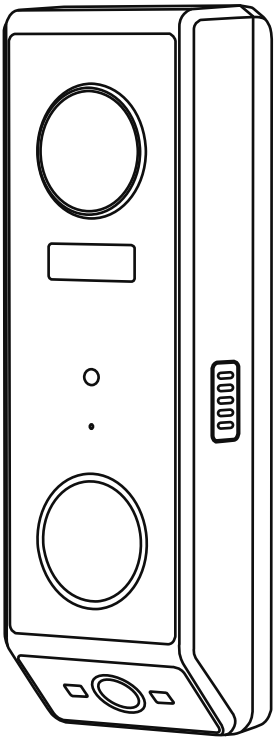
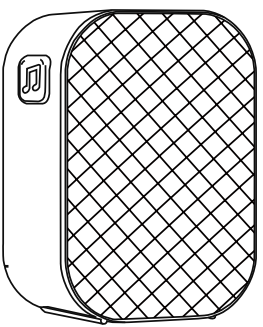
ZUMIMALL®

Get Smarter about Your Home Security





P10

Dual Lens Video Doorbell

QUICK START GUIDE

▲ Brand Story ▼

Leading the Way in Affordable, Advanced Home Security.

From our inception in 2008, Zumimall has been at the forefront of redefining home security. Our philosophy? Combine top-tier specifications with affordability. Our results? Over a million premium, yet affordable smart security products in homes and businesses worldwide.

As one of the global leaders in intelligent security technology, we've always prioritized the consumer's needs. We've crafted a range of products that seamlessly blend into the modern home and business aesthetic while providing unparalleled security.

From suburban areas to urban centers worldwide, our reach spans numerous countries, safeguarding homes and businesses.

But we're not just for homeowners. Businesses, retailers, and diverse industries trust Zumimall to keep their assets and people safe. Our commitment has always been clear: Deliver smart, efficient, and stylish security solutions without breaking the bank.

Choose Zumimall, and be part of the smarter, secure future we're building together.

▲ Warranty Service ▼

Thanks for your shopping and trust.
We have been optimizing our products and improving our lifetime customer service to offer you a better shopping experience. If you have any problems, please feel free to send us an E-mail. We will address your problems within 24 hours.
In addition, Your advice and suggestions are always appreciated.

How to Activate the Free 1-year Warranty Extension?
Send us the order number and SN number via email.
Please email us within 30 days of receiving the camera.
Email: Support@zumimall.com

Product Service
Email: Support@zumimall.com
Distributor: Distributor@zumimall.com

More About Us
Web: www.zumimall.com
Facebook: www.facebook.com/zumimalloffice
Amazon Store: www.amazon.com/zumimall

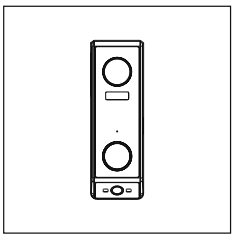
CATALOGS PAGE

1. Package List - P10 ---------- P1
2. Product Diagram ---------- P2
3. Meet the Chime ---------- P3
4. Download and Install App ---------- P4
5. Accounts Registration ---------- P5
6. How to Reset the Camera ---------- P6
7. Add Camera to App ---------- P7
   7.1 Preparations for Connection ---------- P7
   7.2 Adding Methods ---------- P8
      Method 1: Bluetooth Setup(Recommend) ---------- P8
      Method 2: QR App Code Setup ---------- P10
      Method 3: QR Device Code Setup ---------- P12
8. Wireless Chime Connection ---------- P14
9. Camera Installation ---------- P16
   9.1 Installation Preparation ---------- P16
   9.2 Mounting Position and Angle ---------- P18
10. Device Menu ---------- P19
11. PIR Motion Detection ---------- P20
   11.1 Motion Detection Alarm Setting ---------- P20
   11.2 Alarm Notification ---------- P21

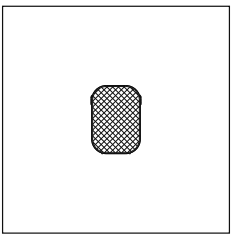
CATALOGS PAGE

11.3 Record/Playback/Delete ---- P21
12. Storage Instructions ---- P22
13. Power Saving Settings ---- P23
13.1 Alarm Interval ---- P23
13.2 Recording Time ---- P23
13.3 Alarm Plan ---- P24
13.4 Battery Management ---- P24
14. Multi-Camera Management ---- P25
15. Multi-User Sharing ---- P25
16. How to Find the SN Number? ---- P27
17. FAQ ---- P28
17.1. Connection Issues ---- P28
17.2. Functionality Issues ---- P29
17.3. Device Setup Issues ---- P30

