 215E TDI DY BL	2 Years
DC	52141501SD03622	RD EMARVEL 215E TDI DY WN	2 Years
DC	52141501SD03621	RD EMARVEL 215E TDI FS ST	2 Years
DC	52141501SD03662	RD EMARVEL 215E TDI RS BM	2 Years
DC	52141501SD03602	RD EMARVEL 215E THI DY BL	2 Years
DC	52141501SD03601	RD EMARVEL 215E THI DY WN	2 Years
DC	52141501SD03600	RD EMARVEL 215E THI FS ST	2 Years



DC	52141501SD03666	RD EMARVEL 230C TDF AR ST	1 Year
DC	52141501SD03631	RD EMARVEL 230C TDF FU BL	1 Year
DC	52141501SD03630	RD EMARVEL 230C TDF FU WN	1 Year
DC	52141501SD03609	RD EMARVEL 230C THF AR ST	1 Year
DC	52141501SD03611	RD EMARVEL 230C THF FU BL	1 Year
DC	52141501SD03610	RD EMARVEL 230C THF FU WN	1 Year
DC	52141501SD03629	RD EMARVEL 230E TDI DY BL	2 Years
DC	52141501SD03628	RD EMARVEL 230E TDI DY WN	2 Years
DC	52141501SD03627	RD EMARVEL 230E TDI FS ST	2 Years
DC	52141501SD03664	RD EMARVEL 230E TDI RS BM	2 Years
DC	52141501SD03608	RD EMARVEL 230E THI DY BL	2 Years
DC	52141501SD03607	RD EMARVEL 230E THI DY WN	2 Years
DC	52141501SD03606	RD EMARVEL 230E THI FS ST	2 Years
DC	52141501SD03663	RD EMARVEL 230E THI RS BM	2 Years
DC	52141501SD03439	RD EMARVEL 260C TDI FU BL	1 Year
DC	52141501SD03438	RD EMARVEL 260C TDI FU WN	1 Year
DC	52141501SD03435	RD EMARVEL 260C TDI ST GL	1 Year
DC	52141501SD03437	RD EMARVEL 260C THI FU BL	1 year
DC	52141501SD03436	RD EMARVEL 260C THI FU WN	1 year
DC	52141501SD03434	RD EMARVEL 260C THI ST GL	1 year
DC	52141501SD03487	RD EMARVEL 290C THI FS ST	1 year
DC	52141501SD03399	RD EMARVEL 290C THI FU BL	1 year
DC	52141501SD03398	RD EMARVEL 290C THI FU WN	1 year
DC	52141501SD03400	RD EMARVEL 290C THI ST GL	1 year
DC	52141501SD03548	RD ERIOPLS 205A THF LF BL	1 Year
DC	52141501SD03547	RD ERIOPLS 205A THF LF WN	1 Year
DC	52141501SD03476	RD ERIOPLS 205A THF SS BL	1 Year
DC	52141501SD03475	RD ERIOPLS 205A THF SS WN	1 Year
DC	52141501SD03355	RD ERIOPLS 205B TDF SE BL	1 year
DC	52141501SD03354	RD ERIOPLS 205B TDF SE WN	1 year
DC	52141501SD03314	RD ERIOPLS 205B TDF SS BL	1 year
DC	52141501SD03313	RD ERIOPLS 205B TDF SS WN	1 year
DC	52141501SD03356	RD ERIOPLS 205B TDF ST GL	1 year
DC	52141501SD03332	RD ERIOPLS 205B THF SE BL	1 year
DC	52141501SD03331	RD ERIOPLS 205B THF SE WN	1 year
DC	52141501SD03256	RD ERIOPLS 205B THF SS BL	1 year
DC	52141501SD03255	RD ERIOPLS 205B THF SS WN	1 year
DC	52141501SD03328	RD ERIOPLS 205B THF ST GL	1 year
DC	52141501SD03253	RD ERIOPLS 205B THF WN RD	1 year
DC	52141501SD03365	RD ERIOPLS 205C TDF AZ BL	1 Year
DC	52141501SD03364	RD ERIOPLS 205C TDF AZ WN	1 Year
DC	52141501SD03363	RD ERIOPLS 205C THF AZ BL	1 year



