



User Guide

Pan/Tilt Home Security Wi-Fi Camera
Tapo C210

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About This Guide

This guide provides a brief introduction to the Pan/Tilt Home Security Wi-Fi Camera and the Tapo app, as well as regulatory information.

Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo Camera experience.

Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in teal, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in teal and underlined. You can click to redirect to a website.
■Note:	Ignoring this type of note might result in a malfunction or damage to the device.

More Info

- Specifications can be found on the product page at <https://www.tapo.com>.
- Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>.
- The setup video can be found at <https://www.tp-link.com/support/setup-video/#cloud-cameras>.

Introduction

When you are away home, there are always something you care about. This is where the smart camera functions. No matter your child is climbing the kitchen cabinet, or the pet is stealing snacks, the Pan/Tilt Home Security Wi-Fi Camera helps you stay with them anytime, anywhere. Receive a notification whenever your camera detects motion and see a video clip of this motion to check everything.

- **Smooth Pan and Tilt** – 360° horizontal range.
- **3MP High-Definition** – Provide greater sharpness and clarity.
- **Advanced Night View** – Even at night, the camera can provide a visual distance of up to 30 ft.
- **Live View** – Always stay with what matters most to you from anywhere, anytime.
- **Two-Way Audio** – Communicate with others with the built-in microphone and speaker.
- **Sound and Light Alarm** – Trigger light and sound effects to frighten away unwanted visitors.
- **Privacy Mode** - Shut down the surveillance to protect your privacy.
- **Sharing** - Share the memorable moments with your family and friends.
- **Safe Storage** – Store up to 256 GB on a microSD card*, equal to 512 hours (21 days) of footage[^].

*microSD card needs to be purchased separately. [^]The data comes from TP-Link laboratory.

Appearance

The Pan/Tilt Home Security Wi-Fi Camera has a system LED that changes color according to its status, a lens, microphone, speaker, DC power port, RESET button, and a microSD card slot. Refer below for details.

System LED

- **Solid red:**
Starting up
- **Blinking red and green:**
Ready for setup
- **Blinking red slowly:**
Connecting to Wi-Fi
- **Solid amber:**
Connected to Wi-Fi
- **Solid green:**
Connected to TP-Link Cloud server
- **Blinking red quickly:**
Camera resetting
- **Blinking green quickly:**
Camera updating



Microphone

Built-in internal microphone.

■ **Note:** Do NOT insert objects into the hole.

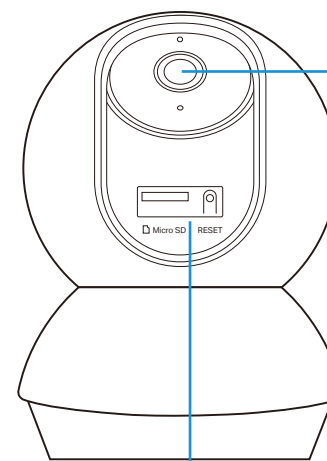


Speaker

The sound comes out of the camera.

DC Power Port

Connect the power cord provided.



Lens

Tilt your camera lens up to find the RESET button and microSD card slot.

RESET Button

Press and hold for at least 5 seconds until the LED blinks red to reset your camera.

microSD Card Slot

Insert a microSD card and initialize it in the Tapo app for local recording.

Set Up Your Camera

Follow the steps below to get started with your new camera.

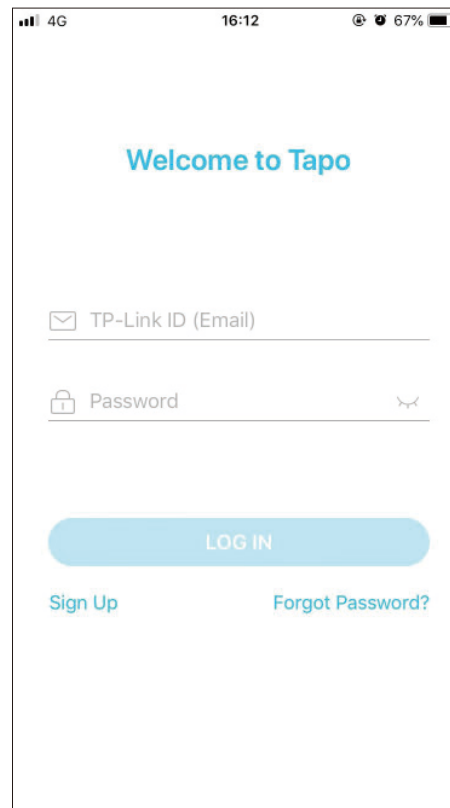
Step 1. Download Tapo App

Get the [Tapo](#) app from the Apple App Store or Google Play, or by scanning the QR code below.



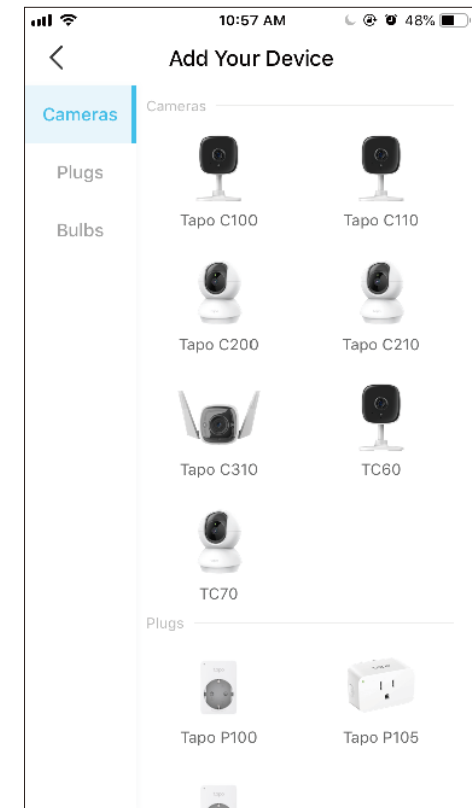
Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



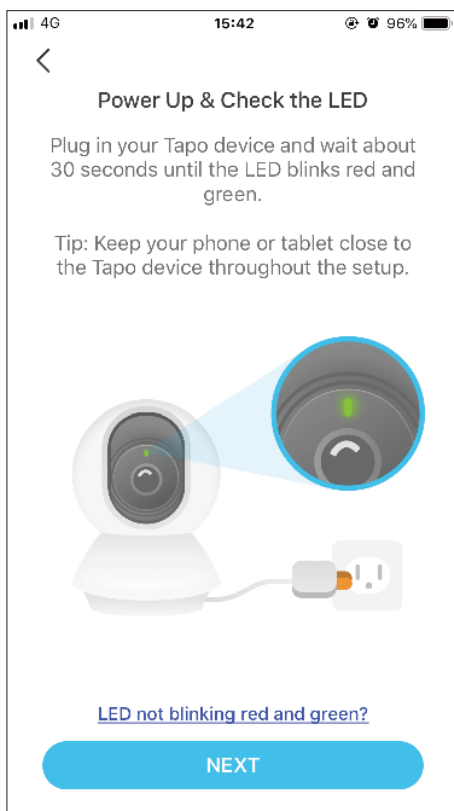
Step 3. Add Your Camera

Tap the ⊕ button in the app and select your model.



