# TWINS[1]

# QUICK START GUIDE

# FIND THE FULL MANUAL IN YOUR OWN LANGUAGE ON OUR WEBSITE

**NL** Vind de handleiding in je eigen taal op onze website
**DE** Auf unserer Website findest du ein Handbuch in deiner Sprache
**IT** Cerca il manuale nella tua lingua sul nostro sito Web
**ES** En nuestro sitio web podrás encontrar el manual en tu idioma
**PT** Podes encontrar o manual no teu idioma no nosso site
**FR** Retrouve le mode d'emploi dans ta propre langue sur notre site web
**PL** Instrukcję w swoim języku znajdziesz na naszej stronie
**RO** Găsiţi manualul în limba dvs. pe website-ul nostru
**GR** Βρείτε το εγχειρίδιο στη γλώσσα σας στην τοποθεσία μας στο Web

**www.freshnrebel.com**

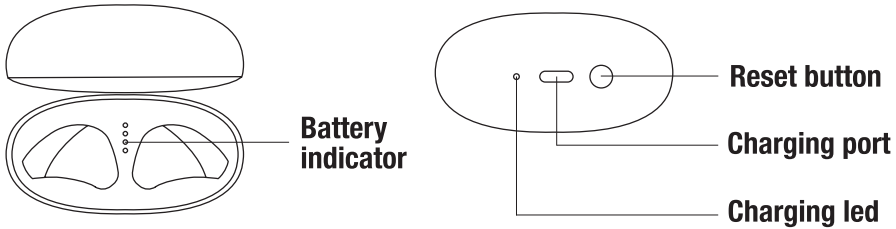
FRESH 'N REBEL

# WE ARE FRESH ‘N REBEL

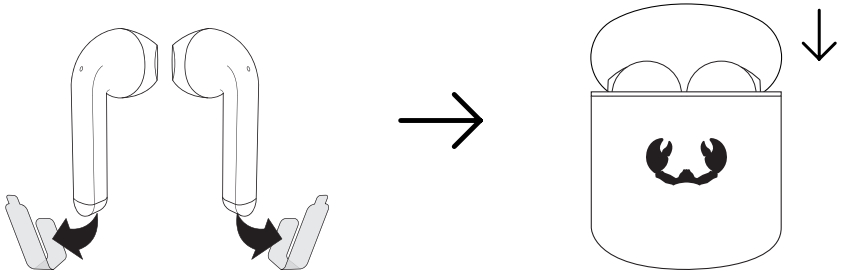
We share a genuine and never-ending love for music, fashion and colours, and are bold at heart. We create mobile must-haves that people want to be seen with and really complement someone’s style.

Fresh ‘n Rebel was born in Rotterdam and is still based in this creative and raw soul of the Netherlands. Our urban designs are made for those who dare to go for the unknown and want to surround themselves with good quality and the finest details as much as we do.

# LET'S GET STARTED




**ATTENTION:** Before getting started, remove the safety covers from the earbuds and place the earbuds back in the charging case.

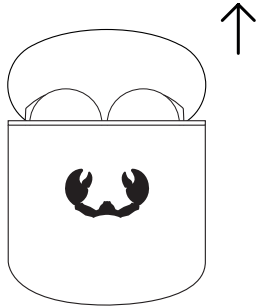


# FIRST TIME PAIRING

Open the charging case and take out the earbuds. They will automatically go into pairing mode. Select the Twins[1] in your Bluetooth menu to connect to your device.

Every next time you open the charging case, your Twins[1] will automatically turn on and connect to your phone within seconds. When you put the earbuds back and close the charging case, they will automatically disconnect and turn off.

A.