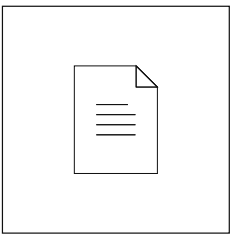
1. Package List - P10



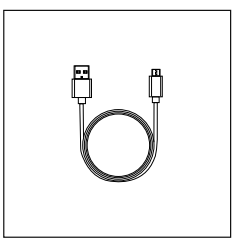
Doorbell * 1



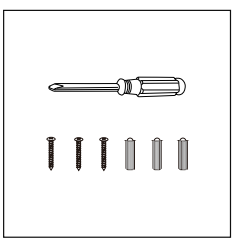
Chime * 1



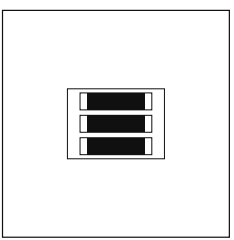
Manual * 1



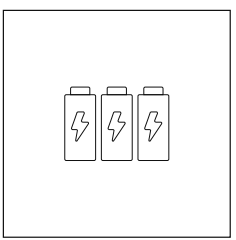
Charging Cable * 1



Screws Set * 1



Tape * 3

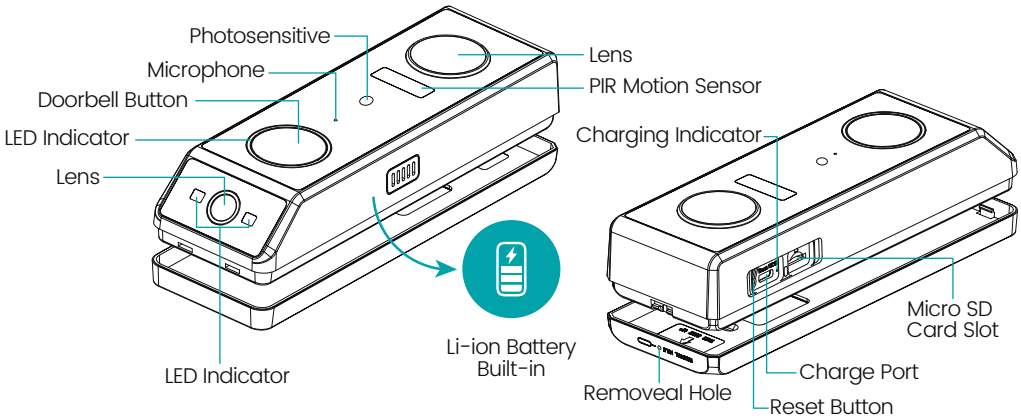


Battery * 3

NOTE:

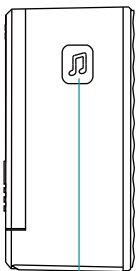
- Micro SD Card and power adapter are not included.
- Micro SD references in the text are owned by SanDisk Corporation and are not intended for commercial use.

2. Product Diagram

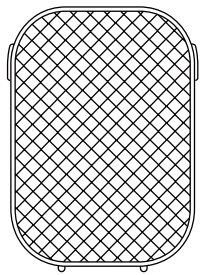


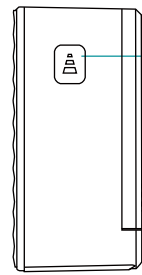
Power Port	DC 5V±10%
Power on/off	Toggle power switch to tumn on/off the camera
Status Light	• Solid red light on: the camera is turning on or malfunctional • Blinking red light: awaiting Wi-Fi connection (slowly blinking) connecting the Wi-Fi (quickly blinking)
	• Blinking blue light: currently connecting • Solid blue light on: the camera runs correctly
Micro SD Card Slot	Support local Micro SD Card storage (Max 256GB)
Reset	Press and hold on for 5 seconds to reset the camera
Charging Indicator	• Solid red indicator on: battery is charging • Solid blue indicator on: charging completed
Battery	Built-in rechargeable batteries

3. Meet the Chime

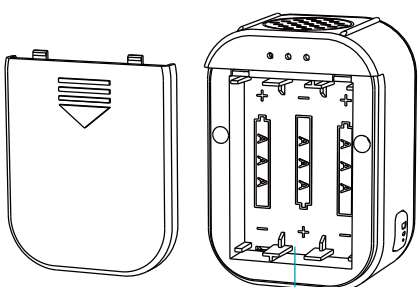


Ringtone button

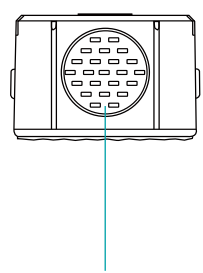




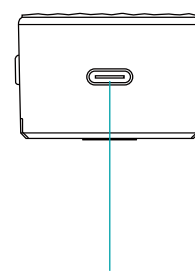
Connection/volume button: long press to link the doorbell, and short press to change the volume(5 levels of volume adjustments)



Battery Slots



Speaker



Charge Port

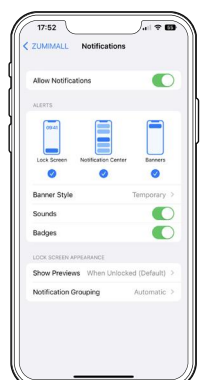
NOTE: Please mind the battery polarities when installing.

4. Download and Install App

Download ZUMIMALL App from Google Play™ or App Store™. Or scan the QR codes below with your smartphone.

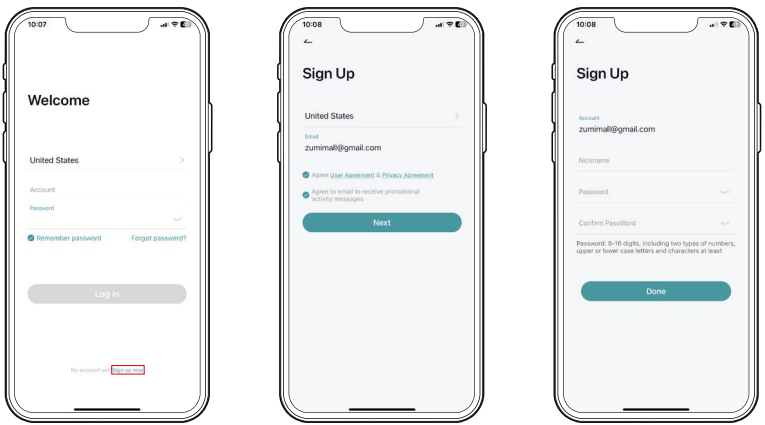
NOTE: Google Play™ is a trademark of Google Inc.
App Store™ is a service mark of Apple Inc.

NOTE: Please turn on both of the following permissions.
① Allow ZUMIMALL App to access mobile cellular data and wireless LAN, otherwise it will fail to connect the camera.
② Allow ZUMIMALL App to receive pushed messages, otherwise, the phone will not receive alarms when motion is detected.



5. Accounts Registration

New user needs to sign up ZUMIMALL App with an email address.
Click "Sign up" to create a New Account and follow the steps to complete registration.



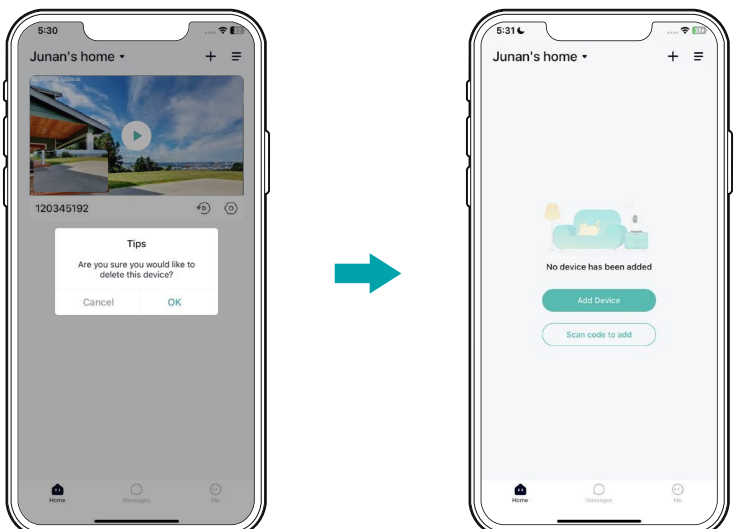
NOTE:
① **Agree to Terms:** Review and accept the User Agreement and Privacy Policy before proceeding.
② **Use a Valid Email:** Provide the correct email to receive verification codes for password resets.
③ **Select Correct Region:** Choose the right region during registration. Cameras can't be shared across accounts in different regions, and your account will only be accessible with the correct country selected during login.

