

Wi-Fi Extender

**User Manual** 



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## **Applicable Models**

This manual is applicable to the model: DS-3WRE3N

### **Symbol Conventions**

The symbols that may be found in this document are defined as follows.

Symbol	Description
☐i Note	Provides additional information to emphasize or supplement important points of the main text.
<u></u> Caution	Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
<b>⚠</b> Danger	Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.

## **Safety Instructions**

- Do not use the device in a place where wireless devices are not allowed.
- Clean only with dry cloth.
- Do not block any ventilation openings, such as newspapers, table-cloth, curtains.
- To avoid electrical shocks, do not insert any object into the ventilation openings.
- Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus that produce heat.
- Unplug this device during lightning storms or when unused for long periods of time.
- The mains plug is used as the disconnect device, which shall remain readily operable.
- Operating environment: Temperature: 0°C 40°C (32°F 104°F); Humidity: (10% 90%) RH, non-condensing; Storage environment: Temperature: -40°C 70°C (-40°F 158°F); Humidity: (5% 90%) RH, non-condensing.
- Warning: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing.
- Warning: To reduce the risk of electric shock, do not remove cover as there are no userserviceable parts inside. Refer servicing to qualified personnel.

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# Chapter 1 Quick Setup

#### This chapter introduces how to:

- Extend Your Wi-Fi Network through Web UI (Recommended)
- Extend Your Wi-Fi Network through WPS button

# 1.1 Extend Your Wi-Fi Network through Web UI (Recommended)



- A desktop computer can connect to the Wi-Fi network only when it is installed with a wireless adapter.
- The following describes the configuration steps using a smartphone.
- Step 1 Plug the extender into a power outlet near the Wi-Fi router. Wait until the indicator blinks red.
- Step 2 Connect your smartphone to the extender's Wi-Fi network, which is **HIKVISION\_EA90** in this example.

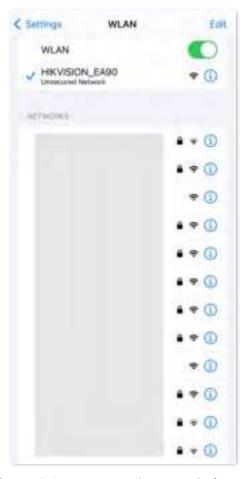


Figure 1-1 Connect to the extender's Wi-Fi

After connecting to the extender's Wi-Fi network, you will be redirected to the quick setup page.



If you cannot log in to the web UI of the extender, try the following solutions:

- For Wi-Fi-enabled devices, such as a smartphone: ensure that your smartphone has connected to the extender's Wi-Fi network named HIKVISION\_XXXX, and the Mobile Data (if any) function is disabled. Then manually start a web browser on your smartphone, and visit hikrepeater.net in the address bar.
- For wired devices, such as a computer: ensure that your computer has connected to the
  extender's Wi-Fi network named HIKVISION\_XXXX, and your computer has set to Obtain an IP
  address automatically and Obtain DNS server address automatically.
- Replace a web browser.
- Reset the extender, and try again.

Step 3 Create a login password for security (recommended) and tap **Next**.



Figure 1-2 Create your login password

Step 4 Select the Wi-Fi network you want to extend, which is **Hikvision123** in this example.



Figure 1-3 Select the Wi-Fi network



If the extender cannot find the Wi-Fi network of your router. Try the following solutions:

- Ensure that the Wi-Fi network of your router is enabled and can be detected by your Wi-Fi-enabled devices. Tap **Rescan**, and wait a moment.
- Change the channel of your router, and try again.
- Change the encryption type of the router to **WPA-PSK** or **WPA2-PSK**, and try again.

Step 5 Enter the password of the Wi-Fi network you want to extend, change the SSID as required, and tap **Extend**.



Figure 1-4 Wi-Fi password settings



Configuration of the extender SSID is a tradeoff between better roaming experience and convenient management. Therefore, modify it as required.

