



# **Owner's Manual**

Save These Instructions - For Household Use Only

MODEL: B-AFO-002

When using electrical appliances, basic safety precautions should always be followed. Do not use the **PowerXL Air Fryer Home**<sup>TM</sup> until you have read this manual thoroughly.

Visit **TristarCares.com** for tutorial videos, product details, and more. *Guarantee Information Inside* 



# **PowerXL Air Fryer Home**

#### **BEFORE YOU BEGIN**

The **PowerXL Air Fryer Home** will provide you many years of delicious family meals and memories around the dinner table. But before you begin, it's very important that you read this entire manual, making certain that you are totally familiar with this appliance's operation and precautions.

## **Unit Specifications**

Model Number	Supply Power	Rated Power	Capacity	Temperature
B-AFO-002	120V ~60Hz	1500W	930 Internal Cubic Inches /15,240 Cubic Centimeters	200° F-450° F/93° C-232° C

# **Table of Contents**

IMPORTANT SAFEGUARDS	4
Attaching the Power Cord	5
Parts & Accessories	6
Adjustable Tray Positions	7
Using the Accessories	8
Weight Capacity of Accessories	8
Using the Pizza Rack	8
Using the Baking Pan	8
Using the Crisper Tray	9
The Control Panel	10
Cooking Chart	11
Internal Temperature Meat Chart	11

Cooking Function Information	12
Cooking Guidelines	13
Instructions for Use	14
Before First Use	14
Instructions	14
Tips	1!
Cleaning & Storage	16
Troubleshooting	17
Frequently Asked Questions	18
60-Day Guarantee	19

## **IMPORTANT SAFEGUARDS**

## **WARNING**

## PREVENT INJURIES! CAREFULLY READ ALL INSTRUCTIONS BEFORE USE!

When using electrical appliances, always follow these basic safety precautions.

- 1. Read all instructions carefully to prevent injuries.
- 2. This appliance is NOT INTENDED for use by persons with reduced physical, sensory, or mental capabilities or a lack of experience and knowledge unless they are under the supervision of a responsible person or have been given proper instruction in using the appliance. DO NOT leave unattended with children or pets. KEEP this appliance and cord away from children. Anyone who has not fully read and understood all operating and safety instructions contained in this manual is not qualified to operate or clean this appliance.
- 3. ALWAYS place the Unit on a flat, heat-resistant surface. Intended for countertop use only. DO NOT operate on unstable surface. DO NOT place on or near a hot gas or electric burner or in a heated oven. DO NOT operate the Unit in an enclosed space or under hanging cabinets. Proper space and ventilation is needed to prevent property damage that may be caused by steam released during operation. Never operate the Unit near any flammable materials, such as dish towels, paper towels, curtains, or paper plates. DO NOT let the cord hang over the edge of the table or counter or touch hot surfaces.
- **4. CAUTION HOT SURFACES:** This appliance generates extreme heat and steam during use. Proper precautions must be taken to prevent the risk of personal injury, fires, and damage to property.
- DO NOT use this appliance for anything other than its intended use.
- WARNING: To reduce risk of electric shock, cook only using the removable containers trays, racks, etc. provided.
  a) Do not touch hot surfaces. Use handles or knobs.
  b) To disconnect, turn the timer to off, then remove plug from wall outlet.
  - c) A fire may occur if the toaster-oven is covered or touching flammable material, including curtains, draperies, walls, and the like when in operation. Do not store any item on top of the appliance when in operation.
- **7.** The use of accessory attachments **NOT RECOMMENDED** by the appliance manufacturer may cause injuries.
- 8. **NEVER** use outlet below counter.
- 9. NEVER use with an extension cord. A short power-supply cord (or detachable power-supply cord) is provided to reduce the risk of becoming entangled in or tripping over a longer cord.

