

TOWER®

over 100 YEARS of quality

T132002

TSM16 Multifunction 16-in-1 Steam Mop



3 | YEAR
GUARANTEE



GREAT BRITISH
DESIGN SINCE 1912

SAFETY AND INSTRUCTION MANUAL
PLEASE READ CAREFULLY

*Subject to registering your Extended Guarantee online at www.towerhousewares.co.uk.



Towerbrand

GREAT BRITISH DESIGN, INNOVATION
AND EXCELLENCE SINCE 1912

Since the turn of the 20th century, Tower has been designing, developing and manufacturing housewares and small appliances used by millions of households throughout the UK and beyond. During the 1960s, the rise in popularity of pressure cooking saw Tower become the UK's largest producer of pressure cookers, right through into the late 1980s. In recent years the Tower brand has been reborn with an exciting and varied range of housewares and electrical appliances that have quickly reinstated the brand's richly deserved status as a household name.

TOWER

Visit

www.towerhousewares.co.uk

for more fantastic products.

Thank you for purchasing this appliance from the Tower range.

Please read this manual carefully **BEFORE** using the appliance for your own safety.

It has been designed to provide many years of trouble-free use.

There are many benefits to using a Tower Steam Mop:

- Multi-function steam mop complete with a range of accessories for thorough and versatile cleaning
- Powerful 1500W let you quickly and easily work through a variety of cleaning tasks
- 400ml water tank with large viewing window reduces the need for refills
- 30-second heat-up time provides quick and efficient cleaning
- Triangle shaped swivel head provides added convenience when cleaning.

Contents:

1. **Specifications**
Components and structure
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9. **Cleaning & Care**
10. **Wiring Safety**
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See back page for Customer Service Information.

Call us first, we can help.

With advice, spares and returns.

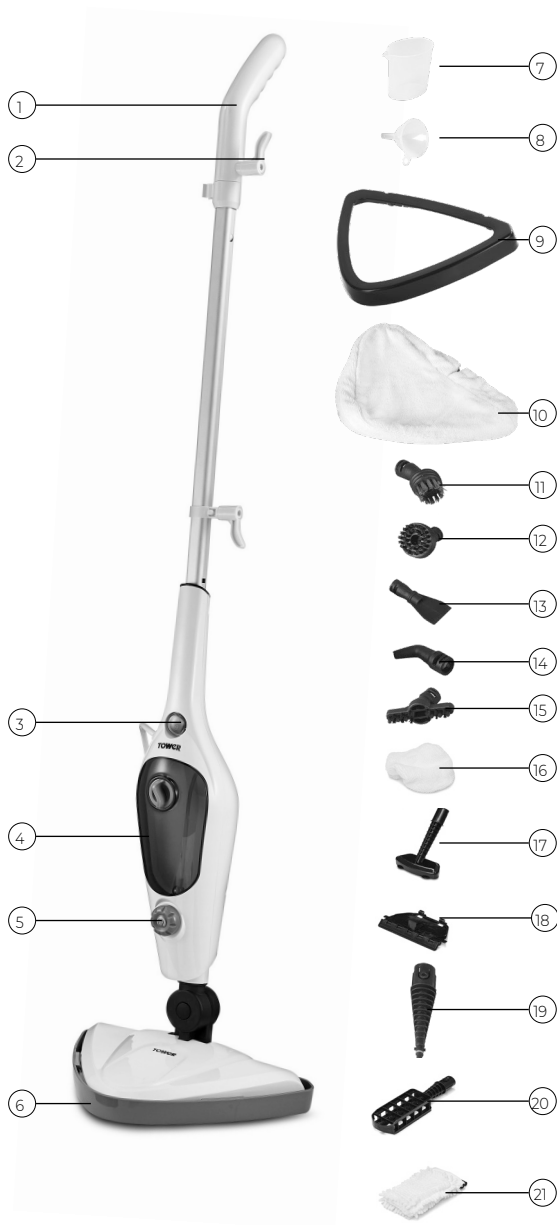
Visit our website: **Call: +44 (0)333 220 6066**
towerhousewares.co.uk (8.30am to 6.00pm Monday-Friday)

1 - Specifications:

This box contains:
Instruction Manual
Steam Mop

Structure of your appliance:

1. Handle
2. Cord hooks
3. Power switch
4. Water tank cover
5. Variable steam control
6. Triangle mop head
7. Cup
8. Funnel
9. Carpet Glider
10. Microfibre Cloth x2
11. Metal Brush
12. Nylon Brush
13. Scraper
14. Angled nozzle
15. Brush Tool
16. Microfiber Cloth For Fabric Steamer
17. Steamer Shelf
18. Squeegee Attachment
19. Cone Steam Nozzle
20. Blind Cleaning Tool
21. Microfiber Coral Cloth For Blind Cleaning Tool



2 - Technical Data:

Description:	TSM16 Multifunction 16-in-1 Steam Mop
Model:	T132002
Rated Voltage:	220V-240V ~50/60Hz
Power Consumption:	1500 Watts
Water Capacity:	400ml
Waterproof Level:	IPX4

Documentation

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU	Electromagnetic Compatibility Directive.
2014/35/EU	Low Voltage Directive.
2011/65/EU	Restriction of Hazardous Substances Directive.
2009/125/EC	Eco-Design of Energy Related Products.

