

# User Manual



## BestGot BT6002 Bluetooth headset

## Welcome to your new BestGot wireless headphones

We appreciate your choice of BestGot headphones, before use, please read this user manual carefully and keep for future reference.

If you need technical support for any problem, please get in touch with us on email.

## Important Safety Information

Don't use the headphones at a high volume for any extended period to prevent hearing damage.

Don't use the headphones while driving or in any environment requiring your full attention. Keep the headphones, accessories and packaging parts out of reach of children to prevent accidents and choking hazards.

Stop using the headphones immediately if you feel sick while using the headphones.





Don't expose the headphones to either extremely high or low temperatures (ideal: 10°C to 35°C).

Removal of the chargeable battery in the headphones shall be conducted only by a qualified professional. Don't try to replace the battery on your own.

## In the box

- BestGot wireless headphones
- 3.5mm Audio cable
- Micro-USB charging cable
- User manual

## Button function description

	<b>MF Button</b>	Turn on, Turn off, Answer the phone, Hang up the phone, Bluetooth pairing
	<b>VOL + Button</b>	Raise the volume, Next song
	<b>Play/Pause Button</b>	Pause songs, Play songs, Voice dial
	<b>VOL - Button</b>	Lower the volume, Last song

## Entering pairing mode

When the headphones are off (If not, please turn off the headphones first). Press and hold the MF Button until you hear "Pairing" or you see the blue and red light alternate flicker.

Note: If this is the first time connecting the headphones to your device via Bluetooth, Please make sure the headphones have entered pairing mode.

### ➤ Pairing

1. Move the headphones close to your mobile phone, the closer, the better.
2. Make sure the headphones have entered pairing mode. (See instruction "Entering pairing mode").
3. Go to your phone's Bluetooth settings, add or search devices. (Make sure the Bluetooth feature is turned on)

4. Select "BestGot BT6002" from the found Bluetooth devices. (If asked for a password or PIN code, enter "0000").

5. Once successfully paired and connected, you will hear "connected".

Note: If pairing is not successful within 120 seconds, the blue and red light blinks and the headphones are out of pairing mode. Please turn off the headphones and try pairing again.

➤ **Turning the headphones on**

Press and hold the MF Button until you hear "Power on" or you see the red and blue light comes on.

Note: If the headphones have successfully paired to your device, simply turn on the headphones to reestablish the Bluetooth connection. Not need to enter pairing mode.

➤ **Turning the headphones off**

Press and hold the MF Button until you hear "Power off" or you see the red and blue light comes on.

➤ **Connecting to 2 mobile phones**

1. Move the headphones close to 2 mobile phones. The closer, the better.
2. Make sure the headphones have entered pairing mode. (See instruction "Entering pairing mode").
3. Go to Bluetooth settings on phone 1, turn on the Bluetooth feature, add or search devices, select "BestGot BT6002".
4. Turn off the Bluetooth feature on phone 1, and turn off the headphones.
5. Make sure the headphones have entered pairing mode. (See instruction "Entering pairing mode").
6. Go to the Bluetooth settings on phone 2, turn on the Bluetooth feature, add or search devices, select "BestGot BT6002".
7. Turn on the Bluetooth feature of phone 1, and the headphones will reconnect to phone 1 automatically. (If automatic reconnecting fails, please Unpair/Forget this device on phone 1. Turn off the headphones and try pairing again).

➤ **Reconnecting**

1. Move the headphones close to your mobile phone. The closer, the better.
2. Simply turn on the headphones, no additional operation needed. When you see the blue light blinks, the headphones are in reconnecting mode.
3. Turn on the Bluetooth feature of your phone, and the headphones will reconnect to your phone automatically. Once successfully reconnecting, you will hear "Connected".

Note: If automatic reconnecting fails, please Unpair/Forget this device on your phone. Turn off the headphones and try pairing again.

➤ **Disconnecting the headphones from your phone**

Turn off the headphones or turn off the Bluetooth feature on your phone.

**Note: "in Bluetooth mode" means the headphones and your phone are connected via Bluetooth.**

- ✧ To answer a call

When you hear a ringtone, there is an incoming call. To answer it: Press the MF Button once.