6. How to Reset the Camera

① Go to the device homepage, select the camera that needs to be reset, and long press it to remove it from the app.

② Press the camera's reset button for 5-10 seconds until you hear the "Boogu" sound.

③ Reconnect the camera as a new device.



7. Add Camera to App

7.1 Preparations for Connection

① Insert a Micro SD Card: Insert a Micro SD Card into the camera to save video clips, or you can start the 7-day free cloud service. Without a Micro SD Card or cloud service, no video will be saved.

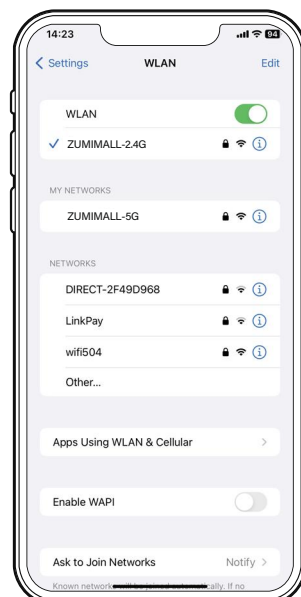
② Check Wi-Fi Compatibility: The camera only works with 2.4GHz Wi-Fi and does not support 5GHz. If your router is dual-band, make sure it is set to 2.4GHz mode to ensure the camera works.

③ Ensure Same Network Connection: For successful pairing, ensure that both the phone and camera are connected to the same network.

④ Proximity to Router: When connecting to the network, please place the camera close to the router (recommended within 10-15 ft).

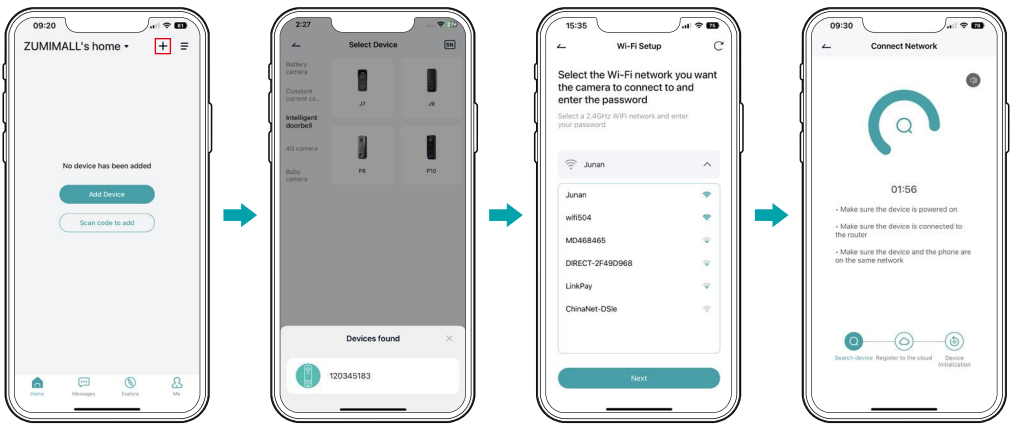
NOTE:

Before installing the camera, connect it near the router to ensure a stable signal. Then, check the network at the installation location to avoid disconnection issues.



7.2 Adding Methods

Method 1: Bluetooth Setup(Recommend)



① On the homepage, tap "Add" or the "+" icon in the upper right corner, then tap "Add Device".

② If Bluetooth on your phone is not turned on, a pop-up will appear. Please allow it to turn on Bluetooth.

③ Once Bluetooth is on, the app will automatically search for available devices. Select the device you want to connect to from the search list.

④ Select the 2.4GHz Wi-Fi network you want the camera to connect to and enter the password. When Bluetooth is on, the app will automatically show available 2.4GHz Wi-Fi networks. Note that 5GHz Wi-Fi networks will not be shown. If you can't find your Wi-Fi network, please contact your router provider to check the 2.4GHz Wi-Fi settings.

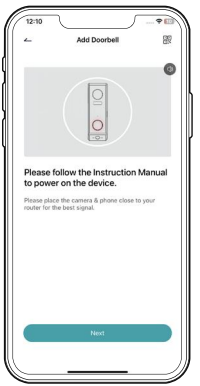
⑤ The app will then automatically proceed to the Wi-Fi connection page. A sound will be heard, and the camera's indicator light will change to steady blue when the connection is successful. Click "Next" to edit the camera name and choose a family. Click "Done" to finish the setup.

⑥ If the connection fails, check the reason and resolution shown in the app. Long press the reset button until you hear a "Boogu" sound to reset the camera and start again, or try the other methods below.

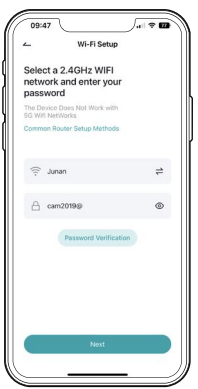
Method 2: QR App Code Setup

Tap "Add Device"

