



Samsung Galaxy Z Fold7 | Z Flip7 | Z Flip7 FE Pre-Order Promotion Frequently Answered Questions (FAQs)

General FAQs

1. Which of the latest Samsung Galaxy devices can I pre-order from Singtel Business?

Be the first to get your hands on the following devices with Singtel Business.

- Samsung Galaxy Z Fold7 in 512GB / 1TB
- Samsung Galaxy Z Flip7 in 512GB
- Samsung Galaxy Z Flip7 FE in 256GB

2. When can I pre-order?

You may pre-order the latest Galaxy devices between 10 July 2025, 10AM and 31 July 2025, 6PM.

To ensure that you are eligible for pre-order promotions, pre-orders must be completed by 31 July 2025, 6PM.

3. Where can I pre-order?

The pre-order is available online (empower.singtel.com/shop/collections/business-mobile-devices-new?brands=Samsung) and through your Account Manager till 31 July 2025. You may pre-order the latest Samsung Galaxy devices at our Singtel shops from 22 July 2025.

4. I am interested in the latest Samsung Galaxy Z Fold7 | Z Flip7 | Z Flip7 FE devices. How can I pre-order the phone? You may pre-order the latest Samsung Galaxy devices with a plan.

- a. Phone Plans with a 2-year contract
- b. Charge it to your Singtel bill via Singtel PayLater with 12, 24, 36-month instalments with a SIM Only Plus Plan. (Only applicable for Singtel Mobile customers subject to credit rating)
- c. Available at Regular Retail Price ("RRP") with full upfront payment on a SIM Only Plus Plan.

5. When will I receive my device when I join the pre-order?

Delivery for the latest Samsung Galaxy devices starts from 22 July 2025, with delivery slots available on a first-come-first-served basis.

6. What kind of SIM card does the Samsung Galaxy Z Fold7 | Z Flip7 | Z Flip7 FE require?

A Nano SIM is required to enjoy Singtel's extensive 5G network coverage – you will need to change your SIM card to a 5G SIM and be on a 5G enabled plan. The 5G SIM Card is available for free and will be delivered with your phone.

7. Can I use a Singtel eSIM with the Samsung Galaxy Z Fold7 | Z Flip7 | Z Flip7 FE?

You can choose to change out your existing SIM to an eSIM when you recontract or select an eSIM option if you are signing up for a new line with Singtel Business Mobile for free.



8. How many SIM Card slots are there in the Samsung Galaxy Z Series?

The Galaxy Z Fold7 comes with the option to configure usage of either 2 nano SIM slots 1 nano SIM slot + 1 eSIM or 2 eSIMs. The Galaxy Z Flip7 comes with the option to configure usage of either 1 nano SIM slot + 1 eSIM or 2 eSIMs. The Galaxy Z Flip7 FE comes with the option to configure usage of either 1 nano SIM slot + 1 eSIM or 2 eSIMs.

Samsung Galaxy Pre-order Promotions

What promotions will I enjoy if I pre-order the Samsung Galaxy Z Fold7 | Z Flip 7 | Z Flip7 FE with Singtel Business?

i. Galaxy Unpacked Promotion

\$77 OFF the Samsung Galaxy Z Fold7 | Flip7 | Flip7 FE

All Singtel Business customers are eligible for extra \$77 OFF the eligible devices. The \$77 OFF is applicable with all Phone Plan and on Retail Place with SIM Only Plus Plans. The \$77 OFF is not applicable with Singtel PayLater on SIM Only Plus Plans.

For pre-orders made on Business eShop, please enter the promotion code 'UNPACKED77' at the Order Summary Page before making payment. Any unused amount shall be forfeited.

For pre-orders made through your Account Manager or at Singtel Shops, the discount should be applied before your payment.

ii. Storage Upgrade worth up to \$180

All prices reflected are after discount.

Model	Buy storage capacity	Pay
Galaxy Z Fold7	1TB (1024GB)	\$180 Off price of 1TB
Galaxy Z Fold7	512GB	Price of 256GB
Galaxy Z Flip7	512GB	Price of 256GB
Galaxy Z Flip7 FE	256GB	Price of 128GB

iii. Up to \$360 OFF for New / Port-in on Singtel Business 5G+ Phone Plans

Offer is applicable for customers who sign up for new or port-in to an eligible plan on a 2-year Device Agreement with the purchase of an eligible device during the pre-order period. The offer is non-transferable and there will be no refund of the unutilised amount in cash or other means.