- 10. DO NOT use Unit outdoors.
- 11. DO NOT operate if the cord or plug are damaged. If the appliance begins to malfunction during use, immediately unplug the cord from the power source. DO NOT USE OR ATTEMPT TO REPAIR A MALFUNCTIONING APPLIANCE. Contact Customer Service for assistance (see the back of the manual for contact information).
- **12. UNPLUG** the Unit from the outlet when not in use and before cleaning. Allow the Unit to cool before attaching or removing parts.
- **13. NEVER** immerse housing in water. If the Unit falls or accidentally becomes immersed in water, unplug from wall outlet immediately. Do not reach into liquid if the Unit is plugged in and immersed. Do not immerse or rinse cords or plugs in water or other liquids.
- **14.** The Unit's outer surfaces may become hot during use. Wear oven mitts when handling hot surfaces and components.
- **15.** When cooking, **DO NOT** place the appliance against a wall or against other appliances. Leave at least 5 in. free space on the top, back, and sides and above the appliance. **DO NOT** place anything on top of the appliance.
- **16. DO NOT** place the Unit on a cooktop, even if the cooktop is cool, because you could accidentally turn the cooktop on and damage the Unit, your cooktop and your home.
- 17. This appliance is intended for normal household use only. It is **NOT INTENDED** for use in commercial or retail environments. If the *PowerXL Air Fryer Home* is used improperly or for professional or semiprofessional purposes or if it is not used according to the instructions in the user manual, the guarantee becomes invalid and the manufacturer will not be held liable for damages.
- **18. ALWAYS** unplug the appliance after use.
- **19. EXTREME CAUTION** must be used when moving an appliance containing hot oil or other hot liquids.
- **20. USE EXTREME CAUTION** when removing trays or disposing of hot grease.
- 21. DO NOT clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock. Use non-metallic scrub pads.
- **22.** Oversize foods or metal utensils **MUST NOT** be inserted in the Unit as they may create a fire or risk of electric shock.
- **23. EXTREME CAUTION** should be exercised when using containers constructed of material other than metal or glass.
- **24. DO NOT** store any materials, other than manufacturer-recommended accessories. in this Unit when not in use.
- **25. DO NOT** place any of the following materials in the Unit: paper, cardboard, plastic.
- **26. DO NOT** cover the Drip Tray or any part of the Unit with metal foil. This will cause overheating of the Unit.

## **IMPORTANT SAFEGUARDS**

- 27. Before using your new *PowerXLAir Fryer Home* on any countertop surface, check with your countertop manufacturer or installer for recommendations about using appliances on our surfaces. Some manufacturers and installers may recommend protecting your surface by placing a hot pad or trivet under the *PowerXL Air Fryer Home* for heat protection. Your manufacturer or installer may recommend that hot pans, pots or electrical appliances should not be used directly on top of the countertop. If you are unsure, place a trivet or hot pad under the PowerXLAir Fryer Home before using it.
- 28. Please do not place your PowerXL Air Fryer Home on a hot cooktop because it could cause a fire, damaging the PowerXL Air Fryer Home, your cooktop, or your home.



#### For California Residents

This product can expose you to Bisphenol A, which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

#### **SAVE THESE INSTRUCTIONS – FOR HOUSEHOLD USE ONLY**

## **!\ WARNING**

- **NEVER** put anything on top of the appliance.
- **NEVER** cover the air vents on the top, back, and side of the cooking Unit.
- **ALWAYS** use oven mitts when removing anything hot from the Unit.
- **NEVER** rest anything on the door while it is open.

- **DO NOT** leave the door open for an extended period.
- **ALWAYS** ensure that nothing is protruding out of the Unit before closing the door.
- **ALWAYS** close the door gently; **NEVER** slam the door closed. ALWAYS hold the handle of the door when opening and closing the door.

## CAUTION: Attaching the Power Cord

- A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord
- Plug the power cord into a 120V grounded outlet with no other appliances on the same outlet. Plugging other appliances into the outlet will cause the circuit to overload.
- Do not use an extension cord with this product.
- This model is designed for use with a 2-prong grounded

- 120V dedicated electrical outlet only. Do not use with any other electrical outlet or modify the plug.
- To disconnect, turn any control to off and then remove the plug from the wall.

