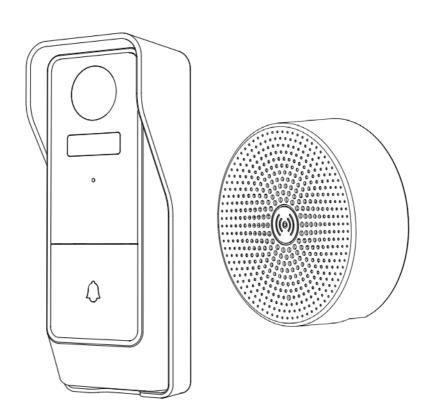
### **USER GUIDE**

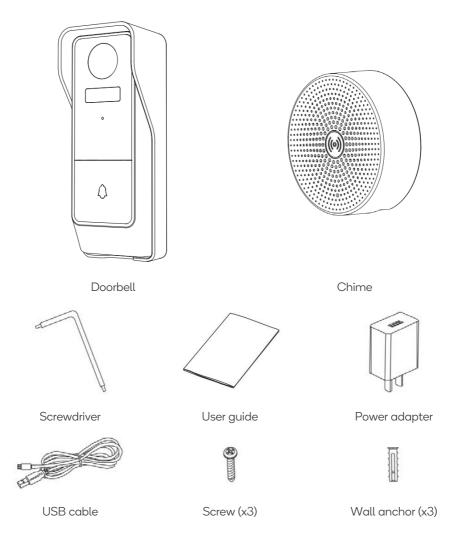




# KOGAN SMARTERHOME™ SECURITY CAMERA DOORBELL 3 PRO

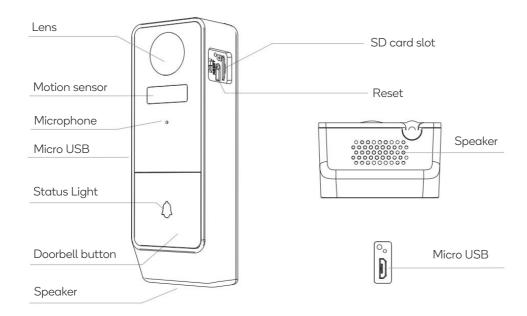
**KASMDBLATBA** 

## COMPONENTS

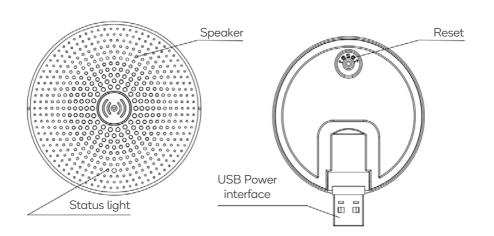


### **OVERVIEW**

### Doorbell



### Chime

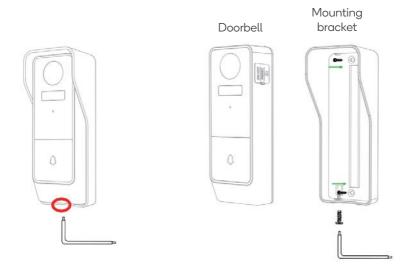


### **INSTALLATION**

### Mounting the Doorbell

- 1. Remove the mounting screw from the bottom of the doorbell with the screwdriver.
- 2. Separate the doorbell from the mounting bracket.
- 3. Attach the bracket to the wall using the supplied screws.
- 4. Replace the doorbell back onto the bracket and secure it with the previously removed mounting screw.

**Note:** Depending on the type of wall you are securing to, you may need to use the included wall anchors as well. If you're unsure as to what hardware suits your requirements, please seek advice from a qualified trade professional.



### CONNECT TO SMARTERHOME™ APP

### **Install App**

Download the "Kogan SmarterHome" app from the Play Store (Android) or App Store (iOS).



### To register:

- 1. If you already have a SmarterHome account, select 'Log In'. To register a new account, select 'Sign Up'.
- The system will automatically recognise your country. If needed, you can manually select your country from the drop-down box. Enter your email address and tap 'Get Verification Code' to continue.
- 3. A 6-digit code will be sent to the submitted email address. Enter this code before the one-minute timer expires.
- 4. Continue to the next page and complete your SmarterHome profile.







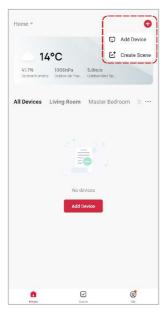
### Set device in pairing mode

When the device is first turned on, it may automatically enter pairing mode (indicator is rapidly flashing BLUE).

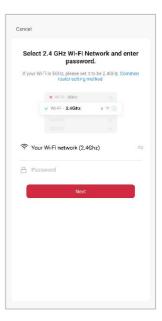
If not automatically in pairing mode when powered on, you can manually set the device in pairing mode by pressing and hold the reset button for 5 seconds until the indicator is rapidly flashing BLUE.

