

# Warm Tips

If your NVR hardware version is any of the following:

**RLN8-410:** **N2MB02/H3MB18/N3MB01**

**RLN16-410:** **H3MB18**

You need to upgrade your NVR to the latest firmware on the Reolink official website for better preview performance. For detailed instructions, please visit the link below or scan the QR code

<https://support.reolink.com/hc/en-us/articles/360008743073>



If your NVR hardware version is **N6MB01** or **N7MB01**, you could choose to keep the current version.

**NOTE:** Due to the special splicing technology of Reolink Duo 2 PoE/WiFi, the NVR (expect the N6MB01 and N7MB01 versions) can only support up to 6MP resolution when previewing the camera in single-screen mode. So if you get a black screen, please set the resolution to 6MP to preview normally.

If you have any questions, please contact the Reolink support:  
<https://support.reolink.com>