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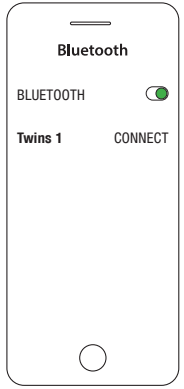
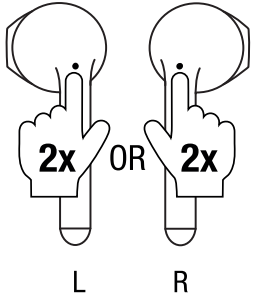
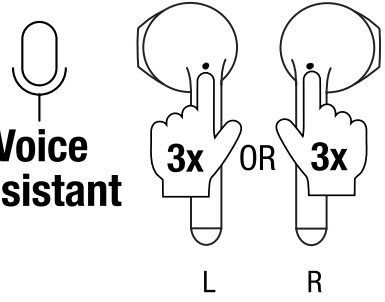


# TOUCH CONTROLS

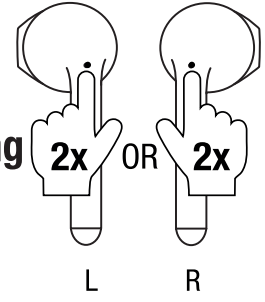
**Play/ pause**

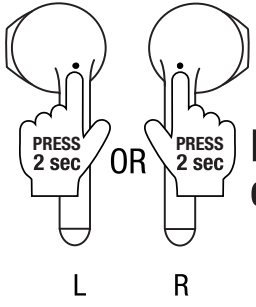



**Voice assistant**



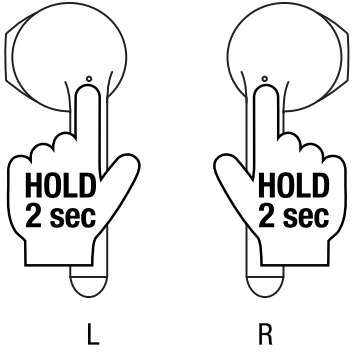

**Incoming call**



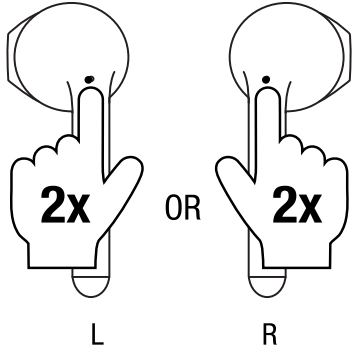

**Decline call**

**Previous song**




**Next song**

**Hang up call**



# LED BEHAVIOUR

**Earbuds**

- Blinking very slowly → Connected
- Blinking → Earbuds are reconnecting to each other
- Blinking very fast → Searching for connection

**Case (outside)**

- Blinking very slowly → Charging with cable
- Off → Not charging
- On → Fully charged

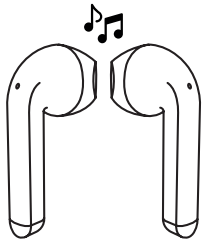
**Case (inside)**

- Battery indicator:

| | | |
|---|---|---|
| 1 LED | blinking | Case needs to be charged |
| 1 LED | 0-25% | Battery remaining in case |
| 2 LEDs | 25-50% | Battery remaining in case |
| 3 LEDs | 50-75% | Battery remaining in case |
| 4 LEDs | 75-100% | Battery remaining in case |

# FEATURES

**Playtime earbuds:**

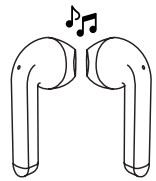


4 HOURS

**Recharging earbuds:**

1.5 HOURS

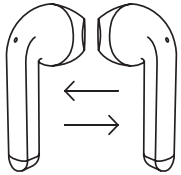
## Total playtime:



4 HOURS + 20 HOURS = 24 HOURS

At average use for music and phone calls at 50% volume.

## Double Master



Use the left and right earbuds separately or together.

# FAQ

**What is Double Master?**

- The Double Master functionality means that both earbuds have a built-in microphone, so you can use the earbuds individually (either the right or the left one) or both of them as a pair for stereo sound.
- Single Master means you can use only the right earbud individually or the right and left earbuds together. You can never use the left earbud separately from the right earbud.

**I can’t seem to get touch control to work, what should I do?**

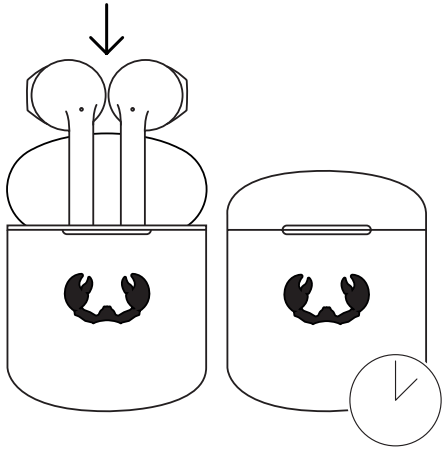
- Aim for the LED and try touching with a bit more force.