#### **Electric Power**

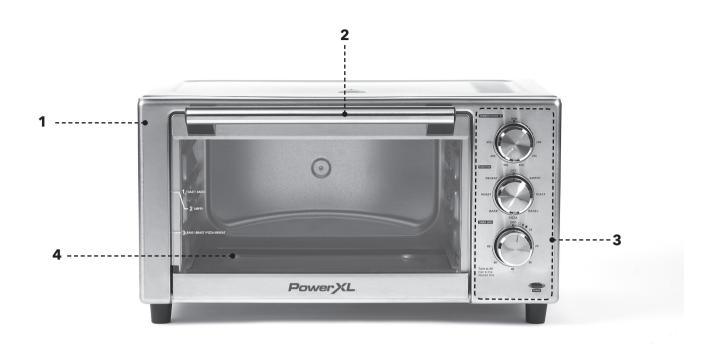
If the electrical circuit is overloaded with other appliances, your new Unit may not operate properly. It should be operated on a dedicated electrical circuit.

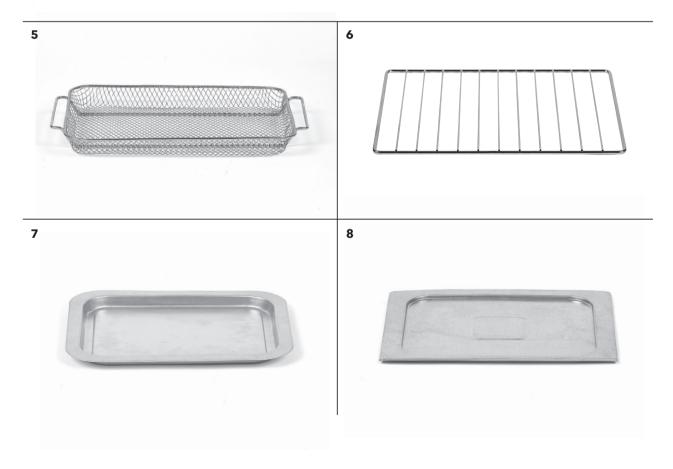
#### **Important**

- Before initial use, hand wash the cooking accessories. Then, wipe the outside and inside of the Unit with a warm, moist cloth and mild detergent. Next, preheat the PowerXL Air Fryer Home for a few minutes to burn off any residue. Finally, wipe the Unit out with a wet cloth. **CAUTION:** Upon first use, the Unit may smoke or emit a burning odor due to oils used to coat and preserve the heating elements.
- The PowerXL Air Fryer Home must be operated with the Drip Tray in place, and any food must be cleaned off of the Drip Tray when the Drip Tray becomes more than half full.

- Never operate your *PowerXLAir Fryer Home* with the door open.
- Never put the Baking Pan (or any other accessory) directly on the top of the lower heating elements.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

## **Parts & Accessories**





## **Parts & Accessories**

- 1. MAIN UNIT: Features sturdy stainless steel construction throughout. Cleans easily with a damp sponge or cloth and a mild detergent. Avoid harsh, abrasive cleaners. **NEVER** submerge this Unit in water or liquids of any kind.
- 2. DOOR HANDLE: Remains cool during cooking. Always use the handle and avoid touching the Glass Door. The Door may become very hot during the cooking process and can cause injury.
- 3. CONTROL PANEL: Contains the Control Buttons and Knobs (see The Control Panel, p. 10).
- 4. GLASS DOOR: Sturdy, durable tempered glass keeps heat in and helps ensure even heat distribution to food. NEVER cook with this door in the open position.
- 5. CRISPER TRAY: Use for cooking oil-free fried foods and broiling. Quantity may vary.
- **6. PIZZA RACK:** Use for toasting breads, bagels, and pizzas; baking; grilling; and roasting. Quantity may vary.

