

## Special Exchange Voucher Offer

Samsung India Electronics Pvt. Ltd. (“**Samsung**”) introduces an special exchange voucher offer on eligible Samsung Galaxy Device (details mentioned under the table of point 1. below) (“**Eligible Device(s)**”).

1. Customers who purchases the Eligible Device(s) with exchange but without availing bank discount and no cost EMI, shall be eligible for the following offer referred to as as “Special exchange voucher” Offer:

Special exchange voucher offer (“**Offer**”): Customers who purchases the Eligible Device under exchange and without availing bank discount & without availing no cost equated monthly instalment (NCEMI) will be eligible for an E-Voucher\*(“Gift”), which can be redeemed at respective Channel (as defined below). E-voucher shall be redeemable on all available products listed on Samsung Shop app or [www.Samsung.com/in](http://www.Samsung.com/in) .

Channel : Purchase of Eligible Device	Special exchange voucher [Referred as E-Voucher*]	E-Voucher Redemption at
Samsung website (India)/ Samsung Shop app (India)	Samsung E-Voucher* value (on Eligible Device): Galaxy S24 Ultra (All SKUs):- Rs. 6000/- Galaxy S24(All SKUs):- Rs. 5000/- Galaxy S24+(All SKUs):- Rs. 6000/- or Rs. 8000/- (on selected devices as mentioned below in Annexure A)	Samsung website (India) /Samsung Shop app (India)

2. The Eligible Device can be purchased from Samsung website (India) or Samsung Shop app (India). Offer will be valid only if exchange is applicable in purchase journey and during the Offer Period (as defined below).
3. **Process for redemption of E-voucher** – Customers will have to follow the process given here under to redeem the Samsung Shop (India) (i.e. Samsung website / Samsung Shop app) benefit as under:
  - (i) Customer will be eligible for special exchange voucher offer if he completes the purchase Journey with exchange of select old device (Without availing Bank cash back & No cost EMI) during the **offer period i.e. between 17<sup>th</sup> Feb , 2024 till 29<sup>th</sup> Feb, 2024 11:59 PM** (“Offer Period”).
  - (ii) Customer will receive the E-Voucher within 15 business days from the completion of exchange journey. E-Voucher will be sent via Email (Login Email id) but if the login is via mobile number then the E-Voucher will be sent via email to delivery email ID (as mentioned in purchase journey).
  - (iii) The Customer can redeem the E-Voucher only once against the purchase to redeem the voucher. Cart value should be higher than the voucher value. In case the cart value while redeeming E-Voucher is less than the voucher value, the customer will not be able to use the E-voucher.

- (iv) E-Voucher will be valid for 10 days from the date of issuance (“Redemption Period”). In case the Customer does not redeem the E-Voucher during the Redemption Period, then the Customer will not be able to redeem the E-voucher in future also. Under no circumstances, customer can claim refund of this E-voucher.
  - (v) The E-Voucher is a ‘One time use’ instrument and needs to be redeemed in a Single purchase. It cannot be redeemed in parts. In case an E-voucher is not fully redeemed in one transaction, the unutilized balance value of the E-Voucher will be automatically forfeited.
  - (vi) Customer can order only one device from one login ID to avail this Offer.
  - (vii) Under no circumstances, E-Voucher will be transferable.
4. Refunds against cancellation of “Special exchange voucher”, the amount paid for Eligible Device will only be issued after deducting voucher value i.e. Rs. 6000/- (for example, in case of Galaxy S24 Ultra), benefit availed by customer, where E-Voucher offer is sent to customer.
  5. By availing the Offer, it would be deemed that the customers have given their consent to contact them through call, SMS, WhatsApp or Email on the details provided by them for the purpose of this Offer or for any future communications from Samsung or its authorized partners.
  6. This Offer is valid for Indian residents who have attained the age of 18 years or above.
  7. In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms and Conditions shall prevail over all such other instructions, rules and conditions.
  8. In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with this Offer, its services and these Terms (however arising, including negligence).
  9. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Offer is available till stocks lasts.
  10. Samsung reserves the right to change, extend, amend and/or withdraw the Offer or change any of these terms & conditions anytime without prior notice.
  11. Samsung also reserves the right to substitute the Gift with device(s)/gift(s) of equivalent value under this Offer at its sole discretion without giving any reasons thereof. The choice as to the colour, make & model of the gift(s) shall be completely at Samsung’s discretion. No claims shall be entertained in this regard.
  12. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.