- If you keep it identical to your existing Wi-Fi network name, you may enjoy a better roaming experience when moving around, but may have troubles when logging in to the web UI for management since your management device may stay connected to your existing Wi-Fi network other than your extender.
- If you set it differently from your existing Wi-Fi network name, you can log in to the web UI
  conveniently so long as your management device is connected to your extender's SSID, but the
  roaming experience may be affected.

Step 6 Wait until the indicator turns green or orange. Then, relocate the extender following the onscreen tips for optimal connection quality.



For better performance:

- Place the extender within the range of your existing Wi-Fi network.
- Place the extender in a spacious position without obstacles.
- Keep the extender away from electronics with strong interference, such as microwave ovens, Bluetooth devices, and refrigerators.
- Adjust the antennas of the extender upward and vertical to the ground.

Connect your Wi-Fi-enabled devices to the extended network to access the internet.

- **SSID of the extended network:** The SSID you set, or the router's SSID with a suffix **\_EXT**.
- Wi-Fi password of the extended network: The same as that of the router.



If you want to change the extender's SSID and Wi-Fi password later, refer to <a href="Change Wi-Fi name">Change Wi-Fi name</a> and Wi-Fi password.

## 1.7 Extend Your Wi-Fi Network through WPS button



You can use this method if your router has a WPS button. Otherwise, use <u>Extend your Wi-Fi</u> network using web UI.

Step 1 Plug the extender into a power outlet. Wait until the indicator blinks red.

Sten 2 Press the WPS button on the Wi-Fi router to enable its WPS function.

Step 3 Within 2 minutes, press the WPS button (1-3s) on the extender.

The indicator lights solid red for 3 seconds, then blinking red quickly. When the indicator lights solid green, the setup is successful.



If the indicator is off, use Extend your Wi-Fi network using web UI.

Step 4 When the extender extends your existing Wi-Fi network successfully, plug the extender into an outlet halfway between the router and the Wi-Fi dead zone. The location you choose must be within the range of your existing Wi-Fi network.

Step 5 Check the indicator to see whether the extender is at a proper position.

- Solid green: Extended with good connection quality
- Solid orange: Extended with poor connection quality



For better performance:

- Place the extender within the range of your existing Wi-Fi network.
- Place the extender in a spacious position without obstacles.
- Keep the extender away from electronics with strong interference, such as microwave ovens,
   Bluetooth devices, and refrigerators.
- Adjust the antennas upward and vertical to the ground.

You can connect your Wi-Fi-enabled devices to the extended network to access the internet.

- SSID of the extended network: The SSID you set, or the router's SSID with a suffix \_EXT.
- Wi-Fi password of the extended network: The same as the router.



If you want to change the extender's SSID and Wi-Fi password later, refer to <a href="Change Wi-Fi name">Change Wi-Fi name</a> and Wi-Fi password.

# Chapter 2 Status



A computer installed with a wireless adapter is recommended for management of your extender.

This chapter introduces how to:

- View Internet Connection Status
- View Online Devices
- Block/Unblock Unknown Devices

To access the configuration page, <u>log in to the web UI of the extender</u>, and click **Status**.



Figure 2-1 Internet status

## 2.1 View Internet Connection Status

The internet connection status between the extender and the existing Wi-Fi router is shown below:

Internet connection status	Description
•))) 85%	Extended successfully on 2.4 GHz band. The signal strength is indicated by percentage.
->	Failed to extend.

# 2.2 View Online Devices

In this section, you can see the number of clients connected to the extender. Click **Online Device(s)** to view the detailed information about online devices, including **Device Name**, **MAC Address**, and so on.



Figure 2-2 Online device

## 2.3 Blocklist

#### Block Unknown Devices

Step 1 Log in to the web UI of the extender.

Step 2 Navigate to Status > Online Device(s).

Step 3 Click **Block** to block unauthorized or unknown devices.



Figure 2-3 Block device

Devices in the blocklist cannot connect to the extender's Wi-Fi network. Navigate to **Status** > **Blocklist** to view the blocked devices.

#### **Unblock Devices**

Step 1 Log in to the web UI of the extender.