Select Camera



Turn on the Camera

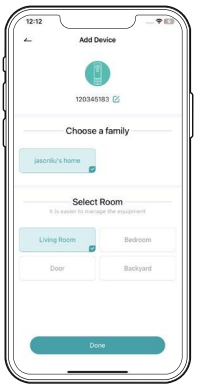


Input Wi-Fi Password

Prepare the Scanning

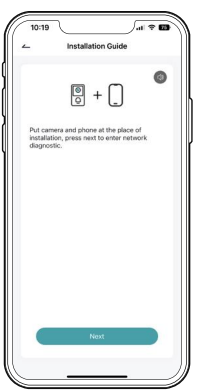
Scan QR Code

Installation Complete at 100%

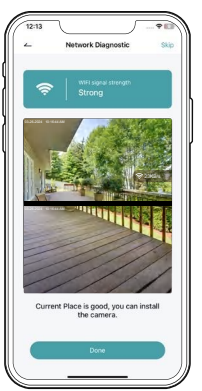


Name the Camera

View Installation Tips



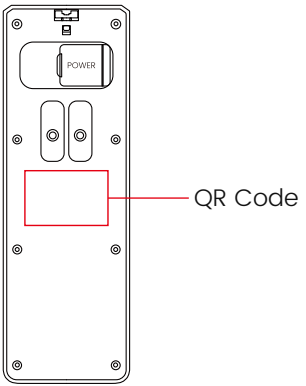
Perform Network Diagnosis



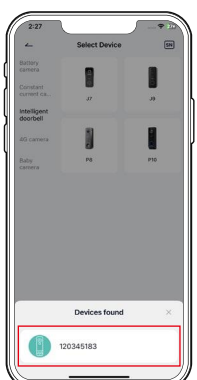
Using the Camera

Method 3: QR Device Code Setup

① Click "+", and then select "Scan Code" ,and then scan the QR code on your device.

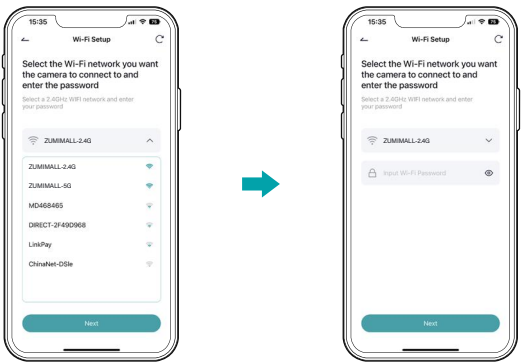


② Select the device you want to add. Check if your phone Wi-Fi is 2.4GHz, then click "Next".

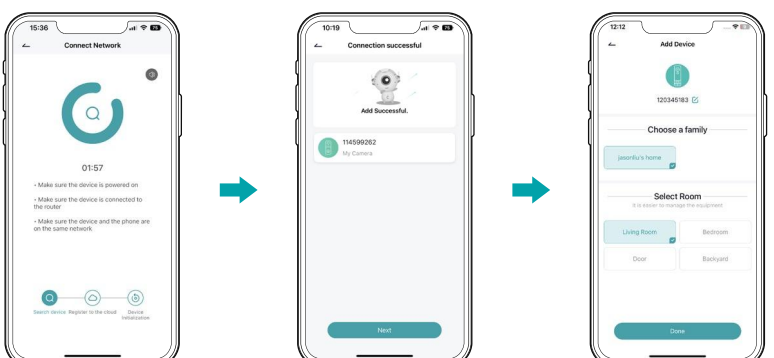


③ Return to the "ZUMIMALL" application, select the Wi-Fi network and enter the password, then click "Next".

NOTE: All routers, including those with 5G capability, also come with a 2.4G signal. Simply set a 2.4GHz Wi-Fi on router settings and select the 2.4G signal during configuration.



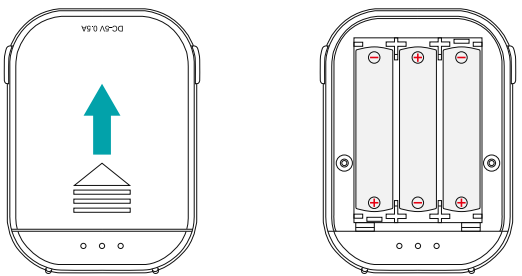
④ When connecting, you should make sure your router, mobile, and camera are as close as possible.



8. Wireless Chime Connection

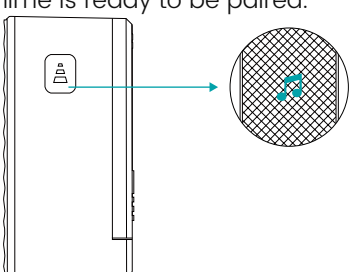
① **Power On the Wireless Chime**

Start by removing the protective film from the AAA batteries. Insert the batteries into the wireless chime, ensuring they are properly aligned according to the positive (+) and negative (-) markings in the battery compartment. (Note: The wireless chime requires AAA batteries, which are widely available. The included AAA batteries are not rechargeable.)



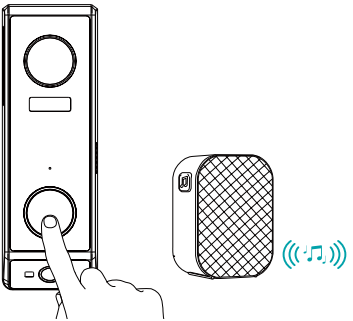
② **Prepare for Connection**

Press and hold the Connection/Volume button until the indicator light flashes blue, signaling that the wireless chime is ready to be paired.



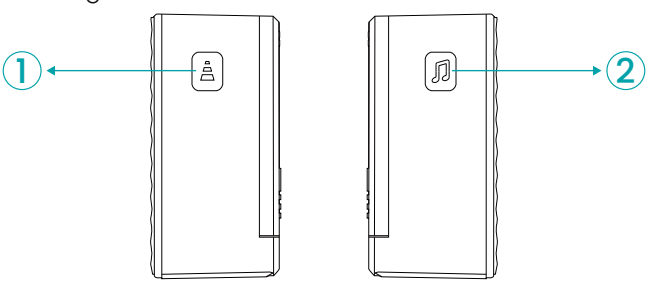
③ **Linking the Video Doorbell**

Within 5 seconds of completing step 2, short press the button on the video doorbell to initiate the link. The chime will sound, indicating that the connection is successful. (Note: Ensure the video doorbell is placed close to the wireless chime during the setup process.)



④ **Chime Settings**

- To adjust the volume of the wireless chime, short press the Connection/Volume button to cycle through the available volume levels.
- To change the ringtone of the wireless chime, short press the Ringtone button until you find the desired ringtone.



NOTE:

- You can connect an unlimited number of chimes to one video doorbell, and each chime can connect to up to eight doorbells.
- To prepare the chime for linking or to disconnect it from a connected video doorbell, long press the Connection/Volume button.