Step 4. Configure Camera

Follow app instructions to configure your camera and add it to your home network.



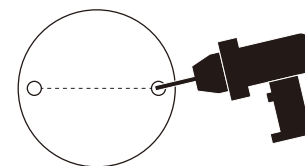
Step 5. Place Camera

Place your camera on a flat surface, or install it on a wall or ceiling with the provided mounting template and screws.

■Note: Make sure you affix the camera base using screws **before** securing the camera.

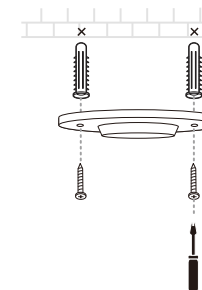
1. Mark Position

Place the mounting template where you want the camera.
For wall mounting, drill two holes through two circles.



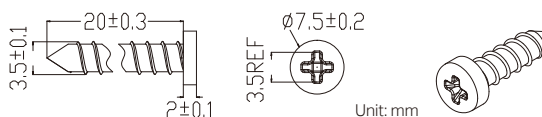
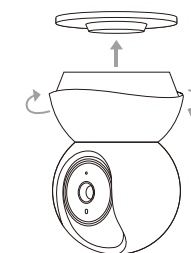
2. Mount Base

Affix the camera base using the screws.
For wall mounting, insert two anchors into the holes and use the screws to affix the camera base over the anchors.



3. Secure Camera

Attach the camera on the base and rotate to secure the camera.



Setup using Amazon Frustration-Free Setup

What is Amazon Frustration-Free Setup?

Amazon Frustration-Free Setup can help connect and set up Tapo smart devices in fewer steps, without having to remember and re-enter your Wi-Fi password on each device.

To use this feature, confirm the following:

- The new Tapo device supports Amazon FFS.
- You have an Amazon FFS enabled Alexa device or router.
- You have saved your Wi-Fi information to Amazon by using Alexa echo.
- Your Tapo device and router are on the same network as your Alexa echo.

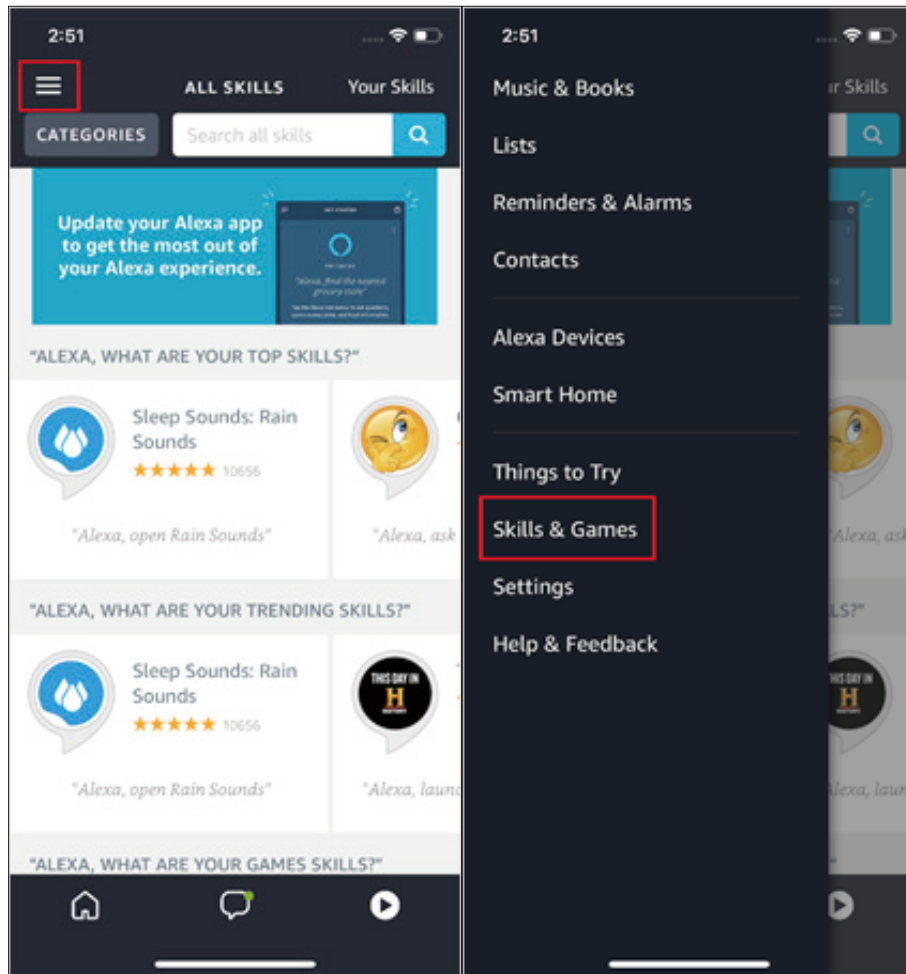
LED Indications during Amazon Frustration-Free Setup

LED	Status
Blinking orange and green	Ready for setup
Blinking orange	FFS setup in progress
Solid green	Working properly

