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Remote Control
User Manual

Troubleshooting Guide

ssue	
No Power	Check if the power adapter is properly connected to the power and the TV 8OX Press the power on the remote controller to turn on the power
No Picture	Re-Connect the TV BOX Check if the TV BOX and TV are powered on
No sound or distored sound	Adjust the volume Check that the speakers are connected correctly
The TV Stick does not respond to the remote control	Aim the remote control directly at the sensor on the front of the TV Reduce the distance to the TV BOX Replace betriefs in the remote control Possibility of system crash, disconnect and reconnect the power supply
No sound during playback	The audio codec may not be supported by the TV 8OX Check the volume
The contents of the USBor flash drive cannot be read	The USS or flash drive format is not compatible with the box If one of the drives can not be read, please turn off and unplug the TV BOX for 30 seconds, the re-plug the TV BOX into the TV HDM part.
Slow operation of the USB flash drive	Large or high resolution files on the USB flash drive take longer time to read and dispoly on the TV screen

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Warning

- Place the device in a well-ventilated location to prevent accumulation of internal heat.
- Protect the device from high temperatures, humidity, water and dust
- Do not place any objects that might damage your unit near it (e.g., liquid filled objects or candles).



Notice: To prevent fire and electric shock, do not expose this device to rain or moisture. In order to avoid any possible risk of electric shock, never attempt to open the unit, in case of the unit breaking down, repair of the unit should be carried out by qualified technicians. No part of this unit should be repaired by users.

FCC Statement

TV BOX

This device complies with Part 15 of the FCC Rules. Operation is subject to the following four conditions:

• This device may not cause harmful interference;

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- This device must accept any interference received, including interference that may cause undesired operation;
- This device complies with FCC radiation exposure limits set forth for an uncontrolled environment;
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTE

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
- However, there is no guarantee that interference will not occur in a particular installation
- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- \bullet Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Notice: Before powering on, please switch the signal input of the TV to correct Tips: The Android TV box supports Wi-Fi as well. Go to settings > Network and then select the relevant SSID. Select connect, enter password to Wi-Fi.

Warning

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