9. Camera Installation

9.1 Installation Preparation

① **Surface Selection:**

Choose a clean, smooth, and dry surface for mounting the bracket. Avoid uneven surfaces such as wood veneer or plaster walls.

② **Bracket Removal:**

The camera comes with a bracket and a screw kit. Before installation, remove the bracket from the doorbell.

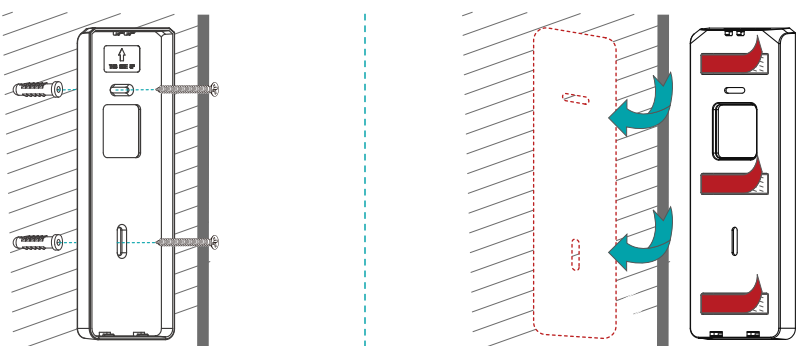
③ **Mounting the Bracket:**

1) Using Screws:

- Position the bracket on the desired wall location and mark the screw holes.
- If mounting on drywall, use the provided drywall anchors to secure the bracket.
- Fix the bracket in place using the provided screws.

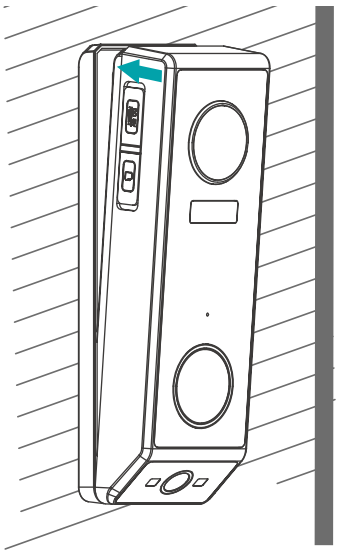
2) Using Adhesive Stickers:

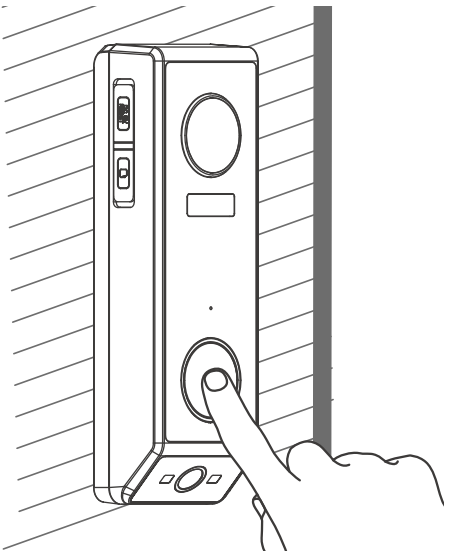
- Apply the provided adhesive stickers to the back of the bracket.
- Note that the adhesive stickers take approximately 1 hour to reach 50% of their maximum bond strength and 72 hours to achieve full bond strength.



④ **Mounting the Doorbell:**

- Attach the doorbell to the bracket, ensuring it is properly aligned. Push until you hear a click, indicating it is securely in place.
- All set! Press the doorbell button to run a test.





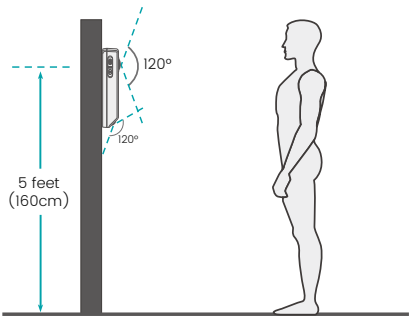
NOTE:

- Avoid Strong Lights: Do not position the camera facing strong lights, mirrors, windows, or swimming pools.
- Minimize Interference: Keep the camera away from electrical outlets, air conditioner vents, humidifiers, and heat vents.
- Maintain Distance: Ensure the camera is placed at least 1 meter away from other wireless devices (e.g., microwaves, Wi-Fi routers) to prevent interference.

9.2 Mounting Position and Angle

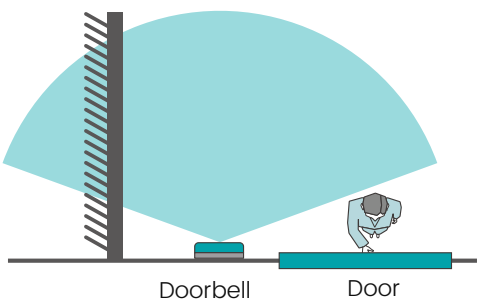
① **Positioning for Motion Detection:**

- Your doorbell has a 120-degree viewing angle and a 100-degree human detection range.
- For the best viewing angle and optimal motion detection performance, it is recommended to mount the doorbell at least 5 feet (160 cm) above the ground.

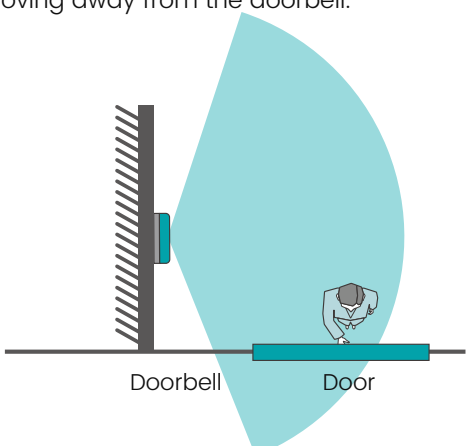


② **Optimal Placement:**

- Position the doorbell where the movement crosses the camera's field of view from the side, rather than directly approaching or moving away from the doorbell.