- 7. BAKING PAN (OPTIONAL): Use for baking and reheating various foods. Deeper oven-safe pans and dishes may be used in the PowerXL Air Fryer Home.
  - **CAUTION:** When baking or cooking with baking pans and dishes, always place them on a rack. Never cook anything directly on the heating elements.
- 8. DRIP TRAY: Place in the bottom of the Unit just below the heating elements. Never use this Unit without the Drip Tray. The Drip Tray may become full when cooking juicy foods. When the Drip Tray becomes more than half full, empty it. **To empty the Drip Tray** while cooking: While wearing oven mitts, open the door and slowly slide the Drip Tray out of the Unit. Empty the Drip Tray and return it to the Unit. Close the door to finish the cooking cycle.



The metal components of this Unit will get extremely hot during use. Great care should be taken to avoid personal injury. Wear protective oven mitts or gloves.

## **Adjustable Tray Positions**

The Crisper Tray and Pizza Rack can be inserted into any of the three positions between the heating elements in the Unit.

**IMPORTANT:** The Drip Tray must be kept below the heating elements in the Unit at all times when cooking food.

- 1. TOAST\BAGEL
- 2. AIRFRY
- 3. BAKE \ ROAST \ PIZZA \ REHEAT



## **Using the Accessories**

#### **WEIGHT CAPACITY OF ACCESSORIES**

Accessory	Function	<b>Weight Limit</b>
Pizza Rack	Varies	11 lb. (5000 g)
Crisper Tray	Air Fryer	0.7 lb. (350 g)



#### **USING THE PIZZA RACK**

- 1. Insert the Drip Tray below the bottom heating elements (at the very bottom of the Unit [see Fig. i]).
- 2. Use the markings on the door to choose the shelf position recommended for your recipe. Insert the Pizza Rack into the desired slot (see Fig. ii) and then place your food on the Pizza Rack.



- 1. Insert the Drip Tray below the bottom heating elements (at the very bottom of the Unit [see Fig. i]).
- 2. Use the markings on the door to choose the shelf position recommended for your recipe. Insert the Pizza Rack into the desired slot (see Fig. ii).
- 3. Place your food on the Baking Pan. Then, place the Baking Pan on the Pizza Rack (see Fig. iii).





# **Using the Accessories**

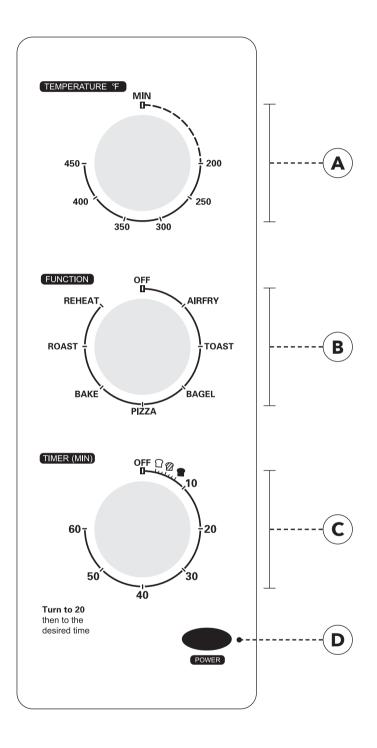
#### **USING THE CRISPER TRAY**

- 1. Insert the Drip Tray below the bottom heating elements (at the very bottom of the Unit [see Fig. i]).
- 2. Use the markings on the door to choose the shelf position recommend for your recipe. Place food on the Crisper Tray and insert the Tray into the desired slot (see Fig. iv).

**NOTE:** When using the Crisper Tray or Pizza Rack to cook food with a higher moisture content, use the Baking Pan below the Tray or Rack to catch any dripping juices.



## The Control Panel



- A. TEMPERATURE CONTROL KNOB: Use to set the desired cooking temperature. Temperature control range: 200° F-450° F / 93° C-232° C.
- **B. FUNCTION KNOB:** Use to set a cooking function. Different cooking functions activate the air frying fan and different heating elements (see Cooking Function Information, p. 12). A cooking function must be set in order for the cooking process to begin.
- C. TIME/DARKNESS CONTROL KNOB: Use to set the desired cooking time. Time control range: 1-60 minutes.