**Annexure A:**

<b>Selected Models</b>
Samsung Galaxy A50
Samsung Galaxy M30s
Samsung Galaxy F62
Samsung Galaxy S23 FE 5G
Samsung Galaxy S23 FE 5G
Samsung Galaxy A12
Samsung Galaxy M04
Samsung Galaxy A04e
Samsung Galaxy A12
Samsung Galaxy A30s
Samsung Galaxy J6
Samsung Galaxy M33 5G
Samsung Galaxy Note 10 Plus
Samsung Galaxy S9 Plus
Samsung Galaxy A21s
Samsung Galaxy A32
Samsung Galaxy A51
Samsung Galaxy J6 Plus
Samsung Galaxy M42 5G
Samsung Galaxy Note 8
Samsung Galaxy S23 Plus 5G
Samsung Galaxy Z Fold3 5G
Samsung Galaxy A51
Samsung Galaxy S23 Plus 5G
Samsung Galaxy S8 Plus
Samsung Galaxy Z Flip3 5G
Samsung Galaxy Z Flip3 5G
Samsung Galaxy Z Fold2 5G
Samsung Galaxy S8
Samsung Galaxy F14 5G
Samsung Galaxy S10 Lite
Samsung Galaxy A13
Samsung Galaxy S10 Plus
Samsung Galaxy F22
Samsung Galaxy M04
Samsung Galaxy M13
Samsung Galaxy Note 20
Samsung Galaxy A03
Samsung Galaxy A52s 5G

Samsung Galaxy Z Fold5
Samsung Galaxy A73 5G
Samsung Galaxy F34 5G
Samsung Galaxy M34 5G
Samsung Galaxy S23 Ultra 5G
Samsung Galaxy Z Fold3 5G
Samsung Galaxy Z Fold4
Samsung Galaxy Z Fold5
Samsung Galaxy F54 5G
Samsung Galaxy M34 5G
Samsung Galaxy Z Fold4
Samsung Galaxy Z Fold5
Samsung Galaxy Note 10 Lite
Samsung Galaxy A04
Samsung Galaxy M14 5G
Samsung Galaxy A03
Samsung Galaxy A13
Samsung Galaxy S9
Samsung Galaxy A34 5G
Samsung Galaxy A6 Plus
Samsung Galaxy A8 Star
Samsung Galaxy J7 Duo
Samsung Galaxy A32
Samsung Galaxy A50s
Samsung Galaxy S20 FE
Samsung Galaxy A52s 5G
Samsung Galaxy A53 5G
Samsung Galaxy A70s
Samsung Galaxy S21 Ultra 5G
Samsung Galaxy S23 5G
Samsung Galaxy S23 5G
Samsung Galaxy A33 5G
Samsung Galaxy A71
Samsung Galaxy A73 5G
Samsung Galaxy A54 5G
Samsung Galaxy A52
Samsung Galaxy F13
Samsung Galaxy F34 5G
Samsung Galaxy Z Flip4
Samsung Galaxy Z Flip5
Samsung Galaxy Note 10 Lite
Samsung Galaxy S10
Samsung Galaxy S9

Samsung Galaxy Z Fold4
Samsung Galaxy A72
Samsung Galaxy S20 Plus
Samsung Galaxy A13
Samsung Galaxy S21 Plus 5G
Samsung Galaxy F02s
Samsung Galaxy S21 5G
Samsung Galaxy S21 FE 5G
Samsung Galaxy S21 Ultra 5G
Samsung Galaxy S22 5G
Samsung Galaxy A72
Samsung Galaxy S22 Plus 5G
Samsung Galaxy S22 Ultra 5G
Samsung Galaxy S23 Ultra 5G
Samsung Galaxy M12
Samsung Galaxy S7 Edge
Samsung Galaxy M02
Samsung Galaxy M33 5G
Samsung Galaxy A21s
Samsung Galaxy A53 5G
Samsung Galaxy A53 5G
Samsung Galaxy M12
Samsung Galaxy M13 5G
Samsung Galaxy Note 10
Samsung Galaxy Note 9
Samsung Galaxy S10 Lite
Samsung Galaxy M30
Samsung Galaxy J6
Samsung Galaxy M53 5G
Samsung Galaxy M42 5G
Samsung Galaxy M52 5G
Samsung Galaxy M14 5G
Samsung Galaxy J7 Pro
Samsung Galaxy A04s
Samsung Galaxy A34 5G
Samsung Galaxy M31s
Samsung Galaxy A20s
Samsung Galaxy F42 5G
Samsung Galaxy M32 5G
Samsung Galaxy M51
Samsung Galaxy Note 20 Ultra 5G
Samsung Galaxy M20