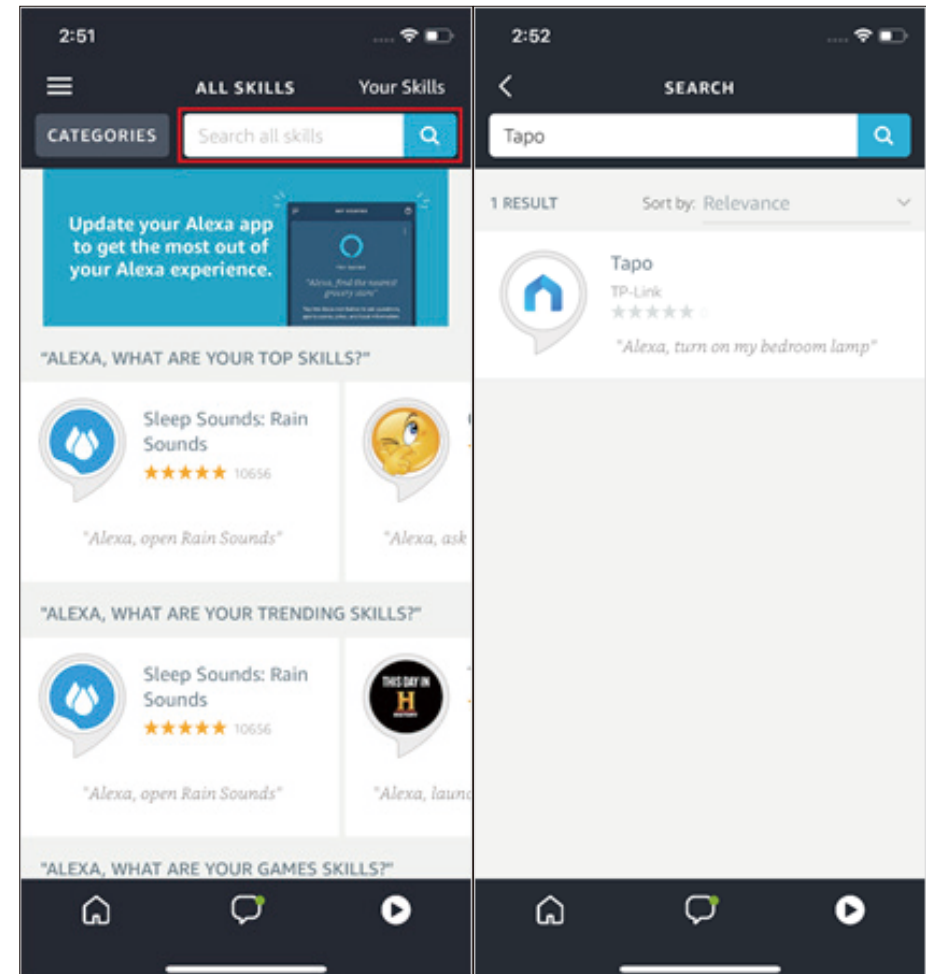
If the LED does not turn solid green after a long time, you can try to add the Tapo device manually. (Press the Reset button on your Tapo device once. Then open the Tapo app, tap the + button on the page, select your device model, and follow the app instructions.)

How to use Amazon Frustration-Free Setup with Tapo devices

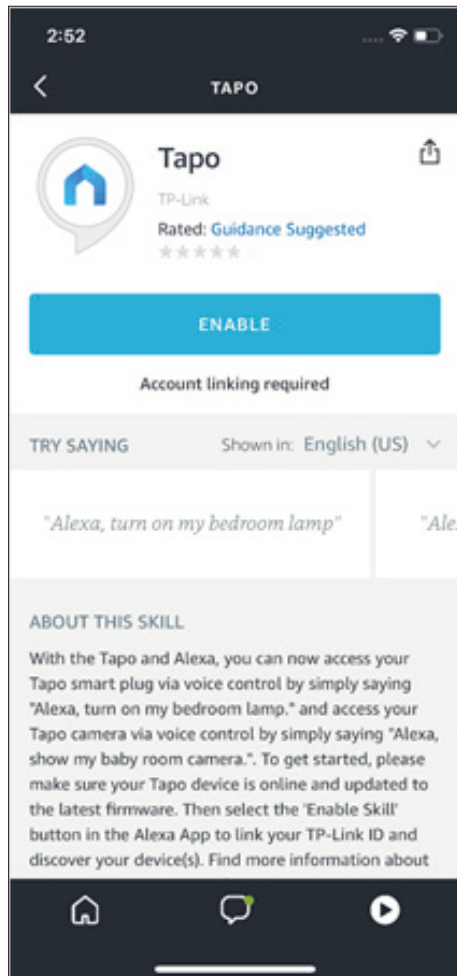
1. Open the [Amazon Alexa](#) app. Then tap on the hamburger icon in the upper left corner and select [Skills & Games](#).



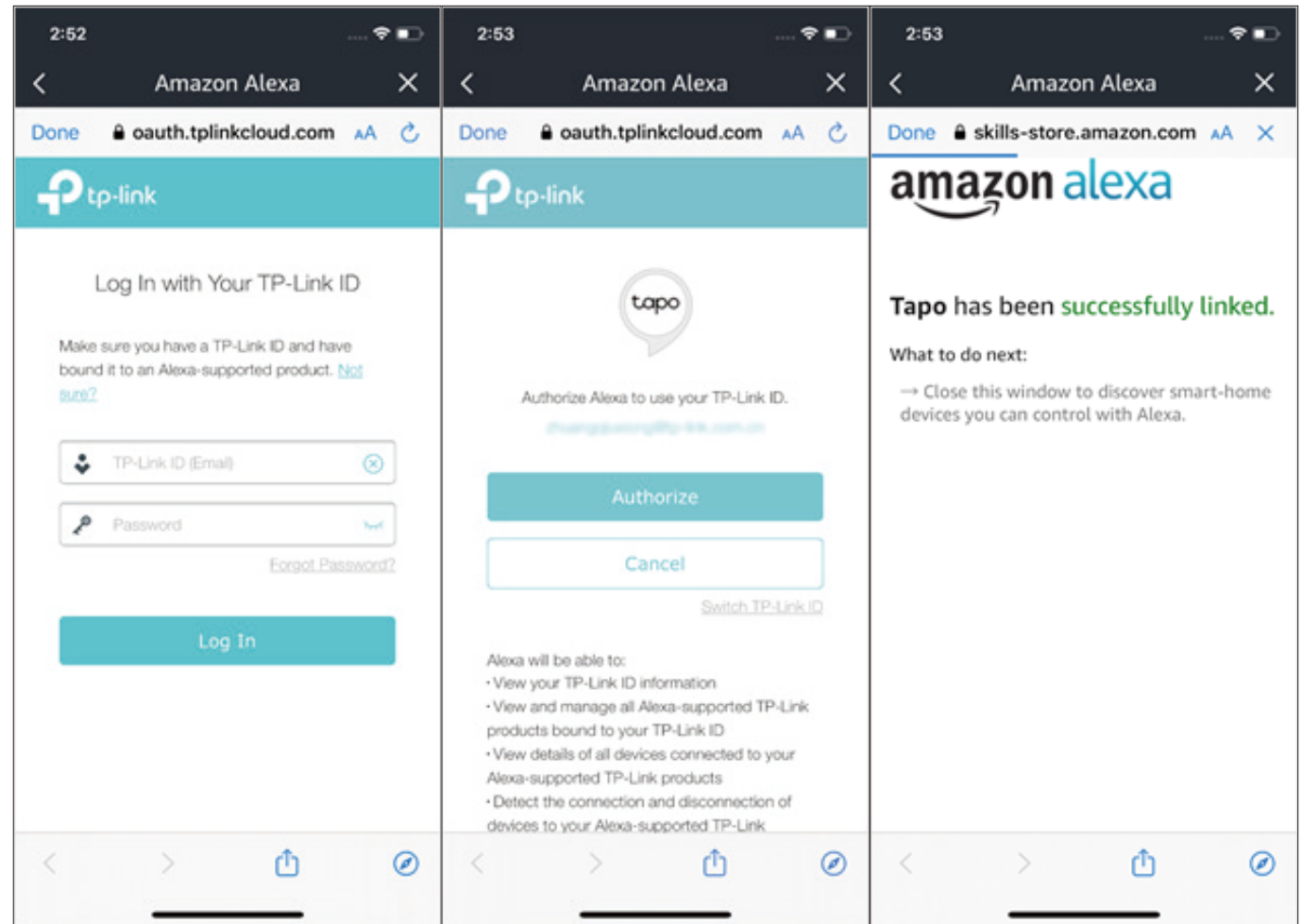
2. Enter [Tapo](#) in the search bar and choose [Tapo](#).