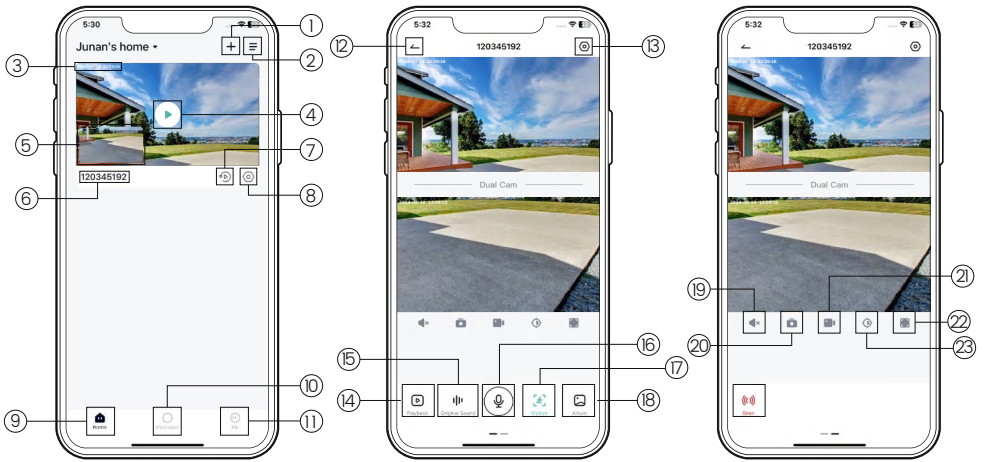


Front mounted doorbell



Side mounted doorbell

10. Device Menu



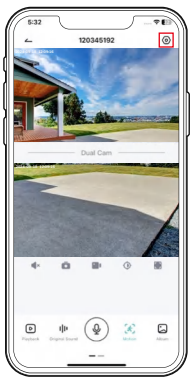
1	Add Device and Scan Code	13	Setting Manual
2	More Functions	14	Playback
3	Real Time	15	Original Sound
4	Live View Button	16	Two-Way Talk
5	Another Camera	17	Motion Detection On/Off
6	Camera Name	18	Album
7	Playback	19	Sound On/Off
8	Settings	20	Screenshot
9	Device Homepage	21	Videotape
10	Messages	22	Clarity
11	Personal Homepage	23	Full Screen View
12	Quit Live Viewing		

11. PIR Motion Detection

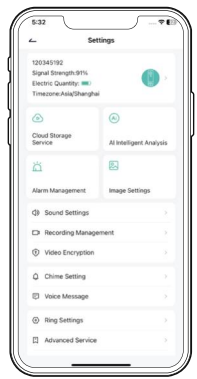
11.1 Motion Detection Alarm Setting

Sensitivity Adjustment:

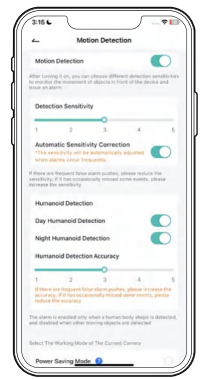
Adjust motion detection sensitivity from 1 to 5. Refer to the image below for settings.



Tap on "Settings"



Select "Alarm Management"



Set it up

Sensitivity	Detecting Distance
1~3	3.3~10ft（1~3m）
3~5	10~16.4ft（3~5m）

NOTE:

- Higher sensitivity increases the PIR detection range but may lead to faster battery drain.
- "Humanoid Detection Accuracy" differs from "Detection Sensitivity". Lowering humanoid detection accuracy increases false alarms, while higher settings require a more complete human shape to trigger, which may occasionally result in missed detections.

11.2 Alarm Notification

① **Recording Type:** This camera does not support continuous 24/7 recording. It activates only when motion is detected.

② **System Reactions:**

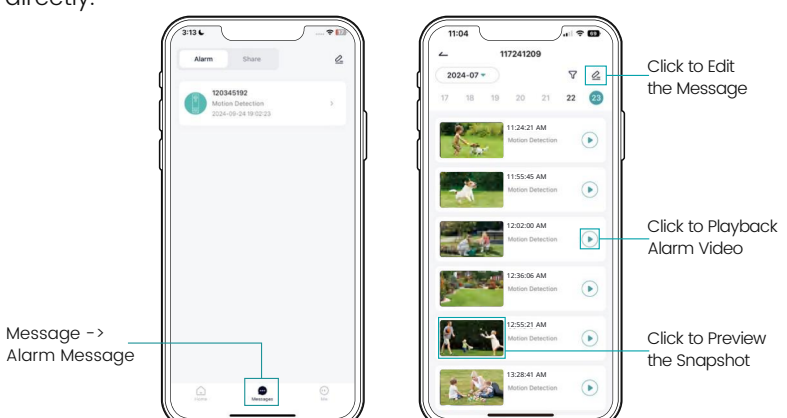
- Alarm Notifications: Receive sound alerts via the app.
- Storage: Pictures and videos are automatically saved to the Micro SD Card or cloud storage.

11.3 Record/Playback/Delete

① **View Records:** On the "MESSAGES" page, tap "Alarm Messages" to view all recorded events.

② **Playback/Delete:** Use the buttons provided to playback or delete recordings.

③ **Save/Share:** Screenshots and manually recorded videos from live, history, or cloud pages are saved in Pictures & Videos. These files can be stored in your phone's album or shared directly.



12. Storage Instructions

① **Manual Storage**

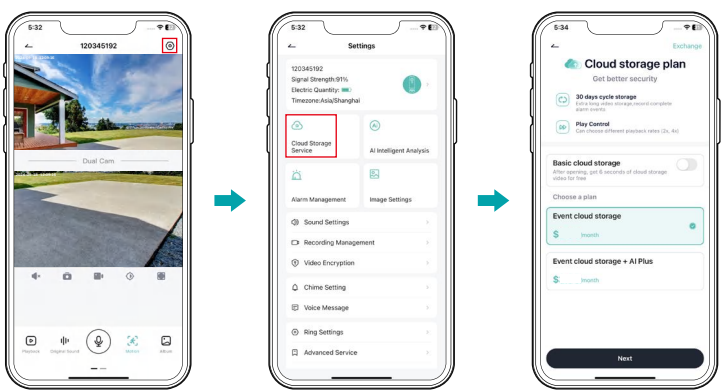
- Go to the live video feed and manually record by clicking the "Record" button to start or stop.
- Recordings will be stored in your app's album.
- Exiting the live view will automatically stop the recording.