Step 2 Navigate to Status > Blocklist.

Step 3 Click Unblock to remove the blocked device from the blocklist.



Figure 2-4 Unblock device

Devices removed from the **Blocklist** can connect to the extender again.

# Chapter 3 Re-extend the Extender

If you need to use the extender at another place, or if the wireless information (including Wi-Fi name, Wi-Fi password) of your existing router is changed, you can re-extend your extender.

Step 1 Log in to the web UI of the extender, and navigate to Re-extend.



The extender supports to re-extend the 2.4 GHz Wi-Fi network.



Figure 3-1 Re-extend the extender

Step 2 Select the Wi-Fi network you want to re-extend.

1) Select the SSID from the list.



If the Wi-Fi network you want to extend is not on the list, try the following solutions:

- Click C .
- Ensure that your existing Wi-Fi network is not hidden.
- Change the encryption type of the router to WPA-PSK or WPA2-PSK, and try again.
  - 2) Enter the Wi-Fi password of the Wi-Fi network.
  - 3) Change the SSID (optional).



The default SSID of the extended Wi-Fi network is your existing Wi-Fi network's SSID with a suffix **\_EXT**.

4) Click Next.



Figure 3-2 Re-extend the extender

Step 2 Wait until the indicator lights green or orange, and the following page appears.

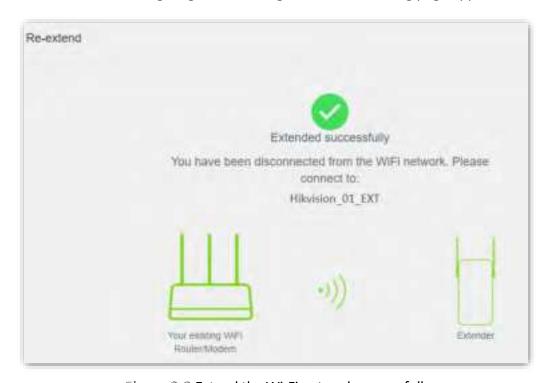


Figure 3-3 Extend the Wi-Fi network successfully

Step 4 Plug the extender into an outlet halfway between the router and the Wi-Fi dead zone. The location you choose must be within the range of your existing Wi-Fi network. Check the indicator to see whether the extender is in a proper position.

- Solid green: Extended with good connection quality
- Solid orange: Extended with poor connection quality. Move the extender closer to the Wi-Fi router



- For better performance, keep the extender away from products with strong interference, such as microwaves, Bluetooth devices, and refrigerators.
- Place the extender at a spacious position without obstacles.

You can connect your Wi-Fi-enabled devices to the re-extended Wi-Fi network using the SSIDs you set or the existing Wi-Fi name with a suffix **\_EXT**.

# Chapter 4 Wi-Fi Settings

This chapter introduces how to:

- Change Wi-Fi Name and Wi-Fi Password
- Hide the Extender's Wi-Fi Network
- Connect to the Hidden Wi-Fi Network

This module allows you to change the extender's Wi-Fi name and Wi-Fi password, or to hide the extender's Wi-Fi name.

To access the page, log in to the web UI of the extender, and navigate to WiFi Settings.



Figure 4-1 Wi-Fi settings

Table 4-1 Parameter description

Parameter	Description
SSID	Specifies the wireless network name of the extender.
WiFi Password	Password used for wireless network connection. You are recommended to use the combination of digits, letters and special characters for higher security.
Hide WiFi	With this function enabled, wireless clients cannot detect the corresponding SSID, and you need to manually enter the SSID on the wireless client to access the wireless network. By default, this function is disabled.
No password	It indicates that a wireless network is not encrypted and any clients can access the network without a password. This option is not recommended as it leads to low network security.

# 4.1 Change Wi-Fi Name and Wi-Fi Password

Step 1 Log in to the web UI of the extender.

Step 2 Navigate to WiFi Settings.

Step 3 Change the SSID and WiFi Password of 2.4 GHz and 5 GHz networks as required.

Step 4 Click Save.