**NOTE:** The Temperature Control Knob, Function Control Knob, and Time/Darkness Control Knob must all be set in order for the cooking process to begin.

Turn to 20 then to the desired time

The above marking appears near the Time/ Darkness Control Knob on the Control Panel. The marking indicates that when setting a cooking time less than 20 minutes, first set the cooking time to 20 minutes. Then, turn the Time/Darkness Control Knob to the desired cooking time.

? Light

7 - Medium

P - Dark

There are three darkness options: Light, Medium, and Dark. The Time/Darkness Control Knob can be used to select a desired darkness when using the Toast or Bagel cooking functions. When using the Toast or Bagel cooking functions, be sure to set the cooking temperature to 400° F/204° C.

The timer will sound when the cooking process is complete.

**D. POWER LIGHT:** When a cooking temperature, function, and time have been set, the Power Light will illuminate to indicate that the cooking cycle has begun. The Power Light will turn off

# **Cooking Chart**

# Internal **Temperature Meat Chart**

Use this chart and a food thermometer to ensure that meat, poultry, seafood, and other cooked foods reach a safe minimum internal temperature.

\*For maximum food safety, the U.S. Department of Agriculture recommends 165° F / 75° C for all poultry; 160° F / 70° C for ground beef, lamb, and pork; and 145° F / 63° C, with a 3-minute resting period, for all other types of beef, lamb, and pork. Also review the USDA Food Safety Standards.

ood Type		Internal Temp.*	
	Ground	140° F / 70° C	
Beef & Veal	Steaks, roasts: medium	145° F / 70° C	
	Steaks, roasts: rare	125° F / 52° C	
Chicken & Turkey	Breasts	165° F / 75° C	
	Ground, stuffed	165° F / 75° C	
	Whole bird, legs, thighs, wings	165° F / 75° C	
Fish & Shellfish	Any type	145° F / 63° C	
Lamb	Ground	160° F / 70° C	
	Steaks, roasts: medium	140° F / 70° C	
	Steaks, roasts: rare	130° F / 55° C	
D. I.	Chops, ground, ribs, roasts	160° F / 70° C	
Pork	Fully cooked ham	140° F / 60° C	

# **Cooking Function Information**

Mode	Description	Info	<b>Heating Element Used</b>
AirFry	High-speed convection cooking used to replace deep frying. Great for cooking breaded items using superheated air with little to no oil.	<ul> <li>Heats from the side and bottom heating elements.</li> <li>Uses the Crisper Tray in Position 2.</li> <li>The Air Frying Fan is on.</li> </ul>	****
Toast	Used to brown and crisp bread on both sides. Great for sliced loaves or English muffins.	<ul> <li>Heats from the top and bottom heating elements.</li> <li>Uses the Pizza Rack in Position 1.</li> <li>Use the Time/Darkness Control Knob to select the desired darkness (Light, Medium, or Dark).</li> <li>Toasts up to 6 slices of loaf bread at once.</li> <li>The Air Frying Fan is not used.</li> </ul>	\$\$\$\$ \$7\$\$ \$7\$\$
Bagel	Used to brown and crisp thicker bread on both sides. Great for toasting bagels, rolls, and frozen waffles.	<ul> <li>Heats from the top and bottom heating elements.</li> <li>Uses the Pizza Rack in Position 1.</li> <li>Use the Time/Darkness Control Knob to select the desired darkness (Light, Medium, or Dark). Toasts up to 6 slices at once.</li> <li>The Air Frying Fan is not used.</li> </ul>	\$\$\$ \$\$\$
Pizza	Perfect for cooking homemade or frozen pizza. Crisps the dough while melting the cheese from the top.	<ul> <li>Heats from the top and bottom heating elements.</li> <li>Uses the Pizza Rack in Position 3.</li> <li>The Air Frying Fan is on.</li> </ul>	\$\$\$ \$\$\$
Bake	Cook perfect pastries with convection cooking. Cook cakes, pies, cookies, or any other baked goods.	<ul> <li>Heats from the top and bottom heating elements.</li> <li>Uses the Pizza Rack in Position 3. You can also add a baking tray (muffin tray, loaf pan) if desired.</li> <li>The Air Frying Fan is on.</li> </ul>	\$\$\$\$
Roast	Cooks larger pieces of meat or poultry evenly on all sides.	<ul> <li>Heats from the top and bottom heating elements.</li> <li>Uses the Pizza Rack (to support cooking vessels) and Bake Pan (optional) in Position 3.</li> <li>The Air Frying Fan is on.</li> </ul>	\$\$\$ \$\$\$ \$\$\$
Reheat	Used to heat prepared meals without searing.	<ul> <li>Heats from the top and bottom heating elements.</li> <li>Uses the Pizza Rack in Position 3.</li> <li>The Air Frying Fan is on.</li> </ul>	\$\$\$\$ \$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$