Samsung Galaxy M30s
Samsung Galaxy M31
Samsung Galaxy A50s
Samsung Galaxy F42 5G
Samsung Galaxy F62
Samsung Galaxy J8
Samsung Galaxy A22
Samsung Galaxy Fold
Samsung Galaxy A70
Samsung Galaxy A22 5G
Samsung Galaxy On6
Samsung Galaxy A03s
Samsung Galaxy Z Flip
Samsung Galaxy S23 Ultra 5G
Samsung Galaxy A23
Samsung Galaxy A23
Samsung Galaxy S10e
Samsung Galaxy F13
Samsung Galaxy S10 Plus
Samsung Galaxy S21 5G
Samsung Galaxy S22 5G
Samsung Galaxy A71
Samsung Galaxy S7 Edge
Samsung Galaxy A33 5G
Samsung Galaxy F04
Samsung Galaxy F14 5G
Samsung Galaxy M21
Samsung Galaxy F23 5G
Samsung Galaxy F41
Samsung Galaxy M02
Samsung Galaxy M13
Samsung Galaxy M13 5G
Samsung Galaxy A31
Samsung Galaxy M11
Samsung Galaxy M30
Samsung Galaxy A04
Samsung Galaxy A04s
Samsung Galaxy A23 5G
Samsung Galaxy A23 5G
Samsung Galaxy S10
Samsung Galaxy F23 5G
Samsung Galaxy S10 Plus
Samsung Galaxy S22 Ultra 5G

Samsung Galaxy A21s
Samsung Galaxy S21 FE 5G
Samsung Galaxy S21 Plus 5G
Samsung Galaxy J7 Nxt
Samsung Galaxy A70s
Samsung Galaxy M32 5G
Samsung Galaxy M51
Samsung Galaxy On7 Prime
Samsung Galaxy S22 Plus 5G
Samsung Galaxy S22 Ultra 5G
Samsung Galaxy M53 5G
Samsung Galaxy A04e
Samsung Galaxy M52 5G
Samsung Galaxy M21
Samsung Galaxy A04e
Samsung Galaxy F22
Samsung Galaxy A52
Samsung Galaxy M30
Samsung Galaxy C7 Pro
Samsung Galaxy F02s
Samsung Galaxy M40
Samsung Galaxy A03 Core
Samsung Galaxy F12
Samsung Galaxy A80
Samsung Galaxy M11
Samsung Galaxy S20
Samsung Galaxy S20 FE 5G
Samsung Galaxy S20 Ultra
Samsung Galaxy M32
Samsung Galaxy A14
Samsung Galaxy Note 8
Samsung Galaxy A6 Plus
Samsung Galaxy M02s
Samsung Galaxy M31
Samsung Galaxy Z Flip4
Samsung Galaxy A14
Samsung Galaxy A54 5G
Samsung Galaxy M10s
Samsung Galaxy A20s
Samsung Galaxy F41
Samsung Galaxy Z Flip5
Samsung Galaxy C9 Pro
Samsung Galaxy A30

Samsung Galaxy A22
Samsung Galaxy S9
Samsung Galaxy M01
Samsung Galaxy J7 Pro
Samsung Galaxy J7 Nxt
Samsung Galaxy F12
Samsung Galaxy On Max
Samsung Galaxy A04
Samsung Galaxy S8 Plus
Samsung Galaxy S9 Plus
Samsung Galaxy A8 Plus
Samsung Galaxy S7 Edge
Samsung Galaxy A6 Plus
Samsung Galaxy Note 10 Plus
Samsung Galaxy M20
Samsung Galaxy A7 (2018)
Samsung Galaxy J7 Max
Samsung Galaxy A10s
Samsung Galaxy A20
Samsung Galaxy A30s
Samsung Galaxy A50
Samsung Galaxy A7 (2018)
Samsung Galaxy M01 Core
Samsung Galaxy M30s
Samsung Galaxy A12
Samsung Galaxy Note 9
Samsung Galaxy S20 FE
Samsung Galaxy A50
Samsung Galaxy M31s
Samsung Galaxy A10
Samsung Galaxy A10s
Samsung Galaxy A9 2018
Samsung Galaxy M32
Samsung Galaxy M01 Core
Samsung Galaxy Note 8
Samsung Galaxy S9 Plus
Samsung Galaxy M31
Samsung Galaxy M02s
Samsung Galaxy A7 (2018)
Samsung Galaxy On7 Prime
Samsung Galaxy A03s
Samsung Galaxy M01s
Samsung Galaxy M34 5G