3. Tap the **ENABLE** button.



4. Log in with your TP-Link ID that has bound to your Tapo device, and tap **Authorize**. After authorized successfully, the message **Tapo has been successfully linked** will come up.



5. Plug in your Tapo device and the setup will complete automatically in two minutes.

For setting up more Tapo devices, just plug in and enjoy!

Done!

If this device displays on the Home page in the Tapo app, it indicates this device has been successfully associated with your Amazon account and joined your Wi-Fi network automatically.

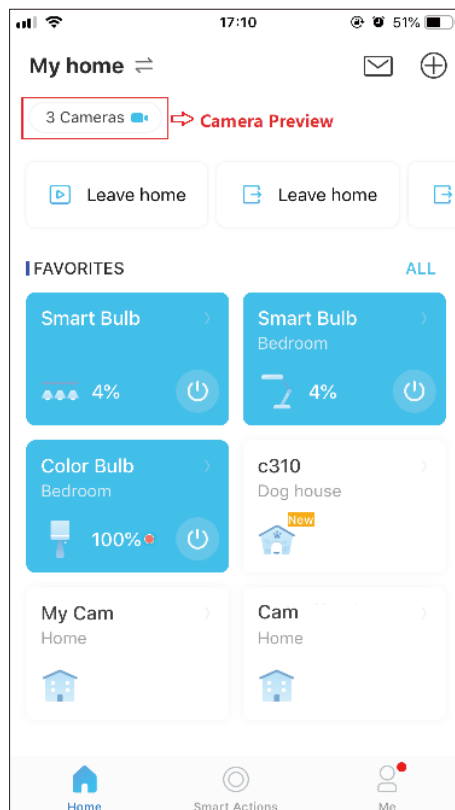
If this device does not display on the Home page in the Tapo app, try setting it up manually. (Tap the + button on the page, select your device model, and then follow the app instructions.)

Main Camera Controls

After you successfully set up the camera, you will see your camera listed on the home page. You can view and manage your camera from anywhere at any time with the Tapo app.

Home Page

This page lists all your cameras you've added and you can view them directly and manage them easily. Tap the camera or go to [Camera Preview](#) > [Manage](#) to enter the [Live View](#) page.



Live View

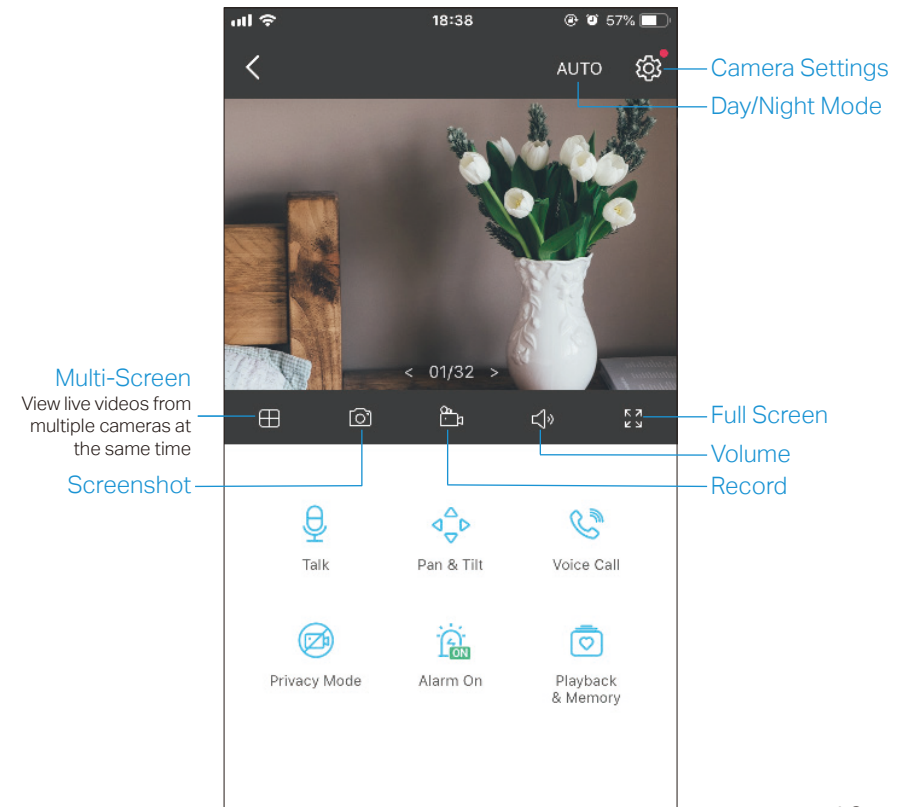
[Talk](#) or [Voice Call](#): Communicate with loved ones