To access the internet on the Wi-Fi-enabled devices, you need to connect to the new SSID using the Wi-Fi password you set.

#### 4.2 Hide the Extender's Wi-Fi Network

The extender supports hiding its Wi-Fi network so that wireless devices cannot scan it, thus improving the security of the extender's Wi-Fi network.

Step 1 Log in to the web UI of the extender.

Step 2 Navigate to WiFi Settings.

Step 3 Tick Hide WiFi corresponding to the Wi-Fi network, and click Save.



Figure 4-2 Hide the extender's Wi-Fi network

After configurations, the extender disconnects all clients connected to it.

#### 4.3 Connect to the Hidden Wi-Fi Network

To connect to the extender's Wi-Fi network again, you need to manually enter its SSID and Wi-Fi password on your Wi-Fi-enabled devices.

Assume that the relevant parameters as follows:

Wi-Fi name: Alice

Security: WPA2-PSK (Recommended)

Wi-Fi password: UmXmL9UK

Procedure: (An iOS phone is used for illustration).

Step 1 Tap **Settings** on the homepage of your smartphone.

Step 2 Tap WLAN, and enable WLAN.

Step 3 Scroll down to the bottom of the WLAN page, and tap Others...

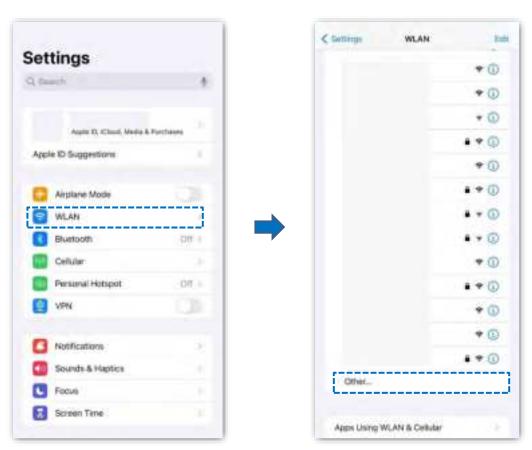


Figure 4-3 Connect to the hidden Wi-Fi network

Step 4 Enter the network Name, which is Alice in this example.

Step 5 Set the **Security** mode, which is **WPA2/WPA3** in this example.

Step 6 Enter the <code>Password</code>, which is <code>UmXmL9UK</code> in this example.

Step 7 Tap Join.



Figure 4-4 Connect to the hidden Wi-Fi network

Wait until your smartphone connects to the extender's Wi-Fi network, then you can access the internet.

# **Chapter 5 Administration**

This chapter introduces how to:

- Set Login Password
- Reboot the Extender
- Reset the Extender
- Export Syslog
- Upgrade Firmware

This module allows you to set a login password, reboot or reset the extender, export system logs, and upgrade the extender.



Figure 5-1 Administration

# 5.1 Set Login Password

To ensure network security, a complicated login password is recommended. A login password consisting of more types of characters, such as uppercase letters, lowercase letters, and special characters, has better security.

Step 1 Log in to the web UI of the extender.

Step 2 Navigate to Administration.

Step 3 In the **Old Password** text box, enter the current login password of the extender.

Step 4 In the **New Password** text box, set a new login password.

Step 5 In the **Confirm** text box, repeat the new login password.

Step 6 Click Save at the bottom of the page.



Figure 5-2 Set login password

The system logs you out automatically. Enter the new password to log in to the web UI of the extender.

## 5.2 Reboot the Extender

You are recommended to reboot the extender when the configured parameters do not take effect, or the extender does not work properly.

Step 1 Log in to the web UI of the extender.

Step 2 Navigate to Administration.

Step 3 Click Reboot.