Samsung Galaxy A9 2018
Samsung Galaxy A22 5G
Apple iPhone 12 Pro Max
Apple iPhone XR
Apple iPhone XS
Apple iPhone 13 Pro Max
Apple iPhone 12 Mini
Apple iPhone 14 Plus
Apple iPhone 7
Apple iPhone 8
Apple iPhone 11
Apple iPhone 11 Pro Max
Apple iPhone 12
Apple iPhone 13 Pro
Apple iPhone 15
Apple iPhone 7
Apple iPhone 13 Mini
Apple iPhone 13 Pro
Apple iPhone 15
Apple iPhone 13 Mini
Apple iPhone 13 Pro
Apple iPhone 15 Plus
Apple iPhone XR
Apple iPhone XS
Apple iPhone 15
Apple iPhone XS Max
Apple iPhone 8
Apple iPhone 12
Apple iPhone 12 Mini
Apple iPhone 12 Pro
Apple iPhone 12 Pro
Apple iPhone 14 Pro Max
Apple iPhone 14 Pro
Apple iPhone 11 Pro
Apple iPhone 14 Plus
Apple iPhone 14 Pro
Apple iPhone 14 Pro Max
Apple iPhone 11 Pro Max
Apple iPhone 13
Apple iPhone 15 Plus
Apple iPhone 7
Apple iPhone 7 Plus
Apple iPhone 7 Plus

Apple iPhone 7 Plus
Apple iPhone 11
Apple iPhone 11 Pro
Apple iPhone 8 Plus
Apple iPhone XS
Apple iPhone XS Max
Apple iPhone XS Max
Apple iPhone 12
Apple iPhone 12 Mini
Apple iPhone 8
Apple iPhone 8 Plus
Apple iPhone 8 Plus
Apple iPhone SE 1st Generation
Apple iPhone SE 1st Generation
Apple iPhone SE 1st Generation
Apple iPhone SE 1st Generation
Apple iPhone SE 2020
Apple iPhone 11 Pro
Apple iPhone SE 2020
Apple iPhone SE 2022
Apple iPhone SE 2022
Apple iPhone X
Apple iPhone X
Apple iPhone 11 Pro Max
Apple iPhone 12 Pro Max
Apple iPhone 11
Apple iPhone 13
Apple iPhone 13 Pro Max
Apple iPhone 14
Apple iPhone 14 Plus
Apple iPhone 6 Plus
Apple iPhone 13 Pro
Apple iPhone 15 Plus
Apple iPhone 15 Pro
Apple iPhone 15 Pro
Apple iPhone 15 Pro
Apple iPhone 15 Pro
Apple iPhone 15 Pro
Apple iPhone SE 2020
Apple iPhone 13 Pro Max
Apple iPhone 15 Pro Max
Apple iPhone 15 Pro Max
Apple iPhone 15 Pro Max
Apple iPhone 15 Pro Max
Apple iPhone 13 Pro Max

Apple iPhone 14
Apple iPhone 14
Apple iPhone 14 Pro
Apple iPhone SE 2022
Apple iPhone 14 Pro
Apple iPhone 14 Pro Max
Apple iPhone 14 Pro Max
Apple iPhone 6S Plus
Apple iPhone 12 Pro
Apple iPhone 12 Pro Max
Apple iPhone 13
Apple iPhone 13 Mini
Apple iPhone 6S
Apple iPhone 6S Plus
Apple iPhone 6S
Apple iPhone 6 Plus
Apple iPhone 6
Apple iPhone 6
Apple iPhone 6S Plus
Apple iPhone 6
Apple iPhone 6
Apple iPhone 6S Plus
Apple iPhone 6S
Apple iPhone 6 Plus
Apple iPhone 6S
Apple iPhone XR