② **Micro SD Card**

- The camera supports Micro SD Cards (not included) up to 256GB.
- It will record continuously and overwrite the oldest recordings when the card is full.

③ **Cloud Storage Plan**

- Click the "Basic cloud storage" button to start recording 6-second videos on a 7-day loop for free.
- No code is necessary to activate the cloud storage, it will automatically activate after payment is processed.



NOTE: If you select the wrong cloud plan, please contact us through the app's Help section for assistance.

13. Power Saving Settings

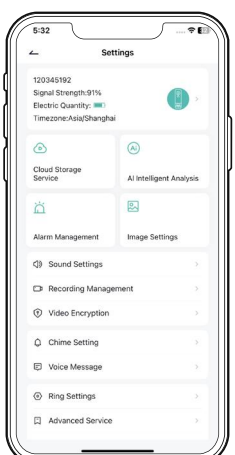
13.1 Alarm Interval

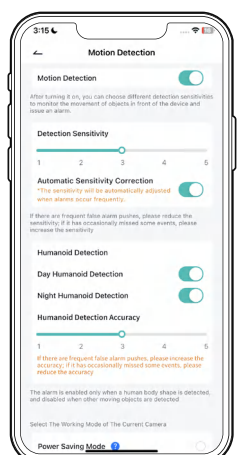
This function helps avoid repeated alarms for the same event. You can set an alarm interval of different lengths. For example, if the interval is set to 5 minutes, and the camera is triggered at 08:00, you will receive an alarm message, but will not receive another alarm notification within the next 5 minutes, even if motion detection continues.

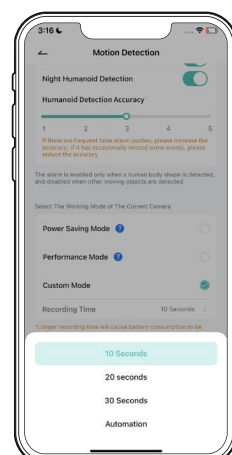
NOTE: This function is off by default. You can enable it as needed.

13.2 Recording Time

You can set different recording lengths. For example, if the recording length is set to 10 seconds, after the camera is triggered, you can view a 10-second alarm video in the history of cloud playback.







13.3 Alarm Plan

You can set a weekly or daily alarm schedule as needed. For example, if the camera's working hours are set from 0:00 to 1:00, the camera will only be triggered and record alarm video during this period.

NOTE: Up to 4 time periods can be set for the alarm schedule.

13.4 Battery Management

① The camera has a built-in high-capacity battery, which can last for 2-3 months, assuming the camera wakes up 15 times per day and records video for 10 minutes each day.

NOTE: Battery life depends on how frequently the camera is activated. The more it is activated, the faster the battery drains. It is recommended to lower the "Motion Detection" sensitivity or turn it off occasionally.

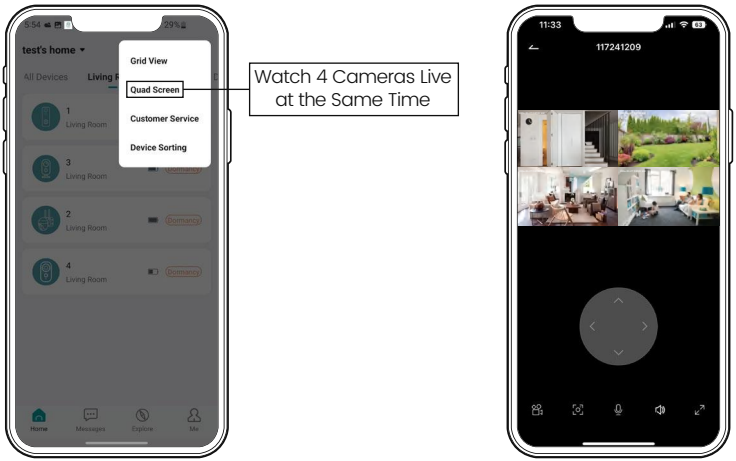
② When the battery power is less than 20%, the app will send you reminders to charge the camera.

③ Please use a 5V/2A charging cable (included) or a 5V/2A charger (not included) to charge the video doorbell. A full charge takes about 8-12 hours. When the batteries are being charged, the red light next to the charging port will be on; when the batteries are fully charged, the blue light next to the charging port will be on.

NOTE:

- The built-in batteries are not fully charged, and the device is powered off due to shipping safety regulations.
- Please FULLY CHARGE the device before first use.

14. Multi-Camera Management



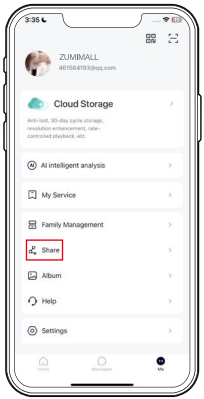
15. Multi-User Sharing

NOTE:

- One App account (A) cannot be logged in on multiple devices simultaneously.
- One camera cannot be connected to multiple App accounts.
- However, a camera can be shared from account A to account B.

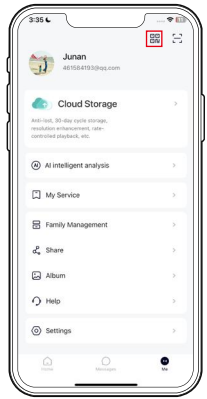
Sharing Steps:

① B downloads the ZUMIMALL App on their phone and creates a new account.(the country selected during registration must be the same as your choice).
② A clicks "Add" in the App on their phone.
③ A scans B's QR code or inputs B's account ID.
④ B accepts the share and refreshes the device page.