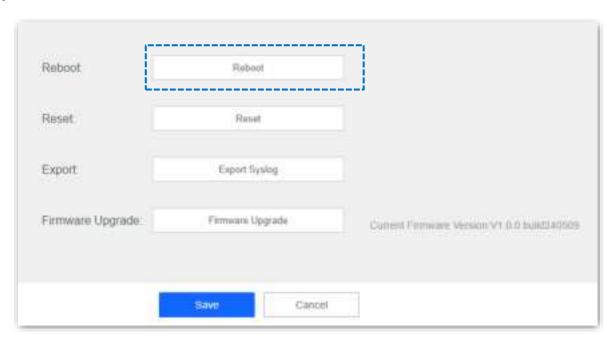


Figure 5-3 Reboot the extender

Step 4 Click **Reboot** on the pop-up window.

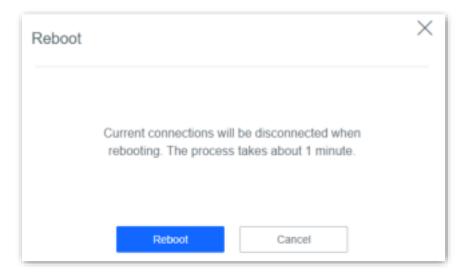


Figure 5-4 Reboot the extender

Wait a moment until the progress bar is completed.

#### 5.3 Reset the Extender

You are recommended to reset the extender if you forgot your login password, or you cannot locate the problem that interrupts your extender's Wi-Fi network service.



Resetting the extender clears all configurations. You need to configure the extender again.

## Reset the Extender through Reset Button

With your extender powered on, press the reset button using a paper clip. Release it when the indicator lights red. The extender is restored to the factory settings.

## Reset the Extender through Web UI

Step 1 Log in to the web UI of the extender, and navigate to Administration.

#### Step 2 Click Reset.

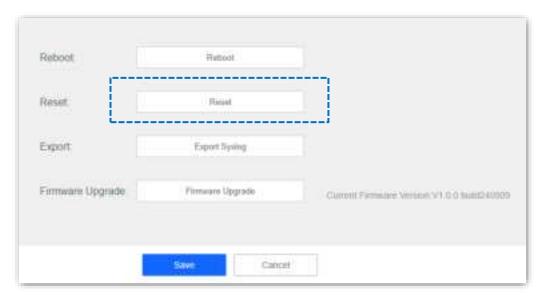


Figure 5-5 Reset the extender through web UI

Step 3 Enter and confirm the login password, and then click **OK**.

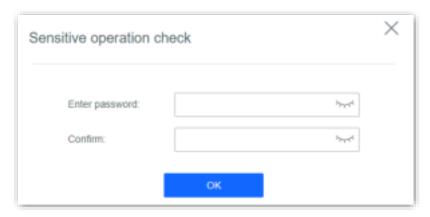


Figure 5-6 Reset the extender through web UI

Wait a moment until the progress bar is completed. You need to reconfigure the extender.

# 5.4 Export Syslog

System log is used to record events happened when the extender works. You can export the system log as required.

To access the configuration page, <u>log in to the web UI of the extender</u>, navigate to **Administration**, and click **Export Syslog** to export system logs.

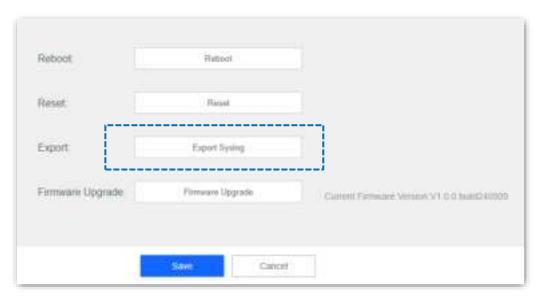


Figure 5-7 Export syslog

# 5.5 Upgrade Firmware



- To enable your extender to upgrade successfully, ensure that the firmware used to upgrade is applicable to the extender.
- During upgrade, do not power off the extender.

Step 1 Go to <a href="www.hikvision.com">www.hikvision.com</a>, download the latest firmware package to your local computer, and unzip the package.



Generally, the file format of a firmware is .bin.

Step 2 Log in to the web UI of the extender, and navigate to **Administration**.

Step 3 Click Firmware Upgrade and choose the firmware file you have unzipped.

