

✉ customer@vimtag.com

Need Help? Email Us:

✉ customer@vimtag.com

OR

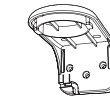
Contact Us in the APP:



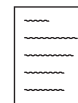
01 / What's in The Box



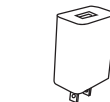
Camera



Bracket



Quick Guide



Power Adapter



screw kit*2

02 / Preparations Before Connection

*** For safety, ensure to use the original power adapter.**

Before Connecting:

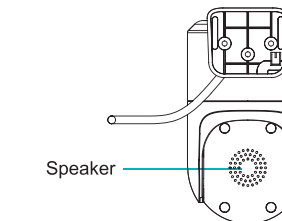
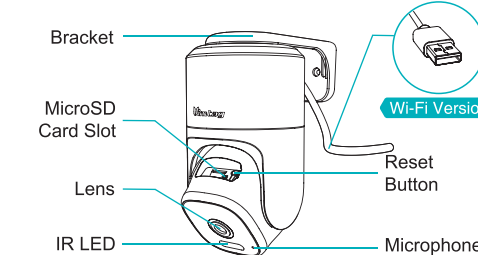
- 1) Please insert the SD card before powering on, otherwise, the SD card cannot be recognized. (SD card is not included; the camera supports up to 512GB SD card).
- 2) Put the camera and smartphone 1-3 ft(30-100cm) away from the router to set Wi-Fi.
- 3) Make sure your camera is in the right network (2.4GHz/5GHz).

Power on Camera

- 1) Plug in the camera's power cable, please use 5V power adapter (included) to power the camera.
- 2) After the infrared light goes out, press and hold on the reset button for 10s to reset the camera.
- 3) After you hear the beep of "Reset Successfully", it proves that the camera is being reset, please wait for above 60s.
- 4) When you will hear the beep of "Ding", it means that the camera has been reset and powered on.

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03 / Product Diagram



04 / Application Installation

Note: This application may be updated from time to time to improve your experience. Depending on the update, the screen layout and functions may change, so please check the actual application screen. Please contact us for detailed functions and operation methods. Please use the manual content as a reference only. Thank you for your understanding.

Method1: Scan the QR code to download



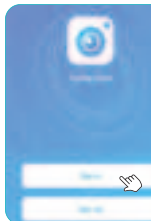
Method2: Search for "canny cam" to download through the App Store (iOS) or Google Play Store (Android)



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05 / Register an account

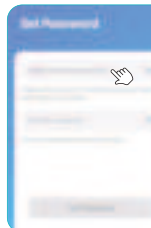
If it fails to add, please contact us: customer@vimtag.com.



1) Open "canny cam" and "Sign up";



2) Fill in email and verification code;



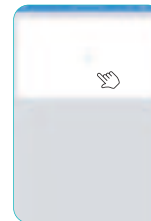
3) Enter your password and confirm it again;



4) Confirm login.

06 / Camera Connection

If it fails to add, please contact us: customer@vimtag.com.



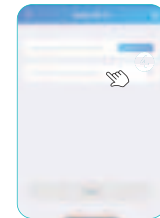
1) Click "+" to add a camera



2) Scan the QR code with camera



3) Waiting for Bluetooth connection

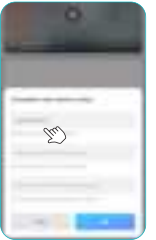


4) Enter the wifi account and password

06 / Camera Connection

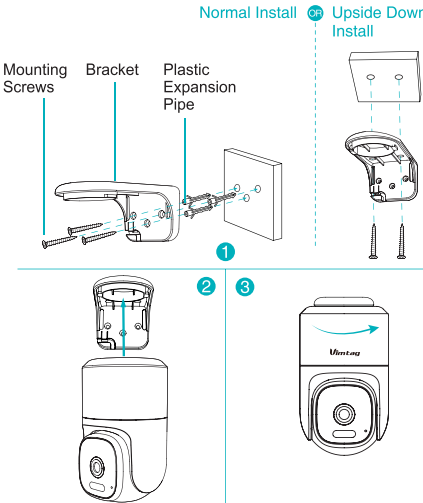


5) Click Set Up to complete



6) Customize camera name and password

07 / Install The Camera (optional)



Note: When camera installed vertically on the ceiling, please flip the screen in the APP

08 / SD Card Installation

Note: Please insert the SD card into the camera.

*** Make sure the camera is off before inserting the SD card.**

Installation Method

- Insert the MicroSD card with the metal contacts facing the lens (there is a front indicator on the card near the slot).
- Use your fingers to gently push the MicroSD card into the slot until you hear a click.

*** Do not forcefully insert the MicroSd card at an angle or upside down.**

Removal Method

Gently push the SD card until you hear a click before you can remove it.

*** Forcibly pulling out the MicroSD card may damage the device or the MicroSD card.**

SD card not recognized?

- Ensure the camera is power off.
- Use brand new (Class10 Fat32/exFat) SD cards.
- Format the SD card and reinsert it into the camera.
- Check the status of the SD card in "Settings"-"SD Card" to ensure that the SD card is correctly recognized.

If your SD card cannot be recognized, please contact us at: customer@vimtag.com.

09 / FQAS

Cannot receive alarm notifications on the APP?

- Please check your phone settings to see if you can accept notifications from the APP.
- It has a motion detection alarm function, but it needs to be set manually. Go to "Settings"-"Alarm Management" in the App-Select the detection method as motion detection or sound detection-Turn on "Allow push notifications"-Click "Apply"-Settings completed.

Network connection failed?

- The distance between the camera and the router exceeds the effective distance.
- Make sure your camera is close to the router to ensure a strong WiFi signal.
- Too many devices connected to WiFi may cause IP address conflicts.
- Press and hold the reset button for 5-10 seconds to reset the camera to factory settings, and then try to reconnect.

If you still can't connect to WiFi, please contact us at customer@vimtag.com.

09 / FQAS

What should I do if my WiFi is often disconnected?

- Check if the WiFi network is good, restart the router, and turn on the camera
- Make sure your WiFi signal is above 85%.
- If your location is too far from the router to connect to a good WiFi signal, we recommend moving the router closer or adding a WiFi extender to improve home WiFi performance.
- Delete the camera from the app and reset the camera to factory settings.
- Make sure your device firmware and app are up to date.

If you still cannot reliably connect to WiFi, please contact us at customer@vimtag.com.

10 / FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
 - Increase the separation between the equipment and receiver
 - Connect the equipment to an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. (Example: use only shielded interface cables when connecting to computer or peripheral devices) This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

FCC RADIATION EXPOSURE STATEMENT:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

FCC ID: 2AFG2-8310

11 / How to use the installation video