NOTE: This symbol represents the heating element in use.

# **Cooking Guidelines**

This table will help you choose the basic settings for the ingredients selected.

- Snacks normally cooked in an oven can also be cooked in the PowerXL Air Fryer Home.
- Use pre-made dough to prepare filled snacks quickly and easily. Pre-made dough also requires a shorter cooking time than homemade dough.
- Place a baking tin or oven dish on the Pizza Rack when baking a cake or quiche. A tin or dish is also recommended when cooking fragile or stuffed foods.

**NOTE:** Keep in mind that these settings are guidelines. Since ingredients differ in origin, size, shape, and brand, we cannot guarantee the best settings for your ingredients.

Food Item	Min Max.	Time*	Temp °F	Shake	Comments
Thin Frozen Fries	12-20 oz./ 340-567 g	20-25 mins.	400° F / 204° C	YES	
Thick Frozen Fries	12-20 oz./ 340-567 g	22–25 mins.	400° F / 204° C	YES	
Homemade Fries	3 medium potatoes	25 mins.	400° F / 204° C	YES	Add ½ tbsp. / 7.4 ml oil
Homemade Potato Wedges	1 ¼-3 ¼ cups/ 296-769 ml	18-22 mins.	360° F / 182° C	YES	Add 1/2 tbsp. / 7.4 ml oil
Steak	1–4 steaks	8–12 mins.	360° F / 182° C		4–8-oz. / 115–225 g steaks
Pork Chops (Bone In)	1–4 chops	10–14 mins.	360° F / 182° C		1/4 in. / 0.635 cm thick
Hamburger	1-4 burgers	7-14 mins.	360° F / 182° C		3-6-oz. / 85-180 g patties
Chicken Drumstick	1-4 lb/ 454-1814 g	25–30 mins.	360° F/ 182° C		
Chicken Breast	2-6 breasts	10–15 mins.	360° F / 182° C		4–6-oz. breasts
Spring Rolls	2–12 pieces	15–20 mins.	400° F / 204° C	YES	Use oven-ready
Frozen Chicken Nuggets	10-20 pieces	14-16 mins.	400° F / 204° C	YES	Use oven-ready
Frozen Fish Sticks	2-20 pieces	12-14 mins.	400° F / 204° C		Use oven-ready
Mozzarella Sticks	2-20 pieces	10–12 mins.	360° F / 182° C		Use oven-ready
Cake	1 ¼ cups/ 296 ml	20-25 mins.	320° F / 160° C		Use baking tin
Muffins	1 ¼ cups/ 296 ml	15–18 mins.	400° F / 204° C		Use baking tin

## Instructions for Use

#### **Before First Use**

- 1. Read all material, warning stickers, and labels.
- 2. Remove all packing materials, labels, and stickers.
- 3. Hand-washing is recommended. Wash all parts and accessories used in the cooking process with warm, soapy water.
- 4. Never wash or submerge the cooking Unit in water. Wipe the inside and outside of the

- cooking Unit with a clean, moist cloth. Rinse with a warm, moist cloth.
- 5. Before cooking food, preheat the Unit for a few minutes to allow the manufacturer's protective coating of oil to burn off. Wipe the Unit with warm, soapy water and a dishcloth after this burn-in cycle.