RK Wholesale LTD Quality Assurance, United Kingdom.

Should you encounter problems or require a replacement part, contact the Tower Customer Support Team: **+44 (0) 333 220 6066**.

Some spare parts may be ordered from the Tower website.
Your warranty becomes void should you decide to use non Tower spare parts.
Spare parts can be purchased from **www.towerhousewares.co.uk**

Guarantee for spare parts:

The spares and accessories are guaranteed for 1 year from date of purchase.
The main body and housing are guaranteed for the extended free warranty subject to registration.
If any defect arises due to faulty materials or workmanship, the faulty products must be returned to the place of purchase within 12 months from the date of purchase.
Refund or replacement is at the discretion of the retailer.

3 - Important Safety Information:

Please read these notes carefully BEFORE using your Tower appliance

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- Please ensure that the appliance is used on a stable, level, and heat resistant surface.
- DO NOT immerse cords, plugs or any part of the appliance in water or any other liquid.
- DO NOT leave the appliance unattended while it is operating.
- Close supervision is necessary when any appliance is used by or near children or pets.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer or its service agent or a similarly qualified person.
- DO NOT let the cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- The use of accessory attachments is not recommended by the appliance manufacturer apart from those supplied with this product. DO NOT use extension cords with the appliance.



HIGH VOLTAGE



HOT SURFACE

- DO NOT pull the plug out by the cord as this may damage the plug and/or the cable.
- DO NOT use this product for anything other than its intended use.
- This appliance is for household use only.
- DO NOT carry the appliance by the power cord.
- DO NOT use the appliance outdoors.
- Never direct steam towards people, animals or plants.
- DO NOT handle the plug or the steam mop with wet hands or operate without shoes.
- DO NOT insert any objects into openings in the unit and DO NOT use with any opening blocked including the steam output.
- DO NOT use the mop head without floor cloth or without water in the water tank.
- Use extra caution when using on stairs as the cable can become a trip hazard.
- DO NOT use hot water or chemicals in the water tank.
- The liquid or steam should not be directed towards electrical equipment.
- Stop using the steam mop if water leakage is observed, and contact a qualified electrician to test and repair the unit.
- DO NOT use the steam mop in enclosed spaces that are filled with flammable, or explosive or toxic vapours.
- DO NOT use on heat sensitive materials e.g., leather or waxed flooring.
- DO NOT use for space heating purposes.
- DO NOT touch hot surfaces with the cable or the product and allow to cool before assembly or disassembly occurs.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team:
+44 (0) 333 220 6066

4 - Before First Use

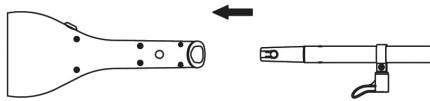
Read all instructions and safety information carefully before first use. Please retain this information for future reference.

1. Remove the parts from the packaging.
2. Assemble as instructed in the assembly page.
3. Your appliance is now ready for normal use.
4. Dispose of the packaging in a responsible manner.

5 - Assembly of Your Appliance

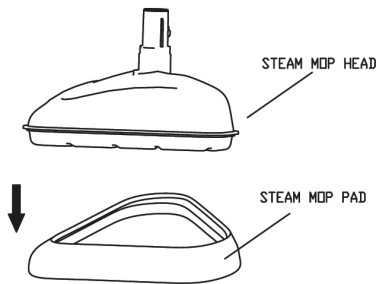
Handle sections assembly:

1. Push the tube into the body ensuring the locking spring assembly has locked.
2. To disassemble: Push the button and pull the tube out firmly. (See below)



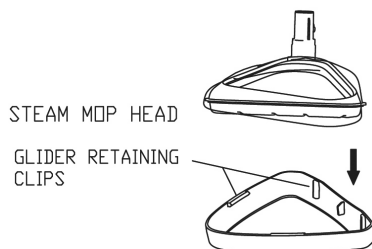
Pad assembly:

1. Fit the pad onto the base and pull the draw string to secure. (See below)



Carpet glider assembly:

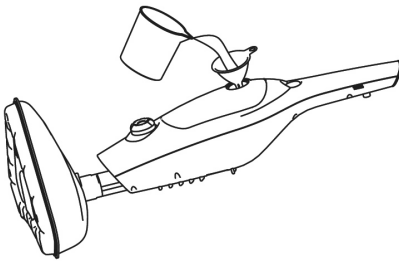
2. Place the carpet glider part onto the base with its pad covering it. Then let the retaining clips fix it into position. To remove pull gently on the outer rim of the glider until it is free. (See below)



Filling the water tank:

IMPORTANT: Always ensure that the unit is disconnected from the wall socket prior to initial filling and before fitting the bottom of the mop head. Never use the steam mop without the microfibre cleaning pad securely in place.

