

Q1: When do I need to Pair the Remote?

A1: Please perform the pairing process in the following situations,

- 1.The remote control cannot operate the fan light (no response or abnormal control).
- 2.The remote control or the fan motor unit has been replaced.
- 3.The power supply has been disconnected for an extended period (e.g., storage, moving, or maintenance).
- 4.The remote control loses function after battery replacement.
- 5.Multiple identical fan lights are used nearby and you want to avoid interference.
- 6.You need one remote control to operate more than one ceiling fan.

Q2: How do I pair my remote control with one ceiling fan?

A2:Try these troubleshooting steps,

- 1.Turn off power at the circuit breaker.
- 2.Wait 10 seconds, then restore power.
- 3.Immediately press and hold the "FAN/OFF" button for 5 seconds to initiate pairing.
- 4.In some models, press and hold the "2H" button for 5 seconds instead.
- 5.Test the remote. After pairing, check that it can control and operate the fan and light properly. If it still doesn't work, please contact us to get a pre-paired remote and receiver. Our email address is ***litchi.valley.group@outlook.com***

Q3: How do I pair one remote control with multiple ceiling fans?

A3: Follow these step-by-step instructions:

1.Power Off All Fans

Ensure all fans are turned off at the wall switch or circuit breaker to prevent

unintended pairing.

2.Power On One Fan Only

Turn on the power to the first fan you want to pair. Keep all other fans powered off.

3.Enter Pairing Mode

Within 5 seconds of powering on the fan, press and hold the "FAN/OFF" button on the remote control for approximately 6seconds until the fan responds (e.g., a beep, light blink, or fan movement).In some models, press and hold the "2H" button instead.

4.Confirm Pairing

Once the fan responds, the pairing is successful. Test the remote to ensure it can control the fan correctly (e.g., power, speed, light).

5.Repeat for Additional Fans

Turn off the fan you just paired, then power on the next fan. Repeat Steps 3–4 for each fan you want to connect to the same remote.

6.Final Setup

After all desired fans are paired, restore power to all units. The single remote should now control all paired fans simultaneously.

Important Notes

- 1.All fans paired to the same remote will respond to the same command at the same time.
- 2.This setup is ideal for open spaces or areas where synchronized fan operation is required.
- 3.Ensure fans are not too far apart to avoid signal loss or interference.
- 4.One remote control can operate up to 10 ceiling fans at the same time.