[Pan & Tilt](#): Rotate your camera to monitor every angle of your room

[Privacy Mode](#): Enable to temporarily shut down the surveillance for privacy

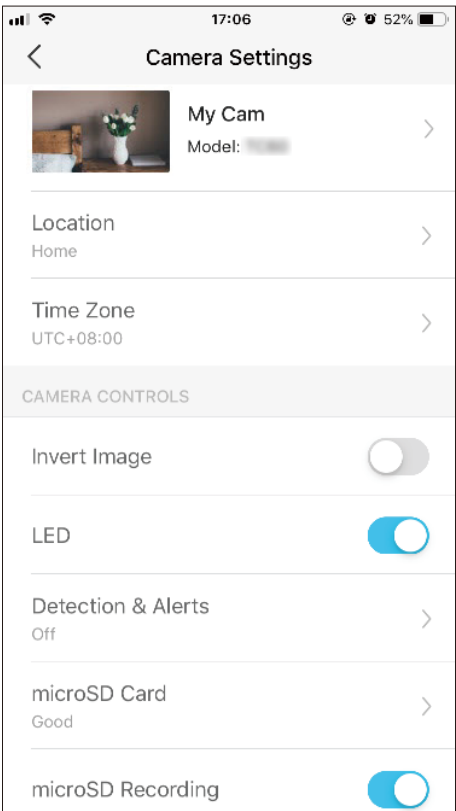
[Alarm](#): Turn on to get noticed when motion detected

[Playback & Memory](#): Check all recordings and saved moments



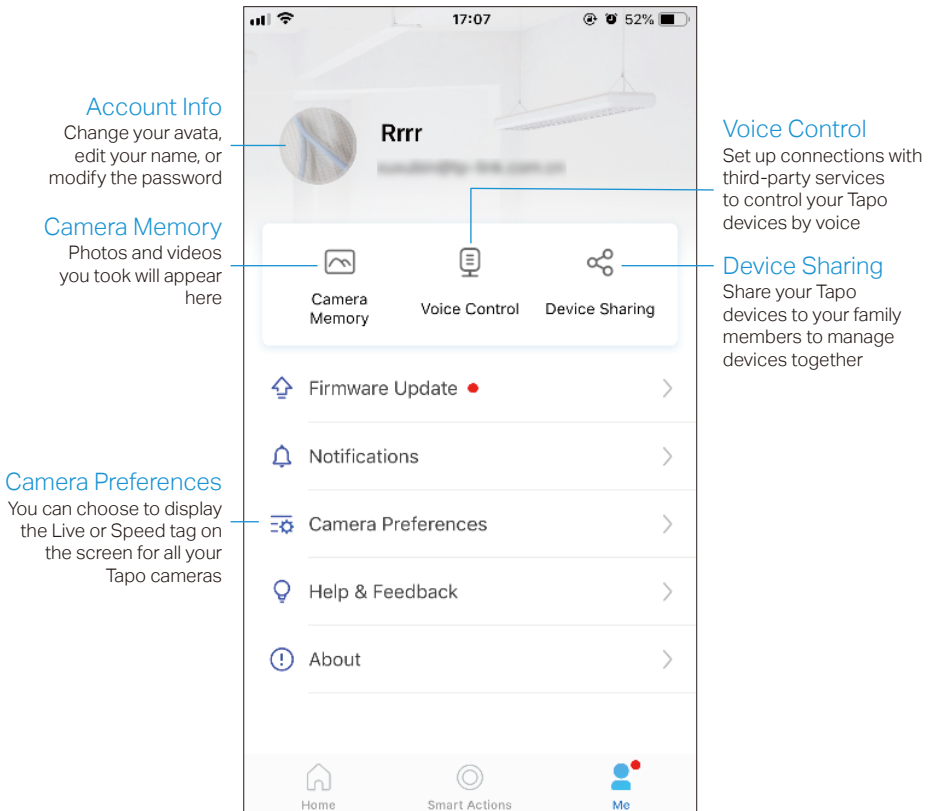
Camera Settings

On [Live View](#) page, tap  to enter the [Camera Settings](#) page. You can change the settings of your camera to meet various needs, such as change your camera name, customize detection settings and recording schedules, turn on or off notifications, set activity zones, etc.



Me

On this page, you can edit your account, quickly check the memorable moments you saved, or find the FAQs and other features related to the Tapo app.



Pan & Tilt Control

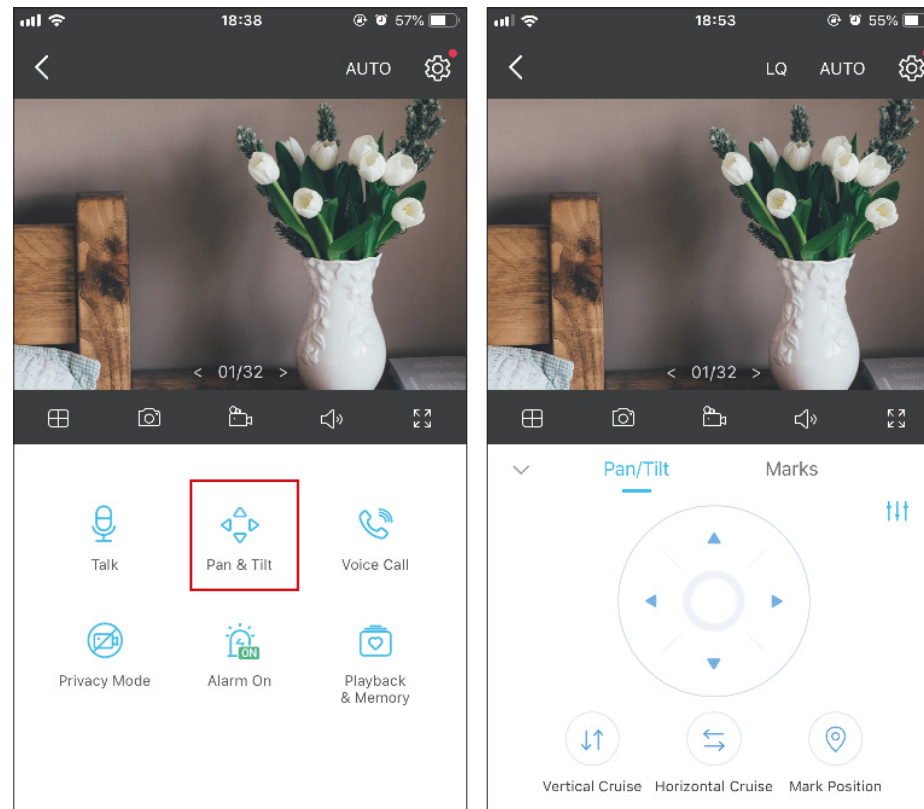
On the [Live View](#) page, tap  to enter the control page. Tap on the Pan & Tilt panel to control your camera to move.

