# SMART WI-FI
DOOR SENSOR
START GUIDE

ENGLISH

geeni™

Thank you for purchasing your GEENI smart home product. Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi and control multiple devices from the touch of your fingertips.

Contents

What's in the Box
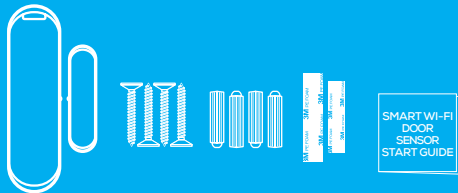
• 2-Piece Smart Sensor
• Screws
• Screw Protectors
• Adhesive Stickers
• User Manual

Get Ready

• Know your Wi-Fi network and password
• Make sure your mobile device is running iOS® 8 or higher or Android™ 4.1× or higher
• Make sure you're connected to a 2.4GHz Wi-Fi network (Geeni can't connect to 5GHz networks)
• Connect your sensor to the Geeni app before installing it to your door or window.
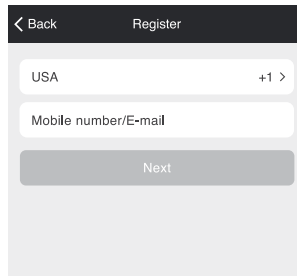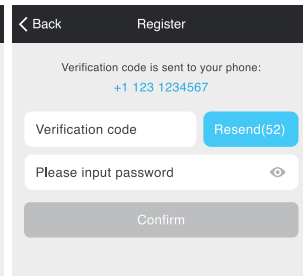
1 Download the Geeni app.
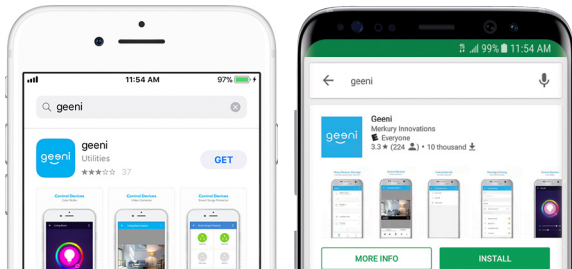
2 Register a Geeni account.

Download on the App Store

GET IT ON Google Play

STEP 1.
Enter your mobile phone number
or email address.

STEP 2.
Enter the verification code
and create a password.
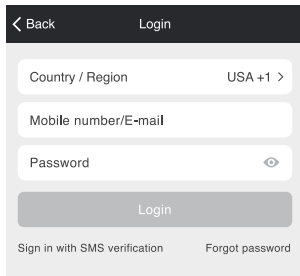
Back   Login

Country / Region   USA +1 >

Mobile number/E-mail

Password

Login

Sign in with SMS verification   Forgot password

STEP 3.
Enter your information
to log in.

Reset Button

LED Light

Disassemble button
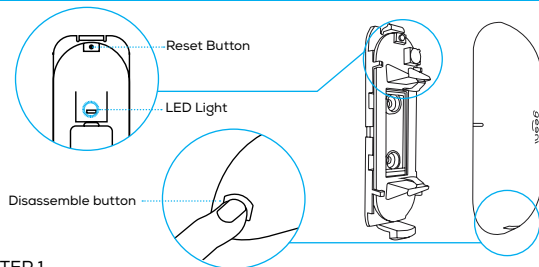
STEP 1.
Press and hold the Reset Button for 6 seconds. The LED indicator light will begin to rapidly flash, indicating that your sensor is ready to connect via Easy Mode.

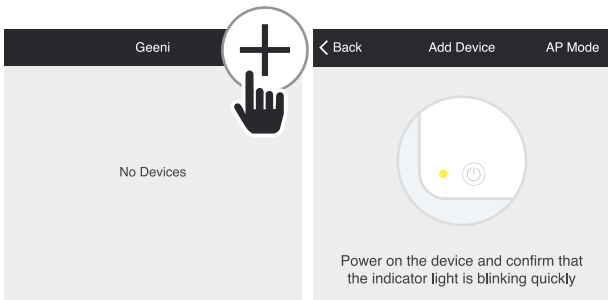**What does the blinking light mean?**
Reset the sensor by pressing and holding the Reset Button for 6 seconds. The LED Indicator Light will begin to flash rapidly.
- Reset one time (press and hold) to reach Easy Mode (Rapidly blinking blue, 2x per second)
- Reset again (press and hold) to reach AP Mode (Slowly blinking blue, 3x per seconds)