### Add device through network

- Once registered, tap "Add Device" on the app's home page, or the "+" in the upper right corner, to add a new device through the network.
- Select the product type from the list of options in the app Home Security > Door Bells).
- 3. Enter your Wi-Fi details. It is important that your SmarterHome™ device and the app are connected to the same Wi-Fi network during setup.







#### Notes:

- The device and the app have to use the same Wi-Fi network.
- The device is only compatible with 2.4Ghz networks.
- Depending on the product, Steps 3 and 4 may be in opposite order.

- 4. Ensure that the device is in pairing mode, with the indicator rapidly flashing BLUE, and tap "Next".
- 5. The device will commence the pairing process and connect to the app. Ensure your Wi-Fi router, mobile phone, and the SmarterHome™ device are kept close until connection is complete.
- After successfully being added, you will have the option to rename the device and assign it to a location. It will now be listed on the app's home page. Tap the device listing to enter its control page.







### Note:

Once connected, you can select Create Scene from the "+" in the upper right corner (or from the Scene tab) to group connected SmarterHome $^{\text{TM}}$  products and automate their functions.

### **GOOGLE HOME CONTROL**

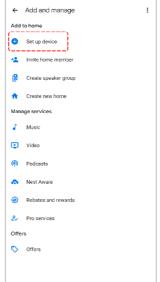
#### Note:

You will need to have set up a Google Home account prior to linking your Kogan SmarterHome $^{\text{TM}}$  device.

### Adding "SmarterHome" to the Google Home app

- 1. From the home page of the Google Home app, select the "+" icon (top left corner, see arrow in the below screenshot) to access the 'Add and manage' page.
- 2. Select 'Set up device', then select the 'Works with Google' option.



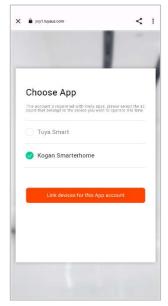




- Select the search bar and type 'Smarter Home' to locate the Kogan SmarterHome™ service.
- 4. From here, you will be prompted to sign into your SmarterHome™ account using either your email or mobile phone number, depending on which method you used to register your account.
- 5. Select "Kogan SmarterHome $^{TM}$ " from the app options.







- 6. Tap 'Authorise' to grant Google permission to access the SmarterHome™ app and your devices.
- 7. Once connected, the app will display any compatible devices linked to your SmarterHome™ account. From here you can assign them to rooms and set up any routines. Tap on any of the devices to view a list of available commands.





### Note:

Please note that Google Home can only control the base/core functions of any compatible SmarterHome<sup>TM</sup> devices. To make full use of this product's smart functionality, please use the Kogan SmarterHome<sup>TM</sup> app.

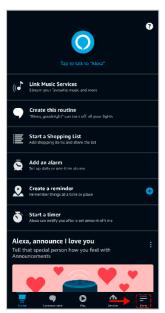
### **AMAZON ALEXA CONTROL**

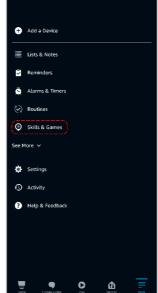
#### Note:

You will need to have set up an Alexa account prior to linking your Kogan SmarterHome  $^{\rm TM}$  device.

### Adding "SmarterHome" to the Alexa app

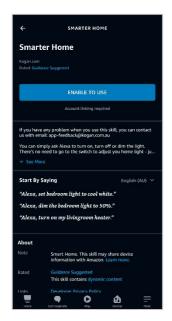
- Select the search bar and type 'Smarter Home' to locate the Kogan SmarterHome™ skill.

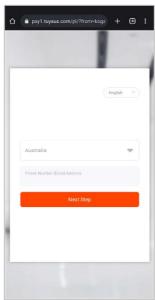


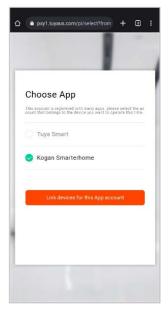




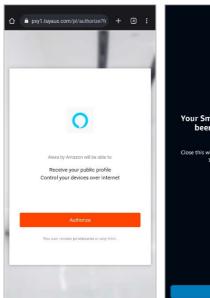
- 3. Tap 'Enable to Use' to add the Kogan SmarterHome™ skill to Alexa.
- 4. From here, you will be prompted to sign into your SmarterHome™ account using either your email or mobile phone number, depending on which method you used to register your account.
- 5. Select "Kogan SmarterHome $^{\text{TM}}$ " from the app options.







- 6. Tap 'Authorise' to grant Alexa permission to access the SmarterHome™ app and your devices.
- Once connected, the app will perform a search and display the devices linked to your SmarterHome™ account. When your devices have successfully connected to the Alexa app, you will be able to control your Kogan SmarterHome™ devices via Alexa's voice commands.





#### Note:

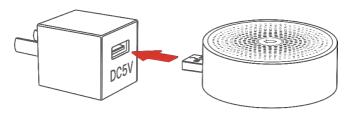
Please note that Alexa can only control the base/core functions of any compatible SmarterHome<sup>TM</sup> devices. To make full use of this product's smart functionality, please use the Kogan SmarterHome<sup>TM</sup> app.