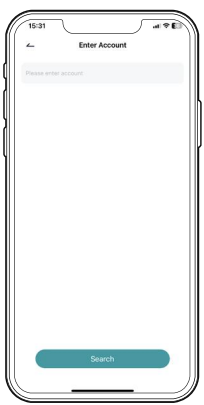
On the "My" page, tap Share

You have two ways to share: QR code and enter your account number

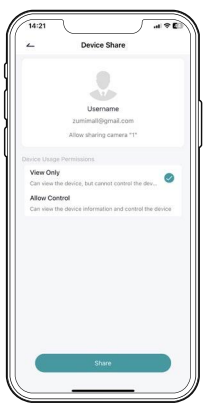


The person being shared clicks on the QR code on the "My" page

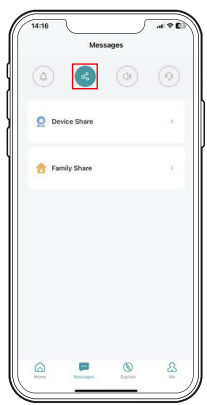
Scan this QR code



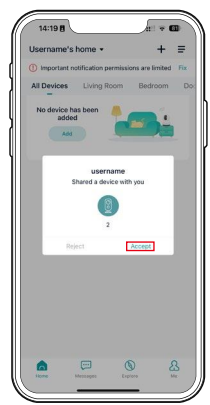
Or enter the account number of the person being shared



Customise the permissions of the person being shared



View Shared Records

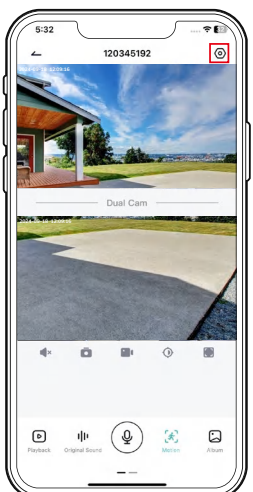


Accepting sharing requests

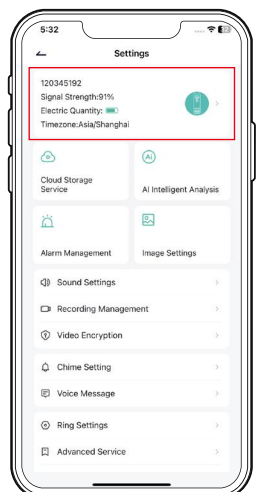
16. How to Find the SN Number?

If you have any other questions, please send us the SN number of your camera and describe the problem you have encountered. We will resolve it as soon as possible.

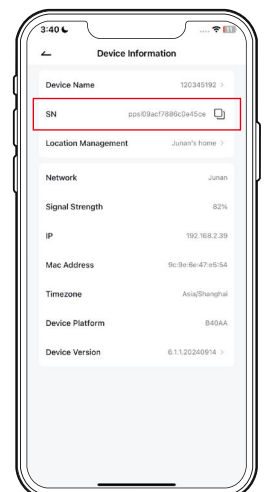
Email: Support@zumimall.com



Click Settings



Click Device Information



View SN

17. FAQ

17.1. Connection Issues

Q1: Camera is Not Powering On

A1: - Ensure the power switch is turned on.
- Charge the battery using a DC 5V/2A adapter. The charging indicator should illuminate red while charging and transition to blue when fully charged.

Q2: Failed to Connect to Wi-Fi During Initial Setup

A2: - Verify the correct Wi-Fi password and ensure you are using the 2.4GHz network.
- Move the camera closer to your router for a stronger signal.
- Set the Wi-Fi encryption to WPA2-PSK/WPA-PSK.
- Ensure SSID is within 31 characters and password within 64 characters.
- Check that DHCP is enabled on your router.
- Avoid special characters in the network name and password.
- Use the admin password if there are separate admin and guest networks.
- Ensure no excessive devices are connected to avoid IP address conflicts.
- Keep the camera at least 1 meter away from other wireless devices and metal objects to avoid interference.
- Reset the camera if needed by pressing the "Reset" button until you hear a "Boogu" sound, then reconnect.

Q3: How Can I Differentiate Between 2.4GHz and 5GHz Wi-Fi?

A3: ① Check Router Documentation: Consult the router's manual or contact support.
② Use a Dual-Band Router:
- Access your router settings via computer or phone.
- Log in and rename your Wi-Fi networks to clearly indicate 2.4GHz and 5GHz (e.g., "Network_2.4GHz" and "Network_5GHz"). Avoid merging the bands to clearly identify them.
- Connect to the 2.4GHz network on your phone, then connect your camera.

Q4: Why Does the Camera Still Not Connect to Wi-Fi After Correctly Selecting 2.4GHz and Entering the Password?

A4: - Ensure your camera and phone are on the same network.
- Verify that DHCP is enabled on your router.
- Confirm your network is 2.4GHz and that the Wi-Fi authentication method is set to WPA2-PSK or a similar method.
- Avoid special characters in the network name and password.
- Use the admin password for networks with both admin and guest options.
- Check Wi-Fi signal strength and remove the Micro SD Card if connection issues persist.
- Ensure there are no excessive devices causing IP conflicts.
- Keep the camera away from wireless devices and metal objects.
- Reset the camera if changing Wi-Fi networks.

17.2. Functionality Issues

Q5: Will the Camera Show Red Lights When Night Vision is Activated?

A5: The camera's infrared lamps emit dim red lights during night vision, but the image quality remains clear in low light conditions.

Q6: What is the Maximum Length of Recording Time?

A6: The recording time can be set in the app, with options ranging from 10 to 30 seconds.

Q7: Why Am I Not Receiving Push Notifications on My Phone?

A7:- Ensure "Receive Alert Notifications" is enabled in the app.
- Check your phone settings to allow notifications from the app.
- Ensure the app is running in the background (for Android users).

Q8: Why Can't I Hear Any Sounds from My Camera?
A8: - Ensure the sound icon is turned on for live audio.
- Enable the microphone and speaker feature in the sound settings, and set a suitable volume.

17.3. Device Setup Issues

Q9: Failed to Scan QR Code on the Phone (Battery is Fully Charged)
A9: - Remove the protective film from the camera lens.
- Clean the lens with a dry paper towel.
- Adjust the distance between your camera and phone for better focus.
- Scan the QR code under good lighting.
- If issues persist, contact Support.

Q10: How Far Should the Camera be Placed from the Router?
A10: The camera can connect up to 20 meters away in open areas. However, actual range may vary based on Wi-Fi strength and environmental factors. Place the camera closer to the router if the signal is weak.

Q11: Does My Phone Need to be Connected to the Same Wi-Fi as the Camera to View It?
A11: No, your phone does not need to be on the same Wi-Fi network. As long as the camera is connected to your home Wi-Fi, you can use WLAN or cellular data to view the camera.

ZUMIMALL®

Get Smarter about Your Home Security

FCC ID : 2A9CQ-P1

210-227387 Made in China