Note: You must remove the sensor's cover to view the Reset Button and LED Indicator Light. Press the Disassemble Button to remove the sensor's cover

| Geeni | | | ‹ Back | Add Device | AP Mode |

No Devices

Power on the device and confirm that the indicator light is blinking quickly

Cancel

Set up Wi-Fi for the device

🔒 ***********

Wi-Fi: Your Wi-Fi   Change network

Confirm

This app is supported only on 2.4GHz Wi-Fi channels

Connecting Now

8%

Make sure your phone and device are as close to your router as possible

- Searching for device
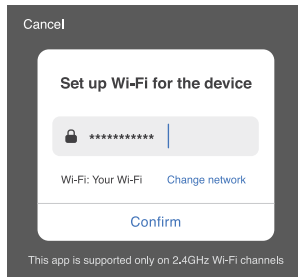- Registering device to the cloud
- Initializing your device

STEP 1.
In the Geeni app, on the top corner of the Devices screen, click (+).
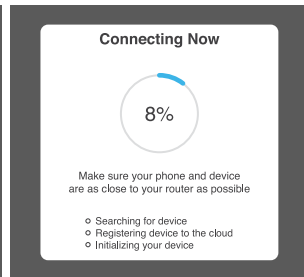
Choose "Sensors".

STEP 2.
Make sure the sensor's LED Indicator Light is rapidly flashing blue. If it is not, press and hold the Reset Button for 6 seconds. Once the LED Indicator Light is rapidly flashing blue, press "Next Step" in the Geeni app.

STEP 3.
Enter your Wi-Fi network and password.

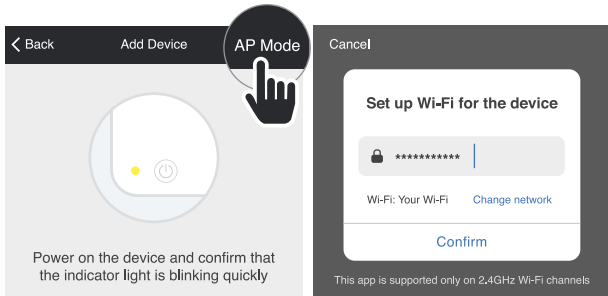**STEP 4.**
The Geeni app will connect to your device.

*If the connection fails, try to connect using AP Mode.

STEP 1.
Make sure the sensor's LED Indicator Light is slowly flashing blue.
If it is not, follow the instructions on page 5 to reset.

Back   Add Device   AP Mode

Power on the device and confirm that
the indicator light is blinking quickly

Cancel

Set up Wi-Fi for the device

🔒 ***********

Wi-Fi: Your Wi-Fi   Change network

Confirm

This app is supported only on 2.4GHz Wi-Fi channels

Connect to device's hotspot
1. Open WLAN settings

WLAN

✓ Merkury-XXXX
✓ Geeni-XXXX

home
home2

2. Connect to the Wi-Fi as below

Connect Now

Connecting Now

8%

Make sure your phone and device
are as close to your router as possible

○ Searching for device
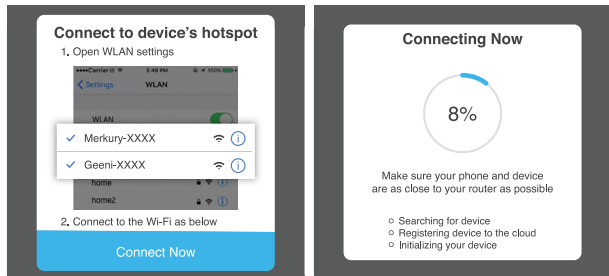○ Registering device to the cloud
○ Initializing your device

STEP 2.
In the Geeni app, on the top corner
of the Devices screen, click (+).
Choose "Sensors".
Choose "AP Mode" in the top corner.

STEP 3.
Click "Next" and enter your
Wi-Fi details.

STEP 4.
Follow the instructions to choose
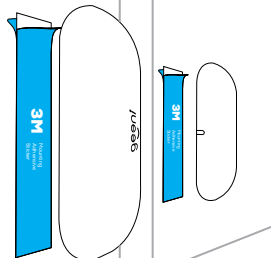the device from your Wi-Fi list.

STEP 5.
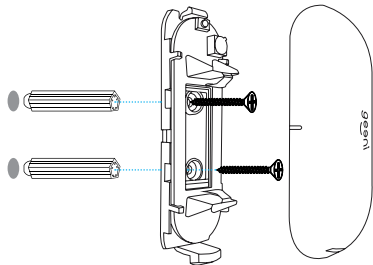The Geeni app will connect to
your device.