[Pan & Tilt Settings](#): Tap  to set how many degrees the camera will move per tap of the Pan & Tilt.

[Vertical Cruise](#): Persistently move up and down.

[Horizontal Cruise](#): Persistently move from left to right.

[Mark Position](#): Tap to mark your current position, and then you can quickly rotate your camera to the marked direction with just a tap.

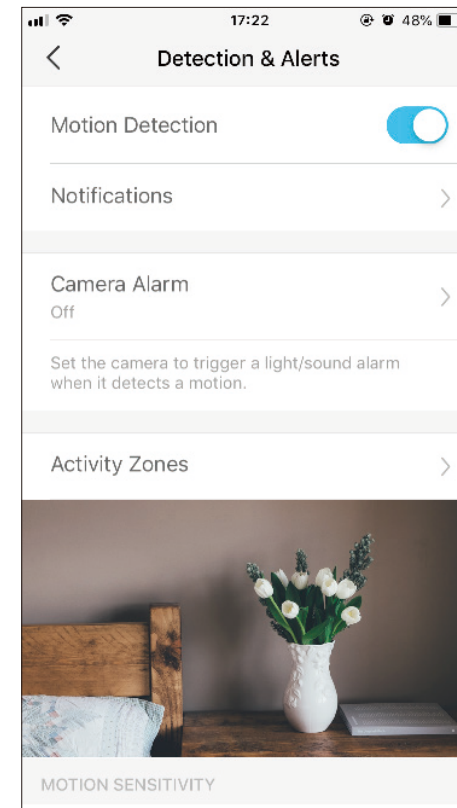
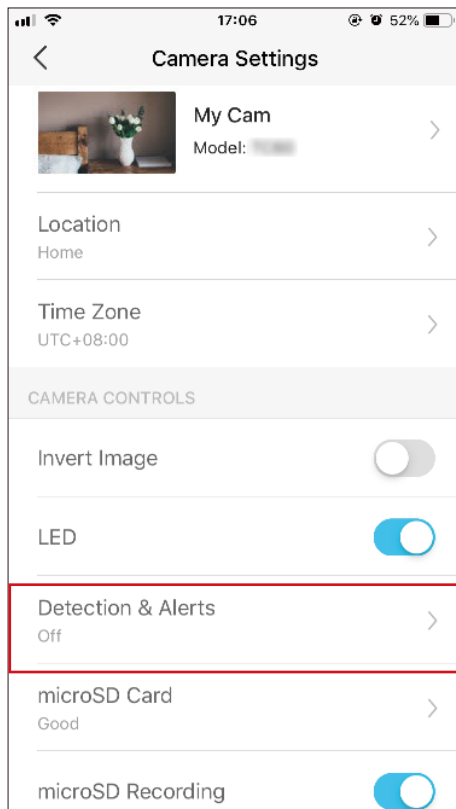


Motion Detection

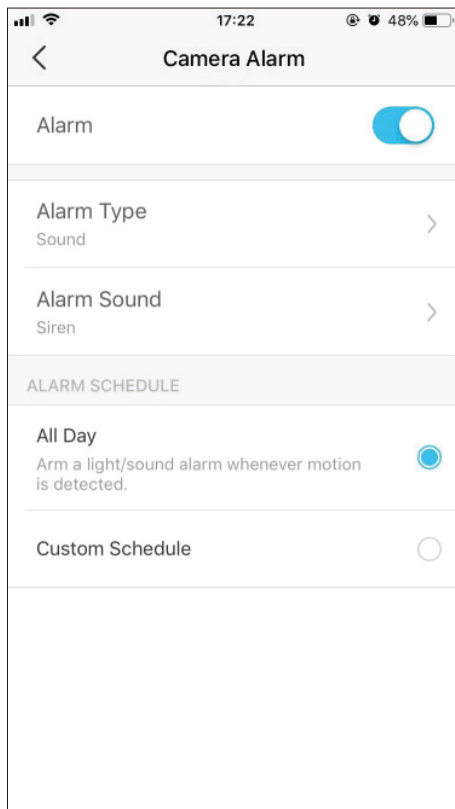
With motion detection, the Tapo app alerts you of activity that matters and sends notifications straight to you when motion detected. Insert a microSD card to record the clips when motion detected. Otherwise, you can only receive the notifications.

■ **Note:** Initialize the SD card on the app before using it.

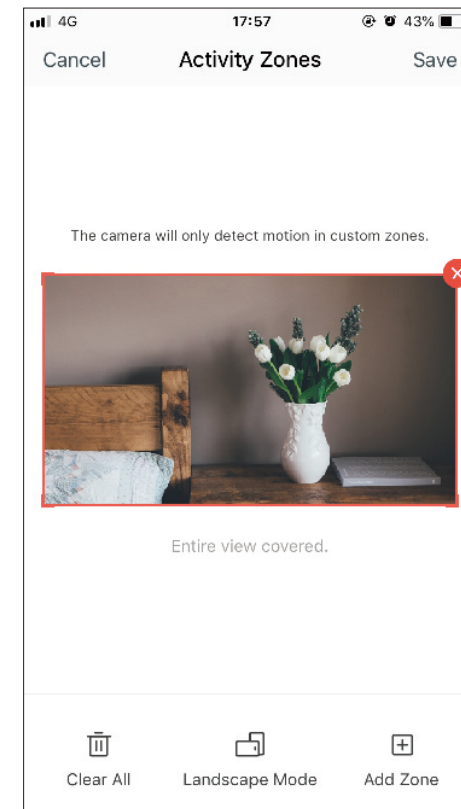
1. Go to [Camera Settings](#) page and tap [Detection & Alerts](#) to customize its current detection settings.
2. On the [Detection & Alerts](#) page, enable the [Motion Detection](#) function. It's recommended to enable the [Notifications](#) function to receive motion detection messages.