DC	52141501SD03362	RD ERIOPLS 205C THF AZ WN	1 year
DC	52141501SD03576	RD ERIOPLS 205C THF FA BL	1 year
DC	52141501SD03575	RD ERIOPLS 205C THF FA WN	1 year
DC	52141501SD03718	RD ERIOPLS 205C THF LY BL	1 year
DC	52141501SD03717	RD ERIOPLS 205C THF LY WN	1 year
DC	52141501SD03231	RD ERIOPLS 205C THF ST GL	1 year
DC	52141501SD03563	RD R190B THF BR WN	1 year
FF	52141501SD03505	RT CRYSTAL 280C RI OB	2 years
FF	52141501SD03570	RT EON ALPHA 270C RI AR BL	2 years
FF	52141501SD03569	RT EON ALPHA 270C RI AR WN	2 years
FF	52141501SD03571	RT EON ALPHA 270C RI ST GL	2 years
FF	52141501SD02921	RT EONALPHA 250B RI AR BL	2 years
FF	52141501SD02922	RT EONALPHA 250B RI AR WN	2 years
FF	52141501SD03267	RT EONALPHA 250B RI ST GL	2 years
FF	52141501SD02929	RT EONALPHA 270B RI AR BL	2 years
FF	52141501SD02930	RT EONALPHA 270B RI AR WN	2 years
FF	52141501SD03268	RT EONALPHA 270B RI ST GL	2 years
FF	52141501SD02954	RT EONCRYSTAL 280B RI OB	2 years
FF	52141501SD02957	RT EONCRYSTAL 310B RI OB	2 years
FF	52141501SD03599	RT EONVALOR 260C RCIF ST GLZ	2 years
FF	52141501SD03163	RT EONVALOR 260C RCIF ST RH	2 years
FF	52141501SD03507	RT EONVALOR 280B RCIT AR BL	2 years
FF	52141501SD03506	RT EONVALOR 280B RCIT AR WN	2 years
FF	52141501SD02970	RT EONVALOR 280B RCIT FS ST	2 years
FF	52141501SD02949	RT EONVALOR 280B RI FS ST	2 years
FF	52141501SD03511	RT EONVALOR 280C RCIF AR BL	2 years
FF	52141501SD02962	RT EONVALOR 280C RCIF FS ST	2 years
FF	52141501SD02961	RT EONVALOR 280C RCIF ST RH	2 years
FF	52141501SD02965	RT EONVALOR 280C RCIF TL BL	2 years
FF	52141501SD02964	RT EONVALOR 280C RCIF TL WN	2 years
FF	52141501SD02969	RT EONVALOR 280C RCIT FS ST	2 years
FF	52141501SD03509	RT EONVALOR 310B RCIT AR BL	2 years
FF	52141501SD03508	RT EONVALOR 310B RCIT AR WN	2 years
FF	52141501SD02978	RT EONVALOR 310B RCIT FS ST	2 years
FF	52141501SD02981	RT EONVALOR 310B RCIT MT BK	2 years
FF	52141501SD02953	RT EONVALOR 310B RI FS ST	2 years
FF	52141501SD02917	RT EONVALOR 310C RCIT FS ST	2 years
FF	52141501SD02916	RT EONVALOR 310C RCIT MT BK	2 years



FF	52141501SD02943	RT EONVIBE 346B HCIT ST RH	2 years
FF	52141501SD03484	RT EONVIBE 346B RCIT MT BK	2 years
FF	52141501SD03483	RT EONVIBE 346B RCIT ST RH	2 years
FF	52141501SD02947	RT EONVIBE 366B HCIT MT BK	2 years
FF	52141501SD02946	RT EONVIBE 366B HCIT ST RH	2 years
FF	52141501SD03486	RT EONVIBE 366B RCIT MT BK	2 years
FF	52141501SD03485	RT EONVIBE 366B RCIT ST RH	2 years
FF	52141501SD03518	RT EONVOGUE 280B RI OK WD	2 years
FF	52141501SD03517	RT EONVOGUE 280B RI WT WD	2 years
FF	52141501SD03520	RT EONVOGUE 280C RI OK WD	2 years
FF	52141501SD03519	RT EONVOGUE 280C RI WT WD	2 years
FF	52141501SD03516	RT EONVOGUE 310B RI OK WD	2 years
FF	52141501SD03515	RT EONVOGUE 310B RI WT WD	2 years



WARRANTY BECOMES INVALID IF

1. The Warranty Card is not signed at the time of purchase.
2. The Warranty Card is not presented to the authorized service provider at the time of service or repair. The service terms stated in this T&C document shall be customer's sole and exclusive remedy in the event of product failure during the Warranty Period.
3. The Product is not operated according to instructions given in the "User Guide".

ANY AND ALL IMPLIED WARRANTIES ON THESE PRODUCTS, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY, WHICH BEGINS WITH THE DATE OF PURCHASE BY YOU. THE SERVICE TERMS STATED IN THIS WARRANTY SHALL BE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. GODREJ & BOYCE MANUFACTURING COMPANY LIMITED SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, CLAIMS WHATSOEVER ARISING OUT OF THE USE OF THIS PRODUCT OR INABILITY TO USE THIS PRODUCT, OR FOR THE BREACH OF THIS OR ANY OTHER EXPRESS OR IMPLIED WARRANTY. COMPANY DOES NOT WARRANT THAT THIS PRODUCT IS SUITABLE FOR ANY PERSON'S MEDICAL CONDITION. COMPANY MAKES NO WARRANTY BEYOND WHAT IS CONTAINED IN WRITING. COMPANY DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS WARRANTY.

CLAIMS, IF ANY, ARISING FROM OR UNDER THIS DOCUMENT WILL BE RESTRICTED TO COURTS WITHIN THE MUMBAI JURISDICTION ONLY AND WILL BE SUBJECT TO THE LAWS OF INDIA.