- ✧ To end a call

When you are on call, to end it: press the MF Button once.

✧ To reject a call

When you hear a ringtone, there is an incoming call. To reject it : press and hold the MF Button for 2 seconds.

✧ To redial the last number

Press the MF Button twice, you will hear a beep and the redialing process begins.

✧ Voice dial (must be supported by your mobile phone)

Play/Pause Button twice, you will hear a beep.

✧ Call waiting (must be supported by your mobile phone)

When you are on call 1, and you receive call 2:

1. To end call 1 & answer call 2: press the MF Button once
2. To answer call 2 put call 1 on hold: press and hold the MF Button until you hear a beep.

When you are on call 2, and call 1 is on hold:

1. To switch back to call 1 and put call 2 on hold: press and hold the MF Button until you hear a beep
2. To switch back to call 1 & end call 2: press the MF Button once

➤ **Bluetooth playback and volume controls**

**The headphones are playing music via Bluetooth**

Pause/Play: press the Play/Pause Button once

Last song: press and hold the Vol + Button for 2 seconds

Next song: press and hold the Vol - Button for 2 seconds

Volume Up: press the Vol + Button once

Volume Down: press the Vol – Button once

➤ **Line-in music playback**

1. Plug the included audio cable into the jack on the headphones
2. Plug the included audio cable into the jack on your device

Note: make sure the headphones are turned off before using this feature.

➤ **Clearing the headphones memory**

1. Make sure the headphones have entered pairing mode. (see instruction “entering pairing mode”)
2. Press the Vol + Button and Vol – Button together then release the buttons immediately. All Bluetooth devices are cleared from the headphones.

## **FAQ**

### **1. Headphones cannot be paired to your mobile phone.**

**Solution:**

- ✓ Check if the headphones have entered pairing mode.
- ✓ Check if your mobile phone supports the HS or HF profile.
- ✓ Check if the Bluetooth search function of your phone is turned on.
- ✓ Check if your mobile phone is turned off.
- ✓ Check if the distance between the headphones and your phone exceeds 10m .

**2. Headphones cannot be turned on.**

**Solution:** The battery runs low. Recharge the battery.

**3. Can the battery be replaced ?**

**Solution :** The battery is non-detachable and cannot be replaced.

**4. Can the headphones be used while driving ?**

**Solution :** Don't use the headphones in an environment that requires your special attention.

**5. Bluetooth connection is suddenly interrupted within 10 meters.**

**Solution :** Check if there is metal or other material interfering with the transmission.

**6. No audio signal**

**Solution :**

- ✓ Check if the headphones are turned off.
- ✓ Check if the headphones are paired. If necessary, pair the headphones with the audio source again.
- ✓ Check the connection to your audio source. The volume is too low, turn up the volume.

**7. Can the headphones be used to control the APPs on your mobile phone ?**

**Solution :** Software settings of APPs may be varied, thus some APPs may not be controlled by the headphones.

**8. The headphones can't be recharged.**

**Solution :** Check the connection of USB plugs. If necessary, remove the USB cable and plug again. Turn on the headphones then turn it off.

**Specifications:**

Product type: Bluetooth headset

Wear style: Head wear

Connection: Bluetooth & AUX

Bluetooth version: V5.1

Support Bluetooth mode: A2DP 1.2, AVRCP 1.0, HSP, HSF 1.5

Range: 33 feet (10 meters)

Power indicator: Blue light and Red light

Battery capacity: 400mAh

Normal charging time: About 3 - 4 hours

Playback time: Around 15 - 20 hours

Talk time: Around 13 - 15 hours

Standby time: Around 400 hours

Microphone sensitivity: 38dB

Directivity: Omnidirectional

Microphone Impedance: 2.2K $\Omega$

Working Temperature: -10° — 60°

Speaker Diameter: 40mm

Speaker Impedance: 32 $\Omega$

Frequency Range: 20-20kHz

Input Voltage: 5V  
Input Current:  $\geq 1A$   
Power:  $\leq 20mW$

## **FCC STATEMENT:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

*Warning:* Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.  
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
Consult the dealer or an experienced radio/TV technician for help.

## **FCC Radiation Exposure Statement:**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.