### PAIRING CHIME WITH DOORBELL

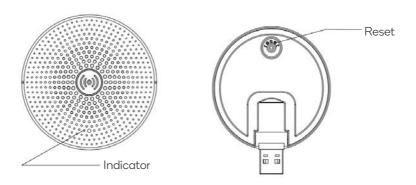
#### Note:

The Doorbell and Chime have been paired together from the factory. If they are not paired, the following steps will help you pair them.

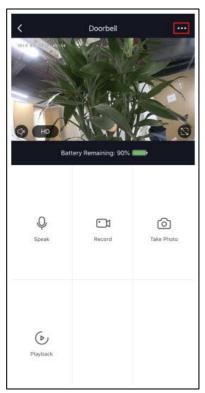
1. Attach the Chime to the power adapter.

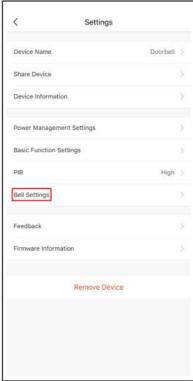


2. Press the Reset button on the Chime, the indicator will begin flashing BLUE. The Chime is now pairing mode (searching for connection).



- 3. In the SmarterHome app open the doorbell settings by tapping the "…" button in the upper right corner.
- 4. Tap "Bell Settings".





- 5. Tap the "**Bind**" button, the chime will connect to the doorbell. The indicator light on the chime will turn solid BLUE if successfully paired.
- 6. Select the ringtone and volume settings, exit back to the Preview screen to complete the process.





#### **Notes:**

If the configuration fails, please press the "**RESET**" button for 5 seconds to reset your chime and click the "**RESET**" button, then add it again.

### **OPERATION**

### Two-way audio

When the visitor pushes the doorbell button, you will get a call. You can see and hear the visitor in your App from the doorbell if you answer.

#### Motion detection

Motion sensors will notify you when movement is detected.

#### **Shared device**

The doorbell can be shared with friends and friends so they can access the camera's feed. There is no limit to the number of sharing devices, but only 6 accounts are supported for online preview at the same time.

### Record

Record every moment by using high-capacity SD card storage.

### Day & Night

Powerful night vision means no interruptions, even in complete darkness.





Daytime Night

# SPECIFICATIONS

| Doorbell        |   |  |  |
|-----------------|---|--|--|
| Power Port      | DC 5V/1A of charging; battery (4800mAh)   |  |  |
| Doorbell button | Press the button to activate the doorbell   |  |  |
|                 | Solid RED: Network is disabled  |  |  |
| Charles Balan   | Rapidly flashing RED: Wait for network connection   |  |  |
| Status light    | Slowly flashing RED: Connecting the network   |  |  |
|                 | Solid BLUE: Camera is working correctly   |  |  |
| Microphone      | Capture sound for your video  |  |  |
| SD card slot    | Support local SD Card storage (Max.128G)  |  |  |
| Reset           | Press and hold on for 5 seconds to reset  |  |  |
| Chime           |   |  |  |
| Mini USB        | DC5V±10%, USB power supply  |  |  |
| Reset           | Press the RESET for 5s to restore Factory Settings. Click the RESET button to pair the doorbell |  |  |
| Status light    | Flashing BLUE: Waiting for configuration.   |  |  |
| Status light    | Solid BLUE: Configuration completed   |  |  |

# TROUBLESHOOTING

| Problem  | Solution   |  |  |
|--|--|--|--|
| While connecting to the<br>Kogan SmarterHome™<br>app, it never successfully<br>reaches 100% and<br>connects. | This doorbell only supports 2.4GHz Wi-Fi router, ensure you are using a 2.4GHz Wi-Fi router and confirm the Wi-Fi password again. 5.0GHz connections will not connect.                     |  |  |
| Multiple repeated attempts to connect.   | After a failed attempt to connect, you may need to restart the device or power off and then try to add again.  |  |  |
| After connecting, the device does not appear online, or cannot be accessed in the app.                       | Check whether the network is normal, you can place the camera close to the router and if not, it is recommended to reset the device and add it again.                                      |  |  |
| Unable to reconnect with a new router.   | First remove and reset the device on the SmarterHome™ app and then configure the device again within the app.  |  |  |
| Device still in the list of devices after resetting?   | The reset device only resets the network configuration of the camera, but cannot change the configuration on the app. Deleted the doorbell the app.  |  |  |
| App not displaying smart phone notifications.  | Ensure that app is running in the background and that notifications have been activated.   |  |  |
| Doorbell not recognising the SD card.  | It is recommended to remove and re-insert an SD card after a power cut. Confirm whether the SD card is normally available (try reading it on another device) and that the format is FAT32. |  |  |

# NOTES





### **Need more information?**

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.kogan.com** 