*Before installing, make sure the sensor is aligned so that the arrows will make contact when the door/window is closed and will separate when the door/window is opened.
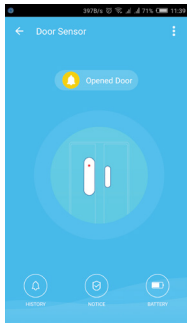

Option 1.
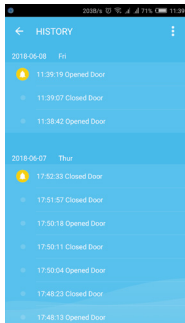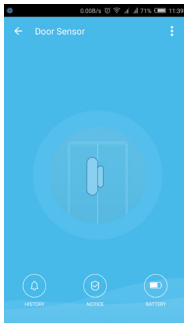Use the included adhesive strips to mount the sensor.

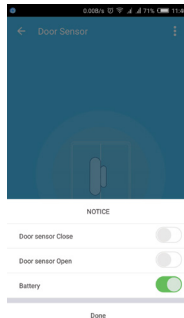**Option 2.**
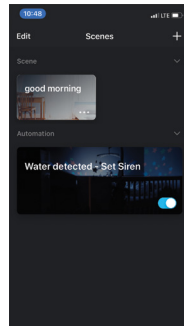Install using the included screws and screw protectors.

The sensor will send notifications within 3–5 seconds of being triggered.

Select "History" to view recent sensor activations.

Select "Notice" to turn the sensor alerts on or off.

Connect multiple Geeni devices to set automatic actions when the sensor is triggered.

Frequently Asked Questions ─────────

1. Can I share with family and friends?
Yes, you can share access to all Geeni devices—cameras, bulbs, sensors, etc.—with family and friends. In the Geeni app, press Profile and click on "Device Sharing" to give or revoke sharing permissions.
In order to share, the other user should already have downloaded the Geeni app and registered an account.
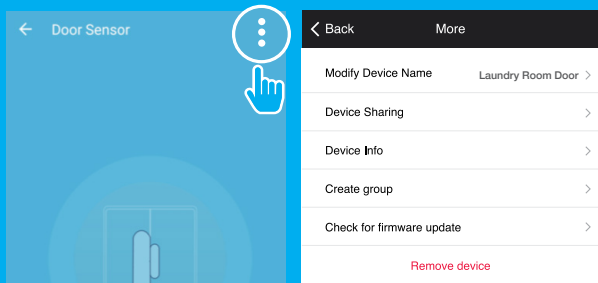
2. How many devices can I control?
Geeni's app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

3. My sensor has a funny name. How do I rename it?
From your main device list, click on the sensor that you want to rename, press the "   " button on the top right for advanced settings, and click "Modify Device Name ". You'll then be able to choose a more familiar name.

4. What should I do if the sensor appears offline or unreachable?
Make sure your Wi-Fi router is online and in range and check that you have the latest Geeni functionality by clicking "Check for firmware update" in your device settings.

← Door Sensor	⋮	‹ Back	More

Modify Device Name	Laundry Room Door ›
Device Sharing	›
Device Info	›
Create group	›
Check for firmware update	›
Remove device	

5. What's the wireles range?
The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

6. If my Wi-Fi/internet goes down, will Geeni still work?
Geeni products need to be connected to Wi-Fi in order to use them remotely.

Troubleshooting

Unable to connect to your Wi-Fi network?
Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

Reset the device

Press and hold the Reset Button for 6 seconds.
- Reset one time (press and hold) to reach Easy Mode
  (Rapidly blinking blue)
- Reset two times (press and hold) to reach AP Mode
  (Slowly blinking blue)

System Requirements

• Mobile device running iOS® 8 or higher or Android™ 4.1x or higher
• Existing Wi-Fi network

Technical Specifications

• Battery: CR2-3V x 1
• Standby Current: 13uA
• Working Current: 115mA-120mA

• Standby Battery Life: 5 years
• Working Battery Life: 1 years (15 times/day);
  2 years (7 times/day)
• Wi-Fi: IEEE 802.11N, 2.4GHz
  (not compatible with 5GHz Wi-Fi networks)

Important Information:
Before installing, read and follow all precautions, including the following:
CAUTION: Suitable for indoor use only.
DO NOT IMMERSE IN WATER. DO NOT EXCEED RATED CAPACITY.

Support:
If you encounter any issues, please contact us at support@mygeeni.com for help. To explore our full selection of products, visit us at: www.mygeeni.com
 (888) 232-3143 Toll-free

Can't connect? Need help?

WE CAN HELP

DO NOT RETURN THIS PRODUCT TO THE STORE

Geeni support:
support@mygeeni.com
(888) 232-3143 Toll-free
or tap '**Support**' for help in the Geeni app.