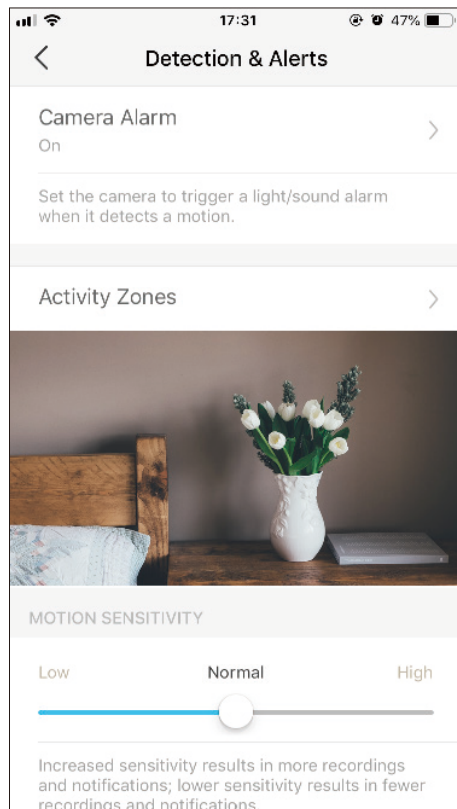
3. Customize [Camera Alarm](#) settings. Choose [Alarm Type](#) (Sound/Light) and [Alarm Sound](#) (Siren/Tone), and set [Alarm Schedule](#) as needed.



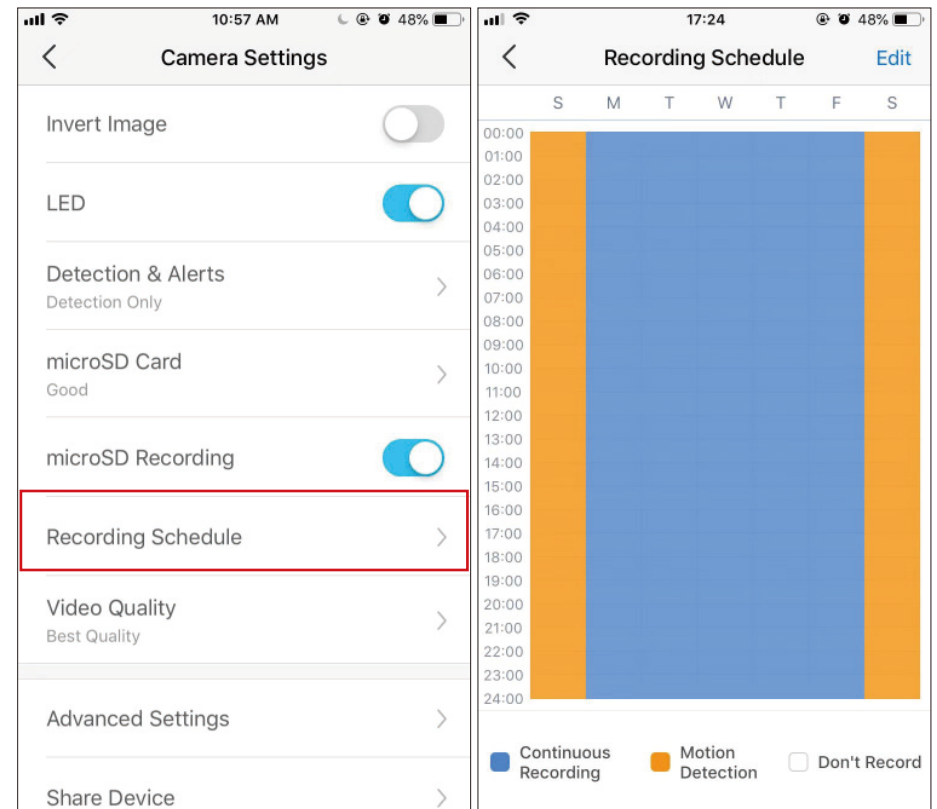
4. Customize [Activity Zones](#) and the camera will only detect motion in custom zones. Entire view is covered by default.



5. Adjust [Motion Sensitivity](#) (Low/Normal/High) as needed. Increased sensitivity results in more recordings and notifications.

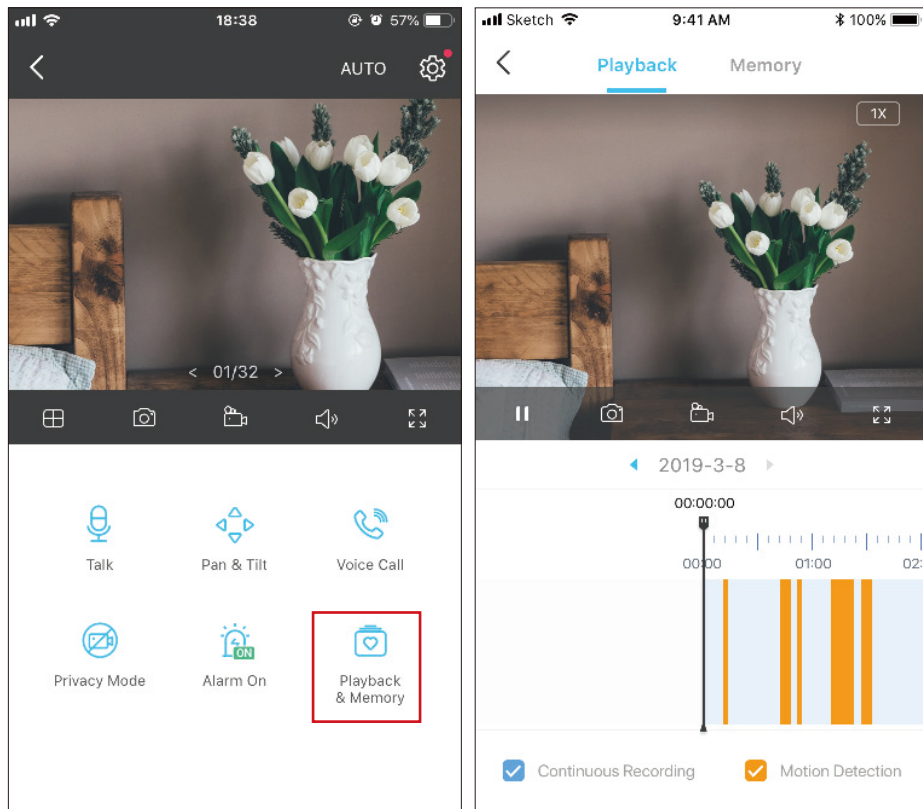


6. After editing the detection settings for the camera, you can set the [Recording Schedule](#) for the motion detection.