1. Turn the cap anti-clockwise and then lift up to remove from the water tank. (See below).
2. Using the filling cup and funnel, pour one cup of water into the water tank. Do not overfill the tank. (400ml) (See below).
3. Replace the cap onto the water tank.
4. After filling up the water tank, turn the power button on. The light on the button will show red indicating that the boiler is beginning to heat the water, the pump will also engage and steam will be produced from the base.
5. To switch off the steam mop set the power switch to the off position then unplug from the main supply and allow to cool.



6 - Using Your Appliance

To attach the Jet Nozzle:

IMPORTANT: Never use the steam mop without the microfibre cleaning pad attached to the mop head or without water in the water tank.

Note: It's better to sweep or vacuum floors before using the steam mop.

1. Twist the quick release cord holder to unwrap the power cord completely.
2. To turn on your steam mop, plug it in and the steam mop will power on automatically.
3. Turn on the steam switch and steam will wet the microfibre cloth. It is normal for the pump to make a little noise and shake when begins working.
4. Adjust the steam output according to your preference.
5. When the water tank is empty, a noise will come from the pump and it will shake. Switch off the appliance immediately and refill the water tank following the instructions under the 'Filling Your Appliance' section.
6. When you have finished using the steam mop, unplug the unit from the electrical outlet and carefully remove.

7. Never leave the microfibre cleaning pad on the steam mop head when you have finished using the steam mop, as the dirt deposits and other foreign objects may cause unpleasant odours and in some cases may damage the surface it is resting on.
8. For best results wash the pads after each use (additional pads may be purchased online from www.towerhousewares.co.uk)

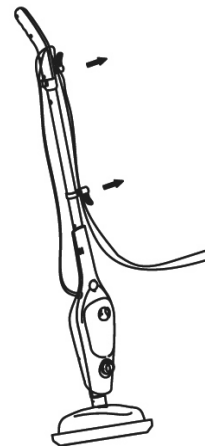
The benefits of using a Tower Steam Mop are as follows:

- It will remove stubborn stains and sanitise your work surfaces or floors more efficiently than conventional cleaning methods.
- The steam cleaner can be assembled and disassembled easily from a long mop type steamer to a hand held steamer.
- It can be used as a hand held steamer for those awkward places where the portability of the product allows you to achieve the extra cleaning protection that conventional methods or products just do not achieve.

Hand-held steamer:

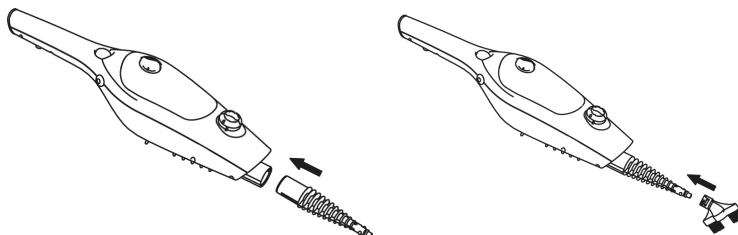
The hand held steamer is an ideal portable cleaner for use on work surfaces, counter tops, sinks, windows, mirrors, tiles and spot cleaning on floors, carpets and rugs. Use it with the jet nozzle, brass brush or nylon brush attachments to spray away dirt, grease, mould and more.

- Remove the power supply cord from the upper cord wrap and cord holder. Turn the lower cord wrap to release the cord and remove the power supply cord from its channel as illustrated (See illustration).
- Press the extension handle lock button and remove the extension handle and the curved handle from the main body.
- Press the lock button on the main body and remove the mop head.



To attach the Jet Nozzle:

Insert the Jet Nozzle into the designated hole in the Main Body until it locks in place with the Lock Button on the Main Body (You will hear a clicking sound), as illustrated. (See below).



To fit all accessories:

All accessories that attach to the jet nozzle end fix by clicking in place and turning slightly clockwise to secure in position.
They can be used with soap or detergent to clean dirty areas.

WARNING! Never use the round brass brush on soft surfaces such as plastic or soft metals as they are prone to scratching.