- \$360 OFF eligible device with new / port-in on Priority Pro or Priority Platinum phone plan
- \$300 OFF eligible device with new / port-in on Priority L phone plan
- \$240 OFF eligible device with new / port-in on M phone plan

iv. Up to \$320 OFF for Recontract and Upgrade to Singtel Business 5G+ Phone Plans

Offer is applicable for customers who recontract and upgrade to an eligible plan on a 2-year Device Agreement with the purchase of an eligible device during the pre-order period. The offer is non-transferable and there will be no refund of the unutilised amount in cash or other means.



- \$320 OFF eligible device with recontract & upgrade to Priority Pro or Priority Platinum phone plan
- \$260 OFF eligible device with recontract & upgrade to Priority L phone plan
- \$100 OFF eligible device with recontract & upgrade to M phone plan

v. Up to \$250 OFF 2-year Phone Plan and Singtel PayLater /Retail Price on SIM Only Plus Plans

- **\$250 OFF for Z Fold7**
- **\$180 OFF for Z Flip7**
- **\$150 OFF for Flip7 FE**

vi. \$150 bill rebate with sign-up of MobileSwop Unlimited Premium

Get \$150 bill rebate with sign-up of MobileSwop Unlimited Premium (24-mth contract) (\$13.15/mth).

This promotion comes with a 24-month contract term. Offer is applicable for new/port-in/re-contracting business-registered customers who sign up for MobileSwop Unlimited Premium (24-month) on a phone plan with an eligible device, with a 2-year Device Agreement. Visit <https://www.singtel.com/business/products-services/mobility/mobile-swop-unlimited> for more information. This promotion is not valid for MSA customers.

vii. Extra \$100 OFF with sign-up of 5G MobileShare Plus

Get extra \$100 OFF the eligible device with sign-up of 5G MobileShare Plus (12-mth contract) (\$16.20/mth).

This promotion comes with a 12-month contractual period and is applicable for new/port-in/re-contracting business-registered customers who sign up for a 5G MobileShare Plus supplementary line with main line on a phone plan with an eligible device, with a 2-year Device Agreement. This promotion is non-stackable with Biz Stacker add-on and/or any other 5G MobileShare Plus offer. 5G MobileShare Plus at \$16.20/mth comes with 5G Access and additional 5GB of data that can be shared across the main line and supplementary line(s) sharing bundle. Each eligible Customer with an Eligible Mobile Plan may subscribe up to 3 MobileShare lines under the same account with a single billing account reference. \$100 OFF phone discount on main line device can only be utilised for 1 phone only, multiple MobileShare new lines on the same main line can only enjoy maximum \$100 OFF. Other MobileShare terms and conditions apply. Visit <https://www.singtel.com/business/products-services/mobility/mobileshare> for more information. This promotion is not valid for MSA customers.

viii. FREE Samsonite Litepoint Backpack / Novita Air Purifier / Mazer Travel Adaptor

This promotion is only applicable to new/port-in business-registered customers who sign up for a phone plan on a 2-year Device Agreement. This promotion is not applicable to MSA customers.

- FREE Samsonite Litepoint Backpack (worth \$460) with new / port-in on Priority Platinum phone plan – not available at Singtel Shops
- FREE Novita Air Purifier (worth \$328) with new / port-in on Priority Pro or Priority L phone plan
- FREE Mazer Travel Adaptor (worth \$159) with new / port-in on M phone plan

ix. FREE Sony Wireless Headphones / Shopping Vouchers

This promotion is only applicable to recontracting business-registered customers who recontract and upgrade to a phone plan on a 2-year Device Agreement. This promotion is not applicable to MSA customers. This promotion is not available at Singtel Shops.

- FREE Sony WF-1000XM5 wireless noise cancelling headphones (worth \$429) with recontract and upgrade to Priority Platinum phone plan
- FREE \$100 shopping vouchers with recontract and upgrade to Priority Pro or Priority L phone plan



- FREE Sony WF-C510 wireless headphones (worth \$149) with recontract and upgrade to M phone plan

x. [Singtel Shop exclusive] FREE Mazer Travel Adaptor / Shopping Vouchers

This promotion is only applicable to recontracting business-registered customers who recontract and upgrade to a phone plan on a 2-year Device Agreement. This promotion is not applicable to MSA customers.

This promotion is only available at Singtel Shops.

- FREE Mazer Travel Adaptor (worth \$159) with recontract and upgrade to M or Priority Platinum phone plan
- FREE \$100 shopping vouchers with recontract and upgrade to Priority Pro or Priority L phone plan

xi. FREE 3 months of Mobile Protect add-on with your Phone Plan or SIM Only Plus Plan

Mobile Protect will become chargeable at \$4.90/mth from the 4th month onwards. Visit www.singtel.com/business/products-services/mobility/mobility-solutions/mobile-protect for more information.