**My earbuds don’t turn off automatically when I put them back in the charging case, what can I do?**

- Is 1 LED blinking inside the charging case? Then the battery level of the case is too low to connect to the earbuds and automatically turns them off. Charge the case and the issue will be solved.

## One of my earbuds doesn't work anymore, what can I do?

- Put the earbuds back in the charging case, close the case and wait 10 seconds before trying again.



10 sec.

## How do I solve my connection issues?

- Place the earbuds back inside the charging case and leave the lid open.
- Hold the reset button for 5 seconds until the outside LED is blinking 3 times. Your Twins[1] will reset.

Hereby, Sitecom declares that this radio equipment is in compliance with Directive 2014/53/EU.
The full text of the EU declaration of conformity is available at the following internet address: www.freshnrebel.com
Operating frequency band: 2400 to 2480 MHz. Maximum radio-frequency power transmitted: 8 dBm / 6 mW

Sitecom verklaart hierbij dat dit radioapparaat voldoet aan de richtlijn 2014/53/EU.
De volledige tekst van de EG-verklaring van overeenstemming is beschikbaar op: www.freshnrebel.com
Gebruikte frequentieband: 2400 tot 2480 MHz. Maximaal uitgezonden radiofrequentievermogen: 8 dBm / 6 mW

Hiermit erklärt Sitecom, dass der Funkanlagentyp der Richtlinie 2014/53/EU entspricht.
Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: www.freshnrebel.com
Betriebsfrequenzband: 2400 bis 2480 MHz. Maximale übertragene HF-Leistung: 8 dBm / 6 mW

Sitecom dichiara che questa apparecchiatura radio è conforme alla Direttiva 2014/53/UE.
Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: www.freshnrebel.com
Banda di frequenza di funzionamento: da 2400 a 2480 MHz. Potenza massima delle frequenze radio trasmesse: 8 dBm / 6 mW

Por la presente, Sitecom declara que este equipo de radio cumple con la normativa europea 2014/53/EU.
El texto completo de la declaración UE de conformidad está disponible en la siguiente dirección de internet: www.freshnrebel.com
Banda de frecuencia de funcionamiento: 2400 a 2480 MHz. Potencia de radiofrecuencia máxima transmitida: 8 dBm / 6 mW

A Sitecom vem por este meio declarar que este equipamento de rádio cumpre o disposto na Diretiva 2014/53/UE.
A versão integral da declaração de conformidade da UE está disponível na internet no seguinte endereço: www.freshnrebel.com
Banda de frequência de funcionamento: 2400 a 2480 MHz. Potência de radiofrequência máxima transmitida: 8 dBm / 6 mW

Sitecom déclare par la présente que cet équipement radioélectrique est en conformité avec la Directive 2014/53/UE.
Le texte intégral de la déclaration de conformité de l'UE est disponible à l'adresse internet suivante : www.freshnrebel.com
Bande de fréquences opérationnelle : 2400 à 2480 MHz. Puissance fréquence radio maximale transmise : 8 dBm / 6 mW

Firma Sitecom niniejszym oświadcza, że urządzenie radiowe spełnia wymagania dyrektywy 2014/53/UE.
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Pasmo częstotliwości pracy: 2400 do 2480 MHz. Maksymalna moc nadawanego sygnału radiowego: 8 dBm / 6 mW

Prin prezenta, Sitecom declară că acest echipament radio este în conformitate cu prevederile Directivei 53/2014 UE.
Textul complet al declarației de conformitate UE este disponibil la următoarea adresă de internet: www.freshnrebel.com.
Bandă de frecvenţă de funcţionare: 2400 - 2480 MHz. Putere maximă de frecvenţă radio transmisă: 8 dBm / 6 mW

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Το πλήρες κείμενο της δήλωσης συμμόρφωσης για την ΕΕ διατίθεται στην ακόλουθη διεύθυνση Internet: www.freshnrebel.com
Ζώνη συχνοτήτων λειτουργίας: 2400 έως 2480 MHz. Μέγιστη ισχύς μετάδοσης ραδιοσυχνοτήτων: 8 dBm / 6 mW

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