### **Instructions**

- 1. Place the appliance on a stable, level, horizontal, and heat-resistant surface. Ensure that the Unit is used in an area with good air circulation and away from hot surfaces, other objects or appliances and any combustible materials.
- 2. Ensure that the Unit is plugged into a dedicated power outlet.
- 3. Insert the Drip Tray below the bottom heating elements (at the very bottom of the Unit).
- **4.** Select the cooking accessory for your recipe.
- 5. Place food to be cooked in Unit and close the door.
- 6. Use the Function Knob to select a cooking function.
- 7. Use the Temperature Control Knob to set the cooking temperature.

- 8. Use the Time/Darkness Control Knob to set the cooking time. When setting a cooking time less than 20 minutes, first set the cooking time to 20 minutes. Then, turn the Time/Darkness Control Knob to the desired cooking time. The cooking cycle will begin and the Power Light will illuminate when all three settings (temperature, cooking function, and time) are set.
  - **NOTE:** When using the Toast or Bagel functions, use the Time/Darkness Control Knob to set a desired darkness (Light, Medium, or Dark).
- 9. When the cooking process is complete and the cooking time has elapsed, the timer will sound and the Power Light will darken. When you are done cooking, ensure that the Temperature Control Knob, Function Knob, and Time/Darkness Control Knob are turned to the "OFF" position.

**CAUTION:** All surfaces inside and outside of the Unit will be extremely hot. To avoid injury, wear oven mitts. Allow at least 30 minutes for the Unit to cool before attempting to clean or store the Unit.

## Instructions for Use

### **Toast/Bagel Instructions**

- 1. Place the appliance on a stable, level, horizontal, and heat-resistant surface. Finsure that the Unit is used in an area with good air circulation and away from hot surfaces, other objects or appliances and any combustible materials.
- 2. Ensure that the Unit is plugged into a dedicated power outlet.
- 3. Insert the Drip Tray below the bottom heating elements (at the very bottom of the Unit).
- 4. Slide the Pizza Rack into Shelf Position 1.
- 5. Place the toast or bagel on the Pizza Rack and close the door.

- **6.** Use the Function Knob to select the Toast or Bagel setting.
- 7. Use the Temperature Control Knob to set the cooking temperature to 400° F/204° C.
- 8. Use the Time/Darkness Control Knob past the 20-minute mark and then back to the desired darkness (Light, Medium, or Dark).
- 9. When the cooking process is complete and the cooking time has elapsed, the timer will sound and the Power Light will darken. When you are done cooking, ensure that the Temperature Control Knob, Function Knob, and Time/Darkness Control Knob are turned to the "OFF" position.

### **Tips**

- Foods that are smaller in size usually require a slightly shorter cooking time than larger ones.
- Large sizes or quantities of food may require a longer cooking time than smaller sizes or quantities.
- Flipping or turning food halfway through the cooking process ensures that the food is evenly cooked.
- Adding a bit of vegetable oil to fresh potatoes is suggested for a crispier result. When adding oil, do so just before cooking and add only a small amount onto the potato.

- Snacks normally cooked in an oven can also be cooked in the PowerXL Air Fryer Home.
- Use premade dough to prepare filled snacks quickly and easily. Premade dough also requires a shorter cooking time than homemade dough.
- A baking tin or oven dish can be placed on the rack inside the PowerXL Air Fryer Home when cooking foods such as cakes or guiches. Using a tin or dish is also recommended when cooking fragile or filled foods.

## **Cleaning & Storage**

## **Cleaning**

Clean the PowerXL Air Fryer Home after each use. Remove the power cord from the wall socket and be certain the appliance is thoroughly cooled before cleaning.