When changing any of the attachments it is recommended the appliance is switched off and allowed to cool before changing or adding the attachments.

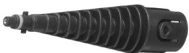
Window cleaning/garment cleaning:

- This attachment is used to clean windows and flat glass products such as mirrors as well as garments.
- To fit the squeegee attachment, clip it onto the steamer shelf.
- To clean clothing, attach the steamer cloth.
- To fit the cover, pull the elasticated steamer cloth (attachment 16) over the steamer shelf (attachment 17).
- The unit comes complete with a squeegee blade for use on windows and mirrors (Attachment 18).

WARNING! Do not use on frozen windows, as the thermal shock may cause the glass to crack or shatter. When cleaning fabrics where possible it is recommended that you check the fabric label to ensure that the fabric will withstand the temperatures generated by the steam. For large items or items that are not labelled use a test area that will not be visible. It is always best to have the material hanging as this will aid with the eradication of creases on the fabric item or clothing.

Fabric will be hot after the steam has been applied.
Always test on a small piece of fabric before use.

7 - Accessory Fitting & Usage Guide

Accessory	Image	Use	Connect To
Triangle mop head		Flooring (please use the Carpet Glider when using on carpets or rugs)	
Steamer shelf & Blind attachment		Work surfaces, counter tops, sinks, windows, mirrors, tiles and spot cleaning on floors, carpets and rugs, blinds and garments	
Squeegee attachment		Windows, mirrors and tiles. Attach the steamer shelf to the squeegee tool to use as a window steamer	
Cone Steam Nozzle		To connect smaller accessories to the steam unit	
Metal & Large Nylon Brush		Ovens, Hobs, Showers, Bath Tubs, Tiles, Toys, Refrigerators etc	
Angled Nozzle		Stove Tops, Taps, Sinks, Hard to reach areas	
Brush Tool		Cleaning grout lines, sanded or non sanded	
Scraper Tool		Scraping baked on foods, grime & grease. Removing residue or other substances from surfaces such as hobs and ovens	

8 - Recycling

DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit www.recycle-more.co.uk or www.recyclenow.co.uk for access to information about the recycling of electrical items.

Please visit www.weeeireland.ie for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.



9 - Cleaning & Care

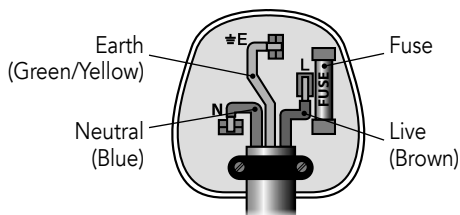
Limescale:

If you live in a particularly hard water area, we recommend using bottled or distilled water. Warning: never pour vinegar or other liquid cleaners for eliminating calcium into water tank.

After using the steam mop:

Disconnect the steam mop from the power supply, allow it to cool completely and empty any water left in the water tank. Clean the unit with a damp cloth or a non-abrasive (liquid) cleaner.

10 - Wiring Safety for UK Use Only



IMPORTANT

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are labelled in accordance with the following code:

Blue neutral [N] Brown live [L]
Green/Yellow [EARTH] 

Plug Fitting Details (Where Applicable).

The wire labelled blue is the neutral and must be connected to the terminal marked [N].

The wire labelled brown is the live wire and must be connected to the terminal marked [L].

The wire labelled green/yellow must be connected to the terminal marked with the letter [E].

On no account must either the brown or the blue wire be connected to the [EARTH] terminal.

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

Non-Rewireable Mains Plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - disconnect it from the mains - then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

WARNING:
This appliance **MUST** be earthed!

11 - Warranty

**3* | YEAR
GUARANTEE**



**GREAT BRITISH
DESIGN SINCE 1912**

As a thank you for purchasing one of our fantastic products, we are offering you an extra 2 years peace of mind in addition to your 1 year guarantee.

To receive your extra 2 year guarantee, register your appliance online within 28 days of purchase by visiting www.towerhousewares.co.uk



This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer.

The Following Conditions Apply:

- The product must be returned to the retailer with proof of purchase or a receipt.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- Tower has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

The standard one year guarantee is only extended to the maximum available for each particular product upon registration of the product within 28 days of purchase. If you do not register the product with us within the 28 day period, your product is guaranteed for 1 year only.

To validate your extended warranty, please visit www.towerhousewares.co.uk and register with us online.

Please note that length of extended warranty offered is dependent on product type and that each qualifying product needs to be registered individually in order to extend its warranty past the standard 1 year. Extended warranty is only valid with proof of purchase or receipt.

TOWER®

over 100 YEARS of quality

thank you!

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+44 (0) 333 220 6066

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Spare parts can be purchased from
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