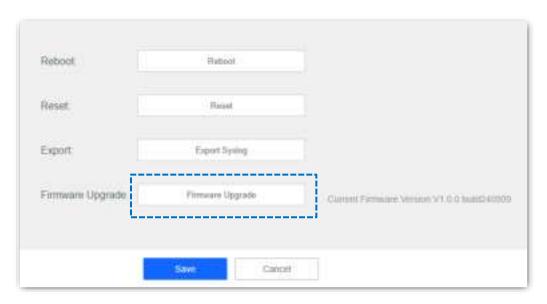


Figure 5-8 Upgrade firmware

Step 4 Enter and confirm the login password, and click OK.

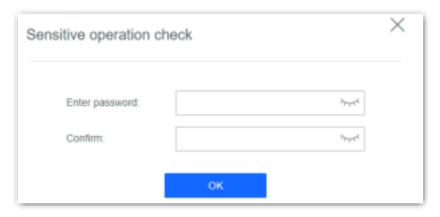


Figure 5-9 Upgrade firmware

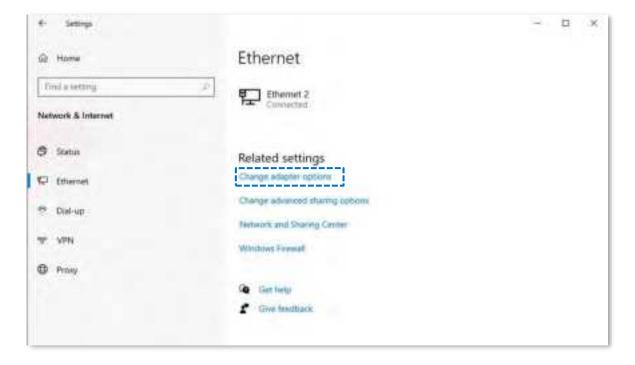
Wait until the progress bar is completed. Log in to the web UI of the extender, navigate to **Administration** and verify if the **Current Firmware Version** is the one you select to upgrade.

# Configure the Computer to Obtain an IPv4/IPv6 Address Automatically (Example: Windows 10)

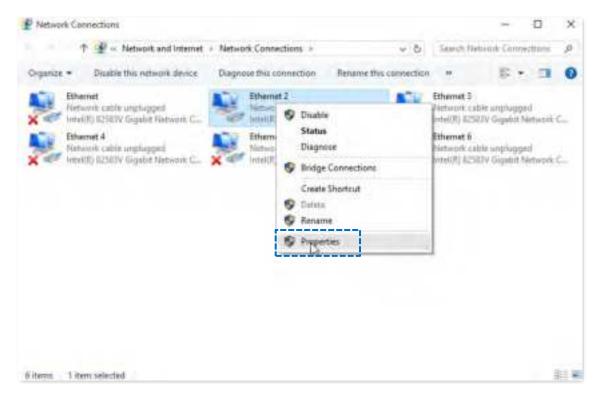
Step 1 Click p in the bottom right corner of the desktop and choose Network & Internet settings.

Network & Internet settings

Step 2 Click Change adapter options.



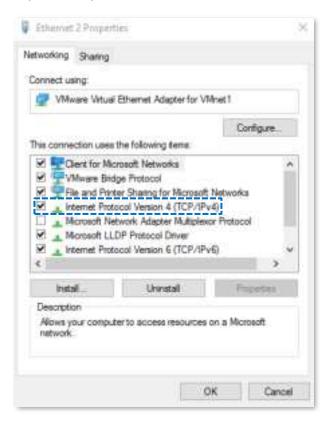
Step 3 Right click on the connection which is being connected, and then click **Properties**.



Step 4 Double-click Internet Protocol Version 4 (TCP/IPv4).



If you want to configure the computer to allow it obtain an IPv6 address automatically, choose Internet Protocol Version 6 (TCP/IPv6).



Step 5 Select Obtain an IP address automatically and Obtain DNS server address automatically, and click OK.



Step 6 Click OK in the Ethernet Properties window

