
WARRANTY

TWO-YEAR LIMITED MANUFACTURER'S WARRANTY

This Warranty, provided by Hisense U.S.A. Corporation (hereinafter "Hisense") covers Portable Air Conditioners (hereinafter "Product") in the United States of America, Puerto Rico, Guam and the U.S. Virgin Islands only, excluding any third party provided accessories and/or add-on's purchased separately; This warranty shall apply solely when this Product is purchased, stored, transported, handled, operated and maintained according to the Hisense provided instructions attached to or furnished with the Product. Hisense will, in its sole determination, repair or refund units deemed defective solely for materials or workmanship, at Hisense's discretion, for a limited warranty period of:

FOR 8K BTU and 10K BTU Air Conditioners:

Two (2) years for Parts and Labor, on Product from the date of purchase (requires purchase receipt) for the original buyer only.

FOR 12K BTU and 14K BTU Air Conditioners:

Two (2) years for Parts and Labor, in-home, on Product from the date of purchase (requires purchase receipt) for the original buyer only, and Three (3) years Parts on the compressor only* from the date of purchase (requires proof of purchase) for the original buyer only.

(*Does not include the evaporator, condenser, drier, connecting tubing – and all other parts, which are excluded from this warranty)

Commercial and/or Rental use of this Product is not covered under this warranty.

WHAT IS NOT COVERED:

1. Any non-Hisense parts, including any third party provided accessories and/or add-on's;
2. Service repairs to correct the installation of the Product, instruction on how to use the Product, replacement of home fuses or resetting circuit breakers, replacing or correcting home wiring.
3. Service repairs related to use for other than normal, single family household use.
4. Damages of any kind resulting from accidents, alterations, misuse, abuse, fire, floods, acts of God, improper usage, installation not in accordance with electrical or plumbing codes, or use of products/accessories not approved by Hisense in writing.
5. Service repair outside of the United States, the Virgin Islands, Guam and Puerto Rico.
6. Service or support for units resulting from unauthorized modifications made to the Product.
7. Pickup and delivery. This product is designed for repair or replacement only.
8. Packaging for the product.
9. Damages caused by services performed by owner, service companies not authorized by Hisense in writing, the use of parts other than genuine Hisense parts, or parts obtained from entities other than Hisense authorized service companies.

Obligations for service and parts under this warranty must be performed by Hisense or a Hisense authorized service company. Product features or specification as described or illustrated are subject to change without notice.

DISCLAIMER OF IMPLIED WARRANTIES: LIMITATION OF REMEDIES

Exclusions and Limitations: This Warranty covers manufacturing defects in materials and workmanship encountered in the normal, noncommercial use of the Product, and does not cover consumer instruction, delivery, installation, set-up, adjustments, cosmetic damage or damage due to acts of nature, accident, misuse, abuse, negligence, commercial use or modification of or to any part of the Product. This Warranty applies to the original consumer only and does not cover Products sold to consumers in used, "AS IS" or "WITH ALL PROBLEMS" condition, or consumables (e.g., fuses, batteries, bulbs etc.); This Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. Damage occurring to any Product returned for service that is caused by environmental hazards, improper or unsecure packaging or shipping by the original consumer purchaser is excluded from coverage under this Warranty. This Warranty is valid only in the United States, the U.S. Virgin Islands, Guam, and Puerto Rico, and only applies to Products purchased and serviced in those regions. Warranty will be voided if attempts of repair are performed by the consumer or any third parties that are NOT authorized by Hisense in writing.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON HISENSE. THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY WITH RESPECT TO THE PRODUCT AND HISENSE IS THE EXCLUSIVE WARRANTY PROVIDER FOR THE PRODUCT. REPAIR OR REFUND, AT HISENSE'S SOLE DISCRETION, IS THE EXCLUSIVE REMEDY OF THE CONSUMER. HISENSE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST HISENSE SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY HISENSE. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE UNDER ANY CIRCUMSTANCES. PROOF OF PURCHASE SHALL BE REQUIRED FOR ALL WARRANTY CLAIMS.

If you need assistance, first see the "Troubleshooting" section of your instruction manual; After checking "Troubleshooting," additional help can be found by calling:

Hisense-USA: 1-877-465-3566 (English & Spanish, Monday–Friday 9 a.m. to 6 p.m. EST)

Keep this Warranty page and your sales receipts together for future reference. You must provide proof of purchase for warranty service.

Write down the following information about your appliance to better help you obtain assistance or service if you should ever need it. You will need to know your complete model and serial number. You can find this information on the model and serial number label located on the Product.

Store name: _____ Model number: _____
Address: _____ Serial number: _____
Phone number: _____ Purchase date: _____

USER GUIDE SUPPORT PAGE ASSISTANCE OR SERVICE

Before calling for assistance or service, please check the troubleshooting section of your user manual. It may save you the cost of a service call. If you still need help, follow the instructions below. When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request. If you need to order replacement parts, we recommend that you use only factory-specified replacement parts. Factory-specified replacement parts will fit right and work right because they are made with the same precision used to build every new

The Hisense Call Center can provide assistance with:

- Features and specifications on our appliances
- Installation information
- Use and maintenance procedures
- Repair parts sales
- Referrals to service companies.
- Designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States and US territories.

For further assistance

If you need further assistance, you can write with any questions or concerns to:

Hisense USA Corp.

Customer Service

PO Box 3289

Suwanee, GA 30024

USA

Please include a daytime phone number in your correspondence.