7. On the [Live View](#) page, tap  to find all recordings. The orange sections are recordings for motion detection.

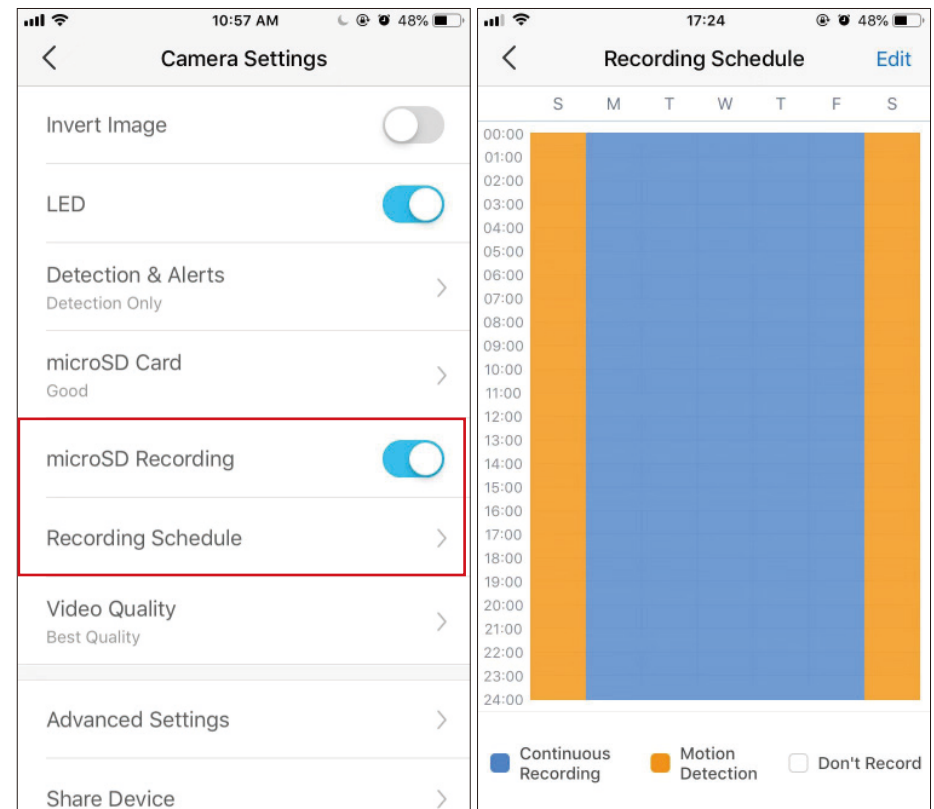
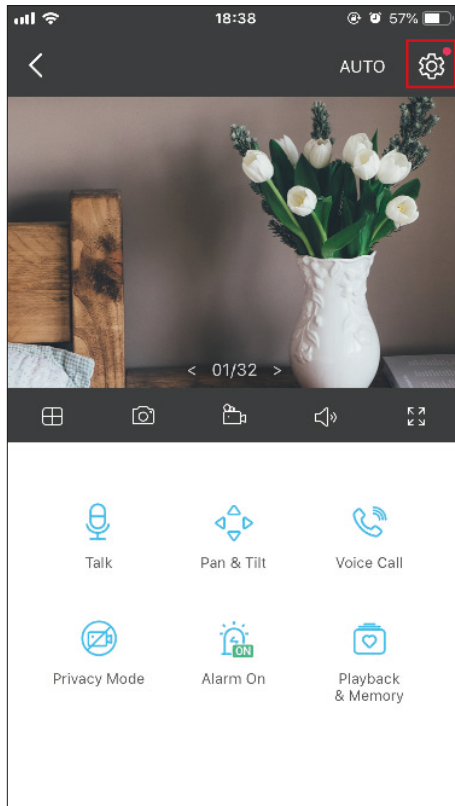
Note: The microSD card is needed for recordings. Initialize the SD card on the app before using it.



24-hour Recordings

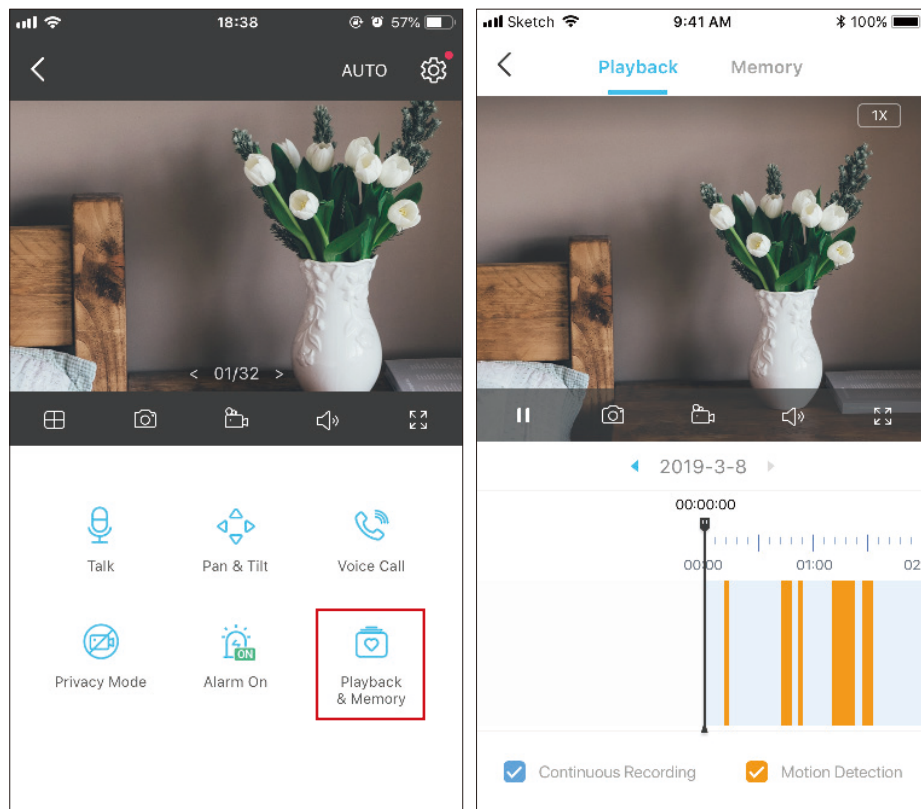
The microSD card is needed for 24-hour recording and it's suggested to initialize the SD card on the app before using it.

1. On the [Live View](#) page, tap  to enter the [Camera Settings](#) page.
2. Toggle on to enable the [microSD Recording](#) function and set the [Recording Schedule](#) for [Continuous Recording](#) (24-hour Recording) as needed.



3. On the [Live View](#) page, tap  to find all recordings. The blue sections mean continuous recording.

Note: The microSD card is needed for recordings. Initialize the SD card on the app before using it.



Privacy Mode

On the [Live View](#) page, tap  to enable the Privacy Mode. When enabled, streaming and recording functions will be temporarily disabled to protect your privacy.