- 1. Wipe the outside of the appliance with a warm, moist cloth and mild detergent.
- 2. To clean the door, gently scrub both sides with warm, soapy water and a damp cloth. **DO NOT** soak or submerge the Unit in water or wash in the dishwasher.
- 3. Clean the inside of the Unit with hot water, a mild detergent, and a nonabrasive sponge. Do not scrub the heating coils because they are fragile and may break. Then, rinse the Unit thoroughly with a clean, damp cloth. Do not leave standing water inside the Unit.

- 4. If necessary, remove unwanted food residue with a nonabrasive cleaning brush.
- 5. Caked-on food on accessories should be soaked in warm, soapy water to remove the food easily. Hand-washing is recommended.
- 6. Any other service should be performed by an authorized service representative.

## **Storage**

- 1. Unplug the appliance and let it cool thoroughly.
- 2. Make sure all components are clean and dry.
- **3.** Place the appliance in a clean, dry place.

# **Troubleshooting**

Problem	Possible Cause	Solution	
	The Unit is not plugged in.	Plug power cord into wall socket.	
The Unit does not work	The unit has not been turned on by setting the preparation time and temperature.	Set the temperature and time.	
	The Unit is not plugged into a dedicated power outlet.	Plug the Unit into a dedicated power outlet.	
Food not cooked	The Unit is overloaded.	Use smaller batches for more even cooking.	
rood not cooked	The temperature is set too low.	Raise temperature and continue cooking.	
	Some foods need to be turned during the cooking process.	Check halfway through process and turn food if needed.	
Food is not fried evenly	Foods of different sizes are being cooked together.	Cook similar-sized foods together.	
	If using multiple racks, trays need to be rotated.	Rotate trays from top to bottom and vice versa.	
	Oil is being used.	Wipe down to remove excess oil.	
White smoke coming from Unit	Accessories have excess grease residue from previous cooking.	Clean the components and Unit interior after each use.	
	Wrong type of potato being used.	Use fresh, firm potatoes.	
French fries are not fried evenly	Potatoes not blanched properly during preparation.	Use cut sticks and pat dry to remove excess starch.	
	Too many fries are being cooked at once	Cook less than 2 1/2 cups of fries at a time.	
Fries are not crispy	Raw fries have too much water.	Dry potato sticks properly before misting oil. Cut sticks smaller. Add a bit more oil.	

# **Frequently Asked Questions**

#### 1. Does the Unit need time to heat up?

Preheating is needed when you are cooking from a cold start. Add 3 minutes to the cooking time to compensate when preheating is necessary.

#### 2. Is it possible to shut off the Unit at any time?

To turn off the Unit, turn the Temperature Control Knob, Function Knob, and Time/Darkness Control Knob to "OFF" to stop the cooking cycle. When the Power Light has darkened, unplug the Unit.

#### 3. Can I check the food during the cooking process?

You can check the cooking process at any time by looking through the glass door.

#### 4. What happens if the Unit still does not work after I have tried all the troubleshooting suggestions?

Never attempt home repair. Contact the marketer and follow the procedures set forth by the manual. Failure to do so could render your guarantee null and void.



### 60-Day Money-Back Guarantee

If you decide that you don't love this product, your order is covered by our 60-Day Money-Back Guarantee. You have 60 days from the day you receive your product to request a replacement product or refund of the purchase price minus processing and handling fees.

To receive a refund or replacement, you must return the product to us at your expense.

To return the product, call customer service at 1-973-287-5149 and request a return merchandise authorization number. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the return merchandise authorization number on the outside of the package.

Send the product to the following return address:

PowerXL Air Fryer Home Tristar Products 500 Returns Road Wallingford, CT 06495



We are very proud of the design and quality of our **PowerXL Air Fryer Home™**.

This product has been manufactured to the highest standards. Should you have any questions, our friendly customer service staff is here to help you.

Visit us at www.TristarCares.com, email us at customerservice@tristarproductsinc.com, or call us at